ID: 542283-VPS NEW

RECEIVED: 7:35 a.m. December 2, 2024

LAST UPDATED: 7:35 a.m. December 2, 2024

Correspondent information

Name	**Medeiros, David**
Email	aabiwr@live.com
Phone	+18604633638
Address	215 Mountain St — Willimantic, CT, 06226
Inmate Number	—

Reported Complaint

What is your primary reason for contacting the Civil Rights Division?	Something else happened
	None
—	—
Organization name	Connecticut Attorney General's Office
Where did this happen?	165 Capitol Avenue — Hartford, CT

Do you believe any of these personal characteristics influenced why you were treated this way?	Other: Whistleblower Retaliation
Are you now or have ever been an active duty service member?	No
When did this happen?	12/2/2024

Personal description

On October 25, 2024, I submitted a Freedom of Information Act (FOIA) request to the Connecticut Attorney General's Office (William Tong, Attorney General), seeking critical records regarding the Medicaid Acquired Brain Injury (ABI) Waiver Program. Despite statutory obligations under both federal FOIA (5 U.S.C. § 552) and Connecticut's FOIA statutes (Conn. Gen. Stat. § 1-200 et seq.), the request has been entirely ignored, violating my First Amendment right to petition the government for redress of grievances, my Fourteenth Amendment right to due process and equal protection, and my rights as a taxpayer to transparency in the use of federally funded Medicaid programs. The Connecticut Attorney General's Office, as the chief legal authority of the state, has failed to ensure compliance with FOIA laws, ADA obligations under 42 U.S.C. § 12101 et seq., and whistleblower protections by suppressing transparency and accountability. By obstructing access to public records, failing to investigate systemic Medicaid mismanagement, and ignoring whistleblower protections, William Tong and his office have demonstrated a disregard for federal supremacy under the Supremacy Clause of the U.S. Constitution. This inaction not only undermines my constitutional rights but also jeopardizes taxpayer funds and violates federal oversight mandates, requiring immediate intervention by the U.S. Department of Justice and other federal authorities.

Introduction and Jurisdiction

This formal complaint seeks immediate federal intervention to address systemic violations committed by the Connecticut Attorney General's Office, under Attorney General William Tong, in its handling of the Medicaid Acquired Brain Injury (ABI) Waiver Program. These violations include:

Constitutional violations undermining First, Fifth, and Fourteenth Amendment rights.

ADA non-compliance that excludes individuals with disabilities from equitable participation.

Whistleblower retaliation targeting my efforts to expose systemic failures in Medicaid man-

agement.
Mismanagement of taxpayer-funded Medicaid programs, jeopardizing federal compliance.

Key Violations
1. Constitutional Violations
First Amendment – Right to Petition:
The Connecticut Attorney General's Office obstructed FOIA requests, effectively denying my right to petition for redress of grievances by withholding critical information regarding the ABI Waiver Program.
Fifth and Fourteenth Amendments – Due Process and Equal Protection:
The AG's Office failed to respond to FOIA requests within statutory deadlines and denied ADA accommodations, excluding me from public forums and decisions critical to Medicaid oversight. These actions violate due process and equal protection by discriminating against me as a person with disabilities.
2. ADA Non-Compliance
The Connecticut Attorney General's Office ignored multiple requests for reasonable accommodations under Title II of the ADA and its implementing regulations, including:
Simplified communication formats to accommodate cognitive challenges.
Accessible and timely responses to FOIA requests and appeals.
Equal participation in Medicaid-related discussions and forums.
These failures violate 28 C.F.R. § 35.130 and 28 C.F.R. § 35.160, which mandate accommodations for effective DB.42.131.Inf.

Report language

ID: 540144-VPT OPEN

RECEIVED: 9:03 a.m. November 25, 2024

LAST UPDATED: 4:07 p.m. November 26, 2024

Correspondent information

Name	**Medeiros, David**
Email	aabiwr@live.com
Phone	
Address	215 Mountain St — Willimantic, CT, 06226
Inmate Number	—

Reported Complaint

What is your primary reason for contacting the Civil Rights Division?	Something else happened
	None
—	—
Organization name	U.S. Department of Justice (DOJ)
Where did this happen?	U.S. Department of Justice Civil Rights Division 950 Pennsylvania Avenue, NW Washington, DC 20530 — NW Washington, DC, DC

Do you believe any of these personal characteristics influenced why you were treated this way?	Other: Administrative Barriers that Disproportionately Affect Individuals with Disabilities
Are you now or have ever been an active duty service member?	No
When did this happen?	11/25/2024

Personal description

Formal Complaint: Systemic ADA Violations, Whistleblower Retaliation, and Medicaid Mismanagement in Connecticut
To Whom It May Concern,

Connecticut Medicaid: A Systemic Engine of Harm and Corruption

Connecticut's Medicaid system operates as a secretive and selective machine that channels federal funds to prioritize profit and control over public welfare. Through systematic secrecy, the state conceals critical information about Medicaid provider operations and funding, leaving citizens and oversight bodies in the dark. Monopolistic practices limit access to diverse Medicaid providers, creating a closed system that prioritizes financial gains over consumer choice and care quality. Vulnerable populations — particularly the poor, disabled, and those living with acquired brain injuries — are systematically harmed. Meanwhile, advocates like myself, David Medeiros, are marginalized and retaliated against for exposing these injustices. Despite reporting these violations to federal agencies, inaction persists, leaving citizens without recourse and enabling ongoing harm.

Key Issues
1. ADA Non-Compliance
Connecticut's Department of Social Services (DSS) and associated Medicaid programs systematically fail to provide reasonable accommodations, violating ADA Title II (42 U.S.C. § 12132). Examples include:

Denials of accessible communication formats and cognitive support accommodations for individuals with disabilities.
Mishandling of accommodation requests in a manner that causes public embarrassment and

restricts participation in grievance processes.
These failures create insurmountable barriers for individuals like myself, living with a traumatic brain injury (TBI), and others who rely on these services for equity and justice.

2. Retaliation Against Whistleblowers
As a whistleblower exposing systemic Medicaid mismanagement, I have faced consistent retaliation, including:

Exclusion from critical discussions and processes.
Delays or outright dismissals of complaints and appeals.
Public discrediting and administrative obstructions designed to suppress advocacy.
These retaliatory actions violate the Whistleblower Protection Act (5 U.S.C. § 2302(b)(8)) and erode public trust in government accountability.

3. Medicaid Mismanagement
The Medicaid Acquired Brain Injury (ABI) Waiver Program operates under a secretive and monopolistic structure, enabled by DSS and overlooked by federal agencies. Key concerns include:

Restriction of provider access, forcing consumers into closed referral networks that prioritize financial gain over quality care.
Concealment of Medicaid provider registries and billing data, obstructing transparency and accountability.
Potential misuse of federal funds in violation of Title XIX of the Social Security Act.
Demands for Action
Immediate ADA Enforcement:

Investigate and mandate corrective actions for Connecticut DSS and CHRO to ensure full compliance with ADA Title II.
Whistleblower Protections:

Investigate retaliation against whistleblowers and enforce protections under federal law.
Medicaid Audit:

Conduct an independent federal audit of Connecticut's Medicaid ABI Waiver Program, focusing on transparency, financial integrity, and consumer choice.
FOIA Compliance:

Compel DSS, CHRO, and related entities to fulfill FOIA requests within statutory deadlines, ensuring transparency for taxpayers.

Constitutional and Legal Justifications

First Amendment: Ensures the right to petition for redress of grievances, which has been obstructed by administrative failures.

Fifth and Fourteenth Amendments: Guarantee due process and equal protection, violated by the systemic exclusion and retaliation described above.

FOIA and ADA: Require transparency and equitable access to public programs, which Connecticut systematically fails to uphold.

Conclusion

The DOJ Civil Rights Division must act immediately to investigate and address these systemic violations. Federal inaction perpetuates harm to individuals with disabilities, undermines whistleblower protections, and enables the misuse of Medicaid funds. These issues demand urgent enforcement of federal law to protect constitutional rights, restore transparency, and ensure justice.

Sincerely,
David Medeiros
Founder, ABI Resources

Report language

ID: 532674-QMM CLOSED 3 YEAR

RECEIVED: 7:33 a.m. November 8, 2024

LAST UPDATED: 12:32 p.m. November 8, 2024

Correspondent information

Name	**Medeiros, David**
Email	aabiwr@live.com
Phone	+18604633638
Address	215 Mountain St — Willimantic, CT, 06226
Inmate Number	—

Reported Complaint

What is your primary reason for contacting the Civil Rights Division?	Discriminated against in a commercial location or public place
	None
Please choose the type of location that best describes where the incident happened	Location: Public outdoor space
Organization name	Connecticut Department of Social Services (DSS)

Where did this happen?	55 Farmington Avenue, Hartford, CT 06105 — Hartford, CT
Do you believe any of these personal characteristics influenced why you were treated this way?	Other: Whistleblower Retaliation
Are you now or have ever been an active duty service member?	No
When did this happen?	11/8/2024

Personal description

To:
U.S. Department of Justice
Civil Rights Division
950 Pennsylvania Avenue, NW
Washington, D.C. 20530
Attention: Disability Rights Section and Office of Information Policy

Subject: Complaint Against Connecticut DSS for Systemic FOIA and ADA Non-Compliance Involving Key Officials

Complainant:
David Medeiros, ABI Resources
215 Mountain Street, Willimantic, CT 06226
Email: AabiWR@live.com

Complaint Summary
This complaint documents Connecticut DSS's repeated non-compliance with FOIA and ADA obligations in handling my records requests regarding the Medicaid Acquired Brain Injury (ABI) Waiver Program. The DSS's systematic failures, primarily under Kelly Bartomioli (Paralegal Specialist, Privacy Officer, and FOIA Officer), include neglecting ADA accommodation requests for accessible formats and email-only communication, withholding tracking numbers, and avoiding timely responses. Giovanni Pinto (Communications Manager), (b)(6) (FOIA

contact), (b)(6) have also been involved in managing my requests, which remain largely unfulfilled despite repeated follow-ups.

Key Issues and Violations

Failure to Provide Tracking Numbers

Ms. Bartomioli has consistently failed to issue tracking numbers for my FOIA requests, impeding my ability to monitor request statuses. Requests submitted on March 10, 2023 (Request R000311-082024) and October 23, 2023 lack assigned tracking, in violation of FOIA standards.

Lack of ADA-Compliant Accommodations

Due to a disability, I have repeatedly requested accessible formats and exclusive email correspondence, yet DSS mandates use of the inaccessible GovQA portal, contravening ADA requirements. My emails to Ms. Bartomioli, such as on September 3, 2024, reiterate these ADA needs, which remain unacknowledged.

Denial of Expedited Processing and Fee Waivers

My requests for expedited processing and fee waivers, based on urgent public interest, are either ignored or denied without explanation, as in my October 23, 2023 request for ABI Waiver Program records. This withholding obstructs public oversight of Medicaid-funded services for disabled populations.

Incomplete FOIA Response Chart and Delayed Responses

(b)(6) (b)(6)

The chart DSS provided on February 20, 2024 was incomplete and did not resolve tracking issues or processing transparency. Despite DSS's promises, many requests, including those involving [redacted] (February 23, 2024) and [redacted] (November 15, 2022), remain unaddressed.

Requested Relief

Immediate DOJ Oversight: Compel DSS, particularly Ms. Bartomioli, to issue tracking numbers and comply with FOIA timelines.

ADA Compliance: Enforce DSS's obligation to provide accessible formats and email-only communication.

Expedited Processing and Fee Waivers: Direct DSS to process requests urgently and waive fees given the public interest.

Investigation into DSS Practices: Assess systemic FOIA and ADA compliance failures within DSS, impacting transparency and accessibility for disabled individuals.

Sincerely,

David Medeiros

ABI Resources

Report language

ID: 532671-PPV CLOSED 3 YEAR

RECEIVED: 6:37 a.m. November 8, 2024

LAST UPDATED: 12:33 p.m. November 8, 2024

Correspondent information

Name	**Medeiros, David**
Email	aabiwr@live.com
Phone	+18604633638
Address	215 Mountain St — Willimantic, CT, 06226
Inmate Number	—

Reported Complaint

What is your primary reason for contacting the Civil Rights Division?	Discriminated against in a commercial location or public place
	None
Please choose the type of location that best describes where the incident happened	Location: Public outdoor space
Organization name	Connecticut Department of Social Services (DSS)

Where did this happen?	55 Farmington Avenue, Hartford, CT 06105 — Hartford, CT
Do you believe any of these personal characteristics influenced why you were treated this way?	Other: Whistleblower Retaliation
Are you now or have ever been an active duty service member?	No
When did this happen?	11/8/2024

Personal description

U.S. Department of Justice
Civil Rights Division
950 Pennsylvania Avenue, NW
Washington, D.C. 20530
Attention: Disability Rights Section (for ADA complaints) and Office of Information Policy (for FOIA-related complaints)

Subject: Formal Complaint Against Connecticut Department of Social Services (DSS) for Non-Compliance with ADA and Federal FOIA Requirements

Complainant:
David Medeiros
ABI Resources
Email: AabiWR@live.com

Respondents:

Kelly Bartomioli
Paralegal Specialist, FOIA Officer, Privacy Officer
Connecticut Department of Social Services
Address: 55 Farmington Avenue, Hartford, CT 06105

Phone: (b)(6)
Email: [redacted] FOIA.DSS@ct.gov; PrivacyOfficer.DSS@ct.gov

Connecticut Department of Social Services (DSS)
Address: 55 Farmington Avenue, Hartford, CT 06105
General Contact:

Phone: (860) 424-4908
Website: https://portal.ct.gov/dss
Complaint Summary
This complaint addresses a repeated pattern of non-compliance by the Connecticut Department of Social Services (DSS) with federal ADA and FOIA requirements, specifically concerning my rights to access public records and reasonable accommodations due to a disability. The DSS's continued failure to respond substantively to my requests or provide ADA-compliant formats constitutes a violation of the Americans with Disabilities Act (ADA) (42 U.S.C. § 12101 et seq.), the Rehabilitation Act (29 U.S.C. § 794), and the federal Freedom of Information Act (FOIA) (5 U.S.C. § 552).

Detailed Allegations
Failure to Provide ADA and Section 504 Accommodations

My ADA request specified accessible electronic formats compatible with screen readers, as well as email-only communication due to my disability. DSS's FOIA Officer, Kelly Bartomioli, has repeatedly failed to comply with these reasonable accommodations, either refusing to confirm compliance or failing to provide records in accessible formats in past and current FOIA requests.
This lack of accommodation violates ADA Title II, which requires state agencies to provide accessible communication for individuals with disabilities, and Section 504 of the Rehabilitation Act.
Failure to Respond Appropriately to FOIA Requests

My FOIA request, submitted on November 5, 2024, seeks information on the Medicaid Acquired Brain Injury (ABI) Waiver Program, including National Provider Identifier (NPI) numbers and provider details. DSS acknowledged receipt of the request but did not confirm the timeline for fulfillment, failed to provide accommodations, and has a history of evasion and delays that have denied my access to public records.
These actions violate FOIA requirements under 5 U.S.C. § 552, which mandates timely responses and transparency, especially for public-interest requests.
Denial of Expedited Processing and Fee Waiver Requests

My request for expedited processing under 5 U.S.C. § 552(a)(6)(E), as well as a fee waiver under 5 U.S.C. § 552(a)(4)(A)(iii), have not been acknowledged or addressed by DSS, impeding my ability to promptly access information necessary for public transparency regarding Medicaid services for vulnerable populations. The lack of response further demonstrates DSS's disregard for FOIA's public accountability principles.

Pattern of Non-Compliance and Lack of Transparency

DSS has a documented history of refusing to provide information I have lawfully requested and failing to comply with ADA-required accommodations. This pattern impedes not only my personal rights but also public access to critical Medicaid information that should be transparent and accessible under FOIA.

Relief Requested

DOJ Investigation into ADA and FOIA Compliance

I request a formal investigation by the DOJ Civil Rights Division into DSS's ongoing failure to provide reasonable ADA accommodations and access to records as required under federal law. This includes assessing the actions of FOIA Officer Kelly Bartomioli, as well as DSS's policies and practices that impede compliance.

DOJ Intervention for Immediate FOIA Compliance

I request that the DOJ require DSS to fulfill my FOIA request in full, including my requests for ADA accommodations, expedited processing, and fee waivers, as well as provide a transparent timeline for fulfillment.

Assurances of ADA Accommodations Going Forward

DSS should be required to provide written assurances that future records requests will include ADA-compliant accommodations, with all responsive documents made available in accessible electronic formats compatible with screen readers, and communication conducted exclusively via email as specified.

Imposition of Penalties for Non-Compliance

I request that the DOJ consider imposing any appropriate penalties or corrective actions against DSS and FOIA Officer Kelly Bartomioli, given the repeated pattern of failure to meet legal obligations under ADA and FOIA.

Attached Documents

November 5, 2024 FOIA Request submitted to DSS

Email correspondences between myself and Ms. Bartomioli

Documentation of prior FOIA requests and DSS responses (or lack thereof)

Documentation of ADA accommodation requests included in past and current FOIA requests

Conclusion

DSS's actions violate both FOIA and ADA, obstructing public access to Medicaid program information and denying me my ADA rights. I urge the DOJ to investigate these ongoing violations and compel DSS to fulfill its legal obligations under FOIA and ADA.

Thank you for your attention to this matter. I am prepared to provide additional documentation or attend any hearings necessary to support this complaint.

Sincerely,

David Medeiros
ABI Resources
AabiWR@live.com

Report language

ID: 532667-DRF CLOSED 3 YEAR

RECEIVED: 6:20 a.m. November 8, 2024

LAST UPDATED: 12:38 p.m. November 8, 2024

Correspondent information

Name	**Medeiros, David**
Email	aabiwr@live.com
Phone	+18604633638
Address	215 Mountain St — Willimantic, CT, 06226
Inmate Number	—

Reported Complaint

What is your primary reason for contacting the Civil Rights Division?	Discriminated against in a commercial location or public place
	None
Please choose the type of location that best describes where the incident happened	Location: Other, *Office of Information Policy (OIP)*
Organization name	Office of Information Policy (OIP) U.S. Department of Justice
Where did this happen?	441 G Street, NW, 6th Floor Washington, D.C. 20530-0001

	— Washington, DC
Do you believe any of these personal characteristics influenced why you were treated this way?	Other: Whistleblower Retaliation
Are you now or have ever been an active duty service member?	No
When did this happen?	11/8/2024

Personal description

ADA Coordinator
Department of Justice
950 Pennsylvania Avenue, NW
Washington, D.C. 20530-0001

or

Office of the Inspector General
U.S. Department of Justice
950 Pennsylvania Avenue, NW
Washington, D.C. 20530-0001

or

Disability Rights Section, Civil Rights Division
U.S. Department of Justice
950 Pennsylvania Avenue, NW
Washington, D.C. 20530-0001

Subject: Complaint Regarding Non-Compliance with ADA and Rehabilitation Act Accommodations in FOIA Appeal No. A-2025-00307 by Priscilla Jones, Supervisory Administrative Specialist, Office of Information Policy

Dear [ADA Coordinator/OIG/Disability Rights Section Officer],

I am submitting this formal complaint against Ms. Priscilla Jones, Supervisory Administrative Specialist at the Office of Information Policy (OIP), for failure to provide legally mandated accommodations under the Americans with Disabilities Act (ADA) (42 U.S.C. § 12101 et seq.) and Section 504 of the Rehabilitation Act (29 U.S.C. § 794). The non-compliance has obstructed my ability to access information in my Freedom of Information Act (FOIA) appeal, infringing on my rights to accessible federal communication.

Background of the Complaint

On November 1, 2024, I submitted an appeal to the OIP for FOIA Request No. NFP-166685 (assigned Appeal No. A-2025-00307), seeking records from the FBI related to the Connecticut Medicaid Acquired Brain Injury (ABI) Waiver Program. Due to my documented traumatic brain injury (TBI) and related disabilities, I outlined specific accommodations to ensure accessible communication, as required by law.

The accommodations requested included:

Email-Only Communication: A request that all responses be delivered exclusively via email, without reliance on portals or downloads, as these formats present accessibility issues for me.
Substantive Text in Email Body: A request that all critical information and responses be included within the email body itself, as attachments and external links create barriers.
Clear Identification of the Officer: A request that all responses include the name, title, and contact information of the responsible officer for accountability and clarity.
Concise and Clear Responses: A request for responses to be presented in clear, concise language due to cognitive processing limitations.
These accommodations are necessary under the ADA and Rehabilitation Act to ensure I can effectively access and participate in the FOIA process.

OIP's Response and Non-Compliance by Ms. Priscilla Jones

On November 7, 2024, I received a response from Ms. Priscilla Jones, Supervisory Administrative Specialist at OIP. Unfortunately, Ms. Jones's response disregarded my requested accommodations. The response was provided as a downloadable document, directly contravening my request for email-only communication and substantive information within the email body. This response failed to meet the legally required accommodations, creating significant barriers to my ability to review and respond to the information provided.

Legal Basis for Accommodation

Under both the Americans with Disabilities Act (42 U.S.C. § 12101 et seq.) and Section 504 of the Rehabilitation Act (29 U.S.C. § 794), federal agencies are mandated to provide accessible communication that accommodates the needs of individuals with disabilities. These statutes

require federal agencies to ensure accessible formats in their communications, particularly for essential functions like the FOIA process.

Additionally, Executive Order 13392 mandates that federal agencies improve accessibility and responsiveness in FOIA processes, emphasizing the need to honor accommodations required by the ADA and Rehabilitation Act. Ms. Jones, as a Supervisory Administrative Specialist, was responsible for ensuring that these statutory accommodations were observed in her response.

Request for Corrective Action
I request the following actions to rectify this matter:

Immediate Compliance with Accommodations: That OIP promptly resend the response to my FOIA appeal, ensuring that all substantive information is directly within the email body.
Assurance of Future Compliance: That OIP, and particularly Ms. Jones, provide all future communications in the format requested to meet ADA and Rehabilitation Act standards.
Accountability: I request that OIP and DOJ reinforce ADA and Rehabilitation Act compliance requirements with Ms. Jones and other staff handling FOIA responses, ensuring no future barriers in accessible communication.
Impact of Non-Compliance
The failure to provide my requested accommodations has imposed an undue burden on my ability to access critical information within my FOIA appeal. Ms. Jones's non-compliance constitutes a potential violation of the ADA and the Rehabilitation Act, obstructing my rights to equal access and effective communication.

Conclusion
I request that this complaint be addressed promptly, with confirmation by email of the corrective actions taken to ensure compliance. Thank you for your attention to this matter and for ensuring adherence to accessibility requirements under federal law.

Sincerely,

David Medeiros
Email: AabiWR@live.com
FOIA Appeal No.: A-2025-00307

Report language

ID: 527128-TXP CLOSED 3 YEAR

RECEIVED: 6:44 a.m. October 31, 2024

LAST UPDATED: 12:49 p.m. October 31, 2024

Correspondent information

Name	**Medeiros, David**
Email	aabiwr@live.com
Phone	+18604633638
Address	215 Mountain St — Willimantic, CT, 06226
Inmate Number	—

Reported Complaint

What is your primary reason for contacting the Civil Rights Division?	Something else happened
	None
—	—
Organization name	Connecticut Department of Social Services
Where did this happen?	55 Farmington Avenue Hartford, CT 06105-3730 — Hartford, CT

Do you believe any of these personal characteristics influenced why you were treated this way?	
Are you now or have ever been an active duty service member?	No
When did this happen?	10/29/2024

Personal description

David Medeiros has submitted a formal complaint to the U.S. Department of Justice, highlighting alleged violations by the Connecticut Department of Social Services (DSS). The complaint stems from the October 29, 2024, ABI Waiver Forum, where Medeiros, a TBI survivor and recognized whistleblower, claims he was publicly mocked and selectively excluded by DSS representatives. His inquiry on Medicaid transparency and consumer choice was met with ridicule, which he asserts as both discriminatory and retaliatory, aimed at silencing his advocacy for Medicaid beneficiaries.

This submission underscores alleged violations of several legal protections, including:

First Amendment: Medeiros argues that the forum, a government-sponsored public space, should uphold viewpoint neutrality, which he claims was breached through DSS's ridicule and silencing.

Fourteenth Amendment: The complaint asserts that DSS's selective engagement violated the Equal Protection Clause by favoring other entities while marginalizing him due to his advocacy role.

Americans with Disabilities Act (ADA): Medeiros notes that as a TBI survivor, he is entitled to respectful, inclusive access in public forums. He reports DSS's conduct as discriminatory and hostile, infringing on his right to participate equally.

Section 504 of the Rehabilitation Act: Medeiros claims that DSS's exclusionary actions contradict this act's mandate for non-discriminatory access in federally funded programs.

Connecticut General Statutes Section 46a-64: He highlights violations under state anti-discrimination laws governing public accommodations.

Medeiros requests an independent investigation and a series of corrective actions, including mandatory ADA audits, anti-retaliation policies, and comprehensive DEIA training for DSS staff. He also seeks compensation for reputational, business, and emotional damages, attributing these losses to DSS's allegedly hostile and retaliatory behavior.

Report language

ID: 523966-VSF CLOSED 3 YEAR

RECEIVED: 11:50 a.m. October 24, 2024

LAST UPDATED: 2:01 p.m. November 4, 2024

Correspondent information

Name	**Medeiros, David**
Email	aabiwr@live.com
Phone	+18604633638
Address	215 Mountain St — Willimantic, CT, 06226
Inmate Number	—

Reported Complaint

What is your primary reason for contacting the Civil Rights Division?	Discriminated against in a commercial location or public place
	None
Please choose the type of location that best describes where the incident happened	Location: Public outdoor space
Organization name	Connecticut Commission on Human Rights and Opportunities (CHRO)
Where did this happen?	450 Columbus Boulevard, Suite 2, Hartford, CT 06103

	— Hartford, CT
Do you believe any of these personal characteristics influenced why you were treated this way?	Other: Whistleblower Retaliation
Are you now or have ever been an active duty service member?	No
When did this happen?	10/24/2024

Personal description

Complaint to the U.S. Department of Justice (DOJ) – Civil Rights Division

David Medeiros
Founder and CEO, ABI Resources
39 Kings Highway, Suite C
Gales Ferry, CT 06335
Email: AABIWR@live.com

Subject: ADA Violations, Obstruction, and Whistleblower Retaliation by the Connecticut Commission on Human Rights and Opportunities (CHRO)

Dear Civil Rights Division,

I am filing this formal complaint regarding violations of the Americans with Disabilities Act (ADA), Section 504 of the Rehabilitation Act, and whistleblower retaliation against me by the Connecticut Commission on Human Rights and Opportunities (CHRO) and other related state agencies.

Overview of Issues:
Denial of ADA Accommodations:

Despite my ongoing need for ADA accommodations due to traumatic brain injury and stroke, the CHRO has repeatedly denied my reasonable accommodation requests. Most notably, my requests to record meetings for cognitive processing and memory retention have been refused.

This has resulted in my inability to participate in hearings and meetings, further exacerbating my condition.

Obstruction and Delayed Processing:

My complaints about ADA violations were submitted to CHRO on multiple occasions (including complaints filed in August 2024), yet no meaningful action has been taken. CHRO has delayed its responses and has refused to officially file or process my complaints, effectively obstructing my access to justice.

Retaliation for Whistleblower Activities:

I am a whistleblower regarding Medicaid ABI Waiver Program abuses and mismanagement. Since reporting these issues, I have been subjected to retaliation in the form of denied accommodations and non-responsiveness from state agencies. I believe that this retaliation is systemic and coordinated between agencies including CHRO, the Connecticut Department of Social Services (DSS), DCP and the Brain Injury Alliance of Connecticut (BIAC).

Collusion Between Agencies:

There is reason to believe that CHRO, DSS, and BIAC have coordinated to obstruct my complaints and suppress my whistleblower activities. Internal communications and emails between these agencies likely reveal coordinated efforts to deny my requests and block my access to the accommodations and protections I am legally entitled to.

Actions Requested:

I request the Department of Justice:

Investigate violations of ADA and whistleblower protections under federal law by CHRO and related agencies.

Compel CHRO and other state agencies to release all communications and documents related to my ADA requests and whistleblower complaints.

Enforce federal protections for whistleblowers and individuals with disabilities, ensuring that these violations are addressed and corrective actions are taken.

Supporting Documentation:

Emails, letters, and complaint filings detailing the denial of my ADA accommodations and stonewalling by CHRO.

Documents demonstrating retaliation for my whistleblower activities, including delayed or obstructed investigations by CHRO and DSS.

Records of communications between agencies that suggest collusion to suppress my whistleblower status.

Thank you for your prompt attention to this matter. I trust that the DOJ will investigate these serious violations and ensure that my rights are fully protected.

Sincerely,
David Medeiros
Founder, ABI Resources

Report language

ID: 490215-DKH CLOSED 3 YEAR

RECEIVED: 4:23 p.m. August 6, 2024

LAST UPDATED: 10:14 a.m. August 7, 2024

Correspondent information

Name	**Medeiros, David**
Email	aabiwr@live.com
Phone	+18609420365
Address	215 Mountain St — Willimantic, CT, 06226
Inmate Number	—

Reported Complaint

What is your primary reason for contacting the Civil Rights Division?	Something else happened
	None
—	—
Organization name	Connecticut Medicaid Acquired Brain Injury ABI Waiver Program
Where did this happen?	— — Hartford, CT

Do you believe any of these personal characteristics influenced why you were treated this way?	Other: Whistleblower Retaliation
Are you now or have ever been an active duty service member?	No
When did this happen?	8/6/2024

Personal description

Concern and Request for Clarity Regarding Qualifications of Medicaid ABI Waiver Care Managers and Consultants To Whom It May Concern, I am writing to formally request a review of the qualifications of care management agencies contracted by the Connecticut Department of Social Services Medicaid Acquired Brain Injury(ABI) Waiver Program. This request is made in light of significant concerns regarding potential qualifications fraud within the program.According to CT DSS Medicaid ABI Waiver guidelines, the requirements for care managers and consultants appear to be:a) A Master's degree in social work, human services,counseling, or rehabilitation counseling. If the degree is in social work, LCSW or LMSW licensure is required. Alternatively,a nurse with a minimum of a bachelor's degree may qualify.b) Certification as a Brain Injury Specialist (CBIS) from the Brain Injury Association of America.Based on my understanding and knowledge, I have concerns that some individuals employed by these agencies may not meet these qualifications and may have been providing Care Management ABI Waiver services for years without the qualifications. This could constitute violations that undermine the trust, safety, person-centered programming, and integrity of the Medicaid ABI Waiver Program.As a traumatic brain injury and stroke survivor, this issue is of personal significance to me. I respectfully request a thorough review and clarification regarding the qualifications of the care management agencies operating within the Connecticut Medicaid Acquired Brain Injury (ABI) Waiver Program. I may be incorrect in my understanding, and I am submitting this information in good faith.For verification of Certified Brain Injury Specialist certification,please visit: ACBIS Certificant VerificationFor licensure verification, please visit: Connecticut eLicense Thank you for your prompt attention to this matter. I look forward to your response and the appropriate actions being taken. Also I have received significant whistleblower retaliations and am concerned for myself, the consumers of the program and ABI Resources employees. Sincerely,David Medeiros ABI Resources 08/06/2024

Report language

ID: 490214-WMG CLOSED 3 YEAR

RECEIVED: 4:23 p.m. August 6, 2024

LAST UPDATED: 11:28 a.m. August 15, 2024

Correspondent information

Name	**Medeiros, David**
Email	aabiwr@live.com
Phone	+18609420365
Address	215 Mountain St — Willimantic, CT, 06226
Inmate Number	—

Reported Complaint

What is your primary reason for contacting the Civil Rights Division?	Something else happened
	None
—	—
Organization name	Connecticut Medicaid Acquired Brain Injury ABI Waiver Program
Where did this happen?	— — Hartford, CT

Do you believe any of these personal characteristics influenced why you were treated this way?	Other: Whistleblower Retaliation
Are you now or have ever been an active duty service member?	No
When did this happen?	8/6/2024

Personal description

Concern and Request for Clarity Regarding Qualifications of Medicaid ABI Waiver Care Managers and Consultants To Whom It May Concern, I am writing to formally request a review of the qualifications of care management agencies contracted by the Connecticut Department of Social Services Medicaid Acquired Brain Injury(ABI) Waiver Program. This request is made in light of significant concerns regarding potential qualifications fraud within the program.According to CT DSS Medicaid ABI Waiver guidelines, the requirements for care managers and consultants appear to be:a) A Master's degree in social work, human services,counseling, or rehabilitation counseling. If the degree is in social work, LCSW or LMSW licensure is required. Alternatively,a nurse with a minimum of a bachelor's degree may qualify.b) Certification as a Brain Injury Specialist (CBIS) from the Brain Injury Association of America.Based on my understanding and knowledge, I have concerns that some individuals employed by these agencies may not meet these qualifications and may have been providing Care Management ABI Waiver services for years without the qualifications. This could constitute violations that undermine the trust, safety, person-centered programming, and integrity of the Medicaid ABI Waiver Program.As a traumatic brain injury and stroke survivor, this issue is of personal significance to me. I respectfully request a thorough review and clarification regarding the qualifications of the care management agencies operating within the Connecticut Medicaid Acquired Brain Injury (ABI) Waiver Program. I may be incorrect in my understanding, and I am submitting this information in good faith.For verification of Certified Brain Injury Specialist certification,please visit: ACBIS Certificant VerificationFor licensure verification, please visit: Connecticut eLicense Thank you for your prompt attention to this matter. I look forward to your response and the appropriate actions being taken. Also I have received significant whistleblower retaliations and am concerned for myself, the consumers of the program and ABI Resources employees. Sincerely,David Medeiros ABI Resources 08/06/2024

Report language

ID: 485739-ZVZ CLOSED 3 YEAR

RECEIVED: 9:59 a.m. July 29, 2024

LAST UPDATED: 2:45 p.m. August 5, 2024

Correspondent information

Name	**Medeiros, David**
Email	aabiwr@live.com
Phone	+18609420365
Address	39 Kings Highway, STE C STE C Gales Ferry, CT, 06335
Inmate Number	—

Reported Complaint

What is your primary reason for contacting the Civil Rights Division?	Discriminated against in a commercial location or public place
	None
Please choose the type of location that best describes where the incident happened	Location: Other, *Connecticut Gov*
Organization name	CT DSS, CT DOL, and CT CHRO.

Where did this happen?	55 Farmington Avenue — Hartford, CT
Do you believe any of these personal characteristics influenced why you were treated this way?	
Are you now or have ever been an active duty service member?	No
When did this happen?	7/29/2024

Personal description

Formal Complaint to the Department of Justice Civil Rights Division

Subject: Urgent Request for Investigation into Systemic Failures and Rights Violations within the Connecticut Medicaid ABI Waiver Program and the Connecticut Department of Labor

To: Civil Rights Division, U.S. Department of Justice
From: David Medeiros, CEO, ABI Resources LLC

Vulnerable people living with brain injuries are being used in what looks like a Medicaid kick-back scheme. They are being paid by an agency that doesn't pay them minimum wages and is not a 14c.

I am David Medeiros, CEO of ABI Resources LLC. I am writing to request an urgent investigation into serious problems affecting people under the Connecticut Medicaid Acquired Brain Injury (ABI) Waiver Program and issues with the Connecticut Department of Labor (DOL).

Summary of the Issue:

A recent report from the Department of Labor (DOL) showed that as of May 11, 2023, there were 843 complaint cases that had not been investigated. One of these cases had been waiting for 336 days. This shows a big problem in handling and resolving complaints, which is very concerning for people in the Medicaid ABI Waiver Program.

Supporting Documents and Grievances:

DOL Audit Report (July 23, 2024):

Key Findings: As of May 11, 2023, 843 complaint cases were not investigated, with one case unassigned for 336 days, indicating serious oversight problems.
Comprehensive Grievance Report (November 21, 2023):

Prepared by: David Medeiros and ABI Resources LLC
Key Issues:
Potential kickback schemes.
Rights Violations and Systemic Failures:

Failure to Protect Vulnerable Populations:

The backlog of uninvestigated complaints exposes workers and Medicaid consumers to exploitation and rights violations.
Denial of Due Process:

Unauthorized and unethical practices, including potential kickback schemes, violate consumers' rights to fair treatment.
The DOL's failure to investigate complaints violates workers' rights to fair treatment.
Lack of Oversight and Accountability:

Both the Medicaid ABI Waiver Program and the DOL show major oversight problems, resulting in unresolved grievances and a lack of accountability.
Request for Investigation and Action:

Given the seriousness of these issues, I urgently request the Department of Justice Civil Rights Division to:

Investigate the systemic failures and rights violations within the Connecticut Medicaid ABI Waiver Program and the DOL's complaint handling processes.
Determine how many of the 843 unassigned complaints were made by Medicaid ABI Waiver consumers seeking help.
Take immediate corrective actions to address unethical practices, discriminatory referrals, and oversight deficiencies in the Medicaid ABI Waiver Program.
Implement strict oversight mechanisms to prevent future violations and protect the rights of all affected individuals.
Conclusion:

These issues require urgent attention to protect vulnerable people and restore trust in these important public programs. The Department of Justice Civil Rights Division must act quickly to ensure justice and accountability.

Thank you for your attention and consideration.

Best regards,
David Medeiros
CEO, ABI Resources LLC
39 Kings Highway Suite C, Gales Ferry, CT 06335

Report language

ID: 478957-DPX CLOSED 3 YEAR

RECEIVED: 7:00 a.m. July 15, 2024

LAST UPDATED: 3:42 p.m. July 16, 2024

Correspondent information

Name	**Medeiros, David**
Email	aabiwr@live.com
Phone	
Address	215 Mountain St — Willimantic, CT, 06226
Inmate Number	—

Reported Complaint

What is your primary reason for contacting the Civil Rights Division?	Discriminated against in a commercial location or public place
	None
Please choose the type of location that best describes where the incident happened	Location: Other, *Connecticut Government is violating my civil rights.*
Organization name	Connecticut Department of Social Services

Where did this happen?	55 Farmington Avenue — Hartford, CT
Do you believe any of these personal characteristics influenced why you were treated this way?	
Are you now or have ever been an active duty service member?	No
When did this happen?	7/15/2024

Personal description

Complaint Against Connecticut Department of Social Services (DSS) for Denial of FOIA Request

Dear Civil Rights Division,

I am filing a formal complaint against the Connecticut Department of Social Services (DSS) for their refusal to comply with my Freedom of Information Act (FOIA) request, which is a violation of my civil rights under federal law.

Background

I am a resident of Connecticut, a stroke survivor, and I live with a brain injury. I founded ABI Resources, a company supporting the Medicaid Acquired Brain Injury (ABI) Waiver Program. Despite my numerous efforts to obtain information from DSS through FOIA requests, they have repeatedly failed to provide the requested information.

Specific Issues

Denial of FOIA Request: DSS has refused to provide the information I requested under FOIA without offering sufficient reasons for their denial.
Lack of Communication: My attempts to follow up on my FOIA requests have been met with delays or no response, severely hindering my ability to address the issues at hand.
Failure to Accommodate: Despite requesting reasonable accommodations due to my disability,

DSS has ignored these requests.
Impact

DSS's refusal to comply with FOIA requests has caused significant personal distress and obstructed my efforts to advocate for the rights of individuals with disabilities. Their inaction has impeded my ability to ensure equitable treatment under the law and access necessary information to support my advocacy efforts.

Legal Grounds

DSS's actions violate the Freedom of Information Act (FOIA), the Americans with Disabilities Act (ADA), and the Rehabilitation Act of 1973. By not providing the requested information and failing to accommodate my disability, DSS has discriminated against me based on my disability.

Request for Action

I request that the Civil Rights Division:

Investigate: Conduct a thorough investigation into DSS's practices and their refusal to comply with FOIA requests.
Ensure Compliance: Enforce compliance with federal laws concerning FOIA and the provision of services and accommodations to individuals with disabilities.
Provide Remedies: Address the harm caused by DSS's actions, ensuring my FOIA requests are properly fulfilled.
Conclusion

I urge the Civil Rights Division to take immediate action to address this issue. Ensuring that DSS upholds the rights of individuals with disabilities and complies with FOIA is crucial for maintaining our civil rights protections.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

David Medeiros

Report language

ID: 478956-NSD CLOSED 3 YEAR

RECEIVED: 6:52 a.m. July 15, 2024

LAST UPDATED: 3:42 p.m. July 16, 2024

Correspondent information

Name	**Medeiros, David**
Email	aabiwr@live.com
Phone	
Address	215 Mountain St — Willimantic, CT, 06226
Inmate Number	—

Reported Complaint

What is your primary reason for contacting the Civil Rights Division?	Discriminated against in a commercial location or public place
	None
Please choose the type of location that best describes where the incident happened	Location: Other, *Connecticut Government is violating my civil rights.*
Organization name	Connecticut Commission on Human Rights and Opportunities (CHRO)
Where did this happen?	450 Columbus Boulevard Suite 2 Hartford Connecticut 06103

	—
	Hartford, CT
Do you believe any of these personal characteristics influenced why you were treated this way?	
Are you now or have ever been an active duty service member?	No
When did this happen?	7/15/2024

Personal description

Complaint Against the Connecticut Commission on Human Rights and Opportunities (CHRO) for Denial of Services

Dear Civil Rights Division,

I am filing a formal complaint against the Connecticut Commission on Human Rights and Opportunities (CHRO) for their refusal to provide services to me, which violates my civil rights under federal law.

This is what is happening to me. My civil rights are not being protected, and I am being forced to pay to have them enforced. This is a clear violation of federal laws, such as the Americans with Disabilities Act (ADA) and the Rehabilitation Act of 1973, which entitle individuals with disabilities to protections and accommodations without incurring additional costs. A government agency is denying me these protections and requiring me to pay for what should be a guaranteed right, which is a violation of my civil rights and needs to be addressed legally.

Background

I am a resident of Connecticut, a stroke survivor, and I live with a brain injury. I founded ABI Resources, a company supporting the Medicaid Acquired Brain Injury (ABI) Waiver Program. Despite my efforts to engage with CHRO regarding issues of discrimination and service denial, they have repeatedly failed to assist me.

Specific Issues

Refusal to Investigate: CHRO has declined to investigate my discrimination complaints without providing sufficient reasons.
Lack of Communication: My attempts to communicate with CHRO have been met with delays or no response, severely hindering my ability to address the issues.
Failure to Accommodate: Despite requesting reasonable accommodations due to my disability, CHRO has ignored these requests.
Forced to Pay for Rights Protection: I have been forced to incur costs to protect and enforce my civil rights, which should be guaranteed and upheld by CHRO without requiring me to pay.
Impact

CHRO's refusal to provide services has caused significant personal distress and obstructed my efforts to advocate for the rights of individuals with disabilities. Their inaction has impeded my ability to ensure equitable treatment under the law.

Legal Grounds

CHRO's actions violate the Americans with Disabilities Act (ADA), the Rehabilitation Act of 1973, and other federal statutes. By not providing necessary services and accommodations and by forcing me to pay to protect my rights, CHRO has discriminated against me based on my disability.

Request for Action

I request that the Civil Rights Division:

Investigate: Conduct a thorough investigation into CHRO's practices and their refusal to provide services.
Ensure Compliance: Enforce compliance with federal laws concerning the provision of services and accommodations to individuals with disabilities.
Provide Remedies: Address the harm caused by CHRO's actions, ensuring my complaints are properly investigated.
Conclusion

I urge the Civil Rights Division to take immediate action to address this issue. Ensuring that CHRO upholds the rights of individuals with disabilities is crucial for maintaining our civil rights protections.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,
David Medeiros

Report language

ID: 452335-DDT CLOSED 3 YEAR

RECEIVED: 9:37 a.m. May 23, 2024

LAST UPDATED: 10:25 a.m. May 23, 2024

Correspondent information

Name	**Medeiros, David**
Email	aabiwr@live.com
Phone	+18604633638
Address	215 Mountain St — Willimantic, CT, 06226
Inmate Number	—

Reported Complaint

What is your primary reason for contacting the Civil Rights Division?	Discriminated against in a commercial location or public place
	None
Please choose the type of location that best describes where the incident happened	Location: Public outdoor space
Organization name	Connecticut Commission on Human Rights and Opportunities (CHRO)
Where did this happen?	450 Columbus Boulevard Suite 2 Hartford Connecticut 06103

	— Hartford, CT
Do you believe any of these personal characteristics influenced why you were treated this way?	
Are you now or have ever been an active duty service member?	No
When did this happen?	2/29/2024

Personal description

Complaint Against the Connecticut Commission on Human Rights and Opportunities (CHRO) for Denial of Services

Dear Civil Rights Division,

I am filing a formal complaint against the Connecticut Commission on Human Rights and Opportunities (CHRO) for their refusal to provide services to me, a clear violation of my civil rights under federal law.

Background
I am a Connecticut resident, a stroke survivor, and live with a brain injury. I founded ABI Resources, a company supporting the Medicaid Acquired Brain Injury (ABI) Waiver Program. Despite my efforts to engage with CHRO regarding issues of discrimination and service denial, they have repeatedly failed to assist me.

Specific Issues
Refusal to Investigate: CHRO has declined to investigate my discrimination complaints without providing sufficient reasons.
Lack of Communication: My attempts to communicate with CHRO have been met with delays or no response, severely hindering my ability to address the issues.
Failure to Accommodate: Despite requesting reasonable accommodations due to my disability, CHRO has ignored these requests.
Impact

CHRO's refusal to provide services has caused significant personal distress and obstructed my efforts to advocate for the rights of individuals with disabilities. Their inaction has impeded my ability to ensure equitable treatment under the law.

Legal Grounds
CHRO's actions violate the Americans with Disabilities Act (ADA), the Rehabilitation Act of 1973, and other federal statutes. By not providing necessary services and accommodations, CHRO has discriminated against me based on my disability.

Request for Action
I request that the Civil Rights Division:

Investigate: Conduct a thorough investigation into CHRO's practices and their refusal to provide services.
Ensure Compliance: Enforce compliance with federal laws concerning the provision of services and accommodations to individuals with disabilities.
Provide Remedies: Address the harm caused by CHRO's actions, ensuring my complaints are properly investigated.
Conclusion
I urge the Civil Rights Division to take immediate action to address this issue. Ensuring that CHRO upholds the rights of individuals with disabilities is crucial for maintaining our civil rights protections.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

David Medeiros

Report language

ID: 405540-ZXW CLOSED 3 YEAR

RECEIVED: 6:06 a.m. February 5, 2024

LAST UPDATED: 9:52 a.m. February 6, 2024

Correspondent information

Name	**Medeiros, David**
Email	aabiwr@live.com
Phone	8604633638
Address	215 Mountain St — Willimantic, CT, 06226
Inmate Number	—

Reported Complaint

What is your primary reason for contacting the Civil Rights Division?	Something else happened
	None
—	—
Organization name	Connecticut Human Rights Commission CHRO
Where did this happen?	450 Columbus Blvd, — Hartford, CT

Do you believe any of these personal characteristics influenced why you were treated this way?	Other: ADA Whistleblower Retaliation
Are you now or have ever been an active duty service member?	No
When did this happen?	2/4/2024

Personal description

Connecticut Commission on Human Rights and Opportunities (CHRO) and the Department of Social Services (DSS).
Formal Complaint and Demand for Investigation: Allegations of Discrimination and Non-Compliance by CHRO and DSS

Formal Complaint of Discrimination and Request for Immediate Action

I hereby demand an immediate cessation of all discriminatory practices and policies that violate ADA and whistleblower protections as experienced within the dealings with the Connecticut Commission on Human Rights and Opportunities (CHRO) and the Department of Social Services (DSS). This demand is made with the expectation of a prompt, transparent investigation into these allegations and a swift implementation of corrective measures to ensure full compliance with all applicable federal and state laws, thereby safeguarding my rights and those of others who may be similarly affected.

(b)(6)

Your message

To: [redacted]
Subject: Re: 2410220 Service of CHRO Complaint
Sent: Saturday, February 3, 2024 8:05:39 AM (UTC-05:00) Eastern Time (US & Canada)

was deleted without being read on Saturday, February 3, 2024 6:02:58 PM (UTC-05:00) Eastern Time (US & Canada).

I am writing to formally allege discrimination by the Connecticut Commission on Human Rights

and Opportunities (CHRO) and the Department of Social Services (DSS), in violation of the Americans with Disabilities Act (ADA) and whistleblower protection laws. Despite numerous attempts to seek resolution and compliance with these critical protections, my efforts have been met with systemic barriers and retaliatory actions that not only exacerbate my personal and professional situation but also raise serious concerns about the commitment of CHRO and DSS to uphold the law and protect the rights of individuals they serve.

This letter serves as a formal request for an immediate, transparent, and comprehensive investigation into these allegations. Furthermore, it demands the implementation of corrective actions to address and rectify the violations of ADA compliance and whistleblower protections I have experienced.

The failure to adequately address these issues not only undermines the integrity of CHRO and DSS but also inflicts significant harm on those who rely on your departments for support and protection. It is imperative that this situation be rectified immediately to restore faith in your commitment to justice and legal compliance.

I expect a prompt response to this letter, detailing the steps that will be taken to investigate these claims and ensure that such violations do not recur. Failure to address these concerns adequately may compel me to pursue further legal action to protect my rights and ensure that the principles of fairness, transparency, and accountability are upheld.
2410220 Service of CHRO Complaint

Best regards,
David Medeiros
ABI Resources
Medicaid Acquired Brain Injury ABI Waiver Program Provider

Report language

ID: 395050-TWW CLOSED 3 YEAR

RECEIVED: 12:10 p.m. January 10, 2024

LAST UPDATED: 11:18 a.m. January 22, 2024

Correspondent information

Name	**Medeiros, David**
Email	aabiwr@live.com
Phone	8604633638
Address	215 Mountain St — Willimantic, CT, 06226
Inmate Number	—

Reported Complaint

What is your primary reason for contacting the Civil Rights Division?	Something else happened
	None
—	—
Organization name	Appeal against Decision on Complaint (Report Number: 392179-NCW)
Where did this happen?	950 Pennsylvania Avenue, NW — Washington, CT

Do you believe any of these personal characteristics influenced why you were treated this way?	
Are you now or have ever been an active duty service member?	No
When did this happen?	1/10/2024

Personal description

Re: Appeal against Decision on Complaint (Report Number: 392179-NCW)

Dear Civil Rights Division,

I am writing to respectfully appeal the decision of the Department of Justice, regarding my complaint (Report Number: 392179-NCW). While I appreciate the time and effort your team invested in reviewing my complaint, I firmly believe that further action is warranted in this matter.

I firmly believe that further action is not only warranted but necessary, particularly in light of the responsible stewardship of taxpayer funds and federal resources.

Given the nature and gravity of the issues raised in my complaint, I request that the Department of Justice reconsider its decision and take the following specific actions: [List the actions you want them to take].

I understand the constraints and challenges faced by the Department in addressing the numerous reports it receives. However, I believe that my case presents unique and compelling circumstances that merit a more in-depth examination.

Thank you for your attention to this appeal. I am committed to pursuing justice in this matter and have faith in the Department of Justice's role in upholding and enforcing civil rights. I look forward to your reconsidered decision.

Sincerely,

Best regards,
David Medeiros

Report language

ID: 392179-NCW CLOSED 3 YEAR

RECEIVED: 6:07 a.m. January 3, 2024

LAST UPDATED: 11:12 a.m. January 10, 2024

Correspondent information

Name	**Medeiros, David**
Email	aabiwr@live.com
Phone	8604633638
Address	215 Mountain St — Willimantic, CT, 06226
Inmate Number	—

Reported Complaint

What is your primary reason for contacting the Civil Rights Division?	Discriminated against in a commercial location or public place
	None
Please choose the type of location that best describes where the incident happened	Location: Other, *Connecticut CHRO and Department of Social Services*
Organization name	Commission on Human Rights and Opportunities and Connecticut Department of Social Services
Where did this happen?	450 Columbus Blvd., Suite 2, Hartford, CT 06103-1835

	55 Farmington Avenue, Hartford, CT 06105-3730 Hartford, CT
Do you believe any of these personal characteristics influenced why you were treated this way?	Other: Whistleblower Retaliations.
Are you now or have ever been an active duty service member?	No
When did this happen?	1/2/2024

Personal description

Date 01.02.2024

Commission on Human Rights and Opportunities

Re: Comprehensive Complaint and Request for Escalation - CHRO No. 2410220 David Medeiros v. State of Connecticut, Department of Social Services

Re: Comprehensive Grievance Report and Request for Clarity.

Addressing Issues within the Connecticut Medicaid Acquired Brain Injury (ABI) Waiver Program.

Whistleblower Report Prepared by: David Medeiros and ABI Resources LLC Date: November 21, 2023

Re: Newly filed CHRO Complaint 12.29.2023 against CHRO and DSS.

Esteemed Members of the Commission on Human Rights and Opportunities,

This comprehensive complaint is a cumulation of ongoing concerns, systemic issues, and personal grievances experienced in my interactions with the Commission on Human Rights and Opportunities (CHRO) and the Department of Social Services (DSS). It serves to illuminate the substantial and repetitive failures to adhere to the mandates of the Americans with Disabilities Act (ADA), the disregard for the proper treatment of whistleblowers, and the overall lack of procedural integrity.

I. Introduction and Background:

My journey as a brain injury survivor and stroke survivor has been marred by the CHRO's and DSS's failure to provide necessary ADA accommodations and civil rights. The lack of proper communication and assistance has hindered my ability to effectively engage in proceedings and advocate for my rights. Despite repeated requests for accommodations, such as assistance in understanding and completing complex documentation and a preference for written communication, I have faced misinterpretations and inadequate responses.

II. Allegations of Non-Compliance and Accommodation Failures:

The DSS's actions, including the initiation of complex email threads involving numerous parties, have contravened the clear, simplified communication methods necessary for my effective participation. Notably, the new email and involvement of (b)(6) given his prior engagements with the ABI Waiver Program, presents a glaring conflict of interest, potentially influencing the impartial handling of my case. CHRO email threads with state employees from CHRO and CT DSS (b)(6) CHRO Judge Dr. Cherron Payne, (b)(6) (b)(6) (b)(6) Commissioner, Connecticut Department of Social Services.

III. Whistleblower Protections and Retaliatory Actions:

As a whistleblower, I have reported significant issues within the ABI Waiver Program, placing me at risk of retaliatory actions from individuals within the DSS. The audit's identification of instances of noncompliance with laws, regulations, or policies by the CHRO is indicative of an environment where whistleblower protections are not adequately enforced.

IV. Demand for Investigation and Independent Adjudication:

I demand a detailed investigation into the CHRO's practices, especially regarding ADA accommodations and whistleblower retaliations. It is critical that my distinct complaints be adjudicated independently to prevent the conflation of issues.

V. Federal Escalation Given Audit Findings:

Given the audit findings, which include four repeat findings from previous audits, it is imperative that this matter be escalated to federal authorities, specifically the U.S. Department of Justice Civil Rights Enforcement and all appropriate Federal Departments for an impartial and exhaustive review.

Report language

ID: 385105-BPN CLOSED 3 YEAR

RECEIVED: 11:29 a.m. December 15, 2023

LAST UPDATED: 8:44 a.m. December 22, 2023

Correspondent information

Name	**Medeiros, David**
Email	aabiwr@live.com
Phone	8604633638
Address	215 Mountain St — Willimantic, CT, 06226
Inmate Number	—

Reported Complaint

What is your primary reason for contacting the Civil Rights Division?	Discriminated against in a commercial location or public place
	None
Please choose the type of location that best describes where the incident happened	Location: Public outdoor space
Organization name	Connecticut Commission on Human Rights and Opportunities
Where did this happen?	450 Columbus Boulevard Suite 2 Hartford Connecticut 06103

	—
	Hartford, CT
Do you believe any of these personal characteristics influenced why you were treated this way?	
Are you now or have ever been an active duty service member?	No
When did this happen?	12/15/2023

Personal description

Complaint Against Connecticut Commission on Human Rights and Opportunities for Misconduct

I am writing to file a formal complaint against the Connecticut Commission on Human Rights and Opportunities (CHRO), located at 450 Columbus Boulevard, Suite 2, Hartford, Connecticut 06103. I am a brain injury survivor and have been actively self-advocating for my rights. However, it has come to my attention that the CHRO is deleting my submitted complaints without opening and reading them. I have documented proof that I would like to submit to you.

This action not only disregards my efforts to seek justice and support but also potentially reflects a broader systemic issue in Connecticut's handling of civil rights complaints. It is particularly concerning to me, as a person with a disability, that my attempts to advocate for myself are being dismissed in such a manner.

I believe this matter warrants federal attention and intervention. As a citizen seeking fair treatment and due process, I urge the Department of Justice to investigate this issue. It is crucial that individuals like myself, who face challenges due to disabilities, are given a fair opportunity to have our voices heard and our complaints addressed appropriately.

Thank you for your attention to this matter. I am available for any further information or discussion as needed.

Sincerely,
David Medeiros

Report language

ID: 385049-TVP CLOSED 3 YEAR

RECEIVED: 9:21 a.m. December 15, 2023

LAST UPDATED: 8:29 a.m. December 22, 2023

Correspondent information

Name	**Medeiros, David**
Email	aabiwr@live.com
Phone	8604633638
Address	215 Mountain St — Willimantic, CT, 06226
Inmate Number	—

Reported Complaint

What is your primary reason for contacting the Civil Rights Division?	Discriminated against in a commercial location or public place
	None
Please choose the type of location that best describes where the incident happened	Location: Public outdoor space
Organization name	DEPARTMENT OF SOCIAL SERVICES OFFICE OF LEGAL COUNSEL, REGULATIONS, AND ADMINISTRATIVE HEARINGS

Where did this happen?	55 FARMINGTON AVENUE • HARTFORD, CONNECTICUT 06105 — Hartfrod, CT
Do you believe any of these personal characteristics influenced why you were treated this way?	Other: as well as Whistleblower Retaliation.
Are you now or have ever been an active duty service member?	No
When did this happen?	12/13/2023

Personal description

Date: 12/15/2023

Office for Civil Rights
U.S. Department of Health & Human Services
200 Independence Avenue, S.W.
Room 509F, HHS Building
Washington, D.C. 20201

Complaint and Request for Federal Intervention and Support in Addressing Misconduct and Ensuring Accommodations for Self-Advocacy and Protection from Whistleblower Retaliations.

Dear Office for Civil Rights,

I am writing to lodge a formal complaint against (b)(6) of the Connecticut Department of Social Services regarding his correspondence dated December 13, 2023. As a brain injury survivor and the founder of A.B.I. Resources LLC, I have faced significant challenges in advocating for myself, my business and the disabled population we serve. (b)(6) letter contains misleading, inaccurate, non-accommodating and intimidating statements that undermine my efforts and rights as a person living with a brain injury and as a whistleblower.

I request your assistance in ensuring fair treatment and accommodations, which are crucial for my effective communication and participation in these matters. Additionally, I seek guidance and support from the federal government to uphold my rights to self-advocate, both as an individual with a disability, a whistleblower, and as a business owner.

It is imperative that government entities respect and facilitate the participation of individuals like me in matters affecting our lives and businesses. I am committed to advocating for transparency and accountability, and I believe the federal government's intervention is crucial in rectifying the current situation.

Thank you for your attention to this matter.

Best regards, David Medeiros David Medeiros
ABI Resources, CEO, Director, Team Member
Medicaid ABI Waiver Program Support Provider.

Report language

ID: 376153-JVL CLOSED 3 YEAR

RECEIVED: 7:14 a.m. November 25, 2023

LAST UPDATED: 8:10 a.m. December 4, 2023

Correspondent information

Name	**MEDEIROS, David**
Email	aabiwr@live.com
Phone	8604633638
Address	215 Mountain St — Willimantic, CT, 06226
Inmate Number	—

Reported Complaint

What is your primary reason for contacting the Civil Rights Division?	Discriminated against in a commercial location or public place
	None
Please choose the type of location that best describes where the incident happened	Location: Other, *HHS DOJ CMS OIG DSS*
Organization name	950 Pennsylvania Avenue, NW, Washington, DC 20530
Where did this happen?	950 Pennsylvania Avenue, NW, Washington, DC 20530

	— Washington, WA
Do you believe any of these personal characteristics influenced why you were treated this way?	
Are you now or have ever been an active duty service member?	No
When did this happen?	11/25/2023

Personal description

57 page report has been submitted.
Date: 11/24/2023

Complaint and Urgent Request for Federal Intervention in Addressing Systemic Rights Violations in Connecticut.

To: All Relevant Federal Authorities and Departments, United States of America.

Subject: Urgent Call for Federal Action Against Systemic Rights Violations in Connecticut.

Dear Esteemed Officials,

I am writing to you as the founder and leader of ABI Resources, a Connecticut-based company dedicated to assisting individuals with disabilities under the Federally Funded Medicaid ABI Waiver Program. This letter serves as both an expression of grave concern and an urgent request for immediate federal intervention regarding ongoing systemic rights violations within the state of Connecticut.

These violations, perpetrated by state authorities and overlooked by federal entities, are infringing upon not only my rights as a disabled business owner but also those of the community we ardently serve.

Our efforts to address these challenges have been consistently impeded by the inherent complexity, exorbitant costs, and prolonged timeframes required to navigate the existing systems.

A conspicuous lack of federal oversight in Connecticut's allocation and use of federal funds has facilitated the perpetuation of these infringements without repercussion.

Enclosed, you will find a comprehensive report delineating the specifics of these violations, our concerted efforts to bring them to light, and the lackluster response from federal agencies thus far. This situation flagrantly contradicts the foundational principles of justice and equity and stands in stark opposition to the laws enacted to protect the rights of disabled individuals.

I implore you to conduct a thorough examination of this report and to undertake prompt and decisive action. The exigency for more accessible advocacy for individuals with disabilities, and the imperative for direct federal intervention in the oversight of Connecticut's management of federal funds, cannot be overstated. The rights and welfare of numerous individuals hinge on your immediate and effective response.

This matter transcends mere mismanagement of federal funds by a state; it epitomizes a more profound failure within our federal system to protect its most vulnerable citizens. As a disabled entrepreneur, I have encountered numerous barriers which have been exacerbated, rather than mitigated, by the very systems designed for support.

The evidence presented in the report reveals a pervasive pattern of neglect, indicative of a systemic issue that demands your immediate and undivided attention.

The very foundations of our society – justice, equity, and equitable treatment under the law – are at risk. I urge you not only to consider the contents of this report but to act with the urgency and seriousness it rightfully commands.

The future of ABI Resources, the individuals we support, and the commitment of our federal system to its disabled citizens rest in your capable hands. I have confidence in your willingness to redress these injustices and to prevent such oversights from recurring.

While the immediate issues originate from actions taken by the Connecticut government, the overarching failure at the federal level has allowed these challenges to proliferate. The systemic issues we are currently grappling with are a direct consequence of inadequate federal oversight and a lack of accountability in ensuring state compliance with federal standards.

Therefore, the responsibility for our current situation rests not solely with Connecticut but is fundamentally a federal issue. It is a failure on the part of the United States to effectively monitor, regulate, and intervene when necessary, leading to the violation of our rights and the undermining of our operations.

This situation demands more than mere acknowledgment; it necessitates immediate and decisive federal action. The well-being of countless individuals with disabilities, reliant on services such as those provided by ABI Resources, is in jeopardy.

In this urgent appeal, I highlight issues of paramount public interest, reflecting a troubling lack of transparency and accountability within Connecticut's administration of the Medicaid ABI Waiver Program. The enclosed report

elucidates potential civil rights violations and instances of government overreach, profoundly affecting the disabled community we serve. These concerns are not just administrative discrepancies but suggest deeper systemic misconduct.

Our extensive documentation raises serious questions about potential corruption, ethical violations, and financial mismanagement within state-run programs. These issues, if left unaddressed, could signify a blatant disregard for legal standards and the well-being of our society's most vulnerable members. As a whistleblower exposing these malpractices, I anticipate that this letter will resonate with your commitment to justice and equity.

Moreover, the lack of decisive action in face of these allegations may set a troubling legal precedent, undermining the very foundation of judicial review and democratic oversight. This situation warrants immediate scrutiny, as it involves not only potential discrimination and inequality against individuals with disabilities but also raises significant public safety risks. The failure to ensure the proper use of federal funds and to protect the rights of disabled citizens highlights a concerning trend of privacy infringements and personal rights violations.

As someone at the forefront of addressing these challenges, I have witnessed firsthand the detrimental effects of such systemic issues on our clients and their families. It's not merely a matter of policy failure; it's a matter of failing those who rely on us for support and protection. The responsibility to rectify these issues lies not only with the state of Connecticut but also at the federal level, where a more robust oversight mechanism is urgently needed.

In conclusion, the situation we are confronting is not an isolated incident but a manifestation of national concern. It demands more than passive acknowledgment; it requires proactive and decisive federal intervention. The

well-being of countless individuals, dependent on the integrity and efficacy of our federal and state systems, hangs in the balance.

I beseech you to acknowledge the gravity of this situation and the federal government's role in its development. It is imperative that the United States assume responsibility for these sys-

temic failures and implement tangible solutions.

I thank you for your consideration of this critical matter and await your prompt response. I am prepared to provide any additional information or assistance as required.

Best regards, David Medeiros David Medeiros
ABI Resources, CEO, Director, Team Member

Report language

ID: 339860-FQG CLOSED 10 YEAR

RECEIVED: 7:13 a.m. September 1, 2023

LAST UPDATED: 11:48 a.m. September 8, 2023

Correspondent information

Name	**MEDEIROS, DAVID**
Email	aabiwr@live.com
Phone	8609420365
Address	39 Kings Highway, STE C STE C Gales Ferry, CT, 06335
Inmate Number	—

Reported Complaint

What is your primary reason for contacting the Civil Rights Division?	Discriminated against in a commercial location or public place
	None
Please choose the type of location that best describes where the incident happened	Location: Healthcare facility
Organization name	Connecticut Community Care Inc.

Where did this happen?	108 New Park Ave, — North Franklin, CT
Do you believe any of these personal characteristics influenced why you were treated this way?	Other: Whistleblower Retaliation.
Are you now or have ever been an active duty service member?	No
When did this happen?	8/31/2023

Personal description

Date: August 31, 2023

To: Connecticut Department of Social Services (DSS)

From: ABI Resources

The ABI Waiver Program aims to assist individuals with Acquired Brain Injuries, facilitating their integration into community settings and ensuring they lead self-directed lives. Central to this program's success is the transparent exchange of information by Care Management to all involved professionals.

Report of the Meeting:

During a recent team meeting for ABI Waiver Program survivor EB from Griswold, CT, the CBT behaviorist highlighted the following concern:

In the past 9 months of providing weekly therapy services to EB since January, the behaviorist did not receive any historical behavioral or background information about EB from Care Management.

The absence of information from Care Management poses questions about the necessity and justification of the weekly ABI Waiver behavioral services being provided and billed to

Medicaid. How can a behaviorist deliver effective services without prior knowledge or specific directives?

During this meeting, the Care management explained they had no information about the consumer but would look at the client's records next week when they go to the office, the behaviorist then approached ABI Resources for past and current medical and therapeutic data. However, ABI Resources provides non-medical/therapeutic support, potentially complicating the behaviorist's request.

The Cognitive Behavioral therapist raised concerns to the consumer and team about the consumer's lead medical rehab doctor's abilities and prescriptions. Such concerns have unsettled the consumer, making them contemplate seeking a new prescriber and potentially not adhering to their medication regimen. Notably, EB has been with their current doctor for over 15 years.

Implications:

Program Integrity: ABI Waiver care management consultation services are built on organization thorough information sharing and communication. A lapse in this regard undermines the quality of care as well as concerns for Care management consultation service billing that may not be provided.

Consumer Safety: Operating without a complete background can endanger the consumer, therapist, and service providers.

CBT Medication Concerns: Uncertainties regarding EB's medication necessitate immediate investigation and resolution.

Concerns Raised:

Clarity is required on the interventions the CBT behaviorist has employed with EB since January. The obstacles created by the missing historical data and the highlighted medication worries are urgent.

Request for Action:

Immediate Sharing of Information: Care Management must swiftly relay all pertinent historical details about EB to the CBT behaviorist and ABI Resources.

Audit of Care Management Protocols: An assessment should be initiated to discern the cause of this neglect and avert similar oversights for other clients.

Training: Provide comprehensive training for Care Management consultation services and behavioral providers to ensure an understanding of the roles and capacities of each associated organization.

Contact CMS: Initiate a thorough investigation into the consumer's ABI Waiver Program service plan and to ascertain if other consumers are experiencing similar.

Ensuring the concerns detailed herein are swiftly addressed is critical to preserving safety as well as the integrity and purpose of the ABI Waiver Program.

We urge Connecticut DSS to prioritize this matter and ensure proper measures are taken to rectify the situation. Lastly, ABI Resources requests follow-up information as to how the Department of Social Services has addressed this.

Sincerely,

David Medeiros

ABI Resources

Report language

ID: 336274-XPM CLOSED 10 YEAR

RECEIVED: 11:12 a.m. August 24, 2023

LAST UPDATED: 9:07 a.m. August 31, 2023

Correspondent information

Name	**MEDEIROS, DAVID**
Email	aabiwr@live.com
Phone	8604633638
Address	39 Kings Highway, STE C — Gales Ferry, CT, 06335
Inmate Number	—

Reported Complaint

What is your primary reason for contacting the Civil Rights Division?	Something else happened
	None
—	—
Organization name	CCSN GLASTONBURY
Where did this happen?	GLASTONBURY 2300 Main Street — Glastonbury, CT

Do you believe any of these personal characteristics influenced why you were treated this way?	
Are you now or have ever been an active duty service member?	No
When did this happen?	8/4/2023

Personal description

The unauthorized organization of a covert meeting centered around a disabled individual, referred to as "EB," by CCSN Behavioral Health located at 2300 Main Street, Glastonbury, CT 06033, and Connecticut Community Care Inc, North Franklin, CT, is a stark example of potential discrimination and violation of personal rights.

I. Background

The Americans with Disabilities Act (ADA) and subsequent regulations emphasize the rights of individuals with disabilities to participate in decisions affecting their lives, their treatment, and their overall well-being. This encompasses the right to be informed, consulted, and heard in any decision-making process concerning their health, well-being, and overall life circumstances.

II. Ethical and Legal Implications

Violation of Autonomy: Every individual has the right to autonomy – to make decisions about one's own life and to be informed about matters that pertain to one's own welfare. By organizing a meeting without the knowledge and consent of "EB," the involved organizations may have potentially stripped the individual of their autonomy, disregarding their self-agency and rights.

Breach of Confidentiality: Any health-related meeting pertaining to an individual is inherently private. Organizing such a meeting without the awareness and approval of the concerned individual could represent a severe breach of confidentiality.

Discrimination: Singling out an individual based on their disability for any kind of treatment without their knowledge could be seen as discriminatory behavior. This can especially be the case if similar covert meetings are not organized for non-disabled individuals in similar circumstances.

III. Potential Repercussions

Impact on "EB": Beyond legal and organizational implications, the psychological and emotional impact on "EB" can be significant. Discovering that a covert meeting was organized about oneself can lead to feelings of betrayal, anxiety, and mistrust.

Conclusion

It's imperative for organizations, especially those that deal with vulnerable populations, to uphold the highest standards of ethical conduct. Any deviation from these standards, particularly actions that might strip individuals of their rights and autonomy, can have grave consequences both legally and ethically.Subject: Request for Full Inclusion and Participation in Medicaid ABI Waiver Program Meeting.

To Whom It May Concern,

I write on behalf of ABI Resources with regard to the upcoming Medicaid ABI Waiver program meeting. It has come to our attention that a consumer of the program has not been granted access to participate in this meeting. Such exclusion not only raises significant concerns about transparency and fairness but may also potentially violate the rights of the person served under the Medicaid ABI Waiver program.

The basis of the Medicaid ABI Waiver program,

Report language

ID: 327016-TNM CLOSED 10 YEAR

RECEIVED: 10:36 a.m. August 3, 2023

LAST UPDATED: 2:07 p.m. August 14, 2023

Correspondent information

Name	**Medeiros, David**
Email	aabiwr@live.com
Phone	8604633638
Address	215 Mountain St — Willimantic, CT, 06226
Inmate Number	—

Reported Complaint

What is your primary reason for contacting the Civil Rights Division?	Discriminated against in a commercial location or public place
	None
Please choose the type of location that best describes where the incident happened	Location: Public outdoor space
Organization name	Connecicut: State of.

Where did this happen?	165 Capitol Avenue Suite 1000 — Hartford, CT
Do you believe any of these personal characteristics influenced why you were treated this way?	
Are you now or have ever been an active duty service member?	No
When did this happen?	8/3/2023

Personal description

U.S. Department of Justice
950 Pennsylvania Avenue, NW
Washington, D.C. 20530-0001

Subject: Formal Complaint Regarding Restricted Choice of Cognitive Behavioral Therapists (CBTs) within ABI Waiver and MFP Programs in Connecticut

Dear Sir/Madam,

I am writing to bring to your attention a matter of grave concern involving potential violations of the rights of disabled individuals within Connecticut's Acquired Brain Injury (ABI) Waiver and Money Follows the Person (MFP) programs.

It has been observed that participants in these programs are being directed towards prese-lected Cognitive Behavioral Therapists (CBTs) and prescribed therapy sessions without being provided with the full list of available therapists or being informed of their right to select other providers. This alarming practice not only undermines the principles of choice and autonomy but may also be in direct contravention of federal laws, including the Americans with Disabilities Act (ADA).

The specific issues I wish to highlight are:

Lack of Transparency and Choice: Individuals must be provided with a complete list of qualified CBTs, and the freedom to choose the therapist that best aligns with their needs and preferences. The current practice denies them this essential right to make informed decisions about their care.

Violation of Informed Consent: Coercing participants into preselected therapy options without clear disclosure of all available options compromises the integrity of informed consent, a cornerstone of medical ethics and legal compliance.

Potential Impact on Quality of Care: This restricted choice may result in a mismatch between the therapy provided and the unique needs of the individual, affecting overall effectiveness and quality of care.

Given the Department of Justice's critical role in upholding federal laws and protecting the rights of American citizens, I request your immediate intervention to investigate this matter within the ABI Waiver and MFP programs in Connecticut.

I urge you to take appropriate measures to ensure transparency, choice, and the right to informed consent for participants in these programs. The implementation of clear guidelines, education, and enforcement must be prioritized to rectify this troubling situation.

I look forward to your prompt response and trust that you will act with the urgency and dedication that this serious matter demands. The rights, dignity, and well-being of individuals within the ABI Waiver and MFP programs must be preserved, and I believe that the Department of Justice is uniquely positioned to ensure that these principles are upheld.

Thank you for your immediate attention to this matter.

Sincerely,
David Medeiros
ABI Resources

Report language

ID: 327008-WFC CLOSED 10 YEAR

RECEIVED: 10:19 a.m. August 3, 2023

LAST UPDATED: 2:06 p.m. August 14, 2023

Correspondent information

Name	**Medeiros, David**
Email	aabiwr@live.com
Phone	8604633638
Address	215 Mountain St — Willimantic, CT, 06226
Inmate Number	—

Reported Complaint

What is your primary reason for contacting the Civil Rights Division?	Discriminated against in a commercial location or public place
	None
Please choose the type of location that best describes where the incident happened	Location: Public outdoor space
Organization name	Connecicut: State of.

Where did this happen?	165 Capitol Avenue Suite 1000 — Hartford, CT
Do you believe any of these personal characteristics influenced why you were treated this way?	
Are you now or have ever been an active duty service member?	No
When did this happen?	8/3/2023

Personal description

Subject: Formal Complaint Regarding Disability Discrimination in Connecticut's Medicaid Programs

Dear Sir/Madam,

I hope this letter finds you well. I am writing to express my profound concern and outrage over practices within Connecticut's Department of Social Services (DSS) that not only infringe upon fair trade but also, alarmingly, undermine the rights and choices of disabled Medicaid beneficiaries.

The apparent monopolistic system affecting home service agencies and Medicaid beneficiaries, as detailed in FTC Report Number 161956625, goes beyond anti-competitive practices and enters the realm of disability discrimination. This situation demands immediate attention and action.

As described, once a consumer qualifies for Medicaid's MFP and ABI Waiver programs, their information is sent to Connecticut Community Care (CCC), which is supposed to assist consumers in selecting suitable home service agency providers. However, the evidence suggests that care managers from CCC are exclusively funneling consumers towards a selected set of providers without regard for consumers' specific needs, desires, or right to choose.

This exclusionary method severely restricts variety and availability of care, thereby limiting the autonomy and dignity of disabled individuals who are meant to be served by these programs. It not only challenges the principles of fair competition but violates federal laws such as the Americans with Disabilities Act (ADA) by denying disabled individuals their right to informed choice, potentially leading to substandard care.

The practices described have created a system where disability is further marginalized and controlled by forces that have been put in place ostensibly to aid and empower. It reflects a systemic failure that perpetuates the disempowerment of disabled individuals, robbing them of their right to participate fully and equally in society.

I strongly urge the Federal Trade Commission to conduct a thorough investigation into this matter, in coordination with other relevant federal agencies if necessary. The findings from such an inquiry should be used to eliminate these discriminatory practices, ensure that disabled individuals are provided with the respect, choice, and quality care they are entitled to, and restore trust in our public institutions.

The ramifications of this issue go far beyond the borders of Connecticut, and I firmly believe that taking swift action will not only protect the rights of Medicaid beneficiaries but will send a clear message that disability discrimination will not be tolerated.

Thank you for your attention to this critical matter. I look forward to your timely response and trust that you will act with the urgency and seriousness that this situation demands.

Sincerely,
David Medeiros,
ABI Resources

Report language

ID: 301896-XPT CLOSED 10 YEAR

RECEIVED: 9:36 a.m. June 5, 2023

LAST UPDATED: 1:40 p.m. June 15, 2023

Correspondent information

Name	**Medeiros, David**
Email	aabiwr@live.com
Phone	8604633638
Address	39 Kings Highway, STE C STE C Gales Ferry, CT, 06335
Inmate Number	—

Reported Complaint

What is your primary reason for contacting the Civil Rights Division?	Discriminated against in a commercial location or public place
	None
Please choose the type of location that best describes where the incident happened	Location: Public outdoor space
Organization name	Connecticut Community Care CCC

Where did this happen?	43 Enterprise Drive Bristol, CT 06010. — Bristol, CT
Do you believe any of these personal characteristics influenced why you were treated this way?	Other: Whistleblower Retaliation.
Are you now or have ever been an active duty service member?	No
When did this happen?	6/5/2023

Personal description

Complaint Against Connecticut Community Care for Discrimination Against ABI Resources, David Medeiros and Other Medicaid Healthcare Providers

Dear Sir/Madam,

I am writing to you in my capacity as David Medeiros founder of ABI Resources, a dedicated healthcare service provider committed to delivering comprehensive, quality care to individuals enrolled in the Medicaid Acquired Brain Injury (ABI) Waiver Program and Money Follows the Person Program.

I am submitting this formal complaint against Connecticut Community Care (CCC), expressing grave concern over their discriminatory business practices towards ABI Resources. CCC's lack of responsiveness, solicitation and referral practices of Medicaid consumers under the aforementioned programs. These actions have not only resulted in a violation of our rights as healthcare service providers but also adversely impacted approximately 1300 other providers under the same programs.

Despite repeated attempts to communicate with CCC concerning these issues, our complaints and reports have been ignored, inhibiting a fair and competitive healthcare service landscape. CCC's discriminatory actions, primarily their disregard for the complaints made and failure to address the discrimination reported, are a direct violation of the Title VI of the Civil Rights Act of 1964 and the Rehabilitation Act of 1973, as amended.

Moreover, we have evidence suggesting that CCC has been actively soliciting Medicaid consumers, employing predatory strategies to secure their business, thereby undermining the intent and purpose of the Medicaid ABI Waiver Program and Money Follows the Person Program, designed to enhance patient choice.

The nature and severity of these discriminatory practices necessitate an immediate and comprehensive investigation from the Department of Justice to ensure the principles of equal opportunity and fair competition in the provision of Medicaid healthcare services.

We understand that the Department of Justice enforces the federal laws that prohibit discrimination and are hopeful that this complaint will be treated with the seriousness it deserves. To assist in your investigation, we are prepared to provide all necessary documents, evidence, and any further information required.

We eagerly await your response and stand ready to collaborate with you to end these unfair and discriminatory practices that have hindered our ability to provide quality care to our clients.

Thank you for your time and consideration.

Report language

ID: 301882-TRG CLOSED 10 YEAR

RECEIVED: 8:49 a.m. June 5, 2023

LAST UPDATED: 11:54 a.m. June 8, 2023

Correspondent information

Name	**MEDEIROS, DAVID**
Email	aabiwr@live.com
Phone	8604633638
Address	39 Kings Highway, STE C STE C Gales Ferry, CT, 06335
Inmate Number	—

Reported Complaint

What is your primary reason for contacting the Civil Rights Division?	Discriminated against in a commercial location or public place
	None
Please choose the type of location that best describes where the incident happened	Location: Other, *Department of Social Services*
Organization name	The Department of Social Services Connecicut

Where did this happen?	55 Farmington Ave Hartford, CT 06105 — Hartford, CT
Do you believe any of these personal characteristics influenced why you were treated this way?	Other: Whistleblower Retaliation.
Are you now or have ever been an active duty service member?	No
When did this happen?	6/5/2023

Personal description

My name is David Medeiros I am writing on behalf of ABI Resources and approximately 1300 other Medicaid healthcare agency providers to express our concern and to officially lodge a complaint against the discriminatory practices we have experienced from the Connecticut Department of Social Services (DSS). These actions seem to be in violation of federal and state law and principles of fair treatment and equal opportunity.

We believe that the DSS has been demonstrating favoritism and discriminatory practices by systematically ignoring communications, reports of complaints, referrals, and reports of discrimination from our organization and others similar to us. The particular programs affected by these actions are the Medicaid ABI Waiver Program and the Money Follows the Person Program.

In our view, these actions of the DSS present a clear disregard for the rights and welfare of Medicaid recipients who are entitled to fair and unbiased treatment under the law. Our attempts to rectify the situation through appropriate channels have been repeatedly ignored or dismissed by DSS.

We have also observed what appears to be a pattern of unfair solicitation of Medicaid consumers. These actions, combined with a disregard for our reporting of such incidents, have created an environment that is not conducive to fair competition or the provision of quality healthcare services.

We request that a thorough, unbiased investigation be conducted into these issues. As healthcare providers, our primary concern is the well-being of our patients, and these discriminatory practices have potentially harmful implications for their care.

We would like to remind the Department of its responsibility to promote and ensure fair competition among healthcare providers and to safeguard the interests of all Medicaid recipients. This is crucial to maintaining a diverse and dynamic healthcare system that is capable of meeting the diverse needs of the Connecticut population.

In anticipation of your response, we hope that the Department will take swift action to address our concerns.

Thank you for your attention to this matter, and we look forward to your response.

Report language

ID: 275528-PKR CLOSED 10 YEAR

RECEIVED: 10:35 a.m. April 4, 2023

LAST UPDATED: 4:02 p.m. April 12, 2023

Correspondent information

Name	**Medeiros, David**
Email	AABIWR@LIVE.COM
Phone	8604633638
Address	39 Kings Highway STE C — Gales Ferry, CT, 06335
Inmate Number	—

Reported Complaint

What is your primary reason for contacting the Civil Rights Division?	Something else happened
	None
—	—
Organization name	Connecticut Community Care Inc.
Where did this happen?	43 Enterprise Drive — Bristol, CT

Do you believe any of these personal characteristics influenced why you were treated this way?	
Are you now or have ever been an active duty service member?	No
When did this happen?	4/4/2023

Personal description

Dear United States Department of Justice Civil Rights Division,

I am writing to bring to your attention a pressing issue affecting individuals and families living with brain injuries in Connecticut who rely on federally funded programs. Specifically, there are concerns that covert referral practices by Connecticut contracted care management agencies may be restricting full access to available services for disabled Medicaid consumers enrolled in programs such as the MFP Money Follows the Person Program and the ABI Waiver Program.

As an organization committed to promoting equal and full access to care for people with disabilities, we respectfully request your advocacy support in investigating this matter and ensuring that appropriate actions are taken to ensure that individuals with disabilities receive the necessary resources and services they are entitled to. The negative impact of limited access to care for brain injury survivors cannot be overstated, as it can lead to delayed recovery, increased health risks, reduced quality of life, financial burden, and mental health consequences.

We believe that the United States Department of Justice Civil Rights Division is uniquely positioned to address this issue in a fair and unbiased manner. Your advocacy expertise and commitment to protecting the rights of individuals with disabilities can make a significant difference in ensuring that they have full access to all available resources and services.

Thank you for your unwavering dedication to promoting equality and access to necessary resources and services for individuals with disabilities.

Provided is a link with more details for your reference.

https://www.ctbraininjury.com/blog-ABI-RESOURCES/categories/medicaid-federal-programs-state-programs

Sincerely,

David Medeiros 860 463-3638
ABI Resources

Report language