



U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES
Office for Civil Rights

Headquarters • Humphrey Building

200 Independence Ave., S.W. • Washington, D.C. 20201

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June 2, 2026

David Medeiros
215 Mountain St
Willimantic, CT 06226

RE: OCR Transaction Number: CU-26-656216

Medeiros, David v Guardiantrac, LLC (DBA GT Independence)

Dear Sir or Madam:

On December 18, 2025, the U.S. Department of Health and Human Services (HHS), Office for Civil Rights (OCR), received your complaint.

OCR enforces federal civil rights laws which prohibit discrimination in the delivery of health and human services based on race, color, national origin, disability, age, sex, religion, and the exercise of conscience, and also enforces the HIPAA Privacy, Security and Breach Notification Rules and the Confidentiality of Substance Use Disorder Patient Records regulation, 42 CFR part 2 ("Part 2").

We have reviewed your allegations against Guardiantrac, LLC (DBA GT Independence) and have determined that OCR will not investigate your complaint. Therefore, OCR is closing this complaint with no further action, effective the date of this letter.

OCR's determination as stated in this applies only to the allegations in this complaint that were reviewed by OCR.

We regret that we are unable to assist you in this matter. If you have any questions about this letter, please contact Centralized Case Management Operations at (800) 368-1019 or (202) 619-3276 (TDD).

Sincerely,



Maqueda Fuller
Supervisor, Centralized Case Management
Operations (CCMO)

English	If you speak a non-English language, call 1-800-368-1019 (TTY: 1-800-537-7697), and you will be connected to an interpreter who will assist you with this document at no cost.
Español - Spanish	Si usted habla español marque 1-800-368-1019 (o a la línea de teléfono por texto TTY 1-800-537-7697) y su llamada será conectada con un intérprete que le asistirá con este documento sin costo alguno.
中文 - Chinese	如果你讲中文，请拨打1-800-368-1019（打字电话：1-800-537-7697），你将被连接到一位讲同语种的翻译员为你提供免费服务。
Tiếng Việt - Vietnamese	Nếu bạn nói tiếng Việt, xin gọi 1-800-368-1019 (TTY: 1-800-537-7697), và bạn sẽ được kết nối với một thông dịch viên, người này sẽ hỗ trợ bạn với tài liệu này miễn phí.
한국어 - Korean	한국어를 하시면 1-800-368-1019 (청각 장애용: 1-800-537-7697) 로 연락 주세요. 통역관과 연결해서 당신의 서류를 무료로 도와 드리겠습니다.
Tagalog (Filipino)	Kung ikaw ay nagsasalita nang Tagalog, tumawag sa 1-800-368-1019 (TTY: 1-800-537-7697) para makonek sa tagapagsalin na tutulong sa iyo sa dokumentong ito na walang bayad.
Русский - Russian	Если вы говорите по-русски, наберите 1-800-368-1019. Для клиентов с ограниченными слуховыми и речевыми возможностями: 1-800-537-7697), и вас соединят с русскоговорящим переводчиком, который вам поможет с этим документом безвозмездно.