

Approved Providers

Meals on Wheels Inc of Greewich Connecticut

Brian Maher

89 Maple Avenue

Greenwich,CT 06830

Phone Number:	(203) 869-1312	Fax:	(203) 869-4078	Cell Phone:	(203) 869-1312		
Email:	bjmaher26@gmail.com			AVRS ID#:	ACR 35497	Last Verification Date:	05/01/2019
Regions:				Towns:			
Southwestern,				Greenwich,			

Approval Date:	07/01/2013	Will do back up:	N/A		
Notes:				Additional Experience/Skills:	
Primary administrative contact: Lynne Stewart (203) 869-1312Email: greenwichmow@optonline.netAfter hours: (203) 536-5128					

Services Provided	Rate
Home Delivered Meals - Double (CHC)	\$9.03

Approved Providers

Medical Home Care

Bruce Kutner

32 Stony Hill Road

Bethel,CT 06801

Phone Number: (203) 792-6872	Fax: (203) 798-8640	Cell Phone:	
Email: bkutner@medicalhomecarect.com		AVRS ID#: 008065532	Last Verification Date: 11/26/2019
Regions:		Towns:	
Northwestern,South Central,Southwestern,		Bethel, Bridgeport, Bridgewater, Brookfield, Danbury, Easton, Fairfield, Gaylordsville, Georgetown, Hawleyville, Kent, Monroe, New Fairfield, New Milford, Newtown, Norwalk, Orange, Oxford, Redding, Redding Ridge, Ridgefield, Roxbury, Sandy Hook, Seymour, Shelton, Sherman, South Kent, Southbury, Stevenson, Trumbull, Washington, Washington Depot, Waterbury, Weston, Wilton, Woodbury,	

Approval Date: 04/17/2014	Will do back up: N/A	
Notes:	Additional Experience/Skills:	
For services billed to Allied: ACR1215Client referrals and client related matters: Bruce Kutner (203) 792-6872 (after hours number also)Email: bkutner@medicalhomecarect.comDME Stairglides ramps seat lift recliner chairs wheelchair accessible vans (rental/purchase/modifications)pendant replacement \$75.00 per unit (service/maintenance n/c)installation fee (one time only) \$36.09)service/maintenance n/c)	PORTUGUESE,	

Services Provided	Rate
Environmental Adaptations/Home Mods (CHC)	\$0.00
P.E.R.S. - Installation (CHC)	\$36.06
P.E.R.S. Two Way (CHC)	\$60.09

Approved Providers

Medical Management Plus LLC

Karie Welling

1233 Silas Deane Hwy FL 2

Wethersfield,CT 06109

Phone Number: (860) 529-7900	Fax: (860) 529-7902	Cell Phone:	
Email: kwelling@medicalmanagementplu		AVRS ID#: 008044596	Last Verification Date: 08/08/2019
Regions:		Towns:	
North Central,South Central,		Avon, Berlin, Bloomfield, Bolton, Branford, Broad Brook, Cromwell, East Berlin, East Glastonbury, East Hartford, Glastonbury, Hartford, Manchester, Meriden, Middletown, New Britain, New Haven, Newington, North Haven, Rocky Hill, South Windsor, Vernon Rockville, Wallingford, West Hartford, Wethersfield, Windsor,	

Approval Date: 07/01/2013	Will do back up: N/A	
Notes:		Additional Experience/Skills:
Medical AVRS: 008002820Client referrals and client related mattes: Rose Spence RN (860) 529-7902Email: rspence@medicalmanagementplus.comAfter hours: (860) 529-7902		ITALIAN, GREEK, SPANISH, FRENCH,

Services Provided	Rate
Companion (CHC)	\$4.09
Home Health Agency (CHC)	\$0.00
Homemaker (CHC)	\$4.20
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20

Approved Providers

MedScope America Corporation

Gerald Smith

259 E Lancaster Avenue Suite 101

Wynnewood,PA 19096

Phone Number: (800) 645-2060	Fax: (610) 896-7233	Cell Phone:
Email: jsmith@medscope.org	AVRS ID#: 008044566	Last Verification Date: 03/05/2020
Regions:	Towns:	
CT - Statewide,Eastern,North,North Central,Northwestern,South,South Central,Southwestern,West,	Abington, Amston, Andover, Ansonia, Ashford, Avon, Ballouville, Baltic, Bantam, Barkhamsted, Beacon Falls, Berlin, Bethany, Bethel, Bethlehem, Bloomfield, Bolton, Botsford, Bozrah, Branford, Bridgeport, Bridgewater, Bristol, Broad Brook, Brookfield, Brookfield Center, Brooklyn, Burlington, Canaan, Canterbury, Canton, Centerbrook, Chaplin, Cheshire, Chester, Clinton, Cobalt, Colchester, Colebrook, Collinsville, Columbia, Cornwall, Cos Cob, Coventry, Cromwell, CT - Statewide, Danbury, Danielson, Darien, Dayville, Deep River, Derby, Durham, East Berlin, East Canaan, East Glastonbury, East Granby, East Haddam, East Hampton, East Hartford, East Hartland, East Haven, East Killingly, East Lyme, East Windsor, East Windsor Hill, East Woodstock, Eastford, Easton, Ellington, Enfield, Essex, Fabyan, Fairfield, Falls Village, Farmington, Franklin, Gales Ferry, Gaylordsville, Georgetown, Glastonbury, Goshen, Granby, Greenwich, Griswold, Grosvenor Dale, Groton, Guilford, Haddam, Hadlyme, Hamden, Hampton, Hanover, Hartford, Harwinton, Hawleyville, Hebron, Higganum, Ivoryton, Jewett City, Kensington, Kent, Killingworth, Lakeside, Lakeville, Lebanon, Ledyard, Lisbon, Litchfield, Lyme, Madison, Manchester, Mansfield Center, Marion, Marlborough, Meriden, Middle Haddam, Middlebury, Middlefield, Middletown, Milford, Monroe, Montville, Moodus, Moosup, Morris, Mystic, Naugatuck, New Britain, New Canaan, New Fairfield, New Hartford, New Haven, New London, New Milford, Newington, Newtown, Niantic, Norfolk, North Branford, North Canaan, North Canton, North Franklin, North Granby, North Grosvenordale, North Haven, North Stonington, North Towns, North Windham, Northford, Norwalk, Norwich, Oakdale, Old Greenwich, Old Lyme, Old Mystic, Old Saybrook, Oneco, Orange, Oxford, Pawcatuck, Pequabuck, Pine Meadow, Plainfield, Plainville, Plantsville, Plymouth, Pomfret, Poquonock, Portland, Preston, Prospect, Putnam, Quaker Hill, Quinebaug, Redding, Redding Ridge, Ridgefield, Riverside, Riverton, Rockfall, Rocky Hill, Rogers, Roxbury, Salem, Salisbury, Sandy Hook, Scotland, Seymour, Sharon, Shelton, Sherman, Simsbury, Somers, Somersville, South Britain, South Glastonbury, South Kent, South Lyme, South Towns, South Willington, South Windham, South Windsor, South Woodstock, Southbury, Southington, Southport, Stafford, Stafford Springs, Staffordville, Stamford, Sterling, Stevenson, Stonington, Storrs, Storrs Mansfield, Stratford, Suffield, Taftville, Tariffville, Terryville, Thomaston, Thompson, Tolland, Torrington, Trumbull, Uncasville, Unionville, Vernon Rockville, Versailles, Voluntown, Wallingford, Warren, Washington, Washington Depot, Waterbury, Waterford, Watertown, Wauregan, Weatogue, West Cornwall, West Granby, West Hartford, West Hartland, West Haven, West Mystic, West Simsbury, West Suffield, West Towns, West Willington, Westbrook, Weston, Westport, Wethersfield, Willimantic, Willington, Wilton, Winchester Center, Windham, Windsor, Windsor Locks, Winsted, Wolcott, Woodbridge, Woodbury, Woodstock, Woodstock Valley, Yantic,	
Approval Date: 07/01/2013	Will do back up:	N/A

Notes:	Additional Experience/Skills:
Client referrals and client related matters: Jeannette Colon (800) 645-2060 (after hours also)Email: referrals@medscope.orgERS Landline - \$35 per monthERS Cellular - \$35 per monthCellular w/fall detection \$35 per monthERS - Mobile \$40.00 per monthERS - Installation 1 time \$0Mobile PERS At Home or AwayVerizon or AT&T 4G LTELightweight and portableLED lightBattery status buttonRecharging cradleBelt ClipLandline or Cellular PERS In The HomeAlert button options: pendant wristband fall detectionMedscope response operators are able to communicate in any of 240 different languages through the use of a language interpretation service.	

Services Provided	Rate
P.E.R.S. - Installation (CHC)	\$36.06
P.E.R.S. Two Way (CHC)	\$60.09

Approved Providers

Meriden Care Center LLC dba Silver Springs Care Center

Ray Hackling

33 Roy Street

Meriden,CT 06450

Phone Number:	(203) 237-8457	Fax:	(203) 238-6730	Cell Phone:	
Email:	RHackling@silverspringscare.com			AVRS ID#:	008063622
Regions:				Last Verification Date:	12/12/2019
Eastern,North Central,Northwestern,South Central,Southwestern,				Towns:	
				Amston, Andover, Ansonia, Avon, Beacon Falls, Berlin, Bethany, Bethlehem, Bloomfield, Bolton, Branford, Bristol, Burlington, Canton, Centerbrook, Cheshire, Chester, Clinton, Cobalt, Colchester, Collinsville, Cromwell, Deep River, Derby, Durham, East Berlin, East Glastonbury, East Haddam, East Hampton, East Hartford, East Windsor Hill, Essex, Farmington, Glastonbury, Guilford, Haddam, Hadlyme, Hamden, Hartford, Harwinton, Hebron, Higganum, Ivoryton, Killingworth, Madison, Manchester, Marion, Marlborough, Meriden, Middle Haddam, Middlebury, Middlefield, Middletown, Moodus, Morris, Naugatuck, New Britain, New Hartford, New Haven, Newington, North Branford, North Haven, Northford, Orange, Oxford, Pequabuck, Plainville, Plantsville, Plymouth, Portland, Prospect, Rockfall, Rocky Hill, Seymour, Shelton, Simsbury, South Britain, South Glastonbury, South Windsor, Southbury, Southington, Terryville, Thomaston, Torrington, Wallingford, Watertown, Weatogue, West Hartford, West Haven, West Simsbury, Westbrook, Wethersfield, Windsor, Wolcott, Woodbury,	
Approval Date:	12/01/2015	Will do back up:	N/A		
Notes:				Additional Experience/Skills:	
Client referrals and client related matters: iCentral (Centralized Admissions)Email: iCentral@icarehn.comPhone: 860-812-0788 (after hours also)				ENGLISH, SPANISH,	

Services Provided	Rate
Respite Care out of Home CC/NH (CHC)	\$265.28

Approved Providers

Michael Brechlin

300 Hart Road
Guilford,CT 06437

Phone Number:	(203) 605-4053	Fax:		Cell Phone:	
Email:				AVRS ID#:	ACR54343
				Last Verification Date:	05/24/2017
Regions:				Towns:	
Eastern,South Central,				Branford, Clinton, East Haven, Guilford, Killingworth, Madison, North Branford, Westbrook,	

Approval Date:		Will do back up:	N/A
Notes:			Additional Experience/Skills:

Services Provided	Rate
Environmental Adaptations/Home Mods (CHC)	\$0.00

Approved Providers

Middlesex Hospital Home Care

Nancy Oakes

770 Saybrook Road

Middletown,CT 06457

Phone Number: (860) 358-5600	Fax: (860) 358-5723	Cell Phone:	
Email: nancy.oakes@midhosp.org		AVRS ID#: 004043089	Last Verification Date: 03/03/2014
Regions:		Towns:	
Eastern,North Central,South Central,		Chester, Clinton, Colchester, Cromwell, Deep River, Durham, East Hampton, East Lyme, Essex, Glastonbury, Guilford, Haddam, Hebron, Higganum, Ivoryton, Killingworth, Lyme, Madison, Marlborough, Middlefield, Middletown, Moodus, Old Lyme, Portland, Rockfall, Rocky Hill, South Glastonbury, Westbrook, Wethersfield,	

Approval Date: 07/01/2013	Will do back up: N/A	
Notes:	Additional Experience/Skills:	
Client referrals & client related matters: Debra Healey Email: debra.healey@midhosp.orgAfter hours phone number: (860) 358-5600		

Services Provided	Rate
Home Health Agency (CHC)	\$0.00

Approved Providers

Mission Era LLC dba Home Helpers and Direct Link

Elena Petrenko

PO Box 985

Simsbury,CT 06070

Phone Number: (203) 680-9148	Fax: (860) 217-0815	Cell Phone:
Email: 58715@homehelpershomecare.	AVRS ID#: 008065871	Last Verification Date: 03/13/2020
Regions:	Towns:	
Eastern,North Central,Northwestern,South Central,Southwestern,	Amston, Branford, Bridgeport, Canaan, Cheshire, Clinton, Cobalt, Colchester, Colebrook, Cornwall, Cos Cob, Cromwell, Danbury, Darien, Deep River, Derby, East Canaan, East Glastonbury, East Hampton, East Hartford, East Hartland, East Haven, East Lyme, East Windsor, Essex, Fairfield, Falls Village, Glastonbury, Goshen, Greenwich, Hamden, Hartford, Kent, Marlborough, Middletown, Milford, Montville, New Canaan, New Fairfield, New Haven, North Branford, Norwalk, Old Greenwich, Old Lyme, Old Saybrook, Orange, Riverside, Salem, South Britain, South Glastonbury, Southington, Stamford, Storrs Mansfield, Tariffville, Torrington, Wallingford, Warren, West Granby, West Hartford, West Hartland, West Haven, Westbrook, Weston, Westport, Wethersfield, Willimantic, Wilton, Winchester Center, Windsor Locks, Winsted,	

Approval Date: 06/03/2016	Will do back up: N/A
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Notes:	Additional Experience/Skills:
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Client referrals and client realted matters: Elena Petrenko (860) 614-4389 (after hours also)PERS:Belle +Network is AT&T and others. Battery life is up to 5 days location detection is GPS WiFi and Cellular Triangulation has fall detection weighs 2.3 ounces is 2.9 by 1.6 by 0.8. It is water resistant has a built in speaker and microphone and detachable lanyard.For Allied billed servces: ACR45525PERS:Mobile CareMedical Alert MonitorMedical Management (pill dispenser unit)Vitals Monitoring UnitEmods:Installation of grab bars handrails ramps widening doors and other home modifications.

Services Provided	Rate
Chore (CHC)	\$4.20
Companion (CHC)	\$4.09
Environmental Adaptations/Home Mods (CHC)	\$0.00
Homemaker (CHC)	\$4.20
P.E.R.S. - Installation (CHC)	\$36.06
P.E.R.S. Two Way (CHC)	\$60.09
PCA Respite - Agency Overnight	\$178.84
PCA Respite - Agency Per Diem	\$241.20
PCA Respite - Agency per qtr hour	\$4.87
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

MSS Electronics

Ronald Maggio

16 Yellowstone Avenue

White Plains,NY 10607

Phone Number:	(800) 882-2280	Fax:	(914) 686-0669	Cell Phone:	
Email:	rmaggio@lifefone.com	AVRS ID#:	008085536	Last Verification Date:	04/10/2019
Regions:	Towns:				
CT - Statewide,Eastern,North,North Central,Northwestern,South,South Central,Southwestern,West,	Abington, Amston, Andover, Ansonia, Ashford, Avon, Ballouville, Baltic, Bantam, Barkhamsted, Beacon Falls, Berlin, Bethany, Bethel, Bethlehem, Bloomfield, Bolton, Botsford, Bozrah, Branford, Bridgeport, Bridgewater, Bristol, Broad Brook, Brookfield, Brookfield Center, Brooklyn, Burlington, Canaan, Canterbury, Canton, Centerbrook, Chaplin, Cheshire, Chester, Clinton, Cobalt, Colchester, Colebrook, Collinsville, Columbia, Cornwall, Cos Cob, Coventry, Cromwell, CT - Statewide, Danbury, Danielson, Darien, Dayville, Deep River, Derby, Durham, East Berlin, East Canaan, East Glastonbury, East Granby, East Haddam, East Hampton, East Hartford, East Hartland, East Haven, East Killingly, East Lyme, East Windsor, East Windsor Hill, East Woodstock, Eastford, Easton, Ellington, Enfield, Essex, Fabyan, Fairfield, Falls Village, Farmington, Franklin, Gales Ferry, Gaylordsville, Georgetown, Glastonbury, Goshen, Granby, Greenwich, Griswold, Grosvenor Dale, Groton, Guilford, Haddam, Hadlyme, Hamden, Hampton, Hanover, Hartford, Harwinton, Hawleyville, Hebron, Higganum, Ivoryton, Jewett City, Kensington, Kent, Killingworth, Lakeside, Lakeville, Lebanon, Ledyard, Lisbon, Litchfield, Lyme, Madison, Manchester, Mansfield Center, Marion, Marlborough, Meriden, Middle Haddam, Middlebury, Middlefield, Middletown, Milford, Monroe, Montville, Moodus, Moosup, Morris, Mystic, Naugatuck, New Britain, New Canaan, New Fairfield, New Hartford, New Haven, New London, New Milford, Newington, Newtown, Niantic, Norfolk, North Branford, North Canaan, North Canton, North Franklin, North Granby, North Grosvenordale, North Haven, North Stonington, North Towns, North Windham, Northford, Norwalk, Norwich, Oakdale, Old Greenwich, Old Lyme, Old Mystic, Old Saybrook, Oneco, Orange, Oxford, Pawcatuck, Pequabuck, Pine Meadow, Plainfield, Plainville, Plantsville, Plymouth, Pomfret, Poquonock, Portland, Preston, Prospect, Putnam, Quaker Hill, Quinebaug, Redding, Redding Ridge, Ridgefield, Riverside, Riverton, Rockfall, Rocky Hill, Rogers, Roxbury, Salem, Salisbury, Sandy Hook, Scotland, Seymour, Sharon, Shelton, Sherman, Simsbury, Somers, Somersville, South Britain, South Glastonbury, South Kent, South Lyme, South Towns, South Willington, South Windham, South Windsor, South Woodstock, Southbury, Southington, Southport, Stafford, Stafford Springs, Staffordville, Stamford, Sterling, Stevenson, Stonington, Storrs, Storrs Mansfield, Stratford, Suffield, Taftville, Tariffville, Terryville, Thomaston, Thompson, Tolland, Torrington, Trumbull, Uncasville, Unionville, Vernon Rockville, Versailles, Voluntown, Wallingford, Warren, Washington, Washington Depot, Waterbury, Waterford, Watertown, Wauregan, Weatogue, West Cornwall, West Granby, West Hartford, West Hartland, West Haven, West Mystic, West Simsbury, West Suffield, West Towns, West Willington, Westbrook, Weston, Westport, Wethersfield, Willimantic, Willington, Wilton, Winchester Center, Windham, Windsor, Windsor Locks, Winsted, Wolcott, Woodbridge, Woodbury, Woodstock, Woodstock Valley, Yantic,				
Approval Date:	Will do back up:	N/A			

Notes:	Additional Experience/Skills:
Client referrals and client related matters:Danielle Moody (800) 882-2280 x300Email: dmoody@lifefone.comAfter hours: (800) 940-0262At Home Landline: \$25.00 (Essence Landline)At Home Cellular \$32.00 (Essence Cellular)At Home & On Go \$39.00 (Mobile GPS)Fall Detection (on above services) \$5.00 additional (pendant)	SPANISH,

Services Provided	Rate
P.E.R.S. - Installation (CHC)	\$36.06
P.E.R.S. Two Way (CHC)	\$60.09

Approved Providers

Mulberry Gardens of Southington ADC

Jacquelyn Gaulin

58 Mulberry Street

Plantsville,CT 06479

Phone Number:	(860) 276-1020	Fax:	(860) 378-3900	Cell Phone:	
Email:	Jacquelyn.Gaulin@hhchealth.org	AVRS ID#:	008045260	Last Verification Date:	01/23/2020
Regions:	North Central,Northwestern,South Central,				
	Avon, Berlin, Bristol, Burlington, Cheshire, Cromwell, East Berlin, Farmington, Marion, Meriden, New Britain, Newington, Plainville, Plantsville, Rocky Hill, Southington, West Hartford, Wethersfield, Wolcott,				

Approval Date:	07/01/2013	Will do back up:	N/A
Notes:	Additional Experience/Skills:		
Client referrals and client related matters: Jo-Ann Doner LPN Director	Phone: (860) 378-3902	Jo-Ann.Doner@hhchealth.org	POLISH,

Services Provided	Rate
Adult Day Health - Half Day (CHC)	\$45.89
Adult Day Health - Medical (CHC)	\$72.34

Approved Providers

My Care Companion LLC

Eucharia Kenta-Bibi

328 Commonwealth Avenue

New Britain,CT 06053

Phone Number: (860) 554-0909	Fax:	Cell Phone:
Email: mycarecompanion@gmail.com		AVRS ID#: 008061712Last Verification Date: 10/29/2019
Regions:		Towns:
CT - Statewide,Eastern,North,North Central,Northwestern,South,South Central,Southwestern,West,		Abington, Amston, Andover, Ansonia, Ashford, Avon, Ballouville, Baltic, Bantam, Barkhamsted, Beacon Falls, Berlin, Bethany, Bethel, Bethlehem, Bloomfield, Bolton, Botsford, Bozrah, Branford, Bridgeport, Bridgewater, Bristol, Broad Brook, Brookfield, Brookfield Center, Brooklyn, Burlington, Canaan, Canterbury, Canton, Centerbrook, Chaplin, Cheshire, Chester, Clinton, Cobalt, Colchester, Colebrook, Collinsville, Columbia, Cornwall, Cos Cob, Coventry, Cromwell, CT - Statewide, Danbury, Danielson, Darien, Dayville, Deep River, Derby, Durham, East Berlin, East Canaan, East Glastonbury, East Granby, East Haddam, East Hampton, East Hartford, East Hartland, East Haven, East Killingly, East Lyme, East Windsor, East Windsor Hill, East Woodstock, Eastford, Easton, Ellington, Enfield, Essex, Fabyan, Fairfield, Falls Village, Farmington, Franklin, Gales Ferry, Gaylordsville, Georgetown, Glastonbury, Goshen, Granby, Greenwich, Griswold, Grosvenor Dale, Groton, Guilford, Haddam, Hadlyme, Hamden, Hampton, Hanover, Hartford, Harwinton, Hawleyville, Hebron, Higganum, Ivoryton, Jewett City, Kensington, Kent, Killingworth, Lakeside, Lakeville, Lebanon, Ledyard, Lisbon, Litchfield, Lyme, Madison, Manchester, Mansfield Center, Marion, Marlborough, Meriden, Middle Haddam, Middlebury, Middlefield, Middletown, Milford, Monroe, Montville, Moodus, Moosup, Morris, Mystic, Naugatuck, New Britain, New Canaan, New Fairfield, New Hartford, New Haven, New London, New Milford, Newington, Newtown, Niantic, Norfolk, North Branford, North Canaan, North Canton, North Franklin, North Granby, North Grosvenordale, North Haven, North Stonington, North Towns, North Windham, Northford, Norwalk, Norwich, Oakdale, Old Greenwich, Old Lyme, Old Mystic, Old Saybrook, Oneco, Orange, Oxford, Pawcatuck, Pequabuck, Pine Meadow, Plainfield, Plainville, Plantsville, Plymouth, Pomfret, Poquonock, Portland, Preston, Prospect, Putnam, Quaker Hill, Quinebaug, Redding, Redding Ridge, Ridgefield, Riverside, Riverton, Rockfall, Rocky Hill, Rogers, Roxbury, Salem, Salisbury, Sandy Hook, Scotland, Seymour, Sharon, Shelton, Sherman, Simsbury, Somers, Somersville, South Britain, South Glastonbury, South Kent, South Lyme, South Towns, South Willington, South Windham, South Windsor, South Woodstock, Southbury, Southington, Southport, Stafford, Stafford Springs, Staffordville, Stamford, Sterling, Stevenson, Stonington, Storrs, Storrs Mansfield, Stratford, Suffield, Taftville, Tariffville, Terryville, Thomaston, Thompson, Tolland, Torrington, Trumbull, Uncasville, Unionville, Vernon Rockville, Versailles, Voluntown, Wallingford, Warren, Washington, Washington Depot, Waterbury, Waterford, Watertown, Wauregan, Weatogue, West Cornwall, West Granby, West Hartford, West Hartland, West Haven, West Mystic, West Simsbury, West Suffield, West Towns, West Willington, Westbrook, Weston, Westport, Wethersfield, Willimantic, Willington, Wilton, Winchester Center, Windham, Windsor, Windsor Locks, Winsted, Wolcott, Woodbridge, Woodbury, Woodstock, Woodstock Valley, Yantic,
Approval Date: 07/17/2015	Will do back up: N/A	
Notes:	Additional Experience/Skills:	
Client referrals and client related matters: Karla Gerliep & Sonia Boyd(860) 335-9207 (cell)(860) 554-0909 (main) after hours also(860) 335-1554 (cell)	SPANISH,	

Services Provided	Rate
Chore (CHC)	\$4.20
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
PCA Respite - Agency Overnight	\$178.84
PCA Respite - Agency Per Diem	\$241.20
PCA Respite - Agency per qtr hour	\$4.87
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

My Medical Alert LLC

John Zambetti

178 Commission Street

Southington,CT 06489

Phone Number:	(800) 237-5838	Fax:		Cell Phone:	203-653-8123
Email:	john.zambetti@mymedicalalert.us			AVRS ID#:	ACR54819
				Last Verification Date:	01/16/2020
Regions:	CT - Statewide,Eastern,North,North Central,Northwestern,South,South Central,Southwestern,West,			Towns:	Abington, Amston, Andover, Ansonia, Ashford, Avon, Ballouville, Baltic, Bantam, Barkhamsted, Beacon Falls, Berlin, Bethany, Bethel, Bethlehem, Bloomfield, Bolton, Botsford, Bozrah, Branford, Bridgeport, Bridgewater, Bristol, Broad Brook, Brookfield, Brookfield Center, Brooklyn, Burlington, Canaan, Canterbury, Canton, Centerbrook, Chaplin, Cheshire, Chester, Clinton, Cobalt, Colchester, Colebrook, Collinsville, Columbia, Cornwall, Cos Cob, Coventry, Cromwell, CT - Statewide, Danbury, Danielson, Darien, Dayville, Deep River, Derby, Durham, East Berlin, East Canaan, East Glastonbury, East Granby, East Haddam, East Hampton, East Hartford, East Hartland, East Haven, East Killingly, East Lyme, East Windsor, East Windsor Hill, East Woodstock, Eastford, Easton, Ellington, Enfield, Essex, Fabyan, Fairfield, Falls Village, Farmington, Franklin, Gales Ferry, Gaylordsville, Georgetown, Glastonbury, Goshen, Granby, Greenwich, Griswold, Grosvenor Dale, Groton, Guilford, Haddam, Hadlyme, Hamden, Hampton, Hanover, Hartford, Harwinton, Hawleyville, Hebron, Higganum, Ivoryton, Jewett City, Kensington, Kent, Killingworth, Lakeside, Lakeville, Lebanon, Ledyard, Lisbon, Litchfield, Lyme, Madison, Manchester, Mansfield Center, Marion, Marlborough, Meriden, Middle Haddam, Middlebury, Middlefield, Middletown, Milford, Monroe, Montville, Moodus, Moosup, Morris, Mystic, Naugatuck, New Britain, New Canaan, New Fairfield, New Hartford, New Haven, New London, New Milford, Newington, Newtown, Niantic, Norfolk, North Branford, North Canaan, North Canton, North Franklin, North Granby, North Grosvenordale, North Haven, North Stonington, North Towns, North Windham, Northford, Norwalk, Norwich, Oakdale, Old Greenwich, Old Lyme, Old Mystic, Old Saybrook, Oneco, Orange, Oxford, Pawcatuck, Pequabuck, Pine Meadow, Plainfield, Plainville, Plantsville, Plymouth, Pomfret, Poquonock, Portland, Preston, Prospect, Putnam, Quaker Hill, Quinebaug, Redding, Redding Ridge, Ridgefield, Riverside, Riverton, Rockfall, Rocky Hill, Rogers, Roxbury, Salem, Salisbury, Sandy Hook, Scotland, Seymour, Sharon, Shelton, Sherman, Simsbury, Somers, Somersville, South Britain, South Glastonbury, South Kent, South Lyme, South Towns, South Willington, South Windham, South Windsor, South Woodstock, Southbury, Southington, Southport, Stafford, Stafford Springs, Staffordville, Stamford, Sterling, Stevenson, Stonington, Storrs, Storrs Mansfield, Stratford, Suffield, Taftville, Tariffville, Terryville, Thomaston, Thompson, Tolland, Torrington, Trumbull, Uncasville, Unionville, Vernon Rockville, Versailles, Voluntown, Wallingford, Warren, Washington, Washington Depot, Waterbury, Waterford, Watertown, Wauregan, Weatogue, West Cornwall, West Granby, West Hartford, West Hartland, West Haven, West Mystic, West Simsbury, West Suffield, West Towns, West Willington, Westbrook, Weston, Westport, Wethersfield, Willimantic, Willington, Wilton, Winchester Center, Windham, Windsor, Windsor Locks, Winsted, Wolcott, Woodbridge, Woodbury, Woodstock, Woodstock Valley, Yantic,
Approval Date:		Will do back up:	N/A		
Notes:	Client referrals and client related matters: John Zambetti (800) 237-5838Email: sales@mymedicalalert.usIn Home Base Unit: \$29.95 per monthMobile Unit Cellular w/GPS Locating: \$39.95Mobile Unit w/fall detection: \$42.95 per monthIn Home Base UnitIn-home landline medical alert systemFall DetectionMobile UnitIn-home and Mobile medical alert pendantGPS Locating Family/ Caregiver Tracking &Monitoring and Optional Fall Detectionâ€¢ Mobile protection and 3G coverage for both inside andoutside the homeâ€¢ Works anywhere in U.S. with available AT&T cellularcoverageCellularwith GPS Locatingwww.MyMedicalAlert.us178 Commission StreetSouthington CT 064891-800-237Sales@MyMedicalAlert.us. works nationally but we are focused on the residence ofi?· Newest Equipment having the latest technologyi?· UL-Listed CSAA Certified Five Diamond 24/7Emergency monitoring centersi?· Redundant Monitoring Centers for disaster recovery.Systems and Description with Optionalâ€¢ Tradition in-home protection. Needs regularlandline telephone.â€¢ Panic button range of 600-1000 feetâ€¢ Two-way voice communication through baseâ€¢ UL-Listed CSAA Certified Five Diamond 24/7Emergency monitoring centersâ€¢ Smallest waterproof panic button in theindustryâ€¢ The base unit back-up battery lasts up to 80hrsâ€¢ Programmed monthly functionality testingWith Fall Detection pendant adding Detection.â€¢ Utilizing GPS and Cellular TriangulationLocating technologiesâ€¢ Two-way voice communication through unitâ€¢ UL-Listed CSAA Certified Five Diamond 24/7Emergency monitoring centersâ€¢ Battery lasts up to 3 days on a single chargeâ€¢ Small Lightweight and Shower-safeâ€¢ Programmed monthly functionality testingFamily/ Care Giver Tracking & Monitoring:â€¢ Get notified when an emergency occursâ€¢ Locate quickly by just sending a textâ€¢ Get Low Battery or Power Off AlertsWith			Additional Experience/Skills:	

Services Provided	Rate
P.E.R.S. - Installation (CHC)	\$36.06

Approved Providers

Nana's 24/7 Home Care & Companion Agency LLC

Mabel Yankah

7G The Hamlet

Enfield,CT 06082

Phone Number: (860) 849-9554	Fax: (860) 253-9917	Cell Phone:
Email: nanashomecareagency@yahoo.	AVRS ID#: 008091658	Last Verification Date: 11/20/2019
Regions:	Towns:	
CT - Statewide,Eastern,North,North Central,Northwestern,South,South Central,Southwestern,West,	Abington, Amston, Andover, Ansonia, Ashford, Avon, Ballouville, Baltic, Bantam, Barkhamsted, Beacon Falls, Berlin, Bethany, Bethel, Bethlehem, Bloomfield, Bolton, Botsford, Bozrah, Branford, Bridgeport, Bridgewater, Bristol, Broad Brook, Brookfield, Brookfield Center, Brooklyn, Burlington, Canaan, Canterbury, Canton, Centerbrook, Chaplin, Cheshire, Chester, Clinton, Cobalt, Colchester, Colebrook, Collinsville, Columbia, Cornwall, Cos Cob, Coventry, Cromwell, CT - Statewide, Danbury, Danielson, Darien, Dayville, Deep River, Derby, Durham, East Berlin, East Canaan, East Glastonbury, East Granby, East Haddam, East Hampton, East Hartford, East Hartland, East Haven, East Killingly, East Lyme, East Windsor, East Windsor Hill, East Woodstock, Eastford, Easton, Ellington, Enfield, Essex, Fabyan, Fairfield, Falls Village, Farmington, Franklin, Gales Ferry, Gaylordsville, Georgetown, Glastonbury, Goshen, Granby, Greenwich, Griswold, Grosvenor Dale, Groton, Guilford, Haddam, Hadlyme, Hamden, Hampton, Hanover, Hartford, Harwinton, Hawleyville, Hebron, Higganum, Ivoryton, Jewett City, Kensington, Kent, Killingworth, Lakeside, Lakeville, Lebanon, Ledyard, Lisbon, Litchfield, Lyme, Madison, Manchester, Mansfield Center, Marion, Marlborough, Meriden, Middle Haddam, Middlebury, Middlefield, Middletown, Milford, Monroe, Montville, Moodus, Moosup, Morris, Mystic, Naugatuck, New Britain, New Canaan, New Fairfield, New Hartford, New Haven, New London, New Milford, Newington, Newtown, Niantic, Norfolk, North Branford, North Canaan, North Canton, North Franklin, North Granby, North Grosvenordale, North Haven, North Stonington, North Towns, North Windham, Northford, Norwalk, Norwich, Oakdale, Old Greenwich, Old Lyme, Old Mystic, Old Saybrook, Oneco, Orange, Oxford, Pawcatuck, Pequabuck, Pine Meadow, Plainfield, Plainville, Plantsville, Plymouth, Pomfret, Poquonock, Portland, Preston, Prospect, Putnam, Quaker Hill, Quinebaug, Redding, Redding Ridge, Ridgefield, Riverside, Riverton, Rockfall, Rocky Hill, Rogers, Roxbury, Salem, Salisbury, Sandy Hook, Scotland, Seymour, Sharon, Shelton, Sherman, Simsbury, Somers, Somersville, South Britain, South Glastonbury, South Kent, South Lyme, South Towns, South Willington, South Windham, South Windsor, South Woodstock, Southbury, Southington, Southport, Stafford, Stafford Springs, Staffordville, Stamford, Sterling, Stevenson, Stonington, Storrs, Storrs Mansfield, Stratford, Suffield, Taftville, Tariffville, Terryville, Thomaston, Thompson, Tolland, Torrington, Trumbull, Uncasville, Unionville, Vernon Rockville, Versailles, Voluntown, Wallingford, Warren, Washington, Washington Depot, Waterbury, Waterford, Watertown, Wauregan, Weatogue, West Cornwall, West Granby, West Hartford, West Hartland, West Haven, West Mystic, West Simsbury, West Suffield, West Towns, West Willington, Westbrook, Weston, Westport, Wethersfield, Willimantic, Willington, Wilton, Winchester Center, Windham, Windsor, Windsor Locks, Winsted, Wolcott, Woodbridge, Woodbury, Woodstock, Woodstock Valley, Yantic,	
Approval Date:	Will do back up:	N/A

Notes:	Additional Experience/Skills:
Client referrals and client related matters:Mabel Yankah (860) 849-9554Email: nanashomecareagency@yahoo.comAfter hours phone: (860) 849-3837***PCA Live In provided statewide***AFL/FC Admin Fee: 35%Stipend: 65%	SPANISH,

Services Provided	Rate
Adult Family Living/Foster Care - Level 1 (CHC)	\$43.87
Adult Family Living/Foster Care - Level 2 (CHC)	\$65.31
Adult Family Living/Foster Care - Level 3 (CHC)	\$79.61
Adult Family Living/Foster Care - Level 4 (CHC)	\$110.29
Chore (CHC)	\$4.20
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
Personal Care Assistance - Hourly (CHC)	\$4.87

Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20

Approved Providers

NCE Homecare

Chaim Gewirtzman

992 Cooke Street

Waterbury,CT 06704

Phone Number: (203) 945-1200	Fax: (203) 945-1201	Cell Phone: (203) 945-1200	
Email: cgewirtzman@ncehomecare.com		AVRS ID#: 008078967	Last Verification Date: 02/12/2020
Regions:		Towns:	
North Central,Northwestern,South Central,Southwestern,		Beacon Falls, Bethlehem, Bristol, Cheshire, Harwinton, Litchfield, Middlebury, Naugatuck, Newtown, Oxford, Plainville, Plymouth, Prospect, Sandy Hook, Seymour, Shelton, Southbury, Southington, Terryville, Thomaston, Torrington, Waterbury, Watertown, Wolcott, Woodbury,	

Approval Date:	Will do back up:	N/A
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Notes:	Additional Experience/Skills:
Client referrals and client related matters:Jeneffer Pagan (203) 945-1200 (after hours also)All office staff fluent in Spanish and many bilingual caregivers able to communicate and cater to the growing spanish community needs.	SPANISH,

Services Provided	Rate
Chore (CHC)	\$4.20
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

NDA LLC dba Polish Care Services

Agnes Sienicki

254 Main Street Unit 1

Farmington,CT 06032

Phone Number: 860-255-8278	Fax: 860-470-7103	Cell Phone:
Email: care@polishcareservices.com	AVRS ID#: 008086342	Last Verification Date: 03/02/2020
Regions: Eastern,North Central,Northwestern,South Central,Southwestern,	Towns: Avon, Barkhamsted, Beacon Falls, Berlin, Bethel, Bloomfield, Bolton, Bristol, Broad Brook, Brookfield, Burlington, Canton, Cheshire, Colebrook, Cos Cob, Danbury, Darien, East Berlin, East Canaan, East Glastonbury, East Granby, East Hartford, East Hartland, East Lyme, East Windsor, Easton, Enfield, Fairfield, Falls Village, Farmington, Glastonbury, Granby, Greenwich, Groton, Hampton, Harwinton, Lakeside, Lakeville, Manchester, Marion, Middle Haddam, Middlebury, Monroe, Mystic, Naugatuck, New Canaan, New Fairfield, New Hartford, New London, New Milford, Newington, Newtown, Niantic, North Canton, North Granby, Norwalk, Norwich, Oakdale, Old Greenwich, Old Mystic, Oxford, Plainfield, Plainville, Plymouth, Preston, Prospect, Redding, Rocky Hill, Salisbury, Sandy Hook, Sharon, Simsbury, Somers, South Lyme, South Windsor, Southbury, Southport, Stafford Springs, Stamford, Stratford, Suffield, Tariffville, Uncasville, Vernon Rockville, Warren, Weatogue, West Granby, West Hartford, West Hartland, West Mystic, West Simsbury, West Suffield, Weston, Westport, Wethersfield, Wilton, Windsor, Windsor Locks, Winsted, Wolcott, Woodbury, Yantic,	
Approval Date:	Will do back up: N/A	
Notes: Client referrals and client related matters: Agnes Sienicki (860) 255-8278 (after hours also)Email: care@polishcareservices.com	Additional Experience/Skills: POLISH,	

Services Provided	Rate
Chore (CHC)	\$4.20
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
PCA Respite - Agency Overnight	\$178.84
PCA Respite - Agency Per Diem	\$241.20
PCA Respite - Agency per qtr hour	\$4.87
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

New Day Home Care Inc

Clement Pownall

340 Broad Street Suite 107

Windsor,CT 06095

Phone Number: (860) 656-7732	Fax: (860) 640-4836	Cell Phone: (860) 816-6272
Email: care@newdayhomecare.com	AVRS ID#: 008091623	Last Verification Date: 03/10/2020
Regions: Eastern,North Central,Northwestern,South Central,Southwestern,	Towns: Amston, Andover, Ansonia, Avon, Beacon Falls, Berlin, Bethany, Bloomfield, Bolton, Bristol, Broad Brook, Brookfield, Burlington, Canton, Centerbrook, Cheshire, Cobalt, Collinsville, Cromwell, Danbury, Deep River, Derby, Durham, East Berlin, East Glastonbury, East Granby, East Hampton, East Hartford, East Haven, East Windsor, East Windsor Hill, Ellington, Enfield, Farmington, Glastonbury, Granby, Guilford, Haddam, Hamden, Hartford, Hebron, Madison, Manchester, Marion, Marlborough, Meriden, Middle Haddam, Middlebury, Middlefield, Middletown, Milford, Moodus, Naugatuck, New Britain, New Haven, Newington, North Branford, North Canton, North Granby, North Haven, Old Lyme, Old Saybrook, Orange, Oxford, Plainville, Plantsville, Poquonock, Portland, Prospect, Rocky Hill, Seymour, Shelton, Simsbury, Somers, Somersville, South Glastonbury, South Windsor, Southbury, Southington, Stafford, Stafford Springs, Staffordville, Suffield, Tariffville, Terryville, Tolland, Unionville, Vernon Rockville, Wallingford, Watertown, Weatogue, West Granby, West Hartford, West Hartland, West Haven, West Simsbury, West Suffield, Westbrook, Wethersfield, Windsor, Windsor Locks, Winsted, Wolcott, Woodbridge, Woodbury,	
Approval Date:	Will do back up: N/A	
Notes: Client referrals and client related matters:Marsha Foster (860) 640-0675Email: marsha.foster@newdayhomecare.comAfter hours: (866) 615-8440	Additional Experience/Skills: SPANISH,	

Services Provided	Rate
Chore (CHC)	\$4.20
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
PCA Respite - Agency Overnight	\$178.84
PCA Respite - Agency Per Diem	\$241.20
PCA Respite - Agency per qtr hour	\$4.87
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

New England Emergency Response Systems Inc.

Chris Hendriksen

1400 Commerce Center Drive

Franklin,OH 45005

Phone Number: 800-860-4230	Fax:	Cell Phone: 800-692-8189
Email: contracts@vricares.com		AVRS ID#: ACR35569
		Last Verification Date: 10/03/2019
Regions:		Towns:
CT - Statewide,Eastern,North Central,Northwestern,South Central,Southwestern,		Abington, Amston, Andover, Ansonia, Ashford, Avon, Ballouville, Baltic, Bantam, Barkhamsted, Beacon Falls, Berlin, Bethany, Bethel, Bethlehem, Bloomfield, Bolton, Botsford, Bozrah, Branford, Bridgeport, Bridgewater, Bristol, Broad Brook, Brookfield, Brookfield Center, Brooklyn, Burlington, Canaan, Canterbury, Canton, Centerbrook, Chaplin, Cheshire, Chester, Clinton, Cobalt, Colchester, Colebrook, Collinsville, Columbia, Cornwall, Cos Cob, Coventry, Cromwell, CT - Statewide, Danbury, Danielson, Darien, Dayville, Deep River, Derby, Durham, East Berlin, East Canaan, East Glastonbury, East Granby, East Haddam, East Hampton, East Hartford, East Hartland, East Haven, East Killingly, East Lyme, East Windsor, East Windsor Hill, East Woodstock, Eastford, Easton, Ellington, Enfield, Essex, Fabyan, Fairfield, Falls Village, Farmington, Franklin, Gales Ferry, Gaylordsville, Georgetown, Glastonbury, Goshen, Granby, Greenwich, Griswold, Grosvenor Dale, Groton, Guilford, Haddam, Hadlyme, Hamden, Hampton, Hanover, Hartford, Harwinton, Hawleyville, Hebron, Higganum, Ivoryton, Jewett City, Kensington, Kent, Killingworth, Lakeside, Lakeville, Lebanon, Ledyard, Lisbon, Litchfield, Lyme, Madison, Manchester, Mansfield Center, Marion, Marlborough, Meriden, Middle Haddam, Middlebury, Middlefield, Middletown, Milford, Monroe, Montville, Moodus, Moosup, Morris, Mystic, Naugatuck, New Britain, New Canaan, New Fairfield, New Hartford, New Haven, New London, New Milford, Newington, Newtown, Niantic, Norfolk, North Branford, North Canaan, North Canton, North Franklin, North Granby, North Grosvenordale, North Haven, North Stonington, North Windham, Northford, Norwalk, Norwich, Oakdale, Old Greenwich, Old Lyme, Old Mystic, Old Saybrook, Oneco, Orange, Oxford, Pawcatuck, Pequabuck, Pine Meadow, Plainfield, Plainville, Plantsville, Plymouth, Pomfret, Poquonock, Portland, Preston, Prospect, Putnam, Quaker Hill, Quinebaug, Redding, Redding Ridge, Ridgefield, Riverside, Riverton, Rockfall, Rocky Hill, Rogers, Roxbury, Salem, Salisbury, Sandy Hook, Scotland, Seymour, Sharon, Shelton, Sherman, Simsbury, Somers, Somersville, South Britain, South Glastonbury, South Kent, South Lyme, South Willington, South Windham, South Windsor, South Woodstock, Southbury, Southington, Southport, Stafford, Stafford Springs, Staffordville, Stamford, Sterling, Stevenson, Stonington, Storrs, Storrs Mansfield, Stratford, Suffield, Taftville, Tariffville, Terryville, Thomaston, Thompson, Tolland, Torrington, Trumbull, Uncasville, Unionville, Vernon Rockville, Versailles, Voluntown, Wallingford, Warren, Washington, Washington Depot, Waterbury, Waterford, Watertown, Wauregan, Weatogue, West Cornwall, West Granby, West Hartford, West Hartland, West Haven, West Mystic, West Simsbury, West Suffield, West Willington, Westbrook, Weston, Westport, Wethersfield, Willimantic, Willington, Wilton, Winchester Center, Windham, Windsor, Windsor Locks, Winsted, Wolcott, Woodbridge, Woodbury, Woodstock, Woodstock Valley, Yantic,
Approval Date: 07/01/2013	Will do back up: N/A	

Notes:	Additional Experience/Skills:
For services (SMES) billed directly to Allied: ACR35569 Contact for client referrals and client related matters: Tracy Cullen (800) 888-0338 x 14158 Email: tracy@neers.comAfter hours: (800) 888-0338Per month:ERS (landline home-based communicator) \$37.08ERS (cellular home-based communicator) \$60.09ERS (mobile basic) \$29.95ERS (mobile plus fall and GPS) \$45.95Automatic fall detection pendant or extra button \$10.00 fall pendant\$5.00 extra pendantSpecial adaptive switches \$21.25Key lockbox n/cInstallation fee \$36.06Monitored Medication Dispenser - bundled with existing ERS unit \$21.25MedReady with Modem \$21.25MedReady Cellular \$21.25Monitored smoke detector \$10.00Physical address:15 Constitution Drive first floorBedford NH 03110-6042Mailing address:1400 Commerce Center DriveFranklin Ohio 45005-7203	

Services Provided	Rate
P.E.R.S. - Installation (CHC)	\$36.06
P.E.R.S. Two Way (CHC)	\$60.09

Approved Providers

New England Home Care Inc

Mark Salley

136 Berlin Road

Cromwell,CT 06416

Phone Number:	(800) 286-6300	Fax:	(860) 632-5611	Cell Phone:	
Email:	knystrom@newenglandhomecare.			AVRS ID#:	008065653
Regions:				Last Verification Date: 12/17/2019	
CT - Statewide,Eastern,North Central,Northwestern,South Central,Southwestern,				Towns:	
				Ansonia, Beacon Falls, Berlin, Bethany, Bethel, Bloomfield, Branford, Bridgeport, Bristol, Broad Brook, Brookfield, Cheshire, Chester, Clinton, Cobalt, Colchester, Cromwell, CT - Statewide, Danbury, Darien, Deep River, Derby, Durham, East Hampton, East Hartford, East Haven, Glastonbury, Granby, Haddam, Hamden, Hartford, Higganum, Killingworth, Madison, Manchester, Marion, Marlborough, Meriden, Middlebury, Middlefield, Middletown, Milford, Monroe, Naugatuck, New Britain, New Canaan, New Fairfield, New Haven, New Milford, Newington, Newtown, North Haven, Northford, Norwalk, Old Lyme, Old Saybrook, Orange, Oxford, Plainville, Portland, Prospect, Ridgefield, Rocky Hill, Seymour, Shelton, Southbury, Southington, Southport, Stamford, Stratford, Trumbull, Wallingford, Waterbury, West Hartford, West Haven, Weston, Westport, Wethersfield, Wilton, Windsor, Windsor Locks, Wolcott, Woodbridge,	
Approval Date:		Will do back up:		N/A	
Notes:				Additional Experience/Skills:	
Heidi Adamski (800) 632-4090Email: hadamski@newenglandhomecare.com					

Services Provided	Rate
Home Health Agency (CHC)	\$0.00
Homemaker (CHC)	\$4.20
Personal Care Assistance - Hourly (CHC)	\$4.87

Approved Providers

New England Stairlifts

Robert Presti

8 Hollis Street
Groton,MA 01450

Phone Number:	781-229-0072	Fax:	Cell Phone:	781-608-1677		
Email:	info@bostonwalkinbath.com		AVRS ID#:	ACR86389	Last Verification Date:	11/01/2019
Regions:			Towns:			
CT - Statewide,Eastern,North,North Central,Northwestern,South,South Central,Southwestern,West,			Abington, Amston, Andover, Ansonia, Ashford, Avon, Ballouville, Baltic, Bantam, Barkhamsted, Beacon Falls, Berlin, Bethany, Bethel, Bethlehem, Bloomfield, Bolton, Botsford, Bozrah, Branford, Bridgeport, Bridgewater, Bristol, Broad Brook, Brookfield, Brookfield Center, Brooklyn, Burlington, Canaan, Canterbury, Canton, Centerbrook, Chaplin, Cheshire, Chester, Clinton, Cobalt, Colchester, Colebrook, Collinsville, Columbia, Cornwall, Cos Cob, Coventry, Cromwell, CT - Statewide, Danbury, Danielson, Darien, Dayville, Deep River, Derby, Durham, East Berlin, East Canaan, East Glastonbury, East Granby, East Haddam, East Hampton, East Hartford, East Hartland, East Haven, East Killingly, East Lyme, East Windsor, East Windsor Hill, East Woodstock, Eastford, Easton, Ellington, Enfield, Essex, Fabyan, Fairfield, Falls Village, Farmington, Franklin, Gales Ferry, Gaylordsville, Georgetown, Glastonbury, Goshen, Granby, Greenwich, Griswold, Grosvenor Dale, Groton, Guilford, Haddam, Hadlyme, Hamden, Hampton, Hanover, Hartford, Harwinton, Hawleyville, Hebron, Higganum, Ivoryton, Jewett City, Kensington, Kent, Killingworth, Lakeside, Lakeville, Lebanon, Ledyard, Lisbon, Litchfield, Lyme, Madison, Manchester, Mansfield Center, Marion, Marlborough, Meriden, Middle Haddam, Middlebury, Middlefield, Middletown, Milford, Monroe, Montville, Moodus, Moosup, Morris, Mystic, Naugatuck, New Britain, New Canaan, New Fairfield, New Hartford, New Haven, New London, New Milford, Newington, Newtown, Niantic, Norfolk, North Branford, North Canaan, North Canton, North Franklin, North Granby, North Grosvenordale, North Haven, North Stonington, North Towns, North Windham, Northford, Norwalk, Norwich, Oakdale, Old Greenwich, Old Lyme, Old Mystic, Old Saybrook, Oneco, Orange, Oxford, Pawcatuck, Pequabuck, Pine Meadow, Plainfield, Plainville, Plantsville, Plymouth, Pomfret, Poquonock, Portland, Preston, Prospect, Putnam, Quaker Hill, Quinebaug, Redding, Redding Ridge, Ridgefield, Riverside, Riverton, Rockfall, Rocky Hill, Rogers, Roxbury, Salem, Salisbury, Sandy Hook, Scotland, Seymour, Sharon, Shelton, Sherman, Simsbury, Somers, Somersville, South Britain, South Glastonbury, South Kent, South Lyme, South Towns, South Willington, South Windham, South Windsor, South Woodstock, Southbury, Southington, Southport, Stafford, Stafford Springs, Staffordville, Stamford, Sterling, Stevenson, Stonington, Storrs, Storrs Mansfield, Stratford, Suffield, Taftville, Tariffville, Terryville, Thomaston, Thompson, Tolland, Torrington, Trumbull, Uncasville, Unionville, Vernon Rockville, Versailles, Voluntown, Wallingford, Warren, Washington, Washington Depot, Waterbury, Waterford, Watertown, Wauregan, Weatogue, West Cornwall, West Granby, West Hartford, West Hartland, West Haven, West Mystic, West Simsbury, West Suffield, West Towns, West Willington, Westbrook, Weston, Westport, Wethersfield, Willimantic, Willington, Wilton, Winchester Center, Windham, Windsor, Windsor Locks, Winsted, Wolcott, Woodbridge, Woodbury, Woodstock, Woodstock Valley, Yantic,			
Approval Date:	Will do back up:	N/A				

Stairlifts straight curved inside or outside

Services Provided	Rate
Assistive Technology (CHC)	\$0.00
Environmental Adaptations/Home Mods (CHC)	\$0.00

Approved Providers

New Milford VNA

68 Park Lane Road

New Milford,CT 06776

Phone Number: (860) 354-2216	Fax: (860) 350-2852	Cell Phone:
Email: smcelroy@newmilfordvna.org	AVRS ID#: 008044861	Last Verification Date: 05/02/2019
Regions:	Towns:	
Northwestern,	Bantam, Bridgewater, Brookfield, Gaylordsville, Kent, Litchfield, Morris, New Fairfield, New Milford, Roxbury, Sherman, South Kent, Southbury, Warren, Washington, Washington Depot, Woodbury,	

Approval Date: 07/01/2013	Will do back up: N/A
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Notes:

Client referrals and client related matters: Lyn Sullivan (860) 354-2216 - after hours alsoEmail: lsullivan@newmilfordvna.orgMedical Services AVRS# is 004042891Danbury - Hospice only.

Additional Experience/Skills:

Services Provided	Rate
Companion (CHC)	\$4.09
Home Health Agency (CHC)	\$0.00
Homemaker (CHC)	\$4.20

Approved Providers

New Opportunities Inc

Sandy Lombardi
232 North Elm Street
Waterbury,CT 06702

Phone Number: (203) 575-4209	Fax: (203) 575-4318	Cell Phone: (203) 575-4209
Email: islombardi@NewOppInc.org	AVRS ID#: 008044703	Last Verification Date: 01/10/2020
Regions: Northwestern,South Central,	Towns: Beacon Falls, Bethel, Bethlehem, Bridgewater, Brookfield, Cheshire, Danbury, Gaylordsville, Middlebury, Morris, Naugatuck, New Fairfield, New Milford, Newtown, Prospect, Southbury, Thomaston, Torrington, Watertown, Winsted, Wolcott, Woodbury,	

Approval Date: 07/01/2013	Will do back up: N/A
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Notes: Client referrals and client related matters: Mary-Kate Gill (203) 575-4209 Meals on Wheels: Lisa LaBonte (203) 575-4208Companion/Homemaker: Johana Jaramillo (203) 575-4268PERS: Ed Youle (203) 575-4313After hours: (203) 808-1208Home Delivered Meals service area: Bethel Bethlehem Bridgewater Brookfield Danbury Gaylordsville Middlebury Naugatuck New Fairfield New Milford Newtown Prospect Redding Ridgefield Roxbury Sherman Southbury Thomaston Waterbury Watertown Wolcott WoodburyPERS service area:Bethel Bethlehem Bridgewater Brookfield Danbury Gaylordsville Goshen Litchfield Morris Middlebury Naugatuck New Fairfield New Milford Newtown Prospect Redding Ridgefield Roxbury Sherman Southbury Thomaston Torrington Washington Washington Depot Waterbury Watertown Winchester Center Winsted Wolcott Wolcott Woodbury Beacon Falls CheshireCompanion Homemaker Chore - Beacon Falls Meriden Wallingford Bethlehem Middlebury Naugatuck Prospect Southbury Thomaston Waterbury Watertown Wolcott WoodburyUpdated PERS service information as of 7/23/18:Mobile ERS \$40.00 per monthCell ERS w/fall detector \$47.50 per monthLandline ERS w/fall detector \$40.00 per monthLandline ERS \$32.00 per monthCell ERS \$40.00 per monthMedsmart \$58.91 per monthInstallation \$35.35 per month	Additional Experience/Skills: SPANISH,
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Services Provided	Rate
Chore (CHC)	\$4.20
Companion (CHC)	\$4.09
Home Delivered Meals - Double (CHC)	\$9.03
Home Delivered Meals - Single (CHC)	\$4.94
Homemaker (CHC)	\$4.20
P.E.R.S. - Installation (CHC)	\$36.06
P.E.R.S. Two Way (CHC)	\$60.09

Approved Providers

Newton-Foster Home Care Agency LLC

Patricia Newton-Foster

157 Church Street 19th Floor

New Haven,CT 06510

Phone Number:	(203) 773-5097	Fax:	(203) 789-8898	Cell Phone:	
Email:	newton_foster2002@yahoo.com	AVRS ID#:	008044776	Last Verification Date:	11/01/2019
Regions:					
South Central,Southwestern,	Ansonia, Branford, Bridgeport, Derby, East Haven, Easton, Fairfield, Greenwich, Guilford, Hamden, Milford, New Haven, North Branford, North Haven, Orange, Shelton, Stratford, Trumbull, West Haven, Westport, Woodbridge,				

Approval Date:	07/01/2013	Will do back up:	N/A
Notes:	Additional Experience/Skills:		
Client referrals and client related matters: Danae Newton (203) 773-5097 - after hours alsoEmail: newton_foster2002@yahoo.com			

Services Provided	Rate
Chore (CHC)	\$4.20
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20

Approved Providers

Next Step Technologies LLC

William Guaragno

22 Newtown Road

Danbury,CT 06810

Phone Number: 203-790-5347		Fax:	Cell Phone: 203-770-8100
Email: nextstep06801@gmail.com		AVRS ID#: ACR82419	Last Verification Date: 12/26/2019
Regions: CT - Statewide,Eastern,North Central,Northwestern,South Central,Southwestern,		Towns: Amston, Andover, Ansonia, Avon, Berlin, Bethany, Bloomfield, Bolton, Branford, Bridgeport, Bristol, Broad Brook, Burlington, Canton, Centerbrook, Chester, Clinton, Cobalt, Collinsville, Cos Cob, Cromwell, CT - Statewide, Darien, Deep River, Derby, Durham, East Berlin, East Glastonbury, East Granby, East Haddam, East Hampton, East Hartford, East Haven, East Windsor, East Windsor Hill, Easton, Ellington, Enfield, Essex, Fairfield, Farmington, Georgetown, Glastonbury, Granby, Greenwich, Guilford, Haddam, Hadlyme, Hamden, Hartford, Hawleyville, Hebron, Higganum, Ivoryton, Killingworth, Lakeside, Lyme, Madison, Manchester, Marion, Marlborough, Meriden, Middle Haddam, Middlefield, Middletown, Milford, Monroe, Moodus, New Britain, New Canaan, New Haven, Newington, North Branford, North Canton, North Granby, North Haven, Northford, Norwalk, Old Greenwich, Old Lyme, Old Saybrook, Orange, Pawcatuck, Pine Meadow, Plainville, Plantsville, Plymouth, Poquonock, Portland, Redding, Redding Ridge, Riverside, Rockfall, Rocky Hill, Sandy Hook, Seymour, Shelton, Simsbury, Somers, Somersville, South Britain, South Glastonbury, South Windsor, Southington, Southport, Stafford, Stafford Springs, Staffordville, Stamford, Stevenson, Stratford, Suffield, Tariffville, Terryville, Tolland, Trumbull, Unionville, Vernon Rockville, Wallingford, Weatogue, West Granby, West Hartford, West Hartland, West Haven, West Simsbury, West Suffield, Westbrook, Weston, Westport, Wethersfield, Wilton, Windsor, Windsor Locks, Woodbridge,	
Approval Date:	Will do back up:	N/A	
Notes: Orthotic and Prosthetic devices.		Additional Experience/Skills:	

Services Provided	Rate
Assistive Technology (CHC)	\$0.00

Approved Providers

Nicola Tarzia

1455 Newfield Avenue
Stamford,CT 06905

Phone Number: 203-322-1900	Fax:	Cell Phone:	
Email:		AVRS ID#: ACR87250	Last Verification Date: 12/05/2019
Regions:		Towns:	
Northwestern,Southwestern,		Bridgeport, Cos Cob, Darien, Easton, Fairfield, Georgetown, Greenwich, Hadlyme, Hawleyville, Lakeside, Monroe, New Canaan, Norwalk, Old Greenwich, Redding, Redding Ridge, Riverside, Shelton, Southport, Stamford, Stratford, Trumbull, Weston, Westport, Wilton,	

Approval Date:	Will do back up:	N/A
Notes:	Additional Experience/Skills:	
Allied billed services: ACR87250		

Services Provided	Rate
Environmental Adaptations/Home Mods (CHC)	\$0.00

Approved Providers

No Place Like Home Care LLC

Laura McGrady

230 East Main Street # 8

Branford,CT 06405

Phone Number: (203) 483-7764	Fax: (203) 483-6396	Cell Phone: (203) 483-7764	
Email: laura@noplacelikehomecare.com		AVRS ID#: 008091487	Last Verification Date: 11/18/2019
Regions:		Towns:	
Eastern,South Central,		Branford, Clinton, East Haven, Guilford, Hamden, Madison, New Haven, North Branford, North Haven, Northford, West Haven, Woodbridge,	

Approval Date: 07/01/2013	Will do back up: N/A
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Notes:	Additional Experience/Skills:
Client referrals and client related matters: Sue Maturo (203) 483-7764 Email: Email: suematuro@noplacelikehomecare.comAfter hours phone number: (203) 415-1447PERS-Medical Alert System - \$34 per monthMedication Management Dispenser System - \$58.33 per monthWe offer Medical Alert Devices ERS and Fall Alert Detectors Monitored Medication Dispensers Monitored Smoke Detectors	

Services Provided	Rate
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
PCA Respite - Agency per qtr hour	\$4.87
Personal Care Assistance - Hourly (CHC)	\$4.87
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

Nobe Construction LLC

Noel Boothe

93 Miller Avenue

Milford,CT 06460

Phone Number: 203-581-0032

Fax:

Cell Phone:

Email: nobeleon@gmail.com

AVRS ID#: ACR78657

Last Verification Date: 10/17/2019

Regions:

Towns:

Eastern,North Central,Northwestern,South Central,Southwestern,

Amston, Ansonia, Beacon Falls, Bethany, Branford, Bridgeport, Broad Brook, Clinton, Danbury, Darien, Derby, East Haven, Easton, Fairfield, Greenwich, Hamden, Meriden, Middle Haddam, Middletown, Milford, Monroe, Naugatuck, New Canaan, New Fairfield, New Haven, Newtown, North Haven, Norwalk, Old Greenwich, Orange, Oxford, Redding, Salem, Sandy Hook, Seymour, Shelton, South Lyme, Southport, Stamford, Stonington, Stratford, Trumbull, Wallingford, Waterbury, West Haven, Weston, Westport, Wilton, Woodbridge,

Approval Date:

Will do back up: N/A

Notes:

Additional Experience/Skills:

Carpentry painting landscaping siding & gutter.

Services Provided	Rate
Environmental Adaptations/Home Mods (CHC)	\$0.00

Approved Providers

Norwalk Senior Center Meals on Wheels

Anthony Tabb

11 Allen Road

Norwalk,CT 06851

Phone Number:	(203) 847-3115	Fax:	(203) 849-1285	Cell Phone:	(203) 847-3115		
Email:	atabb@norwalksc.org			AVRS ID#:	008045128	Last Verification Date:	06/03/2019
Regions:				Towns:			
Southwestern,				Norwalk,			

Approval Date:	07/01/2013	Will do back up:	N/A		
Notes:				Additional Experience/Skills:	
Primary contact for client referrals and client related matters:	Lynn Westfield (203) 847-3115 x 108			ITALIAN, SPANISH,	
Email:	mow@norwalksc.org				

Services Provided	Rate
Home Delivered Meals - Double (CHC)	\$9.03
Home Delivered Meals - Single (CHC)	\$4.94

Approved Providers

Nova Home Care LLC

Aleh Huliavatsenka

1079 Whalley Avenue Suite 5

New Haven,CT 06515

Phone Number:	(203) 562-4466	Fax:	(203) 562-4109	Cell Phone:	
Email:	info@novahomecare.org	AVRS ID#:	ACR35380	Last Verification Date:	04/08/2019
Regions:	Towns:				
CT - Statewide,Eastern,Northwestern,South Central,Southwestern,	Ansonia, Beacon Falls, Bethany, Bethel, Bridgeport, Brookfield, Clinton, CT - Statewide, Danbury, Deep River, Derby, East Haven, Easton, Fairfield, Georgetown, Greenwich, Guilford, Hamden, Madison, Middletown, Milford, Monroe, Naugatuck, New Canaan, New Haven, Newtown, North Branford, North Haven, Northford, Norwalk, Orange, Plantsville, Prospect, Redding, Ridgefield, Sandy Hook, Seymour, Shelton, Stamford, Stratford, Torrington, Trumbull, Wallingford, Waterbury, Watertown, West Haven, Weston, Westport, Wolcott, Woodbridge, Woodbury,				

Approval Date:	04/21/2015	Will do back up:	N/A
Notes:	Additional Experience/Skills:		
For services billed to Allied: ACR35380			

Services Provided	Rate
Chore - Highly Skilled (CHC)	\$0.00
Environmental Adaptations/Home Mods (CHC)	\$0.00

Approved Providers

Nova Home Care LLC

Aleh Huliavatsenka

1079 Whalley Avenue Suite 5

New Haven,CT 06515

Phone Number: (203) 562-4466	Fax: (203) 916-6933	Cell Phone:
Email: info@novahomecare.org	AVRS ID#: 008067594	Last Verification Date: 10/11/2019
Regions:	Towns:	
CT - Statewide,Eastern,Northwestern,South Central,Southwestern,	Ansonia, Beacon Falls, Bethany, Bethel, Bridgeport, Brookfield, Clinton, CT - Statewide, Danbury, Deep River, Derby, East Haven, Easton, Fairfield, Georgetown, Greenwich, Guilford, Hamden, Madison, Middletown, Milford, Monroe, Naugatuck, New Canaan, New Haven, Newtown, North Branford, North Haven, Northford, Norwalk, Orange, Plantsville, Prospect, Ridgefield, Sandy Hook, Seymour, Shelton, Stamford, Stratford, Torrington, Trumbull, Wallingford, Waterbury, Watertown, West Haven, Weston, Wolcott, Woodbridge, Woodbury,	

Approval Date:	Will do back up: N/A
Notes:	Additional Experience/Skills:
Client referrals and client related matters: Aleh Huliavatsenka (203) 562-4466 Email: info@novahomecare.orgAfter hours: (203) 275-9559	UKRANIAN, RUSSIAN, POLISH,

Services Provided	Rate
Bill Payer (CHC)	\$5.10
Chore (CHC)	\$4.20
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
PCA Respite - Agency Overnight	\$178.84
PCA Respite - Agency Per Diem	\$241.20
PCA Respite - Agency per qtr hour	\$4.87
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

NSI/Elderforce Inc

Yvette Roming

21 High Street

East Hartford,CT 06118

Phone Number: (860) 568-8881	Fax: (860) 568-2404	Cell Phone:	
Email: yvette@nursingservicesinc.com		AVRS ID#: 008077001	Last Verification Date: 10/31/2019
Regions:		Towns:	
North Central,		Bloomfield, East Hartford, Glastonbury, Hartford, Manchester, New Britain, Newington, Rocky Hill, South Glastonbury, Vernon Rockville, West Hartford, Wethersfield, Windsor,	

Approval Date: 07/01/2013	Will do back up: N/A	
Notes:		Additional Experience/Skills:
Client referrals and client related matters: Laura Perez (860) 568-8881 - (after hours phone number also)Email: laura@nursingservicesinc.com		SPANISH,

Services Provided	Rate
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
PCA Respite - Agency Overnight	\$178.84
PCA Respite - Agency per qtr hour	\$4.87
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

NTW Health Care At Home LLC

Norater West

PO Box 1504

Waterbury,CT 06721

Phone Number: 203-591-1977	Fax: 203-725-3342	Cell Phone:
Email: ntwhealthcare@hotmail.com	AVRS ID#: 008065655	Last Verification Date: 03/04/2020
Regions: Eastern,North Central,Northwestern,South Central,Southwestern,	Towns: Ansonia, Bethany, Bethel, Bristol, Cheshire, Danbury, Derby, East Haven, Farmington, Hamden, Hartford, Meriden, Middlebury, Middletown, Milford, Naugatuck, New Britain, New Haven, Newington, Newtown, North Haven, Orange, Oxford, Plainville, Plantsville, Prospect, Seymour, Shelton, South Britain, Southbury, Southington, Stamford, Stratford, Terryville, Thomaston, Thompson, Torrington, Trumbull, Uncasville, Wallingford, Waterbury, Watertown, West Haven, Wolcott, Woodbury,	

Approval Date:	Will do back up: N/A
Notes: Client referrals and client related matters:Norater West (203) 768-7581 (same for after hours)Email: ntwhealthcare@hotmail.com	Additional Experience/Skills:

Services Provided	Rate
Bill Payer (CHC)	\$5.10
Chore (CHC)	\$4.20
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
PCA Respite - Agency Overnight	\$178.84
PCA Respite - Agency Per Diem	\$241.20
PCA Respite - Agency per qtr hour	\$4.87
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

Oasis Care At Home LLC

Oasis Mendez

29 Greene Terrace

East Hartford,CT 06108

Phone Number: (860) 818-9174	Fax:	Cell Phone:	
Email: oasis.mendez@gmail.com		AVRS ID#: 008076070	Last Verification Date: 12/02/2019
Regions:		Towns:	
Eastern,North Central,Northwestern,South Central,Southwestern,		Ansonia, Avon, Barkhamsted, Beacon Falls, Bethany, Bethel, Bloomfield, Bolton, Branford, Bridgeport, Bristol, Centerbrook, Chester, Clinton, Cobalt, Cromwell, Deep River, Derby, Durham, East Canaan, East Glastonbury, East Granby, East Haddam, East Hampton, East Hartford, East Hartland, East Haven, East Windsor, East Windsor Hill, Ellington, Enfield, Essex, Farmington, Glastonbury, Goshen, Granby, Guilford, Haddam, Hamden, Hartford, Hebron, Higganum, Lebanon, Ledyard, Litchfield, Madison, Manchester, Meriden, Middletown, Milford, Moodus, Mystic, New Britain, New Hartford, New Haven, New London, Newington, North Branford, North Haven, Northford, Old Lyme, Old Saybrook, Orange, Plainville, Portland, Rocky Hill, Salisbury, South Glastonbury, South Windsor, Southington, Vernon Rockville, Wallingford, Waterbury, Waterford, West Hartford, West Haven, West Mystic, Westbrook, Wethersfield, Willimantic, Willington, Windham, Windsor, Windsor Locks, Woodbridge,	
Approval Date:	Will do back up:	N/A	

Notes:

Additional Experience/Skills:

Client referrals and client related matters:Oasis Mendez (860) 818-9174 Email: Email: president@oasiscareathome.orgYaritza Mendez (860) 863-8929 Direct Care CoordinatorAfter hours: (860) 863-8929Call Care Coordinator for client care. Oasis will manage emergencies or extremely important matters.

Services Provided	Rate
Chore (CHC)	\$4.24
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.24
PCA Respite - Agency Overnight	\$180.63
PCA Respite - Agency Per Diem	\$243.61
PCA Respite - Agency per qtr hour	\$4.92
Personal Care Assistance - Hourly (CHC)	\$4.92
Personal Care Assistance - Overnight (CHC)	\$180.63
Personal Care Assistance - Per Diem (CHC)	\$243.61

Approved Providers

Opal Stork Home Care LLC

Sandra Salmon

341 Main Street

West Haven,CT 06516

Phone Number: 203-589-2943	Fax: 800-929-9317	Cell Phone:
Email: office@opalstork.com	AVRS ID#: 008091352	Last Verification Date: 11/12/2019
Regions:	Towns:	
Northwestern,South Central,Southwestern,	Ansonia, Beacon Falls, Bethany, Bethel, Branford, Bridgeport, Brookfield, Cheshire, Cos Cob, Danbury, Darien, East Haven, Easton, Fairfield, Georgetown, Greenwich, Guilford, Hadlyme, Hamden, Hawleyville, Lakeside, Lakeville, Litchfield, Meriden, Middlebury, Milford, Monroe, Naugatuck, New Canaan, New Haven, New Milford, North Branford, North Haven, Norwalk, Old Greenwich, Orange, Oxford, Pawcatuck, Prospect, Redding, Redding Ridge, Ridgefield, Riverside, Sandy Hook, Seymour, Shelton, Southbury, Southport, Stamford, Stratford, Trumbull, Wallingford, Waterbury, West Haven, Weston, Westport, Wilton, Wolcott, Woodbridge,	

Approval Date:	Will do back up: N/A
Notes: CHC Client referrals and client related matters: Sandra Salmon (203) 589-2943Email: office@opalstork.comAfter hours: (203) 589-2943 (800) 929-9317ABI Client referrals and client related matters: Crystal McKenzie (203) 526-6134 (203) 589-2943Email: office@opalstork.comAfter hours: (800) 929-9317	Additional Experience/Skills: SPANISH, FRENCH,

Services Provided	Rate
Chore (CHC)	\$4.20
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
PCA Respite - Agency Overnight	\$178.84
PCA Respite - Agency Per Diem	\$241.20
PCA Respite - Agency per qtr hour	\$4.87
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

P2 Partners Inc dba Homewatch CareGivers of Fairfield

Maricor Piloneo

30 Oakwood Avenue (lower level)

Norwalk,CT 06850

Phone Number: (203) 900-8020	Fax: (203) 354-3096	Cell Phone:	
Email: MPiloneo@pro-cra.com		AVRS ID#: 008084542	Last Verification Date: 10/04/2019
Regions:		Towns:	
Northwestern,South Central,Southwestern,		Bethel, Bridgeport, Brookfield, Brookfield Center, Canaan, Cos Cob, Danbury, Darien, Easton, Fairfield, Georgetown, Greenwich, Middlebury, Milford, Monroe, New Canaan, New Fairfield, New Milford, Newtown, Norwalk, Old Greenwich, Redding Ridge, Ridgefield, Riverside, Roxbury, Sandy Hook, Shelton, Sherman, South Britain, Southbury, Southport, Stamford, Stratford, Trumbull, Weston, Westport, Wilton, Woodbury,	

Approval Date:	Will do back up: N/A	
Notes:		Additional Experience/Skills:
Client referrals and client related matters: Maricor Piloneo (203) 900-8020 (after hours also)Email: MPiloneo@pro-cra.com		

Services Provided	Rate
Chore (CHC)	\$4.20
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
PCA Respite - Agency Overnight	\$178.84
PCA Respite - Agency Per Diem	\$241.20
PCA Respite - Agency per qtr hour	\$4.87
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

Panda Home Healthcare Agency Inc

Heather Casssandra

3011 Main Street

Glastonbury,CT 06033

Phone Number: (860) 633-5907	Fax: (860) 633-3904	Cell Phone:
Email: jcass@tcagroup.com	AVRS ID#: 008045215	Last Verification Date: 11/26/2019
Regions:	Towns:	
Eastern,North Central,Northwestern,South Central,Southwestern,	Amston, Andover, Ansonia, Avon, Berlin, Bethany, Bloomfield, Bolton, Branford, Bridgeport, Bristol, Broad Brook, Burlington, Canton, Centerbrook, Chester, Clinton, Cobalt, Colchester, Collinsville, Columbia, Coventry, Cromwell, Deep River, Derby, Durham, East Berlin, East Glastonbury, East Granby, East Haddam, East Hampton, East Hartford, East Haven, East Windsor, East Windsor Hill, Ellington, Enfield, Essex, Farmington, Glastonbury, Granby, Guilford, Haddam, Hamden, Hartford, Hebron, Higganum, Ivoryton, Killingworth, Lebanon, Madison, Manchester, Mansfield Center, Marion, Marlborough, Meriden, Middle Haddam, Middlefield, Middletown, Milford, Moodus, New Britain, New Haven, Newington, North Branford, North Canton, North Granby, North Haven, Northford, Norwich, Old Lyme, Old Saybrook, Orange, Pine Meadow, Plainville, Plantsville, Poquonock, Portland, Rockfall, Rocky Hill, Seymour, Shelton, Simsbury, Somers, Somersville, South Britain, South Glastonbury, South Windsor, Southington, Stafford, Stafford Springs, Stevenson, Suffield, Tariffville, Terryville, Tolland, Unionville, Vernon Rockville, Wallingford, Waterbury, Weatogue, West Granby, West Hartford, West Hartland, West Haven, West Simsbury, West Suffield, Westbrook, Wethersfield, Willimantic, Windsor, Windsor Locks, Woodbridge,	
Approval Date: 07/01/2013	Will do back up: N/A	
Notes:	Additional Experience/Skills:	
Client referrals and client related matters:Vicki Thomas & Sabina Johnson Davoien - Glastonbury (860) 633-5907Madeline Lugo & Natalie Rodriguez - New Haven - (203) 772-0022Email: Sabina@pandahomecare.com; icki@pandahomecare.com; madeline@pandahomecare.com;natalie@pandahomecare.comAfter hours: (860) 209-2142	SPANISH,	

Services Provided	Rate
Chore (CHC)	\$4.20
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
PCA Respite - Agency Overnight	\$178.84
PCA Respite - Agency Per Diem	\$241.20
PCA Respite - Agency per qtr hour	\$4.87
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

Pansy Homecare Service LLC

Pansy Francis

361 Park Road 1st Floor

West Hartford,CT 06119

Phone Number: (860) 212-6433	Fax: (860) 216-5362	Cell Phone:	
Email: pansyhomecare@gmail.com		AVRS ID#: 008090900	Last Verification Date: 02/28/2020
Regions:		Towns:	
North Central,		Avon, Bloomfield, East Hartford, Farmington, Glastonbury, Hartford, Manchester, New Britain, Newington, Rocky Hill, Southington, West Hartford, Wethersfield, Windsor,	

Approval Date:	Will do back up:	N/A
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Notes:	Additional Experience/Skills:
CHC Client referrals and client related matters: Jonah Francis (860) 212-6433 (after hours also)Email: ask@pansycare.comABI Client referrals and client related matters:Pansy Francis (860) 212-6433 (after hours also)Email: pansyhomecare@gmail.comWe specialize in dementia care.	SPANISH,

Services Provided	Rate
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
PCA Respite - Agency Overnight	\$178.84
PCA Respite - Agency Per Diem	\$241.20
PCA Respite - Agency per qtr hour	\$4.87
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

Park City Adult Day Care

Rita Carlson

55 Chapel Street

Bridgeport,CT 06604

Phone Number: (203) 335-1001	Fax: (203) 331-9935	Cell Phone:	
Email: pcadc@optonline.net		AVRS ID#: 008044375	Last Verification Date: 09/24/2019
Regions:		Towns:	
Southwestern,		Bridgeport, Stratford,	

Approval Date: 07/01/2013	Will do back up: N/A	
Notes:	Additional Experience/Skills:	
Primary contact for client referrals and client related matters: Rita Carlson (203)-335-1001Email: pcadc@optonline.net	SPANISH,	

Services Provided	Rate
Adult Day Health - Half Day (CHC)	\$45.89
Adult Day Health - Medical (CHC)	\$72.34

Approved Providers

Partnerships Center For Adult Day Care Inc

Mary Beth Kiely

3 Industrial Circle

Hamden,CT 06517

Phone Number: (203) 248-8854	Fax: (203) 287-1880	Cell Phone:	
Email: partnershipsadc@yahoo.com		AVRS ID#: 008044999	Last Verification Date: 09/24/2019
Regions:		Towns:	
South Central,		Bethany, Branford, East Haven, Hamden, Milford, New Haven, North Branford, North Haven, Orange, Wallingford, West Haven, Woodbridge,	

Approval Date:	07/01/2013	Will do back up:	N/A
Notes:		Additional Experience/Skills:	
Primary contact for client referrals and client related matters: Mary Beth Kiely RN (203) 248-8854 Email: partnershipsacd@yahoo.comAfter hours: (203) 526-2313			

Services Provided	Rate
Adult Day Health - Half Day (CHC)	\$45.89
Adult Day Health - Medical (CHC)	\$72.34

Approved Providers

Passionate Care Services LLC

Chantae Altman

727 Honeyspot Road Suite 200

Stratford,CT 06615

Phone Number: (203) 378-0433	Fax: (203) 378-1106	Cell Phone:	
Email: passionatecare@aol.com		AVRS ID#: 008044737	Last Verification Date: 11/04/2019
Regions:		Towns:	
Northwestern,South Central,Southwestern,		Ansonia, Bethany, Bethel, Branford, Bridgeport, Clinton, Cos Cob, Danbury, Darien, Derby, East Haddam, East Haven, Easton, Fairfield, Greenwich, Haddam, Hamden, Meriden, Milford, Monroe, Naugatuck, New Canaan, New Haven, Newtown, North Haven, Norwalk, Orange, Oxford, Redding, Sandy Hook, Shelton, Southbury, Southport, Stamford, Stratford, Trumbull, Waterbury, West Haven, Weston, Westport, Wilton, Woodbridge,	

Approval Date: 07/01/2013	Will do back up: N/A
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Notes:	Additional Experience/Skills:
Client referrals and client related matters: Danielle Vereen (203) 378-0433 (same number for after-hours)Also Creole & Hatian speakingAFL/FC:stipend: fee for service:level 1: \$23.65 \$19.35level 2: \$35.21 \$28.81level 3: \$42.92 \$35.12level 4: \$59.47 \$48.65	OTHER (OPEN TEXT FIELD), SPANISH,

Services Provided	Rate
Adult Family Living/Foster Care - Level 1 (CHC)	\$43.87
Adult Family Living/Foster Care - Level 2 (CHC)	\$65.31
Adult Family Living/Foster Care - Level 3 (CHC)	\$79.61
Adult Family Living/Foster Care - Level 4 (CHC)	\$110.29
Chore (CHC)	\$4.20
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
Mental Health Counseling - Clinic Visit (CHC)	\$45.68
Mental Health Counseling - Home Visit (CHC)	\$55.89
PCA Respite - Agency Overnight	\$178.84
PCA Respite - Agency Per Diem	\$241.20
PCA Respite - Agency per qtr hour	\$4.87
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

Patient Care

Cathy Pedigo

9510 Ormsby Station Road Suite 300

Louisville,KY 40223

Phone Number: (502) 891-1425		Fax:	Cell Phone:
Email: cathypedigo@almostfamily.com		AVRS ID#: 004054102Last Verification Date: 01/06/2017	
Regions:		Towns:	
Eastern,North Central,Northwestern,South Central,Southwestern,		Ansonia, Avon, Berlin, Bethany, Bethel, Bloomfield, Bolton, Branford, Bridgeport, Bridgewater, Bristol, Brookfield, Burlington, Cheshire, Clinton, Coventry, Danbury, Derby, East Granby, East Hampton, East Hartford, East Haven, East Windsor, Easton, Ellington, Enfield, Fairfield, Farmington, Glastonbury, Granby, Greenwich, Guilford, Hamden, Hartford, Hebron, Madison, Manchester, Marlborough, Middlefield, Milford, Monroe, New Fairfield, New Haven, New Milford, Newington, Newtown, North Branford, North Haven, Norwalk, Orange, Plainville, Redding, Ridgefield, Rocky Hill, Roxbury, Seymour, Shelton, Sherman, Simsbury, South Windsor, Southbury, Southington, Stamford, Stratford, Trumbull, Wallingford, West Haven, Wethersfield, Wilton, Woodbridge, Woodbury,	
Approval Date: 07/01/2013		Will do back up: N/A	
Notes:		Additional Experience/Skills:	
CT Offices:Danbury - (203) 648-4523Rocky Hill - (860) 986-7800New Haven - (203) 787-9855Norwalk - (203) 423-4803			

Services Provided	Rate
Home Health Agency (CHC)	\$0.00

Approved Providers

Preferred Home Care LLC

Jessica Doyle

687 Straits Turnpike

Middlebury,CT 06762

Phone Number:	(203) 577-6696	Fax:	(203) 577-6698	Cell Phone:	
Email:	jdoyle@preferredhomecare.us			AVRS ID#:	008063734
Regions:				Last Verification Date: 01/26/2017	
North Central,Northwestern,South Central,Southwestern,				Towns:	
				Ansonia, Beacon Falls, Bethany, Bristol, Cheshire, Cromwell, Derby, Hamden, Litchfield, Meriden, Middlebury, Middletown, Naugatuck, New Haven, North Haven, Oxford, Plymouth, Portland, Seymour, Shelton, South Kent, Thomaston, Torrington, Wallingford, Watertown, West Haven, Wolcott, Woodbury,	

Approval Date:	02/26/2016	Will do back up:	N/A
Notes:		Additional Experience/Skills:	

Services Provided	Rate
Home Health Agency (CHC)	\$0.00

Approved Providers

Premier Home Health Care Services

Catherine Giandurco

777 Summer Street Ste 401

Stamford,CT 06901

Phone Number: (203) 323-3000	Fax: (203) 323-3399	Cell Phone:	
Email: cathyg@phhc.com		AVRS ID#: 008044839	Last Verification Date: 09/23/2019
Regions:		Towns:	
Northwestern,South Central,Southwestern,		Ansonia, Beacon Falls, Bethany, Branford, Bridgeport, Cos Cob, Darien, Derby, East Haven, Easton, Fairfield, Greenwich, Hamden, Middletown, Milford, Monroe, Naugatuck, New Canaan, New Haven, North Branford, North Haven, Norwalk, Old Greenwich, Orange, Oxford, Pawcatuck, Redding, Ridgefield, Riverside, Seymour, Southport, Stamford, Stratford, Trumbull, West Haven, Weston, Westport, Wilton, Woodbridge,	

Approval Date: 07/01/2013	Will do back up: N/A	
Notes:	Additional Experience/Skills:	
Contact referrals and client related matters: Maureen Walsh (203) 323-3000 Email: mwalsh@premierhomehealthcare.comAfter hours: (203) 323-3000Language line availableAFL/FC:Admin Fee: 30%Caregiver Stipend: 70%		

Services Provided	Rate
Adult Family Living/Foster Care - Level 1 (CHC)	\$43.87
Adult Family Living/Foster Care - Level 2 (CHC)	\$65.31
Adult Family Living/Foster Care - Level 3 (CHC)	\$79.61
Adult Family Living/Foster Care - Level 4 (CHC)	\$110.29
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20
Respite Care in Home - Comp Hourly(CHC)	\$4.09

Approved Providers

Prestige Companion & Homemakers LLC

Derrick Appiah

77 Main Street North #100

Southbury,CT 06484

Phone Number: (203) 262-0046	Fax: (203) 262-0047	Cell Phone:
Email: Prestigechcare@gmail.com	AVRS ID#: ACR30810	Last Verification Date: 03/13/2020
Regions: CT - Statewide,Eastern,North,North Central,Northwestern,South,South Central,Southwestern,West,	Towns: Abington, Amston, Andover, Ansonia, Ashford, Avon, Ballouville, Baltic, Bantam, Barkhamsted, Beacon Falls, Berlin, Bethany, Bethel, Bethlehem, Bloomfield, Bolton, Botsford, Bozrah, Branford, Bridgeport, Bridgewater, Bristol, Broad Brook, Brookfield, Brookfield Center, Brooklyn, Burlington, Canaan, Canterbury, Canton, Centerbrook, Chaplin, Cheshire, Chester, Clinton, Cobalt, Colchester, Colebrook, Collinsville, Columbia, Cornwall, Cos Cob, Coventry, Cromwell, CT - Statewide, Danbury, Danielson, Darien, Dayville, Deep River, Derby, Durham, East Berlin, East Canaan, East Glastonbury, East Granby, East Haddam, East Hampton, East Hartford, East Hartland, East Haven, East Killingly, East Lyme, East Windsor, East Windsor Hill, East Woodstock, Eastford, Easton, Ellington, Enfield, Essex, Fabyan, Fairfield, Falls Village, Farmington, Franklin, Gales Ferry, Gaylordsville, Georgetown, Glastonbury, Goshen, Granby, Greenwich, Griswold, Grosvenor Dale, Groton, Guilford, Haddam, Hadlyme, Hamden, Hampton, Hanover, Hartford, Harwinton, Hawleyville, Hebron, Higganum, Ivoryton, Jewett City, Kensington, Kent, Killingworth, Lakeside, Lakeville, Lebanon, Ledyard, Lisbon, Litchfield, Lyme, Madison, Manchester, Mansfield Center, Marion, Marlborough, Meriden, Middle Haddam, Middlebury, Middlefield, Middletown, Milford, Monroe, Montville, Moodus, Moosup, Morris, Mystic, Naugatuck, New Britain, New Canaan, New Fairfield, New Hartford, New Haven, New London, New Milford, Newington, Newtown, Niantic, Norfolk, North Branford, North Canaan, North Canton, North Franklin, North Granby, North Grosvenordale, North Haven, North Stonington, North Towns, North Windham, Northford, Norwalk, Norwich, Oakdale, Old Greenwich, Old Lyme, Old Mystic, Old Saybrook, Oneco, Orange, Oxford, Pawcatuck, Pequabuck, Pine Meadow, Plainfield, Plainville, Plantsville, Plymouth, Pomfret, Poquonock, Portland, Preston, Prospect, Putnam, Quaker Hill, Quinebaug, Redding, Redding Ridge, Ridgefield, Riverside, Riverton, Rockfall, Rocky Hill, Rogers, Roxbury, Salem, Salisbury, Sandy Hook, Scotland, Seymour, Sharon, Shelton, Sherman, Simsbury, Somers, Somersville, South Britain, South Glastonbury, South Kent, South Lyme, South Towns, South Willington, South Windham, South Windsor, South Woodstock, Southbury, Southington, Southport, Stafford, Stafford Springs, Staffordville, Stamford, Sterling, Stevenson, Stonington, Storrs, Storrs Mansfield, Stratford, Suffield, Taftville, Tariffville, Terryville, Thomaston, Thompson, Tolland, Torrington, Trumbull, Uncasville, Unionville, Vernon Rockville, Versailles, Voluntown, Wallingford, Warren, Washington, Washington Depot, Waterbury, Waterford, Watertown, Wauregan, Weatogue, West Cornwall, West Granby, West Hartford, West Hartland, West Haven, West Mystic, West Simsbury, West Suffield, West Towns, West Willington, Westbrook, Weston, Westport, Wethersfield, Willimantic, Willington, Wilton, Winchester Center, Windham, Windsor, Windsor Locks, Winsted, Wolcott, Woodbridge, Woodbury, Woodstock, Woodstock Valley, Yantic,	
Approval Date:	Will do back up:	N/A
Notes: Primary contact for client referrals and client related matters: Nashia Lewis & Maribel Garcia (203) 262-0046 (same for after hours)Email: Prestigechcare@gmail.com abi.prestigecandh@gmail.comSatellite office:4 Research Drive #402Shelton CT 06484		Additional Experience/Skills: SPANISH,

Services Provided	Rate
Chore (CHC)	\$4.20
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

Primary Prevention Homecare

Kevin Kaczynski

254 Burnside Avenue

East Hartford,CT 06108

Phone Number: (860) 244-9119	Fax: (860) 244-9162	Cell Phone:	
Email: amendez@pphomecare.com		AVRS ID#: 008057926	Last Verification Date: 03/05/2019
Regions:		Towns:	
Eastern,North Central,Northwestern,South Central,		Avon, Beacon Falls, Berlin, Bloomfield, Bristol, Broad Brook, Cheshire, Cromwell, East Glastonbury, East Hartford, East Windsor, East Windsor Hill, Ellington, Enfield, Farmington, Glastonbury, Granby, Hartford, Lyme, Manchester, Meriden, Middlebury, Middletown, Naugatuck, New Britain, Newington, Oxford, Pequabuck, Plainville, Plantsville, Poquonock, Portland, Prospect, Rockfall, Rocky Hill, Simsbury, Somers, Somersville, South Glastonbury, South Windsor, Southington, Stafford, Stafford Springs, Staffordville, Suffield, Thomaston, Tolland, Unionville, Vernon Rockville, Wallingford, Watertown, West Hartford, Wethersfield, Windsor, Windsor Locks, Wolcott,	

Approval Date: 03/27/2015	Will do back up: N/A	
Notes:	Additional Experience/Skills:	
Primary contact for client related matters and referrals: Georgina Mendez (860) 244-9119 (after hours number also) opt.1Email: gmendez@pphomecare.comMedical AVRS #008036587	SPANISH,	

Services Provided	Rate
Companion (CHC)	\$4.09
Home Health Agency (CHC)	\$0.00
Homemaker (CHC)	\$4.20
Personal Care Assistance - Hourly (CHC)	\$4.87

Approved Providers

Prospect Caring Hand Inc dba A Caring Hand

Laura Meister

8 Keynote Drive Suite 201

Vernon,CT 06066

Phone Number: (860) 643-1623	Fax: (860) 643-0813	Cell Phone:
Email: lmeister@echn.org	AVRS ID#: ACR50268	Last Verification Date: 10/15/2019
Regions: Eastern,North Central,Northwestern,South Central,	Towns: Andover, Ashford, Beacon Falls, Bethlehem, Bolton, Bristol, Broad Brook, Cheshire, Columbia, Coventry, East Glastonbury, East Hartford, East Windsor, Ellington, Farmington, Glastonbury, Hebron, Manchester, Middlebury, Morris, Naugatuck, New Britain, Newington, Oxford, Plainville, Plymouth, Prospect, Somers, South Glastonbury, South Windsor, Southbury, Southington, Terryville, Thomaston, Tolland, Unionville, Vernon Rockville, Waterbury, Watertown, West Hartford, West Suffield, Willimantic, Windsor, Windsor Locks, Wolcott, Woodbury,	

Approval Date:	Will do back up:	N/A
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Notes:	Additional Experience/Skills:
Client referrals and client related matters: Laura Meister: (860) 643-1623 ext. 8225Lifeline Charges:Installation \$35Installation for Multi-Subscriber Household: \$10 additional per installation2 Way Communication Unit: \$50 per month2 Way Communication Unit - Multi Subscriber: \$10 additional per monthLifeline w/Auto-Alert: \$55 per monthCordless Telephone Options: \$55 per monthMed-Dispenser Unit: \$80 per month (\$55 installation)Med Dispenser & Lifeline: \$100 per monthMed Dispenser& Auto Alert: \$115 per month (\$55 installation)Voice Extender: \$10 per monthWireless Unit: \$55 per monthWierless Auto Alert: \$61.95 per monthGoSafe Mobile HB: \$149 (one time also)GoSafe Landline System: \$54.95 per monthGoSafe Wireless System: \$65.95 per monthGoSafe Add'l Pendant for 2nd Subscriber: \$27 per monthGoSafe charger: \$49.95 (sold to consumer only - one time only charge)	

Services Provided	Rate
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
P.E.R.S. - Installation (CHC)	\$36.06
P.E.R.S. Two Way (CHC)	\$60.09
PCA Respite - Agency Overnight	\$178.84
PCA Respite - Agency Per Diem	\$241.20
PCA Respite - Agency per qtr hour	\$4.87
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20

Approved Providers

ProxTalker.Com LLC dba LoganTech

Gary Tilbe

327 Huntingdon Avenue

Waterbury,CT 06708

Phone Number:	(203) 721-6074	Fax:	(203) 721-6070	Cell Phone:	
Email:	info@logantech.com	AVRS ID#:	ACR48187	Last Verification Date:	03/19/2019
Regions:	CT - Statewide,Eastern,North Central,Northwestern,South Central,Southwestern,			Towns:	Abington, Amston, Andover, Ansonia, Ashford, Avon, Ballouville, Baltic, Bantam, Barkhamsted, Beacon Falls, Berlin, Bethany, Bethel, Bethlehem, Bloomfield, Bolton, Botsford, Bozrah, Branford, Bridgeport, Bridgewater, Bristol, Broad Brook, Brookfield, Brooklyn, Burlington, Canaan, Canterbury, Canton, Centerbrook, Chaplin, Cheshire, Chester, Clinton, Cobalt, Colchester, Colebrook, Collinsville, Columbia, Cornwall, Cos Cob, Coventry, Cromwell, CT - Statewide, Danbury, Danielson, Darien, Dayville, Deep River, Derby, Durham, East Berlin, East Canaan, East Glastonbury, East Granby, East Haddam, East Hampton, East Hartford, East Hartland, East Haven, East Killingly, East Lyme, East Windsor, East Windsor Hill, East Woodstock, Eastford, Easton, Ellington, Enfield, Essex, Fabyan, Fairfield, Falls Village, Farmington, Franklin, Gales Ferry, Gaylordsville, Georgetown, Glastonbury, Goshen, Granby, Greenwich, Griswold, Grosvenor Dale, Groton, Guilford, Haddam, Hadlyme, Hamden, Hampton, Hanover, Hartford, Harwinton, Hawleyville, Hebron, Higganum, Ivoryton, Jewett City, Kent, Killingworth, Lakeside, Lakeville, Lebanon, Ledyard, Lisbon, Litchfield, Lyme, Madison, Manchester, Mansfield Center, Marion, Marlborough, Meriden, Middle Haddam, Middlebury, Middlefield, Middletown, Milford, Monroe, Montville, Moodus, Moosup, Morris, Mystic, Naugatuck, New Britain, New Canaan, New Fairfield, New Hartford, New Haven, New London, New Milford, Newington, Newtown, Niantic, Norfolk, North Branford, North Canaan, North Canton, North Franklin, North Granby, North Grosvenordale, North Haven, North Stonington, North Windham, Northford, Norwalk, Norwich, Oakdale, Old Greenwich, Old Lyme, Old Mystic, Old Saybrook, Oneco, Orange, Oxford, Pawcatuck, Pequabuck, Pine Meadow, Plainfield, Plainville, Plantsville, Plymouth, Pomfret, Poquonock, Portland, Preston, Prospect, Putnam, Quaker Hill, Quinebaug, Redding, Redding Ridge, Ridgefield, Riverside, Riverton, Rockfall, Rocky Hill, Rogers, Roxbury, Salem, Salisbury, Sandy Hook, Scotland, Seymour, Sharon, Shelton, Sherman, Simsbury, Somers, Somersville, South Britain, South Glastonbury, South Kent, South Lyme, South Willington, South Windham, South Windsor, South Woodstock, Southbury, Southington, Southport, Stafford, Stafford Springs, Staffordville, Stamford, Sterling, Stevenson, Stonington, Storrs Mansfield, Stratford, Suffield, Taftville, Tariffville, Terryville, Thomaston, Thompson, Tolland, Torrington, Trumbull, Uncasville, Unionville, Vernon Rockville, Versailles, Voluntown, Wallingford, Warren, Washington, Washington Depot, Waterbury, Waterford, Watertown, Wauregan, Weatogue, West Cornwall, West Granby, West Hartford, West Hartland, West Haven, West Mystic, West Simsbury, West Suffield, Westbrook, Weston, Westport, Wethersfield, Willimantic, Willington, Wilton, Winchester Center, Windham, Windsor, Windsor Locks, Winsted, Wolcott, Woodbridge, Woodbury, Woodstock, Woodstock Valley, Yantic,
Approval Date:	06/10/2016	Will do back up:	N/A		
Notes:				Additional Experience/Skills:	
ProxTalker Speech generating devices Braille Label Maker HIMS products tablet keyguards					

Services Provided	Rate
Assistive Technology (CHC)	\$0.00

Approved Providers

PurFoods LLC dba Mom's Meals

Nathan Jensen

3210 SE Corporate Woods Drive

Ankeny,IA 50021

Phone Number:	(866) 716-3257	Fax:	(515) 266-6120	Cell Phone:	
Email:	nathan.jensen@momsmeals.com	AVRS ID#:	008063507	Last Verification Date:	12/10/2019
Regions:	Towns:				
CT - Statewide,Eastern,North,North Central,Northwestern,South,South Central,Southwestern,West,	Abington, Amston, Andover, Ansonia, Ashford, Avon, Ballouville, Baltic, Bantam, Barkhamsted, Beacon Falls, Berlin, Bethany, Bethel, Bethlehem, Bloomfield, Bolton, Botsford, Bozrah, Branford, Bridgeport, Bridgewater, Bristol, Broad Brook, Brookfield, Brookfield Center, Brooklyn, Burlington, Canaan, Canterbury, Canton, Centerbrook, Chaplin, Cheshire, Chester, Clinton, Cobalt, Colchester, Colebrook, Collinsville, Columbia, Cornwall, Cos Cob, Coventry, Cromwell, CT - Statewide, Danbury, Danielson, Darien, Dayville, Deep River, Derby, Durham, East Berlin, East Canaan, East Glastonbury, East Granby, East Haddam, East Hampton, East Hartford, East Hartland, East Haven, East Killingly, East Lyme, East Windsor, East Windsor Hill, East Woodstock, Eastford, Easton, Ellington, Enfield, Essex, Fabyan, Fairfield, Falls Village, Farmington, Franklin, Gales Ferry, Gaylordsville, Georgetown, Glastonbury, Goshen, Granby, Greenwich, Griswold, Grosvenor Dale, Groton, Guilford, Haddam, Hadlyme, Hamden, Hampton, Hanover, Hartford, Harwinton, Hawleyville, Hebron, Higganum, Ivoryton, Jewett City, Kensington, Kent, Killingworth, Lakeside, Lakeville, Lebanon, Ledyard, Lisbon, Litchfield, Lyme, Madison, Manchester, Mansfield Center, Marion, Marlborough, Meriden, Middle Haddam, Middlebury, Middlefield, Middletown, Milford, Monroe, Montville, Moodus, Moosup, Morris, Mystic, Naugatuck, New Britain, New Canaan, New Fairfield, New Hartford, New Haven, New London, New Milford, Newington, Newtown, Niantic, Norfolk, North Branford, North Canaan, North Canton, North Franklin, North Granby, North Grosvenordale, North Haven, North Stonington, North Towns, North Windham, Northford, Norwalk, Norwich, Oakdale, Old Greenwich, Old Lyme, Old Mystic, Old Saybrook, Oneco, Orange, Oxford, Pawcatuck, Pequabuck, Pine Meadow, Plainfield, Plainville, Plantsville, Plymouth, Pomfret, Poquonock, Portland, Preston, Prospect, Putnam, Quaker Hill, Quinebaug, Redding, Redding Ridge, Ridgefield, Riverside, Riverton, Rockfall, Rocky Hill, Rogers, Roxbury, Salem, Salisbury, Sandy Hook, Scotland, Seymour, Sharon, Shelton, Sherman, Simsbury, Somers, Somersville, South Britain, South Glastonbury, South Kent, South Lyme, South Towns, South Willington, South Windham, South Windsor, South Woodstock, Southbury, Southington, Southport, Stafford, Stafford Springs, Staffordville, Stamford, Sterling, Stevenson, Stonington, Storrs, Storrs Mansfield, Stratford, Suffield, Taftville, Tariffville, Terryville, Thomaston, Thompson, Tolland, Torrington, Trumbull, Uncasville, Unionville, Vernon Rockville, Versailles, Voluntown, Wallingford, Warren, Washington, Washington Depot, Waterbury, Waterford, Watertown, Wauregan, Weatogue, West Cornwall, West Granby, West Hartford, West Hartland, West Haven, West Mystic, West Simsbury, West Suffield, West Towns, West Willington, Westbrook, Weston, Westport, Wethersfield, Willimantic, Willington, Wilton, Winchester Center, Windham, Windsor, Windsor Locks, Winsted, Wolcott, Woodbridge, Woodbury, Woodstock, Woodstock Valley, Yantic,				
Approval Date:	07/16/2015	Will do back up:	N/A		

Notes:	Additional Experience/Skills:
Client referrals and client related matters: Annie Hoffman (866) 716-3257Email: annie.hoffman@purfoods.comClient's budget must meet the following requirement in order to receive meals through Mom's Meals:Double Meals 7x/weekDouble Meals 5x/weekSingle Meals 7x/week	SPANISH,

Services Provided	Rate
Home Delivered Meals - Double (CHC)	\$9.03
Home Delivered Meals - Single (CHC)	\$4.94

Approved Providers

Purple Hearts Home Care LLC

Samuel Twumasi

360 Bloomfield Avenue Suite 301

Windsor,CT 06095

Phone Number:	(860) 310-5553	Fax:	(800) 481-4002	Cell Phone:	(860) 310-5553		
Email:	sam@purpleheartshomecare.com			AVRS ID#:	008070857	Last Verification Date:	11/26/2019
Regions:				Towns:			
Eastern,North Central,Northwestern,South Central,				Abington, Amston, Andover, Ashford, Avon, Ballouville, Baltic, Berlin, Bloomfield, Bolton, Botsford, Bozrah, Bristol, Broad Brook, Brooklyn, Burlington, Canterbury, Canton, Chaplin, Colchester, Collinsville, Columbia, Coventry, Cromwell, Danielson, Dayville, East Berlin, East Glastonbury, East Granby, East Hartford, East Killingly, East Lyme, East Windsor, East Windsor Hill, East Woodstock, Eastford, Ellington, Enfield, Fabyan, Farmington, Gales Ferry, Glastonbury, Granby, Griswold, Grosvenor Dale, Groton, Hampton, Hanover, Hartford, Hebron, Jewett City, Lebanon, Ledyard, Lisbon, Manchester, Mansfield Center, Marion, Marlborough, Meriden, Middle Haddam, Middlebury, Middletown, Montville, Moosup, Mystic, Naugatuck, New Britain, New Hartford, New Haven, New London, Newington, Niantic, North Canton, North Franklin, North Granby, North Grosvenordale, North Stonington, North Windham, Norwich, Oakdale, Old Mystic, Oneco, Oxford, Pine Meadow, Plainfield, Plainville, Plymouth, Pomfret, Poquonock, Preston, Prospect, Putnam, Quaker Hill, Quinebaug, Rocky Hill, Rogers, Salem, Scotland, Simsbury, Somers, Somersville, South Glastonbury, South Lyme, South Willington, South Windham, South Windsor, South Woodstock, Southington, Stafford, Stafford Springs, Staffordville, Sterling, Stonington, Storrs Mansfield, Suffield, Taftville, Tariffville, Terryville, Thompson, Tolland, Uncasville, Unionville, Vernon Rockville, Versailles, Voluntown, Waterbury, Waterford, Wauregan, Weatogue, West Granby, West Hartford, West Hartland, West Mystic, West Simsbury, West Suffield, Wethersfield, Willimantic, Willington, Windham, Windsor, Windsor Locks, Wolcott, Woodbridge, Woodstock, Woodstock Valley, Yantic,			
Approval Date:	Will do back up:			N/A			

Client referrals and client related matters:Gina Twumasi & Sam Twumasi 860-310-5553
(after hours also)Email:
sam@purpleheartshomecare.comwww.purpleheartshomecare.comadditional location:357 E.
Center St. Manchester CT 06040-4472

Services Provided	Rate
Chore (CHC)	\$4.20
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
Mental Health Counseling - Clinic Visit (CHC)	\$45.68
Mental Health Counseling - Home Visit (CHC)	\$55.89
PCA Respite - Agency Overnight	\$178.84
PCA Respite - Agency Per Diem	\$241.20
PCA Respite - Agency per qtr hour	\$4.87
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20
Transportation - Livery/Taxi (CHC)	\$90.19

Approved Providers

Quality Homecare LLC

Miguel Rosado

75 Meriden Road

Waterbury,CT 06705

Phone Number: 203-567-0840	Fax: (203) 597-1848	Cell Phone:	
Email: mrosado@ctqualityhomecare.com		AVRS ID#: 008044410	Last Verification Date: 02/12/2020
Regions:		Towns:	
Northwestern,		Brookfield, Cheshire, Danbury, Naugatuck, New Fairfield, New Milford, Newtown, Prospect, Ridgefield, Thomaston,	

Approval Date: 07/01/2013	Will do back up: N/A
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Notes:	Additional Experience/Skills:
Moving window washing and bed bug prep.Primary contact name for client referrals and client related matters: Miguel Rosado Jr. (203) 597-0840Email: mrosado@ctqualityhomecare.comAfter hours: (203) 565-7577***This agency will no longer provide Transportation under the Companion guidelines. ***Additional location: 36 Mill Plain Road Suite 208 Danbury CT 06811(203) 628-7447 and (203) 826-9682.AFL/FC: Admin Fee 36%Stipend: 64%	SPANISH,

Services Provided	Rate
Adult Family Living/Foster Care - Level 2 (CHC)	\$65.31
Adult Family Living/Foster Care - Level 3 (CHC)	\$79.61
Adult Family Living/Foster Care - Level 4 (CHC)	\$110.29
Bill Payer (CHC)	\$5.10
Chore (CHC)	\$4.20
Chore - Highly Skilled (CHC)	\$0.00
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
PCA Respite - Agency Overnight	\$178.84
PCA Respite - Agency per qtr hour	\$4.87
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

Quality Homemakers Inc

Tariq Faridi

11 Babcock Avenue

Plainfield,CT 06374

Phone Number: (860) 564-5319	Fax: (860) 564-2760	Cell Phone:
Email: tfaridi@qualityhomemakers.com	AVRS ID#: 008044382	Last Verification Date: 10/16/2019
Regions:	Towns:	
CT - Statewide,Eastern,North Central,Northwestern,South Central,Southwestern,	Abington, Amston, Andover, Ansonia, Ashford, Avon, Ballouville, Baltic, Bantam, Barkhamsted, Beacon Falls, Berlin, Bethany, Bethel, Bethlehem, Bloomfield, Bolton, Botsford, Bozrah, Branford, Bridgeport, Bridgewater, Bristol, Broad Brook, Brookfield, Brooklyn, Burlington, Canaan, Canterbury, Canton, Centerbrook, Chaplin, Cheshire, Chester, Clinton, Cobalt, Colchester, Colebrook, Collinsville, Columbia, Cornwall, Cos Cob, Coventry, Cromwell, CT - Statewide, Danbury, Danielson, Darien, Dayville, Deep River, Derby, Durham, East Berlin, East Canaan, East Glastonbury, East Granby, East Haddam, East Hampton, East Hartford, East Hartland, East Haven, East Killingly, East Lyme, East Windsor, East Windsor Hill, East Woodstock, Eastford, Easton, Ellington, Enfield, Essex, Fabyan, Fairfield, Falls Village, Farmington, Franklin, Gales Ferry, Gaylordsville, Georgetown, Glastonbury, Goshen, Granby, Greenwich, Griswold, Grosvenor Dale, Groton, Guilford, Haddam, Hadlyme, Hamden, Hampton, Hanover, Hartford, Harwinton, Hawleyville, Hebron, Higganum, Ivoryton, Jewett City, Kent, Killingworth, Lakeside, Lakeville, Lebanon, Ledyard, Lisbon, Litchfield, Madison, Manchester, Mansfield Center, Marion, Marlborough, Meriden, Middle Haddam, Middlebury, Middlefield, Middletown, Milford, Monroe, Montville, Moodus, Moosup, Morris, Mystic, Naugatuck, New Britain, New Canaan, New Fairfield, New Hartford, New Haven, New London, New Milford, Newington, Newtown, Niantic, Norfolk, North Branford, North Canton, North Franklin, North Granby, North Grosvenordale, North Haven, North Stonington, North Windham, Northford, Norwalk, Norwich, Oakdale, Old Greenwich, Old Lyme, Old Mystic, Old Saybrook, Oneco, Orange, Oxford, Pawcatuck, Pequabuck, Pine Meadow, Plainfield, Plainville, Plantsville, Plymouth, Pomfret, Poquonock, Portland, Preston, Prospect, Putnam, Quaker Hill, Quinebaug, Redding, Redding Ridge, Ridgefield, Riverside, Riverton, Rockfall, Rocky Hill, Rogers, Roxbury, Salem, Salisbury, Sandy Hook, Scotland, Seymour, Sharon, Shelton, Sherman, Simsbury, Somers, Somersville, South Britain, South Glastonbury, South Kent, South Lyme, South Willington, South Windham, South Windsor, South Woodstock, Southbury, Southington, Southport, Stafford, Stafford Springs, Staffordville, Stamford, Sterling, Stevenson, Stonington, Storrs Mansfield, Stratford, Suffield, Taftville, Tariffville, Terryville, Thomaston, Thompson, Tolland, Torrington, Trumbull, Uncasville, Unionville, Vernon Rockville, Versailles, Voluntown, Wallingford, Warren, Washington, Washington Depot, Waterbury, Waterford, Watertown, Wauregan, Weatogue, West Cornwall, West Granby, West Hartford, West Hartland, West Haven, West Mystic, West Simsbury, West Suffield, Westbrook, Weston, Westport, Wethersfield, Willimantic, Willington, Wilton, Winchester Center, Windham, Windsor, Windsor Locks, Winsted, Wolcott, Woodbridge, Woodbury, Woodstock, Woodstock Valley, Yantic,	
Approval Date: 07/01/2013	Will do back up: N/A	
Notes:	Additional Experience/Skills:	
Client referrals and client related matters: Elizabeth or Kate 860-564-5319Email: info@qualityhomemakers.comAfter hours: (860) 617-5319	SPANISH,	

Services Provided	Rate
Chore (CHC)	\$4.20
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
PCA Respite - Agency Overnight	\$178.84
PCA Respite - Agency Per Diem	\$241.20
PCA Respite - Agency per qtr hour	\$4.87
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

Quality Staffing Homemaker-Home Health Aide Agency LLC

Vivienne Howard-Tompkins

21 Hazel Terrace Suite 2

Woodbridge,CT 06525

Phone Number: (203) 397-1111	Fax: (203) 397-7565	Cell Phone:	
Email: qshomecareagency@gmail.com		AVRS ID#: 008092606	Last Verification Date: 01/09/2020
Regions:		Towns:	
North Central,Northwestern,South Central,Southwestern,		Ansonia, Avon, Beacon Falls, Berlin, Bethany, Bethel, Branford, Bridgeport, Cheshire, Cromwell, Danbury, Darien, Derby, East Haven, Easton, Fairfield, Farmington, Greenwich, Guilford, Hamden, Hartford, Meriden, Middlebury, Middletown, Milford, Monroe, Naugatuck, New Britain, New Canaan, New Haven, Newington, Newtown, North Branford, North Haven, Norwalk, Orange, Oxford, Plainville, Prospect, Ridgefield, Seymour, Shelton, Southbury, Southington, Stamford, Stratford, Trumbull, Wallingford, West Hartford, West Haven, Westport, Wilton, Woodbridge,	

Approval Date:	Will do back up: N/A	
Notes:		Additional Experience/Skills:
Client referrals and client related matters: Bahiyah Muhammad RN BSN - (203) 397-1111Email: bmuhammad@qshomemakerhomehealth.com		

Services Provided	Rate
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
PCA Respite - Agency Overnight	\$178.84
PCA Respite - Agency Per Diem	\$241.20
PCA Respite - Agency per qtr hour	\$4.87
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

R T Capobianco Plumbing & Heating Inc

Jeffrey Capobianco

51 Williams Street

Hartford,CT 06120

Phone Number: 860-522-9898	Fax:	Cell Phone: 860-888-6730
Email: rtcapobianco@yahoo.com		AVRS ID#: ACR84837
Regions:		Last Verification Date: 08/08/2019
Eastern,North Central,Northwestern,South Central,		Towns:
		Avon, Berlin, Bloomfield, Bolton, Bozrah, Bristol, Broad Brook, Canton, Chester, Clinton, Colchester, Collinsville, Columbia, Coventry, Cromwell, Durham, East Berlin, East Glastonbury, East Granby, East Haddam, East Hampton, East Hartford, East Hartland, East Haven, East Windsor, East Windsor Hill, Ellington, Enfield, Essex, Farmington, Glastonbury, Granby, Guilford, Haddam, Hamden, Hartford, Hebron, Higganum, Manchester, Mansfield Center, Marlborough, Meriden, Middle Haddam, Middlefield, Middletown, Moodus, New Britain, New Haven, New London, Newington, Niantic, North Granby, North Haven, Norwich, Oakdale, Old Lyme, Old Saybrook, Plainfield, Plainville, Poquonock, Portland, Rocky Hill, Salem, Simsbury, Somers, Somersville, South Glastonbury, South Windsor, Southington, Stafford, Stafford Springs, Staffordville, Suffield, Tariffville, Tolland, Vernon Rockville, Wallingford, Waterbury, Waterford, Weatogue, West Granby, West Hartford, West Simsbury, West Suffield, Wethersfield, Willimantic, Willington, Windham, Windsor, Windsor Locks,
Approval Date:	Will do back up:	N/A
Notes:		Additional Experience/Skills:
Services billed to Allied: ACR84837		

Services Provided	Rate
Environmental Adaptations/Home Mods (CHC)	\$0.00

Approved Providers

Rainbow Home Services LLC

Maria Garrido-Cauley

93 A Deming Road

Berlin,CT 06037

Phone Number: 860-357-4703	Fax: (860) 667-2351	Cell Phone:	
Email: mariagarrido@rainbowh.com		AVRS ID#: 008044351	Last Verification Date: 10/04/2019
Regions:		Towns:	
North Central,		Berlin, East Berlin, East Hartford, East Windsor, Hartford, Manchester, New Britain, Newington, Rocky Hill, South Windsor, West Hartford, Wethersfield,	

Approval Date: 07/01/2013	Will do back up: N/A	
Notes:	Additional Experience/Skills:	
Client referrals and client related matters: Maria Garrido-Cauley 860-259-6356 and 860-357-4703 ext.102Email: mariagarrido@rainbowh.comAfter hours phone number: (860) 259-6356	SPANISH,	

Services Provided	Rate
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
PCA Respite - Agency per qtr hour	\$4.87
Personal Care Assistance - Hourly (CHC)	\$4.87
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

Recovery Resources LLC

Joseph Gagliardo

12 Case Street Suite 205

Norwich,CT 06360

Phone Number: (860) 889-0511	Fax: (860) 889-0519	Cell Phone:
Email: ctcommunityhealthcare@gmail.	AVRS ID#: 008065662	Last Verification Date: 03/13/2020
Regions: Eastern,North Central,South Central,Southwestern,	Towns: Abington, Amston, Ashford, Ballouville, Baltic, Bolton, Botsford, Bozrah, Brooklyn, Canterbury, Chaplin, Colchester, Columbia, Coventry, Danielson, Dayville, East Berlin, East Killingly, East Lyme, East Windsor, East Woodstock, Eastford, Essex, Fabyan, Franklin, Gales Ferry, Griswold, Grosvenor Dale, Groton, Hampton, Hanover, Hebron, Jewett City, Killingworth, Lebanon, Ledyard, Lisbon, Lyme, Madison, Mansfield Center, Marlborough, Montville, Moosup, Mystic, New London, Niantic, North Franklin, North Grosvenordale, North Stonington, North Windham, Norwich, Oakdale, Old Lyme, Old Mystic, Old Saybrook, Oneco, Pawcatuck, Plainfield, Pomfret, Poquonock, Preston, Putnam, Quaker Hill, Quinebaug, Rogers, Salem, Scotland, South Lyme, South Willington, South Windham, South Woodstock, Sterling, Stonington, Storrs Mansfield, Taftville, Thompson, Trumbull, Uncasville, Versailles, Voluntown, Waterford, Wauregan, West Mystic, Westbrook, Willimantic, Willington, Windham, Windsor, Windsor Locks, Woodstock, Woodstock Valley, Yantic,	
Approval Date:	Will do back up: N/A	
Notes: Client referrals and client related matters:Regina Gagliardo (860) 889-0511; cell (860) 608-7139Email: ctcommunityhealthcare@gmail.comAfter hours: (860) 608-7139 (860) 608-6715Fluent in Spanish Polish Russian & French Creole.	Additional Experience/Skills: SPANISH, RUSSIAN, FRENCH, POLISH,	

Services Provided	Rate
Chore (CHC)	\$4.20
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20

Approved Providers

ResCare Connecticut Inc dba ResCare HomeCare

Melissa Verderosa

100 Beard Sawmill Road Suite 201

Shelton,CT 06484

Phone Number:	(203) 230-0202	Fax:	(203) 230-0203	Cell Phone:	
Email:	Melissa.Verderosa@rescare.com			AVRS ID#:	008067817
Regions:				Last Verification Date: 10/11/2019	
CT - Statewide,North Central,Northwestern,South Central,Southwestern,				Towns:	
				Ansonia, Avon, Beacon Falls, Berlin, Bethany, Bethel, Bloomfield, Branford, Bridgeport, Bridgewater, Bristol, Brookfield, Burlington, Canaan, Centerbrook, Cheshire, Cos Cob, CT - Statewide, Danbury, Darien, Derby, Durham, East Berlin, East Glastonbury, East Granby, East Hartford, East Haven, East Windsor, East Windsor Hill, Easton, Enfield, Fairfield, Farmington, Glastonbury, Granby, Greenwich, Hamden, Hartford, Manchester, Meriden, Middlebury, Middlefield, Middletown, Milford, Monroe, Naugatuck, New Britain, New Canaan, New Haven, New Milford, Newington, Newtown, North Branford, North Canton, North Granby, North Haven, Northford, Norwalk, Old Greenwich, Orange, Oxford, Plainville, Plantsville, Prospect, Redding, Ridgefield, Riverside, Rocky Hill, Roxbury, Sandy Hook, Seymour, Shelton, Simsbury, South Britain, South Glastonbury, South Windsor, Southbury, Southington, Southport, Stamford, Stratford, Trumbull, Wallingford, Waterbury, West Granby, West Hartford, West Haven, West Simsbury, Weston, Westport, Wethersfield, Wilton, Windsor, Windsor Locks, Wolcott, Woodbridge, Woodbury,	
Approval Date:	08/22/2016	Will do back up:	N/A		
Notes:				Additional Experience/Skills:	
Client referrals and client related matters: Melissa Verderosa (203) 230-0202 cell: (475)-731-0894Email: Melissa.Verderosa@rescare.comAfter hours: 475-731-0894					

Services Provided	Rate
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
PCA Respite - Agency per qtr hour	\$4.87
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

Resource Services LLC

Jimmy Ray Cooper

75 Edwin Street

Bridgeport,CT 06607

Phone Number:	(203) 332-9189	Fax:	(203) 331-1626	Cell Phone:	
Email:	JR@resourcesvc.com	AVRS ID#:	ACR49935	Last Verification Date:	03/10/2017
Regions:	South Central,Southwestern,				
	Ansonia, Branford, Bridgeport, Darien, Derby, East Haven, Easton, Fairfield, Greenwich, Milford, Monroe, New Canaan, New Haven, North Branford, North Haven, Norwalk, Orange, Shelton, Southport, Stamford, Stratford, Trumbull, West Haven, Weston, Westport, Wilton, Woodbridge,				

Approval Date:	09/28/2016	Will do back up:	N/A
Notes:	Additional Experience/Skills:		
Vetted provider; 1 quote processconstruction services home renovations home modifications			

Services Provided	Rate
Environmental Adaptations/Home Mods (CHC)	\$0.00

Approved Providers

Rite Care LLC

Alvin Reid
909 Capitol Avenue
Bridgeport,CT 06606

Phone Number: (203) 331-8270	Fax: (203) 275-8513	Cell Phone:
Email: ritecare4you@yahoo.com	AVRS ID#: 008092103	Last Verification Date: 12/11/2019
Regions: CT - Statewide,Eastern,North Central,Northwestern,South Central,Southwestern,	Towns: Ansonia, Bridgeport, Cos Cob, CT - Statewide, Darien, East Hartford, East Haven, East Windsor, Easton, Fairfield, Georgetown, Greenwich, Hamden, Hartford, Meriden, Milford, Monroe, New Canaan, New Haven, North Branford, North Haven, Norwalk, Old Greenwich, Orange, Pawcatuck, Redding, Redding Ridge, Riverside, Rockfall, Sandy Hook, Seymour, Shelton, Southport, Stamford, Stratford, Trumbull, Waterbury, West Hartford, West Haven, Westbrook, Weston, Westport, Wilton, Windsor, Windsor Locks, Woodbridge,	

Approval Date:	Will do back up: N/A
Notes: Client referrals and client related matters:Alvin Reid (203) 331-8270 (after hours also)Email: ritecare4you@yahoo.com	Additional Experience/Skills:

Services Provided	Rate
Chore (CHC)	\$4.20
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
PCA Respite - Agency Overnight	\$178.84
PCA Respite - Agency Per Diem	\$241.20
PCA Respite - Agency per qtr hour	\$4.87
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

Robert Puccino

736 Laurel Street
East Haven,CT 06512

Phone Number:	(203) 410-4636	Fax:		Cell Phone:	
Email:				AVRS ID#:	ACR22727
				Last Verification Date:	07/24/2017
Regions:				Towns:	
Eastern,Southwestern,					Abington, Ashford, Ballouville, Baltic, Botsford, Bozrah, Bridgeport, Brookfield Center, Brooklyn, Canterbury, Chaplin, Colchester, Columbia, Cos Cob, Coventry, Danielson, Darien, Dayville, East Killingly, East Lyme, East Woodstock, Eastford, Easton, Fabyan, Fairfield, Franklin, Gales Ferry, Georgetown, Greenwich, Griswold, Grosvenor Dale, Groton, Hadlyme, Hampton, Hanover, Hawleyville, Jewett City, Killingworth, Lakeside, Lebanon, Ledyard, Lisbon, Lyme, Madison, Monroe, Montville, Moosup, Mystic, New Canaan, New London, Niantic, North Franklin, North Grosvenordale, North Stonington, North Windham, Norwalk, Norwich, Oakdale, Old Greenwich, Old Lyme, Old Mystic, Old Saybrook, Oneco, Pawcatuck, Plainfield, Pomfret, Preston, Putnam, Quaker Hill, Quinebaug, Redding Ridge, Riverside, Rogers, Salem, Sandy Hook, Scotland, Shelton, South Lyme, South Willington, South Windham, South Woodstock, Southport, Staffordville, Stamford, Sterling, Stonington, Storrs Mansfield, Stratford, Taftville, Thompson, Trumbull, Uncasville, Versailles, Voluntown, Waterford, Wauregan, West Mystic, Westbrook, Weston, Westport, Willimantic, Willington, Wilton, Windham, Woodstock, Woodstock Valley, Yantic,
Approval Date:	12/02/2015	Will do back up:	N/A		
Notes:				Additional Experience/Skills:	

Services Provided	Rate
Environmental Adaptations/Home Mods (CHC)	\$0.00

Approved Providers

Robin's Nest Intergenerational Daycare LLC

Robin Twigg

72 Fiske Lane

Westbrook,CT 06498

Phone Number: (860) 399-4469

Fax: (860) 399-4969

Cell Phone: (860) 662-0307

Email: dentwigg1@gmail.com

AVRS ID#: 008045305

Last Verification Date: 12/18/2019

Regions:

Towns:

Eastern,South Central,

Branford, Chester, Clinton, Deep River, East Lyme, Essex, Guilford, Higganum, Ivoryton, Killingworth, Lyme, Madison, Niantic, Old Lyme, Old Saybrook, South Lyme, Westbrook,

Approval Date: 07/01/2013

Will do back up: N/A

Notes:

Additional Experience/Skills:

Client referrals and client related matters: Robin Twigg RN (860) 662-0307 (after hours also)

SPANISH,

Services Provided	Rate
Adult Day Health - Half Day (CHC)	\$45.89
Adult Day Health - Medical (CHC)	\$72.34
Respite Care out of Home - Hourly (CHC)	\$11.51

Approved Providers

Rocky Hill Adult Day Care Center & In Home Care LLC

Eleonora Tatashadze

15 Elm Street

Rocky Hill,CT 06067

Phone Number:	(860) 372-4656	Fax:	(860) 372-4676	Cell Phone:	(860) 515-6467		
Email:	ehomecare15@gmail.com			AVRS ID#:	008092352	Last Verification Date:	01/02/2020
Regions:				Towns:			
North Central,South Central,				Berlin, Cromwell, Hartford, Middletown, Newington, Rocky Hill, Wethersfield,			

Approval Date:	Will do back up:	N/A
Notes:	Additional Experience/Skills:	
Client referrals and client related matters: Nazila Tatashadze (860) 372-4656 (860) 834-8222After hours: (860) 382-3088Email: rockyhilladc@gmail.com		

Services Provided	Rate
Adult Day Health - Half Day (CHC)	\$45.89
Adult Day Health - Social (CHC)	\$68.18
Chore (CHC)	\$4.20
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

Ropes 2 Hope LLC

Yahaira Torres

7 National Place 3rd Floor

Danbury,CT 06810

Phone Number: (203) 228-2978	Fax: (877) 331-4330	Cell Phone:	
Email: yahairat@ropes2hope.com		AVRS ID#: 008070010	Last Verification Date: 01/30/2020
Regions:		Towns:	
South Central,		East Haven, New Haven, West Haven,	

Approval Date:	Will do back up:	N/A
Notes:	Additional Experience/Skills:	
Client referrals and client related matters: Yahaira Torres (203) 228-2978 (after hours also)Email: yahairat@ropes2hope.com		

Services Provided	Rate
Chore (CHC)	\$4.20
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
PCA Respite - Agency Overnight	\$178.84
PCA Respite - Agency Per Diem	\$241.20
PCA Respite - Agency per qtr hour	\$4.87
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

Rubabs Express Catering LLC

Olga Lifhits

,

Phone Number: (860) 231-7466	Fax:	Cell Phone:	
Email: olgalifhits@comcast.net		AVRS ID#: 008070588	Last Verification Date: 04/15/2019
Regions:		Towns:	
North Central,		Avon, Bloomfield, Bristol, Farmington, Hartford, New Britain, Newington, Plainville, Unionville, West Hartford, Wethersfield,	

Approval Date:	Will do back up:	N/A
Notes:	Additional Experience/Skills:	
Primary contact for client referrals and client related matters:Olga Lifhits (860) 231-7466 (after hours also)Email: olgalifhits@comcast.net	RUSSIAN,	

Services Provided	Rate
Home Delivered Meals - Double (CHC)	\$9.03
Home Delivered Meals - Kosher (CHC)	\$9.03
Home Delivered Meals - Single (CHC)	\$4.94

Approved Providers

Rupolo Enterprises LLC

Nicol Rupolo

65 High Ridge Road

Stamford,CT 06905

Phone Number: 203-705-0220

Fax: 203-705-0221

Cell Phone:

Email: nrupolo@comforcare.com

AVRS ID#: 008085665

Last Verification Date: 10/09/2019

Regions:

Towns:

South Central,Southwestern,

Ansonia, Cos Cob, Darien, Derby, East Haddam, East Haven, Greenwich, Guilford, Hamden, Milford, New Canaan, New Haven, North Haven, Norwalk, Old Greenwich, Orange, Riverside, Seymour, Shelton, Stamford, Wallingford, West Haven, Wilton, Woodbridge,

Approval Date:

Will do back up: N/A

Notes:

Additional Experience/Skills:

Client referrals and client related matters: Nicol Rupolo (203) 705-0220Email: nrupolo@comforcare.comCreole speaking also.Physical address:259 Main Street Suite 4Stamford CT 06901

OTHER (OPEN TEXT FIELD), SPANISH, FRENCH,

Services Provided	Rate
Chore (CHC)	\$4.20
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
PCA Respite - Agency Overnight	\$178.84
PCA Respite - Agency Per Diem	\$241.20
PCA Respite - Agency per qtr hour	\$4.87
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

Russell Dwy

8 Longview Terrace
Naugatuck,CT 06770

Phone Number:	(203) 982-3693	Fax:		Cell Phone:		Last Verification Date:	09/27/2016
Email:				AVRS ID#:	ACR36378		
Regions:				Towns:			
CT - Statewide,				CT - Statewide,			

Approval Date:	04/16/2014	Will do back up:	N/A
Notes:		Additional Experience/Skills:	

Services Provided	Rate
Chore - Highly Skilled (CHC)	\$0.00
Environmental Adaptations/Home Mods (CHC)	\$0.00

Approved Providers

Ryanjason Inc

Timothy Randall

518 Monroe Turnpike 2nd Floor

Monroe,CT 06468

Phone Number: (203) 261-5777

Fax: (203) 261-5770

Cell Phone:

Email: trandall@rahffc.com

AVRS ID#: 008051626

Last Verification Date: 03/02/2020

Regions:

Towns:

Northwestern,Southwestern,

Bethel, Bridgeport, Bridgewater, Brookfield, Danbury, Easton, Fairfield, Georgetown, Litchfield, Monroe, New Fairfield, New Milford, Newtown, Norwalk, Redding, Ridgefield, Roxbury, Sandy Hook, Shelton, Sherman, Southbury, Southport, Stamford, Stratford, Trumbull, Weston, Westport, Wilton,

Approval Date: 06/17/2014

Will do back up: N/A

Notes:

Additional Experience/Skills:

Client referrals and client related matters: Xiomara Perez (203) 261-5777 Email: xperez@rahffc.comAfter hours phone number: (203) 261-5777***no charge for PERS installation***

Services Provided	Rate
P.E.R.S. - Installation (CHC)	\$36.06
P.E.R.S. Two Way (CHC)	\$60.09
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Per Diem (CHC)	\$241.20

Approved Providers

S C Rucker Construction LLC

Shawn Rucker

42 Oakwood Drive

North Haven,CT 06473

Phone Number: (203) 868-2737		Fax: (203) 903-5739	Cell Phone:
Email: scruckerconst@yahoo.com		AVRS ID#: ACR49832	Last Verification Date: 04/16/2018
Regions: Eastern,North Central,Northwestern,South Central,Southwestern,		Towns: Ansonia, Avon, Beacon Falls, Berlin, Bloomfield, Branford, Bridgeport, Bristol, Cheshire, Clinton, Cobalt, Cromwell, Derby, Durham, East Berlin, East Glastonbury, East Granby, East Hartford, East Haven, East Windsor, Fairfield, Farmington, Glastonbury, Granby, Groton, Guilford, Haddam, Hamden, Hartford, Madison, Meriden, Middlebury, Middlefield, Middletown, Milford, Naugatuck, New Britain, New Haven, New London, Newington, Niantic, North Branford, North Granby, North Haven, Northford, Old Lyme, Old Saybrook, Orange, Portland, Rocky Hill, Seymour, Shelton, Simsbury, South Britain, South Glastonbury, South Lyme, South Windsor, Southbury, Southington, Stratford, Trumbull, Wallingford, Waterbury, West Haven, Wethersfield, Windsor, Windsor Locks, Woodbridge,	
Approval Date: 09/23/2016		Will do back up: N/A	
Notes: ***Vetted provider; 1 quote process***Other services: Kitchen remodeling ADA Bathroom remodeling handicapped ramps Doors/Windows Handrails Stair Chairs Elevators		Additional Experience/Skills:	

Services Provided	Rate
Environmental Adaptations/Home Mods (CHC)	\$0.00

Approved Providers

Salerno Remodeling LLC

Michael Perugini

40 Depot Street

Watertown,CT 06795

Phone Number:	(860) 274-6816	Fax:	(860) 945-9512	Cell Phone:	(860) 274-6816
Email:	salernoremodeling@gmail.com	AVRS ID#:	ACR49043	Last Verification Date:	04/29/2019
Regions:	Towns:				
North Central,Northwestern,South Central,Southwestern,	Ansonia, Beacon Falls, Bethlehem, Bridgeport, Cheshire, Danbury, Litchfield, Meriden, Middlebury, Morris, Naugatuck, New Britain, Oxford, Plantsville, Plymouth, Prospect, Roxbury, Seymour, Terryville, Thomaston, Torrington, Washington, Waterbury, Watertown, Wolcott, Woodbury,				

Approval Date:	Will do back up:	N/A
Notes:	Additional Experience/Skills:	

Services Provided	Rate
Environmental Adaptations/Home Mods (CHC)	\$0.00

Approved Providers

Salute Homecare LLC

Margo (Mary) Ricciordi

451 Meriden Road

Waterbury,CT 06705

Phone Number: (203) 528-3417	Fax: (203) 527-4729	Cell Phone:
Email: mer@salutehomecare.com	AVRS ID#: 008046806	Last Verification Date: 03/05/2014
Regions:	Towns:	
North Central,Northwestern,	Bristol, Cheshire, Middlebury, Naugatuck, Plainville, Prospect, Southbury, Southington, Terryville, Thomaston, Waterbury, Watertown, Wolcott, Woodbury,	

Approval Date: 07/01/2013	Will do back up: N/A
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Notes:

Referrals/after hours: (855) 672-5883Email: referrals@salutehomecare.com

Additional Experience/Skills:

Services Provided	Rate
Home Health Agency (CHC)	\$0.00

Approved Providers

Second Chance Home Care

Veronica Anderson

547 Burnside Avenue 101

East Hartford,CT 06108

Phone Number: 860-263-8259	Fax: (860) 282-8844	Cell Phone: (860) 818-8075	
Email: info@secondchancehomecare.		AVRS ID#: 008088973	Last Verification Date: 08/23/2019
Regions:		Towns:	
North Central,		Bloomfield, Bolton, Bristol, Broad Brook, East Glastonbury, East Hartford, East Windsor, East Windsor Hill, Ellington, Enfield, Farmington, Glastonbury, Granby, Hartford, Manchester, Marlborough, New Britain, Newington, Rocky Hill, Simsbury, South Glastonbury, South Windsor, Tolland, Vernon Rockville, West Hartford, Wethersfield, Windsor, Windsor Locks,	

Approval Date:	Will do back up: N/A	
Notes:		Additional Experience/Skills:
Primary contact for client referrals and client related matters:Veronica Anderson (860) 263-8259 or (860) 818-8075 (after hours also).		SPANISH,

Services Provided	Rate
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
PCA Respite - Agency Overnight	\$178.84
PCA Respite - Agency Per Diem	\$241.20
PCA Respite - Agency per qtr hour	\$4.87
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

Senior Moments LLC

Lori O'Connor

750 Main Street

Manchester,CT 06040

Phone Number:	(860) 643-9500	Fax:	(860) 643-5991	Cell Phone:	
Email:	lori@eldercareconsultingllc.com	AVRS ID#:	008056505	Last Verification Date:	02/08/2019
Regions:	Eastern,North Central,				
	Andover, Ashford, Bolton, Broad Brook, Columbia, Coventry, East Hartford, East Windsor, Eastford, Ellington, Glastonbury, Manchester, Mansfield Center, North Windham, Somers, Somersville, South Willington, South Windham, South Windsor, Stafford, Stafford Springs, Staffordville, Storrs Mansfield, Tolland, Vernon Rockville, Willimantic, Willington, Windham,				

Approval Date:	11/26/2014	Will do back up:	N/A
Notes:	Additional Experience/Skills:		
Client referrals and client related matters: Lori O'Connor (860) 643-9500 (after hours number also)Email: lori@eldercareconsultingllc.com			

Services Provided	Rate
Adult Day Health - Medical (CHC)	\$72.34

Approved Providers

Senior Services LLC

Helen Shnayder

998 Farmington Ave Ste 216

West Hartford,CT 06107

Phone Number: (860) 232-8192	Fax: (860) 882-1204	Cell Phone:
Email: senserv@outlook.com	AVRS ID#: 008044527	Last Verification Date: 01/08/2020
Regions:	Towns:	
North Central,	Avon, Berlin, Bloomfield, Bristol, East Berlin, East Glastonbury, East Hartford, Farmington, Glastonbury, Hartford, Hebron, Manchester, Marlborough, New Britain, Newington, Plainville, Rocky Hill, Simsbury, South Glastonbury, Southington, Suffield, Unionville, West Hartford, West Simsbury, West Suffield, Wethersfield,	

Approval Date: 07/01/2013	Will do back up: N/A
Notes: Olga Deprisco(860) 232-8192 (after hours also) (860) 882-1204Email: senserv@outlook.comStipend:Level 1: \$29.39Level 2: \$43.76Level 3: \$53.34Level 4: \$74.00Admin Fee:Level 1: \$14.48Level 2: \$21.55Level 3: \$26.27Level 4: \$36.29	Additional Experience/Skills: ITALIAN, ALBANIAN, UKRANIAN, SPANISH, RUSSIAN, POLISH,

Services Provided	Rate
Adult Family Living/Foster Care - Level 1 (CHC)	\$43.87
Adult Family Living/Foster Care - Level 2 (CHC)	\$65.31
Adult Family Living/Foster Care - Level 3 (CHC)	\$79.61
Adult Family Living/Foster Care - Level 4 (CHC)	\$110.29
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
PCA Respite - Agency Overnight	\$178.84
PCA Respite - Agency Per Diem	\$241.20
PCA Respite - Agency per qtr hour	\$4.87
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

Services For The Elderly of Farmington Inc

Senior Center

Unionville,CT 06085

Phone Number: (860) 673-1441

Fax: (860) 675-5917

Cell Phone:

Email: services@farmingtonseniors.org

AVRS ID#: 008072848

Last Verification Date: 03/03/2020

Regions:

Towns:

North Central,

Farmington,

Approval Date: 07/01/2013

Will do back up: N/A

Notes:

Additional Experience/Skills:

Primary contact name for client referrals and client related matters: Nancy Walker (860) 673-1441Email: services@farmingtonseniors.org***SERVES FARMINGTON ONLY***

Services Provided	Rate
Home Delivered Meals - Double (CHC)	\$9.03

Approved Providers

Seven Stars Home Care Services LLC

Diana McRae

1495 Black Rock Turnpike Suite 2C

Fairfield,CT 06825

Phone Number: (203) 870-4774	Fax: (203) 870-4773	Cell Phone:	
Email: sevenstarshomecare@gmail.com		AVRS ID#: 008070216	Last Verification Date: 06/03/2019
Regions:		Towns:	
Northwestern,South Central,Southwestern,		Beacon Falls, Bethel, Bridgeport, Cos Cob, Darien, Derby, East Haven, Easton, Fairfield, Greenwich, Hamden, Milford, Monroe, Naugatuck, New Canaan, New Haven, Newtown, North Haven, Norwalk, Old Greenwich, Orange, Oxford, Prospect, Redding, Ridgefield, Riverside, Sandy Hook, Seymour, Shelton, Southport, Stamford, Stratford, Trumbull, Wallingford, West Haven, Weston, Westport, Wilton, Woodbridge,	

Approval Date:	Will do back up: N/A	
Notes:		Additional Experience/Skills:
Client referrals and client related matters: Diana McRae (203) 870-4774Email: sevenstarshomecare@gmail.comAfter hours phone number: (203) 953-9954French and Creole speaking staff		OTHER (OPEN TEXT FIELD), FRENCH,

Services Provided	Rate
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
PCA Respite - Agency Overnight	\$178.84
PCA Respite - Agency Per Diem	\$241.20
PCA Respite - Agency per qtr hour	\$4.87
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

Shamrock Visiting Nurse & HHA Agency Inc

Wendi Speranza

60 Katona Drive Ste 18

Fairfield,CT 06824

Phone Number:	(203) 256-1804	Fax:	(203) 259-8523	Cell Phone:	
Email:	WSperanza@shamrockhomecare.	AVRS ID#:	008044992	Last Verification Date:	09/09/2019
Regions:					
Southwestern,	Bridgeport, Easton, Fairfield, Southport, Stratford, Trumbull, Westport,				

Approval Date:	07/01/2013	Will do back up:	N/A
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Notes:	Additional Experience/Skills:
Client referrals and client related matters: Kathleen Morrison MSN RN (203) 256-1804 Email: info@shamrockhomecare.comAfter hours: (203) 256-1804 or (203) 521-6357Skilled services alsoMedical AVRS ID: 004114104	

Services Provided	Rate
Companion (CHC)	\$4.09
Home Health Agency (CHC)	\$0.00
Homemaker (CHC)	\$4.20
Mental Health Counseling - Home Visit (CHC)	\$55.89
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

Sheraton Home Care Services LLC

Audrey Powell

208 Greenwood Avenue Unit 10

Bethel,CT 06801

Phone Number:	(203) 792-2273	Fax:	(203) 826-7887	Cell Phone:	
Email:	Audrey@sheratonhnc.com			AVRS ID#:	008064159
Regions:	Eastern,North Central,Northwestern,South Central,Southwestern,			Last Verification Date:	03/02/2020
Approval Date:	02/26/2016	Will do back up:	N/A	Towns:	Amston, Andover, Ansonia, Avon, Bantam, Barkhamsted, Beacon Falls, Berlin, Bethany, Bethel, Bethlehem, Bloomfield, Bolton, Branford, Bridgeport, Bridgewater, Bristol, Broad Brook, Brookfield, Burlington, Canaan, Canton, Centerbrook, Cheshire, Chester, Clinton, Cobalt, Colebrook, Collinsville, Cornwall, Cos Cob, Cromwell, Danbury, Darien, Deep River, Derby, Durham, East Berlin, East Canaan, East Glastonbury, East Granby, East Haddam, East Hampton, East Hartford, East Hartland, East Haven, East Windsor, East Windsor Hill, Easton, Ellington, Enfield, Essex, Fairfield, Falls Village, Farmington, Gaylordsville, Georgetown, Glastonbury, Goshen, Granby, Greenwich, Guilford, Haddam, Hadlyme, Hamden, Hartford, Harwinton, Hawleyville, Hebron, Higganum, Ivoryton, Kent, Killingworth, Lakeside, Lakeville, Litchfield, Madison, Manchester, Marion, Marlborough, Meriden, Middle Haddam, Middlebury, Middlefield, Middletown, Milford, Monroe, Moodus, Morris, Naugatuck, New Britain, New Canaan, New Fairfield, New Hartford, New Haven, New Milford, Newington, Newtown, Norfolk, North Branford, North Canton, North Granby, North Haven, Northford, Norwalk, Old Greenwich, Old Lyme, Old Saybrook, Orange, Oxford, Pawcatuck, Pequabuck, Pine Meadow, Plainville, Plantsville, Plymouth, Poquonock, Portland, Prospect, Redding, Redding Ridge, Ridgefield, Riverside, Riverton, Rockfall, Rocky Hill, Roxbury, Salisbury, Sandy Hook, Seymour, Sharon, Shelton, Sherman, Simsbury, Somers, Somersville, South Britain, South Glastonbury, South Kent, South Windsor, Southbury, Southington, Southport, Stafford, Stafford Springs, Staffordville, Stamford, Stevenson, Stratford, Suffield, Tariffville, Terryville, Thomaston, Tolland, Torrington, Trumbull, Unionville, Vernon Rockville, Wallingford, Warren, Washington, Washington Depot, Watertown, Weatogue, West Cornwall, West Granby, West Hartford, West Hartland, West Haven, West Simsbury, West Suffield, Westbrook, Weston, Westport, Wethersfield, Wilton, Winchester Center, Windsor, Windsor Locks, Winsted, Wolcott, Woodbridge, Woodbury,
Notes:	Client referrals and client related matters: Trevlyn Staton (203) 792-2273 Marita DockeryEmail:trevlyn@sheratonhnc.com marita@sheratonhnc.comAfter hours: (203) 792-2273; (203) 297-5779We have a case manager on call 24 hours a day seven days a week. We are always available to do intakes as well as assist our clients and caregivers with any problems or inquiries.***PCA LIVE IN PROVIDED IN NC NW SW W & SC*****HOURLY PROVIDED IN BETHEL BROOKFIELD DANBURY NEW MILFORD NEWTOWN RIDGEFIELD			Additional Experience/Skills:	SPANISH, PORTUGUESE,

Services Provided	Rate
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
PCA Respite - Agency Overnight	\$178.84
PCA Respite - Agency Per Diem	\$241.20
PCA Respite - Agency per qtr hour	\$4.87
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

SLM & JIML LLC dba Right At Home

Susan Malafronte

200 Bridgeport Avenue

Milford,CT 06460

Phone Number: (203) 713-8855	Fax: (203) 693-3799	Cell Phone: (203) 713-8855	
Email: susan@rahnewhaven.com		AVRS ID#: 008063085	Last Verification Date: 11/07/2019
Regions: Eastern,South Central,		Towns: Ansonia, Beacon Falls, Bethany, Branford, Derby, East Haven, Guilford, Hamden, Madison, Milford, New Haven, North Branford, North Haven, Northford, Orange, Seymour, West Haven, Woodbridge,	

Approval Date: 12/08/2015	Will do back up: N/A	
Notes: Client referrals and client related matters: Susan Malafronte (203) 713-8855 (after hours also)Email: susan@rahnewhaven.com	Additional Experience/Skills:	

Services Provided	Rate
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
PCA Respite - Agency Overnight	\$178.84
PCA Respite - Agency Per Diem	\$241.20
PCA Respite - Agency per qtr hour	\$4.87
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

Sound View Home Care LLC

Caleena Namdev

1200 Summer Street Suite 105

Stamford,CT 06905

Phone Number: (203) 661-6969	Fax: (203) 724-1659	Cell Phone:	
Email: cj@synergyhomecarect.com		AVRS ID#: 008045384	Last Verification Date: 07/02/2019
Regions:		Towns:	
Southwestern,		Cos Cob, Darien, Greenwich, New Canaan, Norwalk, Old Greenwich, Stamford,	

Approval Date: 07/01/2013	Will do back up: N/A	
Notes:	Additional Experience/Skills:	
Client referrals and client related matters: Karen Pantoja (203) 661-6969 (24 hours live answering)Email: karen.pantoja@synergyhomecare.com		

Services Provided	Rate
Chore (CHC)	\$4.20
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20

Approved Providers

Southern Home Care Services

Yuliya Novikava

100 Beard Sawmill Road Suite 201

Shelton,CT 06484

Phone Number: (203) 288-4505	Fax: 203-230-0203	Cell Phone:	
Email: Yuliya.Novikava@rescare.com		AVRS ID#: 008044664	Last Verification Date: 02/03/2020
Regions:		Towns:	
North Central,Northwestern,South Central,Southwestern,		Bethany, Bridgeport, Cheshire, East Haven, Fairfield, Greenwich, Hamden, Milford, Monroe, New Britain, New Haven, North Haven, Norwalk, Old Greenwich, Orange, Ridgefield, Shelton, Southport, Stamford, Stratford, Trumbull, Waterbury, West Haven, Westport, Woodbridge,	

Approval Date: 07/01/2013	Will do back up: N/A
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Notes:	Additional Experience/Skills:
Client referrals and client related matters: Yuliya Novikava (203) 288-6356(203) 288-4505 (after hours also)Email: yuliya.novikava@rescare.comAdult Day Center: 1435 Bedford St. Stamford CT 06905Transportation serves the towns of: Bethany Branford East Haven Hamden New Haven North Haven Milford West Haven Woodbridge. (in and out of town).	UKRANIAN, RUSSIAN, POLISH,

Services Provided	Rate
Adult Day Health - Half Day (CHC)	\$45.87
Adult Day Health - Medical (CHC)	\$72.34
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
PCA Respite - Agency Overnight	\$178.84
PCA Respite - Agency Per Diem	\$241.20
PCA Respite - Agency per qtr hour	\$4.87
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

Southwestern CT Agency on Aging Inc

Bill Schempp

1000 Lafayette Blvd 9th Floor

Bridgeport,CT 06604

Phone Number:	(203) 333-9288	Fax:		Cell Phone:	(203) 332-2619		
Email:	rharvey@swcaa.org			AVRS ID#:	ACR20169	Last Verification Date:	11/14/2019
Regions:				Towns:			
Southwestern,				Bridgeport, Brookfield Center, Cos Cob, Darien, Easton, Fairfield, Greenwich, Monroe, New Canaan, Norwalk, Old Greenwich, Riverside, Southport, Stamford, Stratford, Trumbull, Weston, Westport, Wilton,			

Approval Date:		Will do back up:	N/A
Notes:	Additional Experience/Skills:		

Services Provided	Rate
Assistive Technology (CHC)	\$0.00

Approved Providers

Sovereign Home Health Care LLC

Felix Effa

1096 Silver Lane

East Hartford,CT 06118

Phone Number:	(860) 461-1631	Fax:	(860) 206-3815	Cell Phone:	(203) 809-0875		
Email:	info@sovereignhomehealthcare.			AVRS ID#:	008067458	Last Verification Date:	02/04/2020
Regions:				Towns:	Abington, Amston, Andover, Ansonia, Ashford, Avon, Ballouville, Baltic, Bantam, Barkhamsted, Beacon Falls, Berlin, Bethany, Bethel, Bethlehem, Bloomfield, Bolton, Botsford, Bozrah, Branford, Bridgeport, Bridgewater, Bristol, Broad Brook, Brookfield, Brookfield Center, Brooklyn, Burlington, Canaan, Canterbury, Canton, Centerbrook, Chaplin, Cheshire, Chester, Clinton, Cobalt, Colchester, Colebrook, Collinsville, Columbia, Cornwall, Cos Cob, Coventry, Cromwell, CT - Statewide, Danbury, Danielson, Darien, Dayville, Deep River, Derby, Durham, East Berlin, East Canaan, East Glastonbury, East Granby, East Haddam, East Hampton, East Hartford, East Hartland, East Haven, East Killingly, East Lyme, East Windsor, East Windsor Hill, East Woodstock, Eastford, Easton, Ellington, Enfield, Essex, Fabyan, Fairfield, Falls Village, Farmington, Franklin, Gales Ferry, Gaylordsville, Georgetown, Glastonbury, Goshen, Granby, Greenwich, Griswold, Grosvenor Dale, Groton, Guilford, Haddam, Hadlyme, Hamden, Hampton, Hanover, Hartford, Harwinton, Hawleyville, Hebron, Higganum, Ivoryton, Jewett City, Kensington, Kent, Killingworth, Lakeside, Lakeville, Lebanon, Ledyard, Lisbon, Litchfield, Lyme, Madison, Manchester, Mansfield Center, Marion, Marlborough, Meriden, Middle Haddam, Middlebury, Middlefield, Middletown, Milford, Monroe, Montville, Moodus, Moosup, Morris, Mystic, Naugatuck, New Britain, New Canaan, New Fairfield, New Hartford, New Haven, New London, New Milford, Newington, Newtown, Niantic, Norfolk, North Branford, North Canaan, North Canton, North Franklin, North Granby, North Grosvenordale, North Haven, North Stonington, North Towns, North Windham, Northford, Norwalk, Norwich, Oakdale, Old Greenwich, Old Lyme, Old Mystic, Old Saybrook, Oneco, Orange, Oxford, Pawcatuck, Pequabuck, Pine Meadow, Plainfield, Plainville, Plantsville, Plymouth, Pomfret, Poquonock, Portland, Preston, Prospect, Putnam, Quaker Hill, Quinebaug, Redding, Redding Ridge, Ridgefield, Riverside, Riverton, Rockfall, Rocky Hill, Rogers, Roxbury, Salem, Salisbury, Sandy Hook, Scotland, Seymour, Sharon, Shelton, Sherman, Simsbury, Somers, Somersville, South Britain, South Glastonbury, South Kent, South Lyme, South Towns, South Willington, South Windham, South Windsor, South Woodstock, Southbury, Southington, Southport, Stafford, Stafford Springs, Staffordville, Stamford, Sterling, Stevenson, Stonington, Storrs, Storrs Mansfield, Stratford, Suffield, Taftville, Tariffville, Terryville, Thomaston, Thompson, Tolland, Torrington, Trumbull, Uncasville, Unionville, Vernon Rockville, Versailles, Voluntown, Wallingford, Warren, Washington, Washington Depot, Waterbury, Waterford, Watertown, Wauregan, Weatogue, West Cornwall, West Granby, West Hartford, West Hartland, West Haven, West Mystic, West Simsbury, West Suffield, West Towns, West Willington, Westbrook, Weston, Westport, Wethersfield, Willimantic, Willington, Wilton, Winchester Center, Windham, Windsor, Windsor Locks, Winsted, Wolcott, Woodbridge, Woodbury, Woodstock, Woodstock Valley, Yantic,		
Approval Date:		Will do back up:	N/A				
Notes:				Additional Experience/Skills:			
Client referrals and client related matters: Georgina Effa860-461-1631info@sovereignhomehealthcare.comAfter hours: 860-937-0088				SPANISH,			

Services Provided	Rate
Chore (CHC)	\$4.20
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
PCA Respite - Agency Overnight	\$178.84
PCA Respite - Agency Per Diem	\$241.20
PCA Respite - Agency per qtr hour	\$4.87
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

Sovereign Home Healthcare LLC

Felix Effa
68 Southfield Avenue
Stamford,CT 06902

Phone Number:	(203) 921-0370	Fax:		Cell Phone:	(860) 869-9126		
Email:				AVRS ID#:	008067458	Last Verification Date:	11/04/2019
Regions:	CT - Statewide,Eastern,North,North Central,Northwestern,South,South Central,Southwestern,West,			Towns:	Abington, Amston, Andover, Ansonia, Ashford, Avon, Ballouville, Baltic, Bantam, Barkhamsted, Beacon Falls, Berlin, Bethany, Bethel, Bethlehem, Bloomfield, Bolton, Botsford, Bozrah, Branford, Bridgeport, Bridgewater, Bristol, Broad Brook, Brookfield, Brookfield Center, Brooklyn, Burlington, Canaan, Canterbury, Canton, Centerbrook, Chaplin, Cheshire, Chester, Clinton, Cobalt, Colchester, Colebrook, Collinsville, Columbia, Cornwall, Cos Cob, Coventry, Cromwell, CT - Statewide, Danbury, Danielson, Darien, Dayville, Deep River, Derby, Durham, East Berlin, East Canaan, East Glastonbury, East Granby, East Haddam, East Hampton, East Hartford, East Hartland, East Haven, East Killingly, East Lyme, East Windsor, East Windsor Hill, East Woodstock, Eastford, Easton, Ellington, Enfield, Essex, Fabyan, Fairfield, Falls Village, Farmington, Franklin, Gales Ferry, Gaylordsville, Georgetown, Glastonbury, Goshen, Granby, Greenwich, Griswold, Grosvenor Dale, Groton, Guilford, Haddam, Hadlyme, Hamden, Hampton, Hanover, Hartford, Harwinton, Hawleyville, Hebron, Higganum, Ivoryton, Jewett City, Kensington, Kent, Killingworth, Lakeside, Lakeville, Lebanon, Ledyard, Lisbon, Litchfield, Lyme, Madison, Manchester, Mansfield Center, Marion, Marlborough, Meriden, Middle Haddam, Middlebury, Middlefield, Middletown, Milford, Monroe, Montville, Moodus, Moosup, Morris, Mystic, Naugatuck, New Britain, New Canaan, New Fairfield, New Hartford, New Haven, New London, New Milford, Newington, Newtown, Niantic, Norfolk, North Branford, North Canaan, North Canton, North Franklin, North Granby, North Grosvenordale, North Haven, North Stonington, North Towns, North Windham, Northford, Norwalk, Norwich, Oakdale, Old Greenwich, Old Lyme, Old Mystic, Old Saybrook, Oneco, Orange, Oxford, Pawcatuck, Pequabuck, Pine Meadow, Plainfield, Plainville, Plantsville, Plymouth, Pomfret, Poquonock, Portland, Preston, Prospect, Putnam, Quaker Hill, Quinebaug, Redding, Redding Ridge, Ridgefield, Riverside, Riverton, Rockfall, Rocky Hill, Rogers, Roxbury, Salem, Salisbury, Sandy Hook, Scotland, Seymour, Sharon, Shelton, Sherman, Simsbury, Somers, Somersville, South Britain, South Glastonbury, South Kent, South Lyme, South Towns, South Willington, South Windham, South Windsor, South Woodstock, Southbury, Southington, Southport, Stafford, Stafford Springs, Staffordville, Stamford, Sterling, Stevenson, Stonington, Storrs, Storrs Mansfield, Stratford, Suffield, Taftville, Tariffville, Terryville, Thomaston, Thompson, Tolland, Torrington, Trumbull, Uncasville, Unionville, Vernon Rockville, Versailles, Voluntown, Wallingford, Warren, Washington, Washington Depot, Waterbury, Waterford, Watertown, Wauregan, Weatogue, West Cornwall, West Granby, West Hartford, West Hartland, West Haven, West Mystic, West Simsbury, West Suffield, West Towns, West Willington, Westbrook, Weston, Westport, Wethersfield, Willimantic, Willington, Wilton, Winchester Center, Windham, Windsor, Windsor Locks, Winsted, Wolcott, Woodbridge, Woodbury, Woodstock, Woodstock Valley, Yantic,		
Approval Date:		Will do back up:	N/A				
Notes:				Additional Experience/Skills:			
Client referrals and client related matters: Georgina Effa860-461-1631info@sovereignhomehealthcare.comAfter hours: 860-937-0088				SPANISH,			

Services Provided	Rate
Chore (CHC)	\$4.20
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
PCA Respite - Agency Overnight	\$178.84
PCA Respite - Agency Per Diem	\$241.20
PCA Respite - Agency per qtr hour	\$4.87
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20

Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

Speedrain Enterprises LLC dba On The Mend Medical

Liam OKeeffe

385 Main Street South Unit 102
Southbury,CT 06488

Phone Number: (203) 262-0383	Fax: (888) 407-1211	Cell Phone: (203) 262-0383	
Email: liam@onthemendmedical.com		AVRS ID#: ACR52978	Last Verification Date: 02/27/2017
Regions: Eastern,North Central,Northwestern,South Central,Southwestern,		Towns: Bantam, Barkhamsted, Beacon Falls, Bethel, Bethlehem, Bridgeport, Bridgewater, Bristol, Brookfield, Danbury, Gaylordsville, Goshen, Hawleyville, Kent, Litchfield, Middlebury, Milford, Monroe, Morris, Naugatuck, New Britain, New Fairfield, New Haven, New Milford, Newington, Newtown, Oxford, Redding, Redding Ridge, Ridgefield, Roxbury, Sandy Hook, Seymour, Shelton, Sherman, South Britain, Stratford, Thomaston, Trumbull, Waterbury, Watertown, West Haven, Westbrook, Weston, Wolcott, Woodbridge, Woodbury,	

Approval Date:	Will do back up:	N/A
Notes:	Additional Experience/Skills:	

Services Provided	Rate
Assistive Technology (CHC)	\$0.00

Approved Providers

St Francis Hospital Lifeline

Peter Maxwell

500 Blue Hills Avenue

Hartford,CT 06112

Phone Number:	(860) 714-2626	Fax:	(860) 714-8504	Cell Phone:	(860) 573-3024
Email:	PMaxwell@TrinityHealthOfNE.org			AVRS ID#:	ACR633
Regions:				Last Verification Date:	
Eastern,North Central,Northwestern,South Central,Southwestern,				Towns:	
				Abington, Amston, Andover, Ashford, Avon, Ballouville, Baltic, Barkhamsted, Berlin, Bethel, Bloomfield, Bolton, Bozrah, Bristol, Broad Brook, Brooklyn, Burlington, Canterbury, Canton, Centerbrook, Chaplin, Cheshire, Chester, Clinton, Colchester, Colebrook, Collinsville, Columbia, Coventry, Cromwell, Danielson, Dayville, Deep River, Durham, East Berlin, East Glastonbury, East Granby, East Haddam, East Hampton, East Hartford, East Killingly, East Lyme, East Windsor, East Windsor Hill, East Woodstock, Eastford, Ellington, Enfield, Essex, Fabyan, Farmington, Franklin, Gales Ferry, Glastonbury, Goshen, Granby, Griswold, Grosvenor Dale, Groton, Haddam, Hadlyme, Hamden, Hampton, Hanover, Hartford, Harwinton, Hebron, Higganum, Ivoryton, Jewett City, Kensington, Lebanon, Ledyard, Lisbon, Manchester, Mansfield Center, Marion, Marlborough, Meriden, Middle Haddam, Middlefield, Middletown, Montville, Moodus, Moosup, Mystic, New Britain, New London, Newington, Niantic, North Canton, North Franklin, North Granby, North Grosvenordale, North Stonington, North Windham, Norwich, Oakdale, Old Mystic, Oneco, Pawcatuck, Pine Meadow, Plainfield, Plainville, Plantsville, Pomfret, Poquonock, Portland, Preston, Putnam, Quaker Hill, Quinebaug, Rockfall, Rocky Hill, Rogers, Salem, Scotland, Simsbury, Somers, Somersville, South Glastonbury, South Lyme, South Willington, South Windham, South Windsor, South Woodstock, Southington, Stafford, Stafford Springs, Staffordville, Sterling, Stonington, Storrs, Storrs Mansfield, Suffield, Taftville, Tariffville, Terryville, Thomaston, Thompson, Tolland, Torrington, Uncasville, Unionville, Vernon Rockville, Versailles, Voluntown, Wallingford, Waterbury, Waterford, Wauregan, Weatogue, West Granby, West Hartford, West Hartland, West Mystic, West Simsbury, West Suffield, West Willington, Wethersfield, Willimantic, Willington, Windham, Windsor, Windsor Locks, Winsted, Wolcott, Woodstock, Woodstock Valley, Yantic,	
Approval Date:		Will do back up:	N/A		

Notes:	Additional Experience/Skills:
Client referrals and client related matters: Peter Maxwell (860) 714-8908Email: pmaxwell@stfranciscare.orgLanguage Line providedPersonal ERS 2 Way Install: \$36.06Personal ERS & Med Dispenser Install: \$36.06Personal ERS 2 Way Monthly: \$44.41ERS 2nd Pendant Household: \$10.30Additional GPS pendant household \$15.45Two Way Cellular: \$49.56Two Way Cellular w/Fall Detector: \$60.09GPS go-Safe Landline/Cellular w/Fall Detector: \$60.09Purchase GPS MHB: \$100.98Medication Dispenser Monthly: \$60.09ERS 2 Way w/Reminders: \$29.88	SPANISH,

Services Provided	Rate
Assistive Technology (CHC)	\$0.00
P.E.R.S. - Installation (CHC)	\$36.06
P.E.R.S. Two Way (CHC)	\$60.09

Approved Providers

Standards Care Staffing Inc. dba Standards Caregivers AFC

Agnes Moses

33 Dixwell Avenue Suite 133

New Haven,CT 06511

Phone Number: 978-922-0088	Fax: 978-922-0422	Cell Phone:
Email: standardshomecare@gmail.com	AVRS ID#: 008091803	Last Verification Date: 12/31/2019
Regions:	Towns:	
CT - Statewide,Eastern,North,North Central,Northwestern,South,South Central,Southwestern,West,	Abington, Amston, Andover, Ansonia, Ashford, Avon, Ballouville, Baltic, Bantam, Barkhamsted, Beacon Falls, Berlin, Bethany, Bethel, Bethlehem, Bloomfield, Bolton, Botsford, Bozrah, Branford, Bridgeport, Bridgewater, Bristol, Broad Brook, Brookfield, Brookfield Center, Brooklyn, Burlington, Canaan, Canterbury, Canton, Centerbrook, Chaplin, Cheshire, Chester, Clinton, Cobalt, Colchester, Colebrook, Collinsville, Columbia, Cornwall, Cos Cob, Coventry, Cromwell, CT - Statewide, Danbury, Danielson, Darien, Dayville, Deep River, Derby, Durham, East Berlin, East Canaan, East Glastonbury, East Granby, East Haddam, East Hampton, East Hartford, East Hartland, East Haven, East Killingly, East Lyme, East Windsor, East Windsor Hill, East Woodstock, Eastford, Easton, Ellington, Enfield, Essex, Fabyan, Fairfield, Falls Village, Farmington, Franklin, Gales Ferry, Gaylordsville, Georgetown, Glastonbury, Goshen, Granby, Greenwich, Griswold, Grosvenor Dale, Groton, Guilford, Haddam, Hadlyme, Hamden, Hampton, Hanover, Hartford, Harwinton, Hawleyville, Hebron, Higganum, Ivoryton, Jewett City, Kensington, Kent, Killingworth, Lakeside, Lakeville, Lebanon, Ledyard, Lisbon, Litchfield, Lyme, Madison, Manchester, Mansfield Center, Marion, Marlborough, Meriden, Middle Haddam, Middlebury, Middlefield, Middletown, Milford, Monroe, Montville, Moodus, Moosup, Morris, Mystic, Naugatuck, New Britain, New Canaan, New Fairfield, New Hartford, New Haven, New London, New Milford, Newington, Newtown, Niantic, Norfolk, North Branford, North Canaan, North Canton, North Franklin, North Granby, North Grosvenordale, North Haven, North Stonington, North Towns, North Windham, Northford, Norwalk, Norwich, Oakdale, Old Greenwich, Old Lyme, Old Mystic, Old Saybrook, Oneco, Orange, Oxford, Pawcatuck, Pequabuck, Pine Meadow, Plainfield, Plainville, Plantsville, Plymouth, Pomfret, Poquonock, Portland, Preston, Prospect, Putnam, Quaker Hill, Quinebaug, Redding, Redding Ridge, Ridgefield, Riverside, Riverton, Rockfall, Rocky Hill, Rogers, Roxbury, Salem, Salisbury, Sandy Hook, Scotland, Seymour, Sharon, Shelton, Sherman, Simsbury, Somers, Somersville, South Britain, South Glastonbury, South Kent, South Lyme, South Towns, South Willington, South Windham, South Windsor, South Woodstock, Southbury, Southington, Southport, Stafford, Stafford Springs, Staffordville, Stamford, Sterling, Stevenson, Stonington, Storrs, Storrs Mansfield, Stratford, Suffield, Taftville, Tariffville, Terryville, Thomaston, Thompson, Tolland, Torrington, Trumbull, Uncasville, Unionville, Vernon Rockville, Versailles, Voluntown, Wallingford, Warren, Washington, Washington Depot, Waterbury, Waterford, Watertown, Wauregan, Weatogue, West Cornwall, West Granby, West Hartford, West Hartland, West Haven, West Mystic, West Simsbury, West Suffield, West Towns, West Willington, Westbrook, Weston, Westport, Wethersfield, Willimantic, Willington, Wilton, Winchester Center, Windham, Windsor, Windsor Locks, Winsted, Wolcott, Woodbridge, Woodbury, Woodstock, Woodstock Valley, Yantic,	
Approval Date:	Will do back up:	N/A

Notes: Client referrals and client related matters:Agnes Moses (978)-922-0088 (after hours also)Email: standardshomecare@gmail.comAlso Haitian & Creole speakingAFL service Admin fee = 25% of bill rateStipend to Caregiver = 75% of bill rate	Additional Experience/Skills: SPANISH,
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Services Provided	Rate
Adult Family Living/Foster Care - Level 1 (CHC)	\$43.87
Adult Family Living/Foster Care - Level 2 (CHC)	\$65.31
Adult Family Living/Foster Care - Level 3 (CHC)	\$79.61
Adult Family Living/Foster Care - Level 4 (CHC)	\$110.29

Approved Providers

Stay At Home Care by Rita LLC

Rita Redente

2 Linsley Street

North Haven,CT 06473

Phone Number: (203) 909-4887	Fax: (203) 909-4887	Cell Phone:
Email: stayathomecarebyrita@gmail.com	AVRS ID#: 008064947	Last Verification Date: 10/16/2018
Regions: Eastern,North Central,Northwestern,South Central,Southwestern,	Towns: Ansonia, Bethany, Branford, Bridgeport, Bristol, Centerbrook, Cheshire, Clinton, Cromwell, Danbury, Darien, Derby, Durham, East Haddam, East Hampton, East Haven, Essex, Fairfield, Greenwich, Guilford, Haddam, Hamden, Hartford, Higganum, Jewett City, Killingworth, Madison, Meriden, Middlefield, Middletown, Milford, New Haven, New London, North Branford, North Haven, Northford, Norwalk, Norwich, Old Greenwich, Old Lyme, Old Saybrook, Orange, Rocky Hill, Southington, Stamford, Trumbull, Wallingford, Waterbury, West Hartford, West Haven, Westbrook, Westport, Woodbridge,	

Approval Date: 04/19/2016	Will do back up: N/A
Notes: Client referrals and client related matters: Rita Redente (203) 909-4887Email: stayathomecarebyrita@gmail.comAfter hours: (203) 904-4887	Additional Experience/Skills:

Services Provided	Rate
Bill Payer (CHC)	\$5.10
Chore (CHC)	\$4.20
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
PCA Respite - Agency Overnight	\$178.84
PCA Respite - Agency Per Diem	\$241.20
PCA Respite - Agency per qtr hour	\$4.87
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

Stephen Day

33 Porach Road
Uncasville,CT 06382

Phone Number:	(860) 912-3030	Fax:		Cell Phone:	
Email:				AVRS ID#:	ACR48941
Regions:				Last Verification Date:	12/01/2016
Eastern,				Towns:	
					East Lyme, Gales Ferry, Ledyard, Montville, Mystic, New London, Niantic, North Franklin, Norwich, Oakdale, Old Lyme, Old Mystic, Quaker Hill, South Lyme, Uncasville, Waterford, Yantic,

Approval Date:		Will do back up:	N/A
Notes:		Additional Experience/Skills:	
All forms of remodeling including bathroom renovations decks and ramps new kitchens and door installations.			

Services Provided	Rate
Environmental Adaptations/Home Mods (CHC)	\$0.00

Approved Providers

Sterling Care LLC

Steven Katz
235 Glenville Road 3rd Floor
Greenwich,CT 06831

Phone Number: (203) 532-0500	Fax: (203) 813-3532	Cell Phone:
Email: steve.katz@sterlingcare.com	AVRS ID#: 008034769	Last Verification Date: 01/24/2017
Regions: Northwestern,Southwestern,	Towns: Bridgeport, Cos Cob, Darien, Easton, Fairfield, Georgetown, Greenwich, Hadlyme, Hawleyville, Lakeside, Monroe, New Canaan, Norwalk, Old Greenwich, Pawcatuck, Redding, Redding Ridge, Riverside, Sandy Hook, Southport, Stamford, Stratford, Trumbull, Weston, Westport, Wilton,	

Approval Date: 07/01/2013	Will do back up: N/A
Notes:	Additional Experience/Skills:

Services Provided	Rate
Home Health Agency (CHC)	\$0.00

Approved Providers

Stonewall Lane Associates LLC dba Branford Hills Homecare

Patti Fisher

29 Business Park Drive Suite One

Branford,CT 06405

Phone Number: (203) 488-7544	Fax: (203) 488-7514	Cell Phone:	
Email: FisherPF2@aol.com		AVRS ID#: 008044534	Last Verification Date: 12/03/2018
Regions:		Towns:	
Eastern,South Central,		Branford, Clinton, East Haven, Guilford, Hamden, Lyme, Madison, New Haven, North Branford, North Haven, Northford, West Haven,	

Approval Date: 07/01/2013	Will do back up: N/A
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Notes:	Additional Experience/Skills:
Primary contact for client referrals and client related matters: Marie Puccino (203) 488-7544Email: mariepuccion@yahoo.comAfter hours: (203) 889-6548We have 2 dba's under Stonewall Lane Associates LLC. One dba is Homemakers & Companions of Guilford located at 669 Medical Center Rt. 1 Branford CT. The other dba is Branford Hills Home Care Services at 29 Business Park Drive Suite One Branford. We provide the same services from both offices. All of our caregivers and office staff work for both dba's. The only difference is that our clients from Guilford to Old Saybrook are handled out of our Guilford office and clients south of Guilford are scheduled out of the Branford office.	ITALIAN, SPANISH,

Services Provided	Rate
Chore (CHC)	\$4.20
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
PCA Respite - Agency Overnight	\$178.84
PCA Respite - Agency per qtr hour	\$4.87
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

Stratford Visiting Nurse Association Inc

Mary Therien

88 Ryders Lane

Stratford,CT 06614

Phone Number: (203) 375-5871	Fax: (203) 378-8193	Cell Phone:	
Email: mtherien@stratfordvna.com		AVRS ID#: 004042404	Last Verification Date: 08/17/2016
Regions:		Towns:	
South Central,Southwestern,		Ansonia, Bridgeport, Derby, Easton, Fairfield, Milford, Monroe, Orange, Sandy Hook, Seymour, Shelton, Stratford, Trumbull, West Haven, Westport,	

Approval Date: 07/01/2013	Will do back up: N/A
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Notes:

Skilled AVRS: 004042404Primary contact for referrals and client related matters: Valerie Grogan Intake Nurse

Additional Experience/Skills:

Services Provided	Rate
Home Health Agency (CHC)	\$0.00

Approved Providers

Strong House Adult Day Care Center

Kate Blais
546 Durham Road
Madison,CT 06443

Phone Number: (203) 245-0524	Fax: (203) 245-8915	Cell Phone:	
Email: kblais@vna-commh.org		AVRS ID#: 008044585	Last Verification Date: 09/23/2019
Regions:		Towns:	
Eastern,South Central,		Clinton, Durham, Guilford, Killingworth, Madison, Old Saybrook, Westbrook,	

Approval Date: 07/01/2013	Will do back up: N/A
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Notes:	Additional Experience/Skills:
Primary contact name for client referrals and client related matters: Kate Blais RN (203) 245-0524 (after hours also)Email: kblais@vna-commh.orgMedical model adult day center provides transportation full nutritious meals recereation cognitive programs wellness & exercise programs.	

Services Provided	Rate
Adult Day Health - Medical (CHC)	\$72.34

Approved Providers

Sugar Hill Building & Design LLC

Amy Finke

46 Marlboro Glade

Tolland,CT 06084

Phone Number:	(860) 875-9968	Fax:	(860) 875-7152	Cell Phone:	(860) 463-3427		
Email:	amy@shbdremodel.com			AVRS ID#:	ACR18950	Last Verification Date:	03/10/2017
Regions:				Towns:			
Eastern,North Central,Northwestern,South Central,				Abington, Amston, Andover, Ansonia, Ashford, Avon, Ballouville, Baltic, Beacon Falls, Berlin, Bethany, Bloomfield, Bolton, Botsford, Bozrah, Branford, Bristol, Broad Brook, Brooklyn, Burlington, Canterbury, Canton, Centerbrook, Chaplin, Cheshire, Chester, Clinton, Cobalt, Colchester, Collinsville, Columbia, Coventry, Cromwell, Danielson, Dayville, Deep River, Derby, Durham, East Berlin, East Glastonbury, East Granby, East Haddam, East Hampton, East Hartford, East Hartland, East Haven, East Killingly, East Lyme, East Windsor, East Windsor Hill, East Woodstock, Eastford, Ellington, Enfield, Essex, Fabyan, Farmington, Franklin, Gales Ferry, Glastonbury, Granby, Griswold, Grosvenor Dale, Groton, Guilford, Haddam, Hamden, Hampton, Hanover, Hartford, Hebron, Higganum, Ivoryton, Jewett City, Kensington, Killingworth, Lebanon, Ledyard, Lisbon, Lyme, Madison, Manchester, Mansfield Center, Marion, Marlborough, Meriden, Middle Haddam, Middlefield, Middletown, Milford, Montville, Moodus, Moosup, Mystic, New Britain, New Haven, New London, Newington, Niantic, North Branford, North Canton, North Franklin, North Granby, North Grosvenordale, North Haven, North Stonington, North Windham, Northford, Norwich, Oakdale, Old Lyme, Old Mystic, Old Saybrook, Oneco, Orange, Pine Meadow, Plainfield, Plainville, Plantsville, Pomfret, Poquonock, Portland, Preston, Putnam, Quaker Hill, Quinebaug, Rockfall, Rocky Hill, Rogers, Salem, Scotland, Seymour, Simsbury, Somers, Somersville, South Britain, South Glastonbury, South Lyme, South Willington, South Windham, South Windsor, South Woodstock, Southington, Stafford, Stafford Springs, Staffordville, Sterling, Stevenson, Stonington, Storrs, Storrs Mansfield, Suffield, Taftville, Tariffville, Thompson, Tolland, Uncasville, Unionville, Vernon Rockville, Versailles, Voluntown, Wallingford, Waterford, Wauregan, Weatogue, West Granby, West Hartford, West Hartland, West Haven, West Mystic, West Simsbury, West Suffield, West Willington, Westbrook, Wethersfield, Willimantic, Willington, Windham, Windsor, Windsor Locks, Woodbridge, Woodstock, Woodstock Valley, Yantic,			
Approval Date:	07/01/2013	Will do back up:	N/A	Additional Experience/Skills:			
Notes:							
Vetted provider; 1 quote process							

Services Provided	Rate
Environmental Adaptations/Home Mods (CHC)	\$0.00

Approved Providers

Sullivan Senior Center City of Torrington

Kerry Vitali

88 East Albert Street

Torrington,CT 06790

Phone Number: (860) 489-2211Fax: (860) 489-2529Cell Phone: (860) 489-2211

Email: Kerry_Vitali@torringtonct.orgAVRS ID#: 008044558Last Verification Date: 05/02/2019

Regions:Towns:

Approval Date: 07/01/2013Will do back up: N/A

Notes:Additional Experience/Skills:

Client referrals and client related matters: Carol Tucker (860) 489-2580 - after hours number alsoEmail: carol_tucker@torringtonct.org

Services Provided	Rate
Chore (CHC)	\$4.20

Approved Providers

Sunset Shores of Milford Inc

Gladys Soto

720 Barnum Avenue Cutoff Suite 1

Stratford,CT 06614

Phone Number: (203) 380-1228	Fax: (203) 380-1481	Cell Phone:	
Email: gsoto@cteldercare.com		AVRS ID#: 008044897	Last Verification Date: 09/24/2019
Regions:		Towns:	
Northwestern,South Central,Southwestern,		Ansonia, Bridgeport, Derby, Fairfield, Milford, Monroe, Naugatuck, Orange, Seymour, Shelton, Stratford, Trumbull,	

Approval Date: 07/01/2013	Will do back up: N/A
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Notes:	Additional Experience/Skills:
Client referrals and client related matters:Susan Secondi - (203) 380-1228 x 104Email: ssecondi@cteldercare.comMary Pruzinski - (203) 380-1228 x 105Email: mpruzinsky@cteldercare.com After Hours: (230) 314-6839 - Gladys Soto	

Services Provided	Rate
Adult Day Health - Half Day (CHC)	\$45.89
Adult Day Health - Medical (CHC)	\$72.34

Approved Providers

Sunshine Elderly Care LLC

Carmen Christie

220 Norwich New London Tpke Ste 5

Uncasville,CT 06382

Phone Number: (860) 892-8183	Fax: (844) 821-7815	Cell Phone: 860-514-9376	
Email: sunshineelderlycare@gmail.com		AVRS ID#: 008071985	Last Verification Date: 07/02/2019
Regions:		Towns:	
Eastern,		Colchester, East Lyme, Gales Ferry, Groton, Jewett City, Ledyard, Montville, Moosup, Mystic, New London, Niantic, Norwich, Oakdale, Old Mystic, Plainfield, Preston, Quaker Hill, Salem, South Lyme, Uncasville, Waterford, West Mystic, Yantic,	

Approval Date:	Will do back up:	N/A
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Notes:	Additional Experience/Skills:
Client referrals and client related matters: Carmen Christie Lewis (860) 326-7085 (860) 514-9376 (860) 574-0455Email: sunshineelderlycare@gmail.comAfter hours phone number: 800-308-7654	

Services Provided	Rate
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
Personal Care Assistance - Hourly (CHC)	\$4.87
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

Sybi Bylykbashi

25 Norris Street
Waterbury,CT 06705

Phone Number:	(860) 309-0268	Fax:		Cell Phone:			
Email:				AVRS ID#:	ACR56817	Last Verification Date:	06/25/2019
Regions:				Towns:			
Eastern,North Central,Northwestern,South Central,Southwestern,				Ballouville, Bantam, Berlin, Bethany, Bloomfield, Bridgeport, Bridgewater, Bristol, Broad Brook, Brookfield, Brooklyn, Centerbrook, Chester, Cobalt, Colchester, Colebrook, Columbia, Cornwall, East Glastonbury, East Hampton, Enfield, Fairfield, Falls Village, Gaylordsville, Georgetown, Glastonbury, Goshen, Haddam, Hadlyme, Hamden, Harwinton, Hawleyville, Killingworth, Lakeside, Litchfield, Lyme, Manchester, Marion, Middle Haddam, Middlebury, Monroe, New Canaan, New Fairfield, New Hartford, New Milford, Norwalk, Norwich, Oakdale, Old Greenwich, Old Mystic, Pine Meadow, Plainfield, Plainville, Plymouth, Pomfret, Poquonock, Quinebaug, Redding, Redding Ridge, Rocky Hill, Salem, Simsbury, Somers, South Windsor, South Woodstock, Staffordville, Stonington, Suffield, Taftville, Tariffville, Tolland, Unionville, Vernon Rockville, Waterford, Wauregan, Weatogue, West Granby, West Hartford, West Simsbury, Westport, Windsor, Windsor Locks, Woodstock Valley,			
Approval Date:		Will do back up:	N/A				
Notes:				Additional Experience/Skills:			
For services billed to Allied: ACR56817							

Services Provided	Rate
Environmental Adaptations/Home Mods (CHC)	\$0.00

Approved Providers

Task Medical Staffing dba Task Home Care Services

Mei Chiang

19 Post Road East

Westport,CT 06880

Phone Number: (203) 438-3811	Fax: (203) 226-6967	Cell Phone:
Email: mei@taskmed.com	AVRS ID#: 008065757	Last Verification Date: 01/06/2020
Regions:	Towns:	
Eastern,North Central,Northwestern,South Central,Southwestern,	Amston, Andover, Ansonia, Avon, Bantam, Barkhamsted, Berlin, Bethany, Bethel, Bethlehem, Bolton, Botsford, Bozrah, Branford, Bridgeport, Bridgewater, Bristol, Broad Brook, Brookfield, Brookfield Center, Burlington, Canterbury, Canton, Centerbrook, Chaplin, Cheshire, Chester, Clinton, Cobalt, Colchester, Collinsville, Cornwall, Cos Cob, Cromwell, Danbury, Danielson, Darien, Deep River, Derby, Durham, East Berlin, East Canaan, East Glastonbury, East Granby, East Haddam, East Hampton, East Hartland, East Haven, East Lyme, East Windsor Hill, Easton, Ellington, Essex, Fairfield, Falls Village, Farmington, Gaylordsville, Georgetown, Goshen, Granby, Greenwich, Griswold, Groton, Guilford, Haddam, Hadlyme, Hamden, Hampton, Hartford, Harwinton, Hawleyville, Hebron, Higganum, Jewett City, Kent, Lakeside, Lakeville, Lebanon, Ledyard, Lisbon, Litchfield, Lyme, Marion, Marlborough, Meriden, Middlebury, Middlefield, Middletown, Milford, Monroe, Montville, Moodus, Moosup, Morris, Mystic, Naugatuck, New Britain, New Canaan, New Fairfield, New Hartford, New Haven, New London, New Milford, Newington, Newtown, Niantic, North Branford, North Canton, North Franklin, North Granby, North Haven, North Stonington, North Windham, Northford, Norwalk, Norwich, Oakdale, Old Greenwich, Old Lyme, Old Mystic, Old Saybrook, Oneco, Orange, Oxford, Pawcatuck, Pequabuck, Pine Meadow, Plainfield, Plainville, Plantsville, Plymouth, Pomfret, Poquonock, Portland, Prospect, Quaker Hill, Redding, Redding Ridge, Ridgefield, Riverside, Rockfall, Rocky Hill, Rogers, Sandy Hook, Seymour, Sharon, Shelton, Sherman, Simsbury, Somersville, South Britain, South Glastonbury, South Kent, South Lyme, South Willington, South Windsor, South Woodstock, Southbury, Southington, Southport, Stafford Springs, Stamford, Stevenson, Stonington, Storrs Mansfield, Stratford, Suffield, Taftville, Thomaston, Tolland, Torrington, Trumbull, Uncasville, Unionville, Vernon Rockville, Versailles, Voluntown, Wallingford, Warren, Washington, Washington Depot, Waterbury, Waterford, Watertown, West Granby, West Hartford, West Haven, West Simsbury, West Suffield, Westbrook, Weston, Westport, Wethersfield, Willimantic, Wilton, Windham, Windsor, Windsor Locks, Winsted, Wolcott, Woodbridge, Woodbury, Yantic,	
Approval Date:	Will do back up:	N/A

Client referrals & client related matters: Sheila Sheehy RN/Administrator (203) 438-3811 x 241Email: sheila@taskmed.com After hours: (203) 438-3811 24/7AFL/FC:Stipend: 70%Admin. Fee: 30%

Services Provided	Rate
Adult Family Living/Foster Care - Level 1 (CHC)	\$43.87
Adult Family Living/Foster Care - Level 2 (CHC)	\$65.31
Adult Family Living/Foster Care - Level 3 (CHC)	\$79.61
Adult Family Living/Foster Care - Level 4 (CHC)	\$110.29
Chore (CHC)	\$4.20
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
PCA Respite - Agency Overnight	\$178.84
PCA Respite - Agency Per Diem	\$241.20
PCA Respite - Agency per qtr hour	\$4.87
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

Team Inc

Kathleen Nunez

30 Elizabeth Street

Derby,CT 06418

Phone Number: (203) 736-5420

Fax: (203) 736-5425

Cell Phone:

Email: knunez@teaminc.org

AVRS ID#: 008044571

Last Verification Date: 12/30/2019

Regions:

Towns:

Northwestern,South Central,Southwestern,

Ansonia, Derby, Oxford, Seymour, Shelton,

Approval Date: 07/01/2013

Will do back up: N/A

Notes:

Additional Experience/Skills:

Client referrals and client related matters: Kathleen Nunez (203) 736-5420 X4225Email: knunez@teaminc.orgAfter hours: (475) 355-2653

SPANISH,

Services Provided	Rate
Home Delivered Meals - Double (CHC)	\$9.03
Home Delivered Meals - Single (CHC)	\$4.94
Homemaker (CHC)	\$4.20

Approved Providers

Tender Loving Care Health Care Services of New England

30 Main Street Suite 405
Danbury,CT 06810

Phone Number:	Fax:	Cell Phone:
Email: cathy.cardillo@amedisys.com		AVRS ID#:Last Verification Date: 01/24/2017
Regions:		Towns:
Northwestern,South Central,Southwestern,		Ansonia, Beacon Falls, Bethany, Bethel, Branford, Bridgeport, Brookfield, Brookfield Center, Cheshire, Cos Cob, Danbury, Darien, Derby, East Haven, Easton, Fairfield, Gaylordsville, Georgetown, Greenwich, Guilford, Hamden, Hawleyville, Lakeside, Meriden, Milford, Monroe, Naugatuck, New Canaan, New Fairfield, New Haven, New Milford, Newtown, North Branford, North Haven, Northford, Norwalk, Old Greenwich, Orange, Oxford, Pawcatuck, Prospect, Redding, Redding Ridge, Ridgefield, Riverside, Sandy Hook, Seymour, Shelton, Sherman, Southbury, Southport, Stamford, Stratford, Trumbull, Wallingford, Waterbury, Watertown, West Haven, Weston, Westport, Wilton, Woodbridge, Woodbury,

Approval Date: 07/01/2013Will do back up: N/A

Notes:	Additional Experience/Skills:
Client referrals and client related matters: Cathy Cardillo 203-730-9035cathy.cardillo@amedisys.com	

Services Provided	Rate
Home Health Agency (CHC)	\$0.00

Approved Providers

Tenderkare Home Care Agency

Marcia Peck

84 Ashford Street

Hartford,CT 06120

Phone Number: 860-216-5758

Fax: 860-461-0822

Cell Phone:

Email: tenderkarehomecare@gmail.com

AVRS ID#: 008090844

Last Verification Date: 10/15/2019

Regions:

Towns:

North Central, Avon, Bloomfield, Canton, East Hartford, East Windsor, Enfield, Farmington, Glastonbury, Hartford, Manchester, New Britain, Newington, Rocky Hill, Simsbury, South Windsor, West Hartford, West Simsbury, Wethersfield, Windsor, Windsor Locks,

Approval Date:

Will do back up: N/A

Notes:

Additional Experience/Skills:

Client referrals and client related matters:Marcia Peck (860) 216-5758Email: tenderkarehomecare@gmail.comAfter hours: (860) 978-8275

Services Provided	Rate
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
PCA Respite - Agency Overnight	\$178.84
PCA Respite - Agency Per Diem	\$241.20
PCA Respite - Agency per qtr hour	\$4.87
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

Teodosio & Sons Construction Company

Edwin Teodosio

,

Phone Number:	(203) 732-5160	Fax:		Cell Phone:	(203) 996-9909		
Email:	ed@teosons.net			AVRS ID#:	ACR76746	Last Verification Date:	05/03/2019
Regions:				Towns:			
Eastern,Northwestern,South Central,Southwestern,				Ansonia, Beacon Falls, Bethany, Bethel, Branford, Bridgeport, Brookfield, Cheshire, Danbury, Derby, East Haven, Guilford, Hamden, Harwinton, Madison, Middlebury, Milford, Monroe, Naugatuck, New Haven, Newtown, North Branford, North Haven, Orange, Oxford, Prospect, Sandy Hook, Seymour, Shelton, Southbury, Southport, Stratford, Torrington, Trumbull, Wallingford, Waterbury, Watertown, West Haven, Westport, Wolcott, Woodbridge, Woodbury,			

Approval Date:		Will do back up:	N/A
Notes:	Additional Experience/Skills:		

Services Provided	Rate
Environmental Adaptations/Home Mods (CHC)	\$0.00

Approved Providers

The Angels Homecare LLC

Maria Ramirez

919 Stratford Avenue Suite 2

Stratford,CT 06615

Phone Number: (203) 465-8689	Fax:	Cell Phone:	
Email: Ramirez_m91@hotmail.com		AVRS ID#: 008079707	Last Verification Date: 03/04/2020
Regions:		Towns:	
North Central,Northwestern,South Central,Southwestern,		Ansonia, Bridgeport, Cos Cob, Darien, Derby, East Hartford, East Haven, Easton, Fairfield, Georgetown, Greenwich, Hadlyme, Hartford, Hawleyville, Lakeside, Milford, Monroe, Naugatuck, New Britain, New Canaan, New Haven, North Haven, Norwalk, Old Greenwich, Orange, Pawcatuck, Redding, Redding Ridge, Riverside, Sandy Hook, Shelton, South Britain, Southport, Stamford, Stratford, Torrington, Trumbull, West Haven, Weston, Westport, Wilton,	

Approval Date:	Will do back up: N/A	
Notes:		Additional Experience/Skills:
Client referrals and client related matters:Maria Ramirez (203) 465-8689 (after hours also)Email: Ramirez_m91@hotmail.com		SPANISH,

Services Provided	Rate
Chore (CHC)	\$4.20
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
PCA Respite - Agency Overnight	\$178.84
PCA Respite - Agency Per Diem	\$241.20
PCA Respite - Agency per qtr hour	\$4.87
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

The Bridge Family Center Inc

Shannon Tighe

1022 Farmington Avenue

West Hartford,CT 06107

Phone Number:	(860) 313-1119	Fax:	(860) 521-8036	Cell Phone:	(860) 313-1119
Email:	stighe@bridgefamilycenter.org	AVRS ID#:	008044655	Last Verification Date:	04/09/2019
Regions:	Towns:				
North Central,	Avon, Berlin, Bloomfield, Bolton, Bristol, Broad Brook, Burlington, Canton, Collinsville, East Berlin, East Glastonbury, East Granby, East Hartford, East Windsor, East Windsor Hill, Ellington, Enfield, Farmington, Glastonbury, Granby, Hartford, Kensington, Manchester, New Britain, Newington, North Canton, North Granby, Plainville, Poquonock, Rocky Hill, Simsbury, Somers, Somersville, South Glastonbury, South Windsor, Southington, Stafford, Stafford Springs, Suffield, Tariffville, Tolland, Unionville, Vernon Rockville, Weatogue, West Granby, West Hartford, West Simsbury, West Suffield, Wethersfield, Windsor, Windsor Locks,				

Approval Date:	07/01/2013	Will do back up:	N/A
Notes:	Additional Experience/Skills:		
Client referrals and client related matters: Kim Kelly LCSW (860)521-8035After hours: (860) 647-3620			

Services Provided	Rate
Mental Health Counseling - Home Visit (CHC)	\$55.89

Approved Providers

The Bullock Company Inc

Clifford Bullock

123 Middle Road

Ellington,CT 06029

Phone Number:	(860) 870-7444	Fax:	(860) 870-1212	Cell Phone:	
Email:	Cliff@BullockAccess.com	AVRS ID#:	ACR28198	Last Verification Date:	01/30/2020
Regions:	Towns:				
CT - Statewide,Eastern,North Central,Northwestern,South Central,Southwestern,					
Approval Date:	02/23/2016	Will do back up:	N/A	Abington, Amston, Andover, Ansonia, Ashford, Avon, Ballouville, Baltic, Bantam, Barkhamsted, Beacon Falls, Berlin, Bethany, Bethel, Bethlehem, Bloomfield, Bolton, Botsford, Bozrah, Branford, Bridgeport, Bridgewater, Bristol, Broad Brook, Brookfield, Brooklyn, Burlington, Canaan, Canterbury, Canton, Centerbrook, Chaplin, Cheshire, Chester, Clinton, Cobalt, Colchester, Colebrook, Collinsville, Columbia, Cornwall, Cos Cob, Coventry, Cromwell, CT - Statewide, Danbury, Danielson, Darien, Dayville, Deep River, Derby, Durham, East Berlin, East Canaan, East Glastonbury, East Granby, East Haddam, East Hampton, East Hartford, East Hartland, East Haven, East Killingly, East Lyme, East Windsor, East Windsor Hill, East Woodstock, Eastford, Easton, Ellington, Enfield, Essex, Fabyan, Fairfield, Falls Village, Farmington, Franklin, Gales Ferry, Gaylordsville, Georgetown, Glastonbury, Goshen, Granby, Greenwich, Griswold, Grosvenor Dale, Groton, Guilford, Haddam, Hadlyme, Hamden, Hampton, Hanover, Hartford, Harwinton, Hawleyville, Hebron, Higganum, Ivoryton, Jewett City, Kensington, Kent, Killingworth, Lakeside, Lakeville, Lebanon, Ledyard, Lisbon, Litchfield, Lyme, Madison, Manchester, Mansfield Center, Marion, Marlborough, Meriden, Middle Haddam, Middlebury, Middlefield, Middletown, Milford, Monroe, Montville, Moodus, Moosup, Morris, Mystic, Naugatuck, New Britain, New Canaan, New Fairfield, New Hartford, New Haven, New London, New Milford, Newington, Newtown, Niantic, Norfolk, North Branford, North Canaan, North Canton, North Franklin, North Granby, North Grosvenordale, North Haven, North Stonington, North Windham, Northford, Norwalk, Norwich, Oakdale, Old Greenwich, Old Lyme, Old Mystic, Old Saybrook, Oneco, Orange, Oxford, Pawcatuck, Pequabuck, Pine Meadow, Plainfield, Plainville, Plantsville, Plymouth, Pomfret, Poquonock, Portland, Preston, Prospect, Putnam, Quaker Hill, Quinebaug, Redding, Redding Ridge, Ridgefield, Riverside, Riverton, Rockfall, Rocky Hill, Rogers, Roxbury, Salem, Salisbury, Sandy Hook, Scotland, Seymour, Sharon, Shelton, Sherman, Simsbury, Somers, Somersville, South Britain, South Glastonbury, South Kent, South Lyme, South Willington, South Windham, South Windsor, South Woodstock, Southbury, Southington, Southport, Stafford, Stafford Springs, Staffordville, Stamford, Sterling, Stevenson, Stonington, Storrs, Storrs Mansfield, Stratford, Suffield, Taftville, Tariffville, Terryville, Thomaston, Thompson, Tolland, Torrington, Trumbull, Uncasville, Unionville, Vernon Rockville, Versailles, Voluntown, Wallingford, Warren, Washington, Washington Depot, Waterbury, Waterford, Watertown, Wauregan, Weatogue, West Cornwall, West Granby, West Hartford, West Hartland, West Haven, West Mystic, West Simsbury, West Suffield, West Willington, Westbrook, Weston, Westport, Wethersfield, Willimantic, Willington, Wilton, Winchester Center, Windham, Windsor, Windsor Locks, Winsted, Wolcott, Woodbridge, Woodbury, Woodstock, Woodstock Valley, Yantic,	
Notes:	Additional Experience/Skills:				
Vetted provider; 1 quote process					

Services Provided	Rate
Environmental Adaptations/Home Mods (CHC)	\$0.00

Approved Providers

The Care Connection LLC

Debra Giannetto

38 Breezy Knoll Drive

Watertown,CT 06795

Phone Number: (860) 274-1251	Fax: (860) 274-2852	Cell Phone: (860) 274-1251
Email: DGIANNE587@AOL.COM	AVRS ID#: 008044371	Last Verification Date: 03/25/2019
Regions: North Central,Northwestern,South Central,Southwestern,	Towns: Ansonia, Bantam, Barkhamsted, Beacon Falls, Berlin, Bethany, Bethel, Bethlehem, Bridgewater, Bristol, Brookfield, Burlington, Canaan, Cheshire, Colebrook, Cornwall, Derby, East Canaan, Falls Village, Farmington, Goshen, Granby, Harwinton, Hawleyville, Kent, Lakeside, Lakeville, Litchfield, Marion, Meriden, Middlebury, Morris, Naugatuck, New Britain, New Hartford, New Milford, Newtown, Norfolk, North Canaan, Oxford, Pequabuck, Pine Meadow, Plainville, Plantsville, Plymouth, Prospect, Riverside, Roxbury, Salisbury, Sandy Hook, Seymour, Sharon, Shelton, South Britain, South Kent, Southbury, Southington, Stevenson, Terryville, Thomaston, Torrington, Warren, Washington, Washington Depot, Waterbury, Watertown, West Cornwall, Winchester Center, Winsted, Wolcott, Woodbury,	

Approval Date: 07/01/2013	Will do back up: N/A
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Notes: Primary contact for client referrals and client related matters: Debra Giannetto(860) 274-1251Email: dgianne587@aol.comAfter hours: (860) 274-1251 or (800) 635-6156This agency also provides services to Milldale Union City North Canaan & Yalesville.Emergency Response System (landline) \$50.79Additional help button \$5.00ERS cellular (wireless) \$58.33ERS with fall detector button \$58.33ERS telephone (landline) with med reminder \$58.33ERS with med dispenser (landline) \$58.33additional fall detec tor help button \$10.00	Additional Experience/Skills:
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Services Provided	Rate
P.E.R.S. - Installation (CHC)	\$36.06
P.E.R.S. Two Way (CHC)	\$60.09

Approved Providers

The HomeAides LLC

Bryan Dylewski

517 Centerpoint Drive

Middletown,CT 06457

Phone Number:	(860) 920-5800	Fax:	860-788-3219	Cell Phone:	
Email:	bryan@thehomeaides.com	AVRS ID#:	008078472	Last Verification Date:	03/10/2020
Regions:	Towns:				
CT - Statewide,Eastern,North,North Central,Northwestern,South,South Central,Southwestern,West,	Abington, Amston, Andover, Ansonia, Ashford, Avon, Ballouville, Baltic, Bantam, Barkhamsted, Beacon Falls, Berlin, Bethany, Bethel, Bethlehem, Bloomfield, Bolton, Botsford, Bozrah, Branford, Bridgeport, Bridgewater, Bristol, Broad Brook, Brookfield, Brookfield Center, Brooklyn, Burlington, Canaan, Canterbury, Canton, Centerbrook, Chaplin, Cheshire, Chester, Clinton, Cobalt, Colchester, Colebrook, Collinsville, Columbia, Cornwall, Cos Cob, Coventry, Cromwell, CT - Statewide, Danbury, Danielson, Darien, Dayville, Deep River, Derby, Durham, East Berlin, East Canaan, East Glastonbury, East Granby, East Haddam, East Hampton, East Hartford, East Hartland, East Haven, East Killingly, East Lyme, East Windsor, East Windsor Hill, East Woodstock, Eastford, Easton, Ellington, Enfield, Essex, Fabyan, Fairfield, Falls Village, Farmington, Franklin, Gales Ferry, Gaylordsville, Georgetown, Glastonbury, Goshen, Granby, Greenwich, Griswold, Grosvenor Dale, Groton, Guilford, Haddam, Hadlyme, Hamden, Hampton, Hanover, Hartford, Harwinton, Hawleyville, Hebron, Higganum, Ivoryton, Jewett City, Kensington, Kent, Killingworth, Lakeside, Lakeville, Lebanon, Ledyard, Lisbon, Litchfield, Lyme, Madison, Manchester, Mansfield Center, Marion, Marlborough, Meriden, Middle Haddam, Middlebury, Middlefield, Middletown, Milford, Monroe, Montville, Moodus, Moosup, Morris, Mystic, Naugatuck, New Britain, New Canaan, New Fairfield, New Hartford, New Haven, New London, New Milford, Newington, Newtown, Niantic, Norfolk, North Branford, North Canaan, North Canton, North Franklin, North Granby, North Grosvenordale, North Haven, North Stonington, North Towns, North Windham, Northford, Norwalk, Norwich, Oakdale, Old Greenwich, Old Lyme, Old Mystic, Old Saybrook, Oneco, Orange, Oxford, Pawcatuck, Pequabuck, Pine Meadow, Plainfield, Plainville, Plantsville, Plymouth, Pomfret, Poquonock, Portland, Preston, Prospect, Putnam, Quaker Hill, Quinebaug, Redding, Redding Ridge, Ridgefield, Riverside, Riverton, Rockfall, Rocky Hill, Rogers, Roxbury, Salem, Salisbury, Sandy Hook, Scotland, Seymour, Sharon, Shelton, Sherman, Simsbury, Somers, Somersville, South Britain, South Glastonbury, South Kent, South Lyme, South Towns, South Willington, South Windham, South Windsor, South Woodstock, Southbury, Southington, Southport, Stafford, Stafford Springs, Staffordville, Stamford, Sterling, Stevenson, Stonington, Storrs, Storrs Mansfield, Stratford, Suffield, Taftville, Tariffville, Terryville, Thomaston, Thompson, Tolland, Torrington, Trumbull, Uncasville, Unionville, Vernon Rockville, Versailles, Voluntown, Wallingford, Warren, Washington, Washington Depot, Waterbury, Waterford, Watertown, Wauregan, Weatogue, West Cornwall, West Granby, West Hartford, West Hartland, West Haven, West Mystic, West Simsbury, West Suffield, West Towns, West Willington, Westbrook, Weston, Westport, Wethersfield, Willimantic, Willington, Wilton, Winchester Center, Windham, Windsor, Windsor Locks, Winsted, Wolcott, Woodbridge, Woodbury, Woodstock, Woodstock Valley, Yantic,				
Approval Date:	Will do back up:	N/A			

Notes:	Additional Experience/Skills:
Client referrals and client related matters:Tina Chillemi LPN (860) 920-5800(860) 597-1558 cellEmail: tina@thehomeaides.comAfter hours: (860) 920-5800	

Services Provided	Rate
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
PCA Respite - Agency Overnight	\$178.84
PCA Respite - Agency Per Diem	\$241.20
PCA Respite - Agency per qtr hour	\$4.87
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

The Life Guardian LLC

Jim Esposito

102 Loomis Street

Milford,CT 06460

Phone Number:	(203) 481-7000	Fax:	(866) 726-6085	Cell Phone:	(203) 589-9076		
Email:	jimesposito99@optonline.net			AVRS ID#:	008044356	Last Verification Date:	04/09/2019
Regions:	CT - Statewide,Eastern,North,North Central,Northwestern,South,South Central,Southwestern,West,			Towns:	Abington, Amston, Andover, Ansonia, Ashford, Avon, Ballouville, Baltic, Bantam, Barkhamsted, Beacon Falls, Berlin, Bethany, Bethel, Bethlehem, Bloomfield, Bolton, Botsford, Bozrah, Branford, Bridgeport, Bridgewater, Bristol, Broad Brook, Brookfield, Brookfield Center, Brooklyn, Burlington, Canaan, Canterbury, Canton, Centerbrook, Chaplin, Cheshire, Chester, Clinton, Cobalt, Colchester, Colebrook, Collinsville, Columbia, Cornwall, Cos Cob, Coventry, Cromwell, CT - Statewide, Danbury, Danielson, Darien, Dayville, Deep River, Derby, Durham, East Berlin, East Canaan, East Glastonbury, East Granby, East Haddam, East Hampton, East Hartford, East Hartland, East Haven, East Killingly, East Lyme, East Windsor, East Windsor Hill, East Woodstock, Eastford, Easton, Ellington, Enfield, Essex, Fabyan, Fairfield, Falls Village, Farmington, Franklin, Gales Ferry, Gaylordsville, Georgetown, Glastonbury, Goshen, Granby, Greenwich, Griswold, Grosvenor Dale, Groton, Guilford, Haddam, Hadlyme, Hamden, Hampton, Hanover, Hartford, Harwinton, Hawleyville, Hebron, Higganum, Ivoryton, Jewett City, Kensington, Kent, Killingworth, Lakeside, Lakeville, Lebanon, Ledyard, Lisbon, Litchfield, Lyme, Madison, Manchester, Mansfield Center, Marion, Marlborough, Meriden, Middle Haddam, Middlebury, Middlefield, Middletown, Milford, Monroe, Montville, Moodus, Moosup, Morris, Mystic, Naugatuck, New Britain, New Canaan, New Fairfield, New Hartford, New Haven, New London, New Milford, Newington, Newtown, Niantic, Norfolk, North Branford, North Canaan, North Canton, North Franklin, North Granby, North Grosvenordale, North Haven, North Stonington, North Towns, North Windham, Northford, Norwalk, Norwich, Oakdale, Old Greenwich, Old Lyme, Old Mystic, Old Saybrook, Oneco, Orange, Oxford, Pawcatuck, Pequabuck, Pine Meadow, Plainfield, Plainville, Plantsville, Plymouth, Pomfret, Poquonock, Portland, Preston, Prospect, Putnam, Quaker Hill, Quinebaug, Redding, Redding Ridge, Ridgefield, Riverside, Riverton, Rockfall, Rocky Hill, Rogers, Roxbury, Salem, Salisbury, Sandy Hook, Scotland, Seymour, Sharon, Shelton, Sherman, Simsbury, Somers, Somersville, South Britain, South Glastonbury, South Kent, South Lyme, South Towns, South Willington, South Windham, South Windsor, South Woodstock, Southbury, Southington, Southport, Stafford, Stafford Springs, Staffordville, Stamford, Sterling, Stevenson, Stonington, Storrs, Storrs Mansfield, Stratford, Suffield, Taftville, Tariffville, Terryville, Thomaston, Thompson, Tolland, Torrington, Trumbull, Uncasville, Unionville, Vernon Rockville, Versailles, Voluntown, Wallingford, Warren, Washington, Washington Depot, Waterbury, Waterford, Watertown, Wauregan, Weatogue, West Cornwall, West Granby, West Hartford, West Hartland, West Haven, West Mystic, West Simsbury, West Suffield, West Towns, West Willington, Westbrook, Weston, Westport, Wethersfield, Willimantic, Willington, Wilton, Winchester Center, Windham, Windsor, Windsor Locks, Winsted, Wolcott, Woodbridge, Woodbury, Woodstock, Woodstock Valley, Yantic,		
Approval Date:	07/01/2013	Will do back up:	N/A	Additional Experience/Skills:			
Notes:							

Primary contact for client referrals and client related matters: Jim Esposito Trish Esposito & Angelo DiRienzo (203) 589-9076 (203) 507-3189 (203) 589-9096Email: jimlifeguardian@optonline.netAfter hours phone number: (203) 481-7000 (203) 693-2822Spanish speaking central station operatorsNo charge: Install ERS Second Pendant Monthly PERS 2 Way Care Call Monthly Lock Box MonthlyERS Monthly: \$35.00ERS Med Dispenser Monthly \$58.91ERS Fall Sensor Monthly \$39.00ERS Cell Unit 2 Way 3G Monthly \$58.91ERS Cell Unit w/Fall Sensor Monthly \$58.91ERS 2 Way Fall Sensor and Med Dispenser Monthly \$58.91Mobile Care (GPS) Fall Sensor Pendant Monthly \$58.91Wireless Med Dispenser Fall Sensor Pendant Monthly \$58.91

Services Provided	Rate
P.E.R.S. - Installation (CHC)	\$36.06
P.E.R.S. Two Way (CHC)	\$60.09

Approved Providers

The Mary Wade Home Inc

Tyisha Barrett

118 Clinton Avenue

New Haven,CT 06513

Phone Number:	(203) 672-7835	Fax:	(203) 773-6995	Cell Phone:	(203) 672-7835		
Email:	tbarrett@marywade.org			AVRS ID#:	008044986	Last Verification Date:	10/04/2019
Regions:				Towns:			
South Central,				East Haven, Hamden, New Haven, North Haven, West Haven,			

Approval Date:	07/01/2013	Will do back up:	N/A
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Notes:	Additional Experience/Skills:
Primary contact for client referrals and client related matters: Tyisha Barrett (203) 672-7835 Email: tbarrett@marywade.orgAfter hours phone number: (203) 985-5954Open 7 days a week we provide our own transportation but do provide ADC services outside of transportation area.Town list is for the Adult Day Center. Respite is provided in the RCH or SNF.	

Services Provided	Rate
Adult Day Health - Half Day (CHC)	\$45.89
Adult Day Health - Medical (CHC)	\$72.34
Respite Care out of Home CC/NH (CHC)	\$265.28
Respite Care out of Home RCH (CHC)	\$265.28

Approved Providers

There For You Home Care Services LLC

Jose Negron RN

1299 Meriden Road Unit S-2

Waterbury,CT 06705

Phone Number: (203) 756-2049	Fax: (203) 756-2055	Cell Phone:
Email: JNegron@thereforyouhcs.com	AVRS ID#: 008052776	Last Verification Date: 02/04/2019
Regions:	Towns:	
Northwestern,South Central,Southwestern,	Ansonia, Bethel, Bridgeport, Cromwell, Danbury, Derby, East Haven, Harwinton, Litchfield, Meriden, Middlebury, Middletown, Naugatuck, New Hartford, New Haven, Oxford, Plantsville, Plymouth, Prospect, Sharon, Shelton, Southbury, Thomaston, Torrington, Waterbury, Winsted, Wolcott, Woodbury,	

Approval Date: 09/01/2015	Will do back up: N/A
Notes: Medical services only.	Additional Experience/Skills:

Services Provided	Rate
Home Health Agency (CHC)	\$0.00

Approved Providers

Timothy Lambert

25 Briar Hill Road
Norwich,CT 06360

Phone Number:	860-705-9975	Fax:		Cell Phone:	
Email:				AVRS ID#:	ACR87088
Regions:				Last Verification Date:	12/09/2019
Eastern,				Towns:	
					Abington, Ashford, Ballouville, Baltic, Botsford, Bozrah, Brooklyn, Canterbury, Chaplin, Colchester, Columbia, Coventry, Danielson, Dayville, East Killingly, East Lyme, East Woodstock, Eastford, Fabyan, Gales Ferry, Griswold, Grosvenor Dale, Groton, Hampton, Hanover, Jewett City, Lebanon, Ledyard, Lisbon, Mansfield Center, Montville, Moosup, Mystic, New London, Niantic, North Franklin, North Grosvenordale, North Stonington, North Windham, Norwich, Oakdale, Old Mystic, Oneco, Plainfield, Pomfret, Preston, Putnam, Quaker Hill, Quinebaug, Rogers, Salem, Scotland, South Lyme, South Willington, South Windham, South Woodstock, Staffordville, Sterling, Stonington, Storrs Mansfield, Taftville, Thompson, Uncasville, Versailles, Voluntown, Waterford, Wauregan, West Mystic, Willimantic, Willington, Windham, Woodstock, Woodstock Valley, Yantic,
Approval Date:		Will do back up:	N/A		
Notes:				Additional Experience/Skills:	
Carpentry					

Services Provided	Rate
Environmental Adaptations/Home Mods (CHC)	\$0.00

Approved Providers

TLC Homecare LLC

Roberta Winters

43 Sherman Hill Road Building D Suite 202B

Woodbury,CT 06798

Phone Number: (203) 632-5549	Fax: (888) 574-9034	Cell Phone:
Email: tlchomecarellc@yahoo.com	AVRS ID#: 008086459	Last Verification Date: 12/23/2019
Regions:	Towns:	
North Central,Northwestern,South Central,Southwestern,	Ansonia, Bantam, Barkhamsted, Beacon Falls, Bethany, Bethel, Bethlehem, Bridgeport, Bridgewater, Bristol, Brookfield, Cheshire, Danbury, Derby, Harwinton, Litchfield, Middlebury, Middletown, Monroe, Morris, Naugatuck, New Britain, New Fairfield, New Milford, Newtown, Oxford, Plainville, Plymouth, Prospect, Ridgefield, Roxbury, Sandy Hook, Seymour, Shelton, South Britain, Southbury, Southington, Terryville, Thomaston, Torrington, Wallingford, Washington, Washington Depot, Waterbury, Watertown, Wolcott, Woodbridge, Woodbury,	

Approval Date:	Will do back up: N/A
Notes:	Additional Experience/Skills:
Client referrals and client related matters:Roberta Winters (203) 632-5549 (after hours also)Email: tlchomecarellc@yahoo.com	

Services Provided	Rate
Chore (CHC)	\$4.20
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
PCA Respite - Agency Overnight	\$178.84
PCA Respite - Agency Per Diem	\$241.20
PCA Respite - Agency per qtr hour	\$4.87
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

Tobii Dynavox LLC

Alicia Trax
2100 Wharton Street STE 400
Pittsburgh,PA 15203

Phone Number: (800) 344-1778	Fax: (866) 336-2737	Cell Phone: (412) 222-7824	
Email: alicia.trax@tobiidynavox.com		AVRS ID#: ACR12537	Last Verification Date: 01/22/2019
Regions: CT - Statewide,		Towns: CT - Statewide,	

Approval Date: 02/28/2014	Will do back up: N/A	
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Notes:

Email: Team.Forbes@dynavotech.comSpeech Generating Devices Accessories Mounting Systems

Additional Experience/Skills:

Services Provided	Rate
Assistive Technology (CHC)	\$0.00

Approved Providers

Topnotch Care Services LLC

Rose Derosier

892 Stillson Road

Fairfield,CT 06824

Phone Number: (203) 449-9426	Fax: (203) 292-7629	Cell Phone:	
Email: rose@topnotchcareservices.com		AVRS ID#: 008081521	Last Verification Date: 10/14/2019
Regions:		Towns:	
Northwestern,South Central,Southwestern,		Ansonia, Bridgeport, Brookfield, Cos Cob, Danbury, Darien, East Haven, Easton, Fairfield, Georgetown, Greenwich, Hadlyme, Hamden, Hawleyville, Lakeside, Milford, Monroe, Naugatuck, New Canaan, New Haven, Newtown, North Haven, Norwalk, Old Greenwich, Pawcatuck, Redding, Redding Ridge, Riverside, Sandy Hook, Shelton, Southport, Stamford, Stratford, Trumbull, West Haven, Weston, Westport, Wilton,	

Approval Date:	Will do back up:	N/A
Notes:	Additional Experience/Skills:	
Client referrals and client related matters:Rose Derosier (203) 449-9426 (after hours also)Email: rose@topnotchcareservices.com		

Services Provided	Rate
Chore (CHC)	\$4.20
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
PCA Respite - Agency Overnight	\$178.84
PCA Respite - Agency Per Diem	\$241.20
PCA Respite - Agency per qtr hour	\$4.87
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

Totality Home Care Agency LLC

William McAllister

546 Boston Post Road

Milford,CT 06460

Phone Number: (203) 693-3999	Fax: (203) 693-3997	Cell Phone: 860-995-0577	
Email: totalityhomecare@gmail.com		AVRS ID#: 008069461	Last Verification Date: 10/04/2019
Regions:		Towns:	
South Central,Southwestern,		Ansonia, Bridgeport, Derby, East Haven, Fairfield, Hamden, Milford, New Haven, North Haven, Orange, Shelton, Stratford, Trumbull, West Haven, Woodbridge,	

Approval Date:	Will do back up: N/A
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Notes:	Additional Experience/Skills:
Client referrals and client related matters: Ruth Youyou & William McAllister (203) 693-3999 (after hours also)Email: totalitycompanion@gmail.comMedical certified for SN PT OT ST MSW HHA	

Services Provided	Rate
Companion (CHC)	\$4.09
Home Health Agency (CHC)	\$0.00
Homemaker (CHC)	\$4.20
PCA Respite - Agency per qtr hour	\$4.87
Personal Care Assistance - Hourly (CHC)	\$4.87
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

Town of Berlin DBA Berlin Visiting Nurse

Linda Colella

Town Hall

Berlin,CT 06037

Phone Number: (860) 828-7030	Fax: (860) 828-7420	Cell Phone:	
Email: lcolella@town.berlin.ct.us		AVRS ID#: 008045136	Last Verification Date: 10/15/2018
Regions:		Towns:	
North Central,South Central,		Berlin, Cromwell, East Berlin, New Britain, Newington,	

Approval Date: 07/01/2013	Will do back up: N/A
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Notes:	Additional Experience/Skills:
Client referrals and client related matters: Marlo Matassa (860) 828-7030Email: mmatassa@town.berlin.ct.usAfter hours: (860) 828-7030 (answering service)Medical AVRS ID: 004042560	

Services Provided	Rate
Home Health Agency (CHC)	\$0.00

Approved Providers

Town of Enfield Adult Day Center

Damian Humphrey

1A Beech Road

Enfield,CT 06082

Phone Number:	(860) 763-7485	Fax:	(860) 763-7584	Cell Phone:	
Email:	dhumphrey@enfield.org	AVRS ID#:	008045475	Last Verification Date:	10/03/2019
Regions:					
North Central,	Broad Brook, East Windsor, East Windsor Hill, Ellington, Enfield, Granby, North Granby, Somers, Somersville, Stafford, Stafford Springs, Suffield, West Suffield, Windsor, Windsor Locks,				

Approval Date:	07/01/2013	Will do back up:	N/A
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Notes:	Additional Experience/Skills:
Primary contact for client referrals and client related matters:Joanne McKeownPhone: (860) 763-7485Email: jmckeown@enfield.orgAfter hours: (860) 763-7537Days of operation: Monday-FridayHours of operation: 8am-4pmFull Day/Half Day optionHealth Services - Licensed nurse dailySocial Activities: Support groups MSWPersonal Care AssistanceSnacks (am & pm) hot meal daily	

Services Provided	Rate
Adult Day Health - Half Day (CHC)	\$45.89
Adult Day Health - Medical (CHC)	\$72.34

Approved Providers

Town of Greenwich Dept of Social Services

Marcia Lawrence

Town Hall

Greenwich,CT 06830

Phone Number:	(203) 622-7794	Fax:	(203) 622-3836	Cell Phone:	
Email:	Marcia.Lawrence@greenwichct.	AVRS ID#:	008045317	Last Verification Date:	02/13/2020
Regions:		Towns:			
Southwestern,		Greenwich,			

Approval Date:	09/10/2015	Will do back up:	N/A
Notes:		Additional Experience/Skills:	
Client referrals and client related matters:	Marcia Parkin- Lawrence (203) 622-3801 Email: marcia.lawrence@greenwichct.org	ENGLISH, SPANISH,	

Services Provided	Rate
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20

Approved Providers

Tracy K Weiss LLC dba Right At Home

Tracy Weiss

7 Wallace Row

Wallingford,CT 06492

Phone Number:	(203) 269-4400	Fax:	(203) 678-4359	Cell Phone:	
Email:	info@rightathome-ct.com	AVRS ID#:	008071833	Last Verification Date:	07/02/2019
Regions:				Towns:	
Northwestern,South Central,Southwestern,				Bethlehem, Cromwell, Durham, East Hampton, Hamden, Lakeside, Meriden, Middlebury, Middlefield, Middletown, Naugatuck, Oxford, Plymouth, Portland, Prospect, Rockfall, Thomaston, Torrington, Wallingford, Washington, Waterbury, Watertown, Wolcott, Woodbury,	

Approval Date:	Will do back up:	N/A
Notes:	Additional Experience/Skills:	
Client referrals and client related matters: Tracy Weiss or Simona Johnson (203) 269-4400 (after hours also) Email: info@rightathome-ct.com		

Services Provided	Rate
PCA Respite - Agency Overnight	\$178.84
PCA Respite - Agency Per Diem	\$241.20
PCA Respite - Agency per qtr hour	\$4.87
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20

Approved Providers

Trinity Hill Care Center LLC

Dennis Billings

151 Hillside Avenue

Hartford,CT 06106

Phone Number:	(860) 951-1060	Fax:	(860) 951-3459	Cell Phone:	
Email:	DBillings@trinity-hill.com			AVRS ID#:	008063712
Regions:				Last Verification Date:	10/29/2019
Eastern,North Central,Northwestern,South Central,				Towns:	Amston, Andover, Avon, Barkhamsted, Berlin, Bloomfield, Bolton, Bristol, Broad Brook, Burlington, Canton, Cheshire, Cobalt, Colchester, Collinsville, Columbia, Coventry, Cromwell, Durham, East Berlin, East Glastonbury, East Granby, East Haddam, East Hampton, East Hartford, East Hartland, East Windsor, East Windsor Hill, Ellington, Enfield, Farmington, Glastonbury, Granby, Haddam, Hartford, Harwinton, Hebron, Higganum, Lebanon, Manchester, Mansfield Center, Marion, Marlborough, Meriden, Middle Haddam, Middlefield, Middletown, Moodus, New Britain, New Hartford, Newington, North Canton, North Granby, Pequabuck, Pine Meadow, Plainville, Plantsville, Plymouth, Poquonock, Portland, Prospect, Riverton, Rockfall, Rocky Hill, Simsbury, Somers, Somersville, South Glastonbury, South Willington, South Windsor, Southington, Storrs Mansfield, Suffield, Tariffville, Terryville, Thomaston, Tolland, Torrington, Vernon Rockville, Wallingford, Watertown, Weatogue, West Granby, West Hartford, West Hartland, West Simsbury, West Suffield, Wethersfield, Willimantic, Willington, Windsor, Windsor Locks, Wolcott,
Approval Date:	12/01/2015	Will do back up:	N/A		
Notes:				Additional Experience/Skills:	
Client referrals and client related matters: iCentral (Centralized Admissions)(860) 812-0788 (after hours also)Email: iCentral@icarehn.com				SPANISH,	

Services Provided	Rate
Respite Care out of Home CC/NH (CHC)	\$265.28

Approved Providers

Trio Home Care LLC

Jacqueline Dalton

365 Main Street Unit B First Floor

Kensington,CT 06037

Phone Number: (860) 828-8282	Fax:	Cell Phone:	
Email: triohomecarellc@gmail.com		AVRS ID#: 008091089	Last Verification Date: 11/05/2019
Regions:		Towns:	
North Central,South Central,		Berlin, Bristol, Cromwell, East Berlin, Hartford, Meriden, Middletown, New Britain, Newington, Plainville, Rocky Hill, Southington, Wallingford, West Hartford, Wethersfield,	

Approval Date:	Will do back up:	N/A
Notes:	Additional Experience/Skills:	
Primary contact for client referrals and client related matters:Jacqueline Dalton (860) 828-8282Email: Triohomecarellc@gmail.com(860) 463-2686 (after hours)		

Services Provided	Rate
Chore (CHC)	\$4.20
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
PCA Respite - Agency Overnight	\$178.84
PCA Respite - Agency Per Diem	\$241.20
PCA Respite - Agency per qtr hour	\$4.87
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20
Recovery Assistance (CHC)	\$5.76

Approved Providers

Tutela Services LLC

Irma Matuk

2537 Post Road

Southport,CT 06890

Phone Number:	(203) 612-6139	Fax:	(203) 345-7689	Cell Phone:	
Email:	info@aeseniorcare.com			AVRS ID#:	008044565
Regions:				Last Verification Date: 11/26/2019	
Eastern,North Central,Northwestern,South Central,Southwestern,				Towns:	
				Ansonia, Bantam, Barkhamsted, Beacon Falls, Bethany, Bethel, Bethlehem, Branford, Bridgeport, Bridgewater, Brookfield, Canaan, Centerbrook, Cheshire, Chester, Clinton, Cobalt, Colebrook, Cornwall, Cos Cob, Cromwell, Danbury, Darien, Deep River, Derby, Durham, East Canaan, East Haddam, East Hampton, East Hartland, East Haven, Easton, Essex, Fairfield, Falls Village, Gaylordsville, Georgetown, Goshen, Greenwich, Guilford, Haddam, Hadlyme, Hamden, Harwinton, Hawleyville, Higganum, Ivoryton, Kent, Killingworth, Lakeside, Lakeville, Litchfield, Madison, Meriden, Middlebury, Middlefield, Middletown, Milford, Monroe, Moodus, Morris, Naugatuck, New Canaan, New Fairfield, New Hartford, New Haven, New Milford, Newtown, Norfolk, North Branford, North Haven, Northford, Norwalk, Old Greenwich, Old Lyme, Old Saybrook, Orange, Oxford, Pawcatuck, Pequabuck, Plantsville, Plymouth, Portland, Prospect, Redding, Redding Ridge, Ridgefield, Riverside, Riverton, Rockfall, Roxbury, Salisbury, Sandy Hook, Seymour, Sharon, Shelton, Sherman, South Britain, South Kent, Southbury, Southport, Stamford, Stevenson, Stratford, Thomaston, Torrington, Trumbull, Wallingford, Warren, Washington, Washington Depot, Watertown, West Cornwall, West Haven, Westbrook, Weston, Westport, Wilton, Winchester Center, Winsted, Wolcott, Woodbridge, Woodbury,	
Approval Date:	07/01/2013	Will do back up:	N/A	Additional Experience/Skills:	
Notes:				OTHER (OPEN TEXT FIELD), ITALIAN, UKRANIAN, SPANISH, RUSSIAN, POLISH,	
Primary contact for client referrals and client related matters: Irma Matuk (203) 543-8733Email: info@aeseniorcare.comAfter hours: (203)-612-6139					

Services Provided	Rate
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

United Community & Family Services Inc

Linda Rogoff
165 McKinley Avenue
Norwich,CT 06360

Phone Number: (860) 822-4468	Fax: (860) 892-2340	Cell Phone: (860) 822-4468	
Email: jdavis@ucfs.org		AVRS ID#: 008045188	Last Verification Date: 09/24/2019
Regions: Eastern,		Towns: Baltic, Bozrah, Canterbury, Franklin, Gales Ferry, Griswold, Groton, Hanover, Jewett City, Lebanon, Ledyard, Lisbon, Montville, Mystic, New London, North Franklin, North Stonington, Norwich, Oakdale, Oneco, Preston, Quaker Hill, Salem, Taftville, Uncasville, Versailles, Voluntown, Waterford, Yantic,	

Approval Date: 07/01/2013	Will do back up: N/A
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Notes: Client referrals and client related matters: Amy Merchant RN (860) 889-1252Email: amerchant@ucfs.orgRosemary KamireddyEmail: rkamireddy@ucfs.orgAfter hours: (860) 334-4449The agency utilizes Language Line as needed.	Additional Experience/Skills: SPANISH,
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Services Provided	Rate
Adult Day Health - Half Day (CHC)	\$45.89
Adult Day Health - Medical (CHC)	\$72.34

Approved Providers

Unity Home Care LLC

Comfort Bempong RN

4 Forest Park Drive

Farmington,CT 06001

Phone Number: (860) 674-8900	Fax: (860) 674-8901	Cell Phone:
Email: unityhomecarect@yahoo.com	AVRS ID#: 008054612	Last Verification Date: 01/03/2019
Regions: Eastern,North Central,Northwestern,South Central,Southwestern,		Towns: Avon, Berlin, Bloomfield, Bridgeport, Bristol, Brookfield, Brooklyn, Canaan, Canton, Colchester, Collinsville, Columbia, Cornwall, Coventry, Cromwell, Danbury, Deep River, Durham, East Berlin, East Glastonbury, East Granby, East Haddam, East Hampton, East Hartford, East Haven, East Windsor, East Windsor Hill, Ellington, Enfield, Farmington, Glastonbury, Granby, Guilford, Hampton, Hartford, Hebron, Manchester, Mansfield Center, Marlborough, Meriden, Middle Haddam, Milford, Naugatuck, New Britain, New Haven, New Milford, Newington, North Canton, North Granby, North Haven, Old Lyme, Old Saybrook, Orange, Plainville, Ridgefield, Rocky Hill, Sandy Hook, Seymour, Shelton, Simsbury, Somers, Somersville, South Glastonbury, South Kent, South Windsor, Southbury, Southington, Stafford, Storrs Mansfield, Suffield, Thompson, Tolland, Torrington, Trumbull, Uncasville, Unionville, Vernon Rockville, Wallingford, Watertown, Weatogue, West Cornwall, West Granby, West Hartford, West Hartland, West Haven, West Simsbury, West Suffield, West Willington, Wethersfield, Willimantic, Windsor, Windsor Locks, Wolcott, Woodbury,
Approval Date: 09/10/2014	Will do back up: N/A	
Notes: Primary contact for client referrals and client related matters:Comfort Bempong RN (860)-674-8900Email: unityhomecarect@yahoo.comAfter hours phone numbers: (888)-745-8848 (860)-404-0180		Additional Experience/Skills:

Services Provided	Rate
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
PCA Respite - Agency Overnight	\$178.84
PCA Respite - Agency Per Diem	\$241.20
PCA Respite - Agency per qtr hour	\$4.87
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

Uplifts LLC

Jon Auriemme

94 Centennial Avenue

Meriden,CT 06451

Phone Number:	(860) 761-0008	Fax:		Cell Phone:	(203) 903-6345
Email:	jauriemme@upliftsct.com	AVRS ID#:	ACR61964	Last Verification Date:	10/04/2019
Regions:	Towns:				
CT - Statewide,Eastern,North,North Central,Northwestern,South,South Central,Southwestern,West,	Abington, Amston, Andover, Ansonia, Ashford, Avon, Ballouville, Baltic, Bantam, Barkhamsted, Beacon Falls, Berlin, Bethany, Bethel, Bethlehem, Bloomfield, Bolton, Botsford, Bozrah, Branford, Bridgeport, Bridgewater, Bristol, Broad Brook, Brookfield, Brookfield Center, Brooklyn, Burlington, Canaan, Canterbury, Canton, Centerbrook, Chaplin, Cheshire, Chester, Clinton, Cobalt, Colchester, Colebrook, Collinsville, Columbia, Cornwall, Cos Cob, Coventry, Cromwell, CT - Statewide, Danbury, Danielson, Darien, Dayville, Deep River, Derby, Durham, East Berlin, East Canaan, East Glastonbury, East Granby, East Haddam, East Hampton, East Hartford, East Hartland, East Haven, East Killingly, East Lyme, East Windsor, East Windsor Hill, East Woodstock, Eastford, Easton, Ellington, Enfield, Essex, Fabyan, Fairfield, Falls Village, Farmington, Franklin, Gales Ferry, Gaylordsville, Georgetown, Glastonbury, Goshen, Granby, Greenwich, Griswold, Grosvenor Dale, Groton, Guilford, Haddam, Hadlyme, Hamden, Hampton, Hanover, Hartford, Harwinton, Hawleyville, Hebron, Higganum, Ivoryton, Jewett City, Kensington, Kent, Killingworth, Lakeside, Lakeville, Lebanon, Ledyard, Lisbon, Litchfield, Lyme, Madison, Manchester, Mansfield Center, Marion, Marlborough, Meriden, Middle Haddam, Middlebury, Middlefield, Middletown, Milford, Monroe, Montville, Moodus, Moosup, Morris, Mystic, Naugatuck, New Britain, New Canaan, New Fairfield, New Hartford, New Haven, New London, New Milford, Newington, Newtown, Niantic, Norfolk, North Branford, North Canaan, North Canton, North Franklin, North Granby, North Grosvenordale, North Haven, North Stonington, North Towns, North Windham, Northford, Norwalk, Norwich, Oakdale, Old Greenwich, Old Lyme, Old Mystic, Old Saybrook, Oneco, Orange, Oxford, Pawcatuck, Pequabuck, Pine Meadow, Plainfield, Plainville, Plantsville, Plymouth, Pomfret, Poquonock, Portland, Preston, Prospect, Putnam, Quaker Hill, Quinebaug, Redding, Redding Ridge, Ridgefield, Riverside, Riverton, Rockfall, Rocky Hill, Rogers, Roxbury, Salem, Salisbury, Sandy Hook, Scotland, Seymour, Sharon, Shelton, Sherman, Simsbury, Somers, Somersville, South Britain, South Glastonbury, South Kent, South Lyme, South Towns, South Willington, South Windham, South Windsor, South Woodstock, Southbury, Southington, Southport, Stafford, Stafford Springs, Staffordville, Stamford, Sterling, Stevenson, Stonington, Storrs, Storrs Mansfield, Stratford, Suffield, Taftville, Tariffville, Terryville, Thomaston, Thompson, Tolland, Torrington, Trumbull, Uncasville, Unionville, Vernon Rockville, Versailles, Voluntown, Wallingford, Warren, Washington, Washington Depot, Waterbury, Waterford, Watertown, Wauregan, Weatogue, West Cornwall, West Granby, West Hartford, West Hartland, West Haven, West Mystic, West Simsbury, West Suffield, West Towns, West Willington, Westbrook, Weston, Westport, Wethersfield, Willimantic, Willington, Wilton, Winchester Center, Windham, Windsor, Windsor Locks, Winsted, Wolcott, Woodbridge, Woodbury, Woodstock, Woodstock Valley, Yantic,				
Approval Date:		Will do back up:	N/A		
Notes:				Additional Experience/Skills:	

Services Provided	Rate
Environmental Adaptations/Home Mods (CHC)	\$0.00

Approved Providers

Utopia Companion Services Inc

Travis Tetta

550 Summer Street Suite 2

Stamford,CT 06901

Phone Number: (203) 388-0561	Fax: (203) 724-3328	Cell Phone:	
Email: tteta@utopiahomecare.com		AVRS ID#: 008050345	Last Verification Date: 02/03/2020
Regions:		Towns:	
Southwestern,		Cos Cob, Darien, Easton, Greenwich, Norwalk, Old Greenwich, Southport, Stamford, Westport, Wilton,	

Approval Date: 03/17/2014	Will do back up: N/A	
Notes:	Additional Experience/Skills:	
Client referrals and client related matters: Intake: (800) 227-3449CTINTAKE@utopiahomecare.comAfter hours phone number: (203) 388-0561For Allied billed service: ACR38094	SPANISH,	

Services Provided	Rate
Chore (CHC)	\$4.20
Chore - Highly Skilled (CHC)	\$0.00
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
PCA Respite - Agency Overnight	\$178.84
PCA Respite - Agency Per Diem	\$241.20
PCA Respite - Agency per qtr hour	\$4.87
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

Utopia Home Care Inc

Todd Dawid

444 Foxon Road

East Haven,CT 06512

Phone Number:	(203) 466-3050	Fax:	(203) 466-1826	Cell Phone:	
Email:	tdawid@utopiahomecare.com	AVRS ID#:	008044368	Last Verification Date:	10/04/2019
Regions:	Eastern,North Central,Northwestern,South Central,Southwestern,			Towns:	Ansonia, Avon, Beacon Falls, Berlin, Bethany, Bethel, Bloomfield, Bozrah, Branford, Bridgeport, Bristol, Burlington, Cheshire, Clinton, Colchester, Cos Cob, Darien, Dayville, Derby, Durham, East Glastonbury, East Granby, East Hartford, East Haven, East Lyme, Easton, Enfield, Fairfield, Farmington, Franklin, Gales Ferry, Glastonbury, Greenwich, Griswold, Groton, Guilford, Haddam, Hamden, Hartford, Jewett City, Lebanon, Ledyard, Lisbon, Madison, Manchester, Meriden, Middlefield, Middletown, Milford, Monroe, Montville, Moosup, Mystic, Naugatuck, New Britain, New Canaan, New Haven, New London, Newington, Niantic, North Branford, North Franklin, North Haven, North Stonington, Northford, Norwalk, Norwich, Oakdale, Old Greenwich, Old Lyme, Old Mystic, Old Saybrook, Orange, Oxford, Plainville, Prospect, Rocky Hill, Salem, Seymour, Shelton, Simsbury, South Lyme, Southington, Staffordville, Stamford, Stonington, Storrs Mansfield, Stratford, Taftville, Torrington, Trumbull, Uncasville, Voluntown, Wallingford, Waterbury, Waterford, Watertown, West Hartford, West Haven, West Mystic, Westport, Wethersfield, Willimantic, Willington, Wilton, Windsor, Windsor Locks, Wolcott, Woodbridge, Woodbury,
Approval Date:	07/01/2013	Will do back up:	N/A	Additional Experience/Skills:	SPANISH, RUSSIAN,
Notes:	Client referrals: Central Intake Dept.Client matters: Joan Stewart (203) 466-3050 (after hours also)Email: joanstewart@utopiahomecare.comMedical Services AVRS is 004181468				

Services Provided	Rate
Chore (CHC)	\$4.20
Companion (CHC)	\$4.09
Home Health Agency (CHC)	\$0.00
Homemaker (CHC)	\$4.20
Mental Health Counseling - Home Visit (CHC)	\$55.89
PCA Respite - Agency Overnight	\$178.84
PCA Respite - Agency Per Diem	\$241.20
PCA Respite - Agency per qtr hour	\$4.87
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

Valued Relationships Inc

Chris Hendriksen

1400 Commerce Center Drive

Franklin,OH 45005

Phone Number:	(800) 860-4230	Fax:	(800) 692-8189	Cell Phone:	(937) 247-0140
Email:	contracts@vricares.com	AVRS ID#:	008065671	Last Verification Date:	12/09/2019
Regions:	Towns:				
CT - Statewide,Eastern,North Central,Northwestern,South Central,Southwestern,	Abington, Amston, Andover, Ansonia, Ashford, Avon, Ballouville, Baltic, Bantam, Barkhamsted, Beacon Falls, Berlin, Bethany, Bethel, Bethlehem, Bloomfield, Bolton, Botsford, Bozrah, Branford, Bridgeport, Bridgewater, Bristol, Broad Brook, Brookfield, Brookfield Center, Brooklyn, Burlington, Canaan, Canterbury, Canton, Centerbrook, Chaplin, Cheshire, Chester, Clinton, Cobalt, Colchester, Colebrook, Collinsville, Columbia, Cornwall, Cos Cob, Coventry, Cromwell, CT - Statewide, Danbury, Danielson, Darien, Dayville, Deep River, Derby, Durham, East Berlin, East Canaan, East Glastonbury, East Granby, East Haddam, East Hampton, East Hartford, East Hartland, East Haven, East Killingly, East Lyme, East Windsor, East Windsor Hill, East Woodstock, Eastford, Easton, Ellington, Enfield, Essex, Fabyan, Fairfield, Falls Village, Farmington, Franklin, Gales Ferry, Gaylordsville, Georgetown, Glastonbury, Goshen, Granby, Greenwich, Griswold, Grosvenor Dale, Groton, Guilford, Haddam, Hadlyme, Hamden, Hampton, Hanover, Hartford, Harwinton, Hawleyville, Hebron, Higganum, Ivoryton, Jewett City, Kensington, Kent, Killingworth, Lakeside, Lakeville, Lebanon, Ledyard, Lisbon, Litchfield, Lyme, Madison, Manchester, Mansfield Center, Marion, Marlborough, Meriden, Middle Haddam, Middlebury, Middlefield, Middletown, Milford, Monroe, Montville, Moodus, Moosup, Morris, Mystic, Naugatuck, New Britain, New Canaan, New Fairfield, New Hartford, New Haven, New London, New Milford, Newington, Newtown, Niantic, Norfolk, North Branford, North Canaan, North Canton, North Franklin, North Granby, North Grosvenordale, North Haven, North Stonington, North Windham, Northford, Norwalk, Norwich, Oakdale, Old Greenwich, Old Lyme, Old Mystic, Old Saybrook, Oneco, Orange, Oxford, Pawcatuck, Pequabuck, Pine Meadow, Plainfield, Plainville, Plantsville, Plymouth, Pomfret, Poquonock, Portland, Preston, Prospect, Putnam, Quaker Hill, Quinebaug, Redding, Redding Ridge, Ridgefield, Riverside, Riverton, Rockfall, Rocky Hill, Rogers, Roxbury, Salem, Salisbury, Sandy Hook, Scotland, Seymour, Sharon, Shelton, Sherman, Simsbury, Somers, Somersville, South Britain, South Glastonbury, South Kent, South Lyme, South Willington, South Windham, South Windsor, South Woodstock, Southbury, Southington, Southport, Stafford, Stafford Springs, Staffordville, Stamford, Sterling, Stevenson, Stonington, Storrs, Storrs Mansfield, Stratford, Suffield, Taftville, Tariffville, Terryville, Thomaston, Thompson, Tolland, Torrington, Trumbull, Uncasville, Unionville, Vernon Rockville, Versailles, Voluntown, Wallingford, Warren, Washington, Washington Depot, Waterbury, Waterford, Watertown, Wauregan, Weatogue, West Cornwall, West Granby, West Hartford, West Hartland, West Haven, West Mystic, West Simsbury, West Suffield, West Willington, Westbrook, Weston, Westport, Wethersfield, Willimantic, Willington, Wilton, Winchester Center, Windham, Windsor, Windsor Locks, Winsted, Wolcott, Woodbridge, Woodbury, Woodstock, Woodstock Valley, Yantic,				
Approval Date:	Will do back up:	N/A	Additional Experience/Skills:		

Notes:
Service specifics:In Home PERS analog/digital: \$37.08In Home PERS cellular: \$60.09Mobile PERS w/out fall detection: \$29.95Mobile PERS w/GPS & fall detection: \$45.95Installation fee: \$36.06Fall detection pendant: \$10.00Extra pendant: \$5.00Strobe: \$10.00Special adaptive equipment: \$21.25Monitored medication dispenser: \$21.25Monitored smoke detector: \$10.00Lockbox: n/cAVRS # for Assistive Technology: ACR35647

Services Provided	Rate
Assistive Technology (CHC)	\$0.00
P.E.R.S (CHC)	\$35.35
P.E.R.S. Two Way (CHC)	\$60.09

Approved Providers

Vicarrah LLC

Marie Guerrier

941 East Main Street

Bridgeport,CT 06608

Phone Number: 203-449-6320	Fax: 203-374-5745	Cell Phone:
Email: dguerrier@vicarah.com	AVRS ID#: 008089594	Last Verification Date: 03/13/2020
Regions: Eastern,Northwestern,South Central,Southwestern,	Towns: Ansonia, Bethel, Branford, Bridgeport, Clinton, Cos Cob, Darien, Derby, East Haven, Easton, Fairfield, Greenwich, Guilford, Hamden, Killingworth, Madison, Milford, Monroe, Naugatuck, New Canaan, New Haven, North Branford, North Haven, Northford, Norwalk, Old Greenwich, Old Lyme, Old Saybrook, Orange, Redding, Ridgefield, Riverside, Seymour, Shelton, Southbury, Southport, Stamford, Stratford, Trumbull, West Haven, Westbrook, Westport, Woodbridge,	

Approval Date:	Will do back up: N/A
Notes: Client referrals and client related matters:Marie D. Guerrier (203) 449-6320 (after hours also)Email: dguerrier@vicarah.comAFL/FC Admin Fee: 32%Caregiver Stipend: 68%Creole French & Spanish speaking	Additional Experience/Skills: OTHER (OPEN TEXT FIELD), SPANISH, FRENCH,

Services Provided	Rate
Adult Family Living/Foster Care - Level 1 (CHC)	\$43.87
Adult Family Living/Foster Care - Level 2 (CHC)	\$65.31
Adult Family Living/Foster Care - Level 3 (CHC)	\$79.61
Adult Family Living/Foster Care - Level 4 (CHC)	\$110.29
Bill Payer (CHC)	\$5.10
Chore (CHC)	\$4.20
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
PCA Respite - Agency Overnight	\$178.84
PCA Respite - Agency Per Diem	\$241.20
PCA Respite - Agency per qtr hour	\$4.87
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20

Approved Providers

Victoria Guglielmone

PO Box 188
Tolland,CT 06084

Phone Number:	(860) 990-2971	Fax:		Cell Phone:		Last Verification Date:	05/02/2019
Email:				AVRS ID#:	008072803		
Regions:				Towns:			
Eastern,North Central,				Coventry, South Willington, South Windsor, Stafford, Stafford Springs, Tolland, Vernon Rockville, Willington,			

Approval Date:		Will do back up:	N/A
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Notes:

Client referrals and client related matters:Victoria Guglielmone (860) 990-2971 (after hours also)Email: victoria@connectedcounselingllc.com

Additional Experience/Skills:

Services Provided	Rate
Mental Health Counseling - Home Visit (CHC)	\$55.89

Approved Providers

Visiting Nurse & Hospice of Fairfield County Inc

Sharon Bradley

761 Main Avenue Suite 114

Norwalk,CT 06851

Phone Number: (203) 762-8958	Fax: (203) 761-8889	Cell Phone: (203) 762-8958	
Email: bradleys@visitingnurse.net		AVRS ID#: 008044969	Last Verification Date: 04/09/2019
Regions:		Towns:	
Southwestern,		Cos Cob, Darien, New Canaan, Norwalk, Old Greenwich, Southport, Stamford, Weston, Westport, Wilton,	

Approval Date: 07/01/2013	Will do back up: N/A	
Notes:	Additional Experience/Skills:	
Client referrals and client related matters: Andy Addison Intake Team Leader Phone: (203) 762-8958 - after hours alsoEmail: addisona@visitingnurse.net &rossm@visitingnurse.net24/7 careMedical AVRS ID:008017946	RUSSIAN,	

Services Provided	Rate
Companion (CHC)	\$4.09
Home Health Agency (CHC)	\$0.00
Homemaker (CHC)	\$4.20
Mental Health Counseling - Clinic Visit (CHC)	\$45.68
Mental Health Counseling - Home Visit (CHC)	\$55.89
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

Visiting Nurse Assoc of Southeastern CT Inc

Ralph Heath

403 N Frontage Road

Waterford,CT 06385

Phone Number: (860) 444-1111

Fax: (860) 440-0677

Cell Phone:

Email: rheath@vnasc.org

AVRS ID#: 004042511

Last Verification Date: 02/24/2016

Regions:

Towns:

Eastern,

East Lyme, Gales Ferry, Groton, Ledyard, Lyme, Montville, Mystic, New London, Niantic, Oakdale, Old Lyme, Old Mystic, Quaker Hill, South Lyme, Stonington, Waterford, West Mystic,

Approval Date: 07/01/2013

Will do back up: N/A

Notes:

Additional Experience/Skills:

AVRS for medical services is: 004042511

Services Provided	Rate
Home Health Agency (CHC)	\$0.00

Approved Providers

Visiting Nurse Association Community Healthcare Inc

Janine Fay
753 Boston Post Road Suite 200
Guilford,CT 06437

Phone Number: (203) 458-4200	Fax: (203) 458-4390	Cell Phone:	
Email: fay@vna-commh.org		AVRS ID#: 004042453	Last Verification Date: 11/17/2016
Regions: Eastern,Northwestern,South Central,		Towns: Ansonia, Beacon Falls, Bethany, Branford, Centerbrook, Cheshire, Chester, Clinton, Cromwell, Deep River, Derby, Durham, East Haddam, East Hampton, East Haven, Essex, Guilford, Haddam, Hamden, Higganum, Ivoryton, Killingworth, Lyme, Madison, Meriden, Middletown, Milford, Moodus, New Haven, New London, Niantic, North Branford, North Haven, Northford, Old Lyme, Old Saybrook, Orange, Portland, Seymour, Wallingford, West Haven, Woodbridge,	

Approval Date: 07/01/2013 Will do back up: N/A

Notes:

Additional Experience/Skills:

STRONG HOUSE ADULT DAY CENTER this is a service of VNA Community Healthcare Inc.Client referrals and client related matters:Lori Murphy RN (203) 245-0524Email: lmurphy@vna-commh.org

Services Provided	Rate
Home Health Agency (CHC)	\$0.00

Approved Providers

Visiting Nurse Association of Ridgefield Inc

27 Governor Street
Ridgefield,CT 06877

Phone Number: (203) 438-5555	Fax: (203) 431-6583	Cell Phone:
Email: info@ridgefieldvna.org	AVRS ID#: 008049924	Last Verification Date: 06/18/2018
Regions: Northwestern,Southwestern,	Towns: Bethel, Bridgewater, Brookfield, Cos Cob, Danbury, Darien, Easton, Fairfield, Georgetown, Greenwich, Monroe, New Canaan, New Fairfield, New Milford, Newtown, Norwalk, Old Greenwich, Oxford, Redding, Redding Ridge, Ridgefield, Riverside, Roxbury, Sandy Hook, Sherman, Southbury, Southport, Stamford, Trumbull, Washington, Weston, Westport, Wilton, Woodbury,	

Approval Date: 07/01/2013	Will do back up: N/A
Notes: Client referrals and client related matters: Melissa Wordhouse (403) 438-5555 x1212Email: mwordhouse@ridgefieldvna.orgAfter hours: (403) 438-5555 (answering service)Medical AVRS # is: 004042917	Additional Experience/Skills: SPANISH, PORTUGUESE,

Services Provided	Rate
Home Health Agency (CHC)	\$0.00
Homemaker (CHC)	\$4.20
P.E.R.S. - Installation (CHC)	\$36.06
P.E.R.S. Two Way (CHC)	\$60.09
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

Visiting Nurse Services Inc of Southern Connecticut

Michelle Yamin

24 Scott Street

Hamden,CT 06514

Phone Number: (203) 281-5500	Fax: (203) 287-1203	Cell Phone:	
Email: myamin@vnssct.com		AVRS ID#: 008044362	Last Verification Date: 08/08/2019
Regions:		Towns:	
Northwestern,South Central,Southwestern,		Ansonia, Beacon Falls, Bethany, Branford, Bridgeport, Cheshire, Derby, Durham, East Haven, Guilford, Hamden, Meriden, Middletown, Milford, Monroe, Naugatuck, New Haven, North Branford, North Haven, Northford, Orange, Oxford, Prospect, Seymour, Shelton, Southbury, Stratford, Trumbull, Wallingford, Waterbury, West Haven, Woodbridge,	

Approval Date: 07/01/2013	Will do back up: N/A	
Notes:	Additional Experience/Skills:	
Client referrals and client related matters: Michelle Yamin Phone: (203) 281-5500 (after hours also)Email: myamin@vnssct.comMedical Services AVRS number: 004189016		

Services Provided	Rate
Companion (CHC)	\$4.09
Home Health Agency (CHC)	\$0.00
Homemaker (CHC)	\$4.20

Approved Providers

Visiting Nurse Services of CT Inc

F. Edward Nicolas

765 Fairfield Avenue

Bridgeport,CT 06604

Phone Number: (203) 366-3821

Fax: (203) 334-0543

Cell Phone:

Email: fenicolas@vnsct.org

AVRS ID#: 008045822

Last Verification Date: 05/18/2018

Regions:

Towns:

Northwestern,South Central,Southwestern,

Ansonia, Barkhamsted, Beacon Falls, Bethany, Bethel, Bethlehem, Bridgeport, Cheshire, Darien, Derby, East Haven, Easton, Fairfield, Goshen, Greenwich, Hamden, Harwinton, Hawleyville, Lakeside, Litchfield, Middlebury, Milford, Monroe, Morris, Naugatuck, New Canaan, New Hartford, New Haven, Newtown, North Haven, Norwalk, Orange, Oxford, Pequabuck, Plymouth, Prospect, Riverside, Roxbury, Sandy Hook, Seymour, Shelton, Southbury, Southport, Stamford, Stevenson, Stratford, Terryville, Thomaston, Torrington, Trumbull, Watertown, West Haven, Weston, Westport, Wilton, Winchester Center, Winsted, Woodbridge, Woodbury,

Approval Date: 07/01/2013

Will do back up: N/A

Notes:

Additional Experience/Skills:

AVRS for medical services: 004042644Client referrals and client related matters: Colleen Mikolichick800-551-8671 (after hours also)cmikolichick@vnsct.org***THIS AGENCY IS HHA ONLY***

Services Provided	Rate
Home Health Agency (CHC)	\$0.00

Approved Providers

VNA Home Inc

Nichole Brant

1 Old Park Lane Road Unit 1

New Milford,CT 06776

Phone Number: (860) 946-6161	Fax: (860) 799-5050	Cell Phone:
Email: Nichole@vnahome.org	AVRS ID#: ACR46110	Last Verification Date: 12/05/2019
Regions:	Towns:	
Northwestern,	Bantam, Bethel, Bethlehem, Bridgewater, Brookfield, Cornwall, Danbury, Gaylordsville, Goshen, Kent, Litchfield, Middlebury, Naugatuck, New Fairfield, New Milford, Newtown, Oxford, Ridgefield, Roxbury, Sherman, South Kent, Southbury, Torrington, Warren, Washington, Washington Depot, Watertown, Winsted, Woodbury,	

Approval Date: 01/14/2016	Will do back up: N/A
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Notes:	Additional Experience/Skills:
Client referrals and client related matters: Roel Brennan (860) 946-6161 (same for after hours choose option 1)Email: clientcare@vnahome.orgInstallation Fee: \$35.00HomeSafe Standard: \$29.95HomeSafe Standard w/Fall Detection \$50.00HomeSafe Standard Voice Extension \$10.00HomeSafe Wireless \$39.95HomeSafe Wireless w/Fall Detection \$48.95Dual Subscriber \$8.00Dual Subscriber Fall Detection \$10.00	

Services Provided	Rate
Chore (CHC)	\$4.20
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
P.E.R.S. - Installation (CHC)	\$36.06
P.E.R.S. Two Way (CHC)	\$60.09
PCA Respite - Agency Overnight	\$178.84
PCA Respite - Agency Per Diem	\$241.20
PCA Respite - Agency per qtr hour	\$4.87
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

VNA Northwest Inc

Martin Donovan

607 Bantam Road Unit F

Bantam,CT 06750

Phone Number: (860) 567-6000	Fax: (860) 567-6014	Cell Phone:	
Email: mdonovan@vnanw.org		AVRS ID#: 004042735	Last Verification Date: 01/07/2020
Regions:		Towns:	
Northwestern,		Bantam, Barkhamsted, Bethlehem, Bridgewater, Canaan, Colebrook, Cornwall, East Canaan, Falls Village, Gaylordsville, Goshen, Harwinton, Kent, Lakeville, Litchfield, Morris, New Hartford, New Milford, Norfolk, North Canaan, Pequabuck, Plymouth, Roxbury, Salisbury, Sharon, South Kent, Terryville, Thomaston, Torrington, Warren, Washington, Washington Depot, Watertown, West Cornwall, Winchester Center, Winsted, Woodbury,	

Approval Date: 07/01/2013	Will do back up: N/A	
Notes:		Additional Experience/Skills:
Client referrals and client related matters: 860-567-6000LCook@vnanw.org		

Services Provided	Rate
Home Health Agency (CHC)	\$0.00

Approved Providers

VNA of South Central CT Inc

Carla Giugno

One Long Wharf Drive

New Haven,CT 06511

Phone Number:	(203) 859-6100	Fax:	(203) 787-5198	Cell Phone:	
Email:	cgiugno@vnascc.org	AVRS ID#:	004042503	Last Verification Date:	02/12/2015
Regions:	Eastern,North Central,Northwestern,South Central,Southwestern,				
	Ansonia, Beacon Falls, Bethany, Branford, Bridgeport, Cheshire, Clinton, Derby, Durham, East Haven, Fairfield, Guilford, Hamden, Killingworth, Madison, Meriden, Middlebury, Middlefield, Middletown, Milford, Monroe, Naugatuck, New Haven, North Branford, North Haven, Northford, Old Saybrook, Orange, Oxford, Prospect, Seymour, Shelton, Southbury, Southington, Stratford, Trumbull, Wallingford, Waterbury, Watertown, West Haven, Westbrook, Wolcott, Woodbridge, Woodbury,				

Approval Date:	07/01/2013	Will do back up:	N/A
Notes:	Additional Experience/Skills:		
Admin Contact: Carla Guigno - Email: cguigno@vsascc.orgReferrals: Samantha Dicicco (203) 859-6102Email: sdicicco@vnascc.orgAfter Hours: (203) 777-5521			

Services Provided	Rate
Home Health Agency (CHC)	\$0.00

Approved Providers

Waveny Care Center

Anne Pelisson

3 Farm Road

New Canaan,CT 06840

Phone Number:	(203) 594-5410	Fax:	(203) 594-5412	Cell Phone:	
Email:	alasalandra@waveny.org	AVRS ID#:	008045195	Last Verification Date:	01/27/2020
Regions:					
CT - Statewide,Northwestern,Southwestern,	Bridgeport, Cos Cob, CT - Statewide, Darien, Easton, Fairfield, Georgetown, Greenwich, Hadlyme, Hawleyville, Lakeside, Monroe, New Canaan, Norwalk, Old Greenwich, Pawcatuck, Redding, Redding Ridge, Riverside, Sandy Hook, Southport, Stamford, Stratford, Trumbull, Weston, Westport, Wilton,				

Approval Date:	07/01/2013	Will do back up:	N/A
Notes:	Additional Experience/Skills:		
Client referrals and client related matters: Anne Pelisson (203) 594-5301 Email: apelisson@waveny.org			

Services Provided	Rate
Adult Day Health - Medical (CHC)	\$72.34
Respite Care out of Home - Hourly (CHC)	\$11.51

Approved Providers

Wellness Home Care LLC

Oheneba Nti

2304 Berlin Turnpike Suite 202

Newington,CT 06111

Phone Number: (860) 667-2273	Fax: (860) 665-9005	Cell Phone:	
Email: ohene@comcast.net		AVRS ID#: 008056525	Last Verification Date: 11/26/2019
Regions:		Towns:	
CT - Statewide,		CT - Statewide,	

Approval Date:	12/01/2014	Will do back up:	N/A	
Notes:				Additional Experience/Skills:
Primary Admin contact for client referrals and client related matters: Oheneba Niti (860) 295-6444 Email: ohene@comcast.netAfter hours phone number: (860) 295-6444				

Services Provided	Rate
Chore (CHC)	\$4.20
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
PCA Respite - Agency Overnight	\$178.84
PCA Respite - Agency Per Diem	\$241.20
PCA Respite - Agency per qtr hour	\$4.87
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

Westbrook Visiting Nurses & Public Health

Deborah Lovelette

866 Boston Post Road

Westbrook,CT 06498

Phone Number: (860) 399-3088	Fax: (860) 399-3096	Cell Phone:	
Email: westbrookphns@yahoo.com		AVRS ID#: 004042479	Last Verification Date: 08/12/2015
Regions:		Towns:	
Eastern,South Central,		Clinton, Deep River, Essex, Killingworth, Old Saybrook, Westbrook,	

Approval Date: 07/01/2013	Will do back up: N/A
Notes:	Additional Experience/Skills:

Services Provided	Rate
Home Health Agency (CHC)	\$0.00

Approved Providers

Western Connecticut Homecare Inc

Susan Genua

100 Saw Mill Road

Danbury,CT 06810

Phone Number:	(203) 792-4120	Fax:	(203) 791-2955	Cell Phone:	
Email:	Susan.Genua@wchn.org	AVRS ID#:	008045591	Last Verification Date:	12/04/2019
Regions:	Northwestern,Southwestern,				
	Bethel, Bridgewater, Brookfield, Danbury, Darien, Fairfield, Gaylordsville, New Canaan, New Fairfield, New Milford, Newtown, Norwalk, Redding, Redding Ridge, Ridgefield, Roxbury, Sandy Hook, Sherman, Southbury, Washington, Washington Depot, Weston, Westport, Wilton, Woodbury,				

Approval Date:	07/01/2013	Will do back up:	N/A
Notes:	Additional Experience/Skills:		
Client referrals and client related matters:Christine Cummings (203) 730-5222Email: christine.cummings@wchn.orgMedical Services: AVRS ID 004043105	SPANISH, PORTUGUESE,		

Services Provided	Rate
Home Health Agency (CHC)	\$0.00
Mental Health Counseling - Home Visit (CHC)	\$55.89

Approved Providers

Westside Care Center LLC dba Westside Care Center

Sylvia Szleszynski

349 Bidwell Street

Manchester,CT 06040

Phone Number:	(860) 647-9191	Fax:	(860) 643-6147	Cell Phone:	
Email:	SylviaS@westsidecarectr.com	AVRS ID#:	008063526	Last Verification Date:	10/29/2019
Regions:	Eastern,North Central,South Central,Southwestern,			Towns:	Amston, Andover, Ashford, Avon, Baltic, Berlin, Bloomfield, Bolton, Bozrah, Bristol, Broad Brook, Burlington, Canton, Chaplin, Chester, Cobalt, Colchester, Collinsville, Columbia, Coventry, Cromwell, Durham, East Berlin, East Glastonbury, East Granby, East Haddam, East Hampton, East Hartford, East Windsor, East Windsor Hill, Eastford, Ellington, Enfield, Farmington, Glastonbury, Granby, Haddam, Hadlyme, Hampton, Hartford, Hebron, Higganum, Ledyard, Manchester, Mansfield Center, Marlborough, Meriden, Middle Haddam, Middlefield, Middletown, Moodus, New Britain, Newington, North Franklin, North Granby, North Windham, Pine Meadow, Plainville, Plantsville, Poquonock, Portland, Rockfall, Rocky Hill, Salem, Scotland, Simsbury, Somers, Somersville, South Glastonbury, South Willington, South Windham, South Windsor, Southington, Stafford, Stafford Springs, Storrs Mansfield, Suffield, Tariffville, Tolland, Vernon Rockville, Weatogue, West Granby, West Hartford, West Simsbury, West Suffield, Wethersfield, Willimantic, Willington, Windham, Windsor, Windsor Locks, Yantic,
Approval Date:	12/10/2015	Will do back up:	N/A		
Notes:	Client referrals and client related matters: iCentral (Centralized Admissions) (860) 812-0788 (after hours also)iCentral@icarehn.com			Additional Experience/Skills:	SPANISH,

Services Provided	Rate
Respite Care out of Home CC/NH (CHC)	\$265.28

Approved Providers

Where The Heart Is

Susan Griffin

34 Waterbury Road Suite 1

Prospect,CT 06712

Phone Number:	(203) 527-7080	Fax:	(203) 527-7852	Cell Phone:	
Email:	susan@wthi.net	AVRS ID#:	008044415	Last Verification Date:	10/04/2019
Regions:	North Central,Northwestern,South Central,			Towns:	Beacon Falls, Bristol, Cheshire, Middlebury, Naugatuck, Plainville, Plantsville, Plymouth, Southbury, Southington, Terryville, Waterbury, Watertown, Wolcott, Woodbury,

Approval Date:	07/01/2013	Will do back up:	N/A
----------------	------------	------------------	-----

Notes:	Additional Experience/Skills:
Primary contact for client referrals and client related matters: Susan Griffin CEO (203) 527-7080Cell: (203) 558-1491 (after hours also)Email: Susan@wthi.net****PERS SERVICE AREA****NC Waterbury Bridgeport Monroe Sandy Hook Stamford Trumbull Bantam Beacon Falls Bethel Bethlehem Brookfield Cheshire Danbury Harwinton Litchfield Middlebury Morris Naugatuck New Hartford Newtown Oxford Plymouth Prospect Southbury Terryville Thomaston Torrington Watertown Winsted Wolcott Woodbury Ansonia Bethany Branford Chester Clinton Cromwell Deep River Derby Durham East Haddam East Hampton East Haven Guilford Haddam Hamden Killingworth Madison Meriden Middletown Milford New Haven North Branford North Haven Orange Plantsville Portland Seymour Shelton Wallingford West Haven Woodbridge.Effective March 1 2019ERS \$29.95 per monthERS w/Medication Dispenser \$49.95 per monthMedication Dispenser Stand Alone \$28.00 per monthNEW - Replacement of ERS button \$25.00 each	SPANISH, PORTUGUESE,

Services Provided	Rate
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
P.E.R.S. Two Way (CHC)	\$60.09
Personal Care Assistance - Hourly (CHC)	\$4.87

Approved Providers

White Rose Home Healthcare Agency

Jody Prendergast

1000 Lafayette Boulevard Suite 1100

Bridgeport,CT 06604

Phone Number: (203) 683-6055	Fax: (203) 683-5901	Cell Phone:
Email: jprendergast@whiterosehomecare	AVRS ID#: 008091090	Last Verification Date: 11/05/2019
Regions: Eastern,North Central,Northwestern,South Central,Southwestern,	Towns: Abington, Ansonia, Ashford, Ballouville, Beacon Falls, Bethany, Bethel, Branford, Bridgeport, Bristol, Brookfield Center, Brooklyn, Canaan, Canterbury, Cheshire, Chester, Clinton, Cobalt, Cornwall, Cos Cob, Cromwell, Danbury, Darien, Derby, East Hartford, East Haven, East Windsor, Easton, Enfield, Fairfield, Farmington, Georgetown, Greenwich, Griswold, Guilford, Haddam, Hadlyme, Hamden, Hartford, Hawleyville, Jewett City, Lakeside, Litchfield, Madison, Manchester, Meriden, Middlebury, Middlefield, Middletown, Milford, Monroe, Mystic, Naugatuck, New Britain, New Canaan, New Fairfield, New Haven, New Milford, Newington, Newtown, Niantic, North Branford, North Haven, Norwalk, Old Greenwich, Old Lyme, Old Mystic, Old Saybrook, Orange, Oxford, Pawcatuck, Plainville, Plantsville, Portland, Prospect, Redding, Redding Ridge, Ridgefield, Riverside, Rocky Hill, Sandy Hook, Seymour, Shelton, Simsbury, Southbury, Southington, Southport, Stamford, Stratford, Taftville, Terryville, Thomaston, Torrington, Trumbull, Uncasville, Wallingford, Waterbury, Waterford, Watertown, West Hartford, West Haven, Weston, Westport, Wethersfield, Wilton, Winsted, Woodbridge, Woodbury,	
Approval Date:	Will do back up: N/A	
Notes: Client referrals and client related matters: Jody Prendergast (203) 683-6055 (after hours also press 2)Email: jprendergast@whiterosehomecareagency.com***new satellite location: 1 Long Wharf Drive Suite: 104B New Haven CT***	Additional Experience/Skills:	

Services Provided	Rate
Chore (CHC)	\$4.20
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
Mental Health Counseling - Clinic Visit (CHC)	\$45.68
Mental Health Counseling - Home Visit (CHC)	\$55.89
PCA Respite - Agency Overnight	\$178.84
PCA Respite - Agency Per Diem	\$241.20
PCA Respite - Agency per qtr hour	\$4.87
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

William Pierce

89 Belgian Circle
Bristol,CT 06010

Phone Number:	(860) 305-0522	Fax:		Cell Phone:	
Email:				AVRS ID#:	ACR62117
				Last Verification Date:	07/08/2019
Regions:				Towns:	
	North Central,Northwestern,South Central,				
	Andover, Avon, Berlin, Bloomfield, Bolton, Bristol, Broad Brook, Burlington, Canton, Cromwell, East Granby, East Hartford, East Windsor, Ellington, Enfield, Farmington, Glastonbury, Granby, Hartford, Hebron, Litchfield, Manchester, Marlborough, Middletown, New Britain, Newington, Oxford, Plainville, Plantsville, Plymouth, Rocky Hill, Simsbury, Somers, South Windsor, Southbury, Southington, Stafford, Stafford Springs, Suffield, Terryville, Thomaston, Tolland, Torrington, Watertown, West Hartford, Wethersfield, Windsor, Windsor Locks, Wolcott,				

Approval Date:		Will do back up:	N/A
Notes:			Additional Experience/Skills:

Services Provided	Rate
Environmental Adaptations/Home Mods (CHC)	\$0.00

Approved Providers

Wintonbury Care Center LLC dba Touchpoints At Bloomfield

Jaime Faucher

140 Park Avenue

Bloomfield,CT 06002

Phone Number: (860) 243-9591	Fax: (860) 286-0161	Cell Phone:
Email: JFaucher@wintonburycarecenter.	AVRS ID#: 008063648	Last Verification Date: 10/30/2019
Regions: Eastern,North Central,Northwestern,South Central,		Towns: Amston, Andover, Barkhamsted, Berlin, Bloomfield, Bolton, Bristol, Broad Brook, Burlington, Canton, Cobalt, Colebrook, Collinsville, Coventry, Cromwell, East Berlin, East Glastonbury, East Granby, East Hampton, East Hartford, East Hartland, Ellington, Enfield, Farmington, Glastonbury, Hartford, Harwinton, Hebron, Manchester, Marion, Marlborough, Meriden, Middle Haddam, Middlefield, Middletown, New Britain, New Hartford, Newington, North Canton, North Granby, Pequabuck, Pine Meadow, Plainville, Plantsville, Poquonock, Riverton, Rockfall, Rocky Hill, Simsbury, Somers, Somersville, South Glastonbury, South Willington, Southington, Suffield, Tariffville, Terryville, Thomaston, Torrington, Unionville, Vernon Rockville, Weatogue, West Granby, West Hartford, West Hartland, West Simsbury, West Suffield, Wethersfield, Winchester Center, Windsor, Windsor Locks, Winsted, Wolcott,
Approval Date: 12/01/2015	Will do back up: N/A	
Notes: Client referrals and client related matters: iCentral (Centralized Admissions)860-812-0788 (after hours also)Email: iCentral@icarehn.com		Additional Experience/Skills: SPANISH,

Services Provided	Rate
Respite Care out of Home CC/NH (CHC)	\$265.28

Approved Providers

Woodridge Holdings dba Brookside Professional Home Care

Pat Fatone
4639 Main Street Suite 6
Bridgeport,CT 06606

Phone Number: (203) 378-2478	Fax: (203) 378-2551	Cell Phone: (203) 378-2478	
Email: arcadiaCT@msn.com		AVRS ID#: 008079445	Last Verification Date: 10/04/2019
Regions: South Central,Southwestern,		Towns: Ansonia, Bridgeport, Derby, Easton, Fairfield, Milford, Monroe, Orange, Seymour, Shelton, Southport, Stratford, Trumbull, Westport,	

Approval Date: 07/01/2013	Will do back up: N/A	
Notes: Client referrals and client related matters: Patricia Fatone (203) 378-2478 (after hours also)Arcadiact@msn.com or Pfatone@ArcadiaHomeCare.com		Additional Experience/Skills: SPANISH,

Services Provided	Rate
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
PCA Respite - Agency Overnight	\$178.84
PCA Respite - Agency Per Diem	\$241.20
PCA Respite - Agency per qtr hour	\$4.87
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

Xcel Care LLC

Patricia Ackeifi

1 Regency Drive # 202

Bloomfield,CT 06002

Phone Number: (860) 874-8969	Fax: (860) 216-6101	Cell Phone: (860) 874-8969	
Email: ghanabeats@gmail.com		AVRS ID#: 008062062	Last Verification Date: 12/19/2019
Regions:		Towns:	
CT - Statewide,		CT - Statewide,	

Approval Date: 09/04/2015	Will do back up: N/A	
Notes:	Additional Experience/Skills:	
Client referrals and client related matters: John Ackeifi (860) 874-8969Email: ghanabeats@gmail.comAfter hours: 860-874-8969	SPANISH,	

Services Provided	Rate
Chore (CHC)	\$4.20
Companion (CHC)	\$4.09
Homemaker (CHC)	\$4.20
Personal Care Assistance - Hourly (CHC)	\$4.87
Personal Care Assistance - Overnight (CHC)	\$178.84
Personal Care Assistance - Per Diem (CHC)	\$241.20
Respite Care in Home - Comp Hourly(CHC)	\$4.09
Respite Care in Home - Hmkr Hourly(CHC)	\$4.20

Approved Providers

Yale New Haven Hospital

Monica Brantley

1450 Chapel Street

New Haven,CT 06511

Phone Number: (203) 789-3938	Fax: (203) 789-4289	Cell Phone:	
Email: Monica.brantley@ynhh.org		AVRS ID#: 008067593	Last Verification Date: 01/10/2020
Regions:		Towns:	
Eastern,Northwestern,South Central,Southwestern,		Ansonia, Bethany, Bethel, Branford, Cheshire, Clinton, Derby, Durham, East Haddam, East Haven, Guilford, Haddam, Hamden, Killingworth, Madison, Meriden, Milford, New Haven, North Branford, North Haven, Northford, Old Saybrook, Orange, Seymour, Shelton, Stratford, Trumbull, Wallingford, West Haven, Westbrook, Woodbridge,	

Approval Date:	Will do back up:	N/A
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Notes:	Additional Experience/Skills:
Client referrals and client related matters: Monica BrantleyPhone: (203) 789-3938Monica.Brantley@YNHH.orgAfter hours: (800) 635-6156 weekdays(203) 789-3702 - weekends/holidaysInstallation (1 time): \$35.00Service calls: no chargeLifeline PERS 2 way communication 24/7: \$34.95Standard service landline: \$34.95Wireless: \$41.95AutoAlert - Fall Detection Landline: \$44.95Wireless: \$56.95GoSafe 1 PERS Pendant \$149 monthly fee: \$54.95GoSafe 2 PERS Pendant \$99.95 montly fee: \$40.00Installation service calls and billing provided by trained YNHH staff. Two bilingual (english/spanish) staff available to translate for spanish speaking callers.	SPANISH,

Services Provided	Rate
P.E.R.S. - Installation (CHC)	\$36.06
P.E.R.S. Two Way (CHC)	\$60.09

Approved Providers

Zabel Coleman

433 Capitol Avenue Suite 1
Hartford,CT 06106

Phone Number:	860-760-0343	Fax:		Cell Phone:	
Email:				AVRS ID#:	ACR89023
				Last Verification Date:	03/09/2020
Regions:				Towns:	
	CT - Statewide,Eastern,North,North Central,Northwestern,South,South Central,Southwestern,West,				Abington, Amston, Andover, Ansonia, Ashford, Avon, Ballouville, Baltic, Bantam, Barkhamsted, Beacon Falls, Berlin, Bethany, Bethel, Bethlehem, Bloomfield, Bolton, Botsford, Bozrah, Branford, Bridgeport, Bridgewater, Bristol, Broad Brook, Brookfield, Brookfield Center, Brooklyn, Burlington, Canaan, Canterbury, Canton, Centerbrook, Chaplin, Cheshire, Chester, Clinton, Cobalt, Colchester, Colebrook, Collinsville, Columbia, Cornwall, Cos Cob, Coventry, Cromwell, CT - Statewide, Danbury, Danielson, Darien, Dayville, Deep River, Derby, Durham, East Berlin, East Canaan, East Glastonbury, East Granby, East Haddam, East Hampton, East Hartford, East Hartland, East Haven, East Killingly, East Lyme, East Windsor, East Windsor Hill, East Woodstock, Eastford, Easton, Ellington, Enfield, Essex, Fabyan, Fairfield, Falls Village, Farmington, Franklin, Gales Ferry, Gaylordsville, Georgetown, Glastonbury, Goshen, Granby, Greenwich, Griswold, Grosvenor Dale, Groton, Guilford, Haddam, Hadlyme, Hamden, Hampton, Hanover, Hartford, Harwinton, Hawleyville, Hebron, Higganum, Ivoryton, Jewett City, Kensington, Kent, Killingworth, Lakeside, Lakeville, Lebanon, Ledyard, Lisbon, Litchfield, Lyme, Madison, Manchester, Mansfield Center, Marion, Marlborough, Meriden, Middle Haddam, Middlebury, Middlefield, Middletown, Milford, Monroe, Montville, Moodus, Moosup, Morris, Mystic, Naugatuck, New Britain, New Canaan, New Fairfield, New Hartford, New Haven, New London, New Milford, Newington, Newtown, Niantic, Norfolk, North Branford, North Canaan, North Canton, North Franklin, North Granby, North Grosvenordale, North Haven, North Stonington, North Towns, North Windham, Northford, Norwalk, Norwich, Oakdale, Old Greenwich, Old Lyme, Old Mystic, Old Saybrook, Oneco, Orange, Oxford, Pawcatuck, Pequabuck, Pine Meadow, Plainfield, Plainville, Plantsville, Plymouth, Pomfret, Poquonock, Portland, Preston, Prospect, Putnam, Quaker Hill, Quinebaug, Redding, Redding Ridge, Ridgefield, Riverside, Riverton, Rockfall, Rocky Hill, Rogers, Roxbury, Salem, Salisbury, Sandy Hook, Scotland, Seymour, Sharon, Shelton, Sherman, Simsbury, Somers, Somersville, South Britain, South Glastonbury, South Kent, South Lyme, South Towns, South Willington, South Windham, South Windsor, South Woodstock, Southbury, Southington, Southport, Stafford, Stafford Springs, Staffordville, Stamford, Sterling, Stevenson, Stonington, Storrs, Storrs Mansfield, Stratford, Suffield, Taftville, Tariffville, Terryville, Thomaston, Thompson, Tolland, Torrington, Trumbull, Uncasville, Unionville, Vernon Rockville, Versailles, Voluntown, Wallingford, Warren, Washington, Washington Depot, Waterbury, Waterford, Watertown, Wauregan, Weatogue, West Cornwall, West Granby, West Hartford, West Hartland, West Haven, West Mystic, West Simsbury, West Suffield, West Towns, West Willington, Westbrook, Weston, Westport, Wethersfield, Willimantic, Willington, Wilton, Winchester Center, Windham, Windsor, Windsor Locks, Winsted, Wolcott, Woodbridge, Woodbury, Woodstock, Woodstock Valley, Yantic,
Approval Date:		Will do back up:	N/A		
Notes:	Additional Experience/Skills:				
For Allied billed services:ACR89023					

Services Provided	Rate
Environmental Adaptations/Home Mods (CHC)	\$0.00



Re: Will DSS please allow ABI Resources to provide RA training?

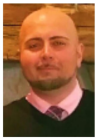
From A.B.I. RESOURCES L.L.C. 860 942-0365 <AABIWR@LIVE.COM>

Date Fri 11/4/2022 1:19 PM

To DSS, FOIA <FOIA.DSS@ct.gov>

This is excellent news! Thank you for taking the time to assist.

All the best,
David Medeiros CBIS



A.B.I. RESOURCES

[WEBSITE](#) | [FACEBOOK](#)

Main Office: 1-860-942-0365 | Ledyard Fax: 1-860-464-4960 | Windham Fax: 1-860-465-9591

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From: DSS, FOIA <FOIA.DSS@ct.gov>

Sent: Friday, November 4, 2022 1:15 PM

To: aabiwr@live.com <aabiwr@live.com>

Cc: DSS, FOIA <FOIA.DSS@ct.gov>

Subject: RE: Will DSS please allow ABI Resources to provide RA training?

Good Afternoon,

Here is the information related to the training for Recovery Assistants.

First, all providers who are CARF (Commission on Accreditation of Rehabilitation Facilities) can train their own staff for the position of Recovery Assistant. This is outlined in the Provider Agreement, which I have attached. Please see page 9, item # 7.

In terms of providers that are engaged in training Recovery Assistants through our Fiscal Intermediary, the current process was implemented in 2015 and solicited ABI providers who were CARF accredited and had staff certified in Recovery Assistant services who would be interested in having their employees certified to lead monthly Recovery Assistant trainings. There were originally 6 agencies selected, however, in 2017 the number of agencies was reduced to 3 to maintain high quality trainings due to feedback related to training session expectations. There has been no indication from providers that there is insufficient training opportunities available for their staff, therefore the number of agencies has remained the same. Should a need arise to expand training, DSS will solicit additional providers.

As indicated above, providers may train their own staff if they are CARF accredited and ABI Resources is welcome to pursue that, if they have not already done so.

I hope this information is helpful.

Thank you.

FOIA Officer
Department of Social Services
55 Farmington Avenue
Hartford, Connecticut 06105

From: aabiwr@live.com <aabiwr@live.com>
Sent: Tuesday, October 25, 2022 12:24 PM
To: DSS, Commis <Commis.DSS@ct.gov>; DSS, FOIA <FOIA.DSS@ct.gov>
Subject: Re: Will DSS please allow ABI Resources to provide RA training?
Importance: High

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From: A.B.I. RESOURCES L.L.C. 860 942-0365 <aabiwr@live.com>
Sent: Tuesday, October 18, 2022 4:40 PM
To: Commis DSS <commis.dss@ct.gov>
Subject: Will DSS please allow ABI Resources to provide RA training?
10/25/2022
10/18/2022

ABI Resources has contacted Allied Community Resources requesting to provide RA Training. ABI Resources received this ACR reply;

"Thank you for your interest in assisting with the monthly RA Trainings. All RA trainers go through a Train the Trainer course in order to become qualified. Unfortunately, the Train the Trainer course is not available at this time. I would be happy to keep you in mind for when these become available again."

ABI Resources has significant concerns.

Would DSS please provide the agencies that are giving RA training?

When did the Trainer the Trainer course begin and how were providers contacted?

Would DSS please provide the selection protocols in place and explain why ACR will be "happy to keep you in mind"?

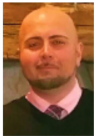
Has DSS given ACR the right to be selective and biased?

Is DSS aware of the significant conflict of interest it presents when competing agencies train their staff and provide a certificate of approval from competing providers?

ABI Resources is requesting that DSS allow us to be a RA Training resource.

Will DSS please allow ABI Resources to provide RA training?

All the best,
David Medeiros CBIS



A.B.I. RESOURCES

A.B.I. RESOURCES

[WEBSITE](#) | [FACEBOOK](#)

Main Office: 1-860-942-0365 | Ledyard Fax: 1-860-464-4960 | Windham Fax: 1-860-465-9591

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RE: FOIA Requests

From DSS, FOIA <FOIA.DSS@ct.gov>

Date Wed 7/31/2024 1:19 PM

To ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>; DSS, FOIA <FOIA.DSS@ct.gov>

Good afternoon,
My name is Kelly Bartomioli.
Thank you,
FOIA Officer
DSS

From: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>

Sent: Wednesday, July 31, 2024 1:16 PM

To: DSS, FOIA <FOIA.DSS@ct.gov>

Subject: Re: FOIA Requests

EXTERNAL EMAIL: This email originated from outside of the organization. Do not click any links or open any attachments unless you trust the sender and know the content is safe.

07/31/2024

Hello FOIA Officer,

Would you please provide me your name?

Best regards,

David Medeiros

[ABI Resources](#)

Medicaid Acquired Brain Injury ABI Waiver Program Provider



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From: DSS, FOIA <FOIA.DSS@ct.gov>

Sent: Wednesday, July 31, 2024 12:17 PM

To: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>

Cc: DSS, FOIA <FOIA.DSS@ct.gov>

Subject: RE: FOIA Requests

Your request for information has been received.

The Department will respond in accordance with the requirements of the CT FOIA.

If there are any costs associated with complying with your request, an estimate will be provided to you before the records are compiled and provided to you.

Thank you.

FOIA Officer
Department of Social Services



From: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>

Sent: Wednesday, July 31, 2024 8:02 AM

To: DSS, FOIA <FOIA.DSS@ct.gov>; Reeves, Andrea <Andrea.Reeves@ct.gov>; DSS, Commis
<Commis.DSS@ct.gov>

Subject: Re: FOIA Requests

Importance: High

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07.31.2024

Request for Missing FOIA Information (***02.20.2024 Appeal***) ***no DSS response.***

Dear Ms. Bartomioli FOIA Officer, and DSS Commissioner Reeves,

Commissioner Reeves, As someone living with a brain injury, I find the current DSS FOIA process concerning, overwhelming and very difficult to manage. My traumatic brain injury can affect my ability to handle complex and prolonged procedures, making it challenging for me to navigate these communications and appeals. It is embarrassing to and hard for me to explain and am asking DSS FOIA to understand.

I am requesting an accommodation to simplify this process. Would DSS please accommodate the requested information and address the appeals without further delay or additional steps? This situation has gone on for far too long and continues to become more complicated and very confusing for me.

Thank you for your efforts as DSS FOIA Officer. However, I have not yet received the specific FOIA report numbers and the complete text responses to my requests.

I respectfully request:

1. Complete copies of all previously submitted FOIA requests.
2. Full text of DSS responses to each FOIA request.
3. FOIA report case numbers associated with each request.

Your prompt attention to this matter is greatly appreciated.

Best regards,

David Medeiros
Founder and Owner, ABI Resources

Best regards,

David Medeiros

[ABI Resources](#)

Medicaid Acquired Brain Injury ABI Waiver Program Provider



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From: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>

Sent: Tuesday, February 20, 2024 2:55 PM

To: DSS, FOIA <FOIA.DSS@ct.gov>

Cc: ABI RESOURCES 860 942-0365 <AABIWR@live.com>

Subject: Re: FOIA Requests

02.20.2024 Appeal (missing information)

Thank you DSS FOIA Officer Ms.Bartomioli,

You have done a wonderful job and we are very grateful for all your effort!

The specific accommodation FOIA report numbers and the DSS FOIA complete text response of each report pertaining to my request. Would the department please provide each complete FOIA request submitted along with the FOIA request report case number and any questions it may have? This would provide essential clarity and assist in accommodating and maintaining an accurate record of the proceedings.

"I respectfully request complete copies of all previously submitted Freedom of Information Act (FOIA) requests, along with the complete corresponding responses provided by the Department of Social Services (DSS). Your cooperation in providing these documents will greatly assist in ensuring transparency and facilitating our ongoing review."

Best regards,

David Medeiros

ABI Resources

Medicaid Acquired Brain Injury ABI Waiver Program Provider



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From: DSS, FOIA <FOIA.DSS@ct.gov>

Sent: Tuesday, February 20, 2024 9:57 AM

To: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>; DSS, FOIA <FOIA.DSS@ct.gov>

Subject: RE: FOIA Requests

Good morning Mr. Medeiros,

In response to your letter dated January 19, 2024, the Department has taken the time to put together the attached chart summarizing all your FOIA requests. Please note that during the reflected time period, Giovanni Pinto was handling the FOIA requests prior to mid-late December 2023, then switching over to myself. My supervisor's name is David Seifel, who also has been aiding in FOIA requests throughout this time. If you would like the font and/or coloring of the chart changed, feel free to let me know and I will be able to accommodate. Please confirm receipt of the chart.

Thank you,
Kelly Bartomioli
FOIA Officer
Department of Social Services

From: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>

Sent: Friday, January 19, 2024 12:41 PM

To: DSS, FOIA <FOIA.DSS@ct.gov>

Cc: ABI RESOURCES 860 942-0365 <AABIWR@live.com>

Subject: Re: FOIA Requests

Importance: High

EXTERNAL EMAIL: This email originated from outside of the organization. Do not click any links or open any attachments unless you trust the sender and know the content is safe.

Date: 01.19.2024 *Please see the attached letter.*

Department of Social Services - Central Office

55 Farmington Ave,
Hartford, CT 06105

Response to:
Department of Social Services
Subject: FOIA Requests
01/18/2024 at 3:45 pm. VIA EMAIL

Dear CT DSS FOIA Officer Sir/Madam,

I. Introduction

I am writing to you in my capacity as the founder of ABI Resources and as a committed advocate for ethical healthcare administration, especially for individuals with disabilities. As a brain injury and stroke survivor, my experiences have endowed me with a unique perspective on the necessity of transparent and accessible government processes. I, David, believe it may be beneficial for both myself and the Connecticut Department of Social Services (DSS) to engage in a constructive dialogue to prioritize my FOIA requests and discuss feasible accommodations under the ADA. This collaborative approach could lead to a more effective and timely resolution of the issues raised, ensuring that both the letter and spirit of the FOIA and ADA are upheld. Such a dialogue would not only address my individual concerns but also potentially improve the DSS's processes for handling similar requests in the future.

II. Detailed Legal Framework and Concerns

A. Legal and Advocacy Considerations:

While I understand the operational challenges the department might face, particularly with what has been reported to be limited dedicated staff to handling DSS FOIA requests, it is imperative that such constraints do not impede citizens' rights under FOIA. The nature of my requests for information from CT DSS for basic electronic records is

that the department already possesses these records and is equipped to handle electronic records as mandated by FOIA laws.

The situation reported at the CT DSS FOIA office raises concerns about potential hindrances to citizens' rights in obtaining information. This issue affects not only the timeliness but also potentially the quality of the responses to FOIA requests. As a citizen, it is my right to expect that requests, particularly those involving electronic records, are processed efficiently and in line with FOIA guidelines.

Therefore, it is crucial that the FOIA process is adhered to both in spirit and letter, ensuring that citizens' rights to information are not compromised due to administrative challenges. I urge the department to review its current resource allocation for handling FOIA requests to improve efficiency and compliance with the law.

B. Accommodation request for FOIA Report Numbers and Complete Reports

As a brain injury survivor, I may face certain challenges in accessing and comprehending information, and I again kindly request your accommodation in this matter. To ensure better organization and tracking of the requested information, I am seeking the following basic accommodations:

1. For better organization and tracking, I kindly request the specific accommodation FOIA report numbers and the DSS FOIA complete text response of each report pertaining to my request. Would the department please provide each complete FOIA request submitted along with the FOIA request report case number and any questions it may have? This would provide essential clarity and assist in accommodating and maintaining an accurate record of the proceedings.

C. ADA Compliance Issues

As a person with disabilities, I am particularly concerned about the accessibility and responsiveness of CT DSS to my requests. The lack of basic accommodations in processing these requests is not only a breach of the ADA but also impedes my ability to engage in effective advocacy.

1. FOIA Report Numbers: I request that the department provide me with the FOIA report case numbers for each of my previous FOIA requests. This will help me accurately identify and reference each request.
2. Complete FOIA Text Responses: I kindly request access to the complete text responses for each FOIA report pertaining to my requests. This will allow me to fully understand the information provided and maintain a clear record of the proceedings.
3. Inquiry about the FOIA Officer and Supervisor: I have repeatedly requested the basic accommodation of the CT FOIA officers' names and titles within communications with me, which the department has repeatedly failed to accommodate further complicating my ability to fully participate.
4. Any Questions or Clarifications: If the department had any questions or required clarifications regarding my previous FOIA requests, I kindly request that these questions be included in the provided information. This will help me address any outstanding matters.

III. Whistleblower Protection and Retaliation

My actions to illuminate potential issues within the Medicaid program are protected under the Whistleblower Protection Act of 1989 and the Sarbanes-Oxley Act of 2002. It is vital that these protections be upheld to ensure that concerns about public administration can be raised without fear of retaliation.

IV. In-Depth Analysis of FOIA and ADA Non-Compliance

A. Systematic FOIA Non-Compliance:

The repeated delays in processing my FOIA requests raise serious concerns about systemic non-compliance with 5 U.S.C. § 552. Transparency is crucial for public trust, and these delays obstruct the ability of citizens to participate in informed advocacy.

B. Failure to Accommodate under the ADA:

The challenges I have encountered in obtaining information due to my disability underscore a significant gap in ADA compliance. The provision of necessary accommodations is not merely a legal mandate but also a cornerstone of an inclusive and participatory democratic process.

V. Immediate Action

I respectfully urge CT DSS to take immediate action to address these concerns. This includes the prompt processing of all pending FOIA requests and the establishment of necessary ADA accommodations. Such measures are essential not only for compliance with federal laws but also for upholding principles of ethical governance and public accountability.

VI. Conclusion

In my dual capacity as an individual with disabilities and a steadfast advocate for equitable rights, I address you today. My concerns are twofold: the personal impact of the current administrative challenges I face, and the broader implications these have for our community's commitment to the principles of equality, transparency, and ethical governance.

VII. Broader Community Implications and Call for Action

The issues presented touch upon the values and respect accorded to the rights of all individuals, especially those with disabilities.

This communication is an invitation for collaboration and understanding, with the belief that mutual respect and concerted efforts can overcome these challenges.

There is a shared responsibility to reinforce our collective commitment to the values that define our community, ensuring that every individual, irrespective of their abilities, is treated with fairness and respect.

VIII. Summary

In summary, the situation with CT DSS not only represents a personal struggle but also underscores a systemic issue that requires immediate attention and action. It is a call to uphold the principles of equal access, fairness, and respect for the rights of individuals with disabilities, ensuring that communication and information handling are efficient, clear, and accessible to all.

IX. Appreciation and Offer of Assistance

I appreciate your attention to this pressing matter. I eagerly anticipate your prompt response and remain open to further discussions or clarifications as needed to advance our shared objectives.

Best regards,
David Medeiros
ABI Resources
Medicaid Acquired Brain Injury ABI Waiver Program Provider



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01.19.2024 Notice Regarding Connecticut Department of Social Services Medicaid Administration, FOIA Non-Compliance, ADA Concerns, and Whistleblower Retaliations. Complaint, Appeals, and Request for Transparency

From: DSS, FOIA <FOIA.DSS@ct.gov>
Sent: Thursday, January 18, 2024 3:45 PM
To: ABI RESOURCES 860 942-0365 <aabiwr@live.com>
Cc: DSS, FOIA <FOIA.DSS@ct.gov>
Subject: FOIA Requests

Mr. Medeiros:

Please consider this communication as an attempt by the Department to explain the status of your pending FOIA requests. Since September 26, 2023, you have filed 55 FOIA requests. Many of the requests contain multiple items, bringing the total number of requests to an even larger number than the 55 referenced above.

You have been advised that your first two requests alone would take multiple years for the Department to fulfill. Nevertheless, you have continued to file, on a consistent basis, new requests. You have also begun to include a blanket request that your requests be conducted with “expedited processing.” For example, on January 3, 2024, you sent 45 separate emails to the Department’s FOIA inbox, consisting of 2 new comprehensive requests, as well as 43 separate emails asking that the Department expedite the processing of each of your existing requests, and some requests which have already been completed. However, for those requests that have been completed, you not only sent an “appeal” email for the information provided to you, but also sent an additional email for expedited processing of the request.

As of today, the Department has been able to fulfill 18 of your requests. While the Department has been able to complete or close a number of your requests so far, it simply cannot process all of your requests at the same time, let alone with “expedited processing,” without significantly interfering with the agency's operations. Most of your requests require the Department to engage in a comprehensive process of identifying potential document custodians, formulating search terms, engaging the Department of Administrative Services Bureau of Information Technology Solutions to run a search for the terms, reviewing (based on your exceptionally broad requests) thousands of documents, and preparing the responsive documents for production. Before any documents can be provided to you, each page must be reviewed, not only for responsiveness, but also for any FOIA exemptions, including, but not limited to, attorney-client privilege, protected health information, and protected personnel records.

Accordingly, the Department is requesting that you provide, no later than one week of today, a list that identifies the order in which you would like the Department to respond to each of your requests. This also applies to each subsequent FOIA request that you file. In the absence of such a list, the Department will address the responses in the order that they were received. As you are aware, complying with your current requests will take, at minimum, numerous years. For this reason, the Department asks that you review each of your requests to consider whether they can be narrowed in scope or duration, or, perhaps, withdrawn entirely. The Department believes it has made good faith attempts to communicate with you in an attempt to clarify or narrow many of your requests, and will continue to do so. The Department

notes, however, that in some cases, you have either failed to agree to narrow your requests, or failed to respond entirely.

Thank you for your anticipated cooperation in identifying ways to narrow or minimize your outstanding requests.

FOIA Officer

Department of Social Services





Re: Freedom of Information Act FOIA Request | Connecticut Gov. 10.23.2023

From ABI RESOURCES 860 942-0365 <aabiwr@live.com>

Date Wed 1/3/2024 12:09 PM

To DSS, FOIA <FOIA.DSS@ct.gov>; foi@ct.gov <foi@ct.gov>

Cc ABI RESOURCES LLC www.CTbrainINJURY.com <aabiwr@live.com>

01.03.2024

Due to Specific Circumstances.

Formal Request for Expedited Processing of FOIA Request in Compliance with Legal Provisions and Appeals.
Dear FOIA officer,

Under the provisions of the Freedom of Information Act (5 U.S.C. § 552), I hereby formally request expedited processing of my recent FOIA application due to compelling needs as outlined below:

Compliance with the Americans with Disabilities Act (ADA): In accordance with 42 U.S.C. § 12101 et seq., as an individual living with a brain injury, I am entitled to reasonable accommodations in legal and administrative processes. The expedited processing of this FOIA request is a necessary accommodation to ensure my effective participation, considering my specific communication and cognitive challenges.

Adherence to Whistleblower Protection Legislation: This request is pertinent to matters involving whistleblower retaliation, protected under the Whistleblower Protection Act (5 U.S.C. § 2302(b)(8)) and the Sarbanes-Oxley Act (18 U.S.C. § 1514A). Immediate processing is critical to uphold the legal protections afforded to whistleblowers and to address any potential violations thereof.

Public Interest and Urgency: The information sought pertains to issues of significant public interest, particularly in the domains of disability rights and ethical compliance. As established under FOIA guidelines, information requests that have the potential to inform the public about governmental operations and activities are to be prioritized (5 U.S.C. § 552(a)(6)(E)(v)).

Personal Circumstances: My unique personal circumstances, stemming from my brain injury, create an urgent need for information that directly impacts my ability to effectively self-advocate and represent the interests of others in similar situations.

Given these considerations, I respectfully urge that my FOIA request be processed on an expedited basis in line with the legal standards and principles of accessibility, transparency, and public interest.

Thank you for your attention to this matter.

Best regards,

David Medeiros

ABI Resources

Medicaid Acquired Brain Injury ABI Waiver Program Provider



From: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>

Sent: Friday, December 1, 2023 7:01 AM

To: DSS, FOIA <FOIA.DSS@ct.gov>; foi@ct.gov <foi@ct.gov>

Subject: Re: Freedom of Information Act FOIA Request | Connecticut Gov. 10.23.2023

12.01.2023

Re: Appeal of FOIA Request Response Dated 10.27.2023

Dear FOIA Officer,

I am writing to appeal the response provided by the Department of Social Services on October 27, 2023, to my Freedom of Information Act request dated October 23, 2023. This request sought detailed information about communications between your department and myself, including names and official titles of all FOIA officers, dates and times of interactions, and all related FOIA requests and responses.

Basis for Appeal

Incomplete Disclosure: While I acknowledge the response provided, it appears that the disclosure did not fully address all elements of my request, specifically concerning the comprehensive details of all interactions and related correspondence as outlined in sections a, b, and c of my original request.

Legal Obligation Under FOIA: Under the Connecticut Freedom of Information Act, Conn. Gen. Stat. §§ 1-200 to 1-206, public agencies are mandated to provide full access to public records, except for those expressly exempted. This encompasses a comprehensive disclosure of all relevant documents and information pertaining to the request.

Public Interest: The information requested is crucial for understanding the nature and extent of the communications between ABI Resources and the Department, which is a matter of public interest and pertains to the principles of transparency and accountability in government.

Accommodation for Disability: As previously stated, due to a recognized disability, I require the requested information in an accessible electronic format. This accommodation is necessary to ensure my equal access to the requested information.

Clarification on Exemptions: If any part of the requested information is exempt from disclosure, I request a detailed written explanation for each exemption, citing the specific statutory provisions.

Action Requested

I respectfully request a reevaluation of my FOIA request, ensuring that a thorough and complete disclosure of all requested information is provided. If certain parts of my request are deemed exempt, I seek a detailed justification for each specific exemption.

I trust that the Department of Social Services will adhere to the principles of transparency and accountability as mandated by the Connecticut FOIA and provide a comprehensive response to my request.

Thank you for your attention to this appeal. I look forward to a prompt and complete resolution of this matter.

Best regards,
David Medeiros
ABI Resources



From: DSS, FOIA <FOIA.DSS@ct.gov>
Sent: Friday, October 27, 2023 2:18 PM
To: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>; DSS, FOIA <FOIA.DSS@ct.gov>
Cc: DSS, Commis <Commis.DSS@ct.gov>; Dinnall, Janice <Janice.P.Dinnall@ct.gov>
Subject: RE: Freedom of Information Act FOIA Request | Connecticut Gov. 10.23.2023

David –

As discussed in previous requests, FOIA does not include producing documents that do not already exist, nor does it include answering specific questions. That being said, we do strive to ensure all requests are thoroughly addressed:

- Sub-Section A
 - Giovanni Pinto – Communications Manager
 - David Seifel – Legislative Manager
- Sub-Section B
 - All dates and time stamps are included on each email provided

Following this response, I will consider this request completed within the Department of Social Services.

Thank you for your patience,

FOIA Officer
Department of Social Services



From: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>
Sent: Friday, October 27, 2023 1:09 PM
To: DSS, FOIA <FOIA.DSS@ct.gov>
Cc: DSS, Commis <Commis.DSS@ct.gov>; Dinnall, Janice <Janice.P.Dinnall@ct.gov>
Subject: Re: Freedom of Information Act FOIA Request | Connecticut Gov. 10.23.2023

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Request for Complete Disclosure of Information under the Freedom of Information Act

Date: October 27, 2023

Dear Freedom of Information Act (FOIA) Officer,

I am writing to follow up on my previous request submitted under the Freedom of Information Act (5 U.S.C. § 552), seeking access to specific information held by your agency.

Upon reviewing your response to my initial request, I noticed that while you have indicated that the information sought is included within the documents provided, it appears that there are certain parts of the requested information that have not been fully disclosed. Specifically, I am referring to items A and B, which were outlined in my original request.

I understand that the FOIA process involves a thorough examination of the requested information and appreciate the efforts taken by your team to respond to my inquiry. However, I would like to ensure that my request is comprehensively addressed, and all pertinent information is provided.

In light of the above, I kindly request that you revisit my initial application and **ensure that items A and B are included in the response**. If these items are exempt from disclosure under any specific FOIA exemption, I would appreciate if you could provide a detailed explanation of the exemption applied, as well as the specific reasons why these items cannot be released.

Please know that the information I am seeking is crucial for my ongoing research, and having complete access to it is of paramount importance. I am confident that your agency is committed to upholding the principles of transparency and accountability, and I trust that you will take the necessary steps to address this matter promptly.

Thank you in advance for your time and attention to this request. I look forward to your prompt and positive response.

Sincerely,

David Medeiros
ABI Resources

From: DSS, FOIA <FOIA.DSS@ct.gov>
Sent: Thursday, October 26, 2023 3:33 PM
To: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>; DSS, FOIA <FOIA.DSS@ct.gov>
Cc: DSS, Commis <Commis.DSS@ct.gov>; Dinnall, Janice <Janice.P.Dinnall@ct.gov>
Subject: RE: Freedom of Information Act FOIA Request | Connecticut Gov. 10.23.2023

David –

In response to your request below:

- A. I request a record of names and official titles of all FOIA officers within your department who have engaged in communications with Mr. David Medeiros and/or representatives from ABI Resources.
 - i. **Included in C**
- B. I seek information on the dates and times of all such interactions.
 - i. **Included in C**
- C. I request all FOIA requests submitted by Mr. David Medeiros and/or ABI Resources, alongside any corresponding responses and related correspondence from your department.
 - i. **Please [click here to access and download the zip file](#) including the above requested materials – The link will be active for 30 days**

Following this response, I will consider this request completed within the Department of Social Services.

Thank you for your patience,

FOIA Officer
Department of Social Services



From: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>
Sent: Monday, October 23, 2023 5:38 PM
To: DSS, FOIA <FOIA.DSS@ct.gov>
Cc: DSS, Commis <Commis.DSS@ct.gov>; Dinnall, Janice <Janice.P.Dinnall@ct.gov>
Subject: Re: Freedom of Information Act FOIA Request | Connecticut Gov. 10.23.2023

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The following years:

2007 to present date.

Thank you.
David Medeiros
ABI Resources

From: DSS, FOIA <FOIA.DSS@ct.gov>
Sent: Monday, October 23, 2023 2:08 PM
To: ABI RESOURCES 860 942-0365 <aabiwr@live.com>; DSS, FOIA <FOIA.DSS@ct.gov>
Cc: DSS, Commis <Commis.DSS@ct.gov>; Dinnall, Janice <Janice.P.Dinnall@ct.gov>
Subject: RE: Freedom of Information Act FOIA Request | Connecticut Gov. 10.23.2023

David –

Your request for information has been received.

The Department will respond in accordance with the requirements of the CT FOIA.

If there are any costs associated with complying with your request, an estimate will be provided to you before the records are compiled and provided to you.

PLEASE NOTE* Can you please provide a date timeline you would like me to initiate this request for regarding to section c.?

Thank you.

FOIA Officer
Department of Social Services



From: ABI RESOURCES 860 942-0365 <aabiwr@live.com>
Sent: Monday, October 23, 2023 11:29 AM
To: DSS, FOIA <FOIA.DSS@ct.gov>
Cc: DSS, Commis <Commis.DSS@ct.gov>; Dinnall, Janice <Janice.P.Dinnall@ct.gov>
Subject: Freedom of Information Act FOIA Request | Connecticut Gov. 10.23.2023
Importance: High

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10/23/2023

Subject: Freedom of Information Act Request: Communications with David Medeiros and ABI Resources

Dear Connecticut Department of Social Services,

I am writing to formally submit a Freedom of Information Act (FOIA) request, as stipulated by Conn. Gen. Stat. §§ 1-200 to 1-206, seeking disclosure of communications between your department and both Mr. David Medeiros and ABI Resources.

The specifics of my requested records are as follows:

- a. I request a record of names and official titles of all FOIA officers within your department who have engaged in communications with Mr. David Medeiros and/or representatives from ABI Resources.
- b. I seek information on the dates and times of all such interactions.
- c. I request all FOIA requests submitted by Mr. David Medeiros and/or ABI Resources, alongside any corresponding responses and related correspondence from your department.

I assert that the requested information is not shielded from disclosure under the Connecticut FOIA, as it is pertinent to the public's affairs and is not classified as privileged or confidential.

Should any part of the requested documents be deemed exempt from disclosure, I request a comprehensive written justification for each exemption, referencing the pertinent statutory exemption, and ask that only the exempted portions be redacted, leaving the remainder of the document intact. In the event of a partial or full denial of my request, I ask for a written explanation, citing the specific statutory exemptions that justify the denial.

I kindly request accommodations due to my disability. To facilitate my accessibility and participation, I would greatly appreciate the use of electronic records. Your support in this matter is highly valued.

Thank you for your understanding and assistance.

Sincerely,

David Medeiros
ABI Resources



Fwd: FOIA CT DSS Request | Medicaid programs 12/06/2021 [not-secure]

From A.B.I. RESOURCES L.L.C. 860 942-0365 <aabiwr@live.com>

Date Mon 10/10/2022 3:58 PM

To robbrule@icloud.com <robbrule@icloud.com>

 1 attachment (20 KB)

FOI MFP 10_3_22.docx;

Sent from my Verizon, Samsung Galaxy smartphone

Get [Outlook for Android](#)

From: DSS, FOIA <FOIA.DSS@ct.gov>

Sent: Thursday, October 6, 2022 12:42:03 PM

To: A.B.I. RESOURCES L.L.C. 860 942-0365 <AABIWR@LIVE.COM>

Cc: DSS, FOIA <FOIA.DSS@ct.gov>

Subject: RE: FOIA CT DSS Request | Medicaid programs 12/06/2021 [not-secure]

Good Afternoon,

Apologies for the delay.

Attached please see information in response to your request. We will continue to work to provide the remaining information requested.

Thank you
Department of Social Services
55 Farmington Avenue
Hartford, CT

From: A.B.I. RESOURCES L.L.C. 860 942-0365 <AABIWR@LIVE.COM>

Sent: Tuesday, August 30, 2022 12:35 PM

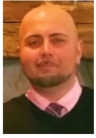
To: DSS, FOIA <FOIA.DSS@ct.gov>

Subject: Re: FOIA CT DSS Request | Medicaid programs 12/06/2021 [not-secure]

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Will DSS please provide the 12/06/2021 FOIA request?

All the best,
David Medeiros CBIS



A.B.I. RESOURCES

[WEBSITE](#) | [FACEBOOK](#)

Main Office: 1-860-942-0365 | Ledyard Fax: 1-860-464-4960 | Windham Fax: 1-860-465-9591

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From: DSS, FOIA <FOIA.DSS@ct.gov>

Sent: Tuesday, July 26, 2022 10:14 AM

To: aabiwr@live.com <aabiwr@live.com>

Subject: RE: FOIA CT DSS Request | Medicaid programs 12/06/2021 [not-secure]

Good Morning Mr. Medeiros,

I am checking with staff to determine if there are any responsive documents available and will get back to you as soon as possible.

Thank you

Department of Social Services
55 Farmington Avenue
Hartford, Connecticut 06105

From: aabiwr@live.com <aabiwr@live.com>

Sent: Tuesday, July 26, 2022 6:16 AM

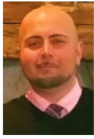
To: DSS, FOIA <FOIA.DSS@ct.gov>

Subject: Re: FOIA CT DSS Request | Medicaid programs 12/06/2021 [not-secure]

EXTERNAL EMAIL: This email originated from outside of the organization. Do not click any links or open any attachments unless you trust the sender and know the content is safe.

Will DSS please provide the 12/06/2021 FOIA request?

All the best,
David Medeiros CBIS



A.B.I. RESOURCES

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Main Office: 1-860-942-0365 | Ledyard Fax: 1-860-464-4960 | Windham Fax: 1-860-465-9591

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From: A.B.I. RESOURCES L.L.C. 860 942-0365 <aabiwr@live.com>

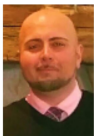
Sent: Thursday, April 7, 2022 10:30 AM

To: DSS, FOIA <FOIA.DSS@ct.gov>

Subject: Re: FOIA CT DSS Request | Medicaid programs 12/06/2021 [not-secure]

Would the DSS please provide a status update?

All the best,
David Medeiros CBIS



A.B.I. RESOURCES

[WEBSITE](#) | [FACEBOOK](#)

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message and any copy of it from your system. Also, ABI Resources accepts no responsibility for any loss or damage from the use of this message and/or any attachments, including damage from viruses. Thank you. NOTE: Messages to or from the State of Connecticut domain may be subject to the Freedom of Information statutes and regulations.

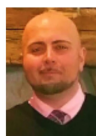


From: A.B.I. RESOURCES L.L.C. 860 942-0365 <aabiwr@live.com>
Sent: Monday, March 14, 2022 1:34 PM
To: DSS, FOIA <FOIA.DSS@ct.gov>
Subject: Re: FOIA CT DSS Request | Medicaid programs 12/06/2021 [not-secure]

03/14/2022

Would the DSS please provide a status update?

All the best,
David Medeiros CBIS



A.B.I. RESOURCES

[WEBSITE](#) | [FACEBOOK](#)

Main Office: 1-860-942-0365 | Ledyard Fax: 1-860-464-4960 | Windham Fax: 1-860-465-9591

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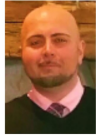
From: A.B.I. RESOURCES L.L.C. 860 942-0365 <aabiwr@live.com>
Sent: Friday, February 11, 2022 9:48 AM
To: DSS, FOIA <FOIA.DSS@ct.gov>
Subject: Re: FOIA CT DSS Request | Medicaid programs 12/06/2021 [not-secure]

02/11/2022

Would the Department please provide a status update?

All the best,

David Medeiros CBIS



A.B.I. RESOURCES

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From: A.B.I. RESOURCES L.L.C. 860 942-0365 <AABIWR@LIVE.COM>

Sent: Tuesday, January 18, 2022 8:42 AM

To: DSS, FOIA <FOIA.DSS@ct.gov>

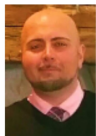
Subject: Re: FOIA CT DSS Request | Medicaid programs 12/06/2021 [not-secure]

01/18/2022

Would the Department please provide a status update?

All the best,

David Medeiros CBIS



A.B.I. RESOURCES

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From: DSS, FOIA <FOIA.DSS@ct.gov>

Sent: Wednesday, December 15, 2021 11:20 AM

To: A.B.I. RESOURCES L.L.C. 860 942-0365 <aabiwr@live.com>; DSS, FOIA <FOIA.DSS@ct.gov>

Subject: RE: FOIA CT DSS Request | Medicaid programs 12/06/2021 [not-secure]

Your request for information has been received (see below or attached).

The Department will respond in accordance with the requirements of the CT FOIA.

This request will be directed to the appropriate staff for review and production of any existing responsive records/documents/etc.

If there are any costs associated with creating any nonexistant reports/documents/etc., an estimate will be provided to you before the records are compiled.

Thank you.

Department of Social Services

55 Farmington Avenue

Hartford, Connecticut 06105

From: A.B.I. RESOURCES L.L.C. 860 942-0365 <aabiwr@live.com>

Sent: Monday, December 6, 2021 11:46 AM

To: DSS, FOIA <FOIA.DSS@ct.gov>

Subject: FOIA CT DSS Request | Medicaid programs 12/06/2021

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12/06/2021

Pertaining to Medicaid Programs.

2021 FOIA CT DSS request is attached.

All the best,

David Medeiros CBIS



A.B.I. RESOURCES

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Re: 10/30/2023 Formal Request under the Connecticut Freedom of Information Act FOIA – Records Medicaid ABI Waiver Programs and Related Referral Processes

From ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>

Date Wed 1/3/2024 11:51 AM

To DSS, FOIA <FOIA.DSS@ct.gov>; FOI <foi@ct.gov>

Cc ABI RESOURCES LLC www.CTbrainINJURY.com <AABIWR@LIVE.COM>

01.03.2024

Due to Specific Circumstances.

Formal Request for Expedited Processing of FOIA Request in Compliance with Legal Provisions and Appeals.
Dear FOIA officer,

Under the provisions of the Freedom of Information Act (5 U.S.C. § 552), I hereby formally request expedited processing of my recent FOIA application due to compelling needs as outlined below:

Compliance with the Americans with Disabilities Act (ADA): In accordance with 42 U.S.C. § 12101 et seq., as an individual living with a brain injury, I am entitled to reasonable accommodations in legal and administrative processes. The expedited processing of this FOIA request is a necessary accommodation to ensure my effective participation, considering my specific communication and cognitive challenges.

Adherence to Whistleblower Protection Legislation: This request is pertinent to matters involving whistleblower retaliation, protected under the Whistleblower Protection Act (5 U.S.C. § 2302(b)(8)) and the Sarbanes-Oxley Act (18 U.S.C. § 1514A). Immediate processing is critical to uphold the legal protections afforded to whistleblowers and to address any potential violations thereof.

Public Interest and Urgency: The information sought pertains to issues of significant public interest, particularly in the domains of disability rights and ethical compliance. As established under FOIA guidelines, information requests that have the potential to inform the public about governmental operations and activities are to be prioritized (5 U.S.C. § 552(a)(6)(E)(v)).

Personal Circumstances: My unique personal circumstances, stemming from my brain injury, create an urgent need for information that directly impacts my ability to effectively self-advocate and represent the interests of others in similar situations.

Given these considerations, I respectfully urge that my FOIA request be processed on an expedited basis in line with the legal standards and principles of accessibility, transparency, and public interest.

Thank you for your attention to this matter.

Best regards,

David Medeiros

ABI Resources

Medicaid Acquired Brain Injury ABI Waiver Program Provider



From: DSS, FOIA <FOIA.DSS@ct.gov>

Sent: Tuesday, November 14, 2023 4:10 PM

To: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>; DSS, FOIA <FOIA.DSS@ct.gov>; FOI <FOI@ct.gov>

Subject: RE: 10/30/2023 Formal Request under the Connecticut Freedom of Information Act FOIA – Records Medicaid ABI Waiver Programs and Related Referral Processes

David –

Thank you for clarifying portion 4. of this request.

Upon reviewing your response, it appears that this portion of the request is duplicative to your 10/23/2023 request where you ask for all complaints, grievances, investigations, audit reports, outcomes, and subsequent corrective actions in regard to the ABI Waiver programs. As of current, the only complaints and grievances we have on file are from you, so we are working to compile those and ensure a thorough search for anything additional.

In order to maintain efficient record retention and tracking on the 16 FOIA requests you have sent in since 9/26/2023, DSS will include the response to portion 4. of this request in our response to your 10/23/2023 request.

Pertaining to your addition to portion 5. I will review and verify if we have any of the requested information; however it does appear that this information would still fall under the jurisdiction of the individual access agency's in-house systems.

Thanks,

FOIA Officer
Department of Social Services



From: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>

Sent: Tuesday, November 14, 2023 3:31 PM

To: DSS, FOIA <FOIA.DSS@ct.gov>; FOI <FOI@ct.gov>

Subject: Re: 10/30/2023 Formal Request under the Connecticut Freedom of Information Act FOIA – Records Medicaid ABI Waiver Programs and Related Referral Processes

Importance: High

EXTERNAL EMAIL: This email originated from outside of the organization. Do not click any links or open any attachments unless you trust the sender and know the content is safe.

I am writing in response to your recent correspondence regarding my Freedom of Information Act (FOIA) request to the Connecticut Department of Social Services (DSS).

4. Quality and Compliance Records: We are seeking all records related to the quality and compliance of the referral processes, including but not limited to complaints, grievances, investigations, audit reports, outcomes, and subsequent corrective actions. This request encompasses records pertaining to all agencies and is not limited to incidents related to ABI Resources. **I still am unclear what you mean by this. Are you looking for audit history with the access agencies?**

I am specifically seeking comprehensive data and records related to the referral processes within the DSS. This includes, but is not limited to, the following:

1. Complaints: All records of complaints filed, including the nature of each complaint and any associated documentation.
2. Grievances: Detailed records of grievances raised, their evaluations, and resolutions.

3. Investigations: Documentation of any investigations conducted, including methods, findings, and conclusions.
4. Audit Reports: Copies of all audit reports pertaining to the referral processes, highlighting any identified issues or concerns.
5. Outcomes: Detailed records of the outcomes of the aforementioned complaints, grievances, and investigations.
6. Corrective Actions: Comprehensive documentation of any corrective actions taken in response to the issues identified in complaints, audits, and investigations.

It is imperative that the records provided are complete and encompass all relevant data to ensure a thorough understanding of the processes and practices within the DSS.

5. Electronic System Accountability Records: We appreciate your clarification regarding the absence of an electronic referral system. However, if any digital tools or platforms are utilized in any capacity by related to the Medicaid ABI Waiver Programs by Medicaid ABI Waiver Program Care Management Consultation Providers, please provide any associated records. **Each access agency has their own electronic system where they house client information, their personal health information and any documentation associated with the case. DSS does not have any records regarding this request, this is considered complete.**

I appreciate your clarification on the absence of a dedicated electronic referral system for the ABI Waiver Program. However, it is essential to expand the scope of our inquiry to include any digital tools, platforms, or systems that may be used, even partially, in the administration, management, of the **referral processes** within the Medicaid ABI Waiver Program, particularly by Care Management Consultation Providers.

In pursuit of a comprehensive understanding of the electronic infrastructure supporting the ABI Waiver Program, I hereby request the following:

1. Records of Electronic Systems in Use: Any and all records detailing the electronic systems, platforms, or tools employed at any stage of the Medicaid referral process within the ABI Waiver Program. This includes, but is not limited to, systems used for patient tracking, data management, referral processing, and communication among providers.
2. System Accountability Records: Documentation pertaining to the oversight, auditing, and accountability measures in place for these electronic systems. This encompasses records of system updates, maintenance logs, compliance reports, and any other relevant quality assurance documentation.
3. System Utilization Records: Detailed descriptions or records showing how these electronic systems are used by Care Management Consultation Providers in the context of the ABI Waiver Program. This should cover the scope, frequency, and nature of their usage.
4. Data Privacy and Security Measures: Information on the data protection and privacy measures implemented within these systems, particularly concerning patient information and referral data.

Please note that this request is specifically for records and documentation.

I trust that the Department of Social Services will facilitate a thorough and prompt response to this expanded inquiry. If there are any fees for searching or copying these records, please inform me if the cost will exceed \$[specified amount].

Thank you for your cooperation and dedication to transparency.

Best,
David Medeiros
ABI Resources

From: DSS, FOIA <FOIA.DSS@ct.gov>

Sent: Tuesday, November 14, 2023 1:55 PM

To: DSS, FOIA <FOIA.DSS@ct.gov>; ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>; FOI <FOI@ct.gov>

Subject: RE: 10/30/2023 Formal Request under the Connecticut Freedom of Information Act FOIA – Records Medicaid ABI Waiver Programs and Related Referral Processes

David –

I am following up again with you for more clarity on the below request:

4. Quality and Compliance Records: We are seeking all records related to the quality and compliance of the referral processes, including but not limited to complaints, grievances, investigations, audit reports, outcomes, and subsequent corrective actions. This request encompasses records pertaining to all agencies and is not limited to incidents related to ABI Resources. **I still am unclear what you mean by this. Are you looking for audit history with the access agencies?**

Thanks,

FOIA Officer

Department of Social Services



From: DSS, FOIA <FOIA.DSS@ct.gov>

Sent: Monday, October 30, 2023 2:26 PM

To: DSS, FOIA <FOIA.DSS@ct.gov>; ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>; FOI <FOI@ct.gov>

Subject: RE: 10/30/2023 Formal Request under the Connecticut Freedom of Information Act FOIA – Records Medicaid ABI Waiver Programs and Related Referral Processes

David –

I also wanted to follow-up with another questions and response to your queries:

4. Quality and Compliance Records: We are seeking all records related to the quality and compliance of the referral processes, including but not limited to complaints, grievances, investigations, audit reports, outcomes, and subsequent corrective actions. This request encompasses records pertaining to all agencies and is not limited to incidents related to ABI Resources. **I still am unclear what you mean by this. Are you looking for audit history with the access agencies?**
5. Electronic System Accountability Records: We appreciate your clarification regarding the absence of an electronic referral system. However, if any digital tools or platforms are utilized in any capacity by related to the Medicaid ABI Waiver Programs by Medicaid ABI Waiver Program Care Management Consultation Providers, please provide any associated records. **Each access agency has their own electronic system where they house client information, their personal health information and any documentation associated with the case. DSS does not have any records regarding this request, this is considered complete.**

Thank you,

FOIA Officer

Department of Social Services



From: DSS, FOIA <FOIA.DSS@ct.gov>

Sent: Monday, October 30, 2023 12:16 PM

To: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>; DSS, FOIA <FOIA.DSS@ct.gov>; FOI <FOI@ct.gov>

Subject: RE: 10/30/2023 Formal Request under the Connecticut Freedom of Information Act FOIA – Records Medicaid ABI Waiver Programs and Related Referral Processes

David –

Thank you for the clarifications. Specifically pertaining to bullet number 7, these correspondence are already included in your 10/11/2023 request, which pinged over 18,000 emails. I will consider this portion of your request complete as it pertains to this chain, and include it in the 10/11/2023 request.

PLEASE NOTE* I sent you an email on 10/23/2023 asking if we could filter down your search as 18,000 emails will take me over a year to get through. That email has not received your acknowledgement.

Best,

FOIA Officer
Department of Social Services



From: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>

Sent: Monday, October 30, 2023 11:28 AM

To: DSS, FOIA <FOIA.DSS@ct.gov>; FOI <FOI@ct.gov>

Subject: Re: 10/30/2023 Formal Request under the Connecticut Freedom of Information Act FOIA – Records Medicaid ABI Waiver Programs and Related Referral Processes

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10/30/2023

Dear Mr. Giovanni Pinto FOIA Officer,

I would like to provide additional clarity on the requested records to facilitate a comprehensive and expedited response to our FOIA request.

1. Referral Records: We are seeking complete documentation of all referrals facilitated by Connecticut Community Care for Medicaid ABI Waiver 1, ABI Waiver 2, and the MFP Program. This request includes referrals to all agencies, as our aim is to analyze the referral processes and ensure compliance with all applicable regulations.
2. Funding Documentation: Thank you for clarifying that the ABI Waiver program is funded through a combination of state and federal Medicaid funds. We would appreciate it if you could provide the specific allocation of these funds for Care Management Consultation referrals for the programs in question, broken down by fiscal year from January 1, 2015, to the present date. If possible, please provide this information in a detailed and categorized format to facilitate our analysis.
3. Record of Referral Limitations and Conditions: We are interested in understanding the limitations, restrictions, or conditions attached to the referrals processed by Connecticut Community Care for the Medicaid ABI Waiver Programs. This includes any criteria used to assess eligibility, prioritize, or reject

referrals, and how these criteria have been applied over the period from January 1, 2015, to the present date.

4. Quality and Compliance Records: We are seeking all records related to the quality and compliance of the referral processes, including but not limited to complaints, grievances, investigations, audit reports, outcomes, and subsequent corrective actions. This request encompasses records pertaining to all agencies and is not limited to incidents related to ABI Resources.
5. Electronic System Accountability Records: We appreciate your clarification regarding the absence of an electronic referral system. However, if any digital tools or platforms are utilized in any capacity by related to the Medicaid ABI Waiver Programs by Medicaid ABI Waiver Program Care Management Consultation Providers, please provide any associated records.
6. Guidance and Regulation Records: We are seeking all prevailing policies, guidelines, regulations, and communications that govern the referral practices within the Medicaid ABI Waiver Programs. This includes any internal or external communications that provide guidance on how referrals should be managed, assessed, or prioritized.
7. FOIA and DSS Communication Records: We are seeking all communication records between FOIA officers and CT DSS representatives that pertain to the Medicaid ABI Waiver Programs and associated referral processes from January 1, 2015, to the present date.

Thank you for confirming the contact information for Mr. Giovanni Pinto as the acting FOIA Officer communicating with me. We appreciate your diligence and look forward to a thorough response as mandated by the Freedom of Information Act.

Sincerely,

Thank you,

David Medeiros
ABI Resources

From: DSS, FOIA <FOIA.DSS@ct.gov>

Sent: Monday, October 30, 2023 10:17 AM

To: DSS, FOIA <FOIA.DSS@ct.gov>; ABI RESOURCES 860 942-0365 <aabiwr@live.com>; FOI <FOI@ct.gov>

Subject: RE: 10/30/2023 Formal Request under the Connecticut Freedom of Information Act FOIA – Records Medicaid ABI Waiver Programs and Related Referral Processes

David –

Please find additional information needed for your request in red, and completed portions of your request highlighted below:

1. Referral Records: Complete documentation of all referrals facilitated by Connecticut Community Care for Medicaid ABI Waiver 1, ABI Waiver 2, and the MFP Program. Please specify which referrals you are referencing. Are they referrals to your agency?

2. Funding Documentation: Records specifying the sources of funding for the Medicaid ABI Waiver Program referrals, elucidated under the aforementioned programs. **The ABI Waiver program is funded through a combination of state and federal Medicaid funds.**
3. Referral Limitations and Conditions: Detailed information on any limitations, restrictions, or conditions attached to the aforementioned referrals. **Please specify what you mean by this/what documents you are looking for. Is this related to your agency and where there are limitations or restrictions based on your staffing availability?**
4. Quality and Compliance Records: Comprehensive data including but not limited to complaints, grievances, investigations, audit reports, outcomes, and subsequent corrective actions related to the referral processes. **Please specify what exact documents you are seeking. Are you looking for critical incidents that were related to your agency? Are you looking for grievances in general through the access agencies? Are you looking for our audit reports from our access agency reviews?**
5. Electronic System Accountability: Documents related to complaints, grievances, investigations, audit reports, outcomes, and corrective actions pertinent to the use of electronic referral systems employed in delivering Medicaid program services. **We don't have an electronic referral system that we use.**
6. Guidance and Regulation: All prevailing policies, guidelines, regulations, and communications that govern the referral practices within the Medicaid ABI Waiver Programs. **Working to verify if we have these requested documents.**
7. FOIA and DSS Communication Records: Any and all communication records involving FOIA officers and CT DSS representatives related to the subject matter herein. **Are you seeking all communications related to this request?**
8. Kindly furnish records including the name, title, and contact information of the FOIA officer handling this request. **This information has been previously provided to you. For clarification, Giovanni Pinto is the acting FOIA Officer and handles all FOIA requests. The additional name provided on the previous request was the FOIA Officer prior to Mr. Pinto's hiring.**
9. Records in instances where any part of this request is denied, I respectfully request a detailed justification for non-disclosure, citing the specific statutory exemptions that underpin the decision. **This information is always provided upon request completion.**

FOIA Officer
Department of Social Services



From: DSS, FOIA <FOIA.DSS@ct.gov>
Sent: Monday, October 30, 2023 9:17 AM
To: ABI RESOURCES 860 942-0365 <aabiwr@live.com>; FOI <FOI@ct.gov>
Cc: DSS, FOIA <FOIA.DSS@ct.gov>
Subject: RE: 10/30/2023 Formal Request under the Connecticut Freedom of Information Act FOIA – Records Medicaid ABI Waiver Programs and Related Referral Processes

David –

Your request for information has been received.

The Department will respond in accordance with the requirements of the CT FOIA.

If there are any costs associated with complying with your request, an estimate will be provided to you before the records are compiled and provided to you.

PLEASE NOTE* This will be your 5th currently open FOIA inquiry and 12th overall since 9/26/2023. These requests require substantial information-gathering and are often times duplicative to pending requests, and/or ask for information not under the purview of the Connecticut FOIA. I will review this request to filter down what has already been requested, what falls under FOIA, and what needs further clarification.

Thank you.

FOIA Officer
Department of Social Services



From: ABI RESOURCES 860 942-0365 <aabiwr@live.com>

Sent: Monday, October 30, 2023 8:00 AM

To: FOI <FOI@ct.gov>

Cc: DSS, FOIA <FOIA.DSS@ct.gov>

Subject: 10/30/2023 Formal Request under the Connecticut Freedom of Information Act FOIA – Records Medicaid ABI Waiver Programs and Related Referral Processes

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10/30/2023

Subject: Formal Request under the Connecticut Freedom of Information Act FOIA – Records Medicaid ABI Waiver Programs and Related Referral Processes

Dear Connecticut FOIA officers,

I am writing to submit a formal request under the provisions of the Connecticut Freedom of Information Act, § 1-200, with the intention of obtaining comprehensive Connecticut records and documents pertaining to the Medicaid Acquired Brain Injury (ABI) Waiver Programs, and the associated referral processes conducted by Connecticut Community Care, located at 43 Enterprise Drive, Bristol, Connecticut, 06010. This request covers the period from January 1, 2015, to the present date.

The nature of the records requested is detailed as follows:

1. Referral Records: Complete documentation of all referrals facilitated by Connecticut Community Care for Medicaid ABI Waiver 1, ABI Waiver 2, and the MFP Program.
2. Funding Documentation: Records specifying the sources of funding for the Medicaid ABI Waiver Program referrals, elucidated under the aforementioned programs.
3. Referral Limitations and Conditions: Detailed information on any limitations, restrictions, or conditions attached to the aforementioned referrals.
4. Quality and Compliance Records: Comprehensive data including but not limited to complaints, grievances, investigations, audit reports, outcomes, and subsequent corrective actions related to the referral processes.

5. Electronic System Accountability: Documents related to complaints, grievances, investigations, audit reports, outcomes, and corrective actions pertinent to the use of electronic referral systems employed in delivering Medicaid program services.
6. Guidance and Regulation: All prevailing policies, guidelines, regulations, and communications that govern the referral practices within the Medicaid ABI Waiver Programs.
7. FOIA and DSS Communication Records: Any and all communication records involving FOIA officers and CT DSS representatives related to the subject matter herein.
8. Kindly furnish records including the name, title, and contact information of the FOIA officer handling this request.
9. Records in instances where any part of this request is denied, I respectfully request a detailed justification for non-disclosure, citing the specific statutory exemptions that underpin the decision.

Given the nature of my work and due to a disability, I kindly request that all responsive documents be provided in an accessible, electronic format.

Your timely attention to this matter is highly appreciated, and I anticipate the reception of the requested records within the statutory timeframe. Should you require any further clarification or additional information to expedite this request, please feel free to reach out to me directly.

Thank you for your cooperation and dedication to transparency.

Sincerely,
David Medeiros
ABI Resources



RE: FOIA Requests

From DSS, FOIA <FOIA.DSS@ct.gov>

Date Wed 7/31/2024 1:19 PM

To ABI RESOURCES 860 942-0365 <aabiwr@live.com>; DSS, FOIA <FOIA.DSS@ct.gov>

Good afternoon,
My name is Kelly Bartomioli.
Thank you,
FOIA Officer
DSS

From: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>

Sent: Wednesday, July 31, 2024 1:16 PM

To: DSS, FOIA <FOIA.DSS@ct.gov>

Subject: Re: FOIA Requests

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07/31/2024

Hello FOIA Officer,

Would you please provide me your name?

Best regards,

David Medeiros

[ABI Resources](#)

Medicaid Acquired Brain Injury ABI Waiver Program Provider



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From: DSS, FOIA <FOIA.DSS@ct.gov>

Sent: Wednesday, July 31, 2024 12:17 PM

To: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>

Cc: DSS, FOIA <FOIA.DSS@ct.gov>

Subject: RE: FOIA Requests

Your request for information has been received.

The Department will respond in accordance with the requirements of the CT FOIA.

If there are any costs associated with complying with your request, an estimate will be provided to you before the records are compiled and provided to you.

Thank you.

FOIA Officer
Department of Social Services



From: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>

Sent: Wednesday, July 31, 2024 8:02 AM

To: DSS, FOIA <FOIA.DSS@ct.gov>; Reeves, Andrea <Andrea.Reeves@ct.gov>; DSS, Commis
<Commis.DSS@ct.gov>

Subject: Re: FOIA Requests

Importance: High

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07.31.2024

Request for Missing FOIA Information (***02.20.2024 Appeal***) ***no DSS response.***

Dear Ms. Bartomioli FOIA Officer, and DSS Commissioner Reeves,

Commissioner Reeves, As someone living with a brain injury, I find the current DSS FOIA process concerning, overwhelming and very difficult to manage. My traumatic brain injury can affect my ability to handle complex and prolonged procedures, making it challenging for me to navigate these communications and appeals. It is embarrassing to and hard for me to explain and am asking DSS FOIA to understand.

I am requesting an accommodation to simplify this process. Would DSS please accommodate the requested information and address the appeals without further delay or additional steps? This situation has gone on for far too long and continues to become more complicated and very confusing for me.

Thank you for your efforts as DSS FOIA Officer. However, I have not yet received the specific FOIA report numbers and the complete text responses to my requests.

I respectfully request:

1. Complete copies of all previously submitted FOIA requests.
2. Full text of DSS responses to each FOIA request.
3. FOIA report case numbers associated with each request.

Your prompt attention to this matter is greatly appreciated.

Best regards,

David Medeiros
Founder and Owner, ABI Resources

Best regards,

David Medeiros

[ABI Resources](#)

Medicaid Acquired Brain Injury ABI Waiver Program Provider



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From: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>

Sent: Tuesday, February 20, 2024 2:55 PM

To: DSS, FOIA <FOIA.DSS@ct.gov>

Cc: ABI RESOURCES 860 942-0365 <AABIWR@live.com>

Subject: Re: FOIA Requests

02.20.2024 Appeal (missing information)

Thank you DSS FOIA Officer Ms.Bartomioli,

You have done a wonderful job and we are very grateful for all your effort!

The specific accommodation FOIA report numbers and the DSS FOIA complete text response of each report pertaining to my request. Would the department please provide each complete FOIA request submitted along with the FOIA request report case number and any questions it may have? This would provide essential clarity and assist in accommodating and maintaining an accurate record of the proceedings.

"I respectfully request complete copies of all previously submitted Freedom of Information Act (FOIA) requests, along with the complete corresponding responses provided by the Department of Social Services (DSS). Your cooperation in providing these documents will greatly assist in ensuring transparency and facilitating our ongoing review."

Best regards,

David Medeiros

ABI Resources

Medicaid Acquired Brain Injury ABI Waiver Program Provider



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From: DSS, FOIA <FOIA.DSS@ct.gov>

Sent: Tuesday, February 20, 2024 9:57 AM

To: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>; DSS, FOIA <FOIA.DSS@ct.gov>

Subject: RE: FOIA Requests

Good morning Mr. Medeiros,

In response to your letter dated January 19, 2024, the Department has taken the time to put together the attached chart summarizing all your FOIA requests. Please note that during the reflected time period, Giovanni Pinto was handling the FOIA requests prior to mid-late December 2023, then switching over to myself. My supervisor's name is David Seifel, who also has been aiding in FOIA requests throughout this time. If you would like the font and/or coloring of the chart changed, feel free to let me know and I will be able to accommodate. Please confirm receipt of the chart.

Thank you,
Kelly Bartomioli
FOIA Officer
Department of Social Services

From: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>

Sent: Friday, January 19, 2024 12:41 PM

To: DSS, FOIA <FOIA.DSS@ct.gov>

Cc: ABI RESOURCES 860 942-0365 <AABIWR@live.com>

Subject: Re: FOIA Requests

Importance: High

EXTERNAL EMAIL: This email originated from outside of the organization. Do not click any links or open any attachments unless you trust the sender and know the content is safe.

Date: 01.19.2024 *Please see the attached letter.*

Department of Social Services - Central Office

55 Farmington Ave,
Hartford, CT 06105

Response to:
Department of Social Services
Subject: FOIA Requests
01/18/2024 at 3:45 pm. VIA EMAIL

Dear CT DSS FOIA Officer Sir/Madam,

I. Introduction

I am writing to you in my capacity as the founder of ABI Resources and as a committed advocate for ethical healthcare administration, especially for individuals with disabilities. As a brain injury and stroke survivor, my experiences have endowed me with a unique perspective on the necessity of transparent and accessible government processes. I, David, believe it may be beneficial for both myself and the Connecticut Department of Social Services (DSS) to engage in a constructive dialogue to prioritize my FOIA requests and discuss feasible accommodations under the ADA. This collaborative approach could lead to a more effective and timely resolution of the issues raised, ensuring that both the letter and spirit of the FOIA and ADA are upheld. Such a dialogue would not only address my individual concerns but also potentially improve the DSS's processes for handling similar requests in the future.

II. Detailed Legal Framework and Concerns

A. Legal and Advocacy Considerations:

While I understand the operational challenges the department might face, particularly with what has been reported to be limited dedicated staff to handling DSS FOIA requests, it is imperative that such constraints do not impede citizens' rights under FOIA. The nature of my requests for information from CT DSS for basic electronic records is

that the department already possesses these records and is equipped to handle electronic records as mandated by FOIA laws.

The situation reported at the CT DSS FOIA office raises concerns about potential hindrances to citizens' rights in obtaining information. This issue affects not only the timeliness but also potentially the quality of the responses to FOIA requests. As a citizen, it is my right to expect that requests, particularly those involving electronic records, are processed efficiently and in line with FOIA guidelines.

Therefore, it is crucial that the FOIA process is adhered to both in spirit and letter, ensuring that citizens' rights to information are not compromised due to administrative challenges. I urge the department to review its current resource allocation for handling FOIA requests to improve efficiency and compliance with the law.

B. Accommodation request for FOIA Report Numbers and Complete Reports

As a brain injury survivor, I may face certain challenges in accessing and comprehending information, and I again kindly request your accommodation in this matter. To ensure better organization and tracking of the requested information, I am seeking the following basic accommodations:

1. For better organization and tracking, I kindly request the specific accommodation FOIA report numbers and the DSS FOIA complete text response of each report pertaining to my request. Would the department please provide each complete FOIA request submitted along with the FOIA request report case number and any questions it may have? This would provide essential clarity and assist in accommodating and maintaining an accurate record of the proceedings.

C. ADA Compliance Issues

As a person with disabilities, I am particularly concerned about the accessibility and responsiveness of CT DSS to my requests. The lack of basic accommodations in processing these requests is not only a breach of the ADA but also impedes my ability to engage in effective advocacy.

1. FOIA Report Numbers: I request that the department provide me with the FOIA report case numbers for each of my previous FOIA requests. This will help me accurately identify and reference each request.
2. Complete FOIA Text Responses: I kindly request access to the complete text responses for each FOIA report pertaining to my requests. This will allow me to fully understand the information provided and maintain a clear record of the proceedings.
3. Inquiry about the FOIA Officer and Supervisor: I have repeatedly requested the basic accommodation of the CT FOIA officers' names and titles within communications with me, which the department has repeatedly failed to accommodate further complicating my ability to fully participate.
4. Any Questions or Clarifications: If the department had any questions or required clarifications regarding my previous FOIA requests, I kindly request that these questions be included in the provided information. This will help me address any outstanding matters.

III. Whistleblower Protection and Retaliation

My actions to illuminate potential issues within the Medicaid program are protected under the Whistleblower Protection Act of 1989 and the Sarbanes-Oxley Act of 2002. It is vital that these protections be upheld to ensure that concerns about public administration can be raised without fear of retaliation.

IV. In-Depth Analysis of FOIA and ADA Non-Compliance

A. Systematic FOIA Non-Compliance:

The repeated delays in processing my FOIA requests raise serious concerns about systemic non-compliance with 5 U.S.C. § 552. Transparency is crucial for public trust, and these delays obstruct the ability of citizens to participate in informed advocacy.

B. Failure to Accommodate under the ADA:

The challenges I have encountered in obtaining information due to my disability underscore a significant gap in ADA compliance. The provision of necessary accommodations is not merely a legal mandate but also a cornerstone of an inclusive and participatory democratic process.

V. Immediate Action

I respectfully urge CT DSS to take immediate action to address these concerns. This includes the prompt processing of all pending FOIA requests and the establishment of necessary ADA accommodations. Such measures are essential not only for compliance with federal laws but also for upholding principles of ethical governance and public accountability.

VI. Conclusion

In my dual capacity as an individual with disabilities and a steadfast advocate for equitable rights, I address you today. My concerns are twofold: the personal impact of the current administrative challenges I face, and the broader implications these have for our community's commitment to the principles of equality, transparency, and ethical governance.

VII. Broader Community Implications and Call for Action

The issues presented touch upon the values and respect accorded to the rights of all individuals, especially those with disabilities.

This communication is an invitation for collaboration and understanding, with the belief that mutual respect and concerted efforts can overcome these challenges.

There is a shared responsibility to reinforce our collective commitment to the values that define our community, ensuring that every individual, irrespective of their abilities, is treated with fairness and respect.

VIII. Summary

In summary, the situation with CT DSS not only represents a personal struggle but also underscores a systemic issue that requires immediate attention and action. It is a call to uphold the principles of equal access, fairness, and respect for the rights of individuals with disabilities, ensuring that communication and information handling are efficient, clear, and accessible to all.

IX. Appreciation and Offer of Assistance

I appreciate your attention to this pressing matter. I eagerly anticipate your prompt response and remain open to further discussions or clarifications as needed to advance our shared objectives.

Best regards,
David Medeiros
ABI Resources
Medicaid Acquired Brain Injury ABI Waiver Program Provider



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01.19.2024 Notice Regarding Connecticut Department of Social Services Medicaid Administration, FOIA Non-Compliance, ADA Concerns, and Whistleblower Retaliations. Complaint, Appeals, and Request for Transparency

From: DSS, FOIA <FOIA.DSS@ct.gov>
Sent: Thursday, January 18, 2024 3:45 PM
To: ABI RESOURCES 860 942-0365 <aabiwr@live.com>
Cc: DSS, FOIA <FOIA.DSS@ct.gov>
Subject: FOIA Requests

Mr. Medeiros:

Please consider this communication as an attempt by the Department to explain the status of your pending FOIA requests. Since September 26, 2023, you have filed 55 FOIA requests. Many of the requests contain multiple items, bringing the total number of requests to an even larger number than the 55 referenced above.

You have been advised that your first two requests alone would take multiple years for the Department to fulfill. Nevertheless, you have continued to file, on a consistent basis, new requests. You have also begun to include a blanket request that your requests be conducted with “expedited processing.” For example, on January 3, 2024, you sent 45 separate emails to the Department’s FOIA inbox, consisting of 2 new comprehensive requests, as well as 43 separate emails asking that the Department expedite the processing of each of your existing requests, and some requests which have already been completed. However, for those requests that have been completed, you not only sent an “appeal” email for the information provided to you, but also sent an additional email for expedited processing of the request.

As of today, the Department has been able to fulfill 18 of your requests. While the Department has been able to complete or close a number of your requests so far, it simply cannot process all of your requests at the same time, let alone with “expedited processing,” without significantly interfering with the agency's operations. Most of your requests require the Department to engage in a comprehensive process of identifying potential document custodians, formulating search terms, engaging the Department of Administrative Services Bureau of Information Technology Solutions to run a search for the terms, reviewing (based on your exceptionally broad requests) thousands of documents, and preparing the responsive documents for production. Before any documents can be provided to you, each page must be reviewed, not only for responsiveness, but also for any FOIA exemptions, including, but not limited to, attorney-client privilege, protected health information, and protected personnel records.

Accordingly, the Department is requesting that you provide, no later than one week of today, a list that identifies the order in which you would like the Department to respond to each of your requests. This also applies to each subsequent FOIA request that you file. In the absence of such a list, the Department will address the responses in the order that they were received. As you are aware, complying with your current requests will take, at minimum, numerous years. For this reason, the Department asks that you review each of your requests to consider whether they can be narrowed in scope or duration, or, perhaps, withdrawn entirely. The Department believes it has made good faith attempts to communicate with you in an attempt to clarify or narrow many of your requests, and will continue to do so. The Department

notes, however, that in some cases, you have either failed to agree to narrow your requests, or failed to respond entirely.

Thank you for your anticipated cooperation in identifying ways to narrow or minimize your outstanding requests.

FOIA Officer

Department of Social Services





RE: Concerns and Request for Accommodation – Email Communication Only Fw: FOI Records Request :: R000311-082024

From DSS, FOIA <FOIA.DSS@ct.gov>

Date Wed 9/4/2024 8:48 AM

To ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>; DSS, FOIA <FOIA.DSS@ct.gov>

 2 attachments (890 KB)

RE: FOIA Requests; Re: FOIA Requests;

Good morning Mr. Medeiros,
Thank you for your response. Per your request, I have attached the February 20, 2024 correspondence.
Have a nice day,
Kelly
FOIA Officer
DSS

From: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>

Sent: Tuesday, September 3, 2024 3:13 PM

To: DSS, FOIA <FOIA.DSS@ct.gov>

Cc: ABI RESOURCES 860 942-0365 <AABIWR@live.com>

Subject: Re: Concerns and Request for Accommodation – Email Communication Only Fw: FOI Records Request :: R000311-082024

Importance: High

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09.03.2024

Subject: Response to FOIA Correspondence Dated September 3, 2024

Dear Ms. Bartomioli,

I am writing in response to your letter dated September 3, 2024, regarding the status of my FOIA requests. I appreciate the Department of Social Services' commitment to addressing these requests and your attention to my accommodation needs under the Americans with Disabilities Act (ADA).

ADA Basic Accommodation and Communication Preferences

I acknowledge the Department's initiative to utilize the GovQA portal as a tool for managing and tracking FOIA requests. However, I must reiterate that my request under the ADA is for all future correspondence and responses to be conducted exclusively via email. This request is based on my specific needs and is intended to ensure that I can access and manage information in a manner that is consistent with my disability-related requirements.

As you may know I am not an employee of the state, I understand that the Department has forwarded my ADA accommodation request to the Equal Employment Opportunity Division (EEOC). I trust that the EEOC will respond promptly and positively, as the ADA mandates reasonable accommodations unless they fundamentally alter the nature of the service provided. Given the circumstances, email communication remains the most appropriate and reasonable accommodation, as it directly addresses my needs for accessibility and effective communication.

Missing Correspondence from February 20, 2024

In your letter, it was noted that a response and FOIA chart were previously sent to me on February 20, 2024. However, I did not receive any communication on that date. I formally request that the Department resend the email and any attached materials that were originally sent. Ensuring that I have all relevant information is essential for me to effectively review and manage these requests. I would appreciate it if you could confirm that this email was indeed sent and provide any supporting documentation or logs related to this transmission.

Collaboration and Request Management

While I appreciate the Department's suggestion of a phone or Microsoft Teams meeting to discuss the prioritization, modification, or potential withdrawal of certain FOIA requests, I believe that maintaining all discussions and negotiations in writing via email is the most prudent course of action. Email communication allows for a clear, documented record of all exchanges, which is particularly important given the volume and complexity of the requests.

I have done my best to cooperate with the Department in managing these requests, and I respectfully ask that the process be made as straightforward as possible from this point forward. The information I have requested is critically important, particularly because it was part of a Connecticut General Assembly Appropriations hearing and was voted on as recently as August 22, 2024. This information is essential for informed decision-making, and it is imperative that I receive it without further complications or delays.

Compliance with Legal Standards

I acknowledge the Department's legal obligation to carefully review documents for non-disclosable information, such as protected health information and documents covered by attorney-client privilege. I trust that these reviews will be conducted in strict compliance with FOIA and all applicable legal standards. It is my expectation that all non-exempt information will be provided without undue delay, in accordance with FOIA's mandate for transparency and public access.

Addressing Potential Concerns

I understand that the Department may have concerns regarding the volume and scope of my FOIA requests. However, I want to emphasize that these requests are made in good faith, with the intent of obtaining specific information that is critical to the public's interest. I am fully aware of FOIA's purpose and intent and have made every effort to craft my requests to be as specific and targeted as possible. My objective is to ensure that the public has access to essential information that impacts decision-making processes, particularly those related to recent actions by the Connecticut General Assembly.

Next Steps

Please ensure that the EEOC addresses my ADA accommodation request without further delay, and kindly resend the communication from February 20, 2024, along with any associated documents. I look forward to continuing our correspondence and working together to resolve these requests in a manner that upholds the Department's obligations under FOIA and my rights as a requester.

Thank you for your attention to these matters. I anticipate your prompt response.

Sincerely,

David Medeiros

Best regards,

David Medeiros

[ABI Resources](#)

Medicaid Acquired Brain Injury ABI Waiver Program Provider



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From: DSS, FOIA <FOIA.DSS@ct.gov>

Sent: Tuesday, September 3, 2024 10:45 AM

To: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>; dssct@govqa.us <dssct@govqa.us>; DSS, FOIA <FOIA.DSS@ct.gov>

Subject: RE: Concerns and Request for Accommodation – Email Communication Only Fw: FOI Records Request :: R000311-082024

Good morning Mr. Medeiros,

Please see the attached letter regarding your concerns and FOIA chart previously sent to you on February 20, 2024. Please confirm receipt of this message and attachments therewith.

Thank you,

Kelly

FOIA Officer

DSS

From: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>

Sent: Wednesday, August 21, 2024 8:48 AM

To: dssct@govqa.us; DSS, FOIA <FOIA.DSS@ct.gov>

Cc: ABI RESOURCES 860 942-0365 <AABIWR@live.com>

Subject: Concerns and Request for Accommodation – Email Communication Only Fw: FOI Records Request :: R000311-082024

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08.20.2024 Subject: Request for Accommodation – Email Communication Only

Dear Department of Social Services FOIA officer,

I am writing to again request an accommodation regarding my ongoing communication with the Department of Social Services in relation to my Freedom of Information Act requests including and not limited to, reference number R000311-082024, submitted on **3/10/2023**.

Due to the complexities and inaccuracies of the DSS portal, I find it challenging to navigate and retrieve factual information. Additionally, I am concerned that I received your email on August 20, 2024, regarding

a request submitted on March 10, 2023, which raises concerns about the accuracy and timeliness of communications through the portal.

To ensure clear and effective communication, I respectfully request the accommodation that all future correspondence and responses related to my FOIA request, as well as any other matters with the Department of Social Services, be conducted exclusively via email. This will ensure my full participation that I have accurate, timely, and accessible records of our communications.

Please confirm your receipt of this request and inform me of any further steps that may be necessary to accommodate this communication preference.

Lastly please provide the basic accommodation of the FOIA officer who sent this email to me and for all FOIA communications.

Thank you for your attention to this matter. I look forward to your prompt response.

Best regards,

David Medeiros

[ABI Resources](#)

Medicaid Acquired Brain Injury ABI Waiver Program Provider



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From: DSS FOI Records Center <dssct@govqa.us>

Sent: Tuesday, August 20, 2024 12:41 PM

To: AABIWR@LIVE.COM <AABIWR@LIVE.COM>

Subject: FOI Records Request :: R000311-082024



Dear David Medeiros:

This message is an acknowledgement that the Department of Social Services received your Freedom of Information Act request on 3/10/2023. It was given the reference number R000311-082024 for tracking purposes.

This letter does not constitute a denial of your request. Rather, in accordance with the Freedom of Information Act, we are in the process of researching and gathering documentation which may be responsive to it. Once the documents are gathered, we will then conduct a review to determine if statutory exemptions to disclosure may apply to some or all of the documents. Upon completion of that review, we will be able to provide you with any responsive, non-exempt documents.

Please note the department reserves the right to charge any such other fees as may be appropriate pursuant

to the Freedom of Information Act.

You can monitor the progress of your request at the link below and you'll receive an email when your request has been completed. Again, thank you for using the DSS FOI Records Center.

Department of Social Services

To monitor the progress or update this request please log into the [DSS FOI Records Center](#)





FW: Connecticut Freedom of Information Act Request: State and Federal FOIA Request for Medicaid Acquired Brain Injury (ABI) Waiver Program Provider Registry | Connecticut (Department of Social Services)

From DSS, FOIA <FOIA.DSS@ct.gov>
Date Mon 10/28/2024 1:56 PM
To ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>
Cc DSS, FOIA <FOIA.DSS@ct.gov>



KELLY BARTOMIOLI
Paralegal Specialist
Communications & Legislative
Management
Privacy Officer & FOIA Officer
[Department of Social Services](#)
Phone: 860-984-0215
Kelly.Bartomioli@ct.gov
PrivacyOfficer.DSS@ct.gov
FOIA.DSS@ct.gov

From: DSS, FOIA <FOIA.DSS@ct.gov>
Sent: Monday, October 28, 2024 12:50 PM
To: 175288-75164810@requests.muckrock.com; DSS, FOIA <FOIA.DSS@ct.gov>
Subject: RE: Connecticut Freedom of Information Act Request: State and Federal FOIA Request for Medicaid Acquired Brain Injury (ABI) Waiver Program Provider Registry | Connecticut (Department of Social Services)

Your request for information has been received.

The Department will respond in accordance with the requirements of the CT FOIA.

If there are any costs associated with complying with your request, an estimate will be provided to you before the records are compiled and provided to you.

Thank you,
Kelly



KELLY BARTOMIOLI
Paralegal Specialist
Communications & Legislative
Management
Privacy Officer & FOIA Officer
[Department of Social Services](#)
Phone: 860-984-0215
Kelly.Bartomioli@ct.gov
PrivacyOfficer.DSS@ct.gov

FOIA.DSS@ct.gov

From: 175288-75164810@requests.muckrock.com <175288-75164810@requests.muckrock.com>

Sent: Monday, October 28, 2024 12:40 PM

To: DSS, FOIA <FOIA.DSS@ct.gov>

Subject: Connecticut Freedom of Information Act Request: State and Federal FOIA Request for Medicaid Acquired Brain Injury (ABI) Waiver Program Provider Registry | Connecticut (Department of Social Services)

You don't often get email from 175288-75164810@requests.muckrock.com. [Learn why this is important](#)

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Department of Social Services
FOIA Office
55 Farmington Avenue
Hartford, CT 06105-3730

October 28, 2024

To Whom It May Concern:

Pursuant to the Connecticut Freedom of Information Act, I hereby request the following records:

State and Federal FOIA Request for Medicaid Acquired Brain Injury (ABI) Waiver Program Provider Registry | Connecticut

State FOIA Request

To:
FOIA Officer and Supervisory Officers
Connecticut Department of Social Services
55 Farmington Avenue
Hartford, CT 06105

Federal FOIA Request

To:
FOIA Officer and Supervisory Officers
Centers for Medicare & Medicaid Services (CMS)
Freedom of Information Act Office
Mail Stop N2-20-16
7500 Security Boulevard
Baltimore, Maryland 21244

Re: Freedom of Information Act Request for Medicaid Acquired Brain Injury (ABI) Waiver Program Provider Registry and Related Documents
Dear FOIA Officer and Supervisory Officers,

Pursuant to the Freedom of Information Act (5 U.S.C. § 552) and Connecticut's FOIA statutes (Conn. Gen. Stat. § 1-200 et seq.), I am writing to request the following records related to the Medicaid Acquired Brain Injury (ABI) Waiver Program:

Requested Records:

Complete and current provider registry, including:

- Provider names
- Contact details (physical addresses, email addresses)
- Areas of specialty and services offered
- Provider enrollment dates and current status
- Documents governing provider inclusion, such as:

Policies, regulations, or statutes detailing the criteria for selecting, monitoring, and removing providers from the ABI Waiver Program registry

Records of complaints, violations, or disciplinary actions, including:

Any and all records related to complaints, violations, or actions taken against providers in connection with their participation in the ABI Waiver Program

Correspondence or documentation regarding registry maintenance, including:

Documentation outlining the process and frequency of updating the registry, who is responsible for maintaining the records, and how updates are communicated to the public

Agencies to Provide Information or Enforce Compliance:

In recognition of the public's right to transparency in the administration of Medicaid and public health programs, this request emphasizes that multiple state and federal agencies may provide the requested information or compel compliance:

Connecticut Freedom of Information Commission (FOIC)

Enforces compliance with state FOIA laws.

Contact: 18-20 Trinity Street, Hartford, CT 06106

Phone: (860) 566-5682

U.S. Department of Health and Human Services (HHS) Office for Civil Rights (OCR)

Ensures proper management of Medicaid programs and enforces civil rights laws.

Contact: 200 Independence Avenue, S.W., Washington, D.C. 20201

Phone: (800) 368-1019

Centers for Medicare & Medicaid Services (CMS)

Oversees state Medicaid programs and can compel state agencies to provide records.

Contact: FOIA_Request@cms.hhs.gov | Phone: (410) 786-5353

HHS Office of Inspector General (OIG)

Investigates fraud or abuse in Medicaid programs.

Contact: Wilbur J. Cohen Building, 330 Independence Ave., SW, Washington, D.C. 20201

Phone: (800) 447-8477

Medicaid Fraud Control Unit (MFCU) – Connecticut Attorney General's Office

Investigates Medicaid fraud or improper management.

Phone: (860) 808-5318

U.S. Department of Justice (DOJ) – Civil Rights Division

Enforces ADA and other civil rights laws related to Medicaid services.

Phone: (202) 514-4609

Connecticut State Auditors of Public Accounts
Conducts audits of state agencies, including CT DSS.
Phone: (860) 240-8651

Legal Basis for Request:

This request is made under 5 U.S.C. § 552 (FOIA) and Connecticut's FOIA laws (Conn. Gen. Stat. § 1-200 et seq.). These statutes obligate public agencies to provide records necessary for the public's oversight of government operations, particularly those involving public health and Medicaid services.

Request for Expedited Processing:

Given the critical need for transparency in the Medicaid ABI Waiver Program, I request expedited processing under 5 U.S.C. § 552(a)(6)(E). Delays in providing this information may hinder public oversight and efforts to ensure proper care for individuals with acquired brain injuries.

Request for Accommodation and Fee Waiver:

As an individual living with a brain injury and a stroke survivor, I request reasonable accommodations under the Americans with Disabilities Act (42 U.S.C. § 12101 et seq.). Please provide all requested records directly via email to AabiWR@live.com. Do not use any portals or third-party websites that pose barriers to accessing this information.

Additionally, I request a waiver of all fees associated with this request, as it is made in the public interest to ensure transparency and accountability in the Medicaid ABI Waiver Program, and not for commercial purposes.

Response Time:

Under federal FOIA and Connecticut public records laws, agencies are required to respond to this request within specified timeframes. Please notify me promptly if any part of this request requires clarification or additional time to process. Contact me exclusively via email at AabiWR@live.com.

Conclusion:

I look forward to your prompt and complete response. Thank you for your attention to this important matter.

Sincerely,

David Medeiros

Founder & Owner, ABI Resources

39 Kings HWY STE C

Gales Ferry, Connecticut, 06335

AabiWR@live.com

Key Legal Citations:

5 U.S.C. § 552 (FOIA) – Federal statute governing public access to government records.

Conn. Gen. Stat. § 1-200 et seq. – Connecticut's Freedom of Information laws.

Americans with Disabilities Act (42 U.S.C. § 12101 et seq.) – Ensures reasonable accommodations for individuals with disabilities.
Americans with Disabilities Act (42 U.S.C. § 12101 et seq.) – Provides for reasonable accommodations for individuals with disabilities.

I also request that, if possible and pursuant to Conn. Gen. Stat. § 1-212(d), fees be waived as I believe this request is in the public interest and not made for commercial gain. The requested documents will be made available to the public at MuckRock.com.

In the event that there are fees, I would be grateful if you would inform me of the total charges in advance of fulfilling my request. I would prefer the request filled electronically, by e-mail attachment if available or CD-ROM if not.

Thank you in advance for your anticipated cooperation in this matter. I look forward to receiving your response to this request within 4 business days, as the statute requires.

Sincerely,

DAVID MEDEIROS

View request history, upload responsive documents, and report problems here:

https://accounts.muckrock.com/accounts/login/?next=https%3A%2F%2Fwww.muckrock.com%2Faccounts%2Flogin%2F%3Fnext%3D%252Faccounts%252Fagency_login%252Fdepartment-of-social-services-4923%252Fstate-and-federal-foia-request-for-medicaid-acquired-brain-injury-abi-waiver-program-provider-registry-connecticut-department-of-social-services-175288%252F%253Femail%253Dfoia.dss%252540ct.gov&url_auth_token=AAAe6ahzgR7TKwr_JkTEQ-LGjBY%3A1t5Sn%3Avald0zvGIC4h8iTSeKUuKe53tC-VDagqdQjtn8SSWSY

If prompted for a passcode, please enter:
VNPPKNRV

Filed via MuckRock.com

E-mail (Preferred): 175288-75164810@requests.muckrock.com

PLEASE NOTE OUR NEW ADDRESS

For mailed responses, please address (see note):

MuckRock News
DEPT MR 175288
263 Huntington Ave
Boston, MA 02115

PLEASE NOTE: This request is not filed by a MuckRock staff member, but is being sent through MuckRock by the above in order to better track, share, and manage public records requests. Also note that improperly addressed (i.e., with the requester's name rather than "MuckRock News" and the department number) requests might be returned as undeliverable.



RE: 04.01.2024 FOIA Request for Records on Medicaid ABI Waiver Program Compliance and Employment Services Audits

From DSS, FOIA <FOIA.DSS@ct.gov>

Date Mon 4/1/2024 8:42 AM

To ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>; DSS, FOIA <FOIA.DSS@ct.gov>

Your request for information has been received.

The Department will respond in accordance with the requirements of the CT FOIA.

If there are any costs associated with complying with your request, an estimate will be provided to you before the records are compiled and provided to you.

Thank you.

FOIA Officer
Department of Social Services



From: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>

Sent: Monday, April 1, 2024 8:39 AM

To: DSS, FOIA <FOIA.DSS@ct.gov>

Subject: 04.01.2024 FOIA Request for Records on Medicaid ABI Waiver Program Compliance and Employment Services Audits

Importance: High

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04.01.2024

Request for Records Under the Freedom of Information Act (FOIA)

To FOIA Officer:

Pursuant to the Freedom of Information Act, I am requesting access to or copies of records detailing audits, compliance reports, and related documents concerning consumer employment services provided under Connecticut's Medicaid Acquired Brain Injury (ABI) Waiver Program. This request encompasses but is not limited to supported employment, prevocational and vocational coaching, training, day group support, and employment services. The requested records include:

Detailed audit reports, compliance assessments, regulations, policy and management records related to:

- Connecticut General Statutes, Chapter 814c (Connecticut's Fair Employment Practices Act [CFEPA]).
- Medicaid Home and Community-Based Services (HCBS) Settings Rule.
- Conflict of Interest Frameworks.
- Section 504 of the Rehabilitation Act of 1973.
- The Workforce Innovation and Opportunity Act (WIOA) of 2014.
- Fair Labor Standards Act (FLSA).
- Employee Retirement Income Security Act (ERISA).
- Connecticut Workers' Compensation Act.
- Connecticut Paid Sick Leave Act.
- Connecticut Minimum Wage and Labor Standards.

Records of employment for consumers, including pay rates, employment policies, stipends, guidelines, complaints, grievances, and documents evidencing compliance with the FLSA and ADA.

Guidelines and protocols for consumers employed by and receiving Medicaid services by the same employer Medicaid agency. Consumers record audits from receive employment as well as Medicaid services from their employer, including audit schedules, fee schedules, and proof of Medicaid agencies' compliance with federal and state laws.

These records are sought from the following agencies:

- U.S. Equal Employment Opportunity Commission (EEOC)
- Connecticut Department of Social Services (DSS)
- Connecticut Department of Labor
- U.S. Department of Labor
- Department of Health and Human Services (HHS),
- Administration for Community Living (ACL),
- Centers for Medicare & Medicaid Services (CMS)
- Connecticut Department of Public Health (DPH)
- Office of Policy and Management (OPM)
- U.S. Department of the Treasury

As a person living with a brain injury, I request the accommodation of receiving these records in an electronic format. Furthermore, I request expedited processing of this request due to its pertinence to whistleblower-protected legal case ADA Civil Rights Case 2410220 and the immediate need for these documents to support ongoing legal and advocacy efforts.

If my request is denied in whole or in part, I ask that you justify all deletions by reference to specific exemptions of the act. I expect a response within twenty (20) business days, as stipulated by the law.

Thank you for considering my request.

Sincerely,

David Medeiros

ABI Resources

Best regards,

David Medeiros

[ABI Resources](#)

Medicaid Acquired Brain Injury ABI Waiver Program Provider



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RE: 02.23.2024 Freedom of Information Act Request FOIA | Jenna Giacomi CT DSS

From DSS, FOIA <FOIA.DSS@ct.gov>

Date Fri 2/23/2024 12:56 PM

To ABI RESOURCES 860 942-0365 <aabiwr@live.com>; DSS, FOIA <FOIA.DSS@ct.gov>

Your request for information has been received.

The Department will respond in accordance with the requirements of the CT FOIA.

If there are any costs associated with complying with your request, an estimate will be provided to you before the records are compiled and provided to you.

Thank you.

FOIA Officer
Department of Social Services



From: ABI RESOURCES 860 942-0365 <aabiwr@live.com>

Sent: Friday, February 23, 2024 12:04 PM

To: DSS, FOIA <FOIA.DSS@ct.gov>

Cc: ABI RESOURCES 860 942-0365 <AABIWR@live.com>

Subject: 02.23.2024 Freedom of Information Act Request FOIA | Jenna Giacomi CT DSS

Importance: High

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02.23.2024

Connecticut Department of Social Services
Office of Legal Counsel, FOIA Administrator
55 Farmington Avenue
Hartford, CT 06105
Email: DSS.FOIA@ct.gov

Subject: Urgent Freedom of Information Act Request

Dear FOIA Administrator,

Pursuant to the provisions of the Connecticut Freedom of Information Act, Conn. Gen. Stat. § 1-200 et seq., I hereby formally request access to and copies of all records, communications, documents, reports, notes, and investigations, irrespective of format (including, without limitation, paper, electronic, digital, audio, video, and any other form of media) that relate to or mention Jenna Giacomi (jenna.giacomi@ct.gov) in connection with ABI Resources, myself (David Medeiros), the ABI Waiver Program, and/or the Connecticut Commission on Human Rights and Opportunities (CHRO).

This request specifically targets the following items for disclosure:

Email Correspondence: All emails sent to or from Jenna Giacomini that mention or pertain to ABI Resources, David Medeiros, the Medicaid ABI Waiver Program, and/or CHRO.

Documents and Reports: Any form of written communication (reports, memos, briefs, documents) prepared, received, or disseminated by Jenna Giacomini relevant to ABI Resources, David Medeiros, the ABI Waiver Program, and/or CHRO.

Investigative Records: Detailed records of any inquiries or examinations involving Jenna Giacomini that relate to ABI Resources, David Medeiros, the ABI Waiver Program, and/or CHRO.

Meeting Records: Notes or audio/video recordings of meetings with Jenna Giacomini's participation that involve discussions on ABI Resources, David Medeiros, the ABI Waiver Program, and/or CHRO.

I request that the search for these records include all materials from January 1, 2010, to the present day, or the broadest range permissible under the law.

Expedited Processing Request: Given the gravity and potential implications of the subject matter, including allegations of discrimination, non-compliance with CHRO and CT DSS policies, FOIA non-compliance, ADA concerns, and whistleblower retaliation (Service of CHRO Complaint Formal Complaint and Demand for Investigation: 2410220), I respectfully request expedited processing of this FOIA request.

Should any part of this request be denied, I kindly request that you provide a detailed justification for each refusal, citing specific exemptions under the FOIA. I anticipate your response within the statutory timeframe as mandated by the Connecticut FOIA legislation.

I appreciate your attention to this matter and look forward to your prompt response.

Best regards,

David Medeiros

ABI Resources

Medicaid Acquired Brain Injury ABI Waiver Program Provider



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Re: Freedom of Information Act FOIA Request | Connecticut Gov. 10.17.2023 | Project Genesis

From ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>

Date Wed 10/18/2023 5:56 AM

To DSS, FOIA <FOIA.DSS@ct.gov>

Cc DSS, Commis <commis.dss@ct.gov>; Dinnall, Janice <Janice.p.dinnall@ct.gov>

Thank you so much.

David

From: DSS, FOIA <FOIA.DSS@ct.gov>

Sent: Tuesday, October 17, 2023 4:18 PM

To: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>; DSS, FOIA <FOIA.DSS@ct.gov>

Cc: DSS, Commis <Commis.DSS@ct.gov>; Dinnall, Janice <Janice.P.Dinnall@ct.gov>

Subject: RE: Freedom of Information Act FOIA Request | Connecticut Gov. 10.17.2023 | Project Genesis

David –

I have reattached the document again, but can see your requested data is visible in the original response, so there does not appear to be an error within the document.

FOIA Officer

Department of Social Services



From: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>

Sent: Tuesday, October 17, 2023 4:12 PM

To: DSS, FOIA <FOIA.DSS@ct.gov>

Cc: DSS, Commis <Commis.DSS@ct.gov>; Dinnall, Janice <Janice.P.Dinnall@ct.gov>; ABI RESOURCES 860 942-0365 <AABIWR@live.com>

Subject: Re: Freedom of Information Act FOIA Request | Connecticut Gov. 10.17.2023 | Project Genesis

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I need to bring to your attention that the attached document you provided appears to be blank. Could you please resend the document or check if there was an error in the attachment?

Thank you.

David

From: DSS, FOIA <FOIA.DSS@ct.gov>

Sent: Tuesday, October 17, 2023 3:44 PM

To: DSS, FOIA <FOIA.DSS@ct.gov>; ABI RESOURCES 860 942-0365 <aabiwr@live.com>

Cc: DSS, Commis <Commis.DSS@ct.gov>; Dinnall, Janice <Janice.P.Dinnall@ct.gov>

Subject: RE: Freedom of Information Act FOIA Request | Connecticut Gov. 10.17.2023 | Project Genesis

David –

Please find the attached Excel spreadsheet in response to your FOIA request below. Please note that the earliest payments were issued to this provider was October 2016, so DSS does not have any data prior.

Following this response, I will consider this request completed within the Department of Social Services.

Thank you for your patience,

FOIA Officer
Department of Social Services



From: DSS, FOIA <FOIA.DSS@ct.gov>
Sent: Tuesday, October 17, 2023 8:21 AM
To: ABI RESOURCES 860 942-0365 <aabiwr@live.com>; DSS, FOIA <FOIA.DSS@ct.gov>
Cc: DSS, Commis <Commis.DSS@ct.gov>; Dinnall, Janice <Janice.P.Dinnall@ct.gov>
Subject: RE: Freedom of Information Act FOIA Request | Connecticut Gov. 10.17.2023 | Project Genesis

David –

Your request for information has been received.

The Department will respond in accordance with the requirements of the CT FOIA.

If there are any costs associated with complying with your request, an estimate will be provided to you before the records are compiled and provided to you.

Thank you.

FOIA Officer
Department of Social Services



From: ABI RESOURCES 860 942-0365 <aabiwr@live.com>
Sent: Tuesday, October 17, 2023 7:51 AM
To: DSS, FOIA <FOIA.DSS@ct.gov>
Cc: DSS, Commis <Commis.DSS@ct.gov>; Dinnall, Janice <Janice.P.Dinnall@ct.gov>
Subject: Freedom of Information Act FOIA Request | Connecticut Gov. 10.17.2023 | Project Genesis

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10/17/2023

Connecticut Department of Social Services DSS and Community Options Unit COU
Office of the Commissioner
55 Farmington Avenue
Hartford, CT 06105

RE: Freedom of Information Act Request FOIA

To Whom It May Concern:

I am writing to request information under the provisions of the Freedom of Information Act, 5 U.S.C. § 552, regarding the total payments made to Project Genesis through the Medicaid Connecticut ABI Waiver programs from 2013 to the present day.

Specifically, I am interested in obtaining financial data detailing the annual disbursements to Project Genesis for each of the following years:

2013
2014
2015
2016
2017
2018
2019
2020
2021
2022
2023

Project Genesis is a Medicaid provider operating within the state of Connecticut, and I am seeking information to better understand the financial relationships between this organization and the Medicaid Connecticut ABI Waiver programs.

Please provide any documents, records, reports, or other relevant information that pertains to the payments made to Project Genesis for the specified years. This information could include, but is not limited to, financial statements, invoices, payment logs, contracts, and any other documents that outline the financial transactions between Project Genesis and Medicaid Connecticut ABI Waiver programs.

If any part of my request is denied, please provide a written explanation of the specific exemptions under which the information is withheld.

I kindly request accommodations due to my disability. To facilitate my accessibility and participation, I would greatly appreciate the use of electronic records. Your support in this matter is highly valued.

Thank you for your understanding and assistance.

Sincerely,
David Medeiros
ABI Resources



RE: Concerns and Request for Accommodation – Email Communication Only Fw: FOI Records Request :: R000311-082024

From DSS, FOIA <FOIA.DSS@ct.gov>

Date Wed 9/4/2024 8:48 AM

To ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>; DSS, FOIA <FOIA.DSS@ct.gov>

 2 attachments (890 KB)

RE: FOIA Requests; Re: FOIA Requests;

Good morning Mr. Medeiros,

Thank you for your response. Per your request, I have attached the February 20, 2024 correspondence.

Have a nice day,

Kelly

FOIA Officer

DSS

From: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>

Sent: Tuesday, September 3, 2024 3:13 PM

To: DSS, FOIA <FOIA.DSS@ct.gov>

Cc: ABI RESOURCES 860 942-0365 <AABIWR@live.com>

Subject: Re: Concerns and Request for Accommodation – Email Communication Only Fw: FOI Records Request :: R000311-082024

Importance: High

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09.03.2024

Subject: Response to FOIA Correspondence Dated September 3, 2024

Dear Ms. Bartomioli,

I am writing in response to your letter dated September 3, 2024, regarding the status of my FOIA requests. I appreciate the Department of Social Services' commitment to addressing these requests and your attention to my accommodation needs under the Americans with Disabilities Act (ADA).

ADA Basic Accommodation and Communication Preferences

I acknowledge the Department's initiative to utilize the GovQA portal as a tool for managing and tracking FOIA requests. However, I must reiterate that my request under the ADA is for all future correspondence and responses to be conducted exclusively via email. This request is based on my specific needs and is intended to ensure that I can access and manage information in a manner that is consistent with my disability-related requirements.

As you may know I am not an employee of the state, I understand that the Department has forwarded my ADA accommodation request to the Equal Employment Opportunity Division (EEOC). I trust that the EEOC will respond promptly and positively, as the ADA mandates reasonable accommodations unless they fundamentally alter the nature of the service provided. Given the circumstances, email communication remains the most appropriate and reasonable accommodation, as it directly addresses my needs for accessibility and effective communication.

Missing Correspondence from February 20, 2024

In your letter, it was noted that a response and FOIA chart were previously sent to me on February 20, 2024. However, I did not receive any communication on that date. I formally request that the Department resend the email and any attached materials that were originally sent. Ensuring that I have all relevant information is essential for me to effectively review and manage these requests. I would appreciate it if you could confirm that this email was indeed sent and provide any supporting documentation or logs related to this transmission.

Collaboration and Request Management

While I appreciate the Department's suggestion of a phone or Microsoft Teams meeting to discuss the prioritization, modification, or potential withdrawal of certain FOIA requests, I believe that maintaining all discussions and negotiations in writing via email is the most prudent course of action. Email communication allows for a clear, documented record of all exchanges, which is particularly important given the volume and complexity of the requests.

I have done my best to cooperate with the Department in managing these requests, and I respectfully ask that the process be made as straightforward as possible from this point forward. The information I have requested is critically important, particularly because it was part of a Connecticut General Assembly Appropriations hearing and was voted on as recently as August 22, 2024. This information is essential for informed decision-making, and it is imperative that I receive it without further complications or delays.

Compliance with Legal Standards

I acknowledge the Department's legal obligation to carefully review documents for non-disclosable information, such as protected health information and documents covered by attorney-client privilege. I trust that these reviews will be conducted in strict compliance with FOIA and all applicable legal standards. It is my expectation that all non-exempt information will be provided without undue delay, in accordance with FOIA's mandate for transparency and public access.

Addressing Potential Concerns

I understand that the Department may have concerns regarding the volume and scope of my FOIA requests. However, I want to emphasize that these requests are made in good faith, with the intent of obtaining specific information that is critical to the public's interest. I am fully aware of FOIA's purpose and intent and have made every effort to craft my requests to be as specific and targeted as possible. My objective is to ensure that the public has access to essential information that impacts decision-making processes, particularly those related to recent actions by the Connecticut General Assembly.

Next Steps

Please ensure that the EEOC addresses my ADA accommodation request without further delay, and kindly resend the communication from February 20, 2024, along with any associated documents. I look forward to continuing our correspondence and working together to resolve these requests in a manner that upholds the Department's obligations under FOIA and my rights as a requester.

Thank you for your attention to these matters. I anticipate your prompt response.

Sincerely,

David Medeiros

Best regards,

David Medeiros

[ABI Resources](#)

Medicaid Acquired Brain Injury ABI Waiver Program Provider



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From: DSS, FOIA <FOIA.DSS@ct.gov>

Sent: Tuesday, September 3, 2024 10:45 AM

To: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>; dssct@govqa.us <dssct@govqa.us>; DSS, FOIA <FOIA.DSS@ct.gov>

Subject: RE: Concerns and Request for Accommodation – Email Communication Only Fw: FOI Records Request :: R000311-082024

Good morning Mr. Medeiros,

Please see the attached letter regarding your concerns and FOIA chart previously sent to you on February 20, 2024. Please confirm receipt of this message and attachments therewith.

Thank you,

Kelly

FOIA Officer

DSS

From: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>

Sent: Wednesday, August 21, 2024 8:48 AM

To: dssct@govqa.us; DSS, FOIA <FOIA.DSS@ct.gov>

Cc: ABI RESOURCES 860 942-0365 <AABIWR@live.com>

Subject: Concerns and Request for Accommodation – Email Communication Only Fw: FOI Records Request :: R000311-082024

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08.20.2024 Subject: Request for Accommodation – Email Communication Only

Dear Department of Social Services FOIA officer,

I am writing to again request an accommodation regarding my ongoing communication with the Department of Social Services in relation to my Freedom of Information Act requests including and not limited to, reference number R000311-082024, submitted on **3/10/2023**.

Due to the complexities and inaccuracies of the DSS portal, I find it challenging to navigate and retrieve factual information. Additionally, I am concerned that I received your email on August 20, 2024, regarding

a request submitted on March 10, 2023, which raises concerns about the accuracy and timeliness of communications through the portal.

To ensure clear and effective communication, I respectfully request the accommodation that all future correspondence and responses related to my FOIA request, as well as any other matters with the Department of Social Services, be conducted exclusively via email. This will ensure my full participation that I have accurate, timely, and accessible records of our communications.

Please confirm your receipt of this request and inform me of any further steps that may be necessary to accommodate this communication preference.

Lastly please provide the basic accommodation of the FOIA officer who sent this email to me and for all FOIA communications.

Thank you for your attention to this matter. I look forward to your prompt response.

Best regards,

David Medeiros

[ABI Resources](#)

Medicaid Acquired Brain Injury ABI Waiver Program Provider



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From: DSS FOI Records Center <dssct@govqa.us>

Sent: Tuesday, August 20, 2024 12:41 PM

To: AABIWR@LIVE.COM <AABIWR@LIVE.COM>

Subject: FOI Records Request :: R000311-082024



Dear David Medeiros:

This message is an acknowledgement that the Department of Social Services received your Freedom of Information Act request on 3/10/2023. It was given the reference number R000311-082024 for tracking purposes.

This letter does not constitute a denial of your request. Rather, in accordance with the Freedom of Information Act, we are in the process of researching and gathering documentation which may be responsive to it. Once the documents are gathered, we will then conduct a review to determine if statutory exemptions to disclosure may apply to some or all of the documents. Upon completion of that review, we will be able to provide you with any responsive, non-exempt documents.

Please note the department reserves the right to charge any such other fees as may be appropriate pursuant

to the Freedom of Information Act.

You can monitor the progress of your request at the link below and you'll receive an email when your request has been completed. Again, thank you for using the DSS FOI Records Center.

Department of Social Services

To monitor the progress or update this request please log into the [DSS FOI Records Center](#)





Re: 11.15.2023 Freedom of Information Act FOIA Request | Connecticut Gov. | Consumer Compensation ABI Waiver Program

From ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>

Date Wed 1/3/2024 11:53 AM

To DSS, FOIA <FOIA.DSS@ct.gov>; FOI <foi@ct.gov>

Cc ABI RESOURCES LLC www.CTbrainINJURY.com <AABIWR@LIVE.COM>

01.03.2024

Due to Specific Circumstances.

Formal Request for Expedited Processing of FOIA Request in Compliance with Legal Provisions and Appeals.
Dear FOIA officer,

Under the provisions of the Freedom of Information Act (5 U.S.C. § 552), I hereby formally request expedited processing of my recent FOIA application due to compelling needs as outlined below:

Compliance with the Americans with Disabilities Act (ADA): In accordance with 42 U.S.C. § 12101 et seq., as an individual living with a brain injury, I am entitled to reasonable accommodations in legal and administrative processes. The expedited processing of this FOIA request is a necessary accommodation to ensure my effective participation, considering my specific communication and cognitive challenges.

Adherence to Whistleblower Protection Legislation: This request is pertinent to matters involving whistleblower retaliation, protected under the Whistleblower Protection Act (5 U.S.C. § 2302(b)(8)) and the Sarbanes-Oxley Act (18 U.S.C. § 1514A). Immediate processing is critical to uphold the legal protections afforded to whistleblowers and to address any potential violations thereof.

Public Interest and Urgency: The information sought pertains to issues of significant public interest, particularly in the domains of disability rights and ethical compliance. As established under FOIA guidelines, information requests that have the potential to inform the public about governmental operations and activities are to be prioritized (5 U.S.C. § 552(a)(6)(E)(v)).

Personal Circumstances: My unique personal circumstances, stemming from my brain injury, create an urgent need for information that directly impacts my ability to effectively self-advocate and represent the interests of others in similar situations.

Given these considerations, I respectfully urge that my FOIA request be processed on an expedited basis in line with the legal standards and principles of accessibility, transparency, and public interest.

Thank you for your attention to this matter.

Best regards,

David Medeiros

ABI Resources

Medicaid Acquired Brain Injury ABI Waiver Program Provider



From: DSS, FOIA <FOIA.DSS@ct.gov>

Sent: Monday, November 20, 2023 4:02 PM

To: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>; DSS, FOIA <FOIA.DSS@ct.gov>; FOI <FOI@ct.gov>

Subject: RE: 11.15.2023 Freedom of Information Act FOIA Request | Connecticut Gov. | Consumer Compensation ABI Waiver Program

David –

Giovanni Pinto – Communications Manager for the Department of Social Services

FOIA Officer
Department of Social Services



From: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>
Sent: Thursday, November 16, 2023 3:35 PM
To: DSS, FOIA <FOIA.DSS@ct.gov>; FOI <FOI@ct.gov>
Subject: Re: 11.15.2023 Freedom of Information Act FOIA Request | Connecticut Gov. | Consumer Compensation ABI Waiver Program
Importance: High

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11/16/2023

Dear CT DSS Officer,

Given the context of a personal disability, I am reaching out to seek your support and accommodation in processing this Freedom of Information Act (FOIA) request. I deeply appreciate your understanding and any assistance you can provide in this regard. Would you kindly provide your identification for further correspondence within this thread?

Thank you,
David Medeiros
ABI Resources

From: DSS, FOIA <FOIA.DSS@ct.gov>
Sent: Thursday, November 16, 2023 3:26 PM
To: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>; DSS, FOIA <FOIA.DSS@ct.gov>; FOI <FOI@ct.gov>
Subject: RE: 11.15.2023 Freedom of Information Act FOIA Request | Connecticut Gov. | Consumer Compensation ABI Waiver Program

David –

This information has been requested and provided to you. Please refer to the attached chain from 10/23/2023.

Best,

FOIA Officer
Department of Social Services



From: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>

Sent: Thursday, November 16, 2023 2:49 PM

To: DSS, FOIA <FOIA.DSS@ct.gov>; FOI <FOI@ct.gov>

Subject: Re: 11.15.2023 Freedom of Information Act FOIA Request | Connecticut Gov. | Consumer Compensation ABI Waiver Program

Importance: High

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11/16/2023

Dear CT DSS FOIA Officer,

Subject: Request for Identification for Record-Keeping Purposes

I hope this message finds you well. I am writing to kindly request your assistance for a matter related to the Freedom of Information Act (FOIA). For the purpose of maintaining accurate and comprehensive records, it would be greatly appreciated if you could provide your name and official title. This information is necessary for our documentation and to ensure that all communications and transactions are properly attributed and archived.

We understand and respect the protocols that govern the disclosure of information under FOIA. Please be assured that the requested details will be used solely for record-keeping purposes, in compliance with relevant regulations and standards of professional conduct.

Thank you for your attention to this matter and for your continued cooperation.

Sincerely,

David Medeiros

ABI Resources

From: DSS, FOIA <FOIA.DSS@ct.gov>

Sent: Thursday, November 16, 2023 1:23 PM

To: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>; DSS, FOIA <FOIA.DSS@ct.gov>; FOI <FOI@ct.gov>

Subject: RE: 11.15.2023 Freedom of Information Act FOIA Request | Connecticut Gov. | Consumer Compensation ABI Waiver Program

David –

As previously explained, DSS has no knowledge or documentation that SLG compensates consumers.

Following this response, I will consider this request completed within the Department of Social Services.

Thank you for your patience,

FOIA Officer

Department of Social Services



From: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>

Sent: Thursday, November 16, 2023 1:08 PM

To: DSS, FOIA <FOIA.DSS@ct.gov>; FOI <FOI@ct.gov>

Subject: Re: 11.15.2023 Freedom of Information Act FOIA Request | Connecticut Gov. | Consumer Compensation ABI Waiver Program

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11/15/2023

FOIA Appeal for Request

Dear CT DSS FOIA Appeals Officer,

I am writing to appeal the response to my Freedom of Information Act request regarding the compensation details for Acquired Brain Injury (ABI) Waiver Program consumers. The response I received, stated: "**This does not occur**, so this information does not exist."

I am concerned about the definitive nature of this statement and seek further clarification and supporting documentation. Specifically, I request the following:

1. Detailed Explanation: A comprehensive explanation or official statement detailing how the Department determined that compensation for ABI Waiver Program consumers "**This does not occur**." This should include any analyses, reports, or internal reviews that support this conclusion.
2. Policy Documentation: Copies of any policies, guidelines, or internal memos that outline the procedures and criteria used to assess compensation matters related to ABI Waiver Program consumers.
3. Historical Data: Any historical data or records that the Department used to ascertain that such compensation has never occurred.

This request is made under the Connecticut Freedom of Information Act, which ensures public access to government records and information. The statement "**this does not occur**" implies a level of certainty that necessitates thorough documentation and evidence. As a concerned citizen and in the interest of public transparency, I believe it is imperative to understand the basis of such definitive claims made by a government agency.

I appreciate your attention to this appeal and look forward to a timely response.
Thank you for your consideration.

Sincerely,
David Medeiros
ABI Resources

From: DSS, FOIA <FOIA.DSS@ct.gov>

Sent: Thursday, November 16, 2023 12:09 PM

To: ABI RESOURCES 860 942-0365 <aabiwr@live.com>; DSS, FOIA <FOIA.DSS@ct.gov>; FOI <FOI@ct.gov>

Subject: RE: 11.15.2023 Freedom of Information Act FOIA Request | Connecticut Gov. | Consumer Compensation ABI Waiver Program

David –

As explained in previous correspondence, responding to complaint submissions does not fall under the purview of FOIA.

Please see the answered responses below.

1. Records of Complaints and Actions Taken: Documentation regarding the receipt and subsequent actions taken in response to the complaint filed on September 20, 2023, concerning the Supported Living Group.
 - a. This category of complaints is already being addressed in your previous requests as explained to you on 11/14/2023

2. Compensation Details for ABI Waiver Program Consumers:
 - a. This does not occur, so this information does not exist
3. Nature and structure of compensation provided to consumers for services at SLG.
 - a. See 2. -a.
4. Amounts, frequency, and criteria of compensation.
 - a. See 2. -a.
5. Funding sources and any limitations or conditions attached.
 - a. See 2. -a.
6. Documentation of consumer agreements or contracts relating to compensation.
 - a. See 2. -a.
7. Investigations and Audits: Records of any complaints, investigations, or audits related to consumer payment or compensation within the ABI Waiver Program, specifically regarding the Supported Living Group, including outcomes of these inquiries.
 - a. See 1. -a.
8. Policies and Regulations: Any guidelines, policies, or regulations governing consumer compensation within the ABI Waiver Program, particularly in relation to services provided by the Supported Living Group.
 - a. See 2. -a.
9. Safeguards and Administration Integrity: Documents detailing how the integrity of consumer compensation is maintained within the ABI Waiver Program, including measures to prevent misuse or misallocation of funds.
 - a. See 2. -a.

Following this response, I will consider this request completed within the Department of Social Services.

Thank you for your patience,

FOIA Officer
Department of Social Services



From: ABI RESOURCES 860 942-0365 <aabiwr@live.com>

Sent: Wednesday, November 15, 2023 12:13 PM

To: DSS, FOIA <FOIA.DSS@ct.gov>; FOI <FOI@ct.gov>

Subject: 11.15.2023 Freedom of Information Act FOIA Request | Connecticut Gov. | Consumer Compensation ABI Waiver Program

Importance: High

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11/15/2023

Appeal Subject: Follow-Up on Formal Complaint Records and Freedom of Information Act Request - ABI Waiver Program and Supported Living Group.

Dear Connecticut FOIA Officer

I am writing to follow up on a formal complaint submitted on September 20, 2023, regarding employment concerns at the Supported Living Group (SLG) within the ABI Waiver Program. This complaint was addressed to the DSS Commissioner and Amy Dumont, DSS Chief Operating Officer. Despite the electronic confirmation of delivery, there has been no acknowledgment or response to this serious matter.

Given the lack of response and the gravity of the concerns raised, I am invoking the Connecticut Freedom of Information Act § 1-200 to request the following information:

1. Records of Complaints and Actions Taken: Documentation regarding the receipt and subsequent actions taken in response to the complaint filed on September 20, 2023, concerning the Supported Living Group.
2. Compensation Details for ABI Waiver Program Consumers:
3. Nature and structure of compensation provided to consumers for services at SLG.
4. Amounts, frequency, and criteria of compensation.
5. Funding sources and any limitations or conditions attached.
6. Documentation of consumer agreements or contracts relating to compensation.
7. Investigations and Audits: Records of any complaints, investigations, or audits related to consumer payment or compensation within the ABI Waiver Program, specifically regarding the Supported Living Group, including outcomes of these inquiries.
8. Policies and Regulations: Any guidelines, policies, or regulations governing consumer compensation within the ABI Waiver Program, particularly in relation to services provided by the Supported Living Group.
9. Safeguards and Administration Integrity: Documents detailing how the integrity of consumer compensation is maintained within the ABI Waiver Program, including measures to prevent misuse or misallocation of funds.

I require these records in an accessible electronic format due to my disability. If some documents are exempt from disclosure, please provide a Vaughn index detailing the reasons for such exemption.

Your prompt attention to this matter is crucial for ensuring the welfare and fair treatment of ABI Waiver Program consumers. I trust that the Department of Social Services will address these concerns with the urgency and professionalism they warrant.

Thank you for your cooperation and assistance in this matter.

Sincerely,

David Medeiros
ABI Resources LLC
860 942-0365
AabiWR@live.com



RE: FOIA Requests

From DSS, FOIA <FOIA.DSS@ct.gov>

Date Wed 7/31/2024 1:19 PM

To ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>; DSS, FOIA <FOIA.DSS@ct.gov>

Good afternoon,
My name is Kelly Bartomioli.
Thank you,
FOIA Officer
DSS

From: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>

Sent: Wednesday, July 31, 2024 1:16 PM

To: DSS, FOIA <FOIA.DSS@ct.gov>

Subject: Re: FOIA Requests

EXTERNAL EMAIL: This email originated from outside of the organization. Do not click any links or open any attachments unless you trust the sender and know the content is safe.

07/31/2024

Hello FOIA Officer,

Would you please provide me your name?

Best regards,

David Medeiros

[ABI Resources](#)

Medicaid Acquired Brain Injury ABI Waiver Program Provider



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From: DSS, FOIA <FOIA.DSS@ct.gov>

Sent: Wednesday, July 31, 2024 12:17 PM

To: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>

Cc: DSS, FOIA <FOIA.DSS@ct.gov>

Subject: RE: FOIA Requests

Your request for information has been received.

The Department will respond in accordance with the requirements of the CT FOIA.

If there are any costs associated with complying with your request, an estimate will be provided to you before the records are compiled and provided to you.

Thank you.

FOIA Officer
Department of Social Services



From: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>

Sent: Wednesday, July 31, 2024 8:02 AM

To: DSS, FOIA <FOIA.DSS@ct.gov>; Reeves, Andrea <Andrea.Reeves@ct.gov>; DSS, Commis
<Commis.DSS@ct.gov>

Subject: Re: FOIA Requests

Importance: High

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07.31.2024

Request for Missing FOIA Information (***02.20.2024 Appeal***) ***no DSS response.***

Dear Ms. Bartomioli FOIA Officer, and DSS Commissioner Reeves,

Commissioner Reeves, As someone living with a brain injury, I find the current DSS FOIA process concerning, overwhelming and very difficult to manage. My traumatic brain injury can affect my ability to handle complex and prolonged procedures, making it challenging for me to navigate these communications and appeals. It is embarrassing to and hard for me to explain and am asking DSS FOIA to understand.

I am requesting an accommodation to simplify this process. Would DSS please accommodate the requested information and address the appeals without further delay or additional steps? This situation has gone on for far too long and continues to become more complicated and very confusing for me.

Thank you for your efforts as DSS FOIA Officer. However, I have not yet received the specific FOIA report numbers and the complete text responses to my requests.

I respectfully request:

1. Complete copies of all previously submitted FOIA requests.
2. Full text of DSS responses to each FOIA request.
3. FOIA report case numbers associated with each request.

Your prompt attention to this matter is greatly appreciated.

Best regards,

David Medeiros
Founder and Owner, ABI Resources

Best regards,

David Medeiros

[ABI Resources](#)

Medicaid Acquired Brain Injury ABI Waiver Program Provider



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From: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>

Sent: Tuesday, February 20, 2024 2:55 PM

To: DSS, FOIA <FOIA.DSS@ct.gov>

Cc: ABI RESOURCES 860 942-0365 <AABIWR@live.com>

Subject: Re: FOIA Requests

02.20.2024 Appeal (missing information)

Thank you DSS FOIA Officer Ms.Bartomioli,

You have done a wonderful job and we are very grateful for all your effort!

The specific accommodation FOIA report numbers and the DSS FOIA complete text response of each report pertaining to my request. Would the department please provide each complete FOIA request submitted along with the FOIA request report case number and any questions it may have? This would provide essential clarity and assist in accommodating and maintaining an accurate record of the proceedings.

"I respectfully request complete copies of all previously submitted Freedom of Information Act (FOIA) requests, along with the complete corresponding responses provided by the Department of Social Services (DSS). Your cooperation in providing these documents will greatly assist in ensuring transparency and facilitating our ongoing review."

Best regards,

David Medeiros

ABI Resources

Medicaid Acquired Brain Injury ABI Waiver Program Provider



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From: DSS, FOIA <FOIA.DSS@ct.gov>

Sent: Tuesday, February 20, 2024 9:57 AM

To: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>; DSS, FOIA <FOIA.DSS@ct.gov>

Subject: RE: FOIA Requests

Good morning Mr. Medeiros,

In response to your letter dated January 19, 2024, the Department has taken the time to put together the attached chart summarizing all your FOIA requests. Please note that during the reflected time period, Giovanni Pinto was handling the FOIA requests prior to mid-late December 2023, then switching over to myself. My supervisor's name is David Seifel, who also has been aiding in FOIA requests throughout this time. If you would like the font and/or coloring of the chart changed, feel free to let me know and I will be able to accommodate. Please confirm receipt of the chart.

Thank you,
Kelly Bartomioli
FOIA Officer
Department of Social Services

From: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>

Sent: Friday, January 19, 2024 12:41 PM

To: DSS, FOIA <FOIA.DSS@ct.gov>

Cc: ABI RESOURCES 860 942-0365 <AABIWR@live.com>

Subject: Re: FOIA Requests

Importance: High

EXTERNAL EMAIL: This email originated from outside of the organization. Do not click any links or open any attachments unless you trust the sender and know the content is safe.

Date: 01.19.2024 *Please see the attached letter.*

Department of Social Services - Central Office

55 Farmington Ave,
Hartford, CT 06105

Response to:
Department of Social Services
Subject: FOIA Requests
01/18/2024 at 3:45 pm. VIA EMAIL

Dear CT DSS FOIA Officer Sir/Madam,

I. Introduction

I am writing to you in my capacity as the founder of ABI Resources and as a committed advocate for ethical healthcare administration, especially for individuals with disabilities. As a brain injury and stroke survivor, my experiences have endowed me with a unique perspective on the necessity of transparent and accessible government processes. I, David, believe it may be beneficial for both myself and the Connecticut Department of Social Services (DSS) to engage in a constructive dialogue to prioritize my FOIA requests and discuss feasible accommodations under the ADA. This collaborative approach could lead to a more effective and timely resolution of the issues raised, ensuring that both the letter and spirit of the FOIA and ADA are upheld. Such a dialogue would not only address my individual concerns but also potentially improve the DSS's processes for handling similar requests in the future.

II. Detailed Legal Framework and Concerns

A. Legal and Advocacy Considerations:

While I understand the operational challenges the department might face, particularly with what has been reported to be limited dedicated staff to handling DSS FOIA requests, it is imperative that such constraints do not impede citizens' rights under FOIA. The nature of my requests for information from CT DSS for basic electronic records is

that the department already possesses these records and is equipped to handle electronic records as mandated by FOIA laws.

The situation reported at the CT DSS FOIA office raises concerns about potential hindrances to citizens' rights in obtaining information. This issue affects not only the timeliness but also potentially the quality of the responses to FOIA requests. As a citizen, it is my right to expect that requests, particularly those involving electronic records, are processed efficiently and in line with FOIA guidelines.

Therefore, it is crucial that the FOIA process is adhered to both in spirit and letter, ensuring that citizens' rights to information are not compromised due to administrative challenges. I urge the department to review its current resource allocation for handling FOIA requests to improve efficiency and compliance with the law.

B. Accommodation request for FOIA Report Numbers and Complete Reports

As a brain injury survivor, I may face certain challenges in accessing and comprehending information, and I again kindly request your accommodation in this matter. To ensure better organization and tracking of the requested information, I am seeking the following basic accommodations:

1. For better organization and tracking, I kindly request the specific accommodation FOIA report numbers and the DSS FOIA complete text response of each report pertaining to my request. Would the department please provide each complete FOIA request submitted along with the FOIA request report case number and any questions it may have? This would provide essential clarity and assist in accommodating and maintaining an accurate record of the proceedings.

C. ADA Compliance Issues

As a person with disabilities, I am particularly concerned about the accessibility and responsiveness of CT DSS to my requests. The lack of basic accommodations in processing these requests is not only a breach of the ADA but also impedes my ability to engage in effective advocacy.

1. FOIA Report Numbers: I request that the department provide me with the FOIA report case numbers for each of my previous FOIA requests. This will help me accurately identify and reference each request.

2. Complete FOIA Text Responses: I kindly request access to the complete text responses for each FOIA report pertaining to my requests. This will allow me to fully understand the information provided and maintain a clear record of the proceedings.

3. Inquiry about the FOIA Officer and Supervisor: I have repeatedly requested the basic accommodation of the CT FOIA officers' names and titles within communications with me, which the department has repeatedly failed to accommodate further complicating my ability to fully participate.

4. Any Questions or Clarifications: If the department had any questions or required clarifications regarding my previous FOIA requests, I kindly request that these questions be included in the provided information. This will help me address any outstanding matters.

III. Whistleblower Protection and Retaliation

My actions to illuminate potential issues within the Medicaid program are protected under the Whistleblower Protection Act of 1989 and the Sarbanes-Oxley Act of 2002. It is vital that these protections be upheld to ensure that concerns about public administration can be raised without fear of retaliation.

IV. In-Depth Analysis of FOIA and ADA Non-Compliance

A. Systematic FOIA Non-Compliance:

The repeated delays in processing my FOIA requests raise serious concerns about systemic non-compliance with 5 U.S.C. § 552. Transparency is crucial for public trust, and these delays obstruct the ability of citizens to participate in informed advocacy.

B. Failure to Accommodate under the ADA:

The challenges I have encountered in obtaining information due to my disability underscore a significant gap in ADA compliance. The provision of necessary accommodations is not merely a legal mandate but also a cornerstone of an inclusive and participatory democratic process.

V. Immediate Action

I respectfully urge CT DSS to take immediate action to address these concerns. This includes the prompt processing of all pending FOIA requests and the establishment of necessary ADA accommodations. Such measures are essential not only for compliance with federal laws but also for upholding principles of ethical governance and public accountability.

VI. Conclusion

In my dual capacity as an individual with disabilities and a steadfast advocate for equitable rights, I address you today. My concerns are twofold: the personal impact of the current administrative challenges I face, and the broader implications these have for our community's commitment to the principles of equality, transparency, and ethical governance.

VII. Broader Community Implications and Call for Action

The issues presented touch upon the values and respect accorded to the rights of all individuals, especially those with disabilities.

This communication is an invitation for collaboration and understanding, with the belief that mutual respect and concerted efforts can overcome these challenges.

There is a shared responsibility to reinforce our collective commitment to the values that define our community, ensuring that every individual, irrespective of their abilities, is treated with fairness and respect.

VIII. Summary

In summary, the situation with CT DSS not only represents a personal struggle but also underscores a systemic issue that requires immediate attention and action. It is a call to uphold the principles of equal access, fairness, and respect for the rights of individuals with disabilities, ensuring that communication and information handling are efficient, clear, and accessible to all.

IX. Appreciation and Offer of Assistance

I appreciate your attention to this pressing matter. I eagerly anticipate your prompt response and remain open to further discussions or clarifications as needed to advance our shared objectives.

Best regards,
David Medeiros
ABI Resources
Medicaid Acquired Brain Injury ABI Waiver Program Provider



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01.19.2024 Notice Regarding Connecticut Department of Social Services Medicaid Administration, FOIA Non-Compliance, ADA Concerns, and Whistleblower Retaliations. Complaint, Appeals, and Request for Transparency

From: DSS, FOIA <FOIA.DSS@ct.gov>
Sent: Thursday, January 18, 2024 3:45 PM
To: ABI RESOURCES 860 942-0365 <aabiwr@live.com>
Cc: DSS, FOIA <FOIA.DSS@ct.gov>
Subject: FOIA Requests

Mr. Medeiros:

Please consider this communication as an attempt by the Department to explain the status of your pending FOIA requests. Since September 26, 2023, you have filed 55 FOIA requests. Many of the requests contain multiple items, bringing the total number of requests to an even larger number than the 55 referenced above.

You have been advised that your first two requests alone would take multiple years for the Department to fulfill. Nevertheless, you have continued to file, on a consistent basis, new requests. You have also begun to include a blanket request that your requests be conducted with “expedited processing.” For example, on January 3, 2024, you sent 45 separate emails to the Department’s FOIA inbox, consisting of 2 new comprehensive requests, as well as 43 separate emails asking that the Department expedite the processing of each of your existing requests, and some requests which have already been completed. However, for those requests that have been completed, you not only sent an “appeal” email for the information provided to you, but also sent an additional email for expedited processing of the request.

As of today, the Department has been able to fulfill 18 of your requests. While the Department has been able to complete or close a number of your requests so far, it simply cannot process all of your requests at the same time, let alone with “expedited processing,” without significantly interfering with the agency's operations. Most of your requests require the Department to engage in a comprehensive process of identifying potential document custodians, formulating search terms, engaging the Department of Administrative Services Bureau of Information Technology Solutions to run a search for the terms, reviewing (based on your exceptionally broad requests) thousands of documents, and preparing the responsive documents for production. Before any documents can be provided to you, each page must be reviewed, not only for responsiveness, but also for any FOIA exemptions, including, but not limited to, attorney-client privilege, protected health information, and protected personnel records.

Accordingly, the Department is requesting that you provide, no later than one week of today, a list that identifies the order in which you would like the Department to respond to each of your requests. This also applies to each subsequent FOIA request that you file. In the absence of such a list, the Department will address the responses in the order that they were received. As you are aware, complying with your current requests will take, at minimum, numerous years. For this reason, the Department asks that you review each of your requests to consider whether they can be narrowed in scope or duration, or, perhaps, withdrawn entirely. The Department believes it has made good faith attempts to communicate with you in an attempt to clarify or narrow many of your requests, and will continue to do so. The Department

notes, however, that in some cases, you have either failed to agree to narrow your requests, or failed to respond entirely.

Thank you for your anticipated cooperation in identifying ways to narrow or minimize your outstanding requests.

FOIA Officer

Department of Social Services





**Re: 11.19.2023 Freedom of Information Act FOIA Request | Connecticut Gov. 11.19.2023 (BINDER 1)
Medicaid ABI Waiver Programs 1 and 2**

From ABI RESOURCES 860 942-0365 <aabiwr@live.com>

Date Wed 1/3/2024 12:00 PM

To DSS, FOIA <FOIA.DSS@ct.gov>; FOI <foi@ct.gov>

Cc ABI RESOURCES LLC www.CTbrainINJURY.com <aabiwr@live.com>

01.03.2024

Due to Specific Circumstances.

Formal Request for Expedited Processing of FOIA Request in Compliance with Legal Provisions and Appeals.
Dear FOIA officer,

Under the provisions of the Freedom of Information Act (5 U.S.C. § 552), I hereby formally request expedited processing of my recent FOIA application due to compelling needs as outlined below:

Compliance with the Americans with Disabilities Act (ADA): In accordance with 42 U.S.C. § 12101 et seq., as an individual living with a brain injury, I am entitled to reasonable accommodations in legal and administrative processes. The expedited processing of this FOIA request is a necessary accommodation to ensure my effective participation, considering my specific communication and cognitive challenges.

Adherence to Whistleblower Protection Legislation: This request is pertinent to matters involving whistleblower retaliation, protected under the Whistleblower Protection Act (5 U.S.C. § 2302(b)(8)) and the Sarbanes-Oxley Act (18 U.S.C. § 1514A). Immediate processing is critical to uphold the legal protections afforded to whistleblowers and to address any potential violations thereof.

Public Interest and Urgency: The information sought pertains to issues of significant public interest, particularly in the domains of disability rights and ethical compliance. As established under FOIA guidelines, information requests that have the potential to inform the public about governmental operations and activities are to be prioritized (5 U.S.C. § 552(a)(6)(E)(v)).

Personal Circumstances: My unique personal circumstances, stemming from my brain injury, create an urgent need for information that directly impacts my ability to effectively self-advocate and represent the interests of others in similar situations.

Given these considerations, I respectfully urge that my FOIA request be processed on an expedited basis in line with the legal standards and principles of accessibility, transparency, and public interest.

Thank you for your attention to this matter.

Best regards,

David Medeiros

ABI Resources

Medicaid Acquired Brain Injury ABI Waiver Program Provider



From: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>

Sent: Tuesday, November 21, 2023 3:50 PM

To: DSS, FOIA <FOIA.DSS@ct.gov>; FOI <foi@ct.gov>

Subject: Re: 11.19.2023 Freedom of Information Act FOIA Request | Connecticut Gov. 11.19.2023 (BINDER 1)
Medicaid ABI Waiver Programs 1 and 2

11/21/2023

Subject: Legal Appeal Concerning Freedom of Information Act Request

Dear CT DSS FOIA officer,

Pursuant to Section 1-206(b) of the Connecticut Freedom of Information Act, I hereby submit a formal appeal regarding the response to my FOIA request dated November 19, 2023. This request was directed to the relevant Connecticut State Departments for information pertaining to the Medicaid Acquired Brain Injury (ABI) Waiver Programs 1 and 2.

The response from the Department of Social Services FOIA Officer, asserted the non-existence of the requested documents, except for the ongoing verification of service and intervention plans. This reply appears inconsistent with statutory requirements under Section 1-210(a) of the CT FOIA, which obligates the disclosure of public records unless explicitly exempted.

Basis for Belief in Record Existence:

Given the statutory requirements under the Medicaid program and state regulations governing ABI Waiver Programs, it is reasonable to expect that documents such as grievances, complaints, financial audits, policies, and service plans are regularly maintained and monitored. The absence of such records would not only be atypical but potentially indicative of non-compliance with state and federal regulatory standards.

Legal Grounds for Appeal:

Public Records Definition: Section 1-200(5) of the CT FOIA defines public records in broad terms, encompassing the categories of documents I have requested.

Mandatory Disclosure: Section 1-210(a) mandates the disclosure of all public records unless they fall under specific exemptions delineated in Section 1-210(b).

Disability Accommodation: Under the Americans with Disabilities Act (ADA), my request for electronic format records is not only reasonable but required to ensure equal access.

Public Interest Considerations:

The requested information is vital to assess the effectiveness, integrity, and legal compliance of the Medicaid ABI Waiver Programs. Transparency in these matters directly impacts public health and welfare, thereby serving a significant public interest.

Request for Exemption Justification:

In accordance with Section 1-210(b), should you assert that any portion of the requested documents is exempt from disclosure, I request a detailed justification for each exemption claimed, including the precise statutory language relied upon.

I trust that this appeal will prompt a re-evaluation of my FOIA request and the subsequent release of the records in question. As required by Section 1-206(b)(1) of the CT FOIA,

Thank you for your attention to this critical matter.

Sincerely,
David Medeiros
ABI Resources

From: DSS, FOIA <FOIA.DSS@ct.gov>
Sent: Tuesday, November 21, 2023 3:04 PM
To: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>; DSS, FOIA <FOIA.DSS@ct.gov>; FOI <FOI@ct.gov>
Subject: RE: 11.19.2023 Freedom of Information Act FOIA Request | Connecticut Gov. 11.19.2023 (BINDER 1)
Medicaid ABI Waiver Programs 1 and 2

David –

In regard to your request below, the Division of Financial Services does not have any of the requested documents. The only portion of this request we are still verifying is below:

1. All service and intervention plans related to Medicaid ABI Waiver Programs 1 and 2 within Connecticut.

Thanks,

FOIA Officer
Department of Social Services



From: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>
Sent: Tuesday, November 21, 2023 6:23 AM
To: DSS, FOIA <FOIA.DSS@ct.gov>; FOI <FOI@ct.gov>
Subject: Re: 11.19.2023 Freedom of Information Act FOIA Request | Connecticut Gov. 11.19.2023 (BINDER 1)
Medicaid ABI Waiver Programs 1 and 2
Importance: High

EXTERNAL EMAIL: This email originated from outside of the organization. Do not click any links or open any attachments unless you trust the sender and know the content is safe.

Dear CT DSS Officer Mr. Giovanni Pinto – Communications Manager with the Department of Social Services,

I hope this message finds you well. I appreciate your dedication to managing the FOIA requests and acknowledge the significant workload that 26 requests since 9/26/2023 represent, especially with the limited staffing resources.

I understand that my situation as a TBI and stroke survivor necessitates certain accommodations, and I'm grateful for the Department's efforts to provide these. I want to ensure that my requests are not perceived as burdensome but rather as a pursuit of necessary information in compliance with FOIA guidelines.

In the spirit of constructive collaboration and understanding the constraints under which the Department operates, I would like to propose the following:

1. Prioritization: If possible, could we prioritize the requests based on urgency or relevance? This might streamline the process and ease the workload on your end.

2. Regular Updates: Periodic updates on the status of the requests would be highly appreciated. This would help in managing expectations and planning accordingly.
3. Feedback Mechanism: If any part of my requests is unclear or overly broad, I welcome your feedback for clarification or refinement.
4. Accommodations Acknowledgement: I assure you that my requests for accommodations are made in good faith, aimed at ensuring equal access to information. Any assistance in this regard is greatly valued.
5. Constructive Dialogue: I am open to any suggestions or advice from your end on how to make this process smoother for both parties.

I am committed to working cooperatively and ensuring that our communications remain respectful and productive. Thank you for your time and attention to these matters. I look forward to your response and positive engagements.

Warm regards,
David Medeiros
ABI Resources

From: DSS, FOIA <FOIA.DSS@ct.gov>
Sent: Monday, November 20, 2023 4:26 PM
To: ABI RESOURCES 860 942-0365 <aabiwr@live.com>; FOI <FOI@ct.gov>; DSS, FOIA <FOIA.DSS@ct.gov>
Subject: RE: 11.19.2023 Freedom of Information Act FOIA Request | Connecticut Gov. 11.19.2023 (BINDER 1)
Medicaid ABI Waiver Programs 1 and 2

David –

Your request for information has been received.

The Department will respond in accordance with the requirements of the CT FOIA.

If there are any costs associated with complying with your request, an estimate will be provided to you before the records are compiled and provided to you.

PLEASE NOTE:

- The Department of Social Services currently has only one FOIA officer who has been continuously working on the **26 FOI requests** you have submitted since 9/26/2023. His information has been shared with you previously as a part of an official request and in regular email correspondence. His information again is as follows:
 - Giovanni Pinto – Communications Manager with the Department of Social Services
- Please also find highlighted portions of your request below that include information, documents, and records that have already been requested, and/or have already been completed

Thank you,

FOIA Officer
Department of Social Services



From: ABI RESOURCES 860 942-0365 <aabiwr@live.com>
Sent: Sunday, November 19, 2023 8:50 AM
To: FOI <FOI@ct.gov>; DSS, FOIA <FOIA.DSS@ct.gov>
Subject: 11.19.2023 Freedom of Information Act FOIA Request | Connecticut Gov. 11.19.2023 (BINDER 1)
Medicaid ABI Waiver Programs 1 and 2
Importance: High

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11/19/2023

Freedom of Information Act Request

To Whom It May Concern at Relevant Connecticut State Departments:

I am writing to request records under the Connecticut Freedom of Information Act. This request concerns documents and information related to the Medicaid Acquired Brain Injury (ABI) Waiver Programs 1 and 2, specifically targeting grievances, complaints, and associated government response records or investigations within the state of Connecticut. Binder 1 is included in this FOIA record request.

Specifically, I am requesting records:

All Documents and Correspondence:

1. Any and all documents, emails, memos, and correspondences related to grievances and complaints concerning the Medicaid ABI Waiver Programs 1 and 2 within Connecticut. – **already requested and being finalized with your 10/23/2023 request**

Financial Audits and Reviews:

2. Complete financial audits, reviews, and any related documents concerning these programs, focusing on financial integrity and potential irregularities.

Policies and Procedures:

3. Copies of all current and past policies, procedures, and guidelines governing the operation of Medicaid ABI Waiver Programs 1 and 2 in Connecticut, particularly regarding care management and provider selection. – **already provided to you on 11/14/2023 @ 10:37 AM**

Provider Directories and Information:

2. The most recent and any past versions of provider directories for these programs, including any information previously not disclosed publicly. – **already requested and being finalized with your 11/13/2023 request**

Service and Intervention Plans:

1. All service and intervention plans related to Medicaid ABI Waiver Programs 1 and 2 within Connecticut.

Investigation Reports and Findings:

1. Any reports, findings, or documents resulting from investigations conducted in relation to these programs within Connecticut. – **The Department does not have an records pertaining to this portion of the request**

Communication Records:

3. Records of all communications regarding Medicaid ABI Waiver Programs 1 and 2, specifically relating to filed grievances and complaints within Connecticut. – **already requested and being finalized with your 10/23/2023 request and your 9/26/2023 request, which pinged over 18,000 emails and has been explained would take over a year to complete**

Reference to Attached Documents:

1. Please refer to the attached documents for specific instances and details relevant to and for this request of all related records.

Rationale for Request:

1. This information is requested in the public interest to understand the operation, management, and legality of services provided under Medicaid ABI Waiver Programs 1 and 2 within Connecticut, and to ensure compliance with legal and ethical standards.

Disability Accommodation Request:

1. Due to a disability, I request that the information be provided in an electronic format to facilitate accessibility.

Contact Information for FOIA Officer:

1. For effective communication, please provide the name and contact information of the FOIA officer handling this request in your department.

Anticipated Exemptions:

Should any part of the requested documents be exempt from disclosure, I seek a comprehensive written explanation for each exemption, citing the relevant statutory exemption. I request that only the exempted portions be redacted, maintaining the integrity of the remaining document.

Thank you for your attention to this matter. Should you require any further information or clarification, please do not hesitate to contact me at the above address or via email.

Sincerely,
David Medeiros
ABI Resources



Outlook

Re: 11/07/2022 | FOIA request | CT DSS | Medicaid Programs

From A.B.I. RESOURCES L.L.C. 860 942-0365 <AABIWR@LIVE.COM>**Date** Tue 11/15/2022 12:05 PM**To** Perry, Charles <Charles.Perry@ct.gov>

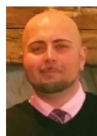
Hi Mr. Perry,

Thank you for getting back to me so quickly; Please forgive me, your contact information was listed as a Connecticut FIOA contact.

I believe CT DSS is the correct department.

All the best,

David Medeiros CBIS

**A.B.I. RESOURCES**[WEBSITE](#) | [FACEBOOK](#)

Main Office: 1-860-942-0365 | Ledyard Fax: 1-860-464-4960 | Windham Fax: 1-860-465-9591

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From: Perry, Charles <Charles.Perry@ct.gov>**Sent:** Tuesday, November 15, 2022 11:32 AM**To:** A.B.I. RESOURCES L.L.C. 860 942-0365 <AABIWR@LIVE.COM>**Subject:** Re: 11/07/2022 | FOIA request | CT DSS | Medicaid Programs

Hi Mr. Medeiros,

In reviewing your FOI request, it appears that you may be contacting the wrong agency. The Commission on Human Rights and Opportunities does not maintain a medicaid program not does it have the information that you are requesting. Based on the above, there are no records with the CHRO that

are responsive to this request. If you have any questions or need any additional assistance, please feel free to contact me.

Sincerely,



www.ct.gov/chro



Charles E. Perry

Paralegal Specialist/FOI Officer

Legal Division

Commission on Human Rights and Opportunities

450 Columbus Boulevard, Suite 2

Hartford, CT 06103

P: 860-541-3438 | F: 860-241-4869

Charles.Perry@CT.Gov

From: A.B.I. RESOURCES L.L.C. 860 942-0365 <AABIWR@LIVE.COM>

Sent: Monday, November 14, 2022 12:59 PM

To: DSS, FOIA <FOIA.DSS@ct.gov>; Perry, Charles <Charles.Perry@ct.gov>; DSS, Commis <Commis.DSS@ct.gov>

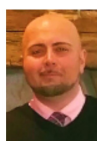
Cc: legal@ctbraininjury.com <legal@ctbraininjury.com>; A.B.I. RESOURCES L.L.C. 860 942-0365 <aabiwr@live.com>

Subject: Re: 11/07/2022 | FOIA request | CT DSS | Medicaid Programs

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Would the Department please provide the November 7, 2022, FOIA-request information?
The FOIA request is attached.

All the best,
David Medeiros CBIS



A.B.I. RESOURCES

A.B.I. RESOURCES

[WEBSITE](#) | [FACEBOOK](#)

Main Office: 1-860-942-0365 | Ledyard Fax: 1-860-464-4960 | Windham Fax: 1-860-465-9591

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From: DSS, FOIA <FOIA.DSS@ct.gov>

Sent: Monday, November 7, 2022 10:54 AM

To: aabiwr@live.com <aabiwr@live.com>; DSS, FOIA <FOIA.DSS@ct.gov>

Subject: RE: 11/07/2022 | FOIA request | CT DSS | Medicaid Programs

Good Morning

Your request for information has been received.

The Department will respond in accordance with the requirements of the CT FOIA.

If there are any costs associated with complying with your request, an estimate will be provided to you before the records are compiled and provided to you.

Thank you.

FOIA Officer
Department of Social Services
55 Farmington Avenue
Hartford, Connecticut 06105

From: aabiwr@live.com <aabiwr@live.com>

Sent: Monday, November 7, 2022 9:39 AM

To: DSS, FOIA <FOIA.DSS@ct.gov>; DSS, Commis <Commis.DSS@ct.gov>

Cc: legal@ctbraininjury.com

Subject: 11/07/2022 | FOIA request | CT DSS | Medicaid Programs

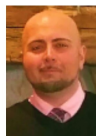
Importance: High

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11/07/2022.

FOIA request document is attached.

All the best,
David Medeiros CBIS



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RE: Concerns and Request for Accommodation – Email Communication Only Fw: FOI Records Request :: R000311-082024

From DSS, FOIA <FOIA.DSS@ct.gov>

Date Wed 9/4/2024 8:48 AM

To ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>; DSS, FOIA <FOIA.DSS@ct.gov>

 2 attachments (890 KB)

RE: FOIA Requests; Re: FOIA Requests;

Good morning Mr. Medeiros,
Thank you for your response. Per your request, I have attached the February 20, 2024 correspondence.
Have a nice day,
Kelly
FOIA Officer
DSS

From: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>

Sent: Tuesday, September 3, 2024 3:13 PM

To: DSS, FOIA <FOIA.DSS@ct.gov>

Cc: ABI RESOURCES 860 942-0365 <AABIWR@live.com>

Subject: Re: Concerns and Request for Accommodation – Email Communication Only Fw: FOI Records Request :: R000311-082024

Importance: High

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09.03.2024

Subject: Response to FOIA Correspondence Dated September 3, 2024

Dear Ms. Bartomioli,

I am writing in response to your letter dated September 3, 2024, regarding the status of my FOIA requests. I appreciate the Department of Social Services' commitment to addressing these requests and your attention to my accommodation needs under the Americans with Disabilities Act (ADA).

ADA Basic Accommodation and Communication Preferences

I acknowledge the Department's initiative to utilize the GovQA portal as a tool for managing and tracking FOIA requests. However, I must reiterate that my request under the ADA is for all future correspondence and responses to be conducted exclusively via email. This request is based on my specific needs and is intended to ensure that I can access and manage information in a manner that is consistent with my disability-related requirements.

As you may know I am not an employee of the state, I understand that the Department has forwarded my ADA accommodation request to the Equal Employment Opportunity Division (EEOC). I trust that the EEOC will respond promptly and positively, as the ADA mandates reasonable accommodations unless they fundamentally alter the nature of the service provided. Given the circumstances, email communication remains the most appropriate and reasonable accommodation, as it directly addresses my needs for accessibility and effective communication.

Missing Correspondence from February 20, 2024

In your letter, it was noted that a response and FOIA chart were previously sent to me on February 20, 2024. However, I did not receive any communication on that date. I formally request that the Department resend the email and any attached materials that were originally sent. Ensuring that I have all relevant information is essential for me to effectively review and manage these requests. I would appreciate it if you could confirm that this email was indeed sent and provide any supporting documentation or logs related to this transmission.

Collaboration and Request Management

While I appreciate the Department's suggestion of a phone or Microsoft Teams meeting to discuss the prioritization, modification, or potential withdrawal of certain FOIA requests, I believe that maintaining all discussions and negotiations in writing via email is the most prudent course of action. Email communication allows for a clear, documented record of all exchanges, which is particularly important given the volume and complexity of the requests.

I have done my best to cooperate with the Department in managing these requests, and I respectfully ask that the process be made as straightforward as possible from this point forward. The information I have requested is critically important, particularly because it was part of a Connecticut General Assembly Appropriations hearing and was voted on as recently as August 22, 2024. This information is essential for informed decision-making, and it is imperative that I receive it without further complications or delays.

Compliance with Legal Standards

I acknowledge the Department's legal obligation to carefully review documents for non-disclosable information, such as protected health information and documents covered by attorney-client privilege. I trust that these reviews will be conducted in strict compliance with FOIA and all applicable legal standards. It is my expectation that all non-exempt information will be provided without undue delay, in accordance with FOIA's mandate for transparency and public access.

Addressing Potential Concerns

I understand that the Department may have concerns regarding the volume and scope of my FOIA requests. However, I want to emphasize that these requests are made in good faith, with the intent of obtaining specific information that is critical to the public's interest. I am fully aware of FOIA's purpose and intent and have made every effort to craft my requests to be as specific and targeted as possible. My objective is to ensure that the public has access to essential information that impacts decision-making processes, particularly those related to recent actions by the Connecticut General Assembly.

Next Steps

Please ensure that the EEOC addresses my ADA accommodation request without further delay, and kindly resend the communication from February 20, 2024, along with any associated documents. I look forward to continuing our correspondence and working together to resolve these requests in a manner that upholds the Department's obligations under FOIA and my rights as a requester.

Thank you for your attention to these matters. I anticipate your prompt response.

Sincerely,

David Medeiros

Best regards,

David Medeiros

[ABI Resources](#)

Medicaid Acquired Brain Injury ABI Waiver Program Provider



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From: DSS, FOIA <FOIA.DSS@ct.gov>

Sent: Tuesday, September 3, 2024 10:45 AM

To: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>; dssct@govqa.us <dssct@govqa.us>; DSS, FOIA <FOIA.DSS@ct.gov>

Subject: RE: Concerns and Request for Accommodation – Email Communication Only Fw: FOI Records Request :: R000311-082024

Good morning Mr. Medeiros,

Please see the attached letter regarding your concerns and FOIA chart previously sent to you on February 20, 2024. Please confirm receipt of this message and attachments therewith.

Thank you,

Kelly

FOIA Officer

DSS

From: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>

Sent: Wednesday, August 21, 2024 8:48 AM

To: dssct@govqa.us; DSS, FOIA <FOIA.DSS@ct.gov>

Cc: ABI RESOURCES 860 942-0365 <AABIWR@live.com>

Subject: Concerns and Request for Accommodation – Email Communication Only Fw: FOI Records Request :: R000311-082024

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08.20.2024 Subject: Request for Accommodation – Email Communication Only

Dear Department of Social Services FOIA officer,

I am writing to again request an accommodation regarding my ongoing communication with the Department of Social Services in relation to my Freedom of Information Act requests including and not limited to, reference number R000311-082024, submitted on 3/10/2023.

Due to the complexities and inaccuracies of the DSS portal, I find it challenging to navigate and retrieve factual information. Additionally, I am concerned that I received your email on August 20, 2024, regarding

a request submitted on March 10, 2023, which raises concerns about the accuracy and timeliness of communications through the portal.

To ensure clear and effective communication, I respectfully request the accommodation that all future correspondence and responses related to my FOIA request, as well as any other matters with the Department of Social Services, be conducted exclusively via email. This will ensure my full participation that I have accurate, timely, and accessible records of our communications.

Please confirm your receipt of this request and inform me of any further steps that may be necessary to accommodate this communication preference.

Lastly please provide the basic accommodation of the FOIA officer who sent this email to me and for all FOIA communications.

Thank you for your attention to this matter. I look forward to your prompt response.

Best regards,

David Medeiros

[ABI Resources](#)

Medicaid Acquired Brain Injury ABI Waiver Program Provider



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From: DSS FOI Records Center <dssct@govqa.us>

Sent: Tuesday, August 20, 2024 12:41 PM

To: AABIWR@LIVE.COM <AABIWR@LIVE.COM>

Subject: FOI Records Request :: R000311-082024



Dear David Medeiros:

This message is an acknowledgement that the Department of Social Services received your Freedom of Information Act request on 3/10/2023. It was given the reference number R000311-082024 for tracking purposes.

This letter does not constitute a denial of your request. Rather, in accordance with the Freedom of Information Act, we are in the process of researching and gathering documentation which may be responsive to it. Once the documents are gathered, we will then conduct a review to determine if statutory exemptions to disclosure may apply to some or all of the documents. Upon completion of that review, we will be able to provide you with any responsive, non-exempt documents.

Please note the department reserves the right to charge any such other fees as may be appropriate pursuant

to the Freedom of Information Act.

You can monitor the progress of your request at the link below and you'll receive an email when your request has been completed. Again, thank you for using the DSS FOI Records Center.

Department of Social Services

To monitor the progress or update this request please log into the [DSS FOI Records Center](#)





FW: Connecticut Freedom of Information Act Request: State and Federal FOIA Request for Medicaid Acquired Brain Injury (ABI) Waiver Program Provider Registry | Connecticut (Department of Social Services)

From DSS, FOIA <FOIA.DSS@ct.gov>

Date Mon 10/28/2024 1:56 PM

To ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>

Cc DSS, FOIA <FOIA.DSS@ct.gov>

**KELLY BARTOMIOLI**

**Paralegal Specialist
Communications & Legislative
Management**

Privacy Officer & FOIA Officer

[Department of Social Services](#)

Phone: 860-984-0215

Kelly.Bartomioli@ct.gov

PrivacyOfficer.DSS@ct.gov

FOIA.DSS@ct.gov

From: DSS, FOIA <FOIA.DSS@ct.gov>

Sent: Monday, October 28, 2024 12:50 PM

To: 175288-75164810@requests.muckrock.com; DSS, FOIA <FOIA.DSS@ct.gov>

Subject: RE: Connecticut Freedom of Information Act Request: State and Federal FOIA Request for Medicaid Acquired Brain Injury (ABI) Waiver Program Provider Registry | Connecticut (Department of Social Services)

Your request for information has been received.

The Department will respond in accordance with the requirements of the CT FOIA.

If there are any costs associated with complying with your request, an estimate will be provided to you before the records are compiled and provided to you.

Thank you,
Kelly

**KELLY BARTOMIOLI**

**Paralegal Specialist
Communications & Legislative
Management**

Privacy Officer & FOIA Officer

[Department of Social Services](#)

Phone: 860-984-0215

Kelly.Bartomioli@ct.gov

PrivacyOfficer.DSS@ct.gov

FOIA.DSS@ct.gov

From: 175288-75164810@requests.muckrock.com <175288-75164810@requests.muckrock.com>

Sent: Monday, October 28, 2024 12:40 PM

To: DSS, FOIA <FOIA.DSS@ct.gov>

Subject: Connecticut Freedom of Information Act Request: State and Federal FOIA Request for Medicaid Acquired Brain Injury (ABI) Waiver Program Provider Registry | Connecticut (Department of Social Services)

You don't often get email from 175288-75164810@requests.muckrock.com. [Learn why this is important](#)

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Department of Social Services
FOIA Office
55 Farmington Avenue
Hartford, CT 06105-3730

October 28, 2024

To Whom It May Concern:

Pursuant to the Connecticut Freedom of Information Act, I hereby request the following records:

State and Federal FOIA Request for Medicaid Acquired Brain Injury (ABI) Waiver Program Provider Registry | Connecticut

State FOIA Request

To:
FOIA Officer and Supervisory Officers
Connecticut Department of Social Services
55 Farmington Avenue
Hartford, CT 06105

Federal FOIA Request

To:
FOIA Officer and Supervisory Officers
Centers for Medicare & Medicaid Services (CMS)
Freedom of Information Act Office
Mail Stop N2-20-16
7500 Security Boulevard
Baltimore, Maryland 21244

Re: Freedom of Information Act Request for Medicaid Acquired Brain Injury (ABI) Waiver Program Provider Registry and Related Documents
Dear FOIA Officer and Supervisory Officers,

Pursuant to the Freedom of Information Act (5 U.S.C. § 552) and Connecticut's FOIA statutes (Conn. Gen. Stat. § 1-200 et seq.), I am writing to request the following records related to the Medicaid Acquired Brain Injury (ABI) Waiver Program:

Requested Records:

Complete and current provider registry, including:

- Provider names
- Contact details (physical addresses, email addresses)
- Areas of specialty and services offered
- Provider enrollment dates and current status
- Documents governing provider inclusion, such as:

Policies, regulations, or statutes detailing the criteria for selecting, monitoring, and removing providers from the ABI Waiver Program registry

Records of complaints, violations, or disciplinary actions, including:

Any and all records related to complaints, violations, or actions taken against providers in connection with their participation in the ABI Waiver Program

Correspondence or documentation regarding registry maintenance, including:

Documentation outlining the process and frequency of updating the registry, who is responsible for maintaining the records, and how updates are communicated to the public

Agencies to Provide Information or Enforce Compliance:

In recognition of the public's right to transparency in the administration of Medicaid and public health programs, this request emphasizes that multiple state and federal agencies may provide the requested information or compel compliance:

Connecticut Freedom of Information Commission (FOIC)

Enforces compliance with state FOIA laws.

Contact: 18-20 Trinity Street, Hartford, CT 06106

Phone: (860) 566-5682

U.S. Department of Health and Human Services (HHS) Office for Civil Rights (OCR)

Ensures proper management of Medicaid programs and enforces civil rights laws.

Contact: 200 Independence Avenue, S.W., Washington, D.C. 20201

Phone: (800) 368-1019

Centers for Medicare & Medicaid Services (CMS)

Oversees state Medicaid programs and can compel state agencies to provide records.

Contact: FOIA_Request@cms.hhs.gov | Phone: (410) 786-5353

HHS Office of Inspector General (OIG)

Investigates fraud or abuse in Medicaid programs.

Contact: Wilbur J. Cohen Building, 330 Independence Ave., SW, Washington, D.C. 20201

Phone: (800) 447-8477

Medicaid Fraud Control Unit (MFCU) – Connecticut Attorney General's Office

Investigates Medicaid fraud or improper management.

Phone: (860) 808-5318

U.S. Department of Justice (DOJ) – Civil Rights Division

Enforces ADA and other civil rights laws related to Medicaid services.

Phone: (202) 514-4609

Connecticut State Auditors of Public Accounts
Conducts audits of state agencies, including CT DSS.
Phone: (860) 240-8651

Legal Basis for Request:

This request is made under 5 U.S.C. § 552 (FOIA) and Connecticut's FOIA laws (Conn. Gen. Stat. § 1-200 et seq.). These statutes obligate public agencies to provide records necessary for the public's oversight of government operations, particularly those involving public health and Medicaid services.

Request for Expedited Processing:

Given the critical need for transparency in the Medicaid ABI Waiver Program, I request expedited processing under 5 U.S.C. § 552(a)(6)(E). Delays in providing this information may hinder public oversight and efforts to ensure proper care for individuals with acquired brain injuries.

Request for Accommodation and Fee Waiver:

As an individual living with a brain injury and a stroke survivor, I request reasonable accommodations under the Americans with Disabilities Act (42 U.S.C. § 12101 et seq.). Please provide all requested records directly via email to AabiWR@live.com. Do not use any portals or third-party websites that pose barriers to accessing this information.

Additionally, I request a waiver of all fees associated with this request, as it is made in the public interest to ensure transparency and accountability in the Medicaid ABI Waiver Program, and not for commercial purposes.

Response Time:

Under federal FOIA and Connecticut public records laws, agencies are required to respond to this request within specified timeframes. Please notify me promptly if any part of this request requires clarification or additional time to process. Contact me exclusively via email at AabiWR@live.com.

Conclusion:

I look forward to your prompt and complete response. Thank you for your attention to this important matter.

Sincerely,

David Medeiros

Founder & Owner, ABI Resources

39 Kings HWY STE C

Gales Ferry, Connecticut, 06335

AabiWR@live.com

Key Legal Citations:

5 U.S.C. § 552 (FOIA) – Federal statute governing public access to government records.

Conn. Gen. Stat. § 1-200 et seq. – Connecticut's Freedom of Information laws.

Americans with Disabilities Act (42 U.S.C. § 12101 et seq.) – Ensures reasonable accommodations for individuals with disabilities.
Americans with Disabilities Act (42 U.S.C. § 12101 et seq.) – Provides for reasonable accommodations for individuals with disabilities.

I also request that, if possible and pursuant to Conn. Gen. Stat. § 1-212(d), fees be waived as I believe this request is in the public interest and not made for commercial gain. The requested documents will be made available to the public at MuckRock.com.

In the event that there are fees, I would be grateful if you would inform me of the total charges in advance of fulfilling my request. I would prefer the request filled electronically, by e-mail attachment if available or CD-ROM if not.

Thank you in advance for your anticipated cooperation in this matter. I look forward to receiving your response to this request within 4 business days, as the statute requires.

Sincerely,

DAVID MEDEIROS

View request history, upload responsive documents, and report problems here:

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PLEASE NOTE OUR NEW ADDRESS

For mailed responses, please address (see note):

MuckRock News
DEPT MR 175288
263 Huntington Ave
Boston, MA 02115

PLEASE NOTE: This request is not filed by a MuckRock staff member, but is being sent through MuckRock by the above in order to better track, share, and manage public records requests. Also note that improperly addressed (i.e., with the requester's name rather than "MuckRock News" and the department number) requests might be returned as undeliverable.

1. Per county, What number of people have applied for each Medicaid program per year?

MFP Applications by Region								
		Regions						Grand Total
			Eastern	North Central	Northwest	South Central	Southwest	
Year	2021	13	135	507	235	419	220	1529
	2020	91	148	535	234	405	172	1585
	2019	196	139	616	278	504	353	2086
	2018	153	117	573	282	397	272	1794
Grand Total		453	539	2231	1029	1725	1017	6994

2. Per county, what number of people have been approved for each Medicaid programs per year?

MFP Care Plans Approved by Region								
		Regions						Grand Total
			Eastern	North Central	Northwest	South Central	Southwest	
Year	2021		75	266	141	303	147	932
	2020		91	336	180	285	133	1025
	2019		37	294	128	229	148	836
	2018	1	38	304	141	206	162	852
Grand Total		1	241	1200	590	1023	590	3645

3. What is the average Medicaid program consumer's wait list period to start Medicaid program services for each program?

There is not a waitlist for MFP.

4. When approved for the MFP, what is the average time period for home-based services to actively start?

Do not have this readily available in existing reports.

5. Per county, what number of people received services for each Medicaid program per year?

Request names services as ILST, Companion, RA1 RA2 PCA. Do not have this information readily available in existing reports.

6. Per county, what is the total number of Medicaid program consumers on each Medicaid program?

MFP Consumers Pre and Post Transition		
Year	2021	1337
	2020	1485
	2019	1575
	2018	1400

7. Since 2018, What number of Medicaid program consumers transitioned from Medicaid Programs ABI Waiver 1 too ABI Waiver 2?

8. What is the total number Medicaid program service hours billed per year, for each Medicaid program, for the following services?

Do not have this readily available in existing reports.

9. What is the total number of Medicaid approved agency providers?

Do not have this readily available in existing reports.

10. What are the names of the ten largest Medicaid approved agency providers providing ILST, companion, RA1, RA2 and or PCA services for each of the 4 Medicaid programs?

Do not have this readily available in existing reports.

11. What is the total number of Medicaid program consumers served per Agency / Program / Year?

12. What is the total number of Medicaid program consumer referrals received per Agency / Program / Year?

13. What number of Medicaid program referrals went to each of the ten largest agency providers individually?

Do not have this readily available in existing reports.

Care management access agencies.

14. What are the names of the care management access agencies for each of the 4 Medicaid programs?

MFP Access Agencies:

Area on Aging South Central Connecticut

South Western Connecticut Area Agency on Aging

Western Connecticut Area Agency on Aging

Connecticut Community Care

15. What care management access agencies make Medicaid program service referrals, for each program?

MFP Access Agencies:

Area on Aging South Central Connecticut

South Western Connecticut Area Agency on Aging

Western Connecticut Area Agency on Aging

Connecticut Community Care

Workspace	Doc ID	Workfolder Received	Case Received	From	Subject
FCMS/ES	010920247054	1/9/2024	1/9/2024	Medeiros, David	New SWIFT Document 010920247054
FCMS/ES	010920247033	1/9/2024	1/9/2024	Medeiros, David	Communication between CT State employees and care management providers
FCMS/ES	010820247061	1/8/2024	1/8/2024	Medeiros, David	Whistleblower, Retaliation, etc. information
FCMS/ES	011020247058	1/6/2024	1/6/2024	Medeiros, David	OCR Complaint - Reference Number: 01-24-551819
FCMS/ES	010620247001	1/6/2024	1/6/2024	Medeiros, David	OCR Reference Number: 01-24-551819
FCMS/ES	010820247065	1/3/2024	1/3/2024	Medeiros, David	Michael Slitt's role and activities within the Connecticut Medicaid Acquired Brain Injury Waiver Program
FCMS/ES	010920247077	1/3/2024	1/3/2024	Medeiros, David	Binder Comprehensive FOIA Request for Records on Disability Rights and Whistleblower Protections
FCMS/ES	010320247010	1/3/2024	1/3/2024	Medeiros, David	CT -- Michael Slitt's involvement in the Connecticut Medicaid Acquired Brain Injury Waiver Program
FCMS/ES	010320247031	1/3/2024	1/3/2024	Medeiros, David	Medicaid Acquired Brain Injury (CT)
FCMS/ES	010920247074	1/3/2024	1/3/2024	Medeiros, David	Records on Matthew S. Antonetti's Government Interactions Regarding David Medeiros, ABI Resources, and Medicaid ABI Waiver Program
FCMS/ES	010220247012	1/2/2024	1/2/2024	Medeiros, David	CT -- State of CT, Department of Social Services, CHRO No. 2410220
FCMS/ES	122620237029	12/26/2023	12/26/2023	Medeiros, David	Correspondence from State of CT
FCMS/ES	122320237001	12/23/2023	12/23/2023	Medeiros, David	Connecticut -Connecticut Medicaid Acquired Brain Injury (ABI) Waiver Program
FCMS/ES	122320237002	12/23/2023	12/23/2023	Medeiros, David	CT -- Connecticut Medicaid ABI Waiver Program
FCMS/ES	122120237092	12/21/2023	12/21/2023	Medeiros, David	ABI Resources
FCMS/ES	122120237090	12/21/2023	12/21/2023	Medeiros, David	CT -- Associated Connecticut Matters
FCMS/ES	010220247006	12/21/2023	12/21/2023	MEDEIROS, David	Re: 12.18.2023 FOIA Request detailed records related to the stop of companion authorizations with...
FCMS/ES	121820237006	12/18/2023	12/18/2023	Medeiros, David	New SWIFT Document 121820237006
FCMS/ES	121220237012	12/12/2023	12/12/2023	Medeiros, David	Request for information on Dr. Nichole Collins (CT)
FCMS/ES	121220237017	12/12/2023	12/12/2023	Medeiros, David	Request information on Dr. Michelle Brisma (CT)
FCMS/ES	121320237012	12/11/2023	12/11/2023	MEDEIROS, David	12.11.2023 CMS HHS FOIA Freedom of Infomation Request. CMS and HHS records and documents that pe...
FCMS/ES	111920237001	11/19/2023	11/19/2023	MEDEIROS, David	Medicaid Acquired Brain Injury (ABI) Waiver Programs 1 and 2
FCMS/ES	111920237002	11/19/2023	11/19/2023	MEDEIROS, David	Cognitive Behavioral Services Behavior Analysts in Medicaid ABI Waiver
FCMS/ES	111920237003	11/19/2023	11/19/2023	MEDEIROS, David	Care Management Consultation Services in Medicaid ABI Waiver
FCMS/ES	111920237004	11/19/2023	11/19/2023	MEDEIROS, David	Acquired Brain Injury (ABI) Waiver Program
FCMS/ES	111920237005	11/19/2023	11/19/2023	MEDEIROS, David	Connecticut Department of Social Services Office of Legal Affairs, Regulations, and Administrative Hearings
FCMS/ES	111920237006	11/19/2023	11/19/2023	MEDEIROS, David	Medicaid Acquired Brain Injury (ABI) Waiver Programs
FCMS/ES	103020237004	10/30/2023	10/30/2023	MEDEIROS, David	Medicaid Acquired Brain Injury (ABI) Waiver Programs,
FCMS/ES	102320237021	10/23/2023	10/23/2023	MEDEIROS, David	New SWIFT Document 102320237021
FCMS/ES	102320237015	10/23/2023	10/23/2023	MEDEIROS, David	CMS Acquired Brain Injury (ABI) Waiver Program and Consumer Compensation
FCMS/ES	101720237011	10/17/2023	10/17/2023	MEDEIROS, David	ABI Waiver programs
FCMS/ES	101720237013	10/17/2023	10/17/2023	MEDEIROS, David	Goodwill through the Medicaid Connecticut ABI Waiver programs
FCMS/ES	101720237008	10/17/2023	10/17/2023	MEDEIROS, David	The Supported Living Group through the Medicaid Connecticut ABI Waiver programs
FCMS/ES	101720237010	10/17/2023	10/17/2023	MEDEIROS, David	Goodwill through the Medicaid Connecticut ABI Waiver programs
FCMS/ES	101720237012	10/17/2023	10/17/2023	MEDEIROS, David	Project Genesis through the Medicaid Connecticut ABI Waiver programs
FCMS/ES	092920237066	9/29/2023	9/29/2023	Medeiros, David	Connecticut Medicaid Acquired Brain Injury (ABI) Waiver Program,
FCMS/ES	092620237001	9/26/2023	9/26/2023	MEDEIROS, DAVID	Federal Medicaid ABI Waiver Program & Money
FCMS/ES	092020237008	9/20/2023	9/20/2023	Medeiros, David	"The Supported Living Group"
FCMS/ES	082420237010	8/24/2023	8/24/2023	Medeiros, David	Connecticut Medicaid Programs
FCMS/ES	082420237012	8/24/2023	8/24/2023	MEDEIROS, DAVID	Connecticut Medicaid ABI (Acquired Brain Injury) Waiver Program over the past five years
FCMS/ES	070520237049	7/5/2023	7/5/2023	MEDEIROS, DAVID	name and title of the current Commissioner of the Connecticut Department of Social Services
FCMS/ES	070520237047	7/5/2023	7/5/2023	MEDEIROS, DAVID	Connecticut Medicaid ABI Waiver Program Protocols
FCMS/ES	060520237010	6/5/2023	6/5/2023	MEDEIROS, DAVID	position titles of all employees within the Connecticut Department of Social Services (DSS) and COU Community Options Unit

FCMS/ES	060120237056	6/1/2023	6/1/2023	MEDEIROS, DAVID	Connecticut Community Care (CCC) and the Connecticut Department of Social Services (DSS), as well as the Community Options Unit (COU), pertaining to ABI Resources LLC.
FCMS/ES	051520237013	5/15/2023	5/15/2023	MEDEIROS, DAVID	ABI Waivers
FCMS/ES	050320237021	5/3/2023	5/3/2023	MEDEIROS, DAVID	Connecticut Acquired Brain Injury (ABI) Waiver I Program
FCMS/ES	042720237060	4/27/2023	4/27/2023	MEDEIROS, DAVID	ABI Waiver Programs
FCMS/ES	040420237036	4/4/2023	4/4/2023	MEDEIROS, DAVID	Connecticut Community Care (CCC) referral system
FCMS/ES	040420237037	4/4/2023	4/4/2023	MEDEIROS, DAVID	Money Follows the Person (MFP) (CT)
FCMS/ES	032820237017	3/28/2023	3/28/2023	Medeiros, David	Connecticut's Medicaid ABI Waiver and Money Following the Person Program
FCMS/ES	111520227061	11/15/2022	11/15/2022	MEDEIROS, DAVID	The Supported Living Group LLC

Workfolder Status	Action Office	Action Required
Closed	OPOLE	Direct Reply
Response Pending	REG 01	Request Records
Response Pending	OEOCR	Request Records
Closed		
Response Pending	OEOCR	Request Records
Closed		
New		
Response Review	REG 01	Request Records
Response Pending	REG 01	Request Records
Response Review	REG 01	Request Records
Response Review	CMCS	Request Records
Response Review	REG 01	Request Records
Closed		No Action Required
Closed		No Action Required
New		
Response Review	REG 01	Request Records
Response Review	CMCS	Request Records
Closed	OPOLE	Direct Reply
Response Pending	CMCS	Request Records
Closed	CMCS	Request Records
Response Review	CMCS	Request Records
Closed	CMCS	Request Records
Response Pending	CMCS	Request Records
Response Review	CMCS	Request Records
Response Review	CMCS	Request Records
Response Review	CMCS	Request Records
Closed	CMCS	Request Records
Closed	CMCS	Request Records
Closed	CMCS	No Action Required
Closed	CMCS	No Action Required
Closed	CMCS	No Action Required
Closed	CMCS	Request Records
Closed	CMCS	Request Records
Response Review	CMCS	Request Records
Records Review	CMCS	Request Records
Closed		Request Records
Closed	OPOLE	Request Records
Closed	REG 01	Request Records
Response Review	CMCS	Request Records
Closed		No Action Required
Closed	CMCS	Request Records
Closed	CMCS	Request Records

Closed	CMCS	Request Records
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Closed		No Action Required
Closed	CMCS	Request Records
Closed	CMCS	Request Records
Closed	OPOLE	Direct Reply
Response Pending	CMCS	Request Records
Closed	CMCS	Request Records
Closed	CMCS	Request Records

Connecticut State Department of Social Services

[CT.gov Home](#) <https://portal.ct.gov/> [Department of Social Services](#) <https://portal.ct.gov/dss> Medicaid Member Stakeholder Meeting

Press Releases

10/28/2024

Medicaid Member Stakeholder Meeting

Medicaid Landscape Analysis

Medicaid Member Stakeholder Meeting Invitation

When: October 30, 2024

Where: Department of Social Services, 55 Farmington Ave., Hartford, CT

Time: 1:30 p.m. – 3:30 p.m.

Virtual Attendance Option:

Join Zoom Meeting

<https://us06web.zoom.us/j/83223850290?pwd=tObZSVwjcBmaKOA3SRGLfhoLhPlrfZ.1> (<https://us06web.zoom.us/j/83223850290?pwd=tObZSVwjcBmaKOA3SRGLfhoLhPlrfZ.1>)

Meeting ID: 832 2385 0290

Passcode: 485877

Background:

The Connecticut Department of Social Services (DSS) has contracted with Accenture and Manatt to assist the Department in conducting a Medicaid Landscape Analysis. This analysis will look at the current Medicaid program, including what is working well and where there are opportunities for improvement. The analysis will include whether there are opportunities to explore managed care options to improve the Medicaid program. We want to hear from Medicaid members, providers, and other stakeholders on what you think is working well and what needs to be improved.

Stakeholder Meetings:

The Department will facilitate up to three stakeholder meetings to inform this analysis, including the following:

1. Medicaid member stakeholder meeting: October 30, 2024, 1:30 p.m. -3:30 p.m. (hybrid attendance)
2. Medicaid Provider Stakeholder Meeting: November 7, 2024, 9:00 a.m. -11:00 a.m. (virtual meeting) TBA
3. General Stakeholder Meeting: TBA