

ABI Waiver Program and to protect agencies like ours that are committed to ethical practices.

Formal Requests Thorough Examination and Compliance Review:

Comprehensive Investigation:

We formally request a complete and thorough examination of the outlined practices. This investigation should encompass all entities involved, including the agency service provider and care management consultants.

Medicaid Compliance Review:

A detailed review of Medicaid compliance is crucial to determine if these practices violate Medicaid regulations and standards.

Review and Revision of Policies and Oversight:

Policy Overhaul:

A comprehensive review and subsequent revision of existing policies within the ABI Waiver Program is necessary. This review should focus on closing loopholes that allow for such unethical practices and ensuring robust safeguards against future violations.

Enhanced Oversight Mechanisms:

We propose the establishment or enhancement of oversight mechanisms within the ABI Waiver Program to ensure ongoing compliance with ethical and legal standards.

In Closing:

The concerns we have raised in this document, if validated, point towards serious ethical lapses and potential legal infractions concerning Medicaid regulations. The very foundation of the ABI Waiver program, along with the trust placed in it by its beneficiaries, relies on prompt, effective, and transparent action from the Connecticut Department of Social Services.

We appreciate your attention to this urgent and significant matter and hope for a swift resolution that upholds the principles of justice and integrity.

Call to Action:

I earnestly seek your prompt intervention and advocacy in ensuring this grievance is communicated to all pertinent departments within the state of Connecticut tasked with addressing such critical matters. The departments that ought to be immediately apprised of this situation include, but are not limited to:

Connecticut Department of Social Services

Connecticut Attorney General's Office

Connecticut Commission on Human Rights and Opportunities

Connecticut Office of the Healthcare Advocate

Connecticut Office of Policy and Management

I have proactively initiated complaints and have directly engaged with the Connecticut Department of Social Services. Rest assured, all communications

have been meticulously documented, encompassing dates, times, and the identities of the individuals engaged in these discussions.

We urge the Connecticut Department of Social Services, alongside the Attorney General's Office, the Commission on Human Rights and Opportunities, the Office of the Healthcare Advocate, and the Office of Policy and Management, to address this grievance promptly. The issue at hand not only affects ABI Resources but also speaks to the larger matter of public trust and the accessibility of crucial healthcare information.

We anticipate a constructive and swift response to this urgent matter, underscoring the importance of transparency and accessibility in public services, especially those catering to vulnerable populations.

I place my trust in your unwavering commitment to justice and fairness, confident that you will accord this matter the urgency and gravitas it demands, ensuring a comprehensive investigation and the implementation of corrective measures. The equitable treatment of all service providers operating under the Connecticut Medicaid ABI Waiver Program is of utmost importance, and I am optimistic that your intervention will usher in a just resolution.

I am grateful for your time and thoughtful consideration of this crucial matter.

Best regards,
David Medeiros
David Medeiros
ABI Resources, CEO, Director, Team Member



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Date: 11/28/2023

Subject: Urgent Action Required to Address Systemic Rights Violations in Connecticut's Disability Support System

Dear Congressman Jim Himes,

I am writing to you in my role as the CEO and Director of ABI Resources, an organization operating in Connecticut to provide support for individuals with disabilities under the Federally Funded Medicaid ABI Waiver Program. This letter seeks your urgent attention and intervention concerning systemic rights violations impacting the disabled community in our state, particularly in the area you represent.

Connecticut is currently facing a critical issue: the infringement of rights by state authorities, which has been exacerbated by inadequate federal oversight. These violations affect not only my rights as a disabled entrepreneur but also impinge upon the rights and welfare of the individuals we serve. Our efforts to address these challenges have been consistently impeded by the complex, costly, and prolonged processes involved in navigating the current systems. This is compounded by a lack of effective oversight in Connecticut's management of federal funds, as intended for the benefit of the disabled community.

Enclosed is a comprehensive report that outlines these violations, our efforts to highlight them, and the lackluster response we have received from federal agencies. This situation stands in direct opposition to the foundational principles of justice, equity, and the laws enacted to protect the rights of disabled individuals.



Your position as a member of the U.S. House of Representatives places you in a unique and powerful position to advocate for the rights and needs of your constituents, particularly the vulnerable disabled population. I implore you to examine the enclosed report thoroughly and take prompt, decisive action. The issues we face are not merely administrative but are indicative of a deeper, systemic failure to protect some of Connecticut's most vulnerable citizens.

The evidence presented in our report indicates a pervasive pattern of neglect, signaling systemic issues that demand immediate attention. The very foundations of our society, including justice, equity, and equitable treatment under the law, are at risk. The future of ABI Resources and the individuals we support, as well as the commitment of our federal system to its disabled citizens, is now in your hands.

While the immediate concerns stem from actions by the Connecticut government, the broader failure at the federal level has allowed these issues to persist. Therefore, this is not solely a state issue but a matter that requires federal attention and action.

This situation necessitates more than mere acknowledgment; it demands immediate and decisive action. The well-being of numerous individuals with disabilities, reliant on services provided by ABI Resources, is in jeopardy.

In this urgent appeal, I am highlighting the lack of transparency and accountability within Connecticut's administration of the Medicaid ABI Waiver Program. The report elucidates potential civil rights violations and instances of government overreach that profoundly affect the disabled community we serve.

The lack of decisive action in response to these allegations may set a troubling legal precedent, undermining the principles of judicial review and democratic oversight. These issues involve potential discrimination and inequality against individuals with disabilities and raise significant public safety concerns.

As someone deeply involved in addressing these challenges, I have witnessed

firsthand the detrimental effects of such systemic issues on our clients and their families. The responsibility to rectify these issues extends beyond the state of Connecticut to the federal level, where a more robust oversight mechanism is urgently needed.

In conclusion, the situation we face is a matter of national concern, requiring proactive and decisive federal intervention. The well-being of countless individuals dependent on the integrity of our federal and state systems is at stake.

I beseech you to acknowledge the gravity of this situation and the federal government's role in its development. It is imperative that the United States take responsibility for these systemic failures and implement effective solutions.

Thank you for your consideration of this pressing issue. I am prepared to provide any additional information or assistance as required and eagerly await your prompt response.

Best regards,
David Medeiros
David Medeiros
ABI Resources, CEO, Director, Team Member



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Date: 11/28/2023

Subject: Request for Urgent Congressional Attention on Systemic Rights Violations in Connecticut's Disability Support System

Dear Congressman Joe Courtney,

I write to you in my capacity as the CEO and Director of ABI Resources, a company committed to serving individuals with disabilities under the Federally Funded Medicaid ABI Waiver Program in Connecticut. This correspondence is an urgent appeal for your attention and action regarding significant systemic rights violations within our state.

Our organization, ABI Resources, has been at the forefront of confronting these challenges. However, the rights infringements perpetrated by state authorities, compounded by inadequate federal oversight, are gravely impacting the vulnerable community we serve, including my rights as a disabled business owner. We face numerous barriers due to the complexities, costs, and procedural delays inherent in the current systems, highlighting critical gaps in Connecticut's management of federal funds.

Enclosed with this letter is a comprehensive report detailing these violations, our efforts to address them, and the insufficient response from federal agencies. The situation contravenes the core principles of justice and equity and undermines laws intended to protect the rights of disabled individuals.



I am seeking your immediate review of this report and urge you to initiate appropriate congressional actions. This issue extends beyond state mismanagement of federal funds; it reflects a deeper failure in our federal system to safeguard its most vulnerable citizens.

The evidence we have collated illustrates a pervasive pattern of neglect, signaling systemic issues that demand immediate congressional scrutiny. These issues threaten the foundations of justice, equity, and equitable treatment under the law. The future welfare of individuals supported by ABI Resources and the commitment of our federal system to disabled citizens hinge on your response.

The immediate issues stem from Connecticut government actions, but the root cause is a broader failure at the federal level, which has allowed these issues to proliferate. This situation underscores a federal responsibility, necessitating oversight and intervention from Congress.

This is more than a call for acknowledgment; it is a plea for decisive and immediate action. The welfare of numerous individuals with disabilities, reliant on services like those provided by ABI Resources, is at risk.

In this urgent appeal, I draw attention to the lack of transparency and accountability in Connecticut's administration of the Medicaid ABI Waiver Program. The report elucidates potential civil rights violations, government overreach, and the profound impact on the disabled community we serve. We have raised concerns about potential corruption, ethical violations, and financial mismanagement within state-run programs.

A failure to act decisively against these allegations may set a worrying precedent, undermining the principles of judicial review and democratic oversight. The issues involve potential discrimination against individuals with disabilities and raise significant public safety concerns.

As a leader in this field, I have witnessed firsthand the detrimental effects of these

systemic issues on our clients and their families. It is not merely a policy failure; it is a failure in our collective responsibility to protect and support those who rely on us. Addressing these issues requires robust oversight and effective solutions, not only at the state level but also federally.

In conclusion, this situation is a national concern, warranting immediate and proactive congressional intervention. The well-being of countless individuals dependent on the integrity of our federal and state systems is in jeopardy.

I respectfully request your recognition of the seriousness of this situation and your active involvement in rectifying these systemic failures. The United States, and particularly Congress, must take responsibility for these issues and implement effective solutions.

Thank you for your attention to this critical matter. I am ready to provide any further information or assistance required and eagerly await your response.

Best regards,
David Medeiros
David Medeiros
ABI Resources, CEO, Director, Team Member



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Date: 11/28/2023

Subject: Urgent Request for Advocacy and Action on Systemic Rights Violations in Connecticut's Disability Support System

Dear Congressman John B. Larson,

I am writing to you in my capacity as the CEO and Director of ABI Resources, a Connecticut-based organization dedicated to supporting individuals with disabilities under the Federally Funded Medicaid ABI Waiver Program. I am reaching out to you, as a respected representative of Connecticut's 1st Congressional District, to seek your support and intervention in addressing critical systemic rights violations within our state.

Our organization, and more importantly, the community we serve, are facing significant challenges due to rights infringements perpetrated by state authorities. These issues are compounded by the lack of adequate federal oversight, severely impacting not only my rights as a disabled business owner but also those of the vulnerable individuals we support. The complexity, costs, and prolonged procedural delays inherent in the current systems represent significant barriers to justice and equitable treatment.

Enclosed with this letter is a comprehensive report that details these violations, our efforts to address them, and the inadequate responses we have received from both state and federal entities. The situation directly contradicts the principles of justice and equity and violates laws enacted to protect the rights of disabled individuals.



I respectfully request your immediate attention to this matter. While these issues might appear as state-level administrative challenges, they are indicative of a more profound systemic failure that requires attention and intervention at the federal level.

The evidence we have compiled indicates a pattern of neglect and systemic issues that necessitate your direct and immediate intervention. The values of justice, equity, and equitable treatment under the law, foundational to our society, are currently at risk. The future well-being of individuals supported by ABI Resources, and the integrity of our commitment to disabled citizens, now rests in part on the actions taken at the federal level.

While the immediate concerns originate from the Connecticut government, the broader failure at the federal level has allowed these issues to persist. This situation is not only a Connecticut issue but is fundamentally a federal concern, highlighting failures in the United States' ability to effectively oversee, regulate, and intervene as necessary.

This situation calls for more than acknowledgment; it requires immediate and decisive action. The welfare of numerous individuals with disabilities, who depend on services like those provided by ABI Resources, is in jeopardy.

This urgent appeal underscores the lack of transparency and accountability in Connecticut's administration of the Medicaid ABI Waiver Program. Our report illuminates potential civil rights violations, government overreach, and their profound impact on the disabled community. Documented concerns include potential corruption, ethical violations, and financial mismanagement within state-run programs.

The absence of decisive action against these allegations may set a troubling precedent, undermining the principles of governance and oversight. The issues raised involve potential discrimination and inequality against individuals with disabilities and also raise significant public safety concerns.

As a leader deeply involved in these matters, I have witnessed the detrimental effects these systemic issues have on our clients and their families. This is not just a policy failure; it is a failure to protect and support those who rely on us. Robust oversight and effective solutions are urgently needed, and your support is critical in this endeavor.

In conclusion, the situation we are facing is a national concern, necessitating proactive and decisive intervention at both state and federal levels. The well-being of countless individuals reliant on the integrity of our systems hangs in the balance.

I implore you to recognize the gravity of this situation and take appropriate action. It is vital that the United States, and particularly our representatives in Congress, take responsibility for these systemic failures and work towards implementing effective solutions.

Thank you for your consideration of this pressing issue. I am ready to provide any further information or assistance required and look forward to your prompt and supportive response.

Best regards,
David Medeiros
David Medeiros
ABI Resources, CEO, Director, Team Member



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Date: 11/28/2023

Subject: Urgent Action Required to Address Systemic Rights Violations in Connecticut's Disability Support System

Dear Congresswoman Jahana Hayes,

I am writing to you in my role as the CEO and Director of ABI Resources, a dedicated organization assisting individuals with disabilities under the Federally Funded Medicaid ABI Waiver Program in Connecticut. This letter is an urgent call to action regarding serious systemic rights violations occurring within our state, particularly impacting those with disabilities.

As a representative of Connecticut's 5th Congressional District, your leadership and advocacy are vital in addressing these critical issues at the federal level. The rights infringements we face are not just a failure of state authorities but also reflect a gap in federal oversight. These issues severely impact not only my rights as a disabled business owner but also the rights and well-being of the vulnerable community we serve. The complexities and delays inherent in the current systems, both at the state and federal levels, have become significant barriers in our pursuit of justice and equity.

Enclosed with this letter is a comprehensive report that details the specific violations, our efforts to address them, and the inadequate response we have received from relevant agencies. This situation directly contradicts the foundational principles of justice, equity, and the laws designed to protect the rights of disabled individuals.



I urge you to review this report and take immediate, decisive action. The situation transcends mere mismanagement of federal funds by the state and reflects a deeper systemic failure within our federal system to protect its most vulnerable citizens.

The evidence presented indicates a persistent pattern of neglect, pointing to systemic issues that demand your immediate and focused attention. Fundamental values such as justice, equity, and equitable treatment under the law are at risk. The future well-being of individuals supported by ABI Resources and the integrity of our federal commitment to disabled citizens depend on your prompt action.

The immediate concerns stem from actions taken by the Connecticut government, but the broader failure at the federal level has allowed these issues to proliferate, making this a federal issue as well. This situation necessitates a reevaluation and strengthening of federal oversight mechanisms.

This situation requires more than acknowledgment; it demands immediate and decisive federal action. The welfare of numerous individuals with disabilities, who depend on services like those provided by ABI Resources, is currently at risk.

This urgent appeal highlights the lack of transparency and accountability in the state's administration of the Medicaid ABI Waiver Program. Our report elucidates potential civil rights violations, government overreach, and their profound impact on the disabled community we serve. We have documented concerns regarding potential corruption, ethical violations, and financial mismanagement within state-run programs.

The absence of decisive action against these allegations risks setting a troubling precedent, undermining the principles of judicial review and democratic oversight. The issues raised involve not only potential discrimination and inequality against individuals with disabilities but also raise significant public safety concerns.

As someone deeply involved in these challenges, I have witnessed the detrimental

effects of these systemic issues on our clients and their families. It is not just a policy failure; it is a failure to protect and support those who rely on us. The responsibility to address these issues extends to the federal level, where effective solutions and oversight are urgently needed.

In conclusion, the situation we are facing is of national concern, warranting proactive and decisive federal intervention. The well-being of countless individuals reliant on the integrity of our federal and state systems is in jeopardy.

I implore you to recognize the seriousness of this situation and take appropriate federal action. It is vital that the United States take responsibility for these systemic failures and implement effective solutions.

Thank you for your consideration of this pressing issue. I am ready to provide any further information or assistance required and look forward to your prompt response.

Best regards,
David Medeiros
David Medeiros
ABI Resources, CEO, Director, Team Member



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Date: 11/28/2023

Subject: Urgent Intervention Required to Address Systemic Disabilities Rights Violations in Connecticut

Dear Congresswoman Rosa DeLauro,

I am writing to you in my capacity as CEO and Director of ABI Resources, a Connecticut-based organization dedicated to supporting individuals with disabilities under the Federally Funded Medicaid ABI Waiver Program. This letter is an urgent call for your attention and action regarding significant systemic rights violations occurring within our state, particularly affecting those with disabilities.

Our organization, ABI Resources, is deeply committed to the welfare of individuals with disabilities, and it is with great concern that I bring to your attention the pressing issues we are facing. These challenges stem from the rights infringements by Connecticut state authorities, negatively impacting not only my rights as a disabled entrepreneur but also the rights of the vulnerable individuals we serve. The complexities and inefficiencies within the current systems have created significant barriers, hindering our efforts to seek justice and support for our community.

Enclosed with this letter, you will find a comprehensive report that details these violations, our attempts to address them, and the lack of adequate response we have received from the relevant authorities. This situation is a direct contradiction to the principles of justice, equity, and the laws designed to safeguard the rights of disabled individuals.



I request your immediate and thorough review of this report and urge decisive action. The issues at hand go beyond administrative mismanagement; they signify a more profound systemic failure at the state level, impacting some of Connecticut's most vulnerable citizens.

The evidence we have gathered reveals a pervasive pattern of neglect, indicative of systemic issues that demand your immediate and focused attention. The foundational values of justice, equity, and equitable treatment under the law are at stake. The future well-being of the individuals we support at ABI Resources, as well as the integrity of Connecticut's commitment to its disabled citizens, is now in question.

While the immediate concerns originate from Connecticut government actions, the broader implications of these issues indicate a significant failure in state oversight. This situation underscores the need for a reevaluation and enhancement of state mechanisms to ensure effective regulation and intervention.

This situation requires more than mere acknowledgment; it demands immediate and decisive action. The welfare of numerous individuals with disabilities, who rely on services like those provided by ABI Resources, is at significant risk.

In this urgent appeal, I am highlighting the lack of transparency and accountability in Connecticut's administration of the Medicaid ABI Waiver Program. Our report illuminates potential civil rights violations and government overreach, profoundly impacting the disabled community we are committed to serving. We have uncovered concerns regarding potential corruption, ethical violations, and financial mismanagement within state-run programs.

The lack of decisive action against these allegations risks setting a concerning precedent, undermining governance and oversight principles. The issues involve potential discrimination and inequality against individuals with disabilities and also raise significant public safety concerns.

As someone deeply involved in addressing these challenges, I have witnessed firsthand the detrimental effects of these systemic issues on our clients and their families. It is not merely a policy failure; it is a failure in protecting and supporting those who rely on us. The responsibility to address these issues extends beyond the state of Connecticut, requiring robust oversight and effective solutions.

In conclusion, the situation we are facing is a matter of national concern, warranting your proactive and decisive intervention. The well-being of countless individuals dependent on the integrity of our state systems hangs in the balance.

I implore you to recognize the gravity of this situation and take appropriate action. The state of Connecticut must take responsibility for these systemic failures and implement effective solutions.

Thank you for your attention to this critical issue. I am ready to provide any further information or assistance required and eagerly await your response.

Best regards,
David Medeiros
David Medeiros
ABI Resources, CEO, Director, Team Member



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Date: 11/28/2023

Subject: Request for Advocacy and Support in Addressing Systemic Rights Violations in Connecticut's Disability Support System.

Dear DRCT Board of Directors,

Kathryn DuPree (Board President)

Christina Calabro (Board Vice President)

James Ross (Board Treasurer)

Lisa Nee (Board Secretary)

Sara Liss (PAIMI Advisory Council Chair)

Paul Acker

Bonnie Clark

Denise Drummond

Luisa Soboleski

I am writing to you as the CEO and Director of ABI Resources, an organization that provides support to individuals with disabilities under the Federally Funded Medicaid ABI Waiver Program in Connecticut. This letter is an earnest appeal for your advocacy and support in addressing ongoing systemic rights violations within our state's disability support system.

Our organization has identified serious concerns regarding the rights of the disabled community in Connecticut, which are being infringed upon by state authorities and inadequately addressed by federal oversight. These challenges, which affect both my rights as a disabled business owner and the rights of those we serve, are compounded by the complexities and inefficiencies of current systems, as well as a conspicuous



lack of accountability in the management of federal funds at the state level.

Enclosed with this letter is a comprehensive report detailing these violations, our efforts to address them, and the insufficient response we have received from relevant authorities. The situation contradicts the principles of justice and equity and violates laws designed to protect the rights of disabled individuals.

We are seeking the support of Disability Rights Connecticut in reviewing this report and advocating for necessary changes. The issues we face are not merely administrative but reflect a profound systemic failure to protect some of Connecticut's most vulnerable citizens.

The evidence in our report indicates a pattern of neglect and a systemic issue that demands urgent attention. The core values of our society, such as justice, equity, and equitable treatment under the law, are at risk. The future well-being of the individuals we support, as well as the integrity of our state's commitment to disabled citizens, depends on our collective action.

The immediate challenges stem from actions taken by the Connecticut government, but the broader failure at the federal level has allowed these issues to proliferate. This situation is fundamentally a federal and state issue, necessitating robust oversight and effective intervention.

We urge DRCT to recognize the seriousness of this situation and to take appropriate action. The welfare of numerous individuals with disabilities, who depend on services like those provided by ABI Resources, is at risk.

In this urgent appeal, we highlight the lack of transparency and accountability in Connecticut's administration of the Medicaid ABI Waiver Program. Our report elucidates potential civil rights violations, government overreach, and their profound impact on the disabled community.

The absence of decisive action against these allegations risks setting a concerning

legal and ethical precedent. The issues raised involve potential discrimination and inequality against individuals with disabilities and also raise significant public safety concerns.

As leaders deeply involved in these matters, we have seen firsthand the detrimental effects these systemic issues have on our clients and their families. The responsibility to address these issues extends beyond the state of Connecticut to include advocacy groups like DRCT, where your expertise and influence can make a significant difference.

In conclusion, the situation we are facing is a matter of national concern, warranting proactive intervention and advocacy at both the state and federal levels. The well-being of countless individuals reliant on the integrity of our systems is in jeopardy. We implore you to recognize the gravity of this situation and to assist in advocating for effective solutions. Your support in this matter is crucial, and we are ready to provide any further information or assistance required.

Thank you for your consideration of this pressing issue. We look forward to your support and response.

Best regards,
David Medeiros
David Medeiros
ABI Resources, CEO, Director, Team Member



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Date: 11/28/2023

Subject: Urgent Call for State-Level Action to Address Systemic Rights Violations in Connecticut's Disability Support System

Dear Governor Ned Lamont,

I am reaching out to you in my role as the CEO and Director of ABI Resources, an organization committed to the well-being of individuals with disabilities under the Federally Funded Medicaid ABI Waiver Program in Connecticut. This letter serves as both a statement of grave concern and a pressing appeal for your immediate action regarding systemic rights violations occurring within our state.

As a key figure in Connecticut's government, it is crucial to bring to your attention the serious issues that our organization, and more importantly, the community we serve, are facing. The heart of these concerns lies in the rights infringements occurring at the state level, which are adversely impacting not only my rights as a disabled business owner but also those of the vulnerable individuals we support. We have encountered significant barriers due to the complexities, costs, and procedural delays inherent in the state systems, which are supposed to aid but have instead hindered our efforts to seek justice.

Enclosed with this letter is a detailed report outlining the specific violations, our attempts to address them, and the insufficient responses we have encountered. This situation not only contradicts the principles of justice and equity but also directly violates laws designed to protect the rights of disabled individuals.



I urge you to review this report thoroughly and take prompt, decisive action. While these issues may initially appear to be administrative or bureaucratic in nature, they represent a deeper and more profound systemic failure to protect some of Connecticut's most vulnerable citizens.

The evidence compiled in the report indicates a persistent pattern of neglect, indicative of systemic issues that require direct and urgent intervention at the state level. The core values of our society, such as justice, equity, and equitable treatment under the law, are at stake. The future well-being of the individuals supported by ABI Resources, as well as the integrity of Connecticut's commitment to disabled citizens, rests in your hands.

The challenges we face stem from actions taken by the Connecticut government, highlighting a significant oversight gap. This situation necessitates a reevaluation and strengthening of state-level mechanisms to ensure effective regulation and intervention when necessary.

This situation calls for more than just acknowledgment; it requires immediate and decisive action at the state level. The welfare of numerous individuals with disabilities, who depend on services like those provided by ABI Resources, is currently at risk.

In this urgent appeal, I am highlighting the lack of transparency and accountability in the state's administration of the Medicaid ABI Waiver Program. Our report sheds light on potential civil rights violations, government overreach, and their profound impact on the disabled community we are committed to serving. We have documented concerns regarding potential corruption, ethical violations, and financial mismanagement within state-run programs.

The absence of decisive action against these allegations risks setting a concerning precedent, undermining the principles of governance and oversight at the state

level. The issues raised involve potential discrimination and inequality against individuals with disabilities and also raise significant public safety concerns.

As a leader deeply involved in these matters, I have seen firsthand the detrimental effects these systemic issues have on our clients and their families. It is not just a policy failure; it is a failure to protect and support those who rely on us. The responsibility to address these issues lies with the state of Connecticut, where robust oversight and effective solutions are critically needed.

In conclusion, the situation we are facing is a matter of national concern, warranting proactive and decisive intervention at the state level. The well-being of countless individuals reliant on the integrity of our state systems is in jeopardy.

I implore you to recognize the seriousness of this situation and take appropriate action. It is vital that the state of Connecticut takes responsibility for these systemic failures and implements effective solutions.

Thank you for your consideration of this pressing issue. I am ready to provide any further information or assistance required and look forward to your prompt response.

Best regards,
David Medeiros
David Medeiros
ABI Resources, CEO, Director, Team Member





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Date: 11/28/2023

Subject: Immediate Intervention Needed for Addressing Systemic Rights Violations in Connecticut's Disability Support System

Dear Senator Chris Murphy,

I am reaching out to you in my capacity as the CEO and Director of ABI Resources, a Connecticut-based organization committed to supporting individuals with disabilities under the Federally Funded Medicaid ABI Waiver Program. This letter is an urgent appeal for your intervention regarding critical and systemic rights violations occurring within our state.

The crux of our concerns lies in the rights infringements perpetrated by Connecticut state authorities, which are further exacerbated by the lack of appropriate federal oversight. These actions are not only impinging upon my rights as a disabled entrepreneur but are also adversely affecting the vulnerable community we serve. The complexities, costs, and procedural delays inherent in the current systems have been barriers in our pursuit of justice, highlighting a significant oversight gap in the federal monitoring of Connecticut's use of federal funds.

Enclosed with this letter is a detailed report that outlines these violations, our efforts to address them, and the inadequate responses we have received from federal agencies thus far. The situation we are confronting directly contradicts the foundational principles of justice, equity, and the laws enacted to safeguard the rights of disabled individuals.

I respectfully request your immediate attention to this matter and urge you to conduct a comprehensive review of the enclosed report. The issue at hand is not merely a matter of state-level mismanagement of federal funds, but rather a reflection of a more profound systemic failure to protect some of our most vulnerable citizens at the federal level.

The evidence we have compiled indicates a persistent pattern of neglect, indicative of systemic issues that require your direct and immediate intervention. The fundamental values of our society, such as justice, equity, and equitable treatment under the law, are currently being jeopardized. The future well-being of the individuals supported by ABI Resources, along with the integrity of our federal commitment to disabled citizens, is in your hands.

While the immediate concerns stem from the Connecticut government's actions, it is the broader failure at the federal level that has allowed these issues to flourish. Consequently, this situation is not only a Connecticut issue but fundamentally a federal one, highlighting failures in the United States' ability to effectively oversee, regulate, and intervene as necessary.

This situation calls for more than just acknowledgment; it necessitates immediate and decisive federal action. The welfare of numerous individuals with disabilities, who depend on services like those provided by ABI Resources, is currently at risk. In this urgent appeal, I am highlighting the lack of transparency and accountability in Connecticut's administration of the Medicaid ABI Waiver Program. Our report sheds light on potential civil rights violations, government overreach, and their profound impact on the disabled community we are committed to serving. We have documented concerns regarding potential corruption, ethical violations, and financial mismanagement within state-run programs.

The absence of decisive action against these allegations risks setting a concerning legal precedent, undermining the principles of judicial review and democratic oversight. The issues raised involve potential discrimination and inequality against

individuals with disabilities and also raise significant public safety concerns. As someone deeply involved in these matters, I have seen firsthand the detrimental effects these systemic issues have on our clients and their families. It is not just a policy failure; it is a failure to protect and support those who rely on us. The responsibility to address these issues extends beyond the state of Connecticut to the federal level, where robust oversight is critically needed.

In conclusion, the situation we are facing is a national concern, warranting proactive and decisive federal intervention. The well-being of countless individuals reliant on the integrity of our federal and state systems is in jeopardy.

I implore you to recognize the seriousness of this situation and the role of the federal government in its unfolding. It is vital that the United States take responsibility for these systemic failures and implement effective solutions. Thank you for your consideration of this pressing issue. I am ready to provide any further information or assistance required and look forward to your prompt response.

Best regards,
David Medeiros
David Medeiros
ABI Resources, CEO, Director, Team Member





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Date: 11/28/2023

Subject: Urgent Request for State and Federal Intervention to Address Systemic Rights Violations in Connecticut

Dear Senator Richard Blumenthal,

I am writing to you as the CEO and Director of ABI Resources, a Connecticut-based organization dedicated to assisting individuals with disabilities under the Federally Funded Medicaid ABI Waiver Program. This letter is both an expression of grave concern and an urgent plea for your intervention regarding ongoing systemic rights violations in Connecticut.

These violations, perpetrated by state authorities and insufficiently addressed by federal entities, are infringing upon the rights of the community we serve, including my rights as a disabled business owner. Our efforts to tackle these challenges are hampered by the complexity, costs, and timeframes required to navigate existing systems, compounded by a conspicuous lack of federal oversight in Connecticut's allocation and use of federal funds.

Enclosed is a comprehensive report detailing these violations, our efforts to address them, and the insufficient response from federal agencies to date. This situation contradicts the foundational principles of justice and equity and violates laws designed to protect the rights of disabled individuals.

We urgently request your thorough examination of this report and prompt, decisive action. The situation transcends mere mismanagement of federal funds by the state and indicates a deeper failure within our federal system to protect its most vulnerable

citizens.

This pervasive pattern of neglect highlights systemic issues that demand immediate and focused attention. The very foundations of our society – justice, equity, and equitable treatment under the law – are at risk. The future of ABI Resources and the individuals we support, as well as the commitment of our federal system to its disabled citizens, rest in your capable hands.

The immediate issues originate from actions taken by the Connecticut government, but the overarching failure at the federal level has allowed these challenges to proliferate. Thus, the responsibility for our current situation is not solely with Connecticut but is fundamentally a federal issue.

This situation demands more than mere acknowledgment; it necessitates immediate and decisive federal action. The well-being of countless individuals with disabilities, reliant on services provided by organizations like ABI Resources, is in jeopardy.

In this urgent appeal, I highlight issues of paramount public interest, reflecting a troubling lack of transparency and accountability within Connecticut's administration of the Medicaid ABI Waiver Program. The enclosed report elucidates potential civil rights violations and instances of government overreach profoundly affecting the disabled community we serve. Our extensive documentation raises serious questions about potential corruption, ethical violations, and financial mismanagement within state-run programs.

The lack of decisive action in the face of these allegations may set a troubling legal precedent, undermining the foundation of judicial review and democratic oversight. It involves not only potential discrimination and inequality against individuals with disabilities but also raises significant public safety risks.

As a leader at the forefront of addressing these challenges, I have witnessed firsthand the detrimental effects of such systemic issues on our clients and their families. It's not merely a matter of policy failure; it's a matter of failing those who rely on us for

support and protection. The responsibility to rectify these issues lies not only with the state of Connecticut but also at the federal level, where a more robust oversight mechanism is urgently needed.

In conclusion, the situation we are confronting is not an isolated incident but a manifestation of national concern. It demands more than passive acknowledgment; it requires proactive and decisive federal intervention. The well-being of countless individuals dependent on the integrity and efficacy of our federal and state systems hangs in the balance.

I beseech you to acknowledge the gravity of this situation and the federal government's role in its development. It is imperative that the United States assume responsibility for these systemic failures and implement tangible solutions.

I thank you for your consideration of this critical matter and await your prompt response. I am prepared to provide any additional information or assistance as required.

Best regards,
David Medeiros
David Medeiros
ABI Resources, CEO, Director, Team Member



**A.B.I. Resources LLC**

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Date: 11/30/2023

Connecticut Witnesses a Groundbreaking Disability Rights Movement***ABI Resources Initiates a Powerful Campaign for Systemic Change***

In a historic move, ABI Resources, under the guidance of founder David Medeiros, launched a vital campaign aimed at confronting and addressing the systemic barriers in disability rights in Connecticut. This initiative marks a significant step towards achieving equality and enhanced accessibility for individuals with disabilities.

Key Details and Context

This campaign, supported by the insights of David Medeiros, who personally understands the challenges faced by those with disabilities, targets long-standing issues such as insufficient access to services and pervasive societal barriers. "Our collective effort is key to making lasting changes," Medeiros notes. The focus is on dismantling discriminatory practices, advocating for inclusive community living, and driving policy reform.

- Lack of adequate and accessible personal assistance services for individuals with disabilities.
- Barriers to community-based living, preventing individuals with disabilities from leading independent and fulfilling lives.
- Instances of discrimination and inequality that impede the full participation of people with disabilities in society.

Historical challenges in Connecticut have often left the disability community marginalized. This movement aims to change that narrative, striving for a society where disability rights are integral and upheld.

Quotes

"This isn't just about addressing past injustices; it's about building an inclusive future for all," shares David Medeiros.

Call to Action

ABI Resources encourages the community, policymakers, and advocacy groups to be part of this transformative journey. The campaign includes collaborations to raise awareness and drive impactful policy changes.

About ABI Resources

ABI Resources stands at the forefront of disability advocacy in Connecticut, inspired by the experiences and leadership of founder David Medeiros. The organization is committed to fostering an equitable and accessible society.

Contact Information

For more information, please contact:

ABI Resources

Phone: 860 942-0365

ABI@CTbrainINJURY.com

Website: <https://www.CTbrainINJURY.com>

Boilerplate

ABI Resources is dedicated to a future where disability rights are recognized and championed. The organization symbolizes the strength of advocacy and the potential for positive societal transformation.

Best regards,
David Medeiros
David Medeiros
ABI Resources, CEO, Director, Team Member





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Date: 11/29/2023

Request for ACLU's Advocacy in Addressing Systemic Disabilities Rights Issues in Connecticut

Dear ACLU Disability Rights Program,

I am writing to you as the founder, CEO, and Director of ABI Resources, a pioneering organization in Connecticut that is devoted to supporting individuals with disabilities. As someone who is personally living with a disability, I have dedicated my life to advocating for the rights and welfare of the disabled community, a mission that deeply aligns with the core values of the ACLU.

Our organization is currently grappling with a situation in Connecticut that gravely affects the rights and well-being of people with disabilities. Systemic issues within the state's disability support framework have led to widespread rights violations, including discrimination and restricted access to essential services. These challenges are not just administrative but indicative of deep-rooted societal and policy failures.

The reason for reaching out to the ACLU is your unmatched expertise and successful track record in civil rights advocacy. We need your support to combat these systemic injustices and ensure the enforcement of disability rights as guaranteed by law.

In the enclosed report, you will find detailed accounts of specific incidents and systemic patterns of neglect and abuse. These include:

Cases of discrimination against individuals with disabilities in accessing public

services and supports.

- Evidence of administrative barriers in the Medicaid ABI Waiver Program that hinder effective service delivery.
- Instances where the rights of disabled individuals have been overlooked or violated, contrary to the principles of justice and equity established under both state and federal laws.

The ACLU's involvement in this matter could catalyze significant change, providing a much-needed voice for those who are often unheard. We believe that with your advocacy and legal expertise, we can hold the relevant authorities accountable and implement reforms that will benefit the disabled community in Connecticut.

We are ready to work alongside the ACLU, providing any further data, testimonials, or documentation needed to support this cause. Your guidance in navigating the complex legal terrain will be invaluable in our efforts to secure justice and equity for individuals with disabilities.

We understand the weight of this request and the resources it demands. However, given the urgency and severity of the situation, we are hopeful for your positive response and eager to collaborate on this vital issue.

Thank you for your time and consideration. Your response to this matter could make a transformative difference in the lives of many.

Best regards,
David Medeiros
David Medeiros
ABI Resources, CEO, Director, Team Member





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Date: 11/29/2023

Subject: Request for Support from ADAPT in Addressing Disability Rights Challenges in Connecticut

Dear ADAPT,

I am writing to you as the founder of ABI Resources and as an individual living with a disability, reaching out to an organization renowned for its impactful direct-action tactics and unwavering commitment to disability rights. Our organization, based in Connecticut, is dedicated to supporting the independence and rights of individuals with disabilities, aligning closely with ADAPT's focus on personal assistance services, community-based living, and anti-discrimination.

In Connecticut, we face significant systemic challenges that are severely impacting the lives and rights of individuals with disabilities. These challenges are complex, encompassing issues related to access to personal assistance services, barriers to community-based living, and widespread discrimination. These issues not only violate the rights of individuals with disabilities but also hinder their full participation in community life.

Given ADAPT's history of effective advocacy and direct action in promoting the rights of people with disabilities, your involvement could be crucial in our fight for systemic change in Connecticut. We are in need of strong voices and action-oriented strategies to challenge the status quo and advocate for the rights and dignity of our community.

Enclosed with this letter is a detailed report outlining the specific issues we are facing, including:

- Lack of adequate and accessible personal assistance services for individuals with disabilities.
- Barriers to community-based living, preventing individuals with disabilities from leading independent and fulfilling lives.
- Instances of discrimination and inequality that impede the full participation of people with disabilities in society.

Your expertise and approach in advocating for disability rights are exactly what is needed to bring these issues to the forefront and drive meaningful change. We believe that collaboration with ADAPT could significantly amplify our efforts and lead to impactful results.

We are prepared to engage in any actions or campaigns that ADAPT deems necessary and are ready to provide any additional information, resources, or support needed. Your experience in organizing direct-action initiatives will be invaluable in our collective efforts to challenge these systemic issues and advocate for the rights and independence of individuals with disabilities in Connecticut.

We understand the commitment and resources such endeavors require. However, given the urgency and impact of these issues, we are hopeful for your engagement and the opportunity to work alongside ADAPT in this critical fight.

Thank you for considering our request. We look forward to the possibility of collaborating with ADAPT to make a transformative impact in the lives of those affected by these challenges in Connecticut.

Best regards,
David Medeiros
David Medeiros
ABI Resources, CEO, Director, Team Member





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Date: 11/29/2023

Subject: Request for Legal Advocacy and Systemic Policy Reform Support in Connecticut Disability Rights Issues

Dear Center for Public Representation,

I am writing to you as the founder of ABI Resources, a Connecticut-based organization dedicated to the rights and welfare of individuals with disabilities, and as an individual personally affected by disability. Your organization, CPR, with its focus on systemic policy reform and legal advocacy, is ideally positioned to assist in a matter of critical importance for the disability community in our state.

We are currently faced with systemic issues within Connecticut's disability support system that are infringing upon the rights and well-being of people with disabilities. These issues not only hinder access to essential services but also reflect deeper shortcomings in our policy and legal frameworks.

Given CPR's expertise in advocating for disability rights through systemic policy reform and legal action, I believe your support could be transformative in addressing these challenges. We require an advocacy partner who can navigate and influence the complex legal and policy landscape – a role that CPR has successfully fulfilled in numerous instances.

Enclosed with this letter is a detailed report outlining the specific issues we are encountering. Key areas of concern include:

Inequitable policies and practices hindering access to necessary services for individuals with disabilities.

Lack of adequate legal protections within state programs, notably the Medicaid ABI Waiver Program.

A broader need for systemic policy reform to ensure the rights and dignity of disabled individuals are upheld and respected.

CPR's commitment to effecting change through legal advocacy and policy reform makes you an ideal ally in our pursuit of justice and equality for individuals with disabilities in Connecticut. Your experience and strategic approach to disability rights could significantly impact our efforts to challenge these systemic issues and advocate for necessary reforms.

We are prepared to collaborate closely with CPR, providing any additional information, data, or personal testimonies needed. Your expertise in disability rights law and policy reform will be invaluable in our efforts to ensure justice and systemic change in our state.

We understand the magnitude of this request and the resources it entails.

However, given the urgency and impact of the situation, we are hopeful for your engagement and the opportunity to collaborate with CPR in addressing these critical issues.

Thank you for considering our request. We look forward to the possibility of working with CPR to effectuate meaningful change for the disability community in Connecticut.

Best regards,
David Medeiros
David Medeiros
ABI Resources, CEO, Director, Team Member





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Date: 11/29/2023

Subject: Seeking DRA's Advocacy in a High-Impact Disability Rights Case in Connecticut

Dear Disability Rights Advocates,

I write to you as the founder of ABI Resources and as an individual living with a disability, seeking your esteemed organization's advocacy in a pressing matter concerning the rights of people with disabilities in Connecticut. Disability Rights Advocates' renowned expertise in handling complex, high-impact cases makes you an ideal advocate for the significant challenges we currently face.

In Connecticut, systemic rights violations within the disability support system are adversely affecting numerous individuals. These issues are not merely administrative but are deeply rooted in legal and societal frameworks, necessitating a robust and experienced legal approach – a domain where DRA has demonstrated significant impact and success.

Enclosed is a comprehensive report detailing the specific challenges at hand, including:

- Legal barriers that deny equitable access to essential services for individuals with disabilities.
- Insufficient legal protections and oversight within the Medicaid ABI Waiver Program, exacerbating systemic failures.
- A pervasive pattern of neglect and discrimination against individuals

with disabilities, underscoring an urgent need for legal intervention and policy reform.

DRA's commitment to effecting systemic change through impactful litigation aligns perfectly with the needs of our community. Your advocacy could be the catalyst for substantial improvements in the legal and social landscape affecting people with disabilities in Connecticut.

We are ready to provide any necessary information, resources, or support to facilitate your advocacy efforts. Your expertise in disability rights litigation will be invaluable in challenging these systemic injustices and driving meaningful change.

We recognize the commitment such an endeavor requires. However, given the profound impact of these issues, we are hopeful for your involvement and support in addressing this critical situation.

Thank you for considering our request. We look forward to the potential of DRA's advocacy making a transformative difference in the lives of those affected in Connecticut.

Best regards,
David Medeiros
David Medeiros
ABI Resources, CEO, Director, Team Member





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Date: 11/29/2023

Subject: Request for Legal Advocacy and Support from DREDF in Addressing Disability Rights Issues in Connecticut

Dear Disability Rights Education & Defense Fund,

I am writing to you as the founder of ABI Resources, and as an individual who personally lives with a disability, to seek your expertise and support in a matter that is both personally and professionally significant to me. Our organization, based in Connecticut, is dedicated to the empowerment and support of individuals with disabilities, aligning closely with DREDF's mission of advancing disability rights through legal advocacy, training, and education.

We are confronted with systemic rights violations within Connecticut's disability support system that severely impact the lives and independence of people with disabilities. These violations encompass a range of issues from access to essential services to the lack of effective legal protection and advocacy for our community.

Given DREDF's prominence as a national civil rights law and policy center, your involvement could be crucial in addressing these systemic challenges. We are in dire need of legal expertise and support to navigate and reform the existing legal and policy framework that is currently failing our community.

Enclosed with this letter is a comprehensive report that outlines the specific challenges we are facing in Connecticut. These include:

Legal barriers and discriminatory practices in accessing public services and supports for individuals with disabilities.

Inefficiencies and legal oversights in the Medicaid ABI Waiver Program that are detrimentally affecting service delivery.

A broader lack of effective legal advocacy and policy intervention to uphold the rights and dignity of disabled individuals.

Your track record in legal advocacy and policy reform makes DREDF an ideal ally in our pursuit of justice and equitable treatment for individuals with disabilities. We believe that through collaborative efforts, we can bring about the necessary legal and policy changes to protect the rights of people with disabilities in our state.

We are ready to work in partnership with DREDF, providing any additional information, data, or personal testimonies needed. Your guidance and support in legal advocacy will be invaluable to our efforts in ensuring justice and systemic reform in Connecticut.

We understand the scope of this request and the resources it involves. However, given the urgency and gravity of the situation, we are hopeful for your engagement and the opportunity to collaborate with an organization as esteemed as DREDF in this critical endeavor.

Thank you for your time and consideration. We look forward to the potential of working together to effectuate meaningful change in the lives of those we serve.

Best regards,
David Medeiros
David Medeiros
ABI Resources, CEO, Director, Team Member





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Date: 11/29/2023

Subject: Request for Advocacy Support from NCIL in Championing Disability Rights in Connecticut

Dear National Council on Independent Living,

I am reaching out to you as the founder of ABI Resources and as an individual personally living with a disability. Our organization, based in Connecticut, is committed to advancing the independence and rights of individuals with disabilities, a mission that deeply resonates with me both professionally and personally. Recognizing NCIL's pivotal role in this realm, I am writing to seek your support and collaboration in addressing pressing challenges within our state's disability support system.

We are currently grappling with systemic issues that severely hinder the rights and independence of individuals with disabilities in Connecticut. These challenges range from barriers in accessing essential services to a lack of effective legislative advocacy to protect and empower our community.

NCIL's expertise in disability rights advocacy and policy reform is exactly what is needed to drive significant change in our state. The community we serve is in urgent need of a powerful voice to champion their concerns and facilitate meaningful legislative and policy transformations.

Enclosed with this letter is a detailed report outlining the specific issues we

face, including:

- Restrictive policies that undermine independent living and access to services for individuals with disabilities.
- Gaps in legislative frameworks that fail to adequately support the rights and needs of people with disabilities, especially in relation to the Medicaid ABI Waiver Program.
- Systematic neglect of the rights of disabled individuals, impeding their empowerment and independence.

As someone who experiences these challenges firsthand, I believe that collaboration with NCIL could significantly amplify our efforts to enact policy reforms at both the state and federal levels.

We are eager to partner with NCIL, drawing on your advocacy expertise and resources to navigate the legislative landscape and advocate for policy changes that will benefit the disability community in Connecticut.

We recognize the magnitude of this request but given the severity of the issues at hand, we are hopeful for your engagement and the opportunity to work together towards a more inclusive and empowering future for people with disabilities.

Thank you for considering this request. We look forward to the potential of collaborating with NCIL to make a transformative impact in the lives of those we serve.

Best regards,
David Medeiros
David Medeiros
ABI Resources, CEO, Director, Team Member





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Date: 11/29/2023

Subject: Request for Support and Legal Advocacy from NDRN in Addressing Connecticut's Disability Rights Issues

Dear National Disability Rights Network,

I am writing to you as the founder, CEO, and Director of ABI Resources, an organization deeply committed to supporting individuals with disabilities in Connecticut. Given the NDRN's reputation as the largest provider of legally based advocacy services for people with disabilities in the United States, I am reaching out for your support and expertise in a matter of critical importance.

We are currently confronting systemic rights violations within Connecticut's disability support system. These violations are not only infringing upon the rights of individuals with disabilities but are also impeding their access to essential services and support systems. As someone who personally lives with a disability, and as a professional dedicated to this cause, I find these issues particularly troubling and in urgent need of address.

The reason for seeking the NDRN's assistance lies in your extensive experience and proven track record in legal advocacy for disability rights. Your expertise could be instrumental in navigating the complex legal landscape we are facing and in advocating for the necessary reforms to protect and uphold the rights of disabled individuals in our state.

Enclosed with this letter, you will find a detailed report outlining the specific

challenges and systemic issues we have identified. These include:

- Discriminatory practices and barriers in accessing public services and supports for people with disabilities.
- Administrative and bureaucratic hurdles within the Medicaid ABI Waiver Program, leading to ineffective service delivery.
- Instances where the rights and welfare of disabled individuals have been compromised, contrary to both state and federal legal standards.

We believe that the NDRN's involvement could catalyze significant change and bring about the much-needed enforcement of disability rights in Connecticut. Your advocacy, legal expertise, and support in holding the relevant authorities accountable could make a profound difference in the lives of many.

We are prepared to collaborate closely with your team and provide any additional information or documentation needed. Your guidance and support in these legal matters will be invaluable to our efforts in ensuring justice and equitable treatment for individuals with disabilities.

We understand the scope of this request and the resources it entails. However, given the severity and urgency of the situation, we are hopeful for your positive response and eager to partner with an organization as esteemed as the NDRN in this vital cause.

Thank you for your time and consideration. We look forward to the possibility of working together to make a transformative difference in the lives of those we serve.

Best regards,
David Medeiros
David Medeiros
ABI Resources, CEO, Director, Team Member





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10/31/2023

Subject: Formal Grievance Concerning Discriminatory Unfair Business Practices within the Connecticut Medicaid ABI Waiver Program

To: All pertinent departments within the state of Connecticut,

I trust this correspondence reaches you in excellent health and high spirits. My name is David Medeiros, and I am addressing you in my capacity as a concerned business owner, resident, and individual with a disability residing in the state of Connecticut. I have the honor of leading ABI Resources, a distinguished service provider within the Connecticut Medicaid Acquired Brain Injury (ABI) Waiver Program.

I find myself compelled to highlight and formally complain about a series of blatant and persistent inequities pertaining to discriminatory business practices occurring under the aegis of the aforementioned program. Despite my multiple, concerted efforts to engage in constructive dialogue with the Connecticut Department of Social Services, addressing these grave concerns has been met with a disconcerting lack of engagement and rectification. This situation has had a deleterious impact not only on the operations of ABI Resources but also on the well-being and quality of service accessible to the disabled individuals we are committed to serving.

Key Concerns and Grievances:

a) **Medicaid Referrals:**

b) **Paying Consumers / Financial Incentives Inducements / Medicaid Service Agency**

a) **Medicaid Referrals:**

There is a prevailing lack of transparency and an apparent bias in the Medicaid referral processes within the ABI Waiver Program. ABI Resources, despite an unwavering commitment to excellence in service delivery, has been unfairly marginalized, resulting in an unequal and unjust distribution of referrals.

Addressing issues of transparency, bias, and unfair marginalization in Medicaid referrals, particularly within the Acquired Brain Injury (ABI) Waiver Program, is crucial to ensuring equitable access to quality healthcare services for all eligible individuals. ABI Resources and similar service providers play a vital role in supporting individuals with acquired brain injuries, and it is essential that they are treated fairly in the referral process to continue their commitment to excellence in service delivery.

Potential Steps to Address the Issue:

Increase Transparency:

Implement a transparent referral process where criteria for referrals are clearly defined and made publicly available.

Establish a monitoring system to track and publish referral data, including the number of referrals made to each service provider and the reasons for referral decisions.

Conduct an Independent Audit:

Hire an independent entity to conduct a thorough review of the Medicaid referral processes within the ABI Waiver Program to identify any biases or unfair practices.

The audit should also evaluate the performance and quality of services provided by ABI Resources and other service providers to ensure that referrals are based on merit and the ability to meet the needs of individuals with acquired brain injuries.

Implement a Fair and Equitable Referral System:

Develop a standardized and objective referral system that ensures all service providers are evaluated based on the same criteria.

Consider incorporating a randomized component to the referral process to prevent bias and ensure a fair distribution of referrals.

Engage Stakeholders:

Create a platform for open dialogue between Medicaid officials, service providers, individuals with acquired brain injuries, and their families to discuss concerns related to the referral process.

Use feedback from stakeholders to continuously improve the referral system and address any emerging issues.

Provide Training and Education:

Offer training to Medicaid officials and other stakeholders involved in the referral process to raise awareness about potential biases and the importance of a fair and equitable system.

Educate service providers about the referral process, criteria for referrals, and steps they can take if they believe they have been treated unfairly.

Establish a Complaint and Appeal Process:

Create a clear and accessible complaint and appeal process for service providers who believe they have been unfairly marginalized in the referral process.

Ensure that complaints are thoroughly investigated and that corrective action is taken when warranted.

Promote Accountability:

Hold Medicaid officials and other stakeholders accountable for ensuring a fair and transparent referral process.

Implement consequences for individuals or entities found to be engaging in biased or unfair practices.

Regularly Review and Update Policies:

Conduct regular reviews of referral policies and procedures to ensure they remain up-to-date, fair, and transparent.

Update policies as needed to address any identified issues and to adapt to changing needs and circumstances.

Addressing the issues of transparency, bias, and unfair marginalization in Medicaid referrals within the ABI Waiver Program is essential to ensuring that all eligible individuals have equal access to high-quality services. It is imperative that service providers like ABI Resources are treated fairly and equitably in the referral process to uphold the integrity of the healthcare system and to foster trust among all stakeholders. Implementing the above steps could contribute significantly to creating a more transparent, fair, and equitable referral system, ultimately benefiting individuals with acquired brain injuries and the service providers dedicated to supporting them.