

Home About Us Programs & Services Customer Service Quality Assurance Provider Information

Contact Us

2 Sisters Inc dba Global Care Companion and Homemakers
Saruka S Prima
1850 Silas Deane Highway
Rocky Hill, CT 06067-1319

Services Provided

Chore
Companion
Homemaker
PCA Respite - Agency Overnight
PCA Respite - Agency Per Diem
PCA Respite - Agency per qtr hour
Personal Care Assistance - Hourly
Personal Care Assistance - Overnight
Personal Care Assistance - Per Diem
Respite Care in Home - Comp Hourly
Respite Care in Home - Hmkr Hourly

*Remove these and just put an
Origination Date*



Phone Number: (860) 529-2273

Fax Number: (860) 529-2999

• Verification Date: 5/4/2018

• AVRSID#: Not Available

• Approval Date: 11/17/2017

Education and Training: Not Available

Notes: Client referrals and client related matters: Saruka Prima (860) 593-3243 Email: prima.sharuka@gccah.com
After hours: (860) 529-2273



*Remove this.
Clients do not
know what this is*

Moving Ahead LLC
Thatcher Duni

Services Provided

Chore Services (Agency)

Example E

Home About Us Programs & Services Customer Service Quality Assurance Provider Information

Contact Us

2 Sisters Inc dba Global Care Companion and Homemakers
Saruka S Prima
1850 Silas Deane Highway
Rocky Hill, CT 06067-1319
<https://www.WEBSITE.com>

Services Provided

Chore
Companion
Homemaker
PCA Respite - Agency Overnight
PCA Respite - Agency Per Diem
PCA Respite - Agency per qtr hour
Personal Care Assistance - Hourly
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Add Website address



Phone Number: (860) 529-2273

Fax Number: (860) 529-2999

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After hours: (860) 529-2273

Cell Phone: (860) 529-2273

Email: info@gccah.com

Additional Languages: Not Available

Experience and Skills: Not Available

Moving Ahead LLC
Thatcher Duni

Services Provided

Chore Services (Agency)

Example F

Home About Us Programs & Services Customer Service Quality Assurance Provider Information
Contact Us

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Saruka S Prima
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Rocky Hill, CT 06067-1319

Services Provided

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PCA Respite - Agency per qtr hour
Personal Care Assistance - Hourly
Personal Care Assistance - Overnight
Personal Care Assistance - Per Diem
Private Care in Home - Comp Hourly
Private Care in Home - Hmkr Hourly

Remove

They could not be on this list if they lacked education and skills



Phone Number: (860) 529-2999

Fax Number: (860) 529-2999

Phone Number: (860) 529-2273

Registration Date: 5/4/2018

AVRSID#: Not Available

Email: info@gccah.com

Approval Date: 11/17/2017

Additional Languages: Not Available

● Education and Training: Not Available

● Experience and Skills: Not Available

Notes: Client referrals and client related matters: Saruka Prima (860) 593-3243 Email: prima.sharuka@gccah.com
After hours: (860) 529-2273

Moving Ahead LLC
Thatcher Duni

Services Provided

Chore Services (Agency)

Example G

Services for:

☐ Adolescent ☐ Adult ☐ Elder

Scheduling:

☐ Weekdays ☐ Weekends ☐ Both

Shits:

☐ 1st ☐ 2nd ☐ 3rd ☐ 24-hour care ☐ Live-in

Provide Housing and or Group Home:

☐ Yes ☐ No

Number of Employees:

☐ 1 to 5 ☐ 10 to 20 ☐ 50 to 100+

CPR Trained:

☐ Yes ☐ No

*Add this format to every listing.
It is very usefull information*



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**much greater than ourselves, helping others
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860 942-8140 (Fax)

<https://www.CTbrainINJURY.com>

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From: ABI RESOURCES L.L.C. CTbrainINJURY.com 860 942-0365 <AABIWR@LIVE.COM>

Sent: Monday, August 27, 2018 11:30 AM

To: George.Chamberlin@ct.gov; Bruni, DSS Kathy A. DSS; ABI RESOURCES L.L.C. CTbrainINJURY.com 860 942-0365

Subject: This should help. Provider List

Hi George and Kathi,

I made some quick examples that should help everyone.

Talk soon,
David

Step 1

Contact Us

Directory Report Criteria

Welcome to the Online Provider Directory. Here you can search for providers based on provider type, services provided, towns serviced, and languages spoken.

By selecting the **Directory** button, you will be provided with detailed information for the providers that match your search criteria.

By selecting the **List** button, you will be provided with a call list for providers that match your search criteria.

Program 

Provider Types:

Regions:

Services:

☐ All ☒ Any

Towns:

Additional Languages:

This should be a simple and clear dropdown menu... Example:
 ABI Waiver Program 1
 ABI Waiver Program 2
 PCA Waiver Program
 and so on

Step 2

[Contact Us](#)

Directory Report Criteria

Welcome to the Online Provider Directory. Here you can search for providers based on provider type, services provided, towns serviced, and languages spoken.

By selecting the **Directory** button, you will be provided with [detailed information](#) for the providers that match your search criteria.

By selecting the **List** button, you will be provided with a [call list](#) for providers that match your search criteria.

Program

Provider Types:

Regions:

Services:

☐ All ☒ Any

Towns:

Additional Languages:

These buttons are confusing... Should say View List Print List

Step 3

[Contact Us](#)

Directory Report Criteria

Welcome to the Online Provider Directory. Here you can search for providers based on provider type, services provided, towns serviced, and languages spoken.

By selecting the **Directory** button, you will be provided with [detailed information](#) for the providers that match your search criteria.

By selecting the **List** button, you will be provided with a [call list](#) for providers that match your search criteria.

Program

Provider Types:

Regions:

Services:

☐ All ☒ Any

Towns:

Additional Languages:

Confusing for clients - remove section

Step 4

Contact Us

Directory Report Criteria

Welcome to the Online Provider Directory. Here you can search for providers based on provider type, services provided, towns serviced, and languages spoken.

By selecting the **Directory** button, you will be provided with [detailed information](#) for the providers that match your search criteria.

By selecting the **List** button, you will be provided with a [call list](#) for providers that match your search criteria.

Program ABI

Provider Types:

Click to Select Provider Types

Agency

Private-Household ?

Private-SE & H ?

Private-Self-Empl. ?

Reimbursement ?

Regions:

Click to Select Regions

Services:

Select All Clear

Click to Select Services

All Any Need Help?

Confusing - Needs to be simple and very clear...

Agency Providers

Private -Self Employed Providers

Additional Languages:

Click to Select Additional Lang

Directory

List

Step 5

Contact Us

Directory Report Criteria

Welcome to the Online Provider Directory. Here you can search for providers based on provider type, services provided, towns serviced, and languages spoken.

By selecting the **Directory** button, you will be provided with [detailed information](#) for the providers that match your search criteria.

By selecting the **List** button, you will be provided with a [call list](#) for providers that match your search criteria.

Program ABI

Provider Types:

Click to Select Provider Types

Regions:

Click to Select Regions

Services:

Select All Clear

Click to Select Services

Specialized Medical Equipment & Supplies

Remove this box and add it to programs.

Towns:

Clear

Click to Select Towns

Additional Languages:

Click to Select Additional Lang

Directory

List

Step 6

Contact Us

By selecting the **List** button, you will be provided with a [call list](#) for providers that match your search criteria.

Program

Provider Types:

[Click to Select Provider Types](#)

Regions:

[Click to Select Regions](#)

Services:

[Select All](#) [Clear](#)

[Click to Select Services](#)

☐ All ☒ Any [Need Help?](#)

Towns:

[Clear](#)

[Click to Select Towns](#)

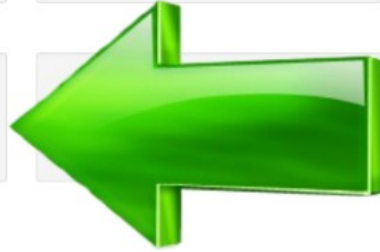
CT – Statewide Towns

Abington

Amston

Andover

Ansonia



This should list every town in Connecticut alphabetically.

Should also list Connecticut's 8 counties

[& Services](#) [Customer Service](#) [Quality Service](#) [Provider Information](#)

Step 7

I created a mock up of how the page should look.

Contact Us

By selecting the **List** button, you will be provided with a [call list](#) for providers that match your search criteria.

Program

Provider Types:

[Click to Select Provider Types](#)

Towns:

[Clear](#)

[Click to Select Towns](#)

Additional Languages:

[Click to Select Additional Language](#)

*This is a quick example of how the page SHOULD look.
Simple, Clear and Easy*

[View List](#)

[Print List](#)

*Talk soon,
David*

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PART 2 --- This should help. Provider List

ABI RESOURCES L.L.C. CTbrainINJURY.com 860 942-0365 <AABIWR@LIVE.COM>

Mon 8/27/2018 1:01 PM

To: George.Chamberlin@ct.gov <George.Chamberlin@ct.gov>; Bruni, DSS Kathy A. DSS <kathy.a.bruni@ct.gov>; ABI RESOURCES L. L. C. CTbrainINJURY. com 860 942-0365 <AABIWR@LIVE.COM>

Hello Kathy and George,

Part 2

This should help with how an agency is listed.
The examples below are from a client or families perspective.

I will send more later.

Talk soon
David

Example A

Home	About Us	Programs & Services	Customer Service	Quality Assurance	Provider Information
Contact Us					

2 Sisters Inc dba Global Care Companion and Homemakers Saruka S Prima 1850 Silas Deane Highway Rocky Hill, CT 06067-1319	Servcies Provided Chore Companion Homemaker PCA Respite - Agency Overnight PCA Respite - Agency Per Diem PCA Respite - Agency per qtr hour Personal Care Assistance - Hourly Personal Care Assistance - Overnight Personal Care Assistance - Per Diem Respite Care in Home - Comp Hourly Respite Care in Home - Hmkr Hourly
Phone Number: (860) 529-2273 Verification Date: 5/4/2018 Approval Date: 11/17/2017 Education and Training: Not Available Notes: Client referrals and client related matters: Saruka Prima (860) 593-3243 Email: prima.sharuka@gccah.com After hours: (860) 529-2273	Fax Number: (860) 529-2999 AVRSID#: Not Available Email: info@gccah.com Additional Languages: Not Available Experience and Skills: Not Available
Cell Phone: (860) 529-2273	

Moving Ahead LLC Thatcher Duni	Servcies Provided Chore Services (Amanu)
--	--

I had to reduce the zoom on this page down to 50% just to understand the page.

Example B

Home About Us Programs & Services Customer Service Quality Assurance Provider Information
Contact Us

Z Sisters Inc dba Global Care Companion and Homemakers
Saruka S Prima
1850 Silas Deane Highway
Rocky Hill, CT 06067-1319

Services Provided

Chore
Companion
Homemaker
PCA Respite - Agency Overnight
PCA Respite - Agency Per Diem
PCA Respite - Agency per qtr hour
Personal Care Assistance - Hourly
Personal Care Assistance - Overnight
Personal Care Assistance - Per Diem
Respite Care in Home - Comp Hourly
Respite Care in Home - Hmkr Hourly

People will call the agency for more information.

Just List once.

PCA Personal Care Assistance

Phone Number: (860) 529-2273 Fax Number: (860) 529-2999
Verification Date: 5/4/2018 AVRSID#: Not Available
Approval Date: 11/17/2017
Education and Training: Not Available
Notes: Client referrals and client related matters: Saruka Prima (860) 593-3243 Email: prima.sharuka@gccah.com
After hours: (860) 529-2273

Cell Phone: (860) 529-2273
Email: info@gccah.com
Additional Languages: Not Available
Experience and Skills: Not Available

*Again just List once.
Respite Care*

Moving Ahead LLC
Thatcher Duni

Services Provided

Chore Services (Agency)

Example C

Home About Us Programs & Services Customer Service Quality Assurance Provider Information
Contact Us



Z Sisters Inc dba Global Care Companion and Homemakers
Saruka S Prima
1850 Silas Deane Highway
Rocky Hill, CT 06067-1319

Services Provided

Chore
Companion
Homemaker
PCA Respite - Agency Overnight
PCA Respite - Agency Per Diem
PCA Respite - Agency per qtr hour
Personal Care Assistance - Hourly
Personal Care Assistance - Overnight
Personal Care Assistance - Per Diem
Respite Care in Home - Comp Hourly
Respite Care in Home - Hmkr Hourly

*Agency names
should be larger font.*

Phone Number: (860) 529-2273 Fax Number: (860) 529-2999
Verification Date: 5/4/2018 AVRSID#: Not Available
Approval Date: 11/17/2017
Education and Training: Not Available
Notes: Client referrals and client related matters: Saruka Prima (860) 593-3243 Email: prima.sharuka@gccah.com
After hours: (860) 529-2273

Cell Phone: (860) 529-2273
Email: info@gccah.com
Additional Languages: Not Available
Experience and Skills: Not Available

Moving Ahead LLC
Thatcher Duni

Services Provided

Chore Services (Agency)

Example D

Home About Us Programs & Services Customer Service Quality Assurance Provider Information
Contact Us

2 Sisters Inc dba Global Care Companion and Homemakers
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Rocky Hill, CT 06067-1319

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PCA Respite - Agency Per Diem
PCA Respite - Agency per qtr hour
Personal Care Assistance - Hourly
Personal Care Assistance - Overnight
Personal Care Assistance - Per Diem
Respite Care in Home - Comp Hourly
Respite Care in Home - Hmkr Hourly

*Remove these and just put an
Origination Date*



Phone Number: (860) 529-2273
Fax Number: (860) 529-2999
Verification Date: 5/4/2018
Approval Date: 11/17/2017
AVRSID#: Not Available
Education and Training: Not Available
Notes: Client referrals and client related matters: Saruka Prima (860) 593-3243 Email: prima.sharuka@gccah.com
After hours: (860) 529-2273



*Remove this.
Clients do not
know what this is*

Moving Ahead LLC
Thatcher Duni

Services Provided

Chore Services (Agency)

Example E

Home About Us Programs & Services Customer Service Quality Assurance Provider Information
Contact Us

2 Sisters Inc dba Global Care Companion and Homemakers
Saruka S Prima
1850 Silas Deane Highway
Rocky Hill, CT 06067-1319
<https://www.WEBSITE.com>

Services Provided

Chore
Companion
Homemaker
PCA Respite - Agency Overnight
PCA Respite - Agency Per Diem
PCA Respite - Agency per qtr hour
Personal Care Assistance - Hourly
Personal Care Assistance - Overnight
Personal Care Assistance - Per Diem
Respite Care in Home - Comp Hourly
Respite Care in Home - Hmkr Hourly

Add Website address



Phone Number: (860) 529-2273
Fax Number: (860) 529-2999
Verification Date: 5/4/2018
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AVRSID#: Not Available
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After hours: (860) 529-2273

Cell Phone: (860) 529-2273

Email: info@gccah.com

Additional Languages: Not Available

Experience and Skills: Not Available

Moving Ahead LLC
Thatcher Duni

Services Provided

Chore Services (Agency)

Example F

Home About Us Programs & Services Customer Service Quality Assurance Provider Information
Contact Us

2 Sisters Inc dba Global Care Companion and Homemakers
Saruka S Prima
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Rocky Hill, CT 06067-1319

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PCA Respite - Agency per qtr hour
Personal Care Assistance - Hourly
Personal Care Assistance - Overnight
Personal Care Assistance - Per Diem
Private Care in Home - Comp Hourly
Private Care in Home - Hmkr Hourly

Remove

They could not be on this list if they lacked education and skills



Phone Number: (860) 529-2999

Fax Number: (860) 529-2999



Phone Number: (860) 529-2273

Registration Date: 5/4/2018

AVRSID#: Not Available

Email: info@gccah.com

Approval Date: 11/17/2017

Additional Languages: Not Available

● Education and Training: Not Available

● Experience and Skills: Not Available

Notes: Client referrals and client related matters: Saruka Prima (860) 593-3243 Email: prima.sharuka@gccah.com
After hours: (860) 529-2273

Moving Ahead LLC
Thatcher Duni

Services Provided

Chore Services (Agency)

Example G

Services for:

☐ Adolescent ☐ Adult ☐ Elder

*Add this format to every listing.
It is very usefull information*

Scheduling:

☐ Weekdays ☐ Weekends ☐ Both

Shits:

☐ 1st ☐ 2nd ☐ 3rd ☐ 24-hour care ☐ Live-in

Provide Housing and or Group Home:

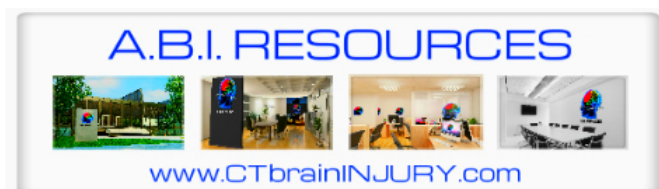
☐ Yes ☐ No

Number of Employees:

☐ 1 to 5 ☐ 10 to 20 ☐ 50 to 100+

CPR Trained:

☐ Yes ☐ No



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From: ABI RESOURCES L.L.C. CTbrainINJURY.com 860 942-0365 <AABIWR@LIVE.COM>

Sent: Monday, August 27, 2018 11:30 AM

To: George.Chamberlin@ct.gov; Bruni, DSS Kathy A. DSS; ABI RESOURCES L.L.C. CTbrainINJURY.com 860 942-0365

Subject: This should help. Provider List

Hi George and Kathi,

I made some quick examples that should help everyone.

Talk soon,
David

Step 1

Contact Us

Directory Report Criteria

Welcome to the Online Provider Directory. Here you can search for providers based on provider type, services provided, towns serviced, and languages spoken.

By selecting the **Directory** button, you will be provided with detailed information for the providers that match your search criteria.

By selecting the **List** button, you will be provided with a call list for providers that match your search criteria.

Program ABI  This should be a simple and clear dropdown menu... Example:
ABI Waiver Program 1
ABI Waiver Program 2
PCA Waiver Program
and so on

Provider Types: Click to Select Provider Types	Regions: Click to Select Regions	Services: Select All Clear Click to Select Services ☐ All ☒ Any Need Help?
Towns: Clear Click to Select Towns	Additional Languages: Click to Select Additional Languages	

Step 2

[Contact Us](#)

Directory Report Criteria

Welcome to the Online Provider Directory. Here you can search for providers based on provider type, services provided, towns serviced, and languages spoken.

By selecting the **Directory** button, you will be provided with [detailed information](#) for the providers that match your search criteria.

By selecting the **List** button, you will be provided with a [call list](#) for providers that match your search criteria.

Program

Provider Types:

Regions:

Services:

☐ All ☒ Any

Towns:

Additional Languages:

These buttons are confusing... Should say View List Print List

Step 3

[Contact Us](#)

Directory Report Criteria

Welcome to the Online Provider Directory. Here you can search for providers based on provider type, services provided, towns serviced, and languages spoken.

By selecting the **Directory** button, you will be provided with [detailed information](#) for the providers that match your search criteria.

By selecting the **List** button, you will be provided with a [call list](#) for providers that match your search criteria.

Program

Provider Types:

Regions:

Services:

☐ All ☒ Any

Towns:

Additional Languages:

Confusing for clients - remove section

Step 4

Contact Us

Directory Report Criteria

Welcome to the Online Provider Directory. Here you can search for providers based on provider type, services provided, towns serviced, and languages spoken.

By selecting the **Directory** button, you will be provided with [detailed information](#) for the providers that match your search criteria.

By selecting the **List** button, you will be provided with a [call list](#) for providers that match your search criteria.

Program

Provider Types:

Click to Select Provider Types

Agency

Private-Household ?

Private-SE & H ?

Private-Self-Empl. ?

Reimbursement ?

Regions:

Click to Select Regions

Services:

Select All

Clear

Click to Select Services

☐ All ☐ Any [Need Help?](#)

Confusing - Needs to be simple and very clear...

Agency Providers

Private -Self Employed Providers

Additional Languages:

Click to Select Additional Lang

Directory

List

Step 5

Contact Us

Directory Report Criteria

Welcome to the Online Provider Directory. Here you can search for providers based on provider type, services provided, towns serviced, and languages spoken.

By selecting the **Directory** button, you will be provided with [detailed information](#) for the providers that match your search criteria.

By selecting the **List** button, you will be provided with a [call list](#) for providers that match your search criteria.

Program

Provider Types:

Click to Select Provider Types

Regions:

Click to Select Regions

Services:

Select All

Clear

Click to Select Services

Specialized Medical Equipment & Supplies

Remove this box and add it to programs.

Towns:

Clear

Click to Select Towns

Additional Languages:

Click to Select Additional Lang

Directory

List

Step 6

Contact Us

By selecting the **List** button, you will be provided with a [call list](#) for providers that match your search criteria.

Program

Provider Types:

Click to Select Provider Types

Regions:

Click to Select Regions

Services:

Select All Clear

Click to Select Services

☐ All ☒ Any [Need Help?](#)

Towns:

Clear

Click to Select Towns

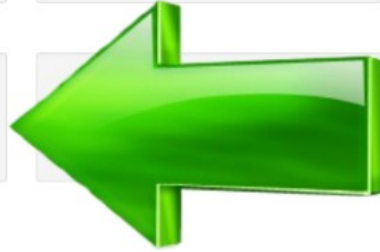
CT – Statewide Towns

Abington

Amston

Andover

Ansonia



This should list every town in Connecticut alphabetically.

Should also list Connecticut's 8 counties

[& Services](#) [Customer Service](#) [Quality Service](#) [Provider Information](#)

Step 7

I created a mock up of how the page should look.

Contact Us

By selecting the **List** button, you will be provided with a [call list](#) for providers that match your search criteria.

Program

Provider Types:

Click to Select Provider Types

Towns:

Clear

Click to Select Towns

Additional Languages:

Click to Select Additional Language

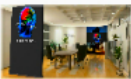
*This is a quick example of how the page SHOULD look.
Simple, Clear and Easy*

View List

Print List

*Talk soon,
David*

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Provider List - Help Attachments

ABI RESOURCES L.L.C. CTbrainINJURY.com 860 942-0365 <AABIWR@LIVE.COM>

Tue 8/28/2018 11:43 AM

To: George.Chamberlin@ct.gov <George.Chamberlin@ct.gov>; Bruni, DSS Kathy A. DSS <kathy.a.bruni@ct.gov>; ABI RESOURCES L. L. C. CTbrainINJURY. com 860 942-0365 <AABIWR@LIVE.COM>

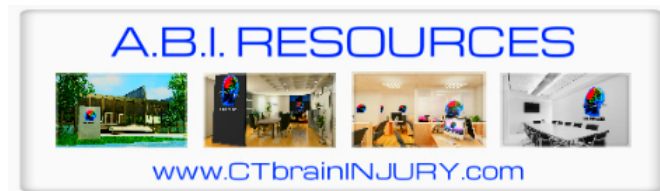
14 attachments (4 MB)

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Hello Kathy and George,

I think there maybe a chance that you were not able to view the photos I sent yesterday, so i have included them within this email as attachments. They will definitely help everyone.

David

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9 months -- Care Management Neglect of Historical Information Sharing with CBT Behaviorist for ABI Waiver Program Survivor EB

ABI RESOURCES 860 942-0365 <aabiwr@live.com>

Fri 9/1/2023 6:47 AM

To: Commis DSS <commis.dss@ct.gov>; Amy Dumont <amy.dumont@ct.gov>

Cc: ABI RESOURCES LLC www.CTbrainINJURY.com <aabiwr@live.com>

Bcc: ABI Resources HIPAA Secure Correspondence www.CTBRAININJURY.com <ABI@CTBRAININJURY.COM>; CHRISTINE G (ABI SUPPORT SUPERVISOR) <CHRISTINE.G@CTBRAININJURY.COM>

Date: August 31, 2023

To: Connecticut Department of Social Services (DSS)

From: ABI Resources

The ABI Waiver Program aims to assist individuals with Acquired Brain Injuries, facilitating their integration into community settings and ensuring they lead self-directed lives. Central to this program's success is the transparent exchange of information by Care Management to all involved professionals.

Report of the Meeting:

During a recent team meeting for ABI Waiver Program survivor EB from Griswold, CT, the CBT behaviorist highlighted the following concern:

In the past 9 months of providing weekly therapy services to EB since January, the behaviorist did not receive any historical behavioral or background information about EB from Care Management.

The absence of information from Care Management poses questions about the necessity and justification of the weekly ABI Waiver behavioral services being provided and billed to Medicaid. How can a behaviorist deliver effective services without prior knowledge or specific directives?

During this meeting, the Care management explained they had no information about the consumer but would look at the client's records next week when they go to the office, the behaviorist then approached ABI Resources for past and current medical and therapeutic data. However, ABI Resources provides non-medical/therapeutic support, potentially complicating the behaviorist's request.

The Cognitive Behavioral therapist raised concerns to the consumer and team about the consumer's lead medical rehab doctor's abilities and prescriptions. Such concerns have unsettled the consumer, making them contemplate seeking a new prescriber and potentially not adhering to their medication regimen. Notably, EB has been with their current doctor for over 15 years.

Implications:

Program Integrity: ABI Waiver care management consultation services are built on organization thorough information sharing and communication. A lapse in this regard undermines the quality of care as well as concerns for Care management consultation service billing that may not be provided.

Consumer Safety: Operating without a complete background can endanger the consumer, therapist, and service providers.

CBT Medication Concerns: Uncertainties regarding EB's medication necessitate immediate investigation and resolution.

Concerns Raised:

Clarity is required on the interventions the CBT behaviorist has employed with EB since January. The obstacles created by the missing historical data and the highlighted medication worries are urgent.

Request for Action:

Immediate Sharing of Information: Care Management must swiftly relay all pertinent historical details about EB to the CBT behaviorist and ABI Resources.

Audit of Care Management Protocols: An assessment should be initiated to discern the cause of this neglect and avert similar oversights for other clients.

Training: Provide comprehensive training for Care Management consultation services and behavioral providers to ensure an understanding of the roles and capacities of each associated organization.

Contact CMS: Initiate a thorough investigation into the consumer's ABI Waiver Program service plan and to ascertain if other consumers are experiencing similar.

Ensuring the concerns detailed herein are swiftly addressed is critical to preserving safety as well as the integrity and purpose of the ABI Waiver Program.

We urge Connecticut DSS to prioritize this matter and ensure proper measures are taken to rectify the situation. Lastly, ABI Resources requests follow-up information as to how the Department of Social Services has addressed this.

Sincerely,

David Medeiros

ABI Resources

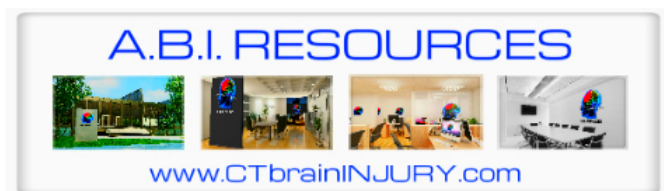
Re: VERY CONCERNED - 211 Connecticut United Way ABI Waiver provider list.

ABI RESOURCES L.L.C. CTbrainINJURY.com 860 942-0365 <AABIWR@LIVE.COM>

Tue 9/11/2018 11:44 AM

To: George.Chamberlin@ct.gov <George.Chamberlin@ct.gov>

www.join.me/abiresources



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From: Chamberlin, George <secureMailer.d-244243b006114b42b5abc3f649b88c19@ct.gov> on behalf of Chamberlin, George <George.Chamberlin@ct.gov>

Sent: Tuesday, September 11, 2018 10:40 AM

To: ABI Resources

Cc: Kathy Bruni

Subject: FW: VERY CONCERNED - 211 Connecticut United Way ABI Waiver provider list.



Secure Message Delivery

From: "Chamberlin, George" <George.Chamberlin@ct.gov>

Subject: FW: VERY CONCERNED - 211 Connecticut United Way ABI Waiver provider list.

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