

Loss of Trust and Business: The most profound impact has been on our established Consumer relationships. The manipulative practices of the agency in question have led to a loss of trust among our consumers, as they are steered away from ABI Resources. This erosion of trust is deeply concerning, as it undermines the long-standing relationships we have built based on care, integrity, and ethical service provision.

Reputation Damage:

The wider implications of these practices in the industry have led to a tarnished reputation, not just for the agency in question, but for service providers in general, including ABI Resources. Restoring our reputation in the wake of these events is a significant challenge, requiring substantial effort and resources.

The cumulative effect of these impacts on ABI Resources is profound, affecting not just our financial stability but also our reputation and, most importantly, our ability to serve our consumers effectively. It is imperative that these issues are addressed comprehensively to restore the integrity of service provision within the ABI Waiver Program and to protect agencies like ours that are committed to ethical practices.

Formal Requests Thorough Examination and Compliance Review:

Comprehensive Investigation:

We formally request a complete and thorough examination of the outlined practices. This investigation should encompass all entities involved, including the service provider, CBT professionals, and care management consultants.

Medicaid Compliance Review:

A detailed review of Medicaid compliance is crucial to determine if these practices violate Medicaid regulations and standards.

Application of Corrective and Disciplinary Measures:

Immediate Corrective Action: Upon confirmation of these practices, we strongly advocate for swift implementation of corrective measures to address and rectify the identified issues.

Disciplinary Proceedings:

We also call for appropriate disciplinary actions against any parties found to be complicit in these unethical practices, in accordance with legal and regulatory guidelines.

Review and Revision of Policies and Oversight:

Policy Overhaul:

A comprehensive review and subsequent revision of existing policies within the ABI Waiver Program is necessary. This review should focus on closing loopholes that allow for such unethical practices and ensuring robust safeguards against future violations.

Enhanced Oversight Mechanisms:

We propose the establishment or enhancement of oversight mechanisms within the ABI Waiver Program to ensure ongoing compliance with ethical and legal standards.

In Closing:

The concerns we have raised in this document, if validated, point towards serious ethical lapses and potential legal infractions concerning Medicaid regulations. The very foundation of the ABI Waiver program, along with the trust placed in it by its beneficiaries, relies on prompt, effective, and transparent action from the Connecticut Department of Social Services.

We appreciate your attention to this urgent and significant matter and hope for a swift resolution that upholds the principles of justice and integrity.

Call to Action:

I earnestly seek your prompt intervention and advocacy in ensuring this grievance is communicated to all pertinent departments within the state of Connecticut tasked with addressing such critical matters. The departments that ought to be immediately apprised of this situation include, but are not limited to:

Connecticut Department of Social Services

Connecticut Attorney General's Office

Connecticut Commission on Human Rights and Opportunities

Connecticut Office of the Healthcare Advocate

Connecticut Office of Policy and Management

I have proactively initiated complaints and have directly engaged with the Connecticut Department of Social Services. Rest assured, all communications have been meticulously documented, encompassing dates, times, and the identities of the individuals engaged in these discussions.

We urge the Connecticut Department of Social Services, alongside the Attorney General's Office, the Commission on Human Rights and Opportunities, the Office of the Healthcare Advocate, and the Office of Policy and Management, to address this grievance promptly. The issue at hand not only affects ABI Resources but also speaks to the larger matter of public trust and the accessibility of crucial healthcare information.

We anticipate a constructive and swift response to this urgent matter, underscoring the importance of transparency and accessibility in public services, especially those catering to vulnerable populations.

I place my trust in your unwavering commitment to justice and fairness, confident that you will accord this matter the urgency and gravitas it demands, ensuring a comprehensive investigation and the implementation of corrective measures. The equitable treatment of all service providers operating under the Connecticut Medicaid ABI Waiver Program is of utmost importance, and I am optimistic that your intervention will usher in a just resolution.

I am grateful for your time and thoughtful consideration of this crucial matter.

Best regards,
David Medeiros
David Medeiros
ABI Resources, CEO, Director, Team Member



A.B.I. Resources LLC

39 Kings Highway, Suite C

Gales Ferry CT, 06335

Phone: (860) 942-0365

Fax: (860) 465-9591

<https://www.CTbrainINJURY.com>

11/20/2023

Subject Complaint and Request for Clarity Regarding Rental Agreements in the Medicaid ABI Waiver Program 1 and 2.

To: All pertinent departments within the state of Connecticut,

As a stakeholder in the Medicaid Acquired Brain Injury (ABI) Waiver Program, we, David Medeiros and ABI Resources, wish to raise a serious concern and request clarity regarding a critical issue impacting consumers and service providers within the program.

Key Grievance and Request:

We have observed a growing trend where consumers of the ABI Waiver Program are being locked into rental agreements with agency service providers or their business partners. These arrangements appear to significantly restrict consumer choice and freedom, creating a monopolistic environment detrimental to both consumers and independent service providers like ABI Resources.

Concerns:

Restricted Consumer Choice: Consumers are often coerced into staying with a particular agency due to fears of losing their housing, and belongings, or causing



inconvenience to roommates. This undermines the fundamental principle of consumer choice and control in the ABI Waiver Program.

Fear of Repercussions:

Many consumers feel trapped, unable to voice concerns about neglect or abuse due to the fear of losing their housing or facing other retaliatory actions.

Isolation from Advocacy and Assistance:

These rental agreements may isolate consumers from external resources and advocacy groups, further reducing their ability to seek help or change service providers.

Monopolistic Practices:

Such arrangements foster a monopolistic marketplace, hindering the ability of independent providers like ABI Resources to compete fairly and offer services to consumers.

Financial Concerns:

These rental agreements often involve dual payments - for waiver program services and rent - potentially leading to financial improprieties, especially when both payments are sourced from state or federal funding.

Request for Action:

Investigation into Legal and Ethical Violations:

We request a thorough investigation into these practices for potential violations of consumer rights, anti-trust laws, and Medicaid regulations.

Transparency and Regulatory Oversight:

There is a need for greater transparency and oversight in how rental agreements are managed within the ABI Waiver Program to ensure they do not conflict with program objectives or consumer rights.

Guidance and Policy Review:

We seek clear guidance on acceptable practices regarding rental agreements and the integration of housing with service provision.

Support for Affected Service Providers:

We request consideration of the adverse impact these practices have on service providers like ABI Resources, who strive to offer competitive and consumer-focused services.

Your prompt attention to this matter is crucial for maintaining the integrity of the ABI Waiver Program and the well-being of its consumers.

Indicators of Potential Kickback Arrangements:

Referral for Incentives:

The relationships and interactions among the service provider, and care management consultants reveal possible mechanisms of kickback arrangements.

This is characterized by:

Questionable Referral Patterns:

There appears to be a consistent pattern where care management consultants funnel consumers to specific services offered by the agency. This pattern suggests a systematic approach to referrals that may not be solely based on Consumer needs but rather on underlying incentives.

Financial Incentives for Referrals:

The possibility that professionals and care management consultants receive financial or other forms of incentives for directing consumers to the agency's services is a major concern. Such incentives could significantly compromise the integrity of Consumer referrals, with decisions potentially driven by personal gain rather than Consumer welfare.

Cyclical Billing and Service Utilization:

The referral system seems to create a cyclical pattern of billing, service utilization, and rental arrangements where consumer needs are continuously identified and serviced within the same agency network, fostering an environment of repeated financial gain for the agency.

Impact on Medicaid Expenditures:

If these practices are occurring, they could lead to increased and potentially unnecessary Medicaid expenditures. Consumers may be receiving more services than medically necessary, or services that could be more effectively provided elsewhere, leading to inflated costs borne by the Medicaid program.

Ethical and Legal Implications:

Such kickback arrangements, if confirmed, would not only breach ethical standards but also could contravene legal statutes governing Medicaid and healthcare services. Kickbacks in healthcare are illegal and undermine the principle of fair competition and the integrity of patient care.

The existence of these indicators necessitates a thorough investigation to ascertain the presence of kickback arrangements and to evaluate their impact on the Medicaid program's ethical standards and financial integrity. It is imperative to ensure that all practices within the ABI Waiver Program align with legal and ethical guidelines, safeguarding the program's integrity and the wellbeing of its beneficiaries.

Impact on ABI Resources:

Revenue Reduction

Consumer Diversion Impact:

ABI Resources has experienced a significant downturn in revenue, which can be directly attributed to the diversion of consumers towards the agencies in question. This diversion likely results from the alleged unethical steering and manipulative practices, leading to a reduced Consumer base for ABI Resources.

Financial Viability Threatened:

The reduction in revenue poses a threat to the financial viability and sustainability of ABI Resources, impacting our ability to provide quality care and services to our consumers.

Operational Cost Surge:

Increased Marketing Expenditures:

In an effort to counteract the loss of consumers and to rebuild our Consumer base, ABI Resources has had to significantly increase our investment in

marketing. These additional expenses are necessary to communicate our commitment to ethical practices and quality care to the community.

Legal and Consultation Fees:

Addressing these unethical practices and exploring legal avenues for recourse has led to increased spending on legal consultations and related services. These expenditures are essential for navigating the complexities of the situation and seeking justice, but they also divert resources from other operational areas.

Consumer Relationship Erosion:

Loss of Trust and Business:

The most profound impact has been on our established Consumer relationships. The manipulative practices of the agency in question have led to a loss of trust among our consumers, as they are steered away from ABI Resources. This erosion of trust is deeply concerning, as it undermines the long-standing relationships we have built based on care, integrity, and ethical service provision.

Reputation Damage:

The wider implications of these practices in the industry have led to a tarnished reputation, not just for the agency in question, but for service providers in general, including ABI Resources. Restoring our reputation in the wake of these events is a significant challenge, requiring substantial effort and resources.

The cumulative effect of these impacts on ABI Resources is profound, affecting not just our financial stability but also our reputation and, most importantly, our ability to serve our consumers effectively. It is imperative that these issues are addressed comprehensively to restore the integrity of service provision within the

ABI Waiver Program and to protect agencies like ours that are committed to ethical practices.

Formal Requests Thorough Examination and Compliance Review:

Comprehensive Investigation:

We formally request a complete and thorough examination of the outlined practices. This investigation should encompass all entities involved, including the agency service provider and care management consultants.

Medicaid Compliance Review:

A detailed review of Medicaid compliance is crucial to determine if these practices violate Medicaid regulations and standards.

Review and Revision of Policies and Oversight:

Policy Overhaul:

A comprehensive review and subsequent revision of existing policies within the ABI Waiver Program is necessary. This review should focus on closing loopholes that allow for such unethical practices and ensuring robust safeguards against future violations.

Enhanced Oversight Mechanisms:

We propose the establishment or enhancement of oversight mechanisms within the ABI Waiver Program to ensure ongoing compliance with ethical and legal standards.

In Closing:

The concerns we have raised in this document, if validated, point towards serious ethical lapses and potential legal infractions concerning Medicaid regulations. The very foundation of the ABI Waiver program, along with the trust placed in it by its beneficiaries, relies on prompt, effective, and transparent action from the Connecticut Department of Social Services.

We appreciate your attention to this urgent and significant matter and hope for a swift resolution that upholds the principles of justice and integrity.

Call to Action:

I earnestly seek your prompt intervention and advocacy in ensuring this grievance is communicated to all pertinent departments within the state of Connecticut tasked with addressing such critical matters. The departments that ought to be immediately apprised of this situation include, but are not limited to:

Connecticut Department of Social Services

Connecticut Attorney General's Office

Connecticut Commission on Human Rights and Opportunities

Connecticut Office of the Healthcare Advocate

Connecticut Office of Policy and Management

I have proactively initiated complaints and have directly engaged with the Connecticut Department of Social Services. Rest assured, all communications

have been meticulously documented, encompassing dates, times, and the identities of the individuals engaged in these discussions.

We urge the Connecticut Department of Social Services, alongside the Attorney General's Office, the Commission on Human Rights and Opportunities, the Office of the Healthcare Advocate, and the Office of Policy and Management, to address this grievance promptly. The issue at hand not only affects ABI Resources but also speaks to the larger matter of public trust and the accessibility of crucial healthcare information.

We anticipate a constructive and swift response to this urgent matter, underscoring the importance of transparency and accessibility in public services, especially those catering to vulnerable populations.

I place my trust in your unwavering commitment to justice and fairness, confident that you will accord this matter the urgency and gravitas it demands, ensuring a comprehensive investigation and the implementation of corrective measures. The equitable treatment of all service providers operating under the Connecticut Medicaid ABI Waiver Program is of utmost importance, and I am optimistic that your intervention will usher in a just resolution.

I am grateful for your time and thoughtful consideration of this crucial matter.

Best regards,
David Medeiros
David Medeiros
ABI Resources, CEO, Director, Team Member



ACR approved provider list - Concerns

ABI RESOURCES L.L.C. CTbrainINJURY.com 860 942-0365 <AABIWR@LIVE.COM>

Tue 8/14/2018 2:35 PM

To:Valerie Giannelli Provider Services <vgiannelli@alliedgroup.org>;ABI RESOURCES L. L. C. CTbrainINJURY. com 860 942-0365 <AABIWR@LIVE.COM>;Patricia Fondelheit <pfondelheit@msn.com>;Karen Hansen Quality Assurance & Compliance Departmen <khansen@alliedgroup.org>;Mary Piech Supervisor, Quality Assurance <mpiech@alliedgroup.org>;reportfraud@alliedgroup.org <reportfraud@alliedgroup.org>;Bruni, Kathy A. DSS <kathy.a.bruni@ct.gov>

Valerie,

That is not true. You provided both an attachment of CBTs in addition to a link of (ABI) Agency providers.

None of the (ABI) (Agencies) on the ACR site you provided to the client, provide CBT.

This is very concerning.

This is very confusing and misleading for survivors, families and/or Case Managers providing lists to ABI consumers.

Why is ABI Resources not on the (ABI) (Agency) list? What must be done to correct this?

ABI Resources.

Home
About Us
Programs & Services
Customer Service
Quality Assurance
Provider Information
Contact Us

Program ABI

Provider Types:

Regions:

Services:

☐ All
☒ Any

Towns:

Additional Languages:

Portal
Log Out

Home
About Us
Programs & Services
Customer Service
Quality Assurance
Provider Information
Contact Us

Mindscape LLC
Rob Brule
196 East Main Street Suite 2
Thomaston, CT 06787-1676

Services Provided

- ABI Group Day Per Hour
- Chore Services (Agency)
- Community Living Support Services (Half Day)
- Community Living Support Services (Half)
- Community Living Support Services(Day)
- Companion Services (Agency)
- Homemaker Services (Agency)
- I.L.S.T. (agency)
- Personal Care Assistance (Agency)
- Pre-Vocational Services
- Recovery Assistant 1 Agency
- Recovery Assistant 2 Agency
- Supported Employment

Phone Number: (860) 283-6463
Fax Number: (860) 201-1051
Verification Date: 5/21/2018
AVRSID#: 008065181
Approval Date: 11/25/2013

Cell Phone: (860) 283-6464
Email: rbrule@mindscapeindustries.com
Additional Languages: Not Available

Portal
Log Out

Hello Valerie and ACR Quality Assurance & Compliance Department,

Last night we had a team meeting with the client, he was having challenges and walked us through the steps you provided. You emailed him 2 lists:

1. The correct approved (CBT) list attachment.
2. However he was also given a username and password for an Allied website. When he searches the ACR's listing tool for (ABI) (Agency) Providers in his location... ABI Resources is not on that list for any location. Agencies like Recovery Resources, Life Quest and Mindscape are. Each Agency list shows all the services they provide such as ILST, Companion, RA and so on. This is very misleading for consumers looking for (ABI) (Agency) providers. He also pointed out that it is hard for him to navigate the list because the ACR list is not in alphabetical order and are as ACR has organized them.

This is very confusing and misleading for survivors, families and/or Case Managers providing lists to ABI consumers.

Why is ABI Resources not on the (ABI) (Agency) list? What must be done to correct this?

ABI Resources.



A.B.I. RESOURCES www.CTbrainINJURY.com

Happy Survivors - Happy Families - Happy Teams

Phone (860) 942-0365 Fax (860) 942-8140

The documents accompanying this fax or e-mail transmission, including any attachments, are for the sole use of the intended recipients and MAY contain confidential health or other information that is legally privileged. The authorized recipient of this information is prohibited from disclosing this information to any other party unless required to do so by law or regulation and is required to destroy the information after its stated need has been fulfilled. If you are NOT the intended recipient you are hereby notified that ANY disclosure, copying, distribution or action taken in reliance on the contents of these documents is strictly prohibited. If you have received this information via facsimile in error, please notify the sender immediately and arrange for the return or destruction of these documents. If information is received via e-mail and you are not the intended recipient, please contact the sender by e-mail immediately and delete/destroy both the original and the reply e-mail message.

Interesting

ABI RESOURCES L.L.C. CTbrainINJURY.com 860 942-0365 <AABIWR@LIVE.COM>

Wed 8/15/2018 2:41 PM

To: George.Chamberlin@ct.gov <George.Chamberlin@ct.gov>; Bruni, Kathy A. DSS <kathy.a.bruni@ct.gov>; ABI RESOURCES L. L. C. CTbrainINJURY. com 860 942-0365 <AABIWR@LIVE.COM>

Hello George,

You must have contacted Allied because their provider list has doubled today. I'm sure they want to fix this before all the agencies find out. The list is not alphabetical and ABI Resources is still not on the list.... yet. I cant believe that this list has been this way for so many years.

THANK YOU!!!

Talk soon,

David



A.B.I. RESOURCES www.CTbrainINJURY.com

Happy Survivors - Happy Families - Happy Teams

Phone (860) 942-0365 Fax (860) 942-8140

The documents accompanying this fax or e-mail transmission, including any attachments, are for the sole use of the intended recipients and MAY contain confidential health or other information that is legally privileged. The authorized recipient of this information is prohibited from disclosing this information to any other party unless required to do so by law or regulation and is required to destroy the information after its stated need has been fulfilled. If you are NOT the intended recipient you are hereby notified that ANY disclosure, copying, distribution or action taken in reliance on the contents of these documents is strictly prohibited. If you have received this information via facsimile in error, please notify the sender immediately and arrange for the return or destruction of these documents. If information is received via e-mail and you are not the intended recipient, please contact the sender by e-mail immediately and delete/destroy both the original and the reply e-mail message.

PART 3 --- This should help. Provider List

ABI RESOURCES L.L.C. CTbrainINJURY.com 860 942-0365 <AABIWR@LIVE.COM>

Mon 8/27/2018 1:57 PM

To: George.Chamberlin@ct.gov <George.Chamberlin@ct.gov>; Bruni, DSS Kathy A. DSS <kathy.a.bruni@ct.gov>; ABI RESOURCES L. L. C. CTbrainINJURY. com 860 942-0365 <AABIWR@LIVE.COM>

Part 3

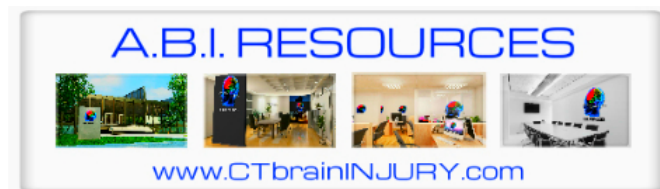
Hello Kathy and George,

This should help as well.

Talk soon,
David

Provider list:

1. The list should be in alphabetical order, just like the phone book. People with disabilities would expect the list to be as so, as this is the norm. This will also greatly remove special treatment perceptions.
2. Agency providers that at are "REALLY Private Providers" should be addressed and listed as a Self-Employed Private provider. If you are your "Agency" and are working one on one with a client you should be listed as a Self-Employed Private provider.
3. Currently the Approved Provider List is a "PRIVATE consumer / conservator only list". This means that agencies and private providers can not view the list. This is VERY CONCERNING and leads to mistrust. There is no reason why this list should be private. If we had access to the list many years ago we would have discovered that we are NOT on the list and corrected the challenge. Currently ABI Resources is still not on the list and Allied has confirmed that we are on the list 2 weeks ago. Why would this be? This leads ABI Resources to believe that there might be a hidden agenda.
4. As a side note... Allied provides home healthcare services in CT. Should an agency that provides home healthcare services, be in control of service provider approvals, credentialing and billing for competitors? This is a major concern and conflict of interest. They also have a master list of individuals that are approved for care services. This is concerning.
5. The list should be easily accessible for people with disabilities. Right now, consumers must jump through too many hoops just to get to the list. They should not have to call and email Allied, then wait to receive an email, with a special link, that directs them to a hidden portal, where they have to create a profile, on a website, with their personal information, create a specific password, wait for an email to confirm their account, then find the link to the hidden portal to log in to Allied's confusing search engine.
6. As a consumer I want and need to know.
 - Where can I find a list of service providers?
 - Who provides services in my area?
 - What is their contact information?

**A.B.I. RESOURCES**

**An amazing opportunity to be part of something
much greater then ourselves, helping others
to become the best version of themselves.**

Happy Survivors - Happy Families - Happy Teams

860 942-0365 (Voice)

860 942-8140 (Fax)

<https://www.CTbrainINJURY.com>

The documents accompanying this fax or e-mail transmission, including any attachments, are for the sole use of the intended recipients and MAY contain confidential health or other information that is legally privileged. The authorized recipient of this information is prohibited from disclosing this information to any other party unless required to do so by law or regulation and is required to destroy the information after its stated need has been fulfilled. If you are NOT the intended recipient you are hereby notified that ANY disclosure, copying, distribution or action taken in reliance on the contents of these documents is strictly prohibited. If you have received this information via facsimile in error, please notify the sender immediately and arrange for the return or destruction of these documents. If information is received via e-mail and you are not the intended recipient, please contact the sender by e-mail immediately and delete/destroy both the original and the reply e-mail message.

From: ABI RESOURCES L.L.C. CTbrainINJURY.com 860 942-0365 <AABIWR@LIVE.COM>

Sent: Monday, August 27, 2018 1:01 PM

To: George.Chamberlin@ct.gov; Bruni, DSS Kathy A. DSS; ABI RESOURCES L.L.C. CTbrainINJURY.com 860 942-0365

Subject: PART 2 --- This should help. Provider List

Hello Kathy and George,

Part 2

This should help with how an agency is listed.

The examples below are from a client or families perspective.

I will send more later.

Talk soon

David

Example A

Home	About Us	Programs & Services	Customer Service	Quality Assurance	Provider Information
Contact Us					

Z Sisters Inc dba Global Care Companion and Homemakers Saruka S Prima 1850 Silas Deane Highway Rocky Hill, CT 06067-1319	Services Provided Chore Companion Homemaker PCA Respite - Agency Overnight PCA Respite - Agency Per Diem PCA Respite - Agency per qtr hour Personal Care Assistance - Hourly Personal Care Assistance - Overnight Personal Care Assistance - Per Diem Respite Care in Home - Comp Hourly Respite Care in Home - Hmkr Hourly
Phone Number: (860) 529-2273 Verification Date: 5/4/2018 Approval Date: 11/17/2017 Education and Training: Not Available Notes: Client referrals and client related matters: Saruka Prima (860) 593-3243 Email: prima.sharuka@gccah.com After hours: (860) 529-2273	Fax Number: (860) 529-2999 AVRSID#: Not Available Cell Phone: (860) 529-2273 Email: info@gccah.com Additional Languages: Not Available Experience and Skills: Not Available

I had to reduce the zoom on this page down to 50% just to understand the page.

Moving Ahead LLC Thatcher Duni	Services Provided Chore Services (Amanu)
--	--

Example B

Home About Us Programs & Services Customer Service Quality Assurance Provider Information

Contact Us

2 Sisters Inc dba Global Care Companion and Homemakers
Saruka S Prima
1850 Silas Deane Highway
Rocky Hill, CT 06067-1319

Services Provided

Chore
Companion
Homemaker
PCA Respite - Agency Overnight
PCA Respite - Agency Per Diem
PCA Respite - Agency per qtr hour
Personal Care Assistance - Hourly
Personal Care Assistance - Overnight
Personal Care Assistance - Per Diem
Respite Care in Home - Comp Hourly
Respite Care in Home - Hmkr Hourly

People will call the agency for more information.

Just List once.

PCA Personal Care Assistance

Phone Number: (860) 529-2273

Fax Number: (860) 529-2999

Verification Date: 5/4/2018

AVRSID#: Not Available

Approval Date: 11/17/2017

Education and Training: Not Available

Notes: Client referrals and client related matters: Saruka Prima (860) 593-3243 Email: prima.sharuka@gccah.com
After hours: (860) 529-2273

Cell Phone: (860) 529-2273

Email: info@gccah.com

Additional Languages: Not Available

Experience and Skills: Not Available

Again just List once.

Respite Care

Moving Ahead LLC
Thatcher Duni

Services Provided

Chore Services (Agency)

Example C

Home About Us Programs & Services Customer Service Quality Assurance Provider Information

Contact Us

2 Sisters Inc dba Global Care Companion and Homemakers
Saruka S Prima
1850 Silas Deane Highway
Rocky Hill, CT 06067-1319

Services Provided

Chore
Companion
Homemaker
PCA Respite - Agency Overnight
PCA Respite - Agency Per Diem
PCA Respite - Agency per qtr hour
Personal Care Assistance - Hourly
Personal Care Assistance - Overnight
Personal Care Assistance - Per Diem
Respite Care in Home - Comp Hourly
Respite Care in Home - Hmkr Hourly

Agency names should be larger font.

Phone Number: (860) 529-2273

Fax Number: (860) 529-2999

Verification Date: 5/4/2018

AVRSID#: Not Available

Approval Date: 11/17/2017

Education and Training: Not Available

Notes: Client referrals and client related matters: Saruka Prima (860) 593-3243 Email: prima.sharuka@gccah.com
After hours: (860) 529-2273

Cell Phone: (860) 529-2273

Email: info@gccah.com

Additional Languages: Not Available

Experience and Skills: Not Available

Moving Ahead LLC
Thatcher Duni

Services Provided

Chore Services (Agency)

Example D