

ABI Resources

Re: To the attention of David Medeiros CBIS

ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>

Wed 3/22/2023 5:02 PM

To: Erin Kane <Erin.Kane@ctcommunitycare.org>

Dear Erin,

I am writing to you on behalf of ABI Resources to formally inquire about the status of our previous correspondence concerning your Care Manager, Doreen Andrews. As a reputable provider of services to individuals receiving Medicaid waiver program services, we are deeply committed to ensuring that the care and treatment provided to our clients and care teams are of the highest standard.

Regrettably, we have yet to receive any follow-up regarding the information we requested in August of 2022, which has given rise to growing concerns on our part regarding the lack of communication and progress on this matter. We are gravely concerned that the lack of resolution to this matter may have a detrimental impact on the community of individuals we mutually serve. As such, we deem it necessary that this matter receives your urgent attention.

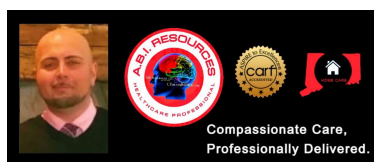
The handling of this challenge has resulted in significant expenses and financial challenges for ABI Resources. Therefore, we are requesting an immediate update on the status of our inquiry and investigation into this matter. Additionally, we would appreciate clarification as to why we have not received a follow-up regarding our initial inquiry.

Please be advised that we take matters such as these very seriously, and we expect a prompt response to these concerns. ABI Resources is committed to establishing a positive and professional relationship with your organization, and we strongly believe that clear communication is vital to resolving challenges like these.

We appreciate your attention to this matter and look forward to hearing from you soon.

Sincerely,

David Medeiros

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Main Office: 1-860-942-0365 | Ledyard Fax: 1-860-464-4960 | Windham Fax: 1-860-465-9591

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ABI Resources Connecticut home-based supported living and community care services for the MFP, ABI and PCA Waivers.

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From: Erin Kane <Erin.Kane@ctcommunitycare.org>

Sent: Thursday, September 1, 2022 12:15 PM

To: aabiwr@live.com <aabiwr@live.com>

Subject: To the attention of David Medeiros CBIS

Hello:

Please see attached in reference to the formal inquiry/request for investigation letter submitted to Connecticut Community Care on August 1, 2022.

Thank you & please let me know if you have any questions.

Erin

Erin Kane

Head of Quality and Performance Improvement

43 Enterprise Dr, Bristol, CT 06010-7472

860-314-2227

WWW.CTCOMMUNITYCARE.ORG

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Subject: Request for Attention to Unacknowledged Inquiries and Concerns Related to Medicaid Waivers.

ABI RESOURCES 860 942-0365 <aabiwr@live.com>

Mon 3/27/2023 9:44 AM

To: julia.evans.starr@ctcommunitycare.org <julia.evans.starr@ctcommunitycare.org>

Subject: Request for Attention to Unacknowledged Inquiries and Concerns Related to Medicaid Waivers

Dear

Julia Evans Starr, President,

I hope this email finds you well. I am writing to express our concern regarding a series of unanswered inquiries and concerns that we at ABI Resources have raised with Connecticut Community Care pertaining to Medicaid federally funded waivers. As we both strive to serve the same community, it is vital that our questions be addressed promptly to ensure the best possible support for the individuals who rely on our services.

Below is a list of unacknowledged email inquiries sent to Connecticut Community Care, Head of Quality and Performance Improvement detailing inquiries and concerns which have yet to receive a response:

Subject: Comprehensive Inquiry: Referral Process, Provider List, and Care Manager's Role.

a. Sent: Fri 3/17/2023 5:43 AM

b. Sent: Wed 3/22/2023 5:01 PM

Subject: Inquiry Regarding Client's Option to Change Agency Service or Care Management Provider. MFP, ABI and PCA Waivers.

a. Sent: Fri 3/17/ 2023 7:30 AM

b. Sent: Wed 3/22/2023 5:00 PM

Subject: Care Management Referral Process Inquiry for MFP Program and Waivers.

a. Sent: Sat 3/11/2023 7:17 AM

Subject: To the attention of David Medeiros CBIS.

a. Sent: Wed 3/22/2023 5:02 PM

b. Pertaining to the received communication from
Thu 9/1/2022 12:16 PM

We kindly request that these concerns be brought to the attention of the Board of Directors at the earliest opportunity, as they directly affect our mutual mission to serve the community. We believe that addressing these questions and concerns will not only strengthen our collaboration but also ensure that the individuals we serve receive the highest quality of care and support.

The lack of response to our inquiries is causing growing concerns for numerous reasons, particularly in relation to the well-being of Medicaid consumers and providers. This situation not only impairs our capacity to offer optimal care to our clients, but it also casts doubt on the effectiveness of communication and collaboration between our organizations, as well as the ability of care managers to effectively provide for the Medicaid waiver brain injured population while ensuring the rights of the person served are adhered to. It is vital to address these concerns swiftly to preserve trust and nurture a positive working relationship moving forward. At ABI Resources, we are committed to partnering with your organization to develop practical solutions to the challenges faced by Medicaid consumers. By working together, we can make a meaningful difference and enhance the quality of care provided to these individuals, ultimately improving their well-being and overall experience.

Please provide a timeline for when we can expect a response to the aforementioned inquiries. We appreciate your attention to this matter and look forward to a productive dialogue.

Thank you for your cooperation.

Sincerely,

David Medeiros



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RE: This appears to be a corruption of decision-making, patient steering, unfair competition, monopolization efforts, kickbacks, and/or inducements for Medicaid Referrals.

Dumont, Amy E <Amy.Dumont@ct.gov>

Tue 12/6/2022 12:19 PM

To: A.B.I. RESOURCES L.L.C. 860 942-0365 <AABIWR@LIVE.COM>

Cc: DSS, FOIA <FOIA.DSS@ct.gov>; Cavallaro, Jennifer <Jennifer.Cavallaro@ct.gov>; Slitt, Michael <Michael.Slitt@ct.gov>; Orejuela, Elizabeth <Elizabeth.Orejuela@ct.gov>

Thanks David! They are aware of this. If the client doesn't like to see the CBT at her office, they can either work out a different arrangement for a setting for a team meeting of the clients choice or the client can find a different CBT to work with. There is no pressure for the client to go anywhere. Looking forward to speaking further to you Thursday.

Amy

From: A.B.I. RESOURCES L.L.C. 860 942-0365 <AABIWR@LIVE.COM>

Sent: Tuesday, December 6, 2022 11:18 AM

To: Dumont, Amy E <Amy.Dumont@ct.gov>

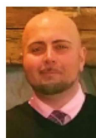
Cc: DSS, FOIA <FOIA.DSS@ct.gov>; Cavallaro, Jennifer <Jennifer.Cavallaro@ct.gov>; Slitt, Michael <Michael.Slitt@ct.gov>; Orejuela, Elizabeth <Elizabeth.Orejuela@ct.gov>

Subject: Re: This appears to be a corruption of decision-making, patient steering, unfair competition, monopolization efforts, kickbacks, and/or inducements for Medicaid Referrals.

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Would DSS please ask Care Management to advise the consumer of their right to choose, as they may feel pressured and obligated to go to the SLG location? The SLG CBT is also scheduling weekly CBT services with the consumer at the SLG location.

All the best,
David Medeiros CBIS



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From: Dumont, Amy E <Amy.Dumont@ct.gov>
Sent: Tuesday, December 6, 2022 11:11 AM
To: A.B.I. RESOURCES L.L.C. 860 942-0365 <AABIWR@LIVE.COM>
Cc: DSS, FOIA <FOIA.DSS@ct.gov>; Cavallaro, Jennifer <Jennifer.Cavallaro@ct.gov>; Slitt, Michael <Michael.Slitt@ct.gov>; Orejuela, Elizabeth <Elizabeth.Orejuela@ct.gov>
Subject: RE: This appears to be a corruption of decision-making, patient steering, unfair competition, monopolization efforts, kickbacks, and/or inducements for Medicaid Referrals.

If the consumer wishes to hold the Team meeting at SLG then yes the ILST should go as part of the team. If he or she is not comfortable going is there another person who knows the client that can attend?
Thanks!

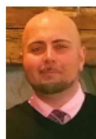
Amy

From: A.B.I. RESOURCES L.L.C. 860 942-0365 <AABIWR@LIVE.COM>
Sent: Tuesday, December 6, 2022 11:09 AM
To: Dumont, Amy E <Amy.Dumont@ct.gov>
Cc: DSS, FOIA <FOIA.DSS@ct.gov>; Cavallaro, Jennifer <Jennifer.Cavallaro@ct.gov>; Slitt, Michael <Michael.Slitt@ct.gov>; Orejuela, Elizabeth <Elizabeth.Orejuela@ct.gov>
Subject: Re: This appears to be a corruption of decision-making, patient steering, unfair competition, monopolization efforts, kickbacks, and/or inducements for Medicaid Referrals.

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The ABI Resources ILST will be with the consumer at the SLG location for the quarterly ABI Waiver meeting organized by care management. The consumer is receiving SLG CBT services.

All the best,
David Medeiros CBIS



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From: Dumont, Amy E <Amy.Dumont@ct.gov>
Sent: Tuesday, December 6, 2022 11:04 AM
To: A.B.I. RESOURCES L.L.C. 860 942-0365 <AABIWR@LIVE.COM>
Cc: DSS, FOIA <FOIA.DSS@ct.gov>; Cavallaro, Jennifer <Jennifer.Cavallaro@ct.gov>; Slitt, Michael <Michael.Slitt@ct.gov>; Orejuela, Elizabeth <Elizabeth.Orejuela@ct.gov>
Subject: RE: This appears to be a corruption of decision-making, patient steering, unfair competition, monopolization efforts, kickbacks, and/or inducements for Medicaid Referrals.

I need more context. Is the ILS T attending a team meeting at SLG where the client is receiving other services?

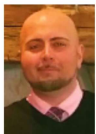
Amy

From: A.B.I. RESOURCES L.L.C. 860 942-0365 <AABIWR@LIVE.COM>
Sent: Tuesday, December 6, 2022 11:03 AM
To: Dumont, Amy E <Amy.Dumont@ct.gov>
Cc: DSS, FOIA <FOIA.DSS@ct.gov>; Cavallaro, Jennifer <Jennifer.Cavallaro@ct.gov>; Slitt, Michael <Michael.Slitt@ct.gov>; Orejuela, Elizabeth <Elizabeth.Orejuela@ct.gov>
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ILST

All the best,
David Medeiros CBIS



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From: Dumont, Amy E <Amy.Dumont@ct.gov>
Sent: Tuesday, December 6, 2022 11:02 AM
To: aabiwr@live.com <aabiwr@live.com>
Cc: DSS, FOIA <FOIA.DSS@ct.gov>; Cavallaro, Jennifer <Jennifer.Cavallaro@ct.gov>; Slitt, Michael <Michael.Slitt@ct.gov>; Orejuela, Elizabeth <Elizabeth.Orejuela@ct.gov>
Subject: RE: This appears to be a corruption of decision-making, patient steering, unfair competition, monopolization efforts, kickbacks, and/or inducements for Medicaid Referrals.

Can you please tell me what services the client is receiving from your agency?

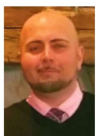
Amy

From: aabiwr@live.com <aabiwr@live.com>
Sent: Tuesday, December 6, 2022 11:01 AM
To: Dumont, Amy E <Amy.Dumont@ct.gov>
Cc: DSS, FOIA <FOIA.DSS@ct.gov>; Cavallaro, Jennifer <Jennifer.Cavallaro@ct.gov>; Slitt, Michael <Michael.Slitt@ct.gov>; Orejuela, Elizabeth <Elizabeth.Orejuela@ct.gov>
Subject: Re: This appears to be a corruption of decision-making, patient steering, unfair competition, monopolization efforts, kickbacks, and/or inducements for Medicaid Referrals.

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Hello all,
Coincidentally a quarterly ABI Waiver meeting is scheduled at SLG on December 8th at 10 am.
The consumer is attending in person with ABI Resources staff.
With the current concerns and conflict of interests, would DSS or care management please provide a directive, must ABI Resources provide services at the SLG location on the 8th?

All the best,
David Medeiros



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From: A.B.I. RESOURCES L.L.C. 860 942-0365 <AABIWR@LIVE.COM>
Sent: Monday, December 5, 2022 5:26 PM
To: Dumont, Amy E <Amy.Dumont@ct.gov>
Cc: DSS, FOIA <FOIA.DSS@ct.gov>; Cavallaro, Jennifer <Jennifer.Cavallaro@ct.gov>; Slitt, Michael <Michael.Slitt@ct.gov>; Orejuela, Elizabeth <Elizabeth.Orejuela@ct.gov>
Subject: Re: This appears to be a corruption of decision-making, patient steering, unfair competition, monopolization efforts, kickbacks, and/or inducements for Medicaid Referrals.

Hi Amy,

Thank you for getting back to us, lets do the 8th.

Talk soon,
David

Sent from my Verizon, Samsung Galaxy smartphone
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From: Dumont, Amy E <Amy.Dumont@ct.gov>
Sent: Monday, December 5, 2022 4:15:24 PM
To: aabiwr@live.com <aabiwr@live.com>
Cc: DSS, FOIA <FOIA.DSS@ct.gov>; Cavallaro, Jennifer <Jennifer.Cavallaro@ct.gov>; Slitt, Michael <Michael.Slitt@ct.gov>; Orejuela, Elizabeth <Elizabeth.Orejuela@ct.gov>
Subject: RE: This appears to be a corruption of decision-making, patient steering, unfair competition, monopolization efforts, kickbacks, and/or inducements for Medicaid Referrals.

Good afternoon David! We would like to set up a time to meet with you to discuss the concerns that you expressed in your below email as well as any other issues you wish to review. I have identified a few dates and times below. Please let us know if any would work for you and I will send an invitation.

12/8 at 1pm

12/13 at 12pm or

12/14 at 11am

Thank you!

Amy

Amy Dumont, LCSW

Program Manager

CT Department of Social Services

Community Options Unit

55 Farmington Avenue

Hartford CT 06105-3725

Tel: 860 424-5173

Fax: 860 424:4963

amy.dumont@ct.gov

From: aabiwr@live.com <aabiwr@live.com>**Sent:** Thursday, December 1, 2022 4:18 PM**To:** DSS, Commis <Commis.DSS@ct.gov>**Cc:** DSS, FOIA <FOIA.DSS@ct.gov>; Dumont, Amy E <Amy.Dumont@ct.gov>**Subject:** This appears to be a corruption of decision-making, patient steering, unfair competition, monopolization efforts, kickbacks, and/or inducements for Medicaid Referrals.**Importance:** High

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12/01/2022

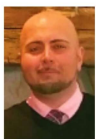
DSS Commissioner Dr Gifford,

ABI Resources provides ABI Waiver program services for a consumer now receiving Behaviorist services from SLG The Supported Living Group LLC. ABI Resources employees are consistently poached from, by, and at SLG. SLG also poaches consumers of Medicaid program services. Consumers are pressured or forced to receive behaviorist services at the SLG location. Agencies and providers are pressured and forced to provide services at SLG locations. CCCi care management directs the ABI Waiver team meetings at the SLG location. There is a magnitude of significant conflicts of interest that exist for both Medicaid consumers and providers.

ABI Resources is being bullied and pressured to provide Medicaid services at competitor locations. This appears to be a corruption of decision-making, patient steering, unfair competition, monopolization efforts, kickbacks, and/or inducements for Medicaid Referrals.

Will DSS address, correct, and provide clarity for these Medicaid-Funded program challenges, today?

David Medeiros



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