

It may appear that Care Management and DSS are using the same tactics. How would DSS like providers to document what is verbally said at quarterly meeting?

ABI Resources wishes to provide ethical services not to police and politic.

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**From:** Dumont, Amy E <Amy.Dumont@ct.gov>  
**Sent:** Friday, December 9, 2022 9:17:06 AM  
**To:** aabiwr@live.com <aabiwr@live.com>  
**Cc:** DSS, FOIA <FOIA.DSS@ct.gov>; Cavallaro, Jennifer <Jennifer.Cavallaro@ct.gov>; Slitt, Michael <Michael.Slitt@ct.gov>; Orejuela, Elizabeth <Elizabeth.Orejuela@ct.gov>  
**Subject:** RE: This appears to be a corruption of decision-making, patient steering, unfair competition, monopolization efforts, kickbacks, and/or inducements for Medicaid Referrals.

Good morning! I am not sure the accuracy of this. I believe what you are referencing is a case that CCSN is the provider for however as we indicated yesterday in our meeting please provide specific examples to both Jenn and I for research. Thank you!!

Amy

Amy Dumont, LCSW  
Program Manager  
CT Department of Social Services  
Community Options Unit  
55 Farmington Avenue  
Hartford CT 06105-3725  
Tel: 860 424-5173  
Fax: 860 424:4963  
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**From:** aabiwr@live.com <aabiwr@live.com>  
**Sent:** Friday, December 9, 2022 5:35 AM  
**To:** Dumont, Amy E <Amy.Dumont@ct.gov>  
**Cc:** DSS, FOIA <FOIA.DSS@ct.gov>; Cavallaro, Jennifer <Jennifer.Cavallaro@ct.gov>; Slitt, Michael <Michael.Slitt@ct.gov>; Orejuela, Elizabeth <Elizabeth.Orejuela@ct.gov>  
**Subject:** Re: This appears to be a corruption of decision-making, patient steering, unfair competition, monopolization efforts, kickbacks, and/or inducements for Medicaid Referrals.

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12/09/2022

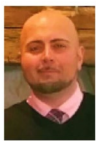
Here we go again, blowing the whistle.

Yesterday

CCCi Care Manager Doreen Andrews informed a client during a quarterly meeting that she referred him to SLG CBT provider Dr Bissman without his consent. Doreen informed the Team that Dr Brissman is the only person he can use. This appears to be a corruption of decision-making, patient steering, unfair competition, monopolization efforts, kickbacks, and/or inducements for Medicaid Referrals. Storrs Mansfield consumer A.J.

Will DSS please stop care management from forcing Medicaid referrals on consumers?  
The client may be reporting this to Fed Medicaid fraud.

All the best,  
David Medeiros CBIS



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**From:** [aabiwr@live.com](mailto:aabiwr@live.com) <[aabiwr@live.com](mailto:aabiwr@live.com)>

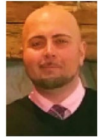
**Sent:** Thursday, December 8, 2022 3:35 PM

**To:** Dumont, Amy E <[amy.dumont@ct.gov](mailto:amy.dumont@ct.gov)>

**Cc:** DSS, FOIA <[FOIA.DSS@ct.gov](mailto:FOIA.DSS@ct.gov)>; Cavallaro, Jennifer <[Jennifer.Cavallaro@ct.gov](mailto:Jennifer.Cavallaro@ct.gov)>; Slitt, Michael <[Michael.Slitt@ct.gov](mailto:Michael.Slitt@ct.gov)>; Orejuela, Elizabeth <[Elizabeth.Orejuela@ct.gov](mailto:Elizabeth.Orejuela@ct.gov)>

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All the best,  
David Medeiros CBIS



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**Sent:** Thursday, December 8, 2022 2:45 PM

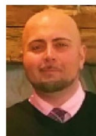
**To:** Dumont, Amy E <[amy.dumont@ct.gov](mailto:amy.dumont@ct.gov)>

**Cc:** DSS, FOIA <[FOIA.DSS@ct.gov](mailto:FOIA.DSS@ct.gov)>; Cavallaro, Jennifer <[Jennifer.Cavallaro@ct.gov](mailto:Jennifer.Cavallaro@ct.gov)>; Slitt, Michael <[Michael.Slitt@ct.gov](mailto:Michael.Slitt@ct.gov)>; Orejuela, Elizabeth <[Elizabeth.Orejuela@ct.gov](mailto:Elizabeth.Orejuela@ct.gov)>

**Subject:** Re: This appears to be a corruption of decision-making, patient steering, unfair competition, monopolization efforts, kickbacks, and/or inducements for Medicaid Referrals.

Thank you for taking the time to speak with me today. Please forgive me if I seemed upset, I am sorry. I am a brain injury survivor myself and have PTSD. Sometimes in stressful situations, I have challenges communicating clearly. Here are some examples of some challenges. Now that I know not to contact Dr Giffard with challenges and I will try not to bother you. I do believe that something appears off with past and current referrals and a consumer's right to choose.

Again  
All the best,  
David Medeiros



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**From:** Dumont, Amy E <[Amy.Dumont@ct.gov](mailto:Amy.Dumont@ct.gov)>

**Sent:** Tuesday, December 6, 2022 12:19 PM

**To:** A.B.I. RESOURCES L.L.C. 860 942-0365 <[AABIWR@LIVE.COM](mailto:AABIWR@LIVE.COM)>

**Cc:** DSS, FOIA <[FOIA.DSS@ct.gov](mailto:FOIA.DSS@ct.gov)>; Cavallaro, Jennifer <[Jennifer.Cavallaro@ct.gov](mailto:Jennifer.Cavallaro@ct.gov)>; Slitt, Michael <[Michael.Slitt@ct.gov](mailto:Michael.Slitt@ct.gov)>; Orejuela, Elizabeth <[Elizabeth.Orejuela@ct.gov](mailto:Elizabeth.Orejuela@ct.gov)>

**Subject:** RE: This appears to be a corruption of decision-making, patient steering, unfair competition, monopolization efforts, kickbacks, and/or inducements for Medicaid Referrals.

Thanks David! They are aware of this. If the client doesn't like to see the CBT at her office, they can either work out a different arrangement for a setting for a team meeting of the clients choice or the client can find a different CBT to work with. There is no pressure for the client to go anywhere. Looking forward to speaking further to you Thursday.

Amy

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**From:** A.B.I. RESOURCES L.L.C. 860 942-0365 <[AABIWR@LIVE.COM](mailto:AABIWR@LIVE.COM)>

**Sent:** Tuesday, December 6, 2022 11:18 AM

**To:** Dumont, Amy E <[Amy.Dumont@ct.gov](mailto:Amy.Dumont@ct.gov)>

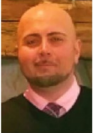
**Cc:** DSS, FOIA <[FOIA.DSS@ct.gov](mailto:FOIA.DSS@ct.gov)>; Cavallaro, Jennifer <[Jennifer.Cavallaro@ct.gov](mailto:Jennifer.Cavallaro@ct.gov)>; Slitt, Michael <[Michael.Slitt@ct.gov](mailto:Michael.Slitt@ct.gov)>; Orejuela, Elizabeth <[Elizabeth.Orejuela@ct.gov](mailto:Elizabeth.Orejuela@ct.gov)>

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Would DSS please ask Care Management to advise the consumer of their right to choose, as they may feel pressured and obligated to go to the SLG location? The SLG CBT is also scheduling weekly CBT services with the consumer at the SLG location.

All the best,  
David Medeiros CBIS



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**Sent:** Tuesday, December 6, 2022 11:11 AM

**To:** A.B.I. RESOURCES L.L.C. 860 942-0365 <[AABIWR@LIVE.COM](mailto:AABIWR@LIVE.COM)>

**Cc:** DSS, FOIA <[FOIA.DSS@ct.gov](mailto:FOIA.DSS@ct.gov)>; Cavallaro, Jennifer <[Jennifer.Cavallaro@ct.gov](mailto:Jennifer.Cavallaro@ct.gov)>; Slitt, Michael <[Michael.Slitt@ct.gov](mailto:Michael.Slitt@ct.gov)>; Orejuela, Elizabeth <[Elizabeth.Orejuela@ct.gov](mailto:Elizabeth.Orejuela@ct.gov)>

**Subject:** RE: This appears to be a corruption of decision-making, patient steering, unfair competition, monopolization efforts, kickbacks, and/or inducements for Medicaid Referrals.

If the consumer wishes to hold the Team meeting at SLG then yes the ILST should go as part of the team. If he or she is not comfortable going is there another person who knows the client that can attend?  
Thanks!

Amy

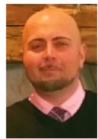
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**From:** A.B.I. RESOURCES L.L.C. 860 942-0365 <[AABIWR@LIVE.COM](mailto:AABIWR@LIVE.COM)>  
**Sent:** Tuesday, December 6, 2022 11:09 AM  
**To:** Dumont, Amy E <[Amy.Dumont@ct.gov](mailto:Amy.Dumont@ct.gov)>  
**Cc:** DSS, FOIA <[FOIA.DSS@ct.gov](mailto:FOIA.DSS@ct.gov)>; Cavallaro, Jennifer <[Jennifer.Cavallaro@ct.gov](mailto:Jennifer.Cavallaro@ct.gov)>; Slitt, Michael <[Michael.Slitt@ct.gov](mailto:Michael.Slitt@ct.gov)>; Orejuela, Elizabeth <[Elizabeth.Orejuela@ct.gov](mailto:Elizabeth.Orejuela@ct.gov)>  
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The ABI Resources ILST will be with the consumer at the SLG location for the quarterly ABI Waiver meeting organized by care management. The consumer is receiving SLG CBT services.

All the best,  
David Medeiros CBIS



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**From:** Dumont, Amy E <[Amy.Dumont@ct.gov](mailto:Amy.Dumont@ct.gov)>  
**Sent:** Tuesday, December 6, 2022 11:04 AM  
**To:** A.B.I. RESOURCES L.L.C. 860 942-0365 <[AABIWR@LIVE.COM](mailto:AABIWR@LIVE.COM)>  
**Cc:** DSS, FOIA <[FOIA.DSS@ct.gov](mailto:FOIA.DSS@ct.gov)>; Cavallaro, Jennifer <[Jennifer.Cavallaro@ct.gov](mailto:Jennifer.Cavallaro@ct.gov)>; Slitt, Michael <[Michael.Slitt@ct.gov](mailto:Michael.Slitt@ct.gov)>; Orejuela, Elizabeth <[Elizabeth.Orejuela@ct.gov](mailto:Elizabeth.Orejuela@ct.gov)>

**Subject:** RE: This appears to be a corruption of decision-making, patient steering, unfair competition, monopolization efforts, kickbacks, and/or inducements for Medicaid Referrals.

I need more context. Is the ILS T attending a team meeting at SLG where the client is receiving other services?

Amy

---

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**Sent:** Tuesday, December 6, 2022 11:03 AM

**To:** Dumont, Amy E <[Amy.Dumont@ct.gov](mailto:Amy.Dumont@ct.gov)>

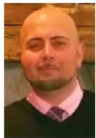
**Cc:** DSS, FOIA <[FOIA.DSS@ct.gov](mailto:FOIA.DSS@ct.gov)>; Cavallaro, Jennifer <[Jennifer.Cavallaro@ct.gov](mailto:Jennifer.Cavallaro@ct.gov)>; Slitt, Michael <[Michael.Slitt@ct.gov](mailto:Michael.Slitt@ct.gov)>; Orejuela, Elizabeth <[Elizabeth.Orejuela@ct.gov](mailto:Elizabeth.Orejuela@ct.gov)>

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ILST

All the best,  
David Medeiros CBIS



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**Cc:** DSS, FOIA <[FOIA.DSS@ct.gov](mailto:FOIA.DSS@ct.gov)>; Cavallaro, Jennifer <[Jennifer.Cavallaro@ct.gov](mailto:Jennifer.Cavallaro@ct.gov)>; Slitt, Michael <[Michael.Slitt@ct.gov](mailto:Michael.Slitt@ct.gov)>; Orejuela, Elizabeth <[Elizabeth.Orejuela@ct.gov](mailto:Elizabeth.Orejuela@ct.gov)>  
**Subject:** RE: This appears to be a corruption of decision-making, patient steering, unfair competition, monopolization efforts, kickbacks, and/or inducements for Medicaid Referrals.

Can you please tell me what services the client is receiving from your agency?

Amy

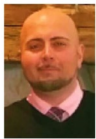
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**From:** [aabiwr@live.com](mailto:aabiwr@live.com) <[aabiwr@live.com](mailto:aabiwr@live.com)>  
**Sent:** Tuesday, December 6, 2022 11:01 AM  
**To:** Dumont, Amy E <[Amy.Dumont@ct.gov](mailto:Amy.Dumont@ct.gov)>  
**Cc:** DSS, FOIA <[FOIA.DSS@ct.gov](mailto:FOIA.DSS@ct.gov)>; Cavallaro, Jennifer <[Jennifer.Cavallaro@ct.gov](mailto:Jennifer.Cavallaro@ct.gov)>; Slitt, Michael <[Michael.Slitt@ct.gov](mailto:Michael.Slitt@ct.gov)>; Orejuela, Elizabeth <[Elizabeth.Orejuela@ct.gov](mailto:Elizabeth.Orejuela@ct.gov)>  
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Hello all,  
Coincidentally a quarterly ABI Waiver meeting is scheduled at SLG on December 8th at 10 am.  
The consumer is attending in person with ABI Resources staff.  
With the current concerns and conflict of interests, would DSS or care management please provide a directive, must ABI Resources provide services at the SLG location on the 8th?

All the best,  
David Medeiros



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**Sent:** Monday, December 5, 2022 5:26 PM  
**To:** Dumont, Amy E <[Amy.Dumont@ct.gov](mailto:Amy.Dumont@ct.gov)>  
**Cc:** DSS, FOIA <[FOIA.DSS@ct.gov](mailto:FOIA.DSS@ct.gov)>; Cavallaro, Jennifer <[Jennifer.Cavallaro@ct.gov](mailto:Jennifer.Cavallaro@ct.gov)>; Slitt, Michael <[Michael.Slitt@ct.gov](mailto:Michael.Slitt@ct.gov)>; Orejuela, Elizabeth <[Elizabeth.Orejuela@ct.gov](mailto:Elizabeth.Orejuela@ct.gov)>  
**Subject:** Re: This appears to be a corruption of decision-making, patient steering, unfair competition, monopolization efforts, kickbacks, and/or inducements for Medicaid Referrals.

Hi Amy,

Thank you for getting back to us, lets do the 8th.

Talk soon,  
David

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**From:** Dumont, Amy E <[Amy.Dumont@ct.gov](mailto:Amy.Dumont@ct.gov)>  
**Sent:** Monday, December 5, 2022 4:15:24 PM  
**To:** [aabiwr@live.com](mailto:aabiwr@live.com) <[aabiwr@live.com](mailto:aabiwr@live.com)>  
**Cc:** DSS, FOIA <[FOIA.DSS@ct.gov](mailto:FOIA.DSS@ct.gov)>; Cavallaro, Jennifer <[Jennifer.Cavallaro@ct.gov](mailto:Jennifer.Cavallaro@ct.gov)>; Slitt, Michael <[Michael.Slitt@ct.gov](mailto:Michael.Slitt@ct.gov)>; Orejuela, Elizabeth <[Elizabeth.Orejuela@ct.gov](mailto:Elizabeth.Orejuela@ct.gov)>  
**Subject:** RE: This appears to be a corruption of decision-making, patient steering, unfair competition, monopolization efforts, kickbacks, and/or inducements for Medicaid Referrals.

Good afternoon David! We would like to set up a time to meet with you to discuss the concerns that you expressed in your below email as well as any other issues you wish to review. I have identified a few dates and times below. Please let us know if any would work for you and I will send an invitation.

12/8 at 1pm

12/13 at 12pm or

12/14 at 11am

Thank you!

Amy

Amy Dumont, LCSW  
Program Manager  
CT Department of Social Services  
Community Options Unit  
55 Farmington Avenue  
Hartford CT 06105-3725  
Tel: 860 424-5173  
Fax: 860 424:4963  
[amy.dumont@ct.gov](mailto:amy.dumont@ct.gov)

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**From:** [aabiwr@live.com](mailto:aabiwr@live.com) <[aabiwr@live.com](mailto:aabiwr@live.com)>  
**Sent:** Thursday, December 1, 2022 4:18 PM  
**To:** DSS, Commis <[Commis.DSS@ct.gov](mailto:Commis.DSS@ct.gov)>  
**Cc:** DSS, FOIA <[FOIA.DSS@ct.gov](mailto:FOIA.DSS@ct.gov)>; Dumont, Amy E <[Amy.Dumont@ct.gov](mailto:Amy.Dumont@ct.gov)>  
**Subject:** This appears to be a corruption of decision-making, patient steering, unfair competition, monopolization efforts, kickbacks, and/or inducements for Medicaid Referrals.  
**Importance:** High

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12/01/2022

DSS Commissioner Dr Gifford,

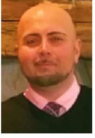
ABI Resources provides ABI Waiver program services for a consumer now receiving Behaviorist services from SLG The Supported Living Group LLC. ABI Resources employees are consistently poached from, by, and at SLG. SLG also poaches consumers of Medicaid program services. Consumers are pressured or forced to receive behaviorist services at the SLG location. Agencies and providers are pressured and forced to provide services at SLG locations. CCCi care management directs the ABI Waiver team meetings at the SLG location.

There is a magnitude of significant conflicts of interest that exist for both Medicaid consumers and providers.

ABI Resources is being bullied and pressured to provide Medicaid services at competitor locations. This appears to be a corruption of decision-making, patient steering, unfair competition, monopolization efforts, kickbacks, and/or inducements for Medicaid Referrals.

Will DSS address, correct, and provide clarity for these Medicaid-Funded program challenges, today?

David Medeiros



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David- I will follow up with the Case Manager to determine when a meeting will be rescheduled for. I will also have him review with you the services that ABI resources should be providing on the clients plan. Thank you!

Amy

Amy Dumont, LCSW  
Interim Director/Program Manager  
CT Department of Social Services  
Community Options Unit  
55 Farmington Avenue  
Hartford CT 06105-3725  
Tel: 860 424-5173  
Fax: 860 424:4963  
[amy.dumont@ct.gov](mailto:amy.dumont@ct.gov)

---

**From:** ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>  
**Sent:** Tuesday, May 23, 2023 2:43 PM  
**To:** Dumont, Amy E <Amy.Dumont@ct.gov>; Cavallaro, Jennifer <Jennifer.Cavallaro@ct.gov>  
**Cc:** Orejuela, Elizabeth <Elizabeth.Orejuela@ct.gov>; Slitt, Michael <Michael.Slitt@ct.gov>  
**Subject:** Re: Urgent Request to Cease Activities Beyond Waiver Program Scope and Ensure Consumer Safety

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Subject: Request for Provision of DSS Plan and Inclusion of Conservator in Meetings

Dear Amy,

I hope this message finds you well.

I am writing to address a concern that has come to our attention regarding our most recent meeting and communications. The conservator, an integral part of our team, was not included in the previous meeting. This absence has unfortunately resulted in a lapse in communication and understanding of the current status and plans.

Furthermore, we have yet to receive the DSS plan you referred to in our latest correspondence. This has led to some confusion, as your previous response seemed to suggest that such a plan was already in place and available for review.

We appreciate your diligent work and understand that oversights can occur, however, it is crucial for the transparency and success of our shared goals that these documents and updates are disseminated promptly and inclusively. The conservator, along with all the members of our team, should be kept abreast of these developments.

In light of the above, we kindly request that you share the referred plan with us at your earliest convenience, ensuring a copy is also sent to ABI Resources. Additionally, we would appreciate it if you could confirm the meeting date that will include the conservator, so we can ensure full team participation.

Thank you for your attention to this matter. We believe that, moving forward, enhanced communication and transparency will significantly benefit our joint efforts and help us work together more effectively.

Looking forward to your prompt response.

All the best,

David Medeiros



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**From:** Dumont, Amy E <[Amy.Dumont@ct.gov](mailto:Amy.Dumont@ct.gov)>

**Sent:** Wednesday, April 26, 2023 1:55 PM

**To:** ABI RESOURCES 860 942-0365 <[aabiwr@live.com](mailto:aabiwr@live.com)>; Cavallaro, Jennifer <[Jennifer.Cavallaro@ct.gov](mailto:Jennifer.Cavallaro@ct.gov)>

**Cc:** Orejuela, Elizabeth <[Elizabeth.Orejuela@ct.gov](mailto:Elizabeth.Orejuela@ct.gov)>; Slitt, Michael <[Michael.Slitt@ct.gov](mailto:Michael.Slitt@ct.gov)>

**Subject:** RE: Urgent Request to Cease Activities Beyond Waiver Program Scope and Ensure Consumer Safety

David:

Upon receipt of the critical incident report, the Department reached out to the Care Manager and the clinical professionals on the client's care team. Based on these discussions, including information conveyed by the client's conservator, it was determined that the client is in a safe situation and had an appropriate plan of care. This case can be discussed further at next Thursday's team meeting, where the Department will be present.

Thank you!

Amy

Amy Dumont, LCSW  
Program Manager  
CT Department of Social Services  
Community Options Unit  
55 Farmington Avenue  
Hartford CT 06105-3725  
Tel: 860 424-5173  
Fax: 860 424:4963  
[amy.dumont@ct.gov](mailto:amy.dumont@ct.gov)

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**From:** ABI RESOURCES 860 942-0365 <[aabiwr@live.com](mailto:aabiwr@live.com)>

**Sent:** Tuesday, April 25, 2023 3:33 PM

**To:** Dumont, Amy E <[Amy.Dumont@ct.gov](mailto:Amy.Dumont@ct.gov)>; Cavallaro, Jennifer <[Jennifer.Cavallaro@ct.gov](mailto:Jennifer.Cavallaro@ct.gov)>

**Cc:** Orejuela, Elizabeth <[Elizabeth.Orejuela@ct.gov](mailto:Elizabeth.Orejuela@ct.gov)>; Slitt, Michael <[Michael.Slitt@ct.gov](mailto:Michael.Slitt@ct.gov)>

**Subject:** Re: Urgent Request to Cease Activities Beyond Waiver Program Scope and Ensure Consumer Safety

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To the DSS Care Management Team,

We are writing to address the recent critical incident report, which highlights pressing concerns related to liability and safety within your department. In response to these concerns, it is of utmost importance that immediate action is taken to implement clear and concise care management directives, ensuring compliance with industry best practices and relevant regulatory standards.

By prioritizing these concerns and demonstrating a proactive approach, we not only reaffirm our commitment to providing exceptional care but also protect our organization from potential adverse consequences. Your diligent attention to this matter is critical for upholding our reputation as a trusted care provider and fostering an environment that promotes continuous improvement.

Please be advised that failure to address these issues in a timely and effective manner may result in legal action, emphasizing the necessity for a prompt and thorough response on your part. We trust that you will take the appropriate steps to rectify the situation and safeguard the well-being of our consumers.

Sincerely,

All the best,  
David Medeiros



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**From:** ABI RESOURCES 860 942-0365 <[AABIWR@LIVE.COM](mailto:AABIWR@LIVE.COM)>

**Sent:** Monday, April 24, 2023 1:09 PM

**To:** Dumont, Amy E <[amy.dumont@ct.gov](mailto:amy.dumont@ct.gov)>; Cavallaro, Jennifer <[Jennifer.Cavallaro@ct.gov](mailto:Jennifer.Cavallaro@ct.gov)>

**Cc:** Orejuela, Elizabeth <[Elizabeth.Orejuela@ct.gov](mailto:Elizabeth.Orejuela@ct.gov)>; Slitt, Michael <[Michael.Slitt@ct.gov](mailto:Michael.Slitt@ct.gov)>

**Subject:** Re: Urgent Request to Cease Activities Beyond Waiver Program Scope and Ensure Consumer Safety

Hello Amy

Nicolle Collins, Paige Chen and possibly others from their organization.

Please find a CIR attached to this email for your review. We are currently awaiting the development and approval of a care management plan tailored to address the consumer's specific needs and mitigate any potential risks.

As we work together to provide the best possible care for our consumers, input and collaboration is crucial. We kindly request that you review the attached CIR. ABI hopes this will help expedite the process and ensure a comprehensive and effective care management plan.

We look forward to working closely with you to address this and continue providing exceptional care for consumers.

ABI Resources - Is Awaiting Care Management Plan for the Attached CIR

Thank you for your attention and prompt response.

Sincerely,

All the best,  
David Medeiros



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**From:** Dumont, Amy E <[Amy.Dumont@ct.gov](mailto:Amy.Dumont@ct.gov)>

**Sent:** Monday, April 24, 2023 10:25 AM

**To:** ABI RESOURCES 860 942-0365 <[aabiwr@live.com](mailto:aabiwr@live.com)>; Cavallaro, Jennifer <[Jennifer.Cavallaro@ct.gov](mailto:Jennifer.Cavallaro@ct.gov)>

**Cc:** Orejuela, Elizabeth <[Elizabeth.Orejuela@ct.gov](mailto:Elizabeth.Orejuela@ct.gov)>; Slitt, Michael <[Michael.Slitt@ct.gov](mailto:Michael.Slitt@ct.gov)>



**Subject:** RE: Urgent Request to Cease Activities Beyond Waiver Program Scope and Ensure Consumer Safety

David- We are looking into this however, can you please elaborate on a couple of things:

1. I am not showing this agency, NeuroDiverse Consultant as a waiver provider in our Medicaid Management information system (MMIS). Are you aware if they go by an alternate name?
2. Can you please provide specific examples and further elaborate of the conduct you are referring to for better understanding?

Thank you!

Amy

Amy Dumont, LCSW  
Program Manager  
CT Department of Social Services  
Community Options Unit  
55 Farmington Avenue  
Hartford CT 06105-3725  
Tel: 860 424-5173  
Fax: 860 424:4963  
[amy.dumont@ct.gov](mailto:amy.dumont@ct.gov)

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**From:** ABI RESOURCES 860 942-0365 <[aabiwr@live.com](mailto:aabiwr@live.com)>

**Sent:** Sunday, April 23, 2023 5:15 AM

**To:** Cavallaro, Jennifer <[Jennifer.Cavallaro@ct.gov](mailto:Jennifer.Cavallaro@ct.gov)>

**Cc:** Dumont, Amy E <[Amy.Dumont@ct.gov](mailto:Amy.Dumont@ct.gov)>; Orejuela, Elizabeth <[Elizabeth.Orejuela@ct.gov](mailto:Elizabeth.Orejuela@ct.gov)>; Slitt, Michael <[Michael.Slitt@ct.gov](mailto:Michael.Slitt@ct.gov)>; ABI RESOURCES 860 942-0365 <[aabiwr@live.com](mailto:aabiwr@live.com)>

**Subject:** Urgent Request to Cease Activities Beyond Waiver Program Scope and Ensure Consumer Safety

**Importance:** High

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Subject: Urgent Request to Cease Activities Beyond Waiver Program Scope and Ensure Consumer Safety

Dear DSS and COU,

As an ABI Resources representative, I am writing to urgently express our concerns about NeuroDiverse Consulting, LLC, a service provider for the MFP and ABI Waiver programs. They have inappropriately pressured and directed our agency and staff to participate in activities outside the program scope, such as "off working hour" non-billable research, trainings, and non-working hour communications with consumers. This is consistent for each team we mutually serve.

Problematic actions include:

Directing staff to deliver waiver services without consumer presence.

Instructing staff to provide waiver services while consumers are unsupervised in their communities for undefined periods.

Insisting on "non-working hour" team research and trainings without consumer involvement conducted by NeuroDiverse Consulting LLC.

Conducting Medicaid Waiver meetings without consumer participation.

Communicating with consumers when not working.

These practices risk significant liabilities for DSS, DMHAS, Care Management, and ABI Resources and jeopardize consumer safety and person-centered care quality.

ABI Resources is committed to providing legally compliant training programs for our staff and adhering to established guidelines. We respectfully request DSS and COU to intervene and instruct NeuroDiverse Consulting to immediately cease activities exceeding the waiver program scope. Our staff's role is limited to providing non-medical and non-therapeutic support services, and we are dedicated to working closely with consumers and their support networks.

We seek your assistance in addressing these issues and ensuring adherence to waiver guidelines for consumer support, allowing us to provide exceptional care collectively.

Thank you for your prompt attention. We look forward to working together to find a constructive solution to resolve these concerns.

All the best,  
David Medeiros



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## Re: Request for Documentation to Update and Confirm Information on Provider Registries unsecure

ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>

Sat 3/11/2023 6:59 AM

To: Marihonor Flagg <mflagg@alliedgroup.org>; Allied Community ACR <acr@alliedgroup.org>

Cc: ABI Resources HIPAA Secure Correspondence [www.CTBRAININJURY.com](http://www.CTBRAININJURY.com) <abi@ctbraininjury.com>

 1 attachments (67 KB)

PIU - Agency.pdf;

Thank you Marihonor,

I hope this email finds you well. I am reaching out to inquire about the ACR Provider List and our listing on it. I noticed that several agencies are listed 3 to 4 times with the same information, and I was wondering if ABI Resources may do the same? Would ACR please list ABI Resources on the ACR Provider List in the same manner as other agencies listed 3 to 4 times with the same information?

What is the process for being listed at the top of the ACR Provider List and how may ABI Resources ensure that we are consistently listed at the top of the list?

As a reputable agency, we would like to ensure that our services are easily accessible to those seeking care, and being listed at the top of the provider list would help us achieve this goal. Therefore, I would appreciate any information you can provide on how this process works and what we can do to be listed at the top consistently.

Additionally, the ACR PIU document provided does not show areas and locations, which raises the concern that ABI Resources may not be listed for all areas. Therefore, I would like to ensure that we are listed for all areas to better serve our clients.

Furthermore, the ACR PIU document provided does not show service types, including PCA services. As ABI Resources offers a wide range of services, I would like to ensure that we are listed for all services, including PCA services, to make it easier for our clients to find us and access the care they need.

Lastly, we would like to inquire about the accessibility of the ACR Provider List to the public and what steps consumers need to take to access the list?

As a provider of services, we would like to ensure that our clients and potential clients can easily access the list to find the services they need. Therefore, I would appreciate it if you could provide information on the accessibility of the list and any steps that consumers need to take to access it.

Would it be possible for you to provide us with the link to the public ACR Provider List, so we may share it with our clients and make it easier for them to access?

Please let me know if there are any steps we need to take to update our listing or if you require any additional information from us.

Thank you for your time and consideration.

All the best,  
David Medeiros



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**From:** Marihonor Flagg <mflagg@alliedgroup.org>

**Sent:** Friday, March 10, 2023 2:59 PM

**To:** ABI RESOURCES 860 942-0365 <aabiwr@live.com>

**Cc:** ABI Resources HIPAA Secure Correspondence [www.CTBRAININJURY.com](http://www.CTBRAININJURY.com) <abi@ctbraininjury.com>

**Subject:** RE: Request for Documentation to Update and Confirm Information on Provider Registries unsecure

Hi David – attached please find the directory listing for your agency. I have attached an Update form to make any changes in the contact information if need be.

Thank you.

*Marihonor Flagg*

Outreach & Training Coordinator

Allied Community Resources

Fax: (860) 627-0230

---

**From:** ABI RESOURCES 860 942-0365 <aabiwr@live.com>

**Sent:** Friday, March 10, 2023 2:33 PM

**To:** ACR@alliedgroup.org; Marihonor Flagg <mflagg@alliedgroup.org>

**Cc:** ABI Resources HIPAA Secure Correspondence [www.CTBRAININJURY.com](http://www.CTBRAININJURY.com) <abi@ctbraininjury.com>

**Subject:** Request for Documentation to Update and Confirm Information on Provider Registries

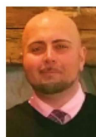
Hello Allied Community Resources,

I am writing on behalf of ABI Resources to request an update and confirmation of our information on your provider registries. We value our partnership with your organization and want to ensure that our information is accurate and up-to-date.

Could you kindly provide us with the documentation necessary to update and confirm our information on your provider registries? We are committed to providing quality services to our clients and believe that accurate information is essential to maintaining our reputation and credibility as a provider.

Thank you for your assistance in this matter. We appreciate your efforts to help us maintain the highest standards of professionalism and quality in our services.

All the best,  
David Medeiros



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