



A.B.I. Resources LLC

39 Kings Highway, Suite C

Gales Ferry CT, 06335

Phone: (860) 942-0365

Fax: (860) 465-9591

<https://www.CTbrainINJURY.com>

Date: 12/14/2023

Dear Matthew S. Antonetti,
Legal Director, Connecticut Department of Social Services,

This letter is written with a heavy sense of duty and urgency, reflecting years of accumulated concerns regarding the Connecticut Department of Social Services' handling of the Acquired Brain Injury (ABI) Waiver Program, and the recent mischaracterization of the whistleblower grievances and requests for clarity and transparency from the department. As the owner of ABI Resources and a person living with a brain injury, I must assert my rights firmly and unequivocally, demanding fair just treatment from your department.

It is crucial to address the recent correspondence from CT DSS, which not only misrepresents my willingness to engage in constructive dialogue but also trivializes the profound and systemic issues we have raised over the years. The portrayal of me as reluctant to communicate is not just inaccurate; it's a disservice to the earnest efforts we have put forth in advocating for the rights of individuals with brain injuries, including myself.

Your Department letter is misleading and is an attack on me personally. I will not participate in manipulative communications. For your reference.

Re: Concerns

Fri 9/29/2023 8:00 AM

To: Dumont, Amy E

Hello Amy,

I've reviewed the content of the recent email and found it to be inaccurate and concerning. Please re-evaluate the information, and let's discuss further.

*All the best,
David Medeiros
ABI Resources*

The communication I initiated on September 29, 2023, was a genuine attempt to address and resolve the issues at hand, not to avoid or impede progress.

I am expressing serious concerns regarding the communication strategies employed by the department. It has come to my attention that there may be instances of misleading information dissemination and potential manipulation of language. Such practices are particularly concerning as they appear to be targeted towards exploiting my disabilities. This not only discredits my legitimate concerns but also significantly impedes my capacity for self-advocacy. It is imperative that these issues be addressed promptly to ensure a transparent, fair, and respectful communication environment.

The response from your department needs a thorough re-evaluation. The concerns I have raised are far from being mere referral issues. They are deep-seated problems ingrained within the system, affecting the very core of how the ABI Waiver Program operates and serves its intended beneficiaries. Discriminatory practices, lack of transparency, and unethical behavior are just the tip of the iceberg. For years, these issues have been systematically overlooked or inadequately addressed, resulting in detrimental impacts on the individuals relying on this program, including my own business operations. The attached Comprehensive Grievance Report lays out these issues in detail, underscoring the necessity for immediate and comprehensive action.

Furthermore, I must emphasize my constitutional right as a citizen and as a business owner to submit Freedom of Information Act (FOIA) requests. These requests are not a mere formality; they are essential tools that ensure transparency and

accountability in governmental operations. The portrayal of these requests as problematic, as indicated in your department's response, is not just deeply troubling but also indicative of a larger issue within the department's system – an apparent aversion to transparency, accommodation, and accountability.

This is more than just FOIA requests for records, The lack of responsiveness from CT DSS and the difficulty in obtaining necessary documentation are further exacerbating these issues. This has and continues to hinder my ability to effectively self-advocate and communicate with Connecticut. This also raises serious questions about the department's willingness to address and rectify the concerns raised by people living with disabilities.

In your correspondence, there also appears to be a misleading representation of Ms. Amy Dumont's role as Interim Director of CT Department of Social Services. Such ambiguity is not conducive to effective communication or problem-solving and only adds to the complexity of the issues at hand. A clear and accurate representation of roles and responsibilities within CT DSS is crucial for any meaningful progress.

As a whistleblower and person living with brain injury, my rights should be respected and protected, not undermined or dismissed. The concerns raised are not individual grievances; they are indications of systemic flaws that need urgent attention. These issues are not only critical for upholding the integrity of the ABI Waiver Program but are also vital for the protection and advocacy of disability rights in Connecticut.

In light of these longstanding and unresolved issues, I urge the Department to engage in a sincere and meaningful dialogue within its many government departments. This is not just about rectifying individual grievances; it's about overhauling a system that has consistently failed to meet its obligations to its most vulnerable constituents. Our mutual goal should be to improve and uphold the integrity of the ABI Waiver Program, ensuring it effectively and ethically serves those it is meant to benefit. The time for superficial acknowledgments and ineffective half-measures is long gone. We need concrete actions and a commitment to systemic change.

As a brain-injured business owner advocating for change, I have taken every step within my capacity to bring these concerns to the attention of the appropriate professionals within the department. I firmly believe that this report has been placed in the capable hands of individuals designated to address and rectify these pressing issues. It is my sincere hope that these concerns will be approached with the gravity they deserve and that the designated individuals will work diligently to find meaningful solutions.

I want to emphasize that, as a person with a disability, my ability to verbally articulate the complexities of these challenges is hindered by my condition. I am not a policymaker, an attorney, an investigator, or a judicial system professional. I am a husband, a father, a friend, and a Connecticut business owner who lives with a brain injury. My commitment to advocating for change is driven by my lived experience and a deep desire to see improvements in the system.

I implore the Department to consider the gravity of the whistleblower grievances and the request for transparency and clarity. Please approach these concerns with kindness, compassion, and understanding. My intent in bringing these issues to light is to promote the greater good and to ensure that individuals with brain injuries and disabilities receive the support and services they need and deserve.

I have done all that I can do from the standpoint of disability self-advocacy, and I have presented these whistleblower concerns to the state Department. Now, I place my trust in the department's capabilities to address these concerns, create solutions, and work in the best interests of the greater good.

Best regards,
David Medeiros
David Medeiros
ABI Resources, CEO, Director, Team Member



1. Per county, What number of people have applied for each Medicaid program per year?

MFP Applications by Region								
		Regions						Grand Total
			Eastern	North Central	Northwest	South Central	Southwest	
Year	2021	13	135	507	235	419	220	1529
	2020	91	148	535	234	405	172	1585
	2019	196	139	616	278	504	353	2086
	2018	153	117	573	282	397	272	1794
Grand Total		453	539	2231	1029	1725	1017	6994

2. Per county, what number of people have been approved for each Medicaid programs per year?

MFP Care Plans Approved by Region								
		Regions						Grand Total
			Eastern	North Central	Northwest	South Central	Southwest	
Year	2021		75	266	141	303	147	932
	2020		91	336	180	285	133	1025
	2019		37	294	128	229	148	836
	2018	1	38	304	141	206	162	852
Grand Total		1	241	1200	590	1023	590	3645

3. What is the average Medicaid program consumer's wait list period to start Medicaid program services for each program?

There is not a waitlist for MFP.

4. When approved for the MFP, what is the average time period for home-based services to actively start?

Do not have this readily available in existing reports.

5. Per county, what number of people received services for each Medicaid program per year?

Request names services as ILST, Companion, RA1 RA2 PCA. Do not have this information readily available in existing reports.

6. Per county, what is the total number of Medicaid program consumers on each Medicaid program?

MFP Consumers Pre and Post Transition		
Year	2021	1337
	2020	1485
	2019	1575
	2018	1400

7. Since 2018, What number of Medicaid program consumers transitioned from Medicaid Programs ABI Waiver 1 too ABI Waiver 2?

8. What is the total number Medicaid program service hours billed per year, for each Medicaid program, for the following services?

Do not have this readily available in existing reports.

9. What is the total number of Medicaid approved agency providers?

Do not have this readily available in existing reports.

10. What are the names of the ten largest Medicaid approved agency providers providing ILST, companion, RA1, RA2 and or PCA services for each of the 4 Medicaid programs?

Do not have this readily available in existing reports.

11. What is the total number of Medicaid program consumers served per Agency / Program / Year?

12. What is the total number of Medicaid program consumer referrals received per Agency / Program / Year?

13. What number of Medicaid program referrals went to each of the ten largest agency providers individually?

Do not have this readily available in existing reports.

Care management access agencies.

14. What are the names of the care management access agencies for each of the 4 Medicaid programs?

MFP Access Agencies:

Area on Aging South Central Connecticut

South Western Connecticut Area Agency on Aging

Western Connecticut Area Agency on Aging

Connecticut Community Care

15. What care management access agencies make Medicaid program service referrals, for each program?

MFP Access Agencies:

Area on Aging South Central Connecticut

South Western Connecticut Area Agency on Aging

Western Connecticut Area Agency on Aging

Connecticut Community Care

Re: 11/07/2022 | FOIA request | CT DSS | Medicaid Programs

A.B.I. RESOURCES L.L.C. 860 942-0365 <AABIWR@LIVE.COM>

Tue 11/15/2022 12:05 PM

To: Perry, Charles <Charles.Perry@ct.gov>

Bcc: ABI RESOURCES LLC www.CTbrainINJURY.com <aabiwr@live.com>

Hi Mr. Perry,

Thank you for getting back to me so quickly; Please forgive me, your contact information was listed as a Connecticut FIOA contact. I believe CT DSS is the correct department.

All the best,
David Medeiros CBIS



A.B.I. RESOURCES

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DSSIAACTIPSLGHLFSCWCRCR-REF-417



From: Perry, Charles <Charles.Perry@ct.gov>

Sent: Tuesday, November 15, 2022 11:32 AM

To: A.B.I. RESOURCES L.L.C. 860 942-0365 <AABIWR@LIVE.COM>

Subject: Re: 11/07/2022 | FOIA request | CT DSS | Medicaid Programs

Hi Mr. Medeiros,

In reviewing your FOI request, it appears that you may be contacting the wrong agency. The Commission on Human Rights and Opportunities does not maintain a medicaid program not does it have the information that you are requesting. Based on the above, there are no records with the CHRO that are responsive to this request. If you have any questions or need any additional assistance, please feel free to contact me.

Sincerely,



www.ct.gov/chro



Charles E. Perry

Paralegal Specialist/FOI Officer

Legal Division

Commission on Human Rights and Opportunities

450 Columbus Boulevard, Suite 2

Hartford, CT 06103

P: 860-541-3438 | F: 860-241-4869

Charles.Perry@CT.Gov

From: A.B.I. RESOURCES L.L.C. 860 942-0365 <AABIWR@LIVE.COM>

Sent: Monday, November 14, 2022 12:59 PM

To: DSS, FOIA <FOIA.DSS@ct.gov>; Perry, Charles <Charles.Perry@ct.gov>; DSS, Commis <Commis.DSS@ct.gov>

Cc: legal@ctbraininjury.com <legal@ctbraininjury.com>; A.B.I. RESOURCES L.L.C. 860 942-0365 <aabiwr@live.com>

Subject: Re: 11/07/2022 | FOIA request | CT DSS | Medicaid Programs

EXTERNAL EMAIL: This email originated from outside of the organization. Do not click any links or open any attachments unless you trust the sender and know the content is safe.

Would the Department please provide the November 7, 2022, FOIA-request information?
The FOIA request is attached.

All the best,
David Medeiros CBIS



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DSSIAACTIPSLGLHFSCSWCRCTCR-REF-417



From: DSS, FOIA <FOIA.DSS@ct.gov>
Sent: Monday, November 7, 2022 10:54 AM
To: aabiwr@live.com <aabiwr@live.com>; DSS, FOIA <FOIA.DSS@ct.gov>
Subject: RE: 11/07/2022 | FOIA request | CT DSS | Medicaid Programs

Good Morning

Your request for information has been received.

The Department will respond in accordance with the requirements of the CT FOIA.

If there are any costs associated with complying with your request, an estimate will be provided to you before the records are compiled and provided to you.

Thank you.

FOIA Officer
 Department of Social Services
 55 Farmington Avenue
 Hartford, Connecticut 06105

From: aabiwr@live.com <aabiwr@live.com>
Sent: Monday, November 7, 2022 9:39 AM
To: DSS, FOIA <FOIA.DSS@ct.gov>; DSS, Commis <Commis.DSS@ct.gov>
Cc: legal@ctbraininjury.com
Subject: 11/07/2022 | FOIA request | CT DSS | Medicaid Programs
Importance: High

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11/07/2022.

FOIA request document is attached.

All the best,
 David Medeiros CBIS



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Re: DSS | FOIA | 10/18/2022

ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>

Fri 12/1/2023 7:36 AM

To: DSS, FOIA <FOIA.DSS@ct.gov>; foi@ct.gov <foi@ct.gov>

Bcc: ABI RESOURCES LLC www.CTbrainINJURY.com <AABIWR@live.com>

12.01.2023

Re: Appeal of FOIA Request Dated 10/18/2022

Dear FOIA Officer,

I am writing to appeal the response, or lack thereof, to my Freedom of Information Act request dated October 18, 2022. The request concerned several critical issues related to the Acquired Brain Injury (ABI) Waiver and Money Follows the Person (MFP) programs.

Basis for Appeal

Accessibility of Fiduciary Listing: The DSS contracted fiduciary listing's limited accessibility is a concern, particularly for the disabled ABI Waiver population. The necessity for email verification, a username, and a password may discriminate against those without internet access or the ability to navigate online processes.

Ethics and Bias in Case Management: There are concerns about the potential bias and ethical issues in how Case Managers recommend providers to ABI Waiver and MFP consumers. It is crucial to ensure that consumers are provided with a full, unbiased selection of providers.

Request for Internal Investigation and Policies: I request an internal investigation by the Department of Social Services into these practices and a FOIA request for policies and procedures that protect the civil rights of the disabled under the ABI Waiver program guidelines.

Action Requested

In light of these concerns, I urge the Department to expedite the processing of my FOIA request and provide the requested information or conduct a thorough investigation into the raised issues.

If there are any reasons why my request cannot be fulfilled promptly, I request a detailed explanation, including any applicable statutory exemptions or logistical issues.

I appreciate your immediate attention to this matter and anticipate a prompt and thorough response that aligns with the principles of transparency and accountability as mandated by the Connecticut FOIA.

Thank you for your attention to this important matter.

Sincerely,

David Medeiros, CBIS
ABI Resources LLC

Best regards,
David Medeiros
ABI Resources

A.B.I. RESOURCES



From: DSS, FOIA <FOIA.DSS@ct.gov>

Sent: Thursday, October 20, 2022 11:18 AM

To: aabiwr@live.com <aabiwr@live.com>; DSS, FOIA <FOIA.DSS@ct.gov>

Subject: RE: DSS | FOIA | 10/18/2022

Good Morning,

Your request for information has been received.

The Department will respond in accordance with the requirements of the CT FOIA.

If there are any costs associated with complying with your request, an estimate will be provided to you before the records are compiled and provided to you.

Thank you.

Department of Social Services
55 Farmington Avenue
Hartford, Connecticut 06105

From: aabiwr@live.com <aabiwr@live.com>
Sent: Tuesday, October 18, 2022 3:12 PM
To: DSS, FOIA <FOIA.DSS@ct.gov>; DSS, Commis <Commis.DSS@ct.gov>
Subject: DSS | FOIA | 10/18/2022

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DSS | FOIA | 10/18/2022

Document attached - DSS request, concerns, and challenges.

All the best,
David Medeiros CBIS



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Re: Freedom of Information Act Request: Communications Pertaining to Federal Medicaid ABI Waiver Program & Money Follows the Person Program

ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>

Fri 12/1/2023 7:17 AM

To: DSS, FOIA <FOIA.DSS@ct.gov>; foia@ct.gov <foia@ct.gov>

Bcc: ABI RESOURCES LLC www.CTbrainINJURY.com <AABIWR@live.com>

12.01.2023

Re: Appeal Regarding FOIA Request Dated 09.26.2023

Dear FOIA Officer,

I am writing to appeal the response to my Freedom of Information Act request dated September 26, 2023, concerning communications related to the Federal Medicaid ABI Waiver Program & Money Follows the Person Program.

Basis for Appeal

Scope and Feasibility of the Request: While I appreciate your follow-up on the request and the concern about the extensive scope, I believe it is critical to reassess the approach to fulfill this request. The importance of these records for understanding the administration and management of these programs necessitates a thorough and comprehensive review.

Legal Obligation Under FOIA: Under the Connecticut Freedom of Information Act, Conn. Gen. Stat. § 1-200 et seq., and the federal FOIA (5 U.S.C. § 552), there is a legal obligation to provide access to public records unless expressly exempt. This includes a responsibility to accommodate broad requests, even when they are extensive.

Public Interest Consideration: The requested records are of significant public interest, as they relate to major health programs affecting many Connecticut residents. The transparency in the administration of these programs is crucial for public accountability.

Refinement of the Request: To address the concern regarding the volume of records, I am willing to refine the request. Request Details:

We formally request access to, and copies of, all email communications, including attachments, sent to and from the Connecticut Department of Social Services, the Connecticut Community Options Unit, the Connecticut DSS Commissioners as well as emails to and from Ms. Amy Dumont COU DSS representative, related to the federal Medicaid Acquired Brain Injury (ABI) Waiver Program and the Money Follows the Person Program.

Specific Email Addresses:

AABIWR@live.com

ABI@ctbraininjury.com

David.M@ctbraininjury.com

Timeframe:

From January 1, 2013, to the present date.

Accommodation for Disability: As previously stated, due to a recognized disability, I request that the information be provided in an accessible electronic format. This is a necessary accommodation to ensure equal access to the information.

Action Requested

I respectfully request that the Department of Social Services reevaluate the approach to fulfilling this request, considering my willingness to refine the search parameters. I urge the Department to balance the feasibility of the request with the obligation to provide public access to these important records.

If parts of my request are deemed unfeasible or exempt, I seek a detailed justification for each specific exemption or explanation.

I trust that the Department will adhere to the principles of transparency and accountability as mandated by the Connecticut FOIA and the federal FOIA, and provide a response that aligns with these principles.

Thank you for your attention to this appeal. I look forward to a prompt and constructive resolution of this matter.

Best regards,
David Medeiros
ABI Resources

**From:** DSS, FOIA <FOIA.DSS@ct.gov>**Sent:** Monday, October 23, 2023 2:14 PM**To:** DSS, FOIA <FOIA.DSS@ct.gov>; ABI RESOURCES 860 942-0365 <aabiwr@live.com>; DSS, Commis <Commis.DSS@ct.gov>**Subject:** RE: Freedom of Information Act Request: Communications Pertaining to Federal Medicaid ABI Waiver Program & Money Follows the Person Program

David –

I followed-up on your 10/11/2023 request with an explanation of the lengthy timeline proposed with this request, but have not received a response from you. This specific request pinged over 18,000 emails and is anticipated to take over a year to complete just this 9/26/2023 request alone. Would you be able to provide any additional keywords to use in order to narrow the search?

I look forward to your response,

FOIA Officer
Department of Social Services



From: DSS, FOIA <FOIA.DSS@ct.gov>
Sent: Tuesday, September 26, 2023 8:24 AM
To: ABI RESOURCES 860 942-0365 <aabiwr@live.com>; DSS, FOIA <FOIA.DSS@ct.gov>; DSS, Commis <Commis.DSS@ct.gov>
Subject: RE: Freedom of Information Act Request: Communications Pertaining to Federal Medicaid ABI Waiver Program & Money Follows the Person Program

David –

Your request for information has been received.

The Department will respond in accordance with the requirements of the CT FOIA.

If there are any costs associated with complying with your request, an estimate will be provided to you before the records are compiled and provided to you.

Thank you.

FOIA Officer
Department of Social Services



From: ABI RESOURCES 860 942-0365 <aabiwr@live.com>
Sent: Tuesday, September 26, 2023 7:11 AM
To: DSS, FOIA <FOIA.DSS@ct.gov>; DSS, Commis <Commis.DSS@ct.gov>
Subject: Freedom of Information Act Request: Communications Pertaining to Federal Medicaid ABI Waiver Program & Money Follows the Person Program
Importance: High

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Subject: Freedom of Information Act Request: Communications Pertaining to Federal Medicaid ABI Waiver Program & Money Follows the Person Program

Department of Health and Human Services
 Center for Medicare and Medicaid Services / Connecticut Department of Social Services / and the Community Options Unit,

I hope this message finds you well. I am writing on behalf of ABI Resources LLC to make a request under the Freedom of Information Act (5 U.S.C. § 552) and Connecticut's Freedom of Information Act (Conn. Gen. Stat. § 1-200 et seq.).

Request Details:

We formally request access to, and copies of, all email communications, including attachments, sent to and from the Connecticut Department of Social Services, the Connecticut Community Options Unit, the Connecticut DSS Commissioners as well as emails to and from Ms. Amy Dumont COU DSS representative, related to the federal Medicaid Acquired Brain Injury (ABI) Waiver Program and the Money Follows the Person Program.

Specific Email Addresses:

AABIWR@live.com
ABI@ctbraininjury.com
David.M@ctbraininjury.com

Timeframe:

From January 1, 2013, to the present date.

Objective:

Our objective is to obtain a comprehensive understanding of all communications, dialogues, discussions, and information exchanged relating to the aforementioned programs.

Format:

We prefer to receive the requested documents in electronic format to facilitate access and review. Please send the documents via email to the following addresses:

Aabiwr@live.com

Conclusion:

We understand the obligations and constraints of your office and appreciate your attention to this request. We look forward to your prompt response, and, as stipulated by statute, we hope to receive the requested records within the legal time frame.

Thank you very much for your time and cooperation. We anticipate your expedient disclosure of the requested documents.

12/1/23, 7:17 AM

Mail - ABI RESOURCES 860 942-0365 - Outlook

Sincerely,

David Medeiros
ABI Resources LLC

RE: DSS | FOIA | 10/18/2022

DSS, FOIA <FOIA.DSS@ct.gov>

Thu 10/20/2022 11:18 AM

To: aabiwr@live.com <aabiwr@live.com>; DSS, FOIA <FOIA.DSS@ct.gov>

Good Morning,

Your request for information has been received.

The Department will respond in accordance with the requirements of the CT FOIA.

If there are any costs associated with complying with your request, an estimate will be provided to you before the records are compiled and provided to you.

Thank you.

Department of Social Services
55 Farmington Avenue
Hartford, Connecticut 06105

From: aabiwr@live.com <aabiwr@live.com>

Sent: Tuesday, October 18, 2022 3:12 PM

To: DSS, FOIA <FOIA.DSS@ct.gov>; DSS, Commis <Commis.DSS@ct.gov>

Subject: DSS | FOIA | 10/18/2022

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DSS | FOIA | 10/18/2022

Document attached - DSS request, concerns, and challenges.

All the best,
David Medeiros CBIS



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Fwd: FOIA CT DSS Request | Medicaid programs 12/06/2021 [not-secure]

A.B.I. RESOURCES L.L.C. 860 942-0365 <aabiwr@live.com>

Mon 10/10/2022 3:58 PM

To: robbrule@icloud.com <robbrule@icloud.com>

1 attachments (20 KB)

FOI MFP 10_3_22.docx

Sent from my Verizon, Samsung Galaxy smartphone
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From: DSS, FOIA <FOIA.DSS@ct.gov>**Sent:** Thursday, October 6, 2022 12:42:03 PM**To:** A.B.I. RESOURCES L.L.C. 860 942-0365 <AABIWR@LIVE.COM>**Cc:** DSS, FOIA <FOIA.DSS@ct.gov>**Subject:** RE: FOIA CT DSS Request | Medicaid programs 12/06/2021 [not-secure]

Good Afternoon,

Apologies for the delay.

Attached please see information in response to your request. We will continue to work to provide the remaining information requested.

Thank you
Department of Social Services
55 Farmington Avenue
Hartford, CT

From: A.B.I. RESOURCES L.L.C. 860 942-0365 <AABIWR@LIVE.COM>**Sent:** Tuesday, August 30, 2022 12:35 PM**To:** DSS, FOIA <FOIA.DSS@ct.gov>**Subject:** Re: FOIA CT DSS Request | Medicaid programs 12/06/2021 [not-secure]**EXTERNAL EMAIL:** This email originated from outside of the organization. Do not click any links or open any attachments unless you trust the sender and know the content is safe.

Will DSS please provide the 12/06/2021 FOIA request?

All the best,
David Medeiros CBIS

**A.B.I. RESOURCES**[WEBSITE](#) | [FACEBOOK](#)

Main Office: 1-860-942-0365 | Ledyard Fax: 1-860-464-4960 | Windham Fax: 1-860-465-9591

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**From:** DSS, FOIA <FOIA.DSS@ct.gov>**Sent:** Tuesday, July 26, 2022 10:14 AM**To:** aabiwr@live.com <aabiwr@live.com>**Subject:** RE: FOIA CT DSS Request | Medicaid programs 12/06/2021 [not-secure]

Good Morning Mr. Medeiros,

I am checking with staff to determine if there are any responsive documents available and will get back to you as soon as possible.

Thank you

Department of Social Services
55 Farmington Avenue
Hartford, Connecticut 06105

From: aabiwr@live.com <aabiwr@live.com>
Sent: Tuesday, July 26, 2022 6:16 AM
To: DSS, FOIA <FOIA.DSS@ct.gov>
Subject: Re: FOIA CT DSS Request | Medicaid programs 12/06/2021 [not-secure]

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Will DSS please provide the 12/06/2021 FOIA request?

All the best,
David Medeiros CBIS



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From: A.B.I. RESOURCES L.L.C. 860 942-0365 <aabiwr@live.com>
Sent: Thursday, April 7, 2022 10:30 AM
To: DSS, FOIA <FOIA.DSS@ct.gov>
Subject: Re: FOIA CT DSS Request | Medicaid programs 12/06/2021 [not-secure]

Would the DSS please provide a status update?

All the best,
David Medeiros CBIS



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From: A.B.I. RESOURCES L.L.C. 860 942-0365 <aabiwr@live.com>
Sent: Monday, March 14, 2022 1:34 PM
To: DSS, FOIA <FOIA.DSS@ct.gov>
Subject: Re: FOIA CT DSS Request | Medicaid programs 12/06/2021 [not-secure]

03/14/2022

Would the DSS please provide a status update?

All the best,
David Medeiros CBIS



A.B.I. RESOURCES

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From: A.B.I. RESOURCES L.L.C. 860 942-0365 <aabiwr@live.com>
Sent: Friday, February 11, 2022 9:48 AM
To: DSS, FOIA <FOIA.DSS@ct.gov>
Subject: Re: FOIA CT DSS Request | Medicaid programs 12/06/2021 [not-secure]

02/11/2022

Would the Department please provide a status update?

All the best,
David Medeiros CBIS



A.B.I. RESOURCES

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From: A.B.I. RESOURCES L.L.C. 860 942-0365 <AABIWR@LIVE.COM>
Sent: Tuesday, January 18, 2022 8:42 AM
To: DSS, FOIA <FOIA.DSS@ct.gov>
Subject: Re: FOIA CT DSS Request | Medicaid programs 12/06/2021 [not-secure]

01/18/2022

Would the Department please provide a status update?

All the best,
David Medeiros CBIS



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From: DSS, FOIA <FOIA.DSS@ct.gov>**Sent:** Wednesday, December 15, 2021 11:20 AM**To:** A.B.I. RESOURCES L.L.C. 860 942-0365 <aabiwr@live.com>; DSS, FOIA <FOIA.DSS@ct.gov>**Subject:** RE: FOIA CT DSS Request | Medicaid programs 12/06/2021 [not-secure]

Your request for information has been received (see below or attached).

The Department will respond in accordance with the requirements of the CT FOIA.

This request will be directed to the appropriate staff for review and production of any existing responsive records/documents/etc.

If there are any costs associated with creating any nonexistant reports/documents/etc., an estimate will be provided to you before the records are compiled.

Thank you.

Department of Social Services

55 Farmington Avenue

Hartford, Connecticut 06105

From: A.B.I. RESOURCES L.L.C. 860 942-0365 <aabiwr@live.com>**Sent:** Monday, December 6, 2021 11:46 AM**To:** DSS, FOIA <FOIA.DSS@ct.gov>**Subject:** FOIA CT DSS Request | Medicaid programs 12/06/2021

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12/06/2021

Pertaining to Medicaid Programs.

2021 FOIA CT DSS request is attached.

All the best,

David Medeiros CBIS

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Re: Freedom of Information Act FOIA Request | Connecticut Gov. 10.17.2023 | Project Genesis

ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>

Wed 10/18/2023 5:56 AM

To: DSS, FOIA <FOIA.DSS@ct.gov>

Cc: DSS, Commis <commis.dss@ct.gov>; Dinnall, Janice <Janice.p.dinnall@ct.gov>

Thank you so much.

David

From: DSS, FOIA <FOIA.DSS@ct.gov>**Sent:** Tuesday, October 17, 2023 4:18 PM**To:** ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>; DSS, FOIA <FOIA.DSS@ct.gov>**Cc:** DSS, Commis <Commis.DSS@ct.gov>; Dinnall, Janice <Janice.P.Dinnall@ct.gov>**Subject:** RE: Freedom of Information Act FOIA Request | Connecticut Gov. 10.17.2023 | Project Genesis

David –

I have reattached the document again, but can see your requested data is visible in the original response, so there does not appear to be an error within the document.

FOIA Officer
Department of Social Services

**From:** ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>**Sent:** Tuesday, October 17, 2023 4:12 PM**To:** DSS, FOIA <FOIA.DSS@ct.gov>**Cc:** DSS, Commis <Commis.DSS@ct.gov>; Dinnall, Janice <Janice.P.Dinnall@ct.gov>; ABI RESOURCES 860 942-0365 <AABIWR@live.com>**Subject:** Re: Freedom of Information Act FOIA Request | Connecticut Gov. 10.17.2023 | Project Genesis

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I need to bring to your attention that the attached document you provided appears to be blank. Could you please resend the document or check if there was an error in the attachment?

Thank you.

David

From: DSS, FOIA <FOIA.DSS@ct.gov>**Sent:** Tuesday, October 17, 2023 3:44 PM**To:** DSS, FOIA <FOIA.DSS@ct.gov>; ABI RESOURCES 860 942-0365 <aabiwr@live.com>**Cc:** DSS, Commis <Commis.DSS@ct.gov>; Dinnall, Janice <Janice.P.Dinnall@ct.gov>**Subject:** RE: Freedom of Information Act FOIA Request | Connecticut Gov. 10.17.2023 | Project Genesis

David –

Please find the attached Excel spreadsheet in response to your FOIA request below. Please note that the earliest payments were issued to this provider was October 2016, so DSS does not have any data prior.

Following this response, I will consider this request completed within the Department of Social Services.

Thank you for your patience,

FOIA Officer
Department of Social Services

**From:** DSS, FOIA <FOIA.DSS@ct.gov>**Sent:** Tuesday, October 17, 2023 8:21 AM**To:** ABI RESOURCES 860 942-0365 <aabiwr@live.com>; DSS, FOIA <FOIA.DSS@ct.gov>**Cc:** DSS, Commis <Commis.DSS@ct.gov>; Dinnall, Janice <Janice.P.Dinnall@ct.gov>**Subject:** RE: Freedom of Information Act FOIA Request | Connecticut Gov. 10.17.2023 | Project Genesis

David –

Your request for information has been received.

The Department will respond in accordance with the requirements of the CT FOIA.

If there are any costs associated with complying with your request, an estimate will be provided to you before the records are compiled and provided to you.

Thank you.

FOIA Officer
Department of Social Services



From: ABI RESOURCES 860 942-0365 <aabiwr@live.com>

Sent: Tuesday, October 17, 2023 7:51 AM

To: DSS, FOIA <FOIA.DSS@ct.gov>

Cc: DSS, Commis <Commis.DSS@ct.gov>; Dinnall, Janice <Janice.P.Dinnall@ct.gov>

Subject: Freedom of Information Act FOIA Request | Connecticut Gov. 10.17.2023 | Project Genesis

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10/17/2023

Connecticut Department of Social Services DSS and Community Options Unit COU
Office of the Commissioner
55 Farmington Avenue
Hartford, CT 06105

RE: Freedom of Information Act Request FOIA

To Whom It May Concern:

I am writing to request information under the provisions of the Freedom of Information Act, 5 U.S.C. § 552, regarding the total payments made to Project Genesis through the Medicaid Connecticut ABI Waiver programs from 2013 to the present day.

Specifically, I am interested in obtaining financial data detailing the annual disbursements to Project Genesis for each of the following years:

2013
2014
2015
2016
2017
2018
2019
2020
2021
2022
2023

Project Genesis is a Medicaid provider operating within the state of Connecticut, and I am seeking information to better understand the financial relationships between this organization and the Medicaid Connecticut ABI Waiver programs.

Please provide any documents, records, reports, or other relevant information that pertains to the payments made to Project Genesis for the specified years. This information could include, but is not limited to, financial statements, invoices, payment logs, contracts, and any other documents that outline the financial transactions between Project Genesis and Medicaid Connecticut ABI Waiver programs.

If any part of my request is denied, please provide a written explanation of the specific exemptions under which the information is withheld.

I kindly request accommodations due to my disability. To facilitate my accessibility and participation, I would greatly appreciate the use of electronic records. Your support in this matter is highly valued.

Thank you for your understanding and assistance.

Sincerely,
David Medeiros
ABI Resources

RE: Freedom of Information Act FOIA Request | Connecticut Gov.

DSS, FOIA <FOIA.DSS@ct.gov>

Thu 10/12/2023 2:41 PM

To: DSS, FOIA <FOIA.DSS@ct.gov>; ABI RESOURCES 860 942-0365 <aabiwr@live.com>
Cc: Dinnall, Janice <Janice.P.Dinnall@ct.gov>; DSS, Commis <Commis.DSS@ct.gov>

David –

I wanted to follow-up with an update on the 9/26/23 request. After uploading the files into our review system, over 18,000 emails were discovered. This will take me much longer to complete, so the new projected timeline to complete the 9/26/23 request is a year. Once completed, I will begin the search on the 10/11/23 request.

Thank you for your patience,

FOIA Officer
Department of Social Services



From: DSS, FOIA <FOIA.DSS@ct.gov>
Sent: Wednesday, October 11, 2023 4:04 PM
To: ABI RESOURCES 860 942-0365 <aabiwr@live.com>; DSS, FOIA <FOIA.DSS@ct.gov>
Cc: Dinnall, Janice <Janice.P.Dinnall@ct.gov>; DSS, Commis <Commis.DSS@ct.gov>
Subject: RE: Freedom of Information Act FOIA Request | Connecticut Gov.

David –

Your request for information has been received.

The Department will respond in accordance with the requirements of the CT FOIA.

If there are any costs associated with complying with your request, an estimate will be provided to you before the records are compiled and provided to you.

*** PLEASE NOTE *** I am currently in the process of going through your request made on 9/26/2023, which pinged nearly 10,000 emails. That search will take me between 5 & 6 months to complete. Unless otherwise addressed in a response to this email, I will continue with the 9/26/2023 request, and will initiate this request upon completion of the other.

Thank you.

FOIA Officer
Department of Social Services



From: ABI RESOURCES 860 942-0365 <aabiwr@live.com>
Sent: Wednesday, October 11, 2023 12:35 PM
To: DSS, FOIA <FOIA.DSS@ct.gov>
Cc: Dinnall, Janice <Janice.P.Dinnall@ct.gov>; DSS, Commis <Commis.DSS@ct.gov>; ABI RESOURCES 860 942-0365 <AABIWR@live.com>
Subject: Freedom of Information Act FOIA Request | Connecticut Gov.

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10/11/2023

Connecticut Department of Social Services DSS and Community Options Unit COU
Office of the Commissioner
55 Farmington Avenue
Hartford, CT 06105

RE: Freedom of Information Act Request

To Whom It May Concern:

I am writing to formally request access to and copies of all communications (including but not limited to emails, memos, letters, and any other written or electronic correspondence) between the Connecticut Department of Social Services and COU as well as communications to and from Allied Community Resources. Specifically, I am interested in any communications that pertain to ABI Resources LLC and/or Mr. David Medeiros from the period of 2013 to the present date.

Given the increasing emphasis on digital communication, I kindly request that the provided information be delivered electronically. If this is not feasible, or if there are any associated fees, please inform me in advance so that I can make the necessary arrangements.

Should you have any questions regarding the specifics of this request, or if you require further clarification, please do not hesitate to contact me via email AABIWR@live.com. "Due to a recognized disability, I find that email communications provide the most effective and accessible means of communication for me. I kindly request that this preferred method of correspondence be accommodated."

12/1/23, 7:20 AM

Mail - ABI RESOURCES 860 942-0365 - Outlook

I am aware that under the FOIA, a response is required within a certain timeframe. I trust that you will process this request in accordance with state and federal regulations. Should any part of this request be denied, I ask that you justify all deletions by reference to specific exemptions of the act.

Thank you for your prompt attention to this matter. I appreciate your assistance and look forward to receiving the requested records at the earliest.

Sincerely,
David Medeiros
ABI Resources

RE: Freedom of Information Act Request: Communications Pertaining to Federal Medicaid ABI Waiver Program & Money Follows the Person Program

DSS, FOIA <FOIA.DSS@ct.gov>

Mon 10/23/2023 2:14 PM

To: DSS, FOIA <FOIA.DSS@ct.gov>; ABI RESOURCES 860 942-0365 <aabiwr@live.com>; DSS, Commis <Commis.DSS@ct.gov>

David –

I followed-up on your 10/11/2023 request with an explanation of the lengthy timeline proposed with this request, but have not received a response from you. This specific request pinged over 18,000 emails and is anticipated to take over a year to complete just this 9/26/2023 request alone. Would you be able to provide any additional keywords to use in order to narrow the search?

I look forward to your response,

FOIA Officer
Department of Social Services



From: DSS, FOIA <FOIA.DSS@ct.gov>

Sent: Tuesday, September 26, 2023 8:24 AM

To: ABI RESOURCES 860 942-0365 <aabiwr@live.com>; DSS, FOIA <FOIA.DSS@ct.gov>; DSS, Commis <Commis.DSS@ct.gov>

Subject: RE: Freedom of Information Act Request: Communications Pertaining to Federal Medicaid ABI Waiver Program & Money Follows the Person Program

David –

Your request for information has been received.

The Department will respond in accordance with the requirements of the CT FOIA.

If there are any costs associated with complying with your request, an estimate will be provided to you before the records are compiled and provided to you.

Thank you.

FOIA Officer
Department of Social Services



From: ABI RESOURCES 860 942-0365 <aabiwr@live.com>

Sent: Tuesday, September 26, 2023 7:11 AM

To: DSS, FOIA <FOIA.DSS@ct.gov>; DSS, Commis <Commis.DSS@ct.gov>

Subject: Freedom of Information Act Request: Communications Pertaining to Federal Medicaid ABI Waiver Program & Money Follows the Person Program

Importance: High

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Subject: Freedom of Information Act Request: Communications Pertaining to Federal Medicaid ABI Waiver Program & Money Follows the Person Program

Department of Health and Human Services

Center for Medicare and Medicaid Services / Connecticut Department of Social Services / and the Community Options Unit,

I hope this message finds you well. I am writing on behalf of ABI Resources LLC to make a request under the Freedom of Information Act (5 U.S.C. § 552) and Connecticut's Freedom of Information Act (Conn. Gen. Stat. § 1-200 et seq.).

Request Details:

We formally request access to, and copies of, all email communications, including attachments, sent to and from the Connecticut Department of Social Services, the Connecticut Community Options Unit, the Connecticut DSS Commissioners as well as emails to and from Ms. Amy Dumont COU DSS representative, related to the federal Medicaid Acquired Brain Injury (ABI) Waiver Program and the Money Follows the Person Program.

Specific Email Addresses:

AABIWR@live.com

ABI@ctbraininjury.com

David.M@ctbraininjury.com

Timeframe:

From January 1, 2013, to the present date.

Objective:

Our objective is to obtain a comprehensive understanding of all communications, dialogues, discussions, and information exchanged relating to the aforementioned programs.

Format:

We prefer to receive the requested documents in electronic format to facilitate access and review. Please send the documents via email to the following addresses:

Aabiwr@live.com

Conclusion:

We understand the obligations and constraints of your office and appreciate your attention to this request. We look forward to your prompt response, and, as stipulated by statute, we hope to receive the requested records within the legal time frame.

Thank you very much for your time and cooperation. We anticipate your expedient disclosure of the requested documents.

Sincerely,

David Medeiros
ABI Resources LLC

Fw: Verification Request | Fw: Request for Documentation to Update and Confirm Information on Provider Registries unsecure

ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>

Wed 11/1/2023 11:31 AM

To: maura.pardo@cga.ct.gov <maura.pardo@cga.ct.gov>

Cc: ABI RESOURCES LLC www.CTbrainINJURY.com <AABIWR@live.com>

From: DSS, FOIA <FOIA.DSS@ct.gov>**Sent:** Monday, March 20, 2023 3:56 PM**To:** ABI RESOURCES 860 942-0365 <aabiwr@live.com>**Subject:** RE: Verification Request | Fw: Request for Documentation to Update and Confirm Information on Provider Registries unsecure

Good Afternoon,

Your request for information has been received.

The Department will respond in accordance with the requirements of the CT FOIA.

If there are any costs associated with complying with your request, an estimate will be provided to you before the records are compiled and provided to you.

Thank you.

FOIA Officer
 Department of Social Services
 55 Farmington Avenue
 Hartford, Connecticut 06105

From: ABI RESOURCES 860 942-0365 <aabiwr@live.com>**Sent:** Monday, March 20, 2023 7:12 AM**To:** Cavallaro, Jennifer <Jennifer.Cavallaro@ct.gov>; Chase, Paul <Paul.Chase@ct.gov>; Slitt, Michael <Michael.Slitt@ct.gov>; DSS, FOIA <FOIA.DSS@ct.gov>; Dumont, Amy E <Amy.Dumont@ct.gov>; Orejuela, Elizabeth <Elizabeth.Orejuela@ct.gov>**Cc:** ABI Resources HIPAA Secure Correspondence www.CTBRAININJURY.com <abi@ctbraininjury.com>**Subject:** Re: Verification Request | Fw: Request for Documentation to Update and Confirm Information on Provider Registries unsecure**EXTERNAL EMAIL:** This email originated from outside of the organization. Do not click any links or open any attachments unless you trust the sender and know the content is safe.

Dear COU/CT DSS Recipients,

I hope this email finds you well. I am writing to inquire about a discrepancy in the correspondence I have been receiving from the COU/CT DSS.

On 3/10/2023, I received an email from ACR containing certain information that is crucial for ABI Resources to provide effective services to our clients and ensure the community has complete access to our services. However, I have not been receiving any correspondence from the COU/CT DSS regarding this matter. This has raised concerns about the accuracy and reliability of the information provided.

In light of this, I would like to kindly request your assistance in verifying the accuracy of the information provided by ACR in the email below:

[Again, Included within this email thread is the ACR email in reference]

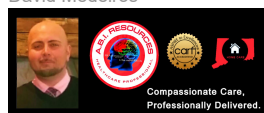
Please confirm the accuracy of this information. If you find any inaccuracies or outdated information, kindly inform us and provide the correct details.

Additionally, I would appreciate it if you could look into the issue of why I have not been receiving correspondence from the COU/CT DSS on this subject, and advise on any necessary steps to rectify the situation.

Your assistance in ensuring that our organization has access to accurate and up-to-date information is greatly appreciated. Please let us know if there are any further steps we need to take in order to obtain this verification.

Thank you for your time and attention to this matter. I look forward to your prompt response.

All the best,
 David Medeiros

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From: ABI RESOURCES 860 942-0365 <aabiwr@live.com>

Sent: Tuesday, March 14, 2023 8:47 AM

To: [Jennifer.cavallaro@ct.gov](mailto:jennifer.cavallaro@ct.gov) <[Jennifer.Cavallaro@ct.gov](mailto:jennifer.cavallaro@ct.gov)>; Paul <paul.chase@ct.gov>; Slitt, Michael <Michael.Slitt@ct.gov>; foia.dss@ct.gov <FOIA.DSS@ct.gov>; Amy Dumont <amy.dumont@ct.gov>; elizabeth orejuela <Elizabeth.Orejuela@ct.gov>

Cc: ABI Resources HIPAA Secure Correspondence www.CTBRAININJURY.com <abi@ctbraininjury.com>

Subject: Fw: Verification Request | Fw: Request for Documentation to Update and Confirm Information on Provider Registries unsecure

Hello COU / CT DSS,

I am reaching out on behalf of ABI Resources to request verification of the accuracy of the information provided by ACR within this email below.

As you know, it is crucial that our organization has access to accurate and up-to-date information in order to effectively provide services to our clients as well as ensure the community has complete access to our services. Therefore, we would like to request that DSS verify the accuracy of the following information provided by ACR below:

We kindly request that you confirm the accuracy of this information as soon as possible. If any of the information is found to be inaccurate or out of date, would you please let us know and provide us with the correct information?

We greatly appreciate your help in ensuring that our organization has access to accurate information. Please let us know if there are any additional steps we need to take in order to obtain this verification.

Thank you for your time and attention to this matter. We look forward to hearing back from you soon.

All the best,
David Medeiros



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From: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>

Sent: Monday, March 13, 2023 9:49 AM

To: Amy Dumont <amy.dumont@ct.gov>

Cc: ABI Resources HIPAA Secure Correspondence www.CTBRAININJURY.com <abi@ctbraininjury.com>

Subject: Verification Request | Fw: Request for Documentation to Update and Confirm Information on Provider Registries unsecure

Hello Amy,

I am reaching out on behalf of ABI Resources to request verification of the accuracy of the information provided by ACR.

As you know, it is crucial that our organization has access to accurate and up-to-date information in order to effectively provide services to our clients as well as ensure the community has complete access to our services. Therefore, we would like to request that DSS verify the accuracy of the following information provided by ACR below:

We kindly request that you confirm the accuracy of this information as soon as possible. If any of the information is found to be inaccurate or out of date, would you please let us know and provide us with the correct information?

We greatly appreciate your help in ensuring that our organization has access to accurate information. Please let us know if there are any additional steps we need to take in order to obtain this verification.

Thank you for your time and attention to this matter. We look forward to hearing back from you soon.

All the best,
David Medeiros



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Also, ABI Resources accepts no responsibility for any loss or damage from the use of this message and/or any attachments, including damage from viruses. Thank you. NOTE: Messages to or from the State of

Connecticut domain may be subject to the Freedom of Information statutes and regulations. ABI-639-DSSIACCCACTIPSLGLHFSCSWRCTACRCWCAAR-REF-417



From: Marihonor Flagg <mflagg@alliedgroup.org>

Sent: Monday, March 13, 2023 8:25 AM

To: ABI RESOURCES L.L.C. 860 942-0365 <AABIWR@LIVE.COM>

Cc: Valerie Giannelli <vgiannelli@alliedgroup.org>; Nicole Simmons <nsimmons@alliedgroup.org>

Subject: FW: Request for Documentation to Update and Confirm Information on Provider Registries insecure

Greetings – the answers are in red. Also, the acr@alliedgroup.org is for general document submission only. You do not need to CC that email address on correspondences.

Marihonor Flagg

Outreach & Training Coordinator

Allied Community Resources

Fax: (860) 627-0230

From: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>

Sent: Saturday, March 11, 2023 6:59 AM

To: Marihonor Flagg <mflagg@alliedgroup.org>; ACR@alliedgroup.org

Cc: ABI Resources HIPAA Secure Correspondence www.CTBRAININJURY.com <abi@ctbraininjury.com>

Subject: Re: Request for Documentation to Update and Confirm Information on Provider Registries insecure

Thank you Marihonor,

I hope this email finds you well. I am reaching out to inquire about the ACR Provider List and our listing on it. I noticed that several agencies are listed 3 to 4 times with the same information, and I was wondering if ABI Resources may do the same? Would ACR please list ABI Resources on the ACR Provider List in the same manner as other agencies listed 3 to 4 times with the same information? **The directory is produced by program. ABI Resources participates in the ABI Program and appears on that directory only.**

What is the process for being listed at the top of the ACR Provider List and how may ABI Resources ensure that we are consistently listed at the top of the list? **The directory is sorted by alphabetical order.**

As a reputable agency, we would like to ensure that our services are easily accessible to those seeking care, and being listed at the top of the provider list would help us achieve this goal. Therefore, I would appreciate any information you can provide on how this process works and what we can do to be listed at the top consistently. **The directory is sorted by alphabetical order**

Additionally, the ACR PIU document provided does not show areas and locations, which raises the concern that ABI Resources may not be listed for all areas. Therefore, I would like to ensure that we are listed for all areas to better serve our clients. **ABI Resources is listed for statewide services as indicated on the directory page I sent you on Friday.**

Furthermore, the ACR PIU document provided does not show service types, including PCA services. As ABI Resources offers a wide range of services, I would like to ensure that we are listed for all services, including PCA services, to make it easier for our clients to find us and access the care they need. **We have you in our system**

for the ABI Program only. If you wish to add the PCA Program, please send in current copies of your insurance certificates (liability, WC, theft) and your DCP. We will process your request and send you the letter you will need to enroll for PCA Waiver billing.

Lastly, we would like to inquire about the accessibility of the ACR Provider List to the public and what steps consumers need to take to access the list? **Per DSS directive, the directory is not for public view. It is for program participants/ reps and DSS care managers**

As a provider of services, we would like to ensure that our clients and potential clients can easily access the list to find the services they need. Therefore, I would appreciate it if you could provide information on the accessibility of the list and any steps that consumers need to take to access it. **It is not for public view**

Would it be possible for you to provide us with the link to the public ACR Provider List, so we may share it with our clients and make it easier for them to access? **There is no link to the Provider Directory that Allied produces and maintains**

Please let me know if there are any steps we need to take to update our listing or if you require any additional information from us.

Thank you for your time and consideration.

All the best,
David Medeiros



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DSSIAACTIPSLGLHFSCSWCRCTCR-REF-417



From: Marihonor Flagg <mflagg@alliedgroup.org>
Sent: Friday, March 10, 2023 2:59 PM
To: ABI RESOURCES 860 942-0365 <aabiwr@live.com>
Cc: ABI Resources HIPAA Secure Correspondence www.CTBRAININJURY.com <abi@ctbraininjury.com>
Subject: RE: Request for Documentation to Update and Confirm Information on Provider Registries unsecure

Hi David – attached please find the directory listing for your agency. I have attached an Update form to make any changes in the contact information if need be. Thank you.

Marihonor Flagg
 Outreach & Training Coordinator
 Allied Community Resources
 Fax: (860) 627-0230

From: ABI RESOURCES 860 942-0365 <aabiwr@live.com>
Sent: Friday, March 10, 2023 2:33 PM
To: ACR@alliedgroup.org; Marihonor Flagg <mflagg@alliedgroup.org>
Cc: ABI Resources HIPAA Secure Correspondence www.CTBRAININJURY.com <abi@ctbraininjury.com>
Subject: Request for Documentation to Update and Confirm Information on Provider Registries

Hello Allied Community Resources,

I am writing on behalf of ABI Resources to request an update and confirmation of our information on your provider registries. We value our partnership with your organization and want to ensure that our information is accurate and up-to-date.

Could you kindly provide us with the documentation necessary to update and confirm our information on your provider registries? We are committed to providing quality services to our clients and believe that accurate information is essential to maintaining our reputation and credibility as a provider.

Thank you for your assistance in this matter. We appreciate your efforts to help us maintain the highest standards of professionalism and quality in our services.

All the best,

David Medeiros



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A.B.I. Resources LLC

39 Kings Highway, Suite C

Gales Ferry CT, 06335

Phone: (860) 942-0365

Fax: (860) 465-9591

<https://www.CTbrainINJURY.com>

Date: 12/14/2023

Dear Matthew S. Antonetti,
Legal Director, Connecticut Department of Social Services,

This letter is written with a heavy sense of duty and urgency, reflecting years of accumulated concerns regarding the Connecticut Department of Social Services' handling of the Acquired Brain Injury (ABI) Waiver Program, and the recent mischaracterization of the whistleblower grievances and requests for clarity and transparency from the department. As the owner of ABI Resources and a person living with a brain injury, I must assert my rights firmly and unequivocally, demanding fair just treatment from your department.

It is crucial to address the recent correspondence from CT DSS, which not only misrepresents my willingness to engage in constructive dialogue but also trivializes the profound and systemic issues we have raised over the years. The portrayal of me as reluctant to communicate is not just inaccurate; it's a disservice to the earnest efforts we have put forth in advocating for the rights of individuals with brain injuries, including myself.

Your Department letter is misleading and is an attack on me personally. I will not participate in manipulative communications. For your reference.

Re: Concerns

Fri 9/29/2023 8:00 AM

To: Dumont, Amy E

Hello Amy,

I've reviewed the content of the recent email and found it to be inaccurate and concerning. Please re-evaluate the information, and let's discuss further.

*All the best,
David Medeiros
ABI Resources*

The communication I initiated on September 29, 2023, was a genuine attempt to address and resolve the issues at hand, not to avoid or impede progress.

I am expressing serious concerns regarding the communication strategies employed by the department. It has come to my attention that there may be instances of misleading information dissemination and potential manipulation of language. Such practices are particularly concerning as they appear to be targeted towards exploiting my disabilities. This not only discredits my legitimate concerns but also significantly impedes my capacity for self-advocacy. It is imperative that these issues be addressed promptly to ensure a transparent, fair, and respectful communication environment.

The response from your department needs a thorough re-evaluation. The concerns I have raised are far from being mere referral issues. They are deep-seated problems ingrained within the system, affecting the very core of how the ABI Waiver Program operates and serves its intended beneficiaries. Discriminatory practices, lack of transparency, and unethical behavior are just the tip of the iceberg. For years, these issues have been systematically overlooked or inadequately addressed, resulting in detrimental impacts on the individuals relying on this program, including my own business operations. The attached Comprehensive Grievance Report lays out these issues in detail, underscoring the necessity for immediate and comprehensive action.

Furthermore, I must emphasize my constitutional right as a citizen and as a business owner to submit Freedom of Information Act (FOIA) requests. These requests are not a mere formality; they are essential tools that ensure transparency and

accountability in governmental operations. The portrayal of these requests as problematic, as indicated in your department's response, is not just deeply troubling but also indicative of a larger issue within the department's system – an apparent aversion to transparency, accommodation, and accountability.

This is more than just FOIA requests for records, The lack of responsiveness from CT DSS and the difficulty in obtaining necessary documentation are further exacerbating these issues. This has and continues to hinder my ability to effectively self-advocate and communicate with Connecticut. This also raises serious questions about the department's willingness to address and rectify the concerns raised by people living with disabilities.

In your correspondence, there also appears to be a misleading representation of Ms. Amy Dumont's role as Interim Director of CT Department of Social Services. Such ambiguity is not conducive to effective communication or problem-solving and only adds to the complexity of the issues at hand. A clear and accurate representation of roles and responsibilities within CT DSS is crucial for any meaningful progress.

As a whistleblower and person living with brain injury, my rights should be respected and protected, not undermined or dismissed. The concerns raised are not individual grievances; they are indications of systemic flaws that need urgent attention. These issues are not only critical for upholding the integrity of the ABI Waiver Program but are also vital for the protection and advocacy of disability rights in Connecticut.

In light of these longstanding and unresolved issues, I urge the Department to engage in a sincere and meaningful dialogue within its many government departments. This is not just about rectifying individual grievances; it's about overhauling a system that has consistently failed to meet its obligations to its most vulnerable constituents. Our mutual goal should be to improve and uphold the integrity of the ABI Waiver Program, ensuring it effectively and ethically serves those it is meant to benefit. The time for superficial acknowledgments and ineffective half-measures is long gone. We need concrete actions and a commitment to systemic change.

As a brain-injured business owner advocating for change, I have taken every step within my capacity to bring these concerns to the attention of the appropriate professionals within the department. I firmly believe that this report has been placed in the capable hands of individuals designated to address and rectify these pressing issues. It is my sincere hope that these concerns will be approached with the gravity they deserve and that the designated individuals will work diligently to find meaningful solutions.

I want to emphasize that, as a person with a disability, my ability to verbally articulate the complexities of these challenges is hindered by my condition. I am not a policymaker, an attorney, an investigator, or a judicial system professional. I am a husband, a father, a friend, and a Connecticut business owner who lives with a brain injury. My commitment to advocating for change is driven by my lived experience and a deep desire to see improvements in the system.

I implore the Department to consider the gravity of the whistleblower grievances and the request for transparency and clarity. Please approach these concerns with kindness, compassion, and understanding. My intent in bringing these issues to light is to promote the greater good and to ensure that individuals with brain injuries and disabilities receive the support and services they need and deserve.

I have done all that I can do from the standpoint of disability self-advocacy, and I have presented these whistleblower concerns to the state Department. Now, I place my trust in the department's capabilities to address these concerns, create solutions, and work in the best interests of the greater good.

Best regards,
David Medeiros
David Medeiros
ABI Resources, CEO, Director, Team Member



Re: 12.14.2023 Urgent No Companion Authorizations Post-December 31st for Shared Consumers Medicaid ABI Waiver

ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>

Fri 12/15/2023 11:54 AM

To: Ronald Sturm <Ronald.Sturm@ctcommunitycare.org>; CTEVV@Gainwellgechnologies.com <CTEVV@Gainwellgechnologies.com>

Cc: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>

Would Gainwell please provide a status update?

Best regards,
David Medeiros
ABI Resources



From: Ronald Sturm <Ronald.Sturm@ctcommunitycare.org>

Sent: Thursday, December 14, 2023 3:37 PM

To: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>

Subject: RE: 12.14.2023 Urgent No Companion Authorizations Post-December 31st for Shared Consumers Medicaid ABI Waiver

Hi David,

For the consumers who are of concern here, you can reach out to CTEVV@Gainwellgechnologies.com to find out why the PAs in the Gainwell system are not in the Sandata system.

Thank you,

Ron

From: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>

Sent: Thursday, December 14, 2023 11:21 AM

To: Ronald Sturm <Ronald.Sturm@ctcommunitycare.org>

Subject: Re: 12.14.2023 Urgent No Companion Authorizations Post-December 31st for Shared Consumers Medicaid ABI Waiver

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Document attached

Best regards,
David Medeiros
ABI Resources



From: Ronald Sturm <Ronald.Sturm@ctcommunitycare.org>

Sent: Thursday, December 14, 2023 10:57 AM

To: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>

Subject: RE: 12.14.2023 Urgent No Companion Authorizations Post-December 31st for Shared Consumers Medicaid ABI Waiver

Could you provide me their names in a secure email?

Thank you,

Ron

Ronald Sturm, LMSW, MS, CBIS
Manager, Clinical Operations, ABI, PCA waiver
43 Enterprise Dr, Bristol, CT 06010-7472
860-257-1503 x4105

WWW.CTCOMMUNITYCARE.ORG

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From: ABI RESOURCES 860 942-0365 <AABIWR@LIVE.COM>

Sent: Thursday, December 14, 2023 10:56 AM

To: Ronald Sturm <Ronald.Sturm@ctcommunitycare.org>

Subject: Re: 12.14.2023 Urgent No Companion Authorizations Post-December 31st for Shared Consumers Medicaid ABI Waiver

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Consumers;

- EB
- AJ
- WL
- ES
- TM
- AV
- ZP

Best regards,
David Medeiros
ABI Resources



From: Ronald Sturm <Ronald.Sturm@ctcommunitycare.org>

Sent: Thursday, December 14, 2023 10:35 AM

To: ABI RESOURCES 860 942-0365 <aabiwr@live.com>

Subject: RE: 12.14.2023 Urgent No Companion Authorizations Post-December 31st for Shared Consumers Medicaid ABI Waiver

Good morning,

Could you please inform on who the clients are?

Thank you,

Ron

Ronald Sturm, LMSW, MS, CBIS
Manager, Clinical Operations, ABI, PCA waiver
43 Enterprise Dr, Bristol, CT 06010-7472
860-257-1503 x4105
WWW.CTCOMMUNITYCARE.ORG
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From: ABI RESOURCES 860 942-0365 <aabiwr@live.com>

Sent: Thursday, December 14, 2023 10:33 AM

To: Ronald Sturm <Ronald.Sturm@ctcommunitycare.org>

Subject: 12.14.2023 Urgent No Companion Authorizations Post-December 31st for Shared Consumers Medicaid ABI Waiver

Importance: High

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12.14.2023

Subject: Urgent: No Companion Authorizations Post-December 31st for shared consumers Medicaid ABI Waiver

Hello Ron,

I am reaching out concerning an important matter related to our shared consumers under CT Community Care.

It has come to our attention that there are no companion authorizations in place for these individuals after December 31st. This situation has been highlighted by Sandata, and as per their guidance, I am contacting you to seek clarity and a resolution.

The absence of these authorizations post the specified date could potentially disrupt the continuity and quality of care that we jointly strive to provide. Therefore, it is imperative that we address this matter promptly to ensure that our consumers continue to receive the necessary support without any hindrance.

Could you please provide us with detailed information regarding the status of these authorizations? Additionally, any steps that need to be taken from our end to expedite this process would be greatly appreciated.

12/15/23, 12:01 PM

Mail - ABI RESOURCES 860 942-0365 - Outlook

Understanding the critical nature of this issue, we are looking forward to your prompt response. Your assistance in this matter is crucial in helping us continue to provide exemplary care to our shared consumers.

Thank you in advance for your attention to this urgent matter.

Best regards,
David Medeiros
ABI Resources





A.B.I. Resources LLC

39 Kings Highway, Suite C

Gales Ferry CT, 06335

Phone: (860) 942-0365

Fax: (860) 465-9591

<https://www.CTbrainINJURY.com>

Date: 12/14/2023

Dear Matthew S. Antonetti,d

Legal Director, Connecticut Department of Social Services,

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It is crucial to address the recent correspondence from CT DSS, which not only misrepresents my willingness to engage in constructive dialogue but also trivializes the profound and systemic issues we have raised over the years. The portrayal of me as reluctant to communicate is not just inaccurate; it's a disservice to the earnest efforts we have put forth in advocating for the rights of individuals with brain injuries, including myself.

Your Department letter is misleading and is an attack on me personally. I will not participate in manipulative communications. For your reference.

Re: Concerns

Fri 9/29/2023 8:00 AM

To: Dumont, Amy E

Hello Amy,

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*All the best,
David Medeiros
ABI Resources*

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I am expressing serious concerns regarding the communication strategies employed by the department. It has come to my attention that there may be instances of misleading information dissemination and potential manipulation of language. Such practices are particularly concerning as they appear to be targeted towards exploiting my disabilities. This not only discredits my legitimate concerns but also significantly impedes my capacity for self-advocacy. It is imperative that these issues be addressed promptly to ensure a transparent, fair, and respectful communication environment.

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Furthermore, I must emphasize my constitutional right as a citizen and as a business owner to submit Freedom of Information Act (FOIA) requests. These requests are not a mere formality; they are essential tools that ensure transparency and

accountability in governmental operations. The portrayal of these requests as problematic, as indicated in your department's response, is not just deeply troubling but also indicative of a larger issue within the department's system – an apparent aversion to transparency, accommodation, and accountability.

This is more than just FOIA requests for records, The lack of responsiveness from CT DSS and the difficulty in obtaining necessary documentation are further exacerbating these issues. This has and continues to hinder my ability to effectively self-advocate and communicate with Connecticut. This also raises serious questions about the department's willingness to address and rectify the concerns raised by people living with disabilities.

In your correspondence, there also appears to be a misleading representation of Ms. Amy Dumont's role as Interim Director of CT Department of Social Services. Such ambiguity is not conducive to effective communication or problem-solving and only adds to the complexity of the issues at hand. A clear and accurate representation of roles and responsibilities within CT DSS is crucial for any meaningful progress.

As a whistleblower and person living with brain injury, my rights should be respected and protected, not undermined or dismissed. The concerns raised are not individual grievances; they are indications of systemic flaws that need urgent attention. These issues are not only critical for upholding the integrity of the ABI Waiver Program but are also vital for the protection and advocacy of disability rights in Connecticut.

In light of these longstanding and unresolved issues, I urge the Department to engage in a sincere and meaningful dialogue within its many government departments. This is not just about rectifying individual grievances; it's about overhauling a system that has consistently failed to meet its obligations to its most vulnerable constituents. Our mutual goal should be to improve and uphold the integrity of the ABI Waiver Program, ensuring it effectively and ethically serves those it is meant to benefit. The time for superficial acknowledgments and ineffective half-measures is long gone. We need concrete actions and a commitment to systemic change.

As a brain-injured business owner advocating for change, I have taken every step within my capacity to bring these concerns to the attention of the appropriate professionals within the department. I firmly believe that this report has been placed in the capable hands of individuals designated to address and rectify these pressing issues. It is my sincere hope that these concerns will be approached with the gravity they deserve and that the designated individuals will work diligently to find meaningful solutions.

I want to emphasize that, as a person with a disability, my ability to verbally articulate the complexities of these challenges is hindered by my condition. I am not a policymaker, an attorney, an investigator, or a judicial system professional. I am a husband, a father, a friend, and a Connecticut business owner who lives with a brain injury. My commitment to advocating for change is driven by my lived experience and a deep desire to see improvements in the system.

I implore the Department to consider the gravity of the whistleblower grievances and the request for transparency and clarity. Please approach these concerns with kindness, compassion, and understanding. My intent in bringing these issues to light is to promote the greater good and to ensure that individuals with brain injuries and disabilities receive the support and services they need and deserve.

I have done all that I can do from the standpoint of disability self-advocacy, and I have presented these whistleblower concerns to the state Department. Now, I place my trust in the department's capabilities to address these concerns, create solutions, and work in the best interests of the greater good.

Best regards,
David Medeiros
David Medeiros
ABI Resources, CEO, Director, Team Member



RE: 12.18.2023 Not in the system. Mediciad ABI Waiver Program Consumer

Ronald Sturm <Ronald.Sturm@ctcommunitycare.org>

Mon 12/18/2023 10:07 AM

To: ABI RESOURCES 860 942-0365 <aabiwr@live.com>

2 attachments (309 KB)

At Your Fingertips.pdf; AT_YOUR_FINGERTIPS_EVV.pdf;

Hello,

The PA has been active at Gainwell since 12/6. Please see attached. The issue is between Gainwell and Sandata, where CCC has no control.

The PA is #0771704354 against their AVR ID 008065132, which you will be able to see when looking this up. Eligibility is in place, too. CCC has done everything within our control.

When the email in the document says ctevv@dx.com, it should now be ctevv@gainwelltechnologies.com

There is an entire library of these tip sheets is here: [At Your Fingertips Tip Sheets \(ctdssmap.com\)](https://ctdssmap.com).

We hope this will be helpful to you.

Thank you,

Ron

Ronald Sturm, LMSW, MS, CBIS
Manager, Clinical Operations, ABI, PCA waiver
43 Enterprise Dr, Bristol, CT 06010-7472
860-257-1503 x4105

WWW.CTCOMMUNITYCARE.ORG
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From: Ronald Sturm
Sent: Monday, December 18, 2023 9:28 AM
To: ABI RESOURCES 860 942-0365 <aabiwr@live.com>
Subject: RE: 12.18.2023 Not in the system. Mediciad ABI Waiver Program Consumer

Hi David,

Thank you for bringing this to my attention. Could you send me another secure email with the client's full name?

Thanks again, I will look into this for you and provide you any update as soon as I receive one.

Ron

From: ABI RESOURCES 860 942-0365 <aabiwr@live.com>
Sent: Monday, December 18, 2023 8:37 AM
To: Ronald Sturm <Ronald.Sturm@ctcommunitycare.org>
Cc: ABI RESOURCES 860 942-0365 <AABIWR@live.com>
Subject: 12.18.2023 Not in the system. Mediciad ABI Waiver Program Consumer
Importance: High

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. (Review email address of sender to ensure it looks familiar and valid).

12.18.2023

Hello Ron,

I hope this message finds you well. I'm reaching out to bring to your attention an issue concerning a consumer associated with ABI Resources, specifically our Avon consumer identified as MW. The care manager has done all that they can to address this challenge.

12/18/23, 12:36 PM

Mail - ABI RESOURCES 860 942-0365 - Outlook

It appears that there may be a discrepancy or a lack of complete integration of this individual's information within the CT DSS systems. We have noticed that there are no records available in the Sandata EVV system for this consumer. This situation could be indicative of either incomplete registration or incorrect entry of their data.

Given the critical nature of accurate and complete data for the effective delivery of services, I kindly request your assistance in reviewing and rectifying this matter. An update on this situation would be greatly appreciated, as it will enable us to ensure continuity and efficiency in the services we provide.

Thank you for your prompt attention to this issue. Your cooperation and support in maintaining the integrity of our service system are invaluable.

Best regards,
David Medeiros
ABI Resources



Re: CT DSS: No Authorization Scheduling-ABI RESOURCES 4103-Ticket 539494 ID: 539494 Account: [Sandata Technologies]

Lupson Pasteur (Sandata Technologies) <support@sandata.zendesk.com>

Mon 12/18/2023 9:15 AM

To: David Medeiros <aabiwr@live.com>

##- Please type your reply above this line -##



PLEASE DO NOT FORWARD THIS EMAIL! Do not reply to this email unless it pertains to the issue referenced in this email.

Your request (539494) has been updated:

Lupson Pasteur (Sandata Technologies)

Dec 18, 2023, 9:15 AM EST

Heather and David,

I hope all is well. Please send me a screenshot of the authorization that shows in the state portal for each client showing the correct end date.

- Member Name:
- Member Medicaid ID:
- **ClientOtherID (Required in order to escalate):**
- Agency's AVRS ID Number:
- What Payor? Ct Medicaid Clinical/non clinical, MHW, Etc
- Member Authorization Number:
- Name of service code(s) missing:
- How many units/hours/visits:
- Dates of service(s) missing:
- Date Authorization Uploaded (Determination Date column in DSS Portal):
- Agency Confirmed Member in DSS Portal (Y/N):
- Client Eligibility in Portal- Agency should provide Verification Number in the Eligibility Verification Response field in portal:
- DSS Portal Status Column Reflects Approved or Auto-Approved (Y/N):
- Member Checked in EVV by Customer Care Agent (Y/N):

Thanks,

Check out Sandata on Demand (with the link below), your 24/7 resource to all things Sandata support! Review release notes, how to videos and other tips for using our software.

<https://sandata.zendesk.com/hc/en-us>

Lupson Pasteur

Specialist, Support-Tier 2

Sandata Technologies

[270 Duffy Avenue, Unit 266A, Hicksville, NY 11801](#)

Lupson Pasteur (Sandata Technologies)

Dec 18, 2023, 9:13 AM EST

Heather,

I hope all is well. Please send me a screenshot of the authorization that shows in the state portal for each client showing the correct end date.

- Member Name:
- Member Medicaid ID:
- **ClientOtherID (Required in order to escalate):**
- Agency's AVRS ID Number: