
Supporting documentation

Additional Information

01.03.2024 FOIA CCC CCCi Freedom of Information Act Expedited Processing Requested CHRO DSS ADA Whistleblower Protections David Medeiros ABI Resources Connecticut .pdf

Fees

Fee waiver

no

Expedited processing

Expedited Processing

yes

Explanation

Reason for Expedition and Personal Circumstances: As a survivor of a brain injury and stroke, my condition necessitates prompt access to the requested information. The nature of my disabilities can sometimes impose barriers to effective self-advocacy and communication. Timely access to these records is not just a matter of legal right but also a critical component of my ability to manage and respond to the challenges posed by my disabilities. The potential delay in receiving this information could significantly impact my ability to effectively advocate for myself and others in similar situations. The information requested is crucial for ensuring that rights are not just upheld but actively protected, particularly in the context of disability support and advocacy. Under the FOIA, there is provision for expedited processing when the person requesting the information demonstrates a compelling need. According to the FOIA, a compelling need is defined as a situation where failure to obtain the requested records could reasonably be expected to pose an imminent threat to the life or physical safety of an individual. In my case, while there may not be an immediate physical threat, the lack of timely information significantly impairs my rights and advocacy efforts, which are essential for my wellbeing and that of others who rely on my support and expertise. Therefore, I kindly request that my FOIA application be processed on an expedited basis, in recognition of these factors. Your prompt attention to this request would be greatly appreciated and would support my ongoing efforts to champion the rights and needs of individuals with disabilities. If my request is denied in whole or part, I ask that you justify all deletions by reference to specific exemptions of the Act. I will also expect you to release all segregable portions of otherwise exempt material. I reserve the right to appeal your decision to withhold any information.

Communication Accommodations: Due to my personal circumstances, including living with a brain injury and being a stroke survivor, I find electronic forms of communication are more effective for my full participation and understanding. These methods allow me to better process, comprehend, and reference the details of our interactions. I kindly request that all communications regarding this FOIA request, including any acknowledgments, updates, or responses, be directed to me via email or written correspondence. Your cooperation in this regard is not only a legal compliance matter but also an acknowledgment of the accommodations necessary for effective communication and information access. A prompt and detailed response to this request is essential for the transparent and accountable functioning of the

The following list contains the entire submission submitted January 03, 2024 07:45:03am ET, and is formatted for ease of viewing and printing.

Contact information

First name	David
Last name	Medeiros
Mailing Address	215 Mountain St
City	Willimantic
State/Province	CT
Postal Code	06226
Country	United States
Phone	8604633638
Company/Organization	ABI Resources LLC
Email	aabiwr@live.com

Request

Request ID	1005971
Confirmation ID	1005386

Request description

Date: 01.02.2024 Documents are attached. Subject: Freedom of Information Act Request – Expedited Processing Requested Dear FOIA Officer, I, David Medeiros, founder of ABI Resources and a brain injury survivor, am submitting a request under the Connecticut Freedom of Information Act, Conn. Gen. Stat. § 1-200 et seq., for records related to Michael Slitt's involvement in the Connecticut Medicaid Acquired Brain Injury Waiver Program. This request is in direct connection with the legal case "David Medeiros v. State of CT, Department of Social Services, CHRO No. 2410220" and pertains to civil rights and whistleblower retaliation grievances.

Expedited Processing Request: Due to the urgent nature of this request, especially its connection with the mentioned legal case and Whistleblower Comprehensive Grievance reports, I request expedited processing.

Specific Information Requested: All legal cases, complaints, and proceedings related to civil rights violations, disability discrimination, or whistleblower retaliation within the ABI Waiver Program. Detailed records of Mr. Slitt's employment and responsibilities, including written communications and meeting records. Reports, audits, or evaluations involving Mr. Slitt in the program context. This information is vital for understanding program dynamics, especially concerning civil disability rights and whistleblower protections.

Context and Importance: This request aligns with my personal circumstances as a disability advocate and brain injury survivor. Timely access to these records is essential for effective advocacy and self-representation, given the nature of my disability. Under the FOIA, I assert a compelling need for expedited processing, as delays could impair my advocacy efforts and rights.

Communication Accommodations: Due to my condition, I request all communications be made via email or written correspondence for better processing and understanding. Your prompt response is crucial for transparency and accountability in the Connecticut Medicaid ABI Waiver Program and will aid in advocacy and policy analysis.

Conclusion: I reserve the right to appeal any decision to withhold information or deny a waiver of fees and expect justification for all deletions with reference to specific exemptions of the Act. Thank you for your attention to this matter. Best regards, David Medeiros ABI Resources Medicaid Acquired Brain Injury ABI Waiver Program Provider

Supporting documentation

Additional Information

01.03.2024 FOIA Michael Slitt Freedom of Information Act Expedited Processing Requested CHRO DSS ADA Whistleblower Protections David Medeiros ABI Resources Connecticut .pdf

Fees

Fee waiver	no
------------	----

Expedited processing

Expedited Processing	yes
----------------------	-----

Explanation

Reason for Expedition and Personal Circumstances: As a survivor of a brain injury and stroke, my condition necessitates prompt access to the requested information. The nature of my disabilities can sometimes impose barriers to effective self-advocacy and communication. Timely access to these records is not just a matter of legal right but also a critical component of my ability to manage and respond to the challenges posed by my disabilities. The potential delay in receiving this information could significantly impact my ability to effectively advocate for myself and others in similar situations. The information requested is crucial for ensuring that rights are not just upheld but actively protected, particularly in the context of disability support and advocacy. Under the FOIA, there is provision for expedited processing when the person requesting the information demonstrates a compelling need. According to the FOIA, a compelling need is defined as a situation where failure to obtain the requested records could reasonably be expected to pose an imminent threat to the life or physical safety of an individual. In my case, while there may not be an immediate physical threat, the lack of timely information significantly impairs my rights and advocacy efforts, which are essential for my wellbeing and that of others who rely on my support and expertise. Therefore, I kindly request that my FOIA application be processed on an expedited basis, in recognition of these factors. Your prompt attention to this request would be greatly appreciated and would support my ongoing efforts to champion the rights and needs of individuals with disabilities. If my request is denied in whole or part, I ask that you justify all deletions by reference to specific exemptions of the Act. I will also expect you to release all segregable portions of otherwise exempt material.

The following list contains the entire submission submitted December 26, 2023 03:50:04pm ET, and is formatted for ease of viewing and printing.

Contact information

First name	David
Last name	Medeiros
Mailing Address	215 Mountain St
City	Willimantic
State/Province	CT
Postal Code	06226
Country	United States
Phone	8604633638
Company/Organization	ABI Resources LLC
Email	aabiwr@live.com

Request

Request ID	999171
Confirmation ID	998586

Date: 12/26/2023 Subject: Freedom of Information Act Request – Expedited Processing Requested I am writing to submit a request under the Connecticut Freedom of Information Act, and Conn. Gen. Stat. § 1-200 et seq. As a brain injury survivor, stroke survivor, and founder of ABI Resources, a company providing disability support services. The purpose of this request is to obtain records pertaining to:

- All grievances, complaints, whistleblower complaints, and retaliation complaints.
- Any legal cases, including lawsuits or administrative proceedings, relating to civil rights violations, disability discrimination, or whistleblower retaliation within these programs.

This request seeks access to records pertaining to all grievances, complaints, whistleblower complaints, and retaliation complaints. This includes any legal cases, lawsuits, or administrative proceedings related to civil rights violations, disability discrimination, or whistleblower retaliation within Connecticut's various state-managed programs. The records are critical for understanding the dynamics of interactions within these programs, especially in the context of civil disability rights and whistleblower protections. They are pivotal for informed advocacy and ensuring compliance with legal and ethical standards in these vital areas. I specifically refer to the case of David Medeiros v. State of CT Department of Social Services (CHRO No. 2410220), in which I am directly involved. This case underlines the urgent need for transparency and accountability within state-managed disability support programs.

Given the direct connection of this request to the following:

- Whistleblower Report, Comprehensive Grievance Report and Request for Clarity. Addressing Issues within the Connecticut Medicaid Acquired Brain Injury (ABI) Waiver Program.

Whistleblower Report
Prepared by: David Medeiros and ABI Resources LLC
Date: November 21, 2023
ABI Resources LLC
39 Kings Hwy STE C Gales Ferry, CT. 06226
860 942-0365 • 12.23.2023 Letter - Governor Ned Lamont: Addressing Systemic Failure in ADA Compliance and Disability Discrimination in Connecticut – A Call to Action Against Whistleblower Retaliation and the Failure of CT DSS and CHRO to Uphold Disability Rights.

Given my personal circumstances as a brain injury and stroke survivor, timely access to these records is not just a legal right but a necessity. The nature of my disabilities sometimes imposes barriers to effective self-advocacy and communication. Prompt access to these records is crucial for my ability to manage and respond to the challenges posed by my disabilities. Under the FOIA, there is a provision for expedited processing when the requester demonstrates a compelling need. While there may not be an

Supporting documentation

Additional Information	12.26.2023 FOIA Freedom of Information Act. Failure in ADA Accommodation Compliance. Disability Discrimination Whistleblower Retaliation .pdf
------------------------	---

Fees

Fee waiver	no
------------	----

Expedited processing

Expedited Processing	yes
----------------------	-----

Explanation

Reason for Expedition and Personal Circumstances: As a survivor of a brain injury and stroke, my condition necessitates prompt access to the requested information. The nature of my disabilities can sometimes impose barriers to effective self-advocacy and communication. Timely access to these records is not just a matter of legal right but also a critical component of my ability to manage and respond to the challenges posed by my disabilities. The potential delay in receiving this information could significantly impact my ability to effectively advocate for myself and others in similar situations. The information requested is crucial for ensuring that rights are not just upheld but actively protected, particularly in the context of disability support and advocacy. Under the FOIA, there is provision for expedited processing when the person requesting the information demonstrates a compelling need. According to the FOIA, a compelling need is defined as a situation where failure to obtain the requested records could reasonably be expected to pose an imminent threat to the life or physical safety of an individual. In my case, while there may not be an immediate physical threat, the lack of timely information significantly impairs my rights and advocacy efforts, which are essential for my wellbeing and that of others who rely on my support and expertise. Therefore, I kindly request that my FOIA application be processed on an expedited basis, in recognition of these factors. Your prompt attention to this request would be greatly appreciated and would support my ongoing efforts to champion the rights and needs of individuals with disabilities. If my request is denied in whole or part, I ask that you justify all deletions by reference to specific exemptions of the Act. I will also expect you to release all segregable portions of otherwise exempt material. I reserve the right to appeal your decision to withhold any information.

Communication Accommodations: Due to my personal circumstances, including living with a brain injury and being a stroke survivor, I find electronic forms of communication are more effective for my full participation and understanding. These methods allow me to better process, comprehend, and reference the details of our interactions. I kindly request that all communications regarding this FOIA request, including any acknowledgments, updates, or responses, be directed to me via email or written correspondence. Your prompt attention to and accommodation of my request will not only adhere to the legal framework but also support my ongoing commitment to advocating for human rights and improving the Medicaid ABI Waiver Program in Connecticut. I appreciate your understanding and

From: ABI RESOURCES 860 942-0365
Sent: Thursday, December 7, 2023 12:00 PM
To: CMS FOIA Request
Subject: 12.07.2023 FOIA Freedom of Information Act Request - CMS HHS Dr. Nichole Collins Records

12.07.2023 FOIA Freedom of Information Act Request - CMS Dr. Nichole Collins' Records'

Dear FOIA Compliance Officer,

In accordance with the Freedom of Information Act (5 U.S.C. § 552), I am requesting access to and copies of all CMS HHS records concerning Dr. Nichole Collins, Ph.D., whose credentials include PHD, BCBA, LBA, and who holds a Connecticut License (#326). Dr. Collins is registered under the NPI Number 1891238853. This request specifically pertains to her professional engagement with the Connecticut Medicaid ABI Waiver Program 1 and 2, and the Money Follows the Person (MFP) Program.

1. Professional Credentials and Licensing:

Please provide records confirming Dr. Collins's credentials and her licensure status in the state of Connecticut.

2. Financial Records:

Detailed financial documentation is requested, including the total number of consumers served, itemized billing statements, and payments received for services rendered by Dr. Collins and any associated billing entities.

3. Consumer Service Records:

Complete information regarding the consumers served by Dr. Collins, including services provided, dates, times, and locations, along with the approval process documentation for these services.

4. Program Compliance and Oversight:

Documents pertaining to the oversight and compliance measures ensuring adherence to program standards by Dr. Collins and related entities.

5. Supplementary Records:

Requesting any related audits, reports, internal communications, policy documents, complaints, grievances, and compliance reviews involving Dr. Collins's participation in

the aforementioned Medicaid programs.

6. Privacy and Confidentiality:

Should any information be exempt from disclosure under FOIA, I request that such information be redacted with a detailed justification, citing the relevant statutory exemption.

7. ADA Compliance:

In accordance with the Americans with Disabilities Act, please provide all records in an accessible electronic format.

8. Request Distinctiveness:

This request is unique and should be processed independently of other FOIA requests.

9. FOIA Officer Correspondence:

Kindly include the contact information of the FOIA officer responsible for this request.

10. The scope of this request covers a period from the past seven years to the present date.

I appreciate your prompt attention to this matter.

Best regards,
David Medeiros
ABI Resources

<[HTTPS://WWW.CTBRAININJURY.COM](https://www.ctbraininjury.com)>

The following list contains the entire submission submitted December 23, 2023 11:30:02am ET, and is formatted for ease of viewing and printing.

Contact information

First name	David
Last name	Medeiros
Mailing Address	215 Mountain St
City	Willimantic
State/Province	CT
Postal Code	06226
Country	United States
Phone	8604633638
Company/Organization	ABI Resources LLC
Email	aabiwr@live.com

Request

Request ID	998046
Confirmation ID	997461

Request description

Subject: Freedom of Information Act Request - Contact Information of Connecticut Constitutional Offices and Public Officials Dear FOIA Officer, As the founder and owner of ABI Resources, a company specializing in disability support services, and an advocate with a profound dedication to civil rights and legal justice, I am submitting this request under the Connecticut Freedom of Information Act, Conn. Gen. Stat. § 1-200 et seq. Request for Information: I am requesting access to and copies of all records containing the following information: A comprehensive list of all public officials, employees, and staff within Connecticut's Constitutional Offices, including but not limited to names, titles, and CT.gov email addresses. A comprehensive list of all public officials, employees, and staff within Connecticut's House of Representatives Offices, including but not limited to names, titles, and CT.gov email addresses. A comprehensive list of all public officials, employees, and staff within Connecticut's Senators including but not limited to names, titles, and CT.gov email addresses. Expedited Processing Request: Given the urgent nature of this request, which is intricately linked to a legal case (David Medeiros v. State of CT, Department of Social Services, CHRO No. 2410220) and a comprehensive grievance report addressing issues within the Connecticut Medicaid Acquired Brain Injury (ABI) Waiver Program Whistleblower report, I am requesting expedited processing of this FOIA request. Communication Accommodations: Due to my personal circumstances, including living with a brain injury and being a stroke survivor, I find that alternate forms of communication, such as email or written messages, are more effective for my full participation and understanding. These methods allow me to better process, comprehend, and reference the details of our interactions. I kindly request that all communications regarding this FOIA request, including any acknowledgments, updates, or responses, be directed to me via email or written correspondence. Your prompt attention to and accommodation of my request will not only adhere to the legal framework but also support my ongoing commitment to advocating for human rights and improving the Medicaid ABI Waiver Program in Connecticut. I appreciate your understanding and cooperation in this matter. Thank you for your assistance and consideration. Best regards, David Medeiros ABI Resources Medicaid Acquired Brain Injury ABI Waiver Program Provider

Supporting documentation

Fees

Fee waiver

no

Expedited processing

Expedited Processing

yes

Expedited Processing Request: Given the urgent nature of this request, which is intricately linked to a legal case (David Medeiros v. State of CT, Department of Social Services, CHRO No. 2410220) and a comprehensive grievance report addressing issues within the Connecticut Medicaid Acquired Brain Injury (ABI) Waiver Program Whistleblower report, I am requesting expedited processing of this FOIA request. Communication Accommodations: Due to my personal circumstances, including living with a brain injury and being a stroke survivor, I find that alternate forms of communication, such as email or written messages, are more effective for my full participation and understanding. These methods allow me to better process, comprehend, and reference the details of our interactions. I kindly request that all communications regarding this FOIA request, including any acknowledgments, updates, or responses, be directed to me via email or written correspondence. Your prompt attention to and accommodation of my request will not only adhere to the legal framework but also support my ongoing commitment to advocating for human rights and improving the Medicaid ABI Waiver Program in Connecticut. I appreciate your understanding and cooperation in this matter.

Explanation

The following list contains the entire submission submitted December 23, 2023 01:20:06pm ET, and is formatted for ease of viewing and printing.

Contact information

First name	David
Last name	Medeiros
Mailing Address	215 Mountain St
City	Willimantic
State/Province	CT
Postal Code	06226
Country	United States
Phone	8604633638
Company/Organization	ABI Resources LLC
Email	aabiwr@live.com

Request

Request ID	998111
Confirmation ID	997526

Request description

Subject: Request for Information under the Freedom of Information Act – Astread Ferron Poole's Involvement in the Connecticut Medicaid ABI Waiver Program

Dear FOIA Officer, I am submitting this request under the Connecticut Freedom of Information Act, Conn. Gen. Stat. § 1-200 et seq., to obtain records pertaining to Chief of Staff at the Connecticut Department of Social Services (DSS) and the Director of Administration Astread Ferron-Poole's role and activities within the Connecticut Medicaid Acquired Brain Injury Waiver Program. This request is made with the utmost seriousness and urgency to obtain comprehensive records concerning Astread Ferron-Poole's involvement in the Connecticut Medicaid Acquired Brain Injury Waiver Program, and any complaints, lawsuits, or grievances pertaining to civil rights or whistleblower retaliation. Expedited

Processing Request: The nature of this request is critical due to its direct connection with the legal case (David Medeiros v. State of CT, Department of Social Services, CHRO No. 2410220) and the Whistleblower Comprehensive Grievance reports concerning the ABI Waiver Program. Given these circumstances, I am requesting expedited processing. Specific Information

Requested: To gain a thorough understanding of Ms. Ferron-Poole's involvement in the program, I request the following: Complete records detailing Ms. Ferron-Poole's employment, roles, and responsibilities within the ABI Waiver Program. All written communications, including emails and memos, involving Ms. Ferron-Poole related to the program's operations. Records of meetings, including minutes and notes, with Ms. Ferron-Poole's participation, pertinent to the program. Reports, audits, or evaluations involving Ms. Ferron-Poole in the context of the program. Records of Reports of any complaints, lawsuits, or grievances pertaining to civil rights or whistleblower retaliation. From the first date of employment to the present day.

Communication Accommodations: In light of my personal circumstances, including living with a brain injury and being a stroke survivor, I request that all communications related to this FOIA request be conducted via email correspondence. This will ensure that I can fully process and comprehend the information, in line with my capabilities and needs. Your cooperation in this regard is not only a legal compliance matter but also an acknowledgment of the accommodations necessary for effective communication and information access. A prompt and detailed response to this request is essential for the transparent and accountable functioning of the Connecticut Medicaid ABI Waiver Program. Your attention to this matter will significantly contribute to

Supporting documentation

Fees

Fee waiver no

Expedited processing

Expedited Processing yes

Explanation

Expedited Processing Request: The nature of this request is critical due to its direct connection with the legal case (David Medeiros v. State of CT, Department of Social Services, CHRO No. 2410220) and the Whistleblower Comprehensive Grievance reports concerning the ABI Waiver Program. Given these circumstances, I am requesting expedited processing.

Specific Information Requested: To gain a thorough understanding of Ms. Ferron-Poole's involvement in the program, I request the following: Complete records detailing Ms. Ferron-Poole's employment, roles, and responsibilities within the ABI Waiver Program. All written communications, including emails and memos, involving Ms. Ferron-Poole related to the program's operations. Records of meetings, including minutes and notes, with Ms. Ferron-Poole's participation, pertinent to the program. Reports, audits, or evaluations involving Ms. Ferron-Poole in the context of the program. Records of Reports of any complaints, lawsuits, or grievances pertaining to civil rights or whistleblower retaliation. From the first date of employment to the present day. Communication Accommodations: In light of my personal circumstances, including living with a brain injury and being a stroke survivor, I request that all communications related to this FOIA request be conducted via email correspondence. This will ensure that I can fully process and comprehend the information, in line with my capabilities and needs. Your cooperation in this regard is not only a legal compliance matter but also an acknowledgment of the accommodations necessary for effective communication and information access. A prompt and detailed response to this request is essential for the transparent and accountable functioning of the Connecticut Medicaid ABI Waiver Program. Your attention to this matter will significantly contribute to ongoing advocacy self advocacy efforts and policy analysis in this critical area of public health and disability support. Thank you for your prompt attention to this request. Best regards, David Medeiros ABI Resources Medicaid Acquired Brain Injury ABI Waiver Program Provider

The following list contains the entire submission submitted December 21, 2023 02:10:12pm ET, and is formatted for ease of viewing and printing.

Contact information

First name	David
Last name	Medeiros
Mailing Address	215 Mountain St
City	Willimantic
State/Province	CT
Postal Code	06226
Country	United States
Phone	8604633638
Company/Organization	ABI Resources LLC
Email	aabiwr@live.com

Request

Request ID	996526
Confirmation ID	995941

Request description

12.21.2023 Subject: Freedom of Information Act Request for Records Related to Dr. Cherron Payne and Associated Connecticut Matters Dear Freedom of Information Officer, I am writing to request all records under the Freedom of Information Act (FOIA) pertaining to communications, complaints, whistleblower retaliations, and disability discrimination involving any employee of the Connecticut Commission on Human Rights and Opportunities (CHRO) and representatives of the Department of Social Services (DSS) in relation to Dr. Cherron Payne of Farmington, Connecticut. This request is specifically directed towards her role as an administrative law judge and chief human rights referee for the CHRO, as appointed by Governor Ned Lamont. Nature of Request: This FOIA request seeks to uncover communications records relevant to a whistleblower complaint addressing systemic injustice, particularly concerning disability discrimination and whistleblower retaliation. Expedited Processing Request: Given the ongoing legal case, David Medeiros v. State of CT, Department of Social Services, CHRO No. 2410220, I request expedited processing of this FOIA. The information is urgently required for public knowledge and understanding of this significant matter. Format of Records: In compliance with the Americans with Disabilities Act (ADA), I request that all records be provided in an accessible electronic format. Unique Nature of Request: This request is of a comprehensive scope and is particularly significant due to its relevance to ongoing public and legal discussions. It is imperative that these records are disclosed to ensure transparency and accountability in public service. Contact Information Request: Please provide the contact details of the FOIA officer responsible for the processing of this request. Appeal Procedures: If any part of this request is denied, I kindly ask that you cite the specific FOIA exemptions applied and provide detailed appeal procedures as per the law. Conclusion: I appreciate your prompt attention to this urgent and significant matter. The disclosure of these records is essential for maintaining public trust and ensuring justice in our legal and civil rights systems. David Medeiros ABI Resources Connecticut Medicaid Acquired Brain Injury ABI Waiver Program Provider.

Supporting documentation

Fees

Fee waiver

no

Expedited processing

Expedited Processing

yes

Explanation

Given the ongoing legal case, David Medeiros v. State of CT, Department of Social Services, CHRO No. 2410220, I request expedited processing of this FOIA. The information is urgently required for public knowledge and understanding of this significant matter.



A.B.I. Resources LLC

39 Kings Highway, Suite C

Gales Ferry CT, 06335

Phone: (860) 942-0365

Fax : (860) 465-9591

<https://www.CTbrainINJURY.com>

Date: 01.02.2024

Subject: Freedom of Information Act Request – Expedited Processing Requested

Request for Information under the Freedom of Information Act – Jennifer Zakrzewsk's jennifer.zakrzewski@ct.gov

Dear FOIA Officer,

I am submitting this request under the Connecticut Freedom of Information Act, Conn. Gen. Stat. § 1-200 et seq., to obtain records pertaining to Jennifer Zakrzewsk's role and activities within the Connecticut Medicaid Acquired Brain Injury Waiver Program, David Medeiros and ABI Resources. This request is made with the utmost seriousness and urgency to obtain comprehensive records concerning Jennifer Zakrzewsk's involvement in the Connecticut Medicaid Acquired Brain Injury Waiver Program, and any complaints, lawsuits, or grievances pertaining to civil rights or whistleblower retaliation. I am writing to submit a request under the Connecticut Freedom of Information Act, and Conn. Gen. Stat. § 1-200 et seq. As a brain injury survivor, stroke survivor, and founder of ABI Resources, a company providing disability support services.

Expedited Processing Request:

The nature of this request is critical due to its direct connection with the legal case (David Medeiros v. State of CT, Department of Social Services, CHRO No. 2410220) and the Whistleblower Comprehensive Grievance reports concerning the ABI Waiver Program. Given these circumstances, I am requesting expedited processing.

Specific Information Requested:

To gain a thorough understanding of Ms. Zakrzewsk's involvement in the program, I request the following:

All legal cases, including lawsuits or administrative proceedings, relating to civil rights violations, disability discrimination, or whistleblower retaliation within these programs.

Complete records detailing Ms. Zakrzewsk's employment, roles, and responsibilities within the ABI Waiver Program as well as CHRO civil rights.

All written communications, including emails and memos, involving Ms. Zakrzewsk related to the program's operations.

Records of meetings, including minutes and notes, with Ms. Zakrzewsk's participation, pertinent to the program.

Reports, audits, or evaluations involving Ms. Zakrzewsk in the context of the program.

Records of Reports of any complaints, lawsuits, or grievances pertaining to civil rights or whistleblower retaliation.

From the first date of employment to the present day.

All grievances, complaints, whistleblower complaints, and retaliation complaints.

This request seeks access to records pertaining to all grievances, complaints, whistleblower complaints, and retaliation complaints. This includes any legal cases, lawsuits, or administrative proceedings related to civil rights violations, disability discrimination, or whistleblower retaliation within Connecticut's various state-managed programs

The records are critical for understanding the dynamics of interactions within these programs, especially in the context of civil disability rights and whistleblower protections. They are pivotal for informed advocacy and ensuring compliance with legal and ethical standards in these vital areas.

I specifically refer to the case of David Medeiros v. State of CT Department of Social Services (CHRO No. 2410220), in which I am directly involved. This case underlines the urgent need for transparency and accountability within state-managed disability support programs. Given the direct connection of this request to the following

- Whistleblower Report, Comprehensive Grievance Report and Request for Clarity. Addressing Issues within the Connecticut Medicaid Acquired Brain Injury (ABI) Waiver Program. Whistleblower Report Prepared by: David Medeiros and ABI Resources LLC Date: November 21, 2023 ABI Resources LLC 39 Kings Hwy STE C Gales Ferry, CT. 06226 860 942-0365
- 12.23.2023 Letter - Governor Ned Lamont: Addressing Systemic Failure in ADA Compliance and Disability Discrimination in Connecticut – A Call to Action Against Whistleblower Retaliation and the Failure of CT DSS and CHRO to Uphold Disability Rights.

Given my personal circumstances as a brain injury and stroke survivor, timely access to these records is not just a legal right but a necessity. The nature of my disabilities sometimes imposes barriers to effective self-advocacy and communication. Prompt access to these records is crucial for my ability to manage and respond to the challenges posed by my disabilities.

Under the FOIA, there is a provision for expedited processing when the requester demonstrates a compelling need. While there may not be an immediate physical threat in my case, the lack of timely information significantly impairs my rights and advocacy efforts, essential for my wellbeing and that of others relying on my support and expertise.

Therefore, I request that my FOIA application be processed on an expedited basis, recognizing these factors. Your prompt attention to this request would support my ongoing efforts to champion the rights and needs of individuals with disabilities.

Should any part of my request be denied, I ask for a justification for all deletions by reference to specific exemptions of the Act and expect the release of all segregable portions of otherwise exempt material. I reserve the right to appeal any decision to withhold information or deny a waiver of fees.

These records are crucial for understanding the dynamics of interactions with these key figures in the context of civil disability rights and whistleblower protections pertaining to these state-managed programs.

- Acquired Brain Injury (ABI) Program
- Alzheimer's Respite Care Program
- Autism Spectrum Disorder - ASD
- Birth to Three
- Board of Education and Services for the Blind
- Care4Kids
- Certified Community Behavioral Health Clinics
- Child Support
- CHOICES - CT's State Health Insurance Assistance Program for Medicare Beneficiaries
- Commodity Supplemental Food Program

- Community First Choice
- Community Options
- Connect-Ability
- Connecticut AIDS Drug Assistance Program (CADAP)
- Connecticut Behavioral Health Partnership - CTBHP
- Connecticut Energy Assistance Program
- Connecticut Home Care Program For Elders
- Connecticut Housing Engagement and Support Services (CHESS) Initiative
- Connecticut Integrated Care for Kids
- Connecticut Supplemental Nutrition Assistance Program Education (SNAP-Ed)
- CT Medicaid Enterprise Technology System (CT METS)
- Deaf and Hard of Hearing Services
- Department of Rehabilitation Services
- Disability Services
- Durable Medical Equipment
- Economic Security - Financial Assistance
- Elderly Simplified Application Project (ESAP)
- Electronic Visit Verification
- Fatherhood Initiative of CT
- Grandparents As Parents
- Housing Options for Seniors
- Human Services Infrastructure
- HUSKY (Medicaid) Coverage for Breast and Cervical Cancer
- HUSKY Health (Medicaid & Children's Health Insurance Program)
- Jobs First
- Long-Term Services and Supports - LTSS
- Med-Connect (Medicaid for Employees with Disabilities)
- Medicaid Nursing Home Reimbursement
- Medicare Savings Program

- Money Follows the Person
- National Family Caregiver Support Program
- Non-Emergency Medical Transportation (NEMT)
- Nutrition Assistance Programs
- PCA CERTIFICATION TEST
- PCMH+ Member Information
- Refugee Assistance Program
- School Based Child Health (SBCH)
- Self Direction Personal Protection Equipment Request Form Submission
- Social Work Services
- State Supplement for the Aged, Blind and Disabled
- Supplemental Nutrition Assistance Program - SNAP
- Temporary Family Assistance - TFA
- The Personal Care Attendant Program
- Welfare to Work (Department of Labor)
- Women Infants and Children – WIC

These records are crucial for understanding the dynamics of interactions with these key figures in the context of civil disability rights and whistleblower protections.

Documentation from Federal and State Department Executives and Associated staff:

- Connecticut Department of Social Services Commissioner Andrea Barton Reeves
- U.S. Senators Richard Blumenthal and Chris Murphy
- U.S. House Representatives John Larson, Joe Courtney, Rosa DeLauro, Jim Himes, and Jahana Hayes
- Connecticut Governor Ned Lamont
- Lieutenant Governor Susan Bysiewicz
- Secretary of State Denise Merrill

- Attorney General William Tong
- State Treasurer Shawn Wooden
- State Comptroller Kevin Lembo
- State Auditors John Geragosian and Rob Kane
- U.S. Department of Health and Human Services (HHS) Secretary Xavier Becerra
- Centers for Medicare & Medicaid Services (CMS) Administrator Chiquita Brooks-LaSure
- U.S. Department of Justice (DOJ) Attorney General Merrick Garland
- U.S. Equal Employment Opportunity Commission (EEOC) Chair Charlotte A. Burrows
- Office of Special Counsel (OSC) Special Counsel Henry J. Kerner
- Office for Civil Rights (OCR) at HHS Acting Director Melanie Fontes Rainer
- The Department of Labor DOL
- Government Accountability Office GAO
- Connecticut General Assembly CGA

Connecticut State Senate

- John Fonfara - District 1, Democratic
- Douglas McCrory - District 2, Democratic
- Saud Anwar - District 3, Democratic
- MD Rahman - District 4, Democratic
- Derek Slap - District 5, Democratic
- Rick Lopes - District 6, Democratic
- John Kissel - District 7, Republican
- Lisa Seminara - District 8, Republican
- Matthew L. Lesser - District 9, Democratic
- Gary Winfield - District 10, Democratic
- Martin Looney - District 11, Democratic
- Christine Cohen - District 12, Democratic
- Jan Hochadel - District 13, Democratic
- James Maroney - District 14, Democratic
- Joan Hartley - District 15, Democratic

- Robert C. Sampson - District 16, Republican
- Jorge Cabrera - District 17, Democratic
- Heather Somers - District 18, Republican
- Catherine Osten - District 19, Democratic
- Martha Marx - District 20, Democratic
- Kevin C. Kelly - District 21, Republican
- Marilyn Moore - District 22, Democratic
- Herron Gaston - District 23, Democratic
- Julie Kushner - District 24, Democratic
- Bob Duff - District 25, Democratic
- Ceci Maher - District 26, Democratic
- Patricia Miller - District 27, Democratic
- Tony Hwang - District 28, Republican
- Mae Flexer - District 29, Democratic
- Stephen Harding, Jr. - District 30, Republican
- Henri Martin - District 31, Republican
- Eric Berthel - District 32, Republican
- Norm Needleman - District 33, Democratic
- Paul Cicarella, Jr. - District 34, Republican
- Jeff Gordon - District 35, Republican
- Ryan Fazio - District 36, Republican 【23†source】 .
- Connecticut House of Representatives
- Matthew Ritter - District 1, Democratic
- Raghib Allie-Brennan - District 2, Democratic
- Minnie Gonzalez - District 3, Democratic
- Julio Concepcion - District 4, Democratic
- Maryam Khan - District 5, Democratic
- James B. Sánchez - District 6, Democratic

- Joshua Malik Hall - District 7, Democratic
- Tim Ackert - District 8, Republican
- Jason Rojas - District 9, Democratic
- Henry Genga - District 10, Democratic
- Jeffrey Currey - District 11, Democratic
- Geoff Luxenberg - District 12, Democratic
- Jason Doucette - District 13, Democratic
- Tom Delnicki - District 14, Republican
- Bobby Gibson - District 15, Democratic
- Melissa E. Osborne - District 16, Democratic
- Eleni Kavros DeGraw - District 17, Democratic
- Jillian Gilchrest - District 18, Democratic
- Tammy Exum - District 19, Democratic
- Kate Farrar - District 20, Democratic
- Mike Demicco - District 21, Democratic
- Francis Rexford Cooley - District 22, Republican
- Devin Carney - District 23, Republican
- Manny Sanchez - District 24, Democratic
- Bobby Sanchez - District 25, Democratic
- Peter Tercyak - District 26, Democratic
- Gary Turco - District 27, Democratic
- Amy Morrin Bello - District 28, Democratic
- Kerry Szeps Wood - District 29, Democratic
- Donna Veach - District 30, Republican
- Jill Barry - District 31, Democratic
- Christie Carpino - District 32, Republican
- Brandon Chafee - District 33, Democratic
- Irene Haines - District 34, Republican

- Chris Aniskovich - District 35, Republican
- Christine Palm - District 36, Democratic
- Holly Cheeseman - District 37, Republican
- Kathleen McCarty - District 38, Republican
- Anthony Nolan - District 39, Democratic
- Christine Conley - District 40, Democratic
- André Bumgardner - District 41, Democratic
- Keith Denning - District 42, Democratic
- Greg Howard - District 43, Republican
- Anne Dauphinais - District 44, Republican
- Brian Lanoue - District 45, Republican
- Derell Wilson - District 46, Democratic
- Doug Dubitsky - District 47, Republican
- Mark DeCaprio - District 48, Republican
- Susan Johnson - District 49, Democratic
- Pat Boyd - District 50, Democratic
- Ricky Hayes - District 51, Republican
- Kurt Vail - District 52, Republican
- Tammy Nuccio - District 53, Republican
- Gregory Haddad - District 54, Democratic
- Steve Weir - District 55, Republican
- Kevin Brown - District 56, Democratic
- Jaime Foster - District 57, Democratic
- Tom Arnone - District 58, Democratic
- Carol Hall - District 59, Republican
- Jane Garibay - District 60, Democratic
- Tami Zawistowski - District 61, Republican
- Mark Anderson - District 62, Republican

- Jay Case - District 63, Republican
- Maria Horn - District 64, Democratic
- Michelle Cook - District 65, Democratic
- Karen Reddington-Hughes - District 66, Republican
- William Buckbee - District 67, Republican
- Joe Polletta - District 68, Republican
- Cindy Harrison - District 69, Republican
- Seth Bronko - District 70, Republican
- William Pizzuto - District 71, Republican
- Larry Butler - District 72, Democratic
- Ronald Napoli Jr. - District 73, Democratic
- Michael DiGiovancarlo - District 74, Democratic
- Geraldo Reyes - District 75, Democratic
- John Piscopo - District 76, Republican
- Cara Pavalock-D'Amato - District 77, Republican
- Joe Hoxha - District 78, Republican
- Mary Fortier - District 79, Democratic
- Gale Mastrofrancesco - District 80, Republican
- Christopher Poulos - District 81, Democratic
- Michael Quinn - District 82, Democratic
- Jonathan Fazzino - District 83, Democratic
- Hilda Santiago - District 84, Democratic
- Mary Mushinsky - District 85, Democratic
- Vincent Candelora - District 86, Republican
- Dave Yaccarino Sr. - District 87, Republican
- Joshua Elliott - District 88, Democratic
- Lezlye Zupkus - District 89, Republican
- Craig Fishbein - District 90, Republican

- Michael D'Agostino - District 91, Democratic
- Patricia Dillon - District 92, Democratic
- Toni Walker - District 93, Democratic
- Robyn Porter - District 94, Democratic
- Juan Candelaria - District 95, Democratic
- Roland J. Lemar - District 96, Democratic
- Alphonse Paolillo - District 97, Democratic
- Moira Rader - District 98, Democratic
- Joseph Zullo - District 99, Republican
- Kai Juanna Belton - District 100, Democratic
- John-Michael Parker - District 101, Democratic
- Robin Comey - District 102, Democratic
- Liz Linehan - District 103, Democratic
- Kara Rochelle - District 104, Democratic
- Nicole Klarides-Ditria - District 105, Republican
- Mitch Bolinsky - District 106, Republican
- Marty Foncello - District 107, Republican
- Pat Callahan - District 108, Republican
- Farley Santos - District 109, Democratic
- Bob Godfrey - District 110, Democratic
- Aimee Berger-Girvalo - District 111, Democratic
- Tony Scott - District 112, Republican
- Jason Perillo - District 113, Republican
- Mary Welander - District 114, Democratic
- Vacant - District 115
- Treneé McGee - District 116, Democratic
- Charles Ferraro - District 117, Republican
- Frank Smith - District 118, Democratic

- Kathy Kennedy - District 119, Republican
- Laura Dancho - District 120, Republican
- Joe Gresko - District 121, Democratic
- Ben McGorty - District 122, Republican
- David Rutigliano - District 123, Republican
- Andre Baker - District 124, Democratic
- Tom O'Dea - District 125, Republican
- Fred Gee Jr. - District 126, Democratic
- Marcus Brown - District 127, Democratic
- Christopher Rosario - District 128, Democratic
- Steven Stafstrom - District 129, Democratic
- Antonio Felipe - District 130, Democratic
- David Labriola - District 131, Republican
- Jennifer Leeper - District 132, Democratic
- Cristin Vahey - District 133, Democratic
- Sarah Keitt - District 134, Democratic
- Anne Hughes - District 135, Democratic
- Jonathan Steinberg - District 136, Democratic
- Kadeem Roberts - District 137, Democratic
- Rachel Chaleski - District 138, Republican
- Kevin Ryan - District 139, Democratic
- Travis Simms - District 140, Democratic
- Tracy Marra - District 141, Republican
- Lucy Dathan - District 142, Democratic
- Dominique Johnson - District 143, Democratic
- Hubert Delany - District 144, Democratic
- Corey Paris - District 145, Democratic
- David Michel - District 146, Democratic

- Matt Blumenthal - District 147, Democratic
- Anabel Figueroa - District 148, Democratic
- Rachel Khanna - District 149, Democratic
- Steve Meskers - District 150, Democratic
- Hector Arzeno - District 151, Democratic

As well as communication with recognized esteemed organizations.

National and International Organizations:

- American Association of People with Disabilities (AAPD)
- The Consortium for Citizens with Disabilities (CCD)
- Disability Rights Education and Defense Fund (DREDF)
- Disabled in Action (DIA)
- Equip for Equality
- National Disability Rights Network (NDRN)
- National Council on Independent Living (NCIL)
- Disability Rights Advocates (DRA)

National Whistleblower / Retaliation Advocates

- Government Accountability Project (GAP)
- The Whistleblower Project
- ExposeFacts
- Freedom of the Press Foundation
- National Whistleblower Center
- Project On Government Oversight (POGO)
- Public Employees for Environmental Responsibility (PEER)

· Whistleblower Aid

News Media Outlets and Journalists:

Reporters Committee for Freedom of the Press, The New York Times, The Washington Post The Associated Press (AP), ProPublica, The Wall Street Journal, National Public Radio (NPR) Reuters, CNN, BuzzFeed News, VICE News, Fox News, NBC, MSNBC etc.

Reason for Expedition and Personal Circumstances:

As a survivor of a brain injury and stroke, my condition necessitates prompt access to the requested information. The nature of my disabilities can sometimes impose barriers to effective self-advocacy and communication. Timely access to these records is not just a matter of legal right but also a critical component of my ability to manage and respond to the challenges posed by my disabilities.

The potential delay in receiving this information could significantly impact my ability to effectively advocate for myself and others in similar situations. The information requested is crucial for ensuring that rights are not just upheld but actively protected, particularly in the context of disability support and advocacy.

Under the FOIA, there is provision for expedited processing when the person requesting the information demonstrates a compelling need. According to the FOIA, a compelling need is defined as a situation where failure to obtain the requested records could reasonably be expected to pose an imminent threat to the life or physical safety of an individual. In my case, while there may not be an immediate physical threat, the lack of timely information significantly impairs my rights and advocacy efforts, which are essential for my wellbeing and that of others who rely on my support and expertise.

Therefore, I kindly request that my FOIA application be processed on an expedited basis, in recognition of these factors. Your prompt attention to this request would be greatly appreciated and would support my ongoing efforts to champion the rights and needs of individuals with disabilities.

If my request is denied in whole or part, I ask that you justify all deletions by reference to specific exemptions of the Act. I will also expect you to release all segregable portions of otherwise exempt material. I reserve the right to appeal your decision to withhold any information.

Communication Accommodations:

Due to my personal circumstances, including living with a brain injury and being a stroke survivor, I find electronic forms of communication are more effective for my full participation and understanding. These methods allow me to better process, comprehend, and reference the details of our interactions. I kindly request that all communications regarding this FOIA request, including any acknowledgments, updates, or responses, be directed to me via email or written correspondence.

Your cooperation in this regard is not only a legal compliance matter but also an acknowledgment of the accommodations necessary for effective communication and information access.

A prompt and detailed response to this request is essential for the transparent and accountable functioning of the Connecticut Medicaid ABI Waiver Program. Your attention to this matter will significantly contribute to ongoing advocacy self advocacy efforts and policy analysis in this critical area of public health and disability support.

Thank you for your prompt attention to this request.

Best regards,
David Medeiros
David Medeiros
ABI Resources, CEO, Director, Team Member
Medicaid Acquired Brain Injury ABI Waiver Program Support Provider.





A.B.I. Resources LLC

39 Kings Highway, Suite C

Gales Ferry CT, 06335

Phone: (860) 942-0365

Fax : (860) 465-9591

<https://www.CTbrainINJURY.com>

Date: 01.02.2024

Subject: Freedom of Information Act Request – Expedited Processing Requested

Request for Information under the Freedom of Information Act.

ADA The Americans with Disabilities Act (ADA)

The Whistleblower Protection Act (WPA)

Dear FOIA Officer Appropriate Authority/Agency,

I am writing to submit a formal request under the provisions of the Connecticut Freedom of Information Act, Conn. Gen. Stat. § 1-200 et seq. This request pertains to obtaining detailed records and communications involving all Connecticut state employees, care management providers associated with Connecticut Community Care, and other relevant parties in relation to the Connecticut Medicaid Acquired Brain Injury (ABI) Waiver Program and other state and federally funded programs for the disabled.

Scope of Request:

All Communications and Correspondences: This includes emails, memos, letters, and other forms of communication between state employees and care management providers under the Connecticut Community Care umbrella, with a focus on those relating to the Connecticut Department of Social Services and the Connecticut Commission on Human Rights and Opportunities.

Activities and Involvement Records: Detailed documentation of activities, roles, and involvement of all Connecticut government employees within the Connecticut Medicaid ABI Waiver Program, including but not limited to, my involvement as David Medeiros and my organization, ABI Resources.

Justification and Context:

All legal cases, including lawsuits or administrative proceedings, relating to civil rights violations, disability discrimination, or whistleblower retaliation within these programs.

Complete records detailing roles, and responsibilities within the ABI Waiver Program.

All written communications, including emails and memos, involving related to the program's operations.

Records of meetings, including minutes and notes, with participation, pertinent to the program.

Reports, audits, or evaluations involving the context of the program.

Records of Reports of any complaints, lawsuits, or grievances pertaining to civil rights or whistleblower retaliation.

From 2014 to the present day.

All grievances, complaints, whistleblower complaints, critical incidents, and retaliation complaints.

	Julia Evans Star	julia.evans.starr@ctcommunitycare.org
	Erin Kane	erin.kane@ctcommunitycare.org
	Danielle Gabor	danielle.gabor@ctcommunitycare.org
SUPERVISOR	Ronald Sturm	Ronald.Sturm@ctcommunitycare.org
CARE MANAGER	Doreen Andrew	Doreen.Andrew@ctcommunitycare.org
CARE MANAGER	Luisa DiNino-Jones	Luisa.DiNino-Jones@ctcommunitycare.org
CARE MANAGER	James Hexter	james.hexter@ctcommunitycare.org
CARE MANAGER	Rachael Meade	Rachael.Meade@ctcommunitycare.org
CARE MANAGER	Michael Murphy	Michael.Murphy@ctcommunitycare.org
CARE MANAGER	Trecia Reid	Trecia.Reid@ctcommunitycare.org
CARE MANAGER	Carol Weber	Carol.Weber@ctcommunitycare.org
SUPERVISOR	Randell Wilson	Randell.Wilson@ctcommunitycare.org
CARE MANAGER	Sue Carserino	sue.carserino@ctcommunitycare.org

CARE MANAGER	Donna Grieder	Donna.Grieder@ctcommunitycare.org
CARE MANAGER	Alise Rangasammy	alise.rangasammy@ctcommunitycare.org
CARE MANAGER	Margaret Rucker	Margaret.Rucker@ctcommunitycare.org
CARE MANAGER	Amy Santos	Amy.Santos@ctcommunitycare.org
CARE MANAGER	Yasmina Sims	Yasmina.Sims@ctcommunitycare.org
COORDINATOR	Jilline Gonzalez	jilline.gonzalez@ctcommunitycare.org
CARE MANAGER	Deleise Gordon	
CARE MANAGER	Elizabeth Kirhoffer	elizabeth.kirhoffer@ctcommunitycare.org
CARE MANAGER	Jennifer Roads	Jennifer.Roads@ctcommunitycare.org
CARE MANAGER	Danielle Soto	
CARE MANAGER	Olivia Swerling	Olivia.Swerling@ctcommunitycare.org
COORDINATOR	Jilline Gonzalez	jilline.gonzalez@ctcommunitycare.org
SUPERVISOR	Kiomara Cruz	Kiomara.Cruz@ctcommunitycare.org
SUPERVISOR	Dawn Grenier	Dawn.Grenier@ctcommunitycare.org
SUPERVISOR	Randell Wilson	Randell.Wilson@ctcommunitycare.org
SPECIALIZED CARE	Carrie Belekewicz	carrie.belekewicz@ctcommunitycare.org
SPECIALIZED CAR	Claudine Brissett	Claudine.Brissett@ctcommunitycare.org
SPECIALIZED CARE	Shana Chesanek	shana.chesanek@ctcommunitycare.org
CARE MANAGER	Julie Eisenberg	Julie.Eisenberg@ctcommunitycare.org
CARE MANAGER	Kathleen Hazelton	kathleen.hazelton@ctcommunitycare.org
CARE MANAGER	Danielle Lonergan	
CARE MANAGER	Sheri Mitchell	Sheri.Mitchell@ctcommunitycare.org
CARE MANAGER	Lyanne Peffley	Lyanne.Peffley@ctcommunitycare.org
CARE MANAGER	Crystal Ruiz	Crystal.Ruiz@ctcommunitycare.org
CARE MANAGER	Amy Thomas	Amy.Thomas@ctcommunitycare.org
CARE MANAGER	Trisha Whiterock	trisha.whiterock@ctcommunitycare.org
ACCESS COORDINATOR	Maria Soto	Maria.Soto@ctcommunitycare.org
TRANSITION COORDINATOR	Shontai Butler	Shontai.Butler@ctcommunitycare.org

TRANSITION COORDINATOR	Melissa Cole	melissa.cole@ctcommunitycare.org
TRANSITION COORDINATOR	Azara Francis	azara.francis@ctcommunitycare.org
TRANSITION COORDINATOR	Mariadel Gonzalez	Mariadel.Gonzalez@ctcommunitycare.org
TRANSITION COORDINATOR	Paris Henry	Paris.Henry@ctcommunitycare.org
TRANSITION COORDINATOR	Michelle Hunnicutt	michelle.hunnicutt@ctcommunitycare.org
TRANSITION COORDINATOR	Gloria Jubrey	gloria.jubrey@ctcommunitycare.org
TRANSITION COORDINATOR	Tara Kearney	Tara.Kearney@ctcommunitycare.org
TRANSITION COORDINATOR	Saidah McKinley	
TRANSITION COORDINATOR	Leyda Ortiz	leyda.ortiz@ctcommunitycare.org
TRANSITION COORDINATOR	Jessenia Perez	Jessenia.Perez@ctcommunitycare.org
TRANSITION COORDINATOR	Quinntieja Scott	quinntieja.scott@ctcommunitycare.org
TRANSITION COORDINATOR	Keyla Sical	Keyla.Sical@ctcommunitycare.org
TRANSITION COORDINATOR	Alyssa Torres	Alyssa.Torres@ctcommunitycare.org
TRANSITION COORDINATOR	Bria Wilson	bria.wilson@ctcommunitycare.org
HOUSING COORDINATOR	Joseph Ashley	joshua.vaughn@ctcommunitycare.org
HOUSING COORDINATOR	Clarissa Candelaria	clarissa.candelaria@ctcommunitycare.org
HOUSING COORDINATOR	Katrina Frink	katrinia.frink@ctcommunitycare.org
HOUSING COORDINATOR	Lydia Gomez	lydia.gomez@ctcommunitycare.org
HOUSING COORDINATOR	Tomiko Grant	tomiko.grant@ctcommunitycare.org
HOUSING COORDINATOR	Carol Lee	carol.lee@ctcommunitycare.org
HOUSING COORDINATOR	Kaila Malloy	kaila.malloy@ctcommunitycare.org
HOUSING COORDINATOR	Joselyn Rosario	Joselyn.Rosario@ctcommunitycare.org
HOUSING COORDINATOR	Belinda Sierra	belinda.sierra@ctcommunitycare.org
HOUSING COORDINATOR	Kejarenee Suggs	Keja.Suggs@ctcommunitycare.org
HOUSING COORDINATOR	Crystal Wise	Crystal.Wise@ctcommunitycare.org

This request seeks access to records pertaining to all grievances, complaints, whistleblower complaints, and retaliation complaints. This includes any legal cases, lawsuits, or administrative proceedings related to civil rights violations, disability discrimination, or whistleblower retaliation within Connecticut's various state-managed programs

The records are critical for understanding the dynamics of interactions within these programs, especially in the context of civil disability rights and whistleblower protections. They are pivotal for informed advocacy and ensuring compliance with legal and ethical standards in these vital areas.

I specifically refer to the case of David Medeiros v. State of CT Department of Social Services (CHRO No. 2410220), in which I am directly involved. This case underlines the urgent need for transparency and accountability within state-managed disability support programs. Given the direct connection of this request to the following

- Whistleblower Report, Comprehensive Grievance Report and Request for Clarity. Addressing Issues within the Connecticut Medicaid Acquired Brain Injury (ABI) Waiver Program. Whistleblower Report Prepared by: David Medeiros and ABI Resources LLC Date: November 21, 2023 ABI Resources LLC 39 Kings Hwy STE C Gales Ferry, CT. 06226 860 942-0365
- 12.23.2023 Letter - Governor Ned Lamont: Addressing Systemic Failure in ADA Compliance and Disability Discrimination in Connecticut – A Call to Action Against Whistleblower Retaliation and the Failure of CT DSS and CHRO to Uphold Disability Rights.

Given my personal circumstances as a brain injury and stroke survivor, timely access to these records is not just a legal right but a necessity. The nature of my disabilities sometimes imposes barriers to effective self-advocacy and communication. Prompt access to these records is crucial for my ability to manage and respond to the challenges posed by my disabilities.

Under the FOIA, there is a provision for expedited processing when the requester demonstrates a compelling need. While there may not be an immediate physical threat in my case, the lack of timely information significantly impairs my rights and advocacy efforts, essential for my wellbeing and that of others relying on my support and expertise.

Therefore, I request that my FOIA application be processed on an expedited basis, recognizing these factors. Your prompt attention to this request would support my ongoing efforts to champion the rights and needs of individuals with disabilities.

Should any part of my request be denied, I ask for a justification for all deletions by reference to specific exemptions of the Act and expect the release of all segregable portions of otherwise exempt material. I reserve the right to appeal any decision to withhold information or deny a waiver of fees.

These records are crucial for understanding the dynamics of interactions with these key figures in the context of civil disability rights and whistleblower protections pertaining to these state-managed programs.

- Acquired Brain Injury (ABI) Program
- Alzheimer's Respite Care Program
- Autism Spectrum Disorder - ASD
- Birth to Three
- Board of Education and Services for the Blind
- Care4Kids
- Certified Community Behavioral Health Clinics
- Child Support
- CHOICES - CT's State Health Insurance Assistance Program for Medicare Beneficiaries
- Commodity Supplemental Food Program
- Community First Choice
- Community Options
- Connect-Ability
- Connecticut AIDS Drug Assistance Program (CADAP)
- Connecticut Behavioral Health Partnership - CTBHP
- Connecticut Energy Assistance Program
- Connecticut Home Care Program For Elders
- Connecticut Housing Engagement and Support Services (CHESS) Initiative
- Connecticut Integrated Care for Kids
- Connecticut Supplemental Nutrition Assistance Program Education (SNAP-Ed)
- CT Medicaid Enterprise Technology System (CT METS)
- Deaf and Hard of Hearing Services
- Department of Rehabilitation Services
- Disability Services
- Durable Medical Equipment

- Economic Security - Financial Assistance
- Elderly Simplified Application Project (ESAP)
- Electronic Visit Verification
- Fatherhood Initiative of CT
- Grandparents As Parents
- Housing Options for Seniors
- Human Services Infrastructure
- HUSKY (Medicaid) Coverage for Breast and Cervical Cancer
- HUSKY Health (Medicaid & Children's Health Insurance Program)
- Jobs First
- Long-Term Services and Supports - LTSS
- Med-Connect (Medicaid for Employees with Disabilities)
- Medicaid Nursing Home Reimbursement
- Medicare Savings Program
- Money Follows the Person
- National Family Caregiver Support Program
- Non-Emergency Medical Transportation (NEMT)
- Nutrition Assistance Programs
- PCA CERTIFICATION TEST
- PCMH+ Member Information
- Refugee Assistance Program
- School Based Child Health (SBCH)
- Self Direction Personal Protection Equipment Request Form Submission
- Social Work Services
- State Supplement for the Aged, Blind and Disabled
- Supplemental Nutrition Assistance Program - SNAP
- Temporary Family Assistance - TFA
- The Personal Care Attendant Program
- Welfare to Work (Department of Labor)

- Women Infants and Children – WIC

These records are crucial for understanding the dynamics of interactions with these key figures in the context of civil disability rights and whistleblower protections.

Documentation from Federal and State Department Executives and Associated staff:

- Connecticut Department of Social Services Commissioner Andrea Barton Reeves
- U.S. Senators Richard Blumenthal and Chris Murphy
- U.S. House Representatives John Larson, Joe Courtney, Rosa DeLauro, Jim Himes, and Jahana Hayes
- Connecticut Governor Ned Lamont
- Lieutenant Governor Susan Bysiewicz
- Secretary of State Denise Merrill
- Attorney General William Tong
- State Treasurer Shawn Wooden
- State Comptroller Kevin Lembo
- State Auditors John Geragosian and Rob Kane
- U.S. Department of Health and Human Services (HHS) Secretary Xavier Becerra
- Centers for Medicare & Medicaid Services (CMS) Administrator Chiquita Brooks-LaSure
- U.S. Department of Justice (DOJ) Attorney General Merrick Garland
- U.S. Equal Employment Opportunity Commission (EEOC) Chair Charlotte A. Burrows
- Office of Special Counsel (OSC) Special Counsel Henry J. Kerner
- Office for Civil Rights (OCR) at HHS Acting Director Melanie Fontes Rainer
- The Department of Labor DOL
- Government Accountability Office GAO
- Connecticut General Assembly CGA

Connecticut State Senate

- John Fonfara - District 1, Democratic

- Douglas McCrory - District 2, Democratic
- Saud Anwar - District 3, Democratic
- MD Rahman - District 4, Democratic
- Derek Slap - District 5, Democratic
- Rick Lopes - District 6, Democratic
- John Kissel - District 7, Republican
- Lisa Seminara - District 8, Republican
- Matthew L. Lesser - District 9, Democratic
- Gary Winfield - District 10, Democratic
- Martin Looney - District 11, Democratic
- Christine Cohen - District 12, Democratic
- Jan Hochadel - District 13, Democratic
- James Maroney - District 14, Democratic
- Joan Hartley - District 15, Democratic
- Robert C. Sampson - District 16, Republican
- Jorge Cabrera - District 17, Democratic
- Heather Somers - District 18, Republican
- Catherine Osten - District 19, Democratic
- Martha Marx - District 20, Democratic
- Kevin C. Kelly - District 21, Republican
- Marilyn Moore - District 22, Democratic
- Herron Gaston - District 23, Democratic
- Julie Kushner - District 24, Democratic
- Bob Duff - District 25, Democratic
- Ceci Maher - District 26, Democratic
- Patricia Miller - District 27, Democratic
- Tony Hwang - District 28, Republican
- Mae Flexer - District 29, Democratic
- Stephen Harding, Jr. - District 30, Republican

- Henri Martin - District 31, Republican
- Eric Berthel - District 32, Republican
- Norm Needleman - District 33, Democratic
- Paul Cicarella, Jr. - District 34, Republican
- Jeff Gordon - District 35, Republican
- Ryan Fazio - District 36, Republican 【23†source】 .
- Connecticut House of Representatives
- Matthew Ritter - District 1, Democratic
- Raghb Allie-Brennan - District 2, Democratic
- Minnie Gonzalez - District 3, Democratic
- Julio Concepcion - District 4, Democratic
- Maryam Khan - District 5, Democratic
- James B. Sánchez - District 6, Democratic
- Joshua Malik Hall - District 7, Democratic
- Tim Ackert - District 8, Republican
- Jason Rojas - District 9, Democratic
- Henry Genga - District 10, Democratic
- Jeffrey Currey - District 11, Democratic
- Geoff Luxenberg - District 12, Democratic
- Jason Doucette - District 13, Democratic
- Tom Delnicki - District 14, Republican
- Bobby Gibson - District 15, Democratic
- Melissa E. Osborne - District 16, Democratic
- Eleni Kavros DeGraw - District 17, Democratic
- Jillian Gilchrest - District 18, Democratic
- Tammy Exum - District 19, Democratic
- Kate Farrar - District 20, Democratic
- Mike Demicco - District 21, Democratic

- Francis Rexford Cooley - District 22, Republican
- Devin Carney - District 23, Republican
- Manny Sanchez - District 24, Democratic
- Bobby Sanchez - District 25, Democratic
- Peter Tercyak - District 26, Democratic
- Gary Turco - District 27, Democratic
- Amy Morrin Bello - District 28, Democratic
- Kerry Szeps Wood - District 29, Democratic
- Donna Veach - District 30, Republican
- Jill Barry - District 31, Democratic
- Christie Carpino - District 32, Republican
- Brandon Chafee - District 33, Democratic
- Irene Haines - District 34, Republican
- Chris Aniskovich - District 35, Republican
- Christine Palm - District 36, Democratic
- Holly Cheeseman - District 37, Republican
- Kathleen McCarty - District 38, Republican
- Anthony Nolan - District 39, Democratic
- Christine Conley - District 40, Democratic
- Aundré Bumgardner - District 41, Democratic
- Keith Denning - District 42, Democratic
- Greg Howard - District 43, Republican
- Anne Dauphinais - District 44, Republican
- Brian Lanoue - District 45, Republican
- Derell Wilson - District 46, Democratic
- Doug Dubitsky - District 47, Republican
- Mark DeCaprio - District 48, Republican
- Susan Johnson - District 49, Democratic

- Pat Boyd - District 50, Democratic
- Ricky Hayes - District 51, Republican
- Kurt Vail - District 52, Republican
- Tammy Nuccio - District 53, Republican
- Gregory Haddad - District 54, Democratic
- Steve Weir - District 55, Republican
- Kevin Brown - District 56, Democratic
- Jaime Foster - District 57, Democratic
- Tom Arnone - District 58, Democratic
- Carol Hall - District 59, Republican
- Jane Garibay - District 60, Democratic
- Tami Zawistowski - District 61, Republican
- Mark Anderson - District 62, Republican
- Jay Case - District 63, Republican
- Maria Horn - District 64, Democratic
- Michelle Cook - District 65, Democratic
- Karen Reddington-Hughes - District 66, Republican
- William Buckbee - District 67, Republican
- Joe Polletta - District 68, Republican
- Cindy Harrison - District 69, Republican
- Seth Bronko - District 70, Republican
- William Pizzuto - District 71, Republican
- Larry Butler - District 72, Democratic
- Ronald Napoli Jr. - District 73, Democratic
- Michael DiGiovancarlo - District 74, Democratic
- Geraldo Reyes - District 75, Democratic
- John Piscopo - District 76, Republican
- Cara Pavalock-D'Amato - District 77, Republican

- Joe Hoxha - District 78, Republican
- Mary Fortier - District 79, Democratic
- Gale Mastrofrancesco - District 80, Republican
- Christopher Poulos - District 81, Democratic
- Michael Quinn - District 82, Democratic
- Jonathan Fazzino - District 83, Democratic
- Hilda Santiago - District 84, Democratic
- Mary Mushinsky - District 85, Democratic
- Vincent Candelora - District 86, Republican
- Dave Yaccarino Sr. - District 87, Republican
- Joshua Elliott - District 88, Democratic
- Lezlye Zupkus - District 89, Republican
- Craig Fishbein - District 90, Republican
- Michael D'Agostino - District 91, Democratic
- Patricia Dillon - District 92, Democratic
- Toni Walker - District 93, Democratic
- Robyn Porter - District 94, Democratic
- Juan Candelaria - District 95, Democratic
- Roland J. Lemar - District 96, Democratic
- Alphonse Paolillo - District 97, Democratic
- Moira Rader - District 98, Democratic
- Joseph Zullo - District 99, Republican
- Kai Juanna Belton - District 100, Democratic
- John-Michael Parker - District 101, Democratic
- Robin Comey - District 102, Democratic
- Liz Linehan - District 103, Democratic
- Kara Rochelle - District 104, Democratic
- Nicole Klarides-Ditria - District 105, Republican

- Mitch Bolinsky - District 106, Republican
- Marty Foncello - District 107, Republican
- Pat Callahan - District 108, Republican
- Farley Santos - District 109, Democratic
- Bob Godfrey - District 110, Democratic
- Aimee Berger-Girvalo - District 111, Democratic
- Tony Scott - District 112, Republican
- Jason Perillo - District 113, Republican
- Mary Welander - District 114, Democratic
- Vacant - District 115
- Treneé McGee - District 116, Democratic
- Charles Ferraro - District 117, Republican
- Frank Smith - District 118, Democratic
- Kathy Kennedy - District 119, Republican
- Laura Dancho - District 120, Republican
- Joe Gresko - District 121, Democratic
- Ben McGorty - District 122, Republican
- David Rutigliano - District 123, Republican
- Andre Baker - District 124, Democratic
- Tom O'Dea - District 125, Republican
- Fred Gee Jr. - District 126, Democratic
- Marcus Brown - District 127, Democratic
- Christopher Rosario - District 128, Democratic
- Steven Stafstrom - District 129, Democratic
- Antonio Felipe - District 130, Democratic
- David Labriola - District 131, Republican
- Michael Leeper - District 132, Democratic
- Cristin Vahey - District 133, Democratic

- Sarah Keitt - District 134, Democratic
- Anne Hughes - District 135, Democratic
- Jonathan Steinberg - District 136, Democratic
- Kadeem Roberts - District 137, Democratic
- Rachel Chaleski - District 138, Republican
- Kevin Ryan - District 139, Democratic
- Travis Simms - District 140, Democratic
- Tracy Marra - District 141, Republican
- Lucy Dathan - District 142, Democratic
- Dominique Johnson - District 143, Democratic
- Hubert Delany - District 144, Democratic
- Corey Paris - District 145, Democratic
- David Michel - District 146, Democratic
- Matt Blumenthal - District 147, Democratic
- Anabel Figueroa - District 148, Democratic
- Rachel Khanna - District 149, Democratic
- Steve Meskers - District 150, Democratic
- Hector Arzeno - District 151, Democratic

As well as communication with recognized esteemed organizations.

National and International Organizations:

- American Association of People with Disabilities (AAPD)
- The Consortium for Citizens with Disabilities (CCD)
- Disability Rights Education and Defense Fund (DREDF)
- Disabled in Action (DIA)
- Equip for Equality
- National Disability Rights Network (NDRN)

- National Council on Independent Living (NCIL)
- Disability Rights Advocates (DRA)

National Whistleblower / Retaliation Advocates

- Government Accountability Project (GAP)
- The Whistleblower Project
- ExposeFacts
- Freedom of the Press Foundation
- National Whistleblower Center
- Project On Government Oversight (POGO)
- Public Employees for Environmental Responsibility (PEER)
- Whistleblower Aid

News Media Outlets and Journalists:

Reporters Committee for Freedom of the Press, The New York Times, The Washington Post The Associated Press (AP), ProPublica, The Wall Street Journal, National Public Radio (NPR) Reuters, CNN, BuzzFeed News, VICE News, Fox News, NBC, MSNBC etc.

Reason for Expedition and Personal Circumstances:

As a survivor of a brain injury and stroke, my condition necessitates prompt access to the requested information. The nature of my disabilities can sometimes impose barriers to effective self-advocacy and communication. Timely access to these records is not just a matter of legal right but also a critical component of my ability to manage and respond to the challenges posed by my disabilities.

The potential delay in receiving this information could significantly impact my ability to effectively advocate for myself and others in similar situations. The information requested is crucial for ensuring that rights are not just upheld but actively protected, particularly in the context of disability support and advocacy.

Under the FOIA, there is provision for expedited processing when the person requesting the information demonstrates a compelling need. According to the FOIA, a compelling need is defined as a situation where failure to obtain the requested records could reasonably be expected to pose an imminent threat

to the life or physical safety of an individual. In my case, while there may not be an immediate physical threat, the lack of timely information significantly impairs my rights and advocacy efforts, which are essential for my wellbeing and that of others who rely on my support and expertise.

Therefore, I kindly request that my FOIA application be processed on an expedited basis, in recognition of these factors. Your prompt attention to this request would be greatly appreciated and would support my ongoing efforts to champion the rights and needs of individuals with disabilities.

If my request is denied in whole or part, I ask that you justify all deletions by reference to specific exemptions of the Act. I will also expect you to release all segregable portions of otherwise exempt material. I reserve the right to appeal your decision to withhold any information.

Communication Accommodations:

Due to my personal circumstances, including living with a brain injury and being a stroke survivor, I find electronic forms of communication are more effective for my full participation and understanding. These methods allow me to better process, comprehend, and reference the details of our interactions. I kindly request that all communications regarding this FOIA request, including any acknowledgments, updates, or responses, be directed to me via email or written correspondence.

Your cooperation in this regard is not only a legal compliance matter but also an acknowledgment of the accommodations necessary for effective communication and information access.

A prompt and detailed response to this request is essential for the transparent and accountable functioning of the Connecticut Medicaid ABI Waiver Program. Your attention to this matter will significantly contribute to ongoing advocacy self advocacy efforts and policy analysis in this critical area of public health and disability support.

Thank you for your prompt attention to this request.

Best regards,
David Medeiros
David Medeiros
ABI Resources, CEO, Director, Team Member
Medicaid Acquired Brain Injury ABI Waiver Program Support Provider.



The following list contains the entire submission submitted October 30, 2023 08:05:02am ET, and is formatted for ease of viewing and printing.

Contact information

First name	David
Last name	MEDEIROS
Mailing Address	215 Mountain St
City	Willimantic
State/Province	CT
Postal Code	06226
Country	United States
Phone	8604633638
Company/Organization	ABI Resources LLC
Email	aabiwr@live.com

Request

Request ID	924686
Confirmation ID	924101

Request description

10/30/2023 Subject: Formal Request under the Freedom of Information Act FOIA – CMS Records Medicaid ABI Waiver Programs and Related Referral Processes Dear FOIA officers, I am writing to submit a formal request under the provisions of the Freedom of Information Act, with the intention of obtaining comprehensive CMS records and documents pertaining to the Medicaid Acquired Brain Injury (ABI) Waiver Programs, and the associated referral processes conducted by Connecticut Community Care, located at 43 Enterprise Drive, Bristol, Connecticut, 06010. This request covers the period from January 1, 2015, to the present date. The nature of the records requested is detailed as follows: Referral Records: Complete documentation of all referrals facilitated by Connecticut Community Care for Medicaid ABI Waiver 1, ABI Waiver 2. Funding Documentation: Records specifying the sources of funding for the Medicaid ABI Waiver Program referrals, elucidated under the aforementioned programs. Referral Limitations and Conditions: Detailed information on any limitations, restrictions, or conditions attached to the aforementioned referrals. Quality and Compliance Records: Comprehensive data including but not limited to complaints, grievances, investigations, audit reports, outcomes, and subsequent corrective actions related to the referral processes. Electronic System Accountability: Documents related to complaints, grievances, investigations, audit reports, outcomes, and corrective actions pertinent to the use of electronic referral systems employed in delivering Medicaid program services. Guidance and Regulation: All prevailing policies, guidelines, regulations, and communications that govern the referral practices within the Medicaid ABI Waiver Programs. Communication Records: Any and all communication records involving FOIA officers and CT DSS representatives related to the subject matter herein. Kindly furnish records including the name, title, and contact information of the FOIA officer handling this request. Records in instances where any part of this request is denied, I respectfully request a detailed justification for non-disclosure, citing the specific statutory exemptions that underpin the decision. Given the nature of my work and due to a disability, I kindly request that all responsive documents be provided in an accessible, electronic format. Your timely attention to this matter is highly appreciated, and I anticipate the reception of the requested records within the statutory timeframe. Should you require any further clarification or additional information to expedite this request, please feel free to reach out to me directly. Thank you for your cooperation and dedication to transparency.

Supporting documentation

Fees

Fee waiver no

Expedited processing

Expedited Processing yes

The following list contains the entire submission submitted July 05, 2023 01:30:12pm ET, and is formatted for ease of viewing and printing.

Contact information

First name	DAVID
Last name	MEDEIROS
Mailing Address	39 Kings Highway, STE C STE C
City	Gales Ferry
State/Province	CT
Postal Code	06335
Country	United States
Phone	8604633638
Company/Organization	ABI RESOURCES LLC
Email	aabiwr@live.com

Request

Request ID	772431
Confirmation ID	771871

Request description

Subject: Freedom of Information Act Request:
Connecticut Medicaid ABI Waiver Program Protocols I am writing to you under the Freedom of Information Act (FOIA), 5 U.S.C. § 552, on behalf of our agency, ABI RESOURCES. We seek access to records related to the Connecticut Medicaid Acquired Brain Injury (ABI) Waiver Program. We are particularly interested in acquiring the following: 1) Official procedures and protocols for reporting solicitation and poaching within the ABI Waiver Program. 2) Policies and guidelines that the Department of Social Services (DSS) has established to address such concerns. 3) The forms or documents required to be submitted for lodging such complaints. 4) Policies safeguarding clients and the whistleblowing entity from potential retaliation or backlash. We are aware that this request falls under the purview of public records, and we do not believe this request should incur fees as it is in the public interest. Sincerely, David Medeiros

Supporting documentation

Fees

Fee waiver	no
------------	----

Expedited processing

Expedited Processing	yes
----------------------	-----

The following list contains the entire submission submitted April 04, 2023 11:45:05am ET, and is formatted for ease of viewing and printing.

Contact information

First name	DAVID
Last name	MEDEIROS
Mailing Address	39 Kings Highway, STE C STE C
City	Gales Ferry
State/Province	CT
Postal Code	06335
Country	United States
Phone	8604633638
Company/Organization	ABI RESOURCES LLC
Email	aabiwr@live.com

Request

Request ID	667181
Confirmation ID	666641

Request description

Dear Office of Information Policy (OIP) team, I would like to receive information regarding Connecticut's federally funded programs, specifically the Money Follows the Person (MFP) and the Acquired Brain Injury (ABI) Waiver programs. I am seeking clarity on the role of the Connecticut Community Options Units (COUs) in managing these programs. In particular, I would like to know if COU is responsible for managing these federally funded programs or if it is the Connecticut Department of Social Services (DSS) that manages them. I am also interested in finding out if COU receives federal funds to manage these programs. I would greatly appreciate any relevant information you can provide regarding these inquiries. Thank you for your attention to this matter. Sincerely, David Medeiros

Supporting documentation

Fees

Request category ID	media
Fee waiver	no

Expedited processing

Expedited Processing	no
Explanation	Dear Office of Information Policy (OIP) team, I am writing to request expedited processing of my FOIA request for information regarding Connecticut's federal funded programs, Money Follows the Person and the ABI Waiver program. I believe that my request meets the criteria for expedited processing under 5 U.S.C. § 552(a)(6)(E)(v)(II). The information I am seeking is urgently needed to protect the health and safety of vulnerable individuals enrolled in these programs.

From: ABI RESOURCES 860 942-0365
Sent: Thursday, December 21, 2023 7:30 AM
To: CMS FOIA Request, CIGIE FOIA Staff
CC: ABI RESOURCES 860 942-0365
Subject: Re: 12.18.2023 FOIA Request detailed records related to the stop of companion authorizations with...

12.18.2023

Subject: Freedom of Information Act Request for CMS HHS records.

Dear Freedom of Information Officer,

Under the Freedom of Information Act, I request detailed records related to the stop of companion authorizations within the Connecticut Departments of Social Services systems for consumers under the Medicaid ABI Waiver program after December 31st, 2023 serviced by ABI Resources. This request specifically seeks to uncover:

- Records of the decision-making process and rationale.
- Records of the individuals and departments involved in this decision.
- Records of the timeline of events leading to this decision.
- Records of directives or communications instructing the implementation of this change.
- Records of corrective actions and resolutions.

Expedited Processing Request:

- In light of the legal case *David Medeiros v. State of CT*, Department of Social Services, CHRO No. 2410220, I request expedited processing as this information is urgently needed for public knowledge on this significant matter.

Format of Records:

- Due to my disability, please provide all records in an accessible electronic format, in

accordance with the Americans with Disabilities Act (ADA).

Unique Nature of Request:

- This request is unique due to its comprehensive scope and relevance to ongoing public and legal discussions.

Contact Information of FOIA Officer:

- Please provide the contact details of the FOIA officer responsible for handling this request.
- If any part of this request is denied, I request that you cite the specific exemptions and provide appeal procedures under the law.

Thank you for your prompt attention to this urgent and significant matter.

ABI RESOURCES

860 942-0365

39 KINGS HWY STE C

GALES FERRY, CT. 06335

Best regards,
David Medeiros
ABI Resources
Medicaid Acquired Brain Injury ABI Waiver Program Provider
<[HTTPS://WWW.CTBRAININJURY.COM](https://www.ctbraininjury.com)>

From: CMS FOIA Request <FOIA_Request@cms.hhs.gov>

Sent: Wednesday, December 20, 2023 3:29 PM

To: ABI RESOURCES 860 942-0365 <aabiwr@live.com>

Subject: RE: 12.18.2023 FOIA Request detailed records related to the stop of companion authorizations within the Connecticut Departments of Social Services systems for consumers under the Medicaid ABI Waiver program after December 31st, serviced by ABI Resources.

Good Afternoon,

Please, resubmit your request including your full contact information (**your business address, phone#**). This will allow us to proceed further.

Thank You, and Have a Great & Safe/Healthy Day!

From: ABI RESOURCES 860 942-0365 <aabiwr@live.com>

Sent: Monday, December 18, 2023 8:13 AM

To: CIGIE FOIA Staff <foiastaff@cigie.gov>; CMS FOIA Request <FOIA_Request@cms.hhs.gov>

Subject: 12.18.2023 FOIA Request detailed records related to the stop of companion authorizations within the Connecticut Departments of Social Services systems for consumers under the Medicaid ABI Waiver program after December 31st, serviced by ABI Resources.

Importance: High

12.18.2023

Subject: Freedom of Information Act Request for CMS HHS records.

Dear Freedom of Information Officer,

Under the Freedom of Information Act, I request detailed records related to the stop of companion authorizations within the Connecticut Departments of Social Services systems for consumers under the Medicaid ABI Waiver program after December 31st, 2023 serviced by ABI

Resources. This request specifically seeks to uncover:

- Records of the decision-making process and rationale.
- Records of the individuals and departments involved in this decision.
- Records of the timeline of events leading to this decision.
- Records of directives or communications instructing the implementation of this change.
- Records of corrective actions and resolutions.

Expedited Processing Request:

- In light of the legal case *David Medeiros v. State of CT, Department of Social Services*, CHRO No. 2410220, I request expedited processing as this information is urgently needed for public knowledge on this significant matter.

Format of Records:

- Due to my disability, please provide all records in an accessible electronic format, in accordance with the Americans with Disabilities Act (ADA).

Unique Nature of Request:

- This request is unique due to its comprehensive scope and relevance to ongoing public and legal discussions.

Contact Information of FOIA Officer:

- Please provide the contact details of the FOIA officer responsible for handling this request.
- If any part of this request is denied, I request that you cite the specific exemptions and

provide appeal procedures under the law.

Thank you for your prompt attention to this urgent and significant matter.

Best regards,

David Medeiros

ABI Resources

<<https://na01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.ctbraininjury.com%2F&data=05%7C02%7C%7C52af2d274eee4b2d85a508dc019a676c%7C84df9e7fe9f640afb435aaaaaaaaaaaa%7C1%7C0%7C638387009881499169%7CUnknown%7CTWFPbGZsb3d8eyJWlloiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTil6lk1haWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=zRnzbwlq2CledAicXVG4ZRdW57S%2Fa7niPLoWflkfox4%3D&reserved=0>>

The following list contains the entire submission submitted January 06, 2024 09:55:02am ET, and is formatted for ease of viewing and printing.

Contact information

First name	David
Last name	Medeiros
Mailing Address	215 Mountain St
City	Willimantic
State/Province	CT
Postal Code	06226
Country	United States
Phone	8604633638
Company/Organization	ABI Resources LLC
Email	aabiwr@live.com

Request

Request ID	1010531
Confirmation ID	1009946

January 6, 2024 Subject: Freedom of Information Act Request - OCR Reference Number: 01-24-551819 Pursuant to the Freedom of Information Act (5 U.S.C. § 552), I hereby request access to and copies of all records, communications, and investigative reports pertaining to the Office for Civil Rights (OCR) complaint with the Reference Number: 01-24-551819. As specified under the FOIA, I am seeking the following information: Complete Investigative File: All documents, notes, emails, and correspondence related to the investigation conducted by the OCR, including any preliminary findings, drafts, and internal memos. Communication Records: All forms of communication, including electronic and written correspondence, between OCR officials and any external entities regarding this case. This should include communications with other government agencies, if any. Investigative Reports: The final investigative report prepared by the OCR, along with any ancillary or related reports that were generated as part of the investigation. Details of Decision-Making Process: Documents detailing the rationale and criteria used by the OCR in determining the closure of the case without further action. Records of Interaction with Complainant: Any records of communications or interactions with the complainant (myself) during the course of the investigation. In the event that some portions of the requested documents are exempt from disclosure under the FOIA, I request that the OCR provide all segregable non-exempt portions of the requested records. Please inform me of any potential charges before processing my request. I believe the requested records are in the public interest and will contribute significantly to the public's understanding of the operations and activities of the OCR, particularly regarding its handling of discrimination complaints in health and human services. If my request is denied in whole or part, I ask that you justify all deletions by reference to specific exemptions of the Act. I also expect to receive a notification of my right to appeal any decision within the OCR or to the courts. Compelling Need for Urgency: This case carries significant implications in the fields of civil rights, disability advocacy, and whistleblower protection, drawing acute public concern. As a public figure and business owner in the disability support sector, the requested information is vital for my advocacy efforts and the public's comprehension of governmental actions in these pivotal areas. Personal Circumstances: As an individual with a brain injury and a stroke survivor, my personal circumstances emphasize the urgency of this request, directly influencing my capacity to effectively navigate these fields. Format of

Request description

Supporting documentation

Fees

Fee waiver

no

Expedited processing

Expedited Processing

yes

Explanation

Compelling Need for Urgency: This case carries significant implications in the fields of civil rights, disability advocacy, and whistleblower protection, drawing acute public concern. As a public figure and business owner in the disability support sector, the requested information is vital for my advocacy efforts and the public's comprehension of governmental actions in these pivotal areas. Personal Circumstances: As an individual with a brain injury and a stroke survivor, my personal circumstances emphasize the urgency of this request, directly influencing my capacity to effectively navigate these fields. Format of Records: In line with the Americans with Disabilities Act (ADA), I request that all records be furnished in an accessible electronic format. Contact Information Requirement: Please include names, official email addresses, and office phone numbers of each CT DSS social worker involved in the ABI waiver program during this period. Unique Nature of Request: This request is of significant relevance to ongoing public and legal discussions in civil rights, whistleblower protection, and disability advocacy. Contact Information for FOIA Officer: Kindly provide the contact details of the FOIA officer assigned to this request. Appeal Procedures: In the event of any denial of this request, please cite the specific exemptions that justify such a decision and furnish details of the appeal procedures as per the law. Your prompt attention to this matter is highly appreciated. I anticipate a swift response in accordance with FOIA guidelines. Thank you for your cooperation.

The following list contains the entire submission submitted January 09, 2024 01:10:02pm ET, and is formatted for ease of viewing and printing.

Contact information

First name	David
Last name	Medeiros
Mailing Address	215 Mountain St
City	Willimantic
State/Province	CT
Postal Code	06226
Country	United States
Phone	8604633638
Company/Organization	ABI Resources LLC
Email	aabiwr@live.com

Request

Request ID	1013086
Confirmation ID	1012501

Request description

Dear FOIA Officer, I am writing to request records under the Freedom of Information Act (5 U.S.C. § 552). I am seeking copies of all Freedom of Information Act requests submitted by myself, David Medeiros, or on behalf of my organization, ABI Resources, to your agency. Please include all relevant correspondence, decisions, and responses associated with these requests. The disclosure of this information is in the public interest as it contributes significantly to the understanding of government operations and activities, and my primary purpose for this request is to access and disseminate information regarding the health and safety of the public.

Accommodation Request: Due to my disability, I request the following accommodations for this FOIA process: Electronic records. These accommodations are necessary to ensure effective communication and accessibility of the requested information.

Due to Specific Circumstances: Formal Request for Expedited Processing of FOIA Request in Compliance with Legal Provisions and Appeals.

Dear FOIA officer, Under the provisions of the Freedom of Information Act (5 U.S.C. § 552), I hereby formally request expedited processing of my recent FOIA application due to compelling needs as outlined below:

Compliance with the Americans with Disabilities Act (ADA): In accordance with 42 U.S.C. § 12101 et seq., as an individual living with a brain injury, I am entitled to reasonable accommodations in legal and administrative processes. The expedited processing of this FOIA request is a necessary accommodation to ensure my effective participation, considering my specific communication and cognitive challenges.

Adherence to Whistleblower Protection Legislation: This request is pertinent to matters involving whistleblower retaliation, protected under the Whistleblower Protection Act (5 U.S.C. § 2302(b)(8)) and the Sarbanes-Oxley Act (18 U.S.C. § 1514A). Immediate processing is critical to uphold the legal protections afforded to whistleblowers and to address any potential violations thereof.

Public Interest and Urgency: The information sought pertains to issues of significant public interest, particularly in the domains of disability rights and ethical compliance. As established under FOIA guidelines, information requests that have the potential to inform the public about governmental operations and activities are to be prioritized (5 U.S.C. § 552(a)(6)(E)(v)).

Personal Circumstances: My unique personal circumstances, stemming from my brain injury, create an urgent need for information that directly impacts my ability to effectively self-advocate and represent the interests of others in similar situations. Given these considerations, I respectfully urge that my FOIA request be processed

Supporting documentation

Fees

Fee waiver no

Expedited processing

Expedited Processing yes

Explanation

Due to Specific Circumstances. Formal Request for Expedited Processing of FOIA Request in Compliance with Legal Provisions and Appeals. Dear FOIA officer, Under the provisions of the Freedom of Information Act (5 U.S.C. § 552), I hereby formally request expedited processing of my recent FOIA application due to compelling needs as outlined below:

Compliance with the Americans with Disabilities Act (ADA): In accordance with 42 U.S.C. § 12101 et seq., as an individual living with a brain injury, I am entitled to reasonable accommodations in legal and administrative processes. The expedited processing of this FOIA request is a necessary accommodation to ensure my effective participation, considering my specific communication and cognitive challenges.

Adherence to Whistleblower Protection Legislation: This request is pertinent to matters involving whistleblower retaliation, protected under the Whistleblower Protection Act (5 U.S.C. § 2302(b)(8)) and the Sarbanes-Oxley Act (18 U.S.C. § 1514A). Immediate processing is critical to uphold the legal protections afforded to whistleblowers and to address any potential violations thereof.

Public Interest and Urgency: The information sought pertains to issues of significant public interest, particularly in the domains of disability rights and ethical compliance. As established under FOIA guidelines, information requests that have the potential to inform the public about governmental operations and activities are to be prioritized (5 U.S.C. § 552(a)(6)(E)(v)).

Personal Circumstances: My unique personal circumstances, stemming from my brain injury, create an urgent need for information that directly impacts my ability to effectively self-advocate and represent the interests of others in similar situations. Given these considerations, I respectfully urge that my FOIA request be processed on an expedited basis in line with the legal standards and principles of accessibility, transparency, and public interest. Thank you for your attention to this matter.

The following list contains the entire submission submitted November 19, 2023 07:50:02am ET, and is formatted for ease of viewing and printing.

Contact information

First name	David
Last name	MEDEIROS
Mailing Address	215 Mountain St
City	Willimantic
State/Province	CT
Postal Code	06226
Country	United States
Phone	8604633638
Company/Organization	ABI Resources LLC
Email	aabiwr@live.com

Request

Request ID	955361
Confirmation ID	954776

Request description

* Please find below a Freedom of Information Act (FOIA) request. This request is formulated to obtain specific information from various government agencies, including the Department of Justice (DOJ), Health and Human Services (HHS), Centers for Medicare & Medicaid Services (CMS), and relevant state departments in Connecticut. 11/19/2023 Subject: Freedom of Information Act Request – Care Management Consultation Services in Medicaid ABI Waiver Program 1 (Exclusively) Dear FOIA Officer, I am submitting a request under the Freedom of Information Act (5 U.S.C. § 552) to obtain information specifically related to Care Management Consultation Services under the Medicaid Acquired Brain Injury (ABI) Waiver Program 1. Please note that this request is exclusively for information related to Waiver Program 1 and should not include information pertaining to Waiver Program 2 or any other programs. Specific Records Requested: Legality and Authorization (Waiver 1 Only): Documents confirming the permissibility of delegating Care Management Consultation Services to an external entity, such as Connecticut Community Care (CCC), under the Medicaid ABI Waiver Program 1 only. State or federal records of approvals specifically for Waiver Program 1 related to this delegation. Initiation and Implementation Records (Waiver 1 Only): Records showing the initiation of CCC's involvement in providing Care Management Consultation Services under Waiver Program 1 only. Agreements or contracts specific to Waiver Program 1 facilitating this service provision. Financial Records (Waiver 1 Only): Detailed financial statements / invoices showing payments to CCC for Care Management Consultation Services under Waiver Program 1 only. Audit reports or financial analyses related exclusively to Waiver Program 1. Recorded Time Frame (Waiver 1 Only): This request covers the period from the beginning of CCC's provision of these services under Waiver Program 1 up to the current date. Explicit Exclusion of Waiver Program 2: To reiterate, this request is solely for information regarding Waiver Program 1. I assert that the requested information is not shielded from disclosure under the Connecticut FOIA, as it is pertinent to the public's affairs and is not classified as privileged or confidential. Should any part of the requested documents be deemed exempt from disclosure, I request a comprehensive written justification for each exemption, referencing the pertinent statutory exemption, and ask that only the exempted portions be redacted, leaving the remainder of the document intact. In the event of a partial or full denial of my request, I ask for a written explanation, citing the specific

Supporting documentation

Fees

Fee waiver	no
------------	----

Expedited processing

Expedited Processing	no
----------------------	----

The following list contains the entire submission submitted April 04, 2023 11:35:04am ET, and is formatted for ease of viewing and printing.

Contact information

First name	DAVID
Last name	MEDEIROS
Mailing Address	39 Kings Highway, STE C STE C
City	Gales Ferry
State/Province	CT
Postal Code	06335
Country	United States
Phone	8604633638
Company/Organization	ABI RESOURCES LLC
Email	AABIWR@LIVE.COM

Request

Request ID	667141
Confirmation ID	666601

Request description

The requester is seeking information about the Connecticut Community Care (CCC) referral system used to select agency providers for clients enrolled in federally funded programs; Money Follows the Person, and the ABI Waiver program. The requester is seeking information on the following topics: Approved Medicaid Provider Directory List: The approximate number of agency providers currently in the CCC referral system, who is responsible for maintaining and updating the list of agency providers, how often the list of agency providers is updated, and how ABI Resources is currently listed within the CCC referral system. Electronic Referral System: The name of the electronic referral system used by CCC for provider selection, who is responsible for managing the referral system and ensuring its smooth operation, and how the selected provider is presented to the care manager and subsequently to the client. Regarding the Role of Care Managers in the Process: The care manager's role in presenting agency providers to clients during the referral process, how care managers ensure that clients are well-informed and make the best choice based on their needs and preferences, and the level of involvement and autonomy care managers have when utilizing the CCC electronic referral system for federally funded programs. The process involved in the event a client wishes to change an agency service provider or care management provider: If clients have the option to request and receive a different agency service provider, care manager, or care management agency provider, what specific form or documentation must a client complete to document their request, the steps they must take to ensure that their request is successfully processed if the client signs an official request to change agency service providers, a care manager, or care management agency if this signed document is provided to the current provider, where clients can locate these documents if this document is provided to the client by care management, what periods for notices are implemented, and how the client may make this request if they are uncomfortable doing so directly to their care manager, agency service provider, or care management provider.

Supporting documentation

Fees

Request category ID

media

Fee waiver

no

Expedited processing

Expedited Processing

yes

Explanation

Dear Office of Information Policy (OIP) team, I am writing to request expedited processing of my FOIA request for information regarding Connecticut's federal funded programs, Money Follows the Person and the ABI Waiver program. Specifically, I am seeking information about the Connecticut Community Care (CCC) referral system used to select agency providers for clients enrolled in these programs. I believe that my request meets the criteria for expedited processing under 5 U.S.C. § 552(a)(6)(E)(v)(II). The information I am seeking is urgently needed to protect the health and safety of vulnerable individuals enrolled in these programs.

The following list contains the entire submission submitted April 27, 2023 01:35:02pm ET, and is formatted for ease of viewing and printing.

Contact information

First name	DAVID
Last name	MEDEIROS
Mailing Address	39 Kings Highway STE C STE C
City	Gales Ferry
State/Province	CT
Postal Code	06335
Country	United States
Phone	8604633638
Company/Organization	ABI RESOURCES LLC
Email	aabiwr@live.com

Request

Request ID	701691
Confirmation ID	701151

Subject: Freedom of Information Act Request - Connecticut ABI 1549P Consultation Services Funding

Dear [FOIA Officer or Agency Head], I am submitting a request under the Freedom of Information Act (FOIA), 5 U.S.C. § 552, for records related to Medicaid funding allocated and disbursed for Connecticut's Acquired Brain Injury (ABI) 1549P Consultation Services within the ABI Waiver Programs for the years 2021, 2022, and up to the present date (04/27/2023). Additionally, I am seeking a comprehensive description of these services. Please provide the following information: Total Medicaid funding amounts billed and paid for ABI 1549P Consultation Services for ABI Waiver Program years: a. 2021 b. 2022 c. 2023 (up to 04/27/2023) Detailed service description, including: a. Service objectives b. Eligibility criteria c. Types of consultations offered d. The number of individuals served e. Relevant performance metrics or program evaluations f. Method of service provision g. Tracking and billing processes h. The location where service must be provided i. Guidelines on how services must be provided Service provider information: a. List of agencies that actively bill for these services b. Amount of Medicaid funding billed and paid to each for the above years Please process this request in accordance with the Freedom of Information Act, and kindly inform me of any fees or charges associated with this request. I appreciate your attention to this matter and look forward to your prompt response. Sincerely,

Request description

Supporting documentation

Fees

Request category ID	educational
Fee waiver	no

Expedited processing

Expedited Processing	yes
----------------------	-----

Explanation

Matter of Public Interest: If the information requested is of significant public interest, such as in cases involving government transparency, accountability, or corruption, it may be a valid reason to request expedited processing. Media Deadline: If the information is needed by a journalist or media organization for a time-sensitive story, it may be a valid reason to request expedited processing.

The following list contains the entire submission submitted August 24, 2023 10:20:02am ET, and is formatted for ease of viewing and printing.

Contact information

First name	David
Last name	Medeiros
Mailing Address	39 Kings Highway, STE C STE C
City	Gales Ferry
State/Province	CT
Postal Code	06335
Country	United States
Phone	860 463-3638
Company/Organization	ABI Resources
Email	aabiwr@live.com

Request

Request ID	829216
Confirmation ID	828636

08/24/2023 Subject: Freedom of Information Request | Connecticut Medicaid Programs. Under the Connecticut Freedom of Information Act § 1-200 et seq., I am requesting access to and copies of records pertaining to: a) All FOIA or Connecticut Freedom of Information requests submitted in relation to the Connecticut Medicaid ABI Waiver Program from [Date 5 years ago] to [Today's Date]. b) The results and details of each of these requests, including any correspondence, responses, documents, data, or other materials provided to the requestors. c) All FOIA or Connecticut Freedom of Information requests submitted in relation to the Money Follows the Person program from [Date 5 years ago] to [Today's Date]. d) The results and details of each of these requests, including any correspondence, responses, documents, data, or other materials provided to the requestors. If any portion of my request is denied or exempt from release, please specify the reason for the denial or exemption under Connecticut law and release any segregable portions that are not exempt. If there are fees associated with this request, please inform me of the total charges in advance of fulfilling the request. If the cost exceeds [\$500], please provide a detailed itemization of the charges and contact me to further discuss the request. Thank you for considering my request. I look forward to your prompt response. If you have any questions or need clarification, you can reach me at Aabiwr@live.com. Sincerely, David Medeiros

Request description

Supporting documentation

Fees

Request category ID	media
Fee waiver	no

Expedited processing

Expedited Processing	yes
----------------------	-----

Explanation

I am writing to formally request expedited processing for my Freedom of Information Act request. I believe that my request meets the criteria for expedited processing due to the compelling reasons outlined below:

- a) Urgency to Inform the Public: The requested information is urgently needed in order to inform the public about an actual or alleged federal government activity. Delay in processing this request could deprive the public of vital information at a crucial time.
- b) Imminent Threat to Life or Physical Safety: Delay in processing this request could compromise the safety and well-being of individuals with compromised health and living conditions.
- c) Loss of Substantial Due Process Rights: Immediate processing is necessary to ensure that I, or other affected parties, do not lose substantial rights. This information will be used for an upcoming hearing or decision-making process that would be impacted by a delay.

Expiry of a Fixed Period: The matter at hand is time-sensitive due to an upcoming legal deadline and/or an event which the requested information pertains to. A delay could result in missed opportunities or significant complications.

Given the aforementioned reasons, I believe that the standard processing time would jeopardize the value and relevance of the information or action I seek. I kindly urge you to consider this request for expedited processing and acknowledge the immediate nature of my application/request. Thank you for your attention to this matter, and I appreciate your prompt consideration of my request. Sincerely, David Medeiros ABI

Resources

The following list contains the entire submission submitted October 17, 2023 07:40:02am ET, and is formatted for ease of viewing and printing.

Contact information

First name	David
Last name	MEDEIROS
Mailing Address	215 Mountain St
City	Willimantic
State/Province	CT
Postal Code	06226
Country	United States
Phone	8604633638
Email	davidmedeiros@live.com

Request

Request ID	900131
Confirmation ID	899551

10/17/2023 Connecticut Department of Social Services
DSS and Community Options Unit COU Office of the
Commissioner 55 Farmington Avenue Hartford, CT
06105 RE: Freedom of Information Act Request FOIA
To Whom It May Concern: I am writing to request
information under the provisions of the Freedom of
Information Act, 5 U.S.C. § 552, regarding the total
payments made to Goodwill through the Medicaid
Connecticut ABI Waiver programs from 2013 to the
present day. Specifically, I am interested in obtaining
financial data detailing the annual disbursements to
The Supported Living Group for each of the following
years: 2013 2014 2015 2016 2017 2018 2019 2020
2021 2022 2023 Goodwill is a Medicaid provider
operating within the state of Connecticut, and I am
seeking information to better understand the financial
relationships between this organization and the
Medicaid Connecticut ABI Waiver programs. Please
provide any documents, records, reports, or other
relevant information that pertains to the payments
made to Goodwill for the specified years. This
information could include, but is not limited to,
financial statements, invoices, payment logs, contracts,
and any other documents that outline the financial
transactions between Goodwill and Medicaid
Connecticut ABI Waiver programs. If any part of my
request is denied, please provide a written explanation
of the specific exemptions under which the information
is withheld. I kindly request accommodations due to
my disability. To facilitate my accessibility and
participation, I would greatly appreciate the use of
electronic records. Your support in this matter is highly
valued. Thank you for your understanding and
assistance. Sincerely, David Medeiros ABI Resources

Request description

Supporting documentation

Fees

Fee waiver	no
------------	----

Expedited processing

Expedited Processing	no
----------------------	----

The following list contains the entire submission submitted October 17, 2023 08:00:02am ET, and is formatted for ease of viewing and printing.

Contact information

First name	David
Last name	MEDEIROS
Mailing Address	215 Mountain St
City	Willimantic
State/Province	CT
Postal Code	06226
Country	United States
Phone	8604633638
Company/Organization	ABI Resources LLC
Email	aabiwr@live.com

Request

Request ID	900141
Confirmation ID	899561

10.17.2023 RE: Freedom of Information Act Request
FOIA To Whom It May Concern: I am writing to request information under the provisions of the Freedom of Information Act, 5 U.S.C. § 552, regarding the total payments made to Goodwill through the Medicaid Connecticut ABI Waiver programs from 2013 to the present day. Specifically, I am interested in obtaining financial data detailing the annual disbursements to Goodwill for each of the following years: 2013 2014 2015 2016 2017 2018 2019 2020 2021 2022 2023 Goodwill is a Medicaid provider operating within the state of Connecticut, and I am seeking information to better understand the financial relationships between this organization and the Medicaid Connecticut ABI Waiver programs. Please provide any documents, records, reports, or other relevant information that pertains to the payments made to Goodwill for the specified years. This information could include, but is not limited to, financial statements, invoices, payment logs, contracts, and any other documents that outline the financial transactions between Goodwill and Medicaid Connecticut ABI Waiver programs. If any part of my request is denied, please provide a written explanation of the specific exemptions under which the information is withheld. I kindly request accommodations due to my disability. To facilitate my accessibility and participation, I would greatly appreciate the use of electronic records. Your support in this matter is highly valued. Thank you for your understanding and assistance. Sincerely, David Medeiros ABI Resources

Request description

Supporting documentation

Fees

Fee waiver	no
------------	----

Expedited processing

Expedited Processing	no
----------------------	----

The following list contains the entire submission submitted October 17, 2023 08:00:20am ET, and is formatted for ease of viewing and printing.

Contact information

First name	David
Last name	MEDEIROS
Mailing Address	215 Mountain St
City	Willimantic
State/Province	CT
Postal Code	06226
Country	United States
Phone	8604633638
Company/Organization	ABI Resources LLC
Email	aabiwr@live.com

Request

Request ID	900146
Confirmation ID	899566

10.17.2023 RE: Freedom of Information Act Request
FOIA To Whom It May Concern: I am writing to request information under the provisions of the Freedom of Information Act, 5 U.S.C. § 552, regarding the total payments made to Project Genesis through the Medicaid Connecticut ABI Waiver programs from 2013 to the present day. Specifically, I am interested in obtaining financial data detailing the annual disbursements to Project Genesis for each of the following years: 2013 2014 2015 2016 2017 2018 2019 2020 2021 2022 2023 Project Genesis is a Medicaid provider operating within the state of Connecticut, and I am seeking information to better understand the financial relationships between this organization and the Medicaid Connecticut ABI Waiver programs. Please provide any documents, records, reports, or other relevant information that pertains to the payments made to Goodwill for the specified years. This information could include, but is not limited to, financial statements, invoices, payment logs, contracts, and any other documents that outline the financial transactions between Goodwill and Medicaid Connecticut ABI Waiver programs. If any part of my request is denied, please provide a written explanation of the specific exemptions under which the information is withheld. I kindly request accommodations due to my disability. To facilitate my accessibility and participation, I would greatly appreciate the use of electronic records. Your support in this matter is highly valued. Thank you for your understanding and assistance. Sincerely, David Medeiros ABI Resources

Request description

Supporting documentation

Fees

Fee waiver	no
------------	----

Expedited processing

Expedited Processing	no
----------------------	----

The following list contains the entire submission submitted October 17, 2023 08:25:02am ET, and is formatted for ease of viewing and printing.

Contact information

First name	David
Last name	MEDEIROS
Mailing Address	215 Mountain St
City	Willimantic
State/Province	CT
Postal Code	06226
Country	United States
Phone	8604633638
Company/Organization	ABI Resources LLC
Email	aabiwr@live.com

Request

Request ID	900151
Confirmation ID	899571

RE: Freedom of Information Act Request FOIA To Whom It May Concern: I am writing to request information under the provisions of the Freedom of Information Act, 5 U.S.C. § 552, regarding the total payments made to Goodwill through the Medicaid Connecticut ABI Waiver programs from 2013 to the present day. Specifically, I am interested in obtaining financial data detailing the annual disbursements to Goodwill for each of the following years: 2013 2014 2015 2016 2017 2018 2019 2020 2021 2022 2023 Goodwill is a Medicaid provider operating within the state of Connecticut, and I am seeking information to better understand the financial relationships between this organization and the Medicaid Connecticut ABI Waiver programs. Please provide any documents, records, reports, or other relevant information that pertains to the payments made to Goodwill for the specified years. This information could include, but is not limited to, financial statements, invoices, payment logs, contracts, and any other documents that outline the financial transactions between Goodwill and Medicaid Connecticut ABI Waiver programs. If any part of my request is denied, please provide a written explanation of the specific exemptions under which the information is withheld. I kindly request accommodations due to my disability. To facilitate my accessibility and participation, I would greatly appreciate the use of electronic records. Your support in this matter is highly valued. Thank you for your understanding and assistance. Sincerely, David Medeiros ABI Resources

Request description

Supporting documentation

Fees

Fee waiver	no
------------	----

Expedited processing

Expedited Processing	no
----------------------	----

The following list contains the entire submission submitted November 15, 2022 01:35:07pm ET, and is formatted for ease of viewing and printing.

Contact information

First name	DAVID
Last name	MEDEIROS
Mailing Address	215 Mountain St
City	Willimantic
State/Province	CT
Postal Code	06226
Country	United States
Phone	8604633638
Company/Organization	ABI Resources LLC
Email	aabiwr@live.com

Request

Request ID 490926

Confirmation ID 490386

Request description Medicaid FOIA request: Would the Connecticut Department of Social Services, DSS, please provide information in reference to Medicaid programs ABI Waiver programs I and II, and the MFP, Money Follows the Person program? 1) What is the total number of Connecticut Medicaid consumers receiving brain injury MFP Money Follows The Person Services? How many of those Medicaid Consumers are receiving services from the Medicaid agency provider, The Supported Living Group LLC.? 2) What is the total number of Connecticut Medicaid consumers receiving brain injury ABI Waiver Program I and II Services? How many of those Medicaid Consumers are receiving services from the Medicaid agency provider, The Supported Living Group LLC.?

Supporting documentation

Fees

Fee waiver	no
-------------------	----

Expedited processing

Expedited Processing	yes
Explanation	This information directly affects the rights of the disabled population.

The following list contains the entire submission submitted November 19, 2023 07:45:02am ET, and is formatted for ease of viewing and printing.

Contact information

First name	David
Last name	MEDEIROS
Mailing Address	215 Mountain St
City	Willimantic
State/Province	CT
Postal Code	06226
Country	United States
Phone	8604633638
Company/Organization	ABI Resources LLC
Email	aabiwr@live.com

Request

Request ID	955346
Confirmation ID	954761

Request description

11/19/2023 Please find below a Freedom of Information Act (FOIA) request. This request is formulated to obtain specific information from various government agencies, including the Department of Justice (DOJ), Health and Human Services (HHS), Centers for Medicare & Medicaid Services (CMS), and relevant state departments in Connecticut. Subject: Freedom of Information Act Request – Housing and Rental Agreements in Medicaid ABI Waiver Programs 1 and 2 Dear FOIA Officer, I am submitting a request under the Freedom of Information Act (5 U.S.C. § 552) for information related to housing and rental agreements within the Medicaid Acquired Brain Injury (ABI) Waiver Programs 1 and 2. Specific Records Requested: Legality and Authorization Records (Waiver 1 and 2): Documents confirming the legality and authorization for ABI Waiver Program agency providers to rent or provide housing for consumers in both Waiver Programs 1 and 2. State or federal approvals, if any, specifically allowing such housing provisions under these programs. Operational and Implementation Records (Waiver 1 and 2): Detailed descriptions or guidelines on how housing services are to be implemented within these programs. Records or agreements that outline the roles and responsibilities of agency providers in the context of providing housing or rental services to program participants. Financial Records (Waiver 1 and 2): Financial statements or invoices related to payments for housing or rental services within both Waiver Programs 1 and 2. Documentation of funding allocations for housing services under these programs. Provider and Consumer Responsibilities (Waiver 1 and 2): Documents detailing the responsibilities of both the providers and the consumers regarding housing services under these waiver programs. Service Plan Inclusions (Waiver 1 and 2): Examples of service plans that include housing or rental services, illustrating how these services are integrated into the overall care plans for individuals in these programs. This request encompasses all relevant records from the inception of housing services provisions within these waiver programs to the present date. I assert that the requested information is not exempt from disclosure under the Connecticut FOIA, as it is vital for public understanding of the operation and legality of housing services within these programs. Should any part of the requested documents be exempt from disclosure, please provide a comprehensive written justification for each exemption, citing the relevant statutory exemption. I request that only the exempted portions be redacted, keeping the rest of the document intact. In case of a partial or complete denial of my request, I seek a written explanation, specifying

Supporting documentation

Fees

Fee waiver	no
------------	----

Expedited processing

Expedited Processing	no
----------------------	----

The following list contains the entire submission submitted November 19, 2023 07:45:18am ET, and is formatted for ease of viewing and printing.

Contact information

First name	David
Last name	MEDEIROS
Mailing Address	215 Mountain St
City	Willimantic
State/Province	CT
Postal Code	06226
Country	United States
Phone	8604633638
Company/Organization	ABI Resources LLC
Email	aabiwr@live.com

Request

Request ID	955351
Confirmation ID	954766

Request description

Please find below a Freedom of Information Act (FOIA) request. This request is formulated to obtain specific information from various government agencies, including the Department of Justice (DOJ), Health and Human Services (HHS), Centers for Medicare & Medicaid Services (CMS), and relevant state departments in Connecticut. 11/19/2023 Subject: Freedom of Information Act Request – Cognitive Behavioral Services Behavior Analysts in Medicaid ABI Waiver Program 1 (Exclusively) Dear FOIA Officer, I am submitting a request under the Freedom of Information Act (5 U.S.C. § 552) to obtain records specifically related to Cognitive Behavioral Services and the integration of Behavior Analysts under the Medicaid Acquired Brain Injury (ABI) Waiver Program 1. This request is exclusively for information related to Waiver Program 1 and should not include information pertaining to Waiver Program 2 or any other programs. Specific Records Requested: Integration and Approval Records (Waiver 1 Only): Documents confirming the approval for the inclusion of Behavior Analysts in providing Cognitive Behavioral Services under Medicaid ABI Waiver Program 1. State or federal records indicating when this integration was officially approved and implemented in Waiver Program 1. Operational and Implementation Records (Waiver 1 Only): Records detailing the initiation and operational framework for Behavior Analysts providing Cognitive Behavioral Services under Waiver Program 1. Agreements, protocols, or guidelines specifically related to the role of Behavior Analysts in Waiver Program 1. Financial Records (Waiver 1 Only): Detailed financial statements or invoices showing payments made to Behavior Analysts for providing Cognitive Behavioral Services under Waiver Program 1. Audit reports or financial analyses pertaining exclusively to the expenditure on Cognitive Behavioral Services in Waiver Program 1. Recorded Time Frame (Waiver 1 Only): This request encompasses the period from the integration of Behavior Analysts in providing Cognitive Behavioral Services under Waiver Program 1 up to the current date. Explicit Exclusion of Waiver Program 2: To emphasize, this request is strictly for information regarding Waiver Program 1. I assert that the requested information is not protected from disclosure under the Connecticut FOIA, as it is essential for public understanding and does not fall under privileged or confidential categories. In case any part of the requested documents is exempt from disclosure, I request a detailed written justification for each exemption, citing the relevant statutory exemption, and ask for only the exempted portions to be redacted,

Supporting documentation

Fees

Fee waiver	no
------------	----

Expedited processing

Expedited Processing	no
----------------------	----

The following list contains the entire submission submitted November 19, 2023 07:50:08am ET, and is formatted for ease of viewing and printing.

Contact information

First name	David
Last name	MEDEIROS
Mailing Address	215 Mountain St
City	Willimantic
State/Province	CT
Postal Code	06226
Country	United States
Phone	8604633638
Company/Organization	ABI Resources LLC
Email	aabiwr@live.com

Request

Request ID	955366
Confirmation ID	954781

Request description

Please find below a Freedom of Information Act (FOIA) request. This request is formulated to obtain specific information from various government agencies, including the Department of Justice (DOJ), Health and Human Services (HHS), Centers for Medicare & Medicaid Services (CMS), and relevant state departments in Connecticut. Subject: FOIA Request – Care Managers' Consultation Services in ABI Waiver Program Dear Freedom of Information Officer, Under the Freedom of Information Act (5 U.S.C. § 552), I request access to and copies of records and documents pertaining to care managers providing consultation services to consumers enrolled in the Acquired Brain Injury (ABI) Waiver Program 1, a practice reportedly exclusive to ABI Waiver Program 2. Specifically, I am requesting: Records of Services: Detailed records of care managers who have provided consultation services to ABI Waiver Program 1 consumers, including dates, types of services, and consumer demographics. Policy Documents: Copies of any policy documents, guidelines, or internal memos that detail the roles and limitations of care managers in both ABI Waiver Program 1 and 2. Compliance Reports: Any compliance reports or internal audits conducted regarding the provision of consultation services by care managers to ABI Waiver Program 1 consumers. Internal Communications: Relevant internal communications, including emails and meeting minutes, discussing the assignment of care managers to provide consultation services in ABI Waiver Program 1. Training Materials: Training materials or guidelines provided to care managers regarding their roles and limitations in ABI Waiver Program 1 and 2. Please ensure that the provided records are in an accessible electronic format. If certain documents are exempt from disclosure under the FOIA, kindly provide a Vaughn index, detailing each document and the rationale for its exemption. I kindly request accommodations due to my disability. To facilitate my accessibility and participation, I would greatly appreciate the use of electronic records. Your support in this matter is highly valued. Thank you for your understanding and assistance. Sincerely, David Medeiros ABI Resources

Supporting documentation

Fees	
Fee waiver	no

Expedited processing

Expedited Processing	no
----------------------	----

The following list contains the entire submission submitted November 19, 2023 07:55:03am ET, and is formatted for ease of viewing and printing.

Contact information

First name	David
Last name	MEDEIROS
Mailing Address	215 Mountain St
City	Willimantic
State/Province	CT
Postal Code	06226
Country	United States
Phone	8604633638
Company/Organization	ABI Resources LLC
Email	aabiwr@live.com

Request

Request ID	955371
Confirmation ID	954786

Request description

Please find below a Freedom of Information Act (FOIA) request. This request is formulated to obtain specific information from various government agencies, including the Department of Justice (DOJ), Health and Human Services (HHS), Centers for Medicare & Medicaid Services (CMS), and relevant state departments in Connecticut. 11/13/2023 Connecticut Department of Social Services Office of Legal Affairs, Regulations, and Administrative Hearings 55 Farmington Avenue Hartford, CT 06105 Subject: Medicaid ABI Waiver Program Waitlist | Freedom of Information Act FOIA Request | Connecticut Gov. 11.13.2023 Dear Freedom of Information Officer, Under the Freedom of Information Act, 5 U.S.C. § 552, I am requesting access to and copies of all records and documents maintained by the Connecticut Department of Social Services pertaining to the waiting list of individuals for the Medicaid Acquired Brain Injury (ABI) services in section 17b-260a-4(d) of the Regulations of Connecticut State Agencies. Specifically, I am seeking the following: a) Documents Describing the Waiting List Process: Any and all documents that describe the process and criteria used for maintaining the waiting list for ABI services. b) Statistical Data: Any statistical data or reports on the number of individuals on the waiting list, including the duration of their wait and the reasons for their ineligibility as per section 17b-260a-4(d). c) Policy and Procedure Manuals: Copies of any policy and procedure manuals or guidelines regarding the administration of the ABI waiting list. d) Internal Communications: Relevant internal communications discussing the management or policy decisions related to the ABI waiting list. Please note, if certain records or documents are exempt from disclosure under the FOIA, I request that you provide an index of such documents as required under *Vaughn v. Rosen*, 484 F.2d 820 (D.C. Cir. 1973), along with a detailed explanation of why each document is exempt from disclosure. I kindly request accommodations due to my disability. To facilitate my accessibility and participation, I would greatly appreciate the use of electronic records. Your support in this matter is highly valued. Thank you for your understanding and assistance. Sincerely, David Medeiros ABI Resources

Supporting documentation

Fees

Fee waiver	no
------------	----

Expedited processing

Expedited Processing	no
----------------------	----



A.B.I. Resources LLC

39 Kings Highway, Suite C

Gales Ferry CT, 06335

Phone: (860) 942-0365

Fax: (860) 465-9591

<https://www.CTbrainINJURY.com>

10/31/2023

Subject: Formal Grievance Concerning Discriminatory Unfair Business Practices within the Connecticut Medicaid ABI Waiver Program

To: All pertinent departments within the state of Connecticut,

I trust this correspondence reaches you in excellent health and high spirits. My name is David Medeiros, and I am addressing you in my capacity as a concerned business owner, resident, and individual with a disability residing in the state of Connecticut. I have the honor of leading ABI Resources, a distinguished service provider within the Connecticut Medicaid Acquired Brain Injury (ABI) Waiver Program.

I find myself compelled to highlight and formally complain about a series of blatant and persistent inequities pertaining to discriminatory business practices occurring under the aegis of the aforementioned program. Despite my multiple, concerted efforts to engage in constructive dialogue with the Connecticut Department of Social Services, addressing these grave concerns has been met with a disconcerting lack of engagement and rectification. This situation has had a deleterious impact not only on the operations of ABI Resources but also on the well-being and quality of service accessible to the disabled individuals we are committed to serving.

Key Concerns and Grievances:

a) **Medicaid Referrals:**

b) **Paying Consumers / Financial Incentives Inducements / Medicaid Service Agency**

a) **Medicaid Referrals:**

There is a prevailing lack of transparency and an apparent bias in the Medicaid referral processes within the ABI Waiver Program. ABI Resources, despite an unwavering commitment to excellence in service delivery, has been unfairly marginalized, resulting in an unequal and unjust distribution of referrals.

Addressing issues of transparency, bias, and unfair marginalization in Medicaid referrals, particularly within the Acquired Brain Injury (ABI) Waiver Program, is crucial to ensuring equitable access to quality healthcare services for all eligible individuals. ABI Resources and similar service providers play a vital role in supporting individuals with acquired brain injuries, and it is essential that they are treated fairly in the referral process to continue their commitment to excellence in service delivery.

Potential Steps to Address the Issue:

Increase Transparency:

Implement a transparent referral process where criteria for referrals are clearly defined and made publicly available.

Establish a monitoring system to track and publish referral data, including the number of referrals made to each service provider and the reasons for referral decisions.

Conduct an Independent Audit:

Hire an independent entity to conduct a thorough review of the Medicaid referral processes within the ABI Waiver Program to identify any biases or unfair practices.

The audit should also evaluate the performance and quality of services provided by ABI Resources and other service providers to ensure that referrals are based on merit and the ability to meet the needs of individuals with acquired brain injuries.

Implement a Fair and Equitable Referral System:

Develop a standardized and objective referral system that ensures all service providers are evaluated based on the same criteria.

Consider incorporating a randomized component to the referral process to prevent bias and ensure a fair distribution of referrals.

Engage Stakeholders:

Create a platform for open dialogue between Medicaid officials, service providers, individuals with acquired brain injuries, and their families to discuss concerns related to the referral process.

Use feedback from stakeholders to continuously improve the referral system and address any emerging issues.

Provide Training and Education:

Offer training to Medicaid officials and other stakeholders involved in the referral process to raise awareness about potential biases and the importance of a fair and equitable system.

Educate service providers about the referral process, criteria for referrals, and steps they can take if they believe they have been treated unfairly.

Establish a Complaint and Appeal Process:

Create a clear and accessible complaint and appeal process for service providers who believe they have been unfairly marginalized in the referral process.

Ensure that complaints are thoroughly investigated and that corrective action is taken when warranted.

Promote Accountability:

Hold Medicaid officials and other stakeholders accountable for ensuring a fair and transparent referral process.

Implement consequences for individuals or entities found to be engaging in biased or unfair practices.

Regularly Review and Update Policies:

Conduct regular reviews of referral policies and procedures to ensure they remain up-to-date, fair, and transparent.

Update policies as needed to address any identified issues and to adapt to changing needs and circumstances.

Addressing the issues of transparency, bias, and unfair marginalization in Medicaid referrals within the ABI Waiver Program is essential to ensuring that all eligible individuals have equal access to high-quality services. It is imperative that service providers like ABI Resources are treated fairly and equitably in the referral process to uphold the integrity of the healthcare system and to foster trust among all stakeholders. Implementing the above steps could contribute significantly to creating a more transparent, fair, and equitable referral system, ultimately benefiting individuals with acquired brain injuries and the service providers dedicated to supporting them.

b) Paying Consumers / Financial Incentives Inducements / Medicaid Service Agency

Provider: A Medicaid service agency provider is offering financial incentives to consumers, leading to an imbalance in the competitive landscape. This kind of practice can indeed raise serious ethical, legal, and fairness concerns.

Ethical Concerns:

Conflicts of Interest: Financial incentives could create a conflict of interest, where the provider's financial gain takes precedence over the best interests of the consumer.

Bias and Unfairness: It could lead to bias in referrals, favoring certain providers over others irrespective of the quality of services they offer.

Erosion of Trust: Such practices can erode trust in the Medicaid system and healthcare providers, as consumers may question the motives behind the services they are being referred to.

Legal Concerns:

Violation of Anti-Kickback Statutes: Providing inducements to influence the referral of services covered by Medicaid can violate anti-kickback statutes, potentially leading to legal actions and penalties.

False Claims Act Violations: If such inducements lead to fraudulent billing or claims, it could result in violations of the False Claims Act.

Non-Compliance with Medicaid Regulations: Medicaid has strict guidelines and regulations to ensure fairness and prevent fraud, and engaging in such practices can result in non-compliance and potential debarment from the program.

Lack of Responsiveness to Complaints and Reports: Our persistent complaints and reports, meticulously documenting these issues, have been met with apathy. There is an alarming deficit in the investigation, redressal, and accountability mechanisms within the system.

Adverse Impacts on ABI Resources:

Financial Duress: The discriminatory practices and referral shortages have placed ABI Resources under significant financial duress, compromising our ability to maintain operational viability and deliver superior services to our clients.

Reputational Harm: The state's nonintervention and perceived partiality have led to an erosion of our reputation. This has resulted in ABI Resources being unjustly perceived as a less favorable service provider, regardless of our commitment to quality and excellence.

Demoralization of Workforce: The protracted nature of these issues has led to a pervasive sense of demoralization among our staff and stakeholders, adversely impacting the morale and efficacy of our organizational operations.

Addressing the Issue:

Regulatory Oversight: There should be strict oversight and monitoring by regulatory bodies to ensure that all Medicaid service agency providers are complying with laws and regulations.

Transparency: Increasing transparency in the referral process can help in ensuring that referrals are made based on the quality of services rather than financial incentives.

Whistleblower Protections: Encouraging whistleblowing and providing protections for whistleblowers can help in uncovering and addressing such unethical practices.

Penalties and Sanctions: Implementing strict penalties and sanctions for those found guilty of engaging in such practices can act as a deterrent.

Public Awareness: Educating consumers about the potential for such conflicts of interest and providing them with information on how to report suspicious activities can empower them to make informed decisions.

Addressing this issue is crucial for maintaining the integrity of the Medicaid program, ensuring that consumers receive the best possible care, and fostering a competitive and fair marketplace for healthcare services.

Call to Action:

I earnestly seek your prompt intervention and advocacy in ensuring this grievance is communicated to all pertinent departments within the state of Connecticut tasked with addressing such critical matters. The departments that ought to be immediately apprised of this situation include, but are not limited to:

Connecticut Department of Social Services

Connecticut Attorney General's Office

Connecticut Commission on Human Rights and Opportunities

Connecticut Office of the Healthcare Advocate

Connecticut Office of Policy and Management

I have proactively initiated complaints and have directly engaged with the Connecticut Department of Social Services. Rest assured, all communications have been meticulously documented, encompassing dates, times, and the identities of the individuals engaged in these discussions.

I place my trust in your unwavering commitment to justice and fairness, confident that you will accord this matter the urgency and gravitas it demands, ensuring a

comprehensive investigation and the implementation of corrective measures. The equitable treatment of all service providers operating under the Connecticut Medicaid ABI Waiver Program is of utmost importance, and I am optimistic that your intervention will usher in a just resolution.

I am grateful for your time and thoughtful consideration of this crucial matter.

Sincerely,

David Medeiros

Best regards,

David Medeiros

David Medeiros
Founder, CEO, Director, Team Member
ABI Resources, LLC



A.B.I. Resources LLC

39 Kings Highway, Suite C

Gales Ferry CT, 06335

Phone: (860) 942-0365

Fax: (860) 465-9591

<https://www.CTbrainINJURY.com>

11/13/2023

Subject: Formal Grievance Complaint Concerning Connecticut Medicaid ABI Waiver Program Service and Intervention Plans.

To: All pertinent departments within the state of Connecticut,

I am writing on behalf of ABI Resources, a dedicated provider of essential services to individuals with acquired brain injuries (ABI). This letter serves to formally raise a grievance and file a complaint concerning the serious issue of not receiving Medicaid Acquired Brain Injury (ABI) Waiver Program service and intervention plans from consumer-assigned care management consultants. This situation has gravely impacted the operational and financial integrity of ABI Resources.

As per the stipulations of the ABI Waiver Program, a "Service Plan" is an essential document that outlines the necessary medical and community-based services enabling individuals to live outside institutional settings. The provision of individualized service plans include measurable goals, objectives, and documentation of total service costs.

Additionally, "Intervention Plans," developed by cognitive behaviorists, are crucial in identifying and managing treatment goals and interventions for our



clients. However, despite our repeated efforts and adherence to the required protocols, we have not received these vital documents from care management. The lack of these plans has led to significant operational and financial difficulties for ABI Resources.

Sec. 17b-260a-6. Person-centered planning process (a) The service plan shall be developed based on a person-centered planning model, as described in 42 CFR 441.301(c), as amended from time to time. The individual shall lead the planning process where possible, and in accordance with section 17b-260a-11(a) of the Regulations of Connecticut State Agencies.

6) Prohibit providers of waiver services for the individual, or those who have an interest in or are employed by a provider of waiver services for the individual, from providing care management or participating in the development of the person-centered service plan;

Key Concerns and Grievances:

Non-Receipt of Essential Documents: Despite adherence to protocol, ABI Resources has not received the mandated individualized service and intervention plans, which include measurable goals and objectives for the consumers we serve. Furthermore, the necessary intervention plans developed by cognitive behaviorists, which outline treatment goals and interventions, have also not been provided by care management.

Concerns: Impact on Daily Support Staff and Program Consumers

In addition to the aforementioned issues, the absence of these critical Medicaid ABI Waiver Program plans has significantly affected our daily support staff and, consequently, the consumers of the program.

Impact on Daily Support Staff:

Lack of Clear Direction: Without structured plans, staff members struggle to provide focused and effective services, as they lack clear guidelines and objectives.

Increased Workload and Stress: The ambiguity surrounding treatment goals and methods has led to an increased workload and heightened stress levels among staff, impacting their well-being and job satisfaction.

Professional Inefficiency: Staff are unable to utilize their skills and training effectively, leading to professional dissatisfaction.

Difficulty in Tracking Progress: The absence of measurable goals makes it challenging for staff to track and report on client progress accurately.

Risk of Non-Compliance: Without proper guidelines, there is an increased risk of non-compliance with regulatory standards, potentially leading to legal and ethical issues.

Reduced Team Morale: The overall uncertainty and increased challenges have adversely affected team morale and cohesion.

Impact on Consumers of the Program:

Inconsistent Service Quality: Consumers face variability in the quality of care received, as staff members lack consistent plans to guide their services.

Slowed Progress: The absence of structured goals and interventions can slow down or hinder the progress and rehabilitation of consumers.

Reduced Confidence in Services: Consumers and their families may lose confidence in the quality and effectiveness of the services provided.

Increased Vulnerability: Consumers, particularly those with severe conditions, become more vulnerable due to the lack of tailored, goal-oriented care.

Potential for Unmet Needs: Without specific plans, some needs of consumers may remain unidentified and unaddressed, leading to gaps in care.

Emotional and Psychological Impact: The inconsistency and uncertainty in care can have adverse emotional and psychological effects on consumers.

These challenges not only make the daily responsibilities of our care providers more arduous but also critically undermine the quality of care and support we can offer to our consumers. It is imperative that these issues be addressed immediately to ensure the well-being of both our staff and the consumers who rely on our services.

Adverse Impacts on ABI Resources:

The cumulative effect of these issues has placed ABI Resources in a precarious financial and operational position.

Financial Losses: The absence of these critical documents has led to substantial financial losses, severely hampering our ability to function effectively.

Staffing Challenges: The lack of structured plans has created many challenges for our service providers and as a result, we have faced significant staffing issues, including layoffs and the challenges to maintain essential personnel.

Client Impact: Our capacity to offer consistent and high-quality services has been compromised, leading to a loss of clients and a tarnishing of our reputation.

Administrative Burden: The lack of structured plans has resulted in an increased administrative load, as we strive to manage without proper guidance.

Overall Business Impact: These compounded issues threaten the viability of ABI Resources and our mission to serve those in need.

Potential Steps to Address the Issue:

Immediate Investigation: We request a prompt investigation into this matter.

Provision of Required Plans: We urge for the immediate provision of the required service and intervention plans.

Compensation for Losses: Guidance on how to claim losses incurred due to this oversight and a discussion on potential compensatory measures are necessary.

Support and Guidance: Additional support to help navigate and rectify this situation would be invaluable.

Addressing the Issue:

We have initiated complaints and engaged directly with the Connecticut Department of Social Services. All communications have been thoroughly documented.

Call to Action:

I earnestly seek your prompt intervention and advocacy in ensuring this grievance is communicated to all pertinent departments within the state of Connecticut tasked with addressing such critical matters. The departments that ought to be immediately apprised of this situation include, but are not limited to:

Connecticut Department of Social Services

Connecticut Attorney General's Office

Connecticut Commission on Human Rights and Opportunities

Connecticut Office of the Healthcare Advocate

Connecticut Office of Policy and Management

I have proactively initiated complaints and have directly engaged with the Connecticut Department of Social Services. Rest assured, all communications have been meticulously documented, encompassing dates, times, and the identities of the individuals engaged in these discussions.

I place my trust in your unwavering commitment to justice and fairness, confident that you will accord this matter the urgency and gravitas it demands, ensuring a comprehensive investigation and the implementation of corrective measures. The

equitable treatment of all service providers operating under the Connecticut Medicaid ABI Waiver Program is of utmost importance, and I am optimistic that your intervention will usher in a just resolution.

I am grateful for your time and thoughtful consideration of this crucial matter.

Best regards,

David Medeiros

David Medeiros

ABI Resources

Founder, CEO, Director, Team Member

ABI Resources



**A.B.I. Resources LLC**

39 Kings Highway, Suite C

Gales Ferry CT, 06335

Phone: (860) 942-0365

Fax: (860) 465-9591

<https://www.CTbrainINJURY.com>

11/15/2023

Subject: Formal Grievance and Complaint Regarding the Concealment of Public Information: Medicaid ABI Waiver Program Directory of Providers.

To: All pertinent departments within the state of Connecticut,

I am writing on behalf of ABI Resources to express our formal grievance and file a complaint regarding the handling of the Medicaid Acquired Brain Injury (ABI) Waiver Program by the Connecticut Department of Social Services (DSS). Specifically, our complaint centers on the apparent concealment of the Medicaid ABI Waiver Program Directory of Providers, a critical public resource.

Key Concerns and Grievances:

- a) Denial of Public Access to Information: The DSS managed Medicaid ABI Waiver Program Directory of Providers is public information, rightfully accessible to all. Its concealment not only violates the principles of transparency and public service but also directly impacts those in dire need of these services.
- b) Inaccessibility to Vulnerable Populations: The absence of accessible information severely restricts the ability of individuals with acquired brain

injuries, their families, and caregivers to make informed decisions regarding care and support. This lack of access is particularly detrimental, given the complex needs of this population.

- c) Increased Risk and Exploitation: Without knowledge of accredited and reputable providers, vulnerable individuals are at a heightened risk of exploitation and subpar services, which can lead to adverse health outcomes.
- d) Unnecessary Strain on Families and Caregivers: Families and caregivers, already burdened with care responsibilities, face additional challenges in finding appropriate services, contributing to increased stress and potential caregiving errors.
- e) Financial and Operational Impact on ABI Resources: As a provider, ABI Resources has suffered considerable financial losses due to decreased client engagement and an increased administrative burden. This situation stems directly from the unavailability of the provider directory, which hinders our ability to efficiently connect with potential clients.
- f) Administrative Burdens and Resource Diversion: The lack of a central, accessible directory has led to an excessive administrative load, diverting critical resources from our core mission of providing care.

Proposed Solutions and Steps to Address the Issue:

- 1) Immediate Disclosure and Accessibility: We request the immediate release of the Medicaid ABI Waiver Program Directory of Providers, ensuring it

is readily accessible to all stakeholders, particularly the public and vulnerable populations.

- 2) Commitment to Transparency: The DSS should commit to ongoing transparency in all aspects of the ABI Waiver Program, including regular updates and easy access to all program-related information.
- 3) Constructive Dialogue and Rectification: ABI Resources seeks to engage in a constructive dialogue with the DSS to discuss the implications of this concealment and explore potential avenues for rectifying the financial and operational impacts.

Addressing the Issue:

We have initiated complaints and engaged directly with the Connecticut Department of Social Services. All communications have been thoroughly documented.

Potential Steps to Address the Issue:

Immediate Investigation: We request a prompt investigation into this matter.

Provision of Required Plans: We urge for the immediate provision of the required service and intervention plans.

Compensation for Losses: Guidance on how to claim losses incurred due to this oversight and a discussion on potential compensatory measures are necessary.

Support and Guidance: Additional support to help navigate and rectify this situation would be invaluable.

Call to Action:

I earnestly seek your prompt intervention and advocacy in ensuring this grievance is communicated to all pertinent departments within the state of Connecticut tasked with addressing such critical matters. The departments that ought to be immediately apprised of this situation include, but are not limited to:

Connecticut Department of Social Services

Connecticut Attorney General's Office

Connecticut Commission on Human Rights and Opportunities

Connecticut Office of the Healthcare Advocate

Connecticut Office of Policy and Management

I have proactively initiated complaints and have directly engaged with the Connecticut Department of Social Services. Rest assured, all communications have been meticulously documented, encompassing dates, times, and the identities of the individuals engaged in these discussions.

We urge the Connecticut Department of Social Services, alongside the Attorney General's Office, the Commission on Human Rights and Opportunities, the Office of the Healthcare Advocate, and the Office of Policy and Management, to address this grievance promptly. The issue at hand not only affects ABI Resources but also speaks to the larger matter of public trust and the accessibility of crucial healthcare information.

We anticipate a constructive and swift response to this urgent matter, underscoring the importance of transparency and accessibility in public services, especially those catering to vulnerable populations.

I place my trust in your unwavering commitment to justice and fairness, confident that you will accord this matter the urgency and gravitas it demands, ensuring a comprehensive investigation and the implementation of corrective measures. The equitable treatment of all service providers operating under the Connecticut Medicaid ABI Waiver Program is of utmost importance, and I am optimistic that your intervention will usher in a just resolution.

I am grateful for your time and thoughtful consideration of this crucial matter.

Best regards,

David Medeiros

David Medeiros

ABI Resources

Founder, CEO, Director, Team Member

ABI Resources





A.B.I. Resources LLC

39 Kings Highway, Suite C

Gales Ferry CT, 06335

Phone: (860) 942-0365

Fax: (860) 465-9591

<https://www.CTbrainINJURY.com>

11/16/2023

Subject: Formal Complaint and Request for Immediate Clarification on
Unauthorized Care Management Consultation Services in ABI Waiver Program 1.

To: All pertinent departments within the state of Connecticut,

Connecticut Department of Social Services and Relevant Oversight Bodies

I am writing on behalf of ABI Resources to express grave concerns and urgently seek detailed clarification on practices we have observed within the Medicaid Acquired Brain Injury (ABI) Waiver Program, particularly in ABI Waiver Program 1. Our complaint specifically focuses on what appears to be an unauthorized provision of care management consultation services in Program 1, a practice traditionally and explicitly designated for Program 2 under existing guidelines. This letter outlines our observations, the potential negative impacts on our business operations and our consumers, and our urgent requests for resolution

Key concerns and grievances:

1. Unauthorized Consultation Services: The core of our concern lies in the apparent provision of care management consultation services to consumers in ABI Waiver Program 1. This practice is not authorized under the current program guidelines and represents a significant breach of protocol,

raising serious concerns about compliance and oversight within the program.

2. Lack of Clarity and Transparency in Program Administration: The sudden and unexplained introduction of these services in Program 1 has created an atmosphere of confusion and uncertainty. We seek immediate and detailed clarification from the Department on whether there have been any recent changes to the scope or administration of ABI Waiver Program 1 that would authorize such services.
3. Improper Recommendations for Program Transitions: Additionally, we have noted instances where care managers are inappropriately advising Program 1 consumers to transition to Program 2. This advice, given without proper authority or assessment, potentially disrupts the tailored care plans crucial for the recovery of individuals with acquired brain injuries.

In-Depth Analysis of Impact on ABI Resources and Consumers:

1. Operational and Strategic Challenges: The introduction of potentially unauthorized services has disrupted our strategic planning and operational execution. It has forced us to reevaluate our service delivery models and resource allocation, potentially leading to inefficiencies and diminished care quality.
2. Risk to Consumer Trust and Quality of Care: The ambiguity surrounding these services risks damaging the trust that consumers and their families have in the system. It raises concerns about the appropriateness of care

provided, which is essential for effective recovery and rehabilitation in ABI cases.

3. Market Imbalance and Competitive Disadvantage: This situation creates an unfair market environment. Providers adhering to the guidelines may be at a disadvantage compared to those who are offering these additional, potentially unauthorized services. This not only affects our competitive position but also skews the overall market dynamics in ABI care services.

Specific Requests for Resolution and Enhanced Transparency:

1. Comprehensive Investigation and Clear Communication: We request an immediate, comprehensive investigation into the provision of care management consultation services in ABI Waiver Program 1, accompanied by clear communication on any policy adjustments.
2. Immediate Enforcement of Compliance: We urge the prompt enforcement of existing program guidelines and the cessation of any unauthorized practices.
3. Proactive Support and Guidance for All Stakeholders: We advocate for the development of support and guidance initiatives for both service providers and consumers to navigate these changes effectively, ensuring everyone is fully informed about their rights and the services available.
4. Corrective Measures for Non-Compliance: Implementation of corrective actions, including disciplinary measures, against entities found in violation of program rules, to maintain the integrity and effectiveness of the program.

Conclusion:

ABI Resources is deeply committed to providing high-quality care within the ABI Waiver Program framework. The current situation, marked by potential unauthorized practices, poses significant challenges to our operations and the well-being of our consumers. We trust that the Connecticut Department of Social Services and relevant oversight bodies will address these issues with the urgency and thoroughness they demand, ensuring the program's integrity and efficacy. We look forward to a swift, detailed, and transparent response to this critical issue.

Call to Action:

I earnestly seek your prompt intervention and advocacy in ensuring this grievance is communicated to all pertinent departments within the state of Connecticut tasked with addressing such critical matters. The departments that ought to be immediately apprised of this situation include, but are not limited to:

Connecticut Department of Social Services

Connecticut Attorney General's Office

Connecticut Commission on Human Rights and Opportunities

Connecticut Office of the Healthcare Advocate

Connecticut Office of Policy and Management

I have proactively initiated complaints and have directly engaged with the Connecticut Department of Social Services. Rest assured, all communications have been meticulously documented, encompassing dates, times, and the identities of the individuals engaged in these discussions.

We urge the Connecticut Department of Social Services, alongside the Attorney General's Office, the Commission on Human Rights and Opportunities, the Office of the Healthcare Advocate, and the Office of Policy and Management, to address this grievance promptly. The issue at hand not only affects ABI Resources but also speaks to the larger matter of public trust and the accessibility of crucial healthcare information.

We anticipate a constructive and swift response to this urgent matter, underscoring the importance of transparency and accessibility in public services, especially those catering to vulnerable populations.

I place my trust in your unwavering commitment to justice and fairness, confident that you will accord this matter the urgency and gravitas it demands, ensuring a comprehensive investigation and the implementation of corrective measures. The equitable treatment of all service providers operating under the Connecticut Medicaid ABI Waiver Program is of utmost importance, and I am optimistic that your intervention will usher in a just resolution.

I am grateful for your time and thoughtful consideration of this crucial matter.

Best regards,

David Medeiros

David Medeiros

ABI Resources , CEO, Director, Team Member

ABI Resources



A.B.I. Resources LLC

39 Kings Highway, Suite C

Gales Ferry CT, 06335

Phone: (860) 942-0365

Fax: (860) 465-9591

<https://www.CTbrainINJURY.com>

11/16/2023

Subject: Formal Complaint Regarding Unethical Practices and Possible Kickback Schemes in ABI Waiver Program.

To: All pertinent departments within the state of Connecticut,

I am David Medeiros from ABI Resources, and I present this document to voice our serious concerns about certain activities within the Medicaid Acquired Brain Injury (ABI) Waiver program. These activities, which appear to breach ethical standards and potentially violate Medicaid regulations, require immediate scrutiny and action.

Examination of the ABI Waiver Program's Framework:

The ABI Waiver Program, established under sections 17b-260a-1 to 17b-260a-17 of the Connecticut State Agencies regulations, is designed to offer nonmedical, home, and community-based services to eligible individuals with an ABI. This program emphasizes the need for cost-effective services, personalized care, and adherence to strict qualifications for providers, ensuring that the services provided meet the highest ethical and professional standards.



Conflicts Arising from Service Provision:

Dual Service Conflict:

In the context of the ABI Waiver Program, a significant conflict has emerged due to an agency providing both Clinical Behavioral Therapy (CBT) and daily non-medical services to the same group of consumers. This situation raises several concerns:

Therapeutic Recommendations Overlapping with Financial Interests:

There is an apparent alignment of therapeutic recommendations with the agency's financial interests. The agency uses the platform of CBT sessions to recommend additional non-medical services that it also provides. This practice suggests a dual benefit for the agency, where it gains financially from both therapy sessions and the subsequent non-medical services.

Influence on Consumer Choice:

The dual role of the agency potentially influences consumer choice, where therapeutic sessions, which should be neutral and solely in the interest of the Consumer's health, may be used to steer consumers towards additional services provided by the same agency. This situation can lead to biased recommendations that may not always be in the best interest of the consumer.

Cycle of Service Provision and Financial Gain:

There is a creation of a cycle wherein the agency, through its provision of CBT, identifies or creates a need for additional services, fulfills these needs through its non-medical services arm, and consequently benefits financially. This cycle raises questions about the objectivity of the service recommendations and the potential for unnecessary or excessive services being provided.

Potential for Overutilization of Services:

This overlap in services could lead to overutilization, where consumers receive more services than are necessary, leading to increased costs for the Medicaid program.

Ethical Implications:

The practice blurs the lines between therapeutic need and financial gain, potentially compromising the ethical standards expected in healthcare and social service provision.

These concerns necessitate a thorough examination to ensure that services provided under the ABI Waiver Program are free from conflicts of interest, maintain the highest ethical standards, and truly serve the best interests of the consumers.

Manipulative Consumer Steering and Personnel Poaching:

Directing Consumer Choices:

The conduct of the agency's Clinical Behavioral Therapy (CBT) providers has raised significant concerns regarding the manipulation of Consumer choices. This issue manifests in several ways:

Targeted Referrals:

CBT providers are reportedly channeling consumers towards the agency's own non-medical services. This practice goes beyond the realm of impartial medical advice, as it systematically directs consumers to services that benefit the agency financially, rather than based on the unbiased assessment of Consumer needs.

Influence on Consumer Decision-Making:

This approach potentially undermines the autonomy of consumers in making informed decisions about their care. By directing consumers towards specific services, there's a risk that consumers are being provided a narrowed view of available options, influenced more by the agency's financial interests than by Consumer welfare.

Questionable Ethical Practices:

The behavior of these CBT providers raises ethical questions, particularly regarding the integrity of their recommendations. It potentially violates the principle of acting in the best interests of the Consumer, a cornerstone of healthcare and therapeutic professions.

Unfair Competitive Tactics:

The agency's practices extend beyond Consumer manipulation, affecting the broader operational dynamics within the industry:

Staff Poaching:

Reports indicate that the agency has engaged in poaching staff from other providers. This action not only disrupts the operations of other agencies but also indicates a strategic approach to weaken competition and consolidate the agency's position in the market.

Disruption of Industry Standards:

Such tactics contribute to an uneven playing field, where ethical providers adhering to fair hiring practices are disadvantaged. This behavior can lead to a destabilization of the market, with one agency gaining undue advantage and influence.

Impact on Service Quality:

The poaching of staff may lead to a shortage of skilled professionals in other agencies, potentially affecting the quality of care and services provided to consumers across the industry.

These practices of manipulative Consumer steering and personnel poaching call for an in-depth review to ensure that the ABI Waiver Program operates in a fair, ethical, and competitive environment, where Consumer welfare and industry standards are upheld.

Indicators of Potential Kickback Arrangements:

Referral for Incentives:

The relationships and interactions among the service provider, Clinical Behavioral Therapy (CBT) professionals, and care management consultants reveal possible mechanisms of kickback arrangements. This is characterized by:

Questionable Referral Patterns:

There appears to be a consistent pattern where CBT professionals and care management consultants funnel consumers to specific services offered by the agency. This pattern suggests a systematic approach to referrals that may not be solely based on Consumer needs but rather on underlying incentives.

Financial Incentives for Referrals:

The possibility that CBT professionals and care management consultants receive financial or other forms of incentives for directing consumers to the agency's services is a major concern. Such incentives could significantly compromise the

integrity of Consumer referrals, with decisions potentially driven by personal gain rather than Consumer welfare.

Cyclical Billing and Service Utilization:

The referral system seems to create a cyclical pattern of billing and service utilization, where Consumer needs are continuously identified and serviced within the same agency network, fostering an environment of repeated financial gain for the agency.

Impact on Medicaid Expenditures:

If these practices are occurring, they could lead to increased and potentially unnecessary Medicaid expenditures. Consumers may be receiving more services than medically necessary, or services that could be more effectively provided elsewhere, leading to inflated costs borne by the Medicaid program.

Ethical and Legal Implications:

Such kickback arrangements, if confirmed, would not only breach ethical standards but also could contravene legal statutes governing Medicaid and healthcare services. Kickbacks in healthcare are illegal and undermine the principle of fair competition and the integrity of patient care.

The existence of these indicators necessitates a thorough investigation to ascertain the presence of kickback arrangements and to evaluate their impact on the Medicaid program's ethical standards and financial integrity. It is imperative to ensure that all practices within the ABI Waiver Program align with legal and ethical guidelines, safeguarding the program's integrity and the wellbeing of its beneficiaries.

Impact on ABI Resources:

Revenue Reduction

Consumer Diversion Impact:

ABI Resources has experienced a significant downturn in revenue, which can be directly attributed to the diversion of consumers towards the agency in question. This diversion likely results from the alleged unethical steering and manipulative practices, leading to a reduced Consumer base for ABI Resources.

Financial Viability Threatened:

The reduction in revenue poses a threat to the financial viability and sustainability of ABI Resources, impacting our ability to provide quality care and services to our consumers.

Operational Cost Surge:

Increased Marketing Expenditures: In an effort to counteract the loss of consumers and to rebuild our Consumer base, ABI Resources has had to significantly increase our investment in marketing. These additional expenses are necessary to communicate our commitment to ethical practices and quality care to the community.

Legal and Consultation Fees:

Addressing these unethical practices and exploring legal avenues for recourse has led to increased spending on legal consultations and related services. These expenditures are essential for navigating the complexities of the situation and seeking justice, but they also divert resources from other operational areas.

Consumer Relationship Erosion:

Loss of Trust and Business: The most profound impact has been on our established Consumer relationships. The manipulative practices of the agency in question have led to a loss of trust among our consumers, as they are steered away from ABI Resources. This erosion of trust is deeply concerning, as it undermines the long-standing relationships we have built based on care, integrity, and ethical service provision.

Reputation Damage:

The wider implications of these practices in the industry have led to a tarnished reputation, not just for the agency in question, but for service providers in general, including ABI Resources. Restoring our reputation in the wake of these events is a significant challenge, requiring substantial effort and resources.

The cumulative effect of these impacts on ABI Resources is profound, affecting not just our financial stability but also our reputation and, most importantly, our ability to serve our consumers effectively. It is imperative that these issues are addressed comprehensively to restore the integrity of service provision within the ABI Waiver Program and to protect agencies like ours that are committed to ethical practices.

Formal Requests Thorough Examination and Compliance Review:

Comprehensive Investigation:

We formally request a complete and thorough examination of the outlined practices. This investigation should encompass all entities involved, including the service provider, CBT professionals, and care management consultants.

Medicaid Compliance Review:

A detailed review of Medicaid compliance is crucial to determine if these practices violate Medicaid regulations and standards.

Application of Corrective and Disciplinary Measures:

Immediate Corrective Action: Upon confirmation of these practices, we strongly advocate for swift implementation of corrective measures to address and rectify the identified issues.

Disciplinary Proceedings:

We also call for appropriate disciplinary actions against any parties found to be complicit in these unethical practices, in accordance with legal and regulatory guidelines.

Review and Revision of Policies and Oversight:

Policy Overhaul:

A comprehensive review and subsequent revision of existing policies within the ABI Waiver Program is necessary. This review should focus on closing loopholes that allow for such unethical practices and ensuring robust safeguards against future violations.

Enhanced Oversight Mechanisms:

We propose the establishment or enhancement of oversight mechanisms within the ABI Waiver Program to ensure ongoing compliance with ethical and legal standards.

In Closing:

The concerns we have raised in this document, if validated, point towards serious ethical lapses and potential legal infractions concerning Medicaid regulations. The very foundation of the ABI Waiver program, along with the trust placed in it by its beneficiaries, relies on prompt, effective, and transparent action from the Connecticut Department of Social Services.

We appreciate your attention to this urgent and significant matter and hope for a swift resolution that upholds the principles of justice and integrity.

Call to Action:

I earnestly seek your prompt intervention and advocacy in ensuring this grievance is communicated to all pertinent departments within the state of Connecticut tasked with addressing such critical matters. The departments that ought to be immediately apprised of this situation include, but are not limited to:

Connecticut Department of Social Services

Connecticut Attorney General's Office

Connecticut Commission on Human Rights and Opportunities

Connecticut Office of the Healthcare Advocate

Connecticut Office of Policy and Management

I have proactively initiated complaints and have directly engaged with the Connecticut Department of Social Services. Rest assured, all communications have been meticulously documented, encompassing dates, times, and the identities of the individuals engaged in these discussions.

We urge the Connecticut Department of Social Services, alongside the Attorney General's Office, the Commission on Human Rights and Opportunities, the Office of the Healthcare Advocate, and the Office of Policy and Management, to address this grievance promptly. The issue at hand not only affects ABI Resources but also speaks to the larger matter of public trust and the accessibility of crucial healthcare information.

We anticipate a constructive and swift response to this urgent matter, underscoring the importance of transparency and accessibility in public services, especially those catering to vulnerable populations.

I place my trust in your unwavering commitment to justice and fairness, confident that you will accord this matter the urgency and gravitas it demands, ensuring a comprehensive investigation and the implementation of corrective measures. The equitable treatment of all service providers operating under the Connecticut Medicaid ABI Waiver Program is of utmost importance, and I am optimistic that your intervention will usher in a just resolution.

I am grateful for your time and thoughtful consideration of this crucial matter.

Best regards,

David Medeiros

David Medeiros

ABI Resources , CEO, Director, Team Member

ABI Resources



From: ABI RESOURCES 860 942-0365
Sent: Monday, December 11, 2023 1:30 PM
To: CMS FOIA Request
Subject: 12.11.2023 CMS HHS FOIA Freedom of Information Request. CMS and HHS records and documents that pe...

12.11.2023

Freedom of Information Act Officer
Centers for Medicare & Medicaid Services
U.S. Department of Health & Human Services

Subject: Freedom of Information Act Request

Dear FOIA Officers,

Pursuant to the Freedom of Information Act, 5 U.S.C. § 552, I am requesting access to CMS and HHS records and documents that pertain to the provision of both clinical services and daily support services to the same individual under the Connecticut Medicaid ABI Waiver Program.

Specifically, my request includes:

Policy Documents: Seeking any and all policies, guidelines, and protocols that determine if a single agency can concurrently provide clinical services (like those offered by Cognitive Behavioral Therapists) and daily support services under the ABI Waiver Program.

Conflict of Interest Guidelines: Looking for documentation that outlines conflict of interest policies relevant to agencies providing both clinical and support services to the same client.

Compliance and Monitoring Reports: Requesting any audits, compliance reports, or reviews that assess adherence to the aforementioned policies and guidelines within the ABI Waiver Program.

In the event of a denial or partial denial of this request, please provide a written justification, citing specific reasons under the Act, and make available all segregable non-exempt portions of the requested records.

Privacy and Confidentiality Adherence:

Please redact any exempt portions of records, citing the specific statutory exemption applied.

I request that all records be provided in an accessible electronic format, in compliance with the Americans with Disabilities Act (ADA) requirements.

This request is unique and should be treated as distinct from other FOIA requests.

Contact Information of FOIA Officer: Kindly provide the contact details of the FOIA officer responsible for handling this request.

Thank you for your assistance and prompt attention to this matter.

Best regards,
David Medeiros
ABI Resources
<[HTTPS://WWW.CTBRAININJURY.COM](https://www.ctbraininjury.com)>



A.B.I. Resources LLC

39 Kings Highway, Suite C

Gales Ferry CT, 06335

Phone: (860) 942-0365

Fax: (860) 465-9591

<https://www.CTbrainINJURY.com>

Date: 12/17/2023

Dear FOIA Officer,

I am writing under the Freedom of Information Act (5 U.S.C. 552) to request access to and copies of all detailed records of communications and interactions between various state and federal officials, including but not limited to all records, reports, documents, and communications concerning but not limited to:

Disability civil rights grievances, complaints, whistleblower complaints or retaliation, and resolution outcomes, Medicaid federal funding, and FOIA freedom of information requests both state and federal, as well as tips and watchdog submissions reports.

- The legal case of David Medeiros v. State of CT, Department of Social Services, CHRO No. 2410220.'
- Whistleblower Report, Comprehensive Grievance Report and Request for Clarity. Addressing Issues within the Connecticut Medicaid Acquired Brain Injury (ABI) Waiver Program. Whistleblower Report Prepared by:

David Medeiros and ABI Resources LLC

Date: November 21, 2023

ABI Resources LLC

39 Kings Hwy STE C

Gales Ferry, CT. 06226

860 942-0365

These records are crucial for understanding the dynamics of interactions with these key figures in the context of disability rights and whistleblower protections.

Documentation from Federal and State Department Executives and Associated staff:

- Connecticut Department of Social Services Commissioner Andrea Barton Reeves
- U.S. Senators Richard Blumenthal and Chris Murphy
- U.S. House Representatives John Larson, Joe Courtney, Rosa DeLauro, Jim Himes, and Jahana Hayes
- Connecticut Governor Ned Lamont
- Lieutenant Governor Susan Bysiewicz
- Secretary of State Denise Merrill
- Attorney General William Tong
- State Treasurer Shawn Wooden
- State Comptroller Kevin Lembo
- State Auditors John Geragosian and Rob Kane
- U.S. Department of Health and Human Services (HHS) Secretary Xavier Becerra
- Centers for Medicare & Medicaid Services (CMS) Administrator Chiquita Brooks-LaSure
- U.S. Department of Justice (DOJ) Attorney General Merrick Garland
- U.S. Equal Employment Opportunity Commission (EEOC) Chair Charlotte A. Burrows
- Office of Special Counsel (OSC) Special Counsel Henry J. Kerner
- Office for Civil Rights (OCR) at HHS Acting Director Melanie Fontes Rainer
- The Department of Labor DOL
- Government Accountability Office GAO
- Connecticut General Assembly CGA

As well as communication with recognized esteemed organizations.

National and International Organizations:

- American Association of People with Disabilities (AAPD)
- The Consortium for Citizens with Disabilities (CCD)
- Disability Rights Education and Defense Fund (DREDF)
- Disabled in Action (DIA)
- Equip for Equality
- National Disability Rights Network (NDRN)
- National Council on Independent Living (NCIL)
- Disability Rights Advocates (DRA)

National Whistleblower / Retaliation Advocates

- Government Accountability Project (GAP)
- The Whistleblower Project
- ExposeFacts
- Freedom of the Press Foundation
- National Whistleblower Center
- Project On Government Oversight (POGO)
- Public Employees for Environmental Responsibility (PEER)
- Whistleblower Aid

News Media Outlets and Journalists:

Reporters Committee for Freedom of the Press, The New York Times, The Washington Post The Associated Press (AP), ProPublica, The Wall Street Journal, National Public Radio (NPR) Reuters, CNN, BuzzFeed News, VICE News, Fox News etc.

Expedited Processing Request:

Due to the legal case of David Medeiros v. State of CT, Department of Social Services, CHRO No. 2410220, I request expedited processing as this information is urgently needed for public knowledge on this significant matter.

Format of Records:

As a result of my disability, I kindly request accommodations, Please provide all records in an accessible electronic format, in accordance with the Americans with Disabilities Act (ADA).

Unique Nature of Request:

This request is unique due to its comprehensive scope and relevance to ongoing public and legal discussions.

Contact Information of FOIA Officer:

I request the contact details of the FOIA officer responsible for this request.

If any part of this request is denied, please cite the specific exemptions and provide appeal procedures under the law.

Thank you for your prompt attention to this matter.

Best regards,
David Medeiros
David Medeiros
ABI Resources, CEO, Director, Team Member
Medicaid ABI Waiver Program Support Provider.





A.B.I. Resources LLC

39 Kings Highway, Suite C

Gales Ferry CT, 06335

Phone: (860) 942-0365

Fax: (860) 465-9591

<https://www.CTbrainINJURY.com>

Date: 12/16/2023

Connecticut Commission on Human Rights and Opportunities (CHRO) Capitol
Region Office
450 Columbus Boulevard, Suite 2
Hartford, CT 06103-1835

Subject: **Submission of a Secondary, Distinct Complaint.**

Complaint Against Connecticut CHRO for Disability Discrimination and
Whistleblower Retaliations. RE: David Medeiros v. State of CT, Department of
Social Services CHRO No. 2410220
EEOC No. N/A

Dear CHRO and Connecticut Government Officials,

I am writing as both the complainant and a victim of the inaction perpetuated by the Connecticut Commission on Human Rights and Opportunities (CHRO) concerning my complaint filed on March 28, 2023. After 262 days without proper accommodation or support, I received a letter dated December 15, 2023, acknowledging an administrative delay without providing a substantive resolution or accommodation.

As a brain injury survivor and the founder of ABI Resources, my ability to function effectively in both personal advocacy and professional capacity has been significantly compromised. The CHRO's lack of action is not merely unacceptable; it represents a systemic failure to uphold the legal mandates designed to protect individuals in my position.

The CHRO's inaction is demonstrative of:

Violation of the ADA's Mandate:

The inexplicable delay in processing my complaint directly violates the ADA's requirements for prompt resolution, thereby discriminating against me based on my disability.

Failure to Provide Accommodations:

The inadequate response in providing the accommodations to which I am legally entitled has critically hampered my ability to participate in legal proceedings and advocate effectively.

Erroneous documentation, including the misidentification of state officials, undermines the integrity and reliability of CHRO's records and processes.

Systemic Disregard:

The pattern of inaction suggests a systemic disregard for the rights of individuals with disabilities and whistleblowers such as myself, calling for an immediate and thorough examination.

Given these points, I am compelled to demand the following:

An External Audit: A comprehensive external audit of the CHRO's handling of my case, including a review of procedures and accommodations for individuals with disabilities and whistleblowers.

ADA Accommodations: Immediate provision of the accommodations to which I am entitled under federal and state law, ensuring my full and fair participation in the complaint process.

Public Formal Apology and Reparations: A formal public acknowledgment of the hardships imposed by the CHRO's negligence and a discussion of reparations for the

significant personal and professional toll it has taken on me as a person living with a brain injury advocating for myself, ABI resources and the Connecticut disabled community at large.

The gravity of these issues and their impact on my civil rights require urgent and decisive action. An affirmative response is expected promptly detailing the CHRO's corrective measures.

Call for Accountability and Action for Disability Discrimination and Communication Barriers

I must again express my profound concern and distress regarding the Connecticut Government's inaction and the barriers I face as a brain injury survivor. It is disheartening and unacceptable that the government, well aware of the cognitive challenges associated with brain injuries, has failed to provide the necessary support and accommodations required for fair and effective communication.

Brain injuries can lead to a myriad of cognitive difficulties, which I experience daily. These include, but are not limited to:

Memory Impairments: Difficulty in recalling information, which can lead to challenges in following through with complex procedures or remembering important dates and instructions.

Attention Deficits: Problems with concentration and being easily overwhelmed by excessive information or convoluted language, hindering the understanding of critical communications.

Executive Dysfunction: Trouble with planning, organizing, and executing tasks, which is exacerbated by the government's convoluted self-advocacy bureaucratic processes.

Language and Communication Issues: Difficulties in understanding or expressing

oneself, especially when faced with intricate legal jargon and lengthy documents.

Processing Speed Delays: Slowed cognitive processing, making it hard to keep up with time-sensitive matters and requiring additional time to understand and respond to information.

Fatigue: Increased cognitive fatigue from trying to navigate complex systems, which can lead to reduced capacity to engage with necessary processes effectively.

The government's lack of action not only overlooks these challenges but seems to exploit them by failing to provide clear, concise, and accessible communication. This approach effectively discriminates against individuals with disabilities like me by creating an environment where they cannot participate fully in their advocacy or seek justice on an equal footing.

The expectation is not just for reasonable accommodations but for proactive measures that ensure communications and processes are fair and accessible. I am urging the Connecticut Government to review its procedures and communication strategies to ensure they align with the principles of the Americans with Disabilities Act (ADA) and respect the rights and needs of brain injury survivors.

Immediate action is required to remedy this situation. The government must:

Implement clear and straightforward communication protocols.

Provide all information in accessible formats, with consideration for cognitive challenges.

Establish a direct and reliable point of contact for assistance in navigating government processes.

Ensure that all government employees interacting with the public are trained in disability awareness and ADA compliance.

The state's failure to act is not only a disservice to individuals with disabilities but a disregard for the values of inclusivity and accessibility. As a brain injury survivor, I implore the Connecticut Government to take immediate steps to correct these oversights and to foster an environment where all citizens are given the tools to participate fully in civic life.

I am requesting that the Connecticut government body protect and ensure my rights and the rights of people like me living with disabilities. Connecticut must take legal action to enforce and ensure compliance with the ADA and protect my rights as a disabled Connecticut brain injury survivor, and founder of ABI Resources in addition to protecting my rights as a whistleblower.

It is imperative that government entities respect and facilitate the participation of individuals like me in matters affecting our lives and businesses. I am committed to advocating for transparency and accountability, and the government's intervention is crucial in rectifying the current situation.

Thank you for your attention to this matter.

Best regards,
David Medeiros
David Medeiros
ABI Resources, CEO, Director, Team Member
Medicaid ABI Waiver Program Support Provider.





State of Connecticut
COMMISSION ON HUMAN RIGHTS AND OPPORTUNITIES

Capitol Region Office ~ 450 Columbus Boulevard, Suite 2, Hartford, CT 06103

Promoting Equality and Justice for all People

December 15, 2023

Via email: aabiwr@live.com

David Medeiros
215 Mountain Street
Willimantic, CT 06226

RE: David Medeiros v. State of CT, Department of Social Services
CHRO No. 2410220
EEOC No. N/A

Dear Mr. Medeiros:

This letter confirms that your complaint, referenced above, has been filed with the Commission on March 28, 2023, but due to an administrative error the service was delayed, the Commission apologizes for any inconvenience this may have caused you.

The enclosed General Notice advises you of your rights, duties, and responsibilities. **Please read carefully the information contained in the notice.**

You have a duty to respond timely to any information or assistance requested and to cooperate with the Commission at all times. It is your sole duty and responsibility to notify the Commission of your whereabouts at all times throughout the pendency of this complaint. In the event that your address, telephone number, or email address changes, it is your duty to notify the Commission immediately in writing. **Parties are encouraged to submit all filings by email only without an additional hardcopy if possible. Emailed filings with Capitol Region Office should be emailed to CHRO.Capitol@ct.gov.**

Also, you have a duty to certify to the Commission that you have provided the Respondent with copies of all documents you file with the Commission. For your convenience and use, the enclosed Certification Form is made available.

If I can be of further assistance, please do not hesitate to contact me.

NO NAME

Commission on Human Rights and Opportunities
Capitol Region Office
450 Columbus Boulevard, Suite 2
Hartford, CT 06103
860-541-3456

Main (860) 566-7710 ~ Fax (860) 566-1997
www.ct.gov/chro - Toll Free in Connecticut (800) 477-8737
Affirmative Action/Equal Opportunity Employer



State of Connecticut
COMMISSION ON HUMAN RIGHTS AND OPPORTUNITIES

Capitol Region Office ~ 450 Columbus Boulevard, Suite 2, Hartford, CT 06103

Promoting Equality and Justice for all People

December 15, 2023

NOT THE COMMISSIONER

Via email: deidre.gifford@ct.gov

Diedre S. Gifford, MD, MPH
Commissioner
Department of Social Services
55 Farmington Avenue
Hartford, CT 06105

RE: David Medeiros v. State of CT, Department of Social Services
CHRO No. 2410220
EEOC No. N/A

Dear Commissioner Gifford:

A complaint, referenced above, has been filed with the Commission on March 28, 2023, but due to an administrative error the service was delayed, the Commission apologizes about any inconvenience this may have caused the Respondent. A copy of the complaint is attached.

The enclosed General Notice advises you of your rights, duties, and responsibilities. Please read carefully the information contained in the notice. The enclosed Notice Regarding Out of State Attorneys advises that all attorneys practicing before the Commission must be admitted to practice law in Connecticut and that it is the responsibility of all counsel to comply with Connecticut practice rules. Also enclosed is important information with respect to the no fault conciliation process. The Commission is available to assist you if you wish to pursue settlement of this complaint. If you wish to conciliate the complaint prior to providing an answer, you must notify the Commission within **10 days** of receipt of the enclosed complaint.

You must file an answer to the complaint under oath with the Commission within 30 days of receipt of this complaint unless pre-answer conciliation has been requested. If you fail to answer the complaint within this time, you may be defaulted by the Commission. Parties are encouraged to submit all filings by email only without an additional hardcopy if possible. You must email a scanned copy of your signed and notarized Answer to chro.capitol@ct.gov and dedra.morris@ct.gov.

Main (860) 566-7710 ~ Fax (860) 566-1997
www.ct.gov/chro - Toll Free in Connecticut (800) 477-8737
Affirmative Action/Equal Opportunity Employer

Comprehensive Grievance Report and Request for Clarity.

**Addressing Issues within the Connecticut Medicaid
Acquired Brain Injury (ABI) Waiver Program.**



Whistleblower Report Prepared by:

David Medeiros and ABI Resources LLC

Date: November 21, 2023

**ABI Resources LLC
39 Kings Hwy STE C
Gales Ferry, CT. 06226
860 942-0365**

Introduction

Title: Comprehensive Grievance Report and Request for Clarity / Whistleblower Report, ABI Resources LLC

Date: November 21, 2023

Prepared by: David Medeiros and ABI Resources LLC

Overview of ABI Resources LLC:

ABI Resources LLC, a dedicated service provider within the Connecticut Medicaid Acquired Brain Injury (ABI) Waiver Program, is committed to delivering exceptional care to individuals with acquired brain injuries. Our mission is to ensure effective rehabilitation and community reintegration for our clients through specialized programs.

Purpose of the Document:

This report is a formal consolidation of grievances faced by ABI Resources LLC within the Connecticut Medicaid ABI Waiver Program. It aims to address these concerns with the relevant authorities, advocating for change and improvement.

Summary of Grievances

1. **Discriminatory Business Practices**: ABI Resources LLC has faced inequities in Medicaid referrals, experiencing marginalization and an unfair distribution of referrals.
2. **Service and Intervention Plans**: Concerns about non-receipt of essential service and intervention plans, impacting operational and financial integrity.
3. **Concealment of Public Information**: The Medicaid ABI Waiver Program Directory of Providers has been concealed, affecting the ability of individuals to make informed decisions and impacting ABI Resources.
4. **Unauthorized Care Management Services**: Issues regarding unauthorized provision of care management consultation services in ABI Waiver Program 1.
5. **Unethical Practices and Possible Kickback Schemes**: Concerns about conflicts of interest and unethical practices, including potential kickback arrangements.
6. **Rental Agreements in Medicaid ABI Waiver Program**: Issues regarding rental agreements that restrict consumer choice and freedom, creating a monopolistic environment.

Detailed Grievances and Concerns

Grievance 1: Discriminatory Unfair Business Practices

- Page 7
- **Overview:** ABI Resources LLC has faced significant challenges due to inequitable Medicaid referral processes. Specific instances include a noticeable decrease in referrals compared to other providers, suggesting a biased distribution that disadvantages our clients and organization.
- **Proposed Solutions:** We advocate for a transparent, equitable referral system, periodic audits of referral practices, and a review of policies to ensure fair treatment of all service providers in the ABI Waiver Program.

Grievance 2: Service and Intervention Plans

- **Overview:** There have been instances where ABI Resources LLC did not receive essential service and intervention plans on time. This lack of timely information compromises our ability to provide effective care and maintain financial integrity.
- **Proposed Solutions:** Implementation of a streamlined, reliable process for the timely delivery of service and intervention plans, and clear communication channels between providers and program administrators.

Grievance 3: Concealment of Public Information

- **Overview:** The Medicaid ABI Waiver Program Directory of Providers has not been made adequately available, limiting the ability of individuals to make informed choices and affecting our visibility in the program.

- **Proposed Solutions:** Ensure the directory is publicly accessible, regularly updated, and transparent, allowing clients to make informed choices about their care providers.

Grievance 4: Unauthorized Care Management Services

- **Overview:** Concerns about unauthorized provision of care management consultation services in ABI Waiver Program 1, which may contravene established protocols.
- **Proposed Solutions:** Investigate and rectify instances of unauthorized services, and reinforce compliance with program guidelines and standards.

Grievance 5: Unethical Practices and Possible Kickback Schemes

- **Overview:** Alarming indications of conflicts of interest and unethical practices within the program, including potential kickback arrangements, have been observed.
- **Proposed Solutions:** Conduct a thorough investigation into these practices, establish stricter oversight mechanisms, and enforce ethical standards across the program.

Grievance 6: Rental Agreements in Medicaid ABI Waiver Program

- **Overview:** The current structure of rental agreements within the program restricts consumer choice and freedom, creating a monopolistic environment detrimental to clients and providers.
- **Proposed Solutions:** Review and revise rental agreement policies to promote fair competition and consumer choice, ensuring transparency and ethical practice in housing arrangements.

Call to Action and Recommendations

Immediate Actions Required

1. **Review of Referral Processes:** An immediate audit and review of the referral processes within the Connecticut Medicaid ABI Waiver Program to ensure fairness and transparency.
2. **Timely Delivery of Service Plans:** Establish protocols to guarantee the timely delivery of service and intervention plans to all providers.
3. **Accessibility of Provider Directory:** Immediate action to make the ABI Waiver Program's Provider Directory fully accessible and transparent to clients and providers.

Long-term Systemic Recommendations

1. **Policy Overhaul:** A comprehensive review and overhaul of policies governing referral processes, service plan distributions, and care management services.
2. **Enhanced Oversight and Accountability:** Implementing stricter oversight mechanisms and accountability measures to prevent unethical practices and potential conflicts of interest.
3. **Consumer Choice in Rental Agreements:** Reforming rental agreement policies to promote fair competition, consumer choice, and transparency within the program.

These actions and reforms are vital for maintaining the integrity of the Connecticut Medicaid ABI Waiver Program and ensuring equitable treatment and high-quality care for all clients.

Conclusion

This report, prepared by David Medeiros and ABI Resources LLC, comprehensively outlines several critical grievances faced within the Connecticut Medicaid ABI Waiver Program. These issues, ranging from discriminatory business practices to the concealment of public information, unauthorized services, and potential unethical practices, significantly impact the quality of care provided to individuals with acquired brain injuries and the operational integrity of service providers like ABI Resources LLC.

The call for action is clear and urgent. Immediate steps, as outlined in this report, are necessary to address these grievances, followed by a commitment to long-term systemic improvements. Only through transparent, fair, and ethical practices can the program truly fulfill its mission of supporting and rehabilitating individuals with acquired brain injuries.

We urge the responsible authorities to consider these grievances seriously and take prompt, effective action. The wellbeing of many individuals and the effectiveness of the ABI Waiver Program depend on these crucial improvements.



A.B.I. Resources LLC

39 Kings Highway, Suite C

Gales Ferry CT, 06335

Phone: (860) 942-0365

Fax: (860) 465-9591

<https://www.CTbrainINJURY.com>

10/31/2023

Subject: Formal Grievance Concerning Discriminatory Unfair Business Practices within the Connecticut Medicaid ABI Waiver Program

To: All pertinent departments within the state of Connecticut,

I trust this correspondence reaches you in excellent health and high spirits. My name is David Medeiros, and I am addressing you in my capacity as a concerned business owner, resident, and individual with a disability residing in the state of Connecticut. I have the honor of leading ABI Resources, a distinguished service provider within the Connecticut Medicaid Acquired Brain Injury (ABI) Waiver Program.

I find myself compelled to highlight and formally complain about a series of blatant and persistent inequities pertaining to discriminatory business practices occurring under the aegis of the aforementioned program. Despite my multiple, concerted efforts to engage in constructive dialogue with the Connecticut Department of Social Services, addressing these grave concerns has been met with a disconcerting lack of engagement and rectification. This situation has had a deleterious impact not only on the operations of ABI Resources but also on the well-being and quality of service accessible to the disabled individuals we are committed to serving.

Key Concerns and Grievances:

a) **Medicaid Referrals:**

b) **Paying Consumers / Financial Incentives Inducements / Medicaid Service Agency**

a) **Medicaid Referrals:**

There is a prevailing lack of transparency and an apparent bias in the Medicaid referral processes within the ABI Waiver Program. ABI Resources, despite an unwavering commitment to excellence in service delivery, has been unfairly marginalized, resulting in an unequal and unjust distribution of referrals.

Addressing issues of transparency, bias, and unfair marginalization in Medicaid referrals, particularly within the Acquired Brain Injury (ABI) Waiver Program, is crucial to ensuring equitable access to quality healthcare services for all eligible individuals. ABI Resources and similar service providers play a vital role in supporting individuals with acquired brain injuries, and it is essential that they are treated fairly in the referral process to continue their commitment to excellence in service delivery.

Potential Steps to Address the Issue:

Increase Transparency:

Implement a transparent referral process where criteria for referrals are clearly defined and made publicly available.

Establish a monitoring system to track and publish referral data, including the number of referrals made to each service provider and the reasons for referral decisions.

Conduct an Independent Audit:

Hire an independent entity to conduct a thorough review of the Medicaid referral processes within the ABI Waiver Program to identify any biases or unfair practices.

The audit should also evaluate the performance and quality of services provided by ABI Resources and other service providers to ensure that referrals are based on merit and the ability to meet the needs of individuals with acquired brain injuries.

Implement a Fair and Equitable Referral System:

Develop a standardized and objective referral system that ensures all service providers are evaluated based on the same criteria.

Consider incorporating a randomized component to the referral process to prevent bias and ensure a fair distribution of referrals.

Engage Stakeholders:

Create a platform for open dialogue between Medicaid officials, service providers, individuals with acquired brain injuries, and their families to discuss concerns related to the referral process.

Use feedback from stakeholders to continuously improve the referral system and address any emerging issues.

Provide Training and Education:

Offer training to Medicaid officials and other stakeholders involved in the referral process to raise awareness about potential biases and the importance of a fair and equitable system.

Educate service providers about the referral process, criteria for referrals, and steps they can take if they believe they have been treated unfairly.

Establish a Complaint and Appeal Process:

Create a clear and accessible complaint and appeal process for service providers who believe they have been unfairly marginalized in the referral process.

Ensure that complaints are thoroughly investigated and that corrective action is taken when warranted.

Promote Accountability:

Hold Medicaid officials and other stakeholders accountable for ensuring a fair and transparent referral process.

Implement consequences for individuals or entities found to be engaging in biased or unfair practices.

Regularly Review and Update Policies:

Conduct regular reviews of referral policies and procedures to ensure they remain up-to-date, fair, and transparent.

Update policies as needed to address any identified issues and to adapt to changing needs and circumstances.

Addressing the issues of transparency, bias, and unfair marginalization in Medicaid referrals within the ABI Waiver Program is essential to ensuring that all eligible individuals have equal access to high-quality services. It is imperative that service providers like ABI Resources are treated fairly and equitably in the referral process to uphold the integrity of the healthcare system and to foster trust among all stakeholders. Implementing the above steps could contribute significantly to creating a more transparent, fair, and equitable referral system, ultimately benefiting individuals with acquired brain injuries and the service providers dedicated to supporting them.

b) Paying Consumers / Financial Incentives Inducements / Medicaid Service Agency

Provider: A Medicaid service agency provider is offering financial incentives to consumers, leading to an imbalance in the competitive landscape. This kind of practice can indeed raise serious ethical, legal, and fairness concerns.

Ethical Concerns:

Conflicts of Interest: Financial incentives could create a conflict of interest, where the provider's financial gain takes precedence over the best interests of the consumer.

Bias and Unfairness: It could lead to bias in referrals, favoring certain providers over others irrespective of the quality of services they offer.

Erosion of Trust: Such practices can erode trust in the Medicaid system and healthcare providers, as consumers may question the motives behind the services they are being referred to.

Legal Concerns:

Violation of Anti-Kickback Statutes: Providing inducements to influence the referral of services covered by Medicaid can violate anti-kickback statutes, potentially leading to legal actions and penalties.

False Claims Act Violations: If such inducements lead to fraudulent billing or claims, it could result in violations of the False Claims Act.

Non-Compliance with Medicaid Regulations: Medicaid has strict guidelines and regulations to ensure fairness and prevent fraud, and engaging in such practices can result in non-compliance and potential debarment from the program.

Lack of Responsiveness to Complaints and Reports: Our persistent complaints and reports, meticulously documenting these issues, have been met with apathy. There is an alarming deficit in the investigation, redressal, and accountability mechanisms within the system.

Adverse Impacts on ABI Resources:

Financial Duress: The discriminatory practices and referral shortages have placed ABI Resources under significant financial duress, compromising our ability to maintain operational viability and deliver superior services to our clients.

Reputational Harm: The state's nonintervention and perceived partiality have led to an erosion of our reputation. This has resulted in ABI Resources being unjustly perceived as a less favorable service provider, regardless of our commitment to quality and excellence.

Demoralization of Workforce: The protracted nature of these issues has led to a pervasive sense of demoralization among our staff and stakeholders, adversely impacting the morale and efficacy of our organizational operations.

Addressing the Issue:

Regulatory Oversight: There should be strict oversight and monitoring by regulatory bodies to ensure that all Medicaid service agency providers are complying with laws and regulations.

Transparency: Increasing transparency in the referral process can help in ensuring that referrals are made based on the quality of services rather than financial incentives.

Whistleblower Protections: Encouraging whistleblowing and providing protections for whistleblowers can help in uncovering and addressing such unethical practices.

Penalties and Sanctions: Implementing strict penalties and sanctions for those found guilty of engaging in such practices can act as a deterrent.

Public Awareness: Educating consumers about the potential for such conflicts of interest and providing them with information on how to report suspicious activities can empower them to make informed decisions.

Addressing this issue is crucial for maintaining the integrity of the Medicaid program, ensuring that consumers receive the best possible care, and fostering a competitive and fair marketplace for healthcare services.

Call to Action:

I earnestly seek your prompt intervention and advocacy in ensuring this grievance is communicated to all pertinent departments within the state of Connecticut tasked with addressing such critical matters. The departments that ought to be immediately apprised of this situation include, but are not limited to:

Connecticut Department of Social Services

Connecticut Attorney General's Office

Connecticut Commission on Human Rights and Opportunities

Connecticut Office of the Healthcare Advocate

Connecticut Office of Policy and Management

I have proactively initiated complaints and have directly engaged with the Connecticut Department of Social Services. Rest assured, all communications have been meticulously documented, encompassing dates, times, and the identities of the individuals engaged in these discussions.

I place my trust in your unwavering commitment to justice and fairness, confident that you will accord this matter the urgency and gravitas it demands, ensuring a

comprehensive investigation and the implementation of corrective measures. The equitable treatment of all service providers operating under the Connecticut Medicaid ABI Waiver Program is of utmost importance, and I am optimistic that your intervention will usher in a just resolution.

I am grateful for your time and thoughtful consideration of this crucial matter.

Best regards,
David Medeiros
David Medeiros
ABI Resources, CEO, Director, Team Member





A.B.I. Resources LLC

39 Kings Highway, Suite C

Gales Ferry CT, 06335

Phone: (860) 942-0365

Fax: (860) 465-9591

<https://www.CTbrainINJURY.com>

11/13/2023

Subject: Formal Grievance Complaint Concerning Connecticut Medicaid ABI Waiver Program Service and Intervention Plans.

To: All pertinent departments within the state of Connecticut,

I am writing on behalf of ABI Resources, a dedicated provider of essential services to individuals with acquired brain injuries (ABI). This letter serves to formally raise a grievance and file a complaint concerning the serious issue of not receiving Medicaid Acquired Brain Injury (ABI) Waiver Program service and intervention plans from consumer-assigned care management consultants. This situation has gravely impacted the operational and financial integrity of ABI Resources.

As per the stipulations of the ABI Waiver Program, a "Service Plan" is an essential document that outlines the necessary medical and community-based services enabling individuals to live outside institutional settings. The provision of individualized service plans include measurable goals, objectives, and documentation of total service costs.

Additionally, "Intervention Plans," developed by cognitive behaviorists, are crucial in identifying and managing treatment goals and interventions for our

clients. However, despite our repeated efforts and adherence to the required protocols, we have not received these vital documents from care management. The lack of these plans has led to significant operational and financial difficulties for ABI Resources.

Sec. 17b-260a-6. Person-centered planning process (a) The service plan shall be developed based on a person-centered planning model, as described in 42 CFR 441.301(c), as amended from time to time. The individual shall lead the planning process where possible, and in accordance with section 17b-260a-11(a) of the Regulations of Connecticut State Agencies.

6) Prohibit providers of waiver services for the individual, or those who have an interest in or are employed by a provider of waiver services for the individual, from providing care management or participating in the development of the person-centered service plan;

Key Concerns and Grievances:

Non-Receipt of Essential Documents: Despite adherence to protocol, ABI Resources has not received the mandated individualized service and intervention plans, which include measurable goals and objectives for the consumers we serve. Furthermore, the necessary intervention plans developed by cognitive behaviorists, which outline treatment goals and interventions, have also not been provided by care management.

Concerns: Impact on Daily Support Staff and Program Consumers

In addition to the aforementioned issues, the absence of these critical Medicaid ABI Waiver Program plans has significantly affected our daily support staff and, consequently, the consumers of the program.

Impact on Daily Support Staff:

Lack of Clear Direction: Without structured plans, staff members struggle to provide focused and effective services, as they lack clear guidelines and objectives.

Increased Workload and Stress: The ambiguity surrounding treatment goals and methods has led to an increased workload and heightened stress levels among staff, impacting their well-being and job satisfaction.

Professional Inefficiency: Staff are unable to utilize their skills and training effectively, leading to professional dissatisfaction.

Difficulty in Tracking Progress: The absence of measurable goals makes it challenging for staff to track and report on client progress accurately.

Risk of Non-Compliance: Without proper guidelines, there is an increased risk of non-compliance with regulatory standards, potentially leading to legal and ethical issues.

Reduced Team Morale: The overall uncertainty and increased challenges have adversely affected team morale and cohesion.

Impact on Consumers of the Program:

Inconsistent Service Quality: Consumers face variability in the quality of care received, as staff members lack consistent plans to guide their services.

Slowed Progress: The absence of structured goals and interventions can slow down or hinder the progress and rehabilitation of consumers.

Reduced Confidence in Services: Consumers and their families may lose confidence in the quality and effectiveness of the services provided.

Increased Vulnerability: Consumers, particularly those with severe conditions, become more vulnerable due to the lack of tailored, goal-oriented care.

Potential for Unmet Needs: Without specific plans, some needs of consumers may remain unidentified and unaddressed, leading to gaps in care.

Emotional and Psychological Impact: The inconsistency and uncertainty in care can have adverse emotional and psychological effects on consumers.

These challenges not only make the daily responsibilities of our care providers more arduous but also critically undermine the quality of care and support we can offer to our consumers. It is imperative that these issues be addressed immediately to ensure the well-being of both our staff and the consumers who rely on our services.

Adverse Impacts on ABI Resources:

The cumulative effect of these issues has placed ABI Resources in a precarious financial and operational position.

Financial Losses: The absence of these critical documents has led to substantial financial losses, severely hampering our ability to function effectively.

Staffing Challenges: The lack of structured plans has created many challenges for our service providers and as a result, we have faced significant staffing issues, including layoffs and the challenges to maintain essential personnel.

Client Impact: Our capacity to offer consistent and high-quality services has been compromised, leading to a loss of clients and a tarnishing of our reputation.

Administrative Burden: The lack of structured plans has resulted in an increased administrative load, as we strive to manage without proper guidance.

Overall Business Impact: These compounded issues threaten the viability of ABI Resources and our mission to serve those in need.

Potential Steps to Address the Issue:

Immediate Investigation: We request a prompt investigation into this matter.

Provision of Required Plans: We urge for the immediate provision of the required service and intervention plans.

Compensation for Losses: Guidance on how to claim losses incurred due to this oversight and a discussion on potential compensatory measures are necessary.

Support and Guidance: Additional support to help navigate and rectify this situation would be invaluable.

Addressing the Issue:

We have initiated complaints and engaged directly with the Connecticut Department of Social Services. All communications have been thoroughly documented.

Call to Action:

I earnestly seek your prompt intervention and advocacy in ensuring this grievance is communicated to all pertinent departments within the state of Connecticut tasked with addressing such critical matters. The departments that ought to be immediately apprised of this situation include, but are not limited to:

Connecticut Department of Social Services

Connecticut Attorney General's Office

Connecticut Commission on Human Rights and Opportunities

Connecticut Office of the Healthcare Advocate

Connecticut Office of Policy and Management

I have proactively initiated complaints and have directly engaged with the Connecticut Department of Social Services. Rest assured, all communications have been meticulously documented, encompassing dates, times, and the identities of the individuals engaged in these discussions.

I place my trust in your unwavering commitment to justice and fairness, confident that you will accord this matter the urgency and gravitas it demands, ensuring a comprehensive investigation and the implementation of corrective measures. The

equitable treatment of all service providers operating under the Connecticut Medicaid ABI Waiver Program is of utmost importance, and I am optimistic that your intervention will usher in a just resolution.

I am grateful for your time and thoughtful consideration of this crucial matter.

Best regards,
David Medeiros
David Medeiros
ABI Resources, CEO, Director, Team Member



A.B.I. Resources LLC

39 Kings Highway, Suite C

Gales Ferry CT, 06335

Phone: (860) 942-0365

Fax: (860) 465-9591

<https://www.CTbrainINJURY.com>

11/15/2023

Subject: Formal Grievance and Complaint Regarding the Concealment of Public Information: Medicaid ABI Waiver Program Directory of Providers.

To: All pertinent departments within the state of Connecticut,

I am writing on behalf of ABI Resources to express our formal grievance and file a complaint regarding the handling of the Medicaid Acquired Brain Injury (ABI) Waiver Program by the Connecticut Department of Social Services (DSS). Specifically, our complaint centers on the apparent concealment of the Medicaid ABI Waiver Program Directory of Providers, a critical public resource.

Key Concerns and Grievances:

- a) Denial of Public Access to Information: The DSS managed Medicaid ABI Waiver Program Directory of Providers is public information, rightfully accessible to all. Its concealment not only violates the principles of transparency and public service but also directly impacts those in dire need of these services.
- b) Inaccessibility to Vulnerable Populations: The absence of accessible information severely restricts the ability of individuals with acquired brain



injuries, their families, and caregivers to make informed decisions regarding care and support. This lack of access is particularly detrimental, given the complex needs of this population.

- c) Increased Risk and Exploitation: Without knowledge of accredited and reputable providers, vulnerable individuals are at a heightened risk of exploitation and subpar services, which can lead to adverse health outcomes.
- d) Unnecessary Strain on Families and Caregivers: Families and caregivers, already burdened with care responsibilities, face additional challenges in finding appropriate services, contributing to increased stress and potential caregiving errors.
- e) Financial and Operational Impact on ABI Resources: As a provider, ABI Resources has suffered considerable financial losses due to decreased client engagement and an increased administrative burden. This situation stems directly from the unavailability of the provider directory, which hinders our ability to efficiently connect with potential clients.
- f) Administrative Burdens and Resource Diversion: The lack of a central, accessible directory has led to an excessive administrative load, diverting critical resources from our core mission of providing care.

Proposed Solutions and Steps to Address the Issue:

- 1) Immediate Disclosure and Accessibility: We request the immediate release of the Medicaid ABI Waiver Program Directory of Providers, ensuring it

is readily accessible to all stakeholders, particularly the public and vulnerable populations.

- 2) Commitment to Transparency: The DSS should commit to ongoing transparency in all aspects of the ABI Waiver Program, including regular updates and easy access to all program-related information.
- 3) Constructive Dialogue and Rectification: ABI Resources seeks to engage in a constructive dialogue with the DSS to discuss the implications of this concealment and explore potential avenues for rectifying the financial and operational impacts.

Addressing the Issue:

We have initiated complaints and engaged directly with the Connecticut Department of Social Services. All communications have been thoroughly documented.

Potential Steps to Address the Issue:

Immediate Investigation: We request a prompt investigation into this matter.

Provision of Required Plans: We urge for the immediate provision of the required service and intervention plans.

Compensation for Losses: Guidance on how to claim losses incurred due to this oversight and a discussion on potential compensatory measures are necessary.

Support and Guidance: Additional support to help navigate and rectify this situation would be invaluable.

Call to Action:

I earnestly seek your prompt intervention and advocacy in ensuring this grievance is communicated to all pertinent departments within the state of Connecticut tasked with addressing such critical matters. The departments that ought to be immediately apprised of this situation include, but are not limited to:

Connecticut Department of Social Services

Connecticut Attorney General's Office

Connecticut Commission on Human Rights and Opportunities

Connecticut Office of the Healthcare Advocate

Connecticut Office of Policy and Management

I have proactively initiated complaints and have directly engaged with the Connecticut Department of Social Services. Rest assured, all communications have been meticulously documented, encompassing dates, times, and the identities of the individuals engaged in these discussions.

We urge the Connecticut Department of Social Services, alongside the Attorney General's Office, the Commission on Human Rights and Opportunities, the Office of the Healthcare Advocate, and the Office of Policy and Management, to address this grievance promptly. The issue at hand not only affects ABI Resources but also speaks to the larger matter of public trust and the accessibility of crucial healthcare information.